# Confronting COVID-19: Everything You Need to Know about Healthy Buildings — Q & A Session

Urban Land Institute | April 21, 2020



#### URBAN LAND INSTITUTE

Provide leadership in the responsible use of land and in creating and sustaining thriving communities worldwide

#### BUILDING HEALTHY PLACES

Leveraging the power of ULI's global networks to shape projects and places in ways that improve the health of people and communities

Convenings | Research | Best Practices | Education

#### **ULI Goals**

#### Help ULI members:

- Understand the role they can play in slowing the spread of the disease
- Gain business and planning insights for navigating the crisis
- Help mitigate adverse impacts on vulnerable people

Disclaimer: This webinar is provided for informational and educational purposes only. The views expressed are those of the speakers/presenters and are not necessarily endorsed by or reflect the policies or positions of ULI. The information provided is not intended to constitute medical or legal advice and should not be taken as such. For specific medical advice, consult your physician, and for legal advice, consult your attorney.

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www.uli.org/covid19

#### Upcoming Confronting COVID-19 Webinars

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April 28 Resiliency in a New Normal

May 5 **Parks, Public Spaces, and the Pandemic** 

May 12 Insights from Asia

Find information from past ULI webinars on Knowledge Finder.

www.uli.org/covid19

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### Speakers: Healthy Buildings Q&A Session



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# Healthy Buildings

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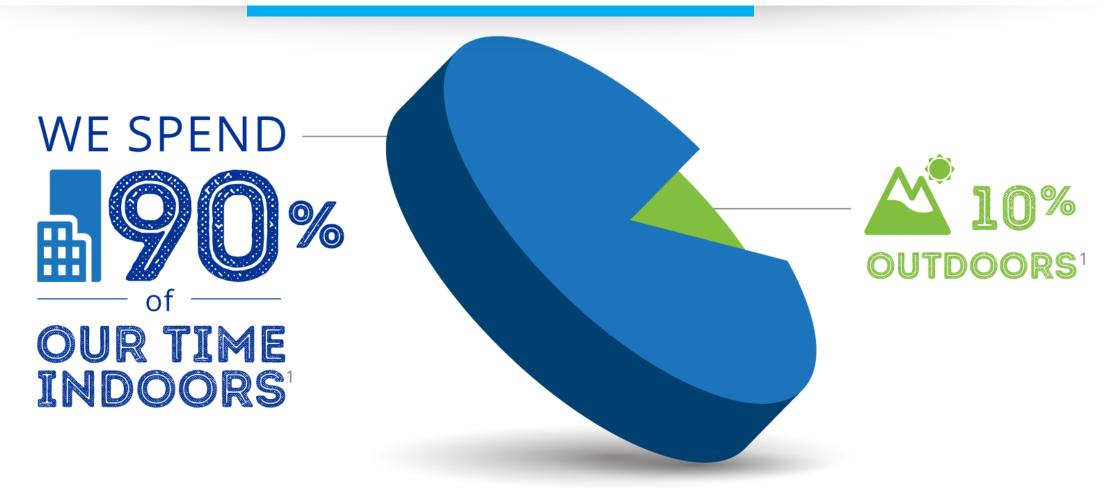
John Macomber

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#### WHY ARE WE **IGNORING** THE

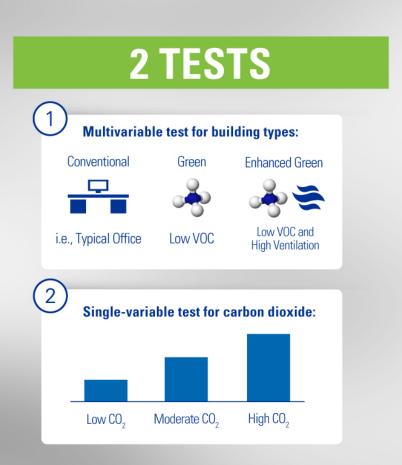




Allen JG, MacNaughton P, Satish U, Santanam S, Vallarino J, Spengler JD. 2015.
Associations of Cognitive Function Scores with Carbon Dioxide, Ventilation, and Volatile Organic Compound Exposures in Office Workers: A Controlled Exposure Study of Green and Conventional Office Environments.









#### BUILDING FOR HEALTH





# Alice Hamilton, 1942

"From the first I became convinced that what I must look for was lead dust and lead fumes, that men were poisoned by breathing poisoned air, not by handling their food with unwashed hands. Nowadays that fact has been so strongly established by experimental proof that nobody would think of disputing it. But in 1910 and for many years after, the firm (and comforting) belief of foremen and employers was that if a man was poisoned by lead it was because he did not wash his hands and scrub his nails, although a little intelligent observation would have been enough to show its absurdity."

-Alice Hamilton, in *Exploring the Dangerous Trades* 



#### BUILDING # FOR HEALTH









Cleanliness, fresh air from open windows, are the only defence a true nurse either asks or needs."

I have seen to be most effectual: open air during the greater part of the day... [and] bedroom ventilation at night."

Florence Nightingale (1860)

#### BUILDING **+ FOR HEALTH**





# The New York Times

### Buildings that fight disease...

#### ...and Promote Health

#### Your Building Can Make You Sick or Keep You Well

Proper ventilation, filtration and humidity reduce the spread of pathogens like the new coronavirus.

#### By Joseph G. Allen

Dr. Allen is director of the Healthy Buildings program at Harvard T.H. Chan School of Public Health.



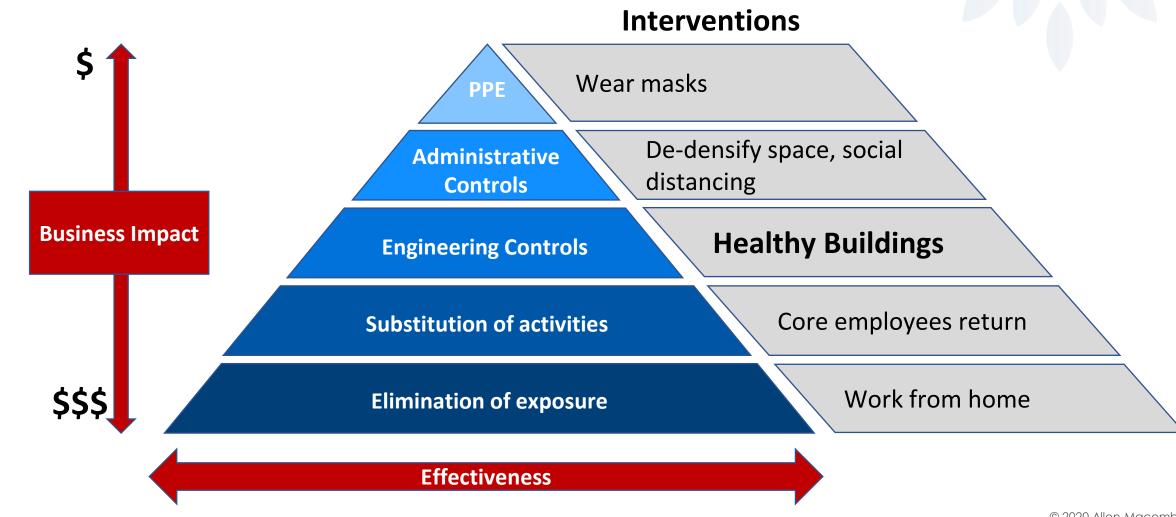
#### BUILDING FOR HEALTH





#### **HIERARCHY OF CONTROLS**

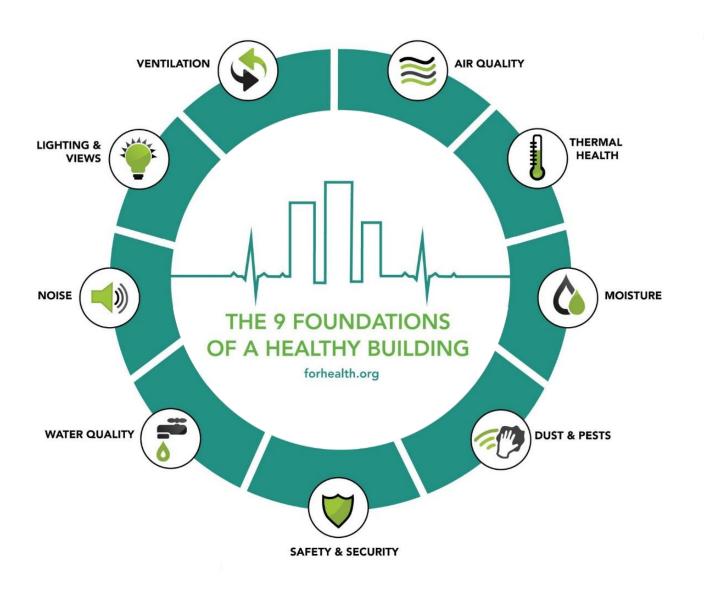
Intervention effectiveness and business cost



#### BUILDING FOR HEALTH











The new minimum?

# Healthy Buildings







FROM CHAPTER 2 HEALTHY BUILDINGS: HOW INDOOR SPACES DRIVE PERFORMANCE AND PRODUCTIVITY

#### The Global Mega-Changes Shaping Our World, Our Buildings, and Us



CHANGING CITIES

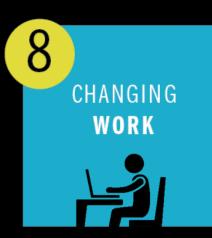
CHANGING **RESOURCES** 



CHANGING **ROLE OF PRIVATE SECTOR** 











#### What's now, and What's Next?

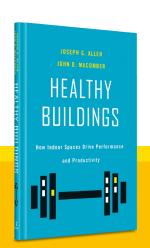
#### **Employees are interviewing your building**

Coronavirus is finally showing the company how flawed it is with outdated technology and management style...what is the point of having 2,000 to 3,000 people in an office with circulated air?"

"How is this much different than being on a virus-infected cruise ship for 8+ hours every day, five days a week?

Management has taken the lead in handling the COVID-19 situation with the health and safety of it's entire workforce of the utmost importance."

"... in the face of the current COVID-19 situation, I couldn't be happier with how this entire company is responding."







How will you know it's working?

# "The Pulse"





FROM CHAPTER 9 HEALTHY BUILDINGS: HOW INDOOR SPACES DRIVE PERFORMANCE AND PRODUCTIVITY

#### **Health Performance Indicators Moving from KPIs to HPIs**

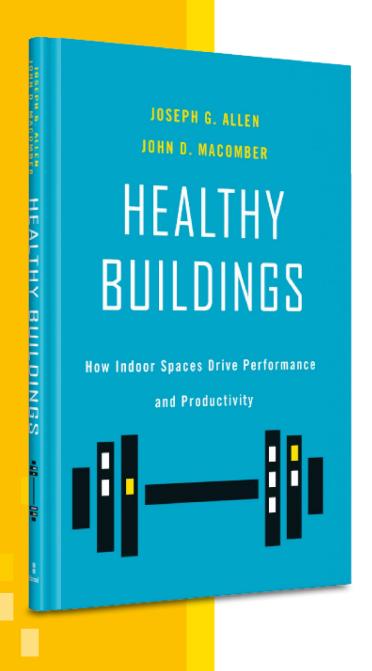
#### **LAGGING** ("after the fact")

**LEADING** ("before impact")

Illness trends Digital phenotyping **Spatio-Temporal Benchmarking** Total sick days Compare with National, Regional, and Industry Normative Data Compare across Buildings within the Company Sentiment analysis Compare within Buildings and Floors Medical costs Compare across Time Healthcare insurance claims Employee happiness Healthcare utilization Biometric Real-time feedback Screening Employee complaints Disability claims Perceptions: health/symptoms Integrated Pest Management Building design Green cleaning Perceptions: building performance Building system audits/ observations Accessibility Facilities Maintenance Building certifications Employee recruitment rates Enhanced ventilation & filtration Lighting Water quality Dust/Allergens Ventilation/CO<sub>2</sub> Employee retention rates Safety & security planning "The Pulse" Mold/Moisture Temperature/RH VOCs/SVOCs Safety/Security Material selection Noise/Acoustics Space utilization Biophilic design Time spent at office Hazardous material abatement Retro-commissioning Continuous commissioning

people ("the

building



Conclusion

#### Buildings, Business, Health, and Wealth



We need a new generation of humanitarian design ideas underpinned by scientific research."



- LORD NORMAN FOSTER
Architect

Healthy Buildings: How Indoor Spaces Drive Performance and Productivity by Joseph G. Allen and John D. Macomber



# Healthy Buildings

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### Q&A



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Thank you!

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