

## Video

## Summit Story Hour 2022 WLI Summit

Date: July 28, 2022

00:00:00> 00:00:03:	To say, you know, the things I heard in this
00:00:03> 00:00:06:	that how our decisions impact the lives of others, I
00:00:06> 00:00:10:	think we've heard that loud and clear. I'm very intrigued
00:00:10> 00:00:14:	by Scarlett's comment of zoning equity audit and that that
00:00:14> 00:00:16:	becomes a part of a zoning process.
00:00:17> 00:00:20:	And I think again, I heard we need to empower
00:00:20> 00:00:22:	the people of their community.
00:00:23> 00:00:22:	To not only have a seat at the table, but
00:00:26> 00:00:29:	-
	to have the control of their own community. So with
00:00:29> 00:00:33:	that, Dominique, please come off and kick up our kick
00:00:33> 00:00:35:	off our summit story hour. Thank.
00:00:35> 00:00:35:	You.
00:00:41> 00:00:45:	Good morning. We've heard a lot today, right? We've taken
00:00:45> 00:00:47:	in a lot. I'm gonna wait for my slides to
00:00:47> 00:00:51:	show up, but I'm Dominique Anderson and I'll give you
00:00:51> 00:00:52:	a little bit more.
00:00:54> 00:00:54:	So.
00:00:55> 00:00:57:	When we got the call, so the three of us
00:00:57> 00:01:00:	that got the call for the story hour, it was.
00:01:00> 00:01:03:	What it? What are we talking about? What? What am
00:01:03> 00:01:06:	I doing? I just kind of show up to places,
00:01:06> 00:01:08:	but they said tell them about your story. How did
00:01:08> 00:01:11:	you get here? Listen, that's a very long story. Just
00:01:11> 00:01:14:	find me on LinkedIn and look at all that. I
00:01:14> 00:01:17:	won't bore you all with that because it's quite the
00:01:17> 00:01:20:	story, from education to PR overlapping. I used to do
00:01:20> 00:01:23:	shots on bars with celebrities till 4:00, o'clock in the
00:01:23> 00:01:26:	morning, then go home, take a shower and go teach
00:01:26> 00:01:29:	Spanish. That's a real life, but that's what your 20s

00:01:29> 00:01:30:	are for anyway.
00:01:32> 00:01:35:	Blah blah blah blah. Now I'm here. So I
00:01:35> 00:01:38:	thought about not how I got here, but why am
00:01:38> 00:01:40:	I still here, right? What keeps me here?
00:01:41> 00:01:45:	One of the conversations as someone who works in the
00:01:45> 00:01:50:	intersection between community and developers is cash or community.
00:01:50> 00:01:54:	They're not mutually exclusive. And I tell this to my
00:01:54> 00:01:56:	clients all the time or people I talk to. I
00:01:56> 00:02:00:	think probably we sat at the same table yesterday and
00:02:00> 00:02:04:	I'll talk to anybody about affordable housing and community, right,
00:02:04> 00:02:05:	and negative gentrification.
00:02:06> 00:02:07:	Nonetheless.
00:02:08> 00:02:10:	Let's go. Let's see if we can do this.
00:02:11> 00:02:14:	Ohh look at me. I did it. Alright, so I'm
00:02:14> 00:02:17:	Dominique Anderson. Money making hippie. I coined that term. I
00:02:17> 00:02:20:	have T-shirts. So money making hippie is a person who
00:02:20> 00:02:22:	is like me likes to do and you all may
00:02:22> 00:02:25:	be money making hippies and I'll sell your T-shirt. You
00:02:26> 00:02:28:	know, if you think about the good of the people,
00:02:28> 00:02:32:	blowing things up from the inside, fighting the good fight.
00:02:32> 00:02:34:	But my husband told me I had to make money.
00:02:34> 00:02:37:	So you know, I do that too. I'll facilitate conversations
00:02:37> 00:02:41:	between communities, developers, municipalities and governments.
00:02:41> 00:02:44:	So that we can actually make good things happen and
00:02:44> 00:02:47:	not always bad things. We're not always displacing people, but
00:02:47> 00:02:50:	we're building and rebuilding communities, right?
00:02:51> 00:02:52:	And then I consult.
00:02:53> 00:02:54:	My parents don't know what I do, but they know
00:02:54> 00:02:57:	that we eat and that's all that really matters, right?
00:02:58> 00:02:59:	So.
00:03:00> 00:03:04:	This very handsome gentleman here is sells finest peaks. First
00:03:04> 00:03:07:	of all, soak his name in. Isn't that the coolest
00:03:07> 00:03:11:	name ever? Apparently, according to ancestry, I'm like 13%. My
00:03:11> 00:03:15:	daughter's gonna love this Scotch, Irish and something else English.
00:03:15> 00:03:18:	So maybe that's where that name came from. She likes
00:03:19> 00:03:21:	when I say I'm 13%, but it doesn't matter. He

00:03:21> 00:03:24:	was a brick Mason, an entrepreneur.
00:03:24> 00:03:27:	And my grandfather? He was grandfather to a few of
00:03:27> 00:03:29:	us. Some of them I like to claim, some I
00:03:29> 00:03:31:	don't. But it depends on when I claim my siblings
00:03:31> 00:03:32:	and when I don't.
00:03:32> 00:03:35:	But if you look in the background, in addition to
00:03:35> 00:03:38:	being swab and standing on this car, which was also
00:03:38> 00:03:40:	his pride and joy, you'll see a house.
00:03:41> 00:03:44:	This House is important because it's a brick Mason. He
00:03:44> 00:03:47:	built this house for his wife and his only child.
00:03:49> 00:03:54:	There they are, suave, fashionable, my grandmother, my grandfather and
00:03:54> 00:03:57:	my mother. You would know that she was a a,
00:03:57> 00:04:01:	a super human. But that's my mom at the bottom.
00:04:02> 00:04:06:	So this was in historic N Nashville in Tennessee. I'm
00:04:06> 00:04:09:	a lifelong Tennessean by way of other places. A A
00:04:09> 00:04:13:	black Indian, Puerto Rican. So that's a lot of conversation
00:04:13> 00:04:14:	there. But.
00:04:15> 00:04:17:	And my 13%, don't forget that.
00:04:18> 00:04:21:	But these are are my grandparents. My grandmother was a
00:04:21> 00:04:24:	physical therapist. It's important to let you all know that
00:04:24> 00:04:25:	she did go to Vanderbilt.
00:04:26> 00:04:28:	It's also important to let you know that she was
00:04:28> 00:04:30:	a physical therapist and not just a nurse.
00:04:31> 00:04:36:	My grandfather was an entrepreneur. If you're from Nashville, you
00:04:36> 00:04:40:	know crane construction. And he was a subcontractor for years
00:04:40> 00:04:44:	with crane construction, right? And where they lived in North
00:04:44> 00:04:46:	Nashville, 22820 4th Ave North.
00:04:47> 00:04:50:	Was a mixed neighborhood at that point, and then it
00:04:50> 00:04:53:	became much more historically black.
00:04:53> 00:04:56:	You'll hear when you search Nashville. Now they have all
00:04:56> 00:04:59:	these cute names. So I went to college and came
00:04:59> 00:05:02:	home and didn't know where I was. Right? Because now
00:05:02> 00:05:05:	instead of just being N Nashville, there's Germantown and Salemtown
00:05:05> 00:05:08:	and lower broad and sobro and all these cute names.
00:05:08> 00:05:12:	FYI, negative gentrification starts with a couple things. Cute names
00:05:12> 00:05:14:	and dog parks. Just keep that in your mind.
00:05:16> 00:05:18:	So this is what N Nashville looks like it is.
00:05:19> 00:05:22:	Now. I always say it's the last hope for Nashville

00:05:22> 00:05:26:	against negative gentrification, right? And you might say, why don't
00:05:26> 00:05:30:	you keep saying negative gentrification? Because honestly, there is a
00:05:30> 00:05:33:	portion. If it's done well, you don't want to be
00:05:33> 00:05:36:	a gentrifier. You don't want to be a colonizer. But
00:05:36> 00:05:39:	there's, when you look at it on paper, occasionally there
00:05:39> 00:05:40:	is upliftment.
00:05:41> 00:05:44:	That can be titled justification. It's not negative because it
00:05:44> 00:05:46:	doesn't displace people, it builds community.
00:05:47> 00:05:50:	So this is North Nashville, home to four historically black
00:05:50> 00:05:53:	colleges. Now, when you think about North Nashville, you hear
00:05:53> 00:05:57:	about North Nashville, you probably hear about TSU, right? Tennessee
00:05:57> 00:05:59:	State University, Fisk University, Meharry.
00:06:00> 00:06:03:	There's a fourth college, American Baptist college. It's not. It's
00:06:03> 00:06:05:	glossy, it's not as big, but it's there, so l
00:06:05> 00:06:07:	keep it in the conversation.
00:06:08> 00:06:12:	So, N Nashville was the hub of thought, right? Black
00:06:12> 00:06:16:	thought. There was excellence. There was all of this greatness.
00:06:17> 00:06:18:	I'm not going to do a red line map because
00:06:18> 00:06:20:	we already know what happened, right?
00:06:21> 00:06:24:	This is Ground Zero for redlining, right? There is also
00:06:24> 00:06:28:	an Interstate that was put right down the middle. So
00:06:28> 00:06:31:	as we know with the raw deal. Ohh I'm sorry,
00:06:31> 00:06:35:	the new deal. That is what happened. Red lighting interstates
00:06:35> 00:06:37:	bad things, right? Summation.
00:06:39> 00:06:42:	So this is where they lived on the street where
00:06:43> 00:06:47:	they lived, their housewives and doctors and nurses and thought
00:06:47> 00:06:50:	leaders and people who own their homes.
00:06:52> 00:06:53:	This is what's there now.
00:06:54> 00:06:58:	So my mom was, you know, she inherited the house.
00:06:59> 00:07:01:	Tried to keep it up as long as she could,
00:07:01> 00:07:04:	lived in her house so we don't. She didn't live
00:07:04> 00:07:06:	in that house full time. Rented it out to some
00:07:06> 00:07:09:	discipulus people who's trying to be. She's a hippie, but
00:07:09> 00:07:12:	not the money making kind because she's an educator, right?
00:07:12> 00:07:13:	And she did her job.
00:07:14> 00:07:16:	That helps that you see to the right of it.

00:07:17> 00:07:20: 00:07:20> 00:07:23:	That was my Aunt Mary's house. She was a housewife. Part of the Garden Club and the Rose Club with
00:07:23> 00:07:26:	
	my grandmother. Also all AK's. Which is why I became
00:07:26> 00:07:29:	an AK because they were all ladies mayor. One of
00:07:29> 00:07:32:	May or may not have been the same type of
00:07:32> 00:07:35:	lady. On the other side is a duplex. Someone owned
00:07:35> 00:07:38:	that land. They built a duplex. But to the left
00:07:38> 00:07:41:	of that house that you can't see was Miss Lee.
00:07:41> 00:07:45:	Miss Lee was married to Doctor Arthur Lee. Their son
00:07:45> 00:07:47:	became Doctor Arthur Lee the 2nd.
00:07:47> 00:07:51:	I remember Black thought, education, wonderful things.
00:07:52> 00:07:54:	But that's what's there now. So to help my mom
00:07:54> 00:07:58:	not get the house taken from environmental courts broker to
00:07:58> 00:07:59:	deal with a guy who said, hey.
00:08:00> 00:08:03:	I'm a developer and I like to make historically historic
00:08:03> 00:08:06:	homes. I like to renovate them and bring them back
00:08:06> 00:08:08:	to their natural. So I broke the steel with my
00:08:08> 00:08:11:	mom and this guy with a ponytail who seemed like
00:08:11> 00:08:12:	he was gonna do great things.
00:08:13> 00:08:15:	Three weeks later, we drove through. Demolished.
00:08:16> 00:08:19:	Didn't even save a brick for my mom for the
00:08:19> 00:08:22:	house that her father built for her because she asked
00:08:22> 00:08:23:	for it.
00:08:24> 00:08:24:	And his wife.
00:08:24> 00:08:24: 00:08:26> 00:08:27:	And his wife. That's how I feel about that.
00:08:26> 00:08:27:	That's how I feel about that.
00:08:26> 00:08:27: 00:08:28> 00:08:31:	That's how I feel about that. That's absolutely my face, right?
00:08:26> 00:08:27: 00:08:28> 00:08:31: 00:08:32> 00:08:34:	That's how I feel about that. That's absolutely my face, right? By the way, do you remember the doobies? Anyway, this
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00:09:09> 00:09:12:	for everything. Health, education.
00:09:13> 00:09:17:	Legislation, taxes, everything is real estate, right? That's why
00:09:17> 00:09:20:	do this work. So what do you do now?
00:09:21> 00:09:22:	Put the pencil down.
00:09:23> 00:09:25:	So all my architects in here put the pencil down
00:09:25> 00:09:27:	when a developer comes to you and they say, hey,
00:09:28> 00:09:30:	we want to build this thing in this community, can
00:09:30> 00:09:32:	you make all these sketches? Can you do the things?
00:09:33> 00:09:34:	Say hey.
00:09:35> 00:09:37:	Have you talked to the community yet? Before we draw
00:09:37> 00:09:40:	this and make this plan, do we know what they
00:09:40> 00:09:40:	want?
00:09:41> 00:09:42:	l know it's, it's a very.
00:09:43> 00:09:46:	New idea that's very innovative. It's actually pretty simple. Just
00:09:46> 00:09:48:	put the pencil down and say, hey, who have you
00:09:48> 00:09:50:	called? But we can do the Community work so we
00:09:50> 00:09:52:	know what we're building. How are we building it? Do
00:09:52> 00:09:53:	they want it?
00:09:54> 00:09:57:	If you're talking to adults about kids housing or kids
00:09:57> 00:09:58:	opportunities.
00:09:59> 00:10:02:	No, no, thank you. Because I can tell you that
00:10:02> 00:10:05:	my daughter, who's 14, is gonna want something different than
00:10:05> 00:10:06:	I may want.
00:10:06> 00:10:08:	Now it may be all I don't know.
00:10:09> 00:10:11:	Weird things, but whatever it is, she wants it.
00:10:12> 00:10:15:	But you should know what their viewpoint is right when
00:10:15> 00:10:16:	you do community meetings.
00:10:17> 00:10:20:	Do you put in in your mind maybe there are
00:10:20> 00:10:23:	food issues? Do I feed individuals when they come to
00:10:23> 00:10:25:	my meetings? Is it at 6:00 o'clock? Do I have
00:10:25> 00:10:28:	childcare? It sounds crazy, but I have a company that
00:10:28> 00:10:31:	I work with, so when we do these facilitations and
00:10:31> 00:10:32:	we do these meetings.
00:10:33> 00:10:36:	What's ours in childcare? Let's put a TV in there
00:10:36> 00:10:39:	so they can, you know, watch whatever SpongeBob. Which is
00:10:39> 00:10:41:	one of my favorites, by the way.
00:10:42> 00:10:46:	How are we really thinking through each part of this?
00:10:48> 00:10:50:	So, you know, we we can go online and find
00:10:50> 00:10:52:	this chart, you can go anywhere and you can say,

00:10:52> 00:10:54:	OK, we're just going to do these things, right.
00:10:55> 00:10:57:	But these are really the things that we have to
00:10:57> 00:10:58:	do inform.
00:10:59> 00:11:01:	And consult and involve and collaborate.
00:11:02> 00:11:04:	And I think we all know the word cherette. If
00:11:04> 00:11:06:	I never hear that term again, I would be OK.
00:11:06> 00:11:08:	But I mean, it really is.
00:11:09> 00:11:10:	The community.
00:11:11> 00:11:12:	And the conversation.
00:11:13> 00:11:15:	I want to say one thing is that when I
00:11:15> 00:11:18:	the two houses that I showed you that replaced my
00:11:18> 00:11:21:	grandparent's house, one of them came up for sale.
00:11:22> 00:11:23:	And I wanted to buy it.
00:11:24> 00:11:25:	And then tear it down.
00:11:28> 00:11:30:	I had to make a smarter financial decision than that.
00:11:31> 00:11:33:	But one thing that stuck with me was the realtor.
00:11:34> 00:11:36:	I said, hey, I'm, I'm in Memphis thing. You just
00:11:36> 00:11:39:	walked the street. It was really more for me than
00:11:39> 00:11:42:	anybody. I still have some people who lived that we
00:11:42> 00:11:44:	knew that still lived there.
00:11:44> 00:11:49:	So he's walking down the street and taking video of
00:11:49> 00:11:51:	all these places.
00:11:52> 00:11:53:	And he says to me.
00:11:54> 00:11:57:	Look at all this, this growth, and, you know, it's
00:11:57> 00:12:00:	changing and there's some really great people coming in.
00:12:01> 00:12:03:	And I stopped him immediately.
00:12:04> 00:12:07:	I said there are new people coming in, but great
00:12:07> 00:12:08:	people were already there.
00:12:09> 00:12:12:	That narrative is an issue, so think through that the
00:12:12> 00:12:15:	next time you say that, or just don't say it
00:12:15> 00:12:15:	at all.
00:12:16> 00:12:19:	And carry on. And he was kind of like, oh,
00:12:19> 00:12:23:	oh, God horrified. Good. That's where I want you. Watch
00:12:23> 00:12:26:	your words. So this is our process.
00:12:27> 00:12:29:	But it doesn't include things. These are very basic things.
00:12:30> 00:12:32:	You know, you do your website and your fact sheet
00:12:32> 00:12:34:	and you do your, you know, one off kind of
00:12:34> 00:12:35:	communication on social media.
00:12:36> 00:12:39:	Do you knock on doors? Horrifying, isn't it? Canvassing? You
00:12:39> 00:12:41:	have to knock on doors.
00:12:41> 00:12:44:	And talk to people and then keep having meetings.
00:12:46> 00:12:50:	Sorry, yeah, that's how it works. So this process gives

00:12:50> 00:12:53:	us the opportunity to not just do cash or community.
00:12:54> 00:12:56:	But you can make money in affordable housing. I don't
00:12:56> 00:12:58:	think in my intro that I said. I'm also the
00:12:58> 00:13:02:	executive director for the Tennessee Affordable Housing
	Coalition across the
00:13:02> 00:13:03:	state of Tennessee.
00:13:05> 00:13:08:	And that helps my consultancy because I'm able to say,
00:13:08> 00:13:11:	listen, you can build affordable housing and make money.
00:13:12> 00:13:15:	Right. What if it's 30% you put in your project,
00:13:15> 00:13:15:	OK.
00:13:16> 00:13:18:	It's better than zero, and then we build from there.
00:13:20> 00:13:21:	With that.
00:13:22> 00:13:22:	I'll say thank you.
00:13:27> 00:13:27:	Thank you.
00:13:30> 00:13:33:	Following me is a rock star, Amandala Anderson. I think
00:13:33> 00:13:35:	we're cousins, not really, but she is coming up and
00:13:35> 00:13:36:	she is.
00:13:37> 00:13:39:	A CDF I wizard. I'm going to give you a
00:13:39> 00:13:43:	title. Awesome CFI, Awesome, and finance in the storied real
00:13:43> 00:13:44:	estate career. Thank you.
00:13:49> 00:13:49:	Give it to.
00:13:50> 00:13:51:	Give it to him.
00:13:52> 00:13:52:	Үер.
00:13:55> 00:13:56:	Good morning.
00:13:57> 00:14:01:	My name is Amandala Anderson and I work for Anderson
00:14:01> 00:14:02:	incorporated.
00:14:03> 00:14:04:	That means I work for my family.
00:14:05> 00:14:08:	I go to work every day because I care about
00:14:08> 00:14:10:	what happens to my kids. I'm a mom of five.
00:14:11> 00:14:14:	And get the privilege of this is a pun. It's
00:14:14> 00:14:18:	not true. I get the privilege of working with a
00:14:18> 00:14:20:	12 year old and a 26 year old.
00:14:21> 00:14:23:	And in between a 14 and 19 and a 24
00:14:23> 00:14:24:	year old.
00:14:25> 00:14:27:	And so I have a little bit of St cred,
00:14:28> 00:14:31:	I think, because I have beared quite a few children
00:14:31> 00:14:33:	who put me under a lot of stress daily.
00:14:34> 00:14:37:	And I have to, definitely. My girls, they pushed me
00:14:37> 00:14:41:	in ways that I've never been pushed before. This morning
00:14:41> 00:14:43:	I was told you're wearing that.
00:14:44> 00:14:47:	And I was like, wait, what? Like, this isn't OK?
00:14:47> 00:14:49:	Like, I'm not cute, like. Or I come home at

00:14:49> 00:14:51:	the end of the day and they're like, you wore
00:14:51> 00:14:53:	that and I'm like, you saw me. We walked. We
00:14:53> 00:14:55:	were in the car for 45 minutes today. This morning.
00:14:55> 00:14:57:	Would you talk? Tell me I look crazy.
00:14:58> 00:15:01:	But for real, what I actually do during the day,
00:15:01> 00:15:04:	I mean for real, I am Anderson incorporated. But what
00:15:04> 00:15:06:	I did to do during the day is work at
00:15:06> 00:15:10:	IFC, which is a Community development finance institution. We are
00:15:10> 00:15:13:	headquartered in Chicago, but I get to lead as a
00:15:13> 00:15:17:	Managing Director, our real estate solutions team for Indiana.
00:15:17> 00:15:19:	What I tell my kids I get to do every
00:15:19> 00:15:22:	day is I get to sit down with nonprofit leaders
00:15:22> 00:15:24:	and talk about their hopes and dreams.
00:15:25> 00:15:25:	What does that mean?
00:15:26> 00:15:29:	It means that I really get to sit down and
00:15:29> 00:15:32:	talk about their hopes and dreams, which are their strategic
00:15:32> 00:15:36:	plans, and discuss how can I help you realize your
00:15:36> 00:15:38:	dreams and facilities through our work at IFF.
00:15:40> 00:15:43:	I feel like I'm most privileged each day because I
00:15:43> 00:15:46:	get to sit and eat pastries and drink lots of
00:15:46> 00:15:49:	coffee. I had three today. I'm like, put those things
00:15:49> 00:15:52:	away. They're going against my diet. But I get to
00:15:52> 00:15:55:	be a part of the community and help organizations realize
00:15:55> 00:15:59:	their dreams in order to continue to service people throughout
00:15:59> 00:16:01:	our community through public services.
00:16:02> 00:16:05:	So why am I here today? It's not my Anderson
00:16:05> 00:16:09:	cred. It's not well, it's Dominique got me. It's not
00:16:09> 00:16:12:	my IFF cred. But really, it's for us to take
00:16:12> 00:16:15:	a moment to think about how do we ease back
00:16:16> 00:16:20:	into the working environment and continue to encourage our our
00:16:20> 00:16:23:	team and ourselves as we move this work forward.
00:16:24> 00:16:27:	So I want to give everybody a moment to think
00:16:27> 00:16:31:	about a development project that you may be working on
00:16:31> 00:16:34:	right now or that you've witnessed. It has 20, it
00:16:34> 00:16:35:	has 85 floors, the top.
00:16:36> 00:16:40:	60 floors are condos, the middle floors are apartments. The
00:16:40> 00:16:43:	bottom floors are retail. Think about that project.
00:16:44> 00:16:47:	How many people do you have to engage through that
00:16:47> 00:16:49:	work to make your work happen?
00:16:52> 00:16:55:	When you do that type of work, who's leading to

00:16:55> 00:16:58:	make sure that everyone's doing what they're supposed to be
00:16:58> 00:17:00:	doing and holding each of us accountable?
00:17:02> 00:17:06:	We are in an interesting society right now with the
00:17:06> 00:17:10:	pandemic, which is COVID. We're also thinking about social unrest
00:17:10> 00:17:12:	within our communities.
00:17:13> 00:17:17:	There's all these political issues that dominate lunchtime conversations. I
00:17:17> 00:17:19:	do not personally, if you want to sit with me
00:17:19> 00:17:21:	at the table, do I? I personally do not want
00:17:21> 00:17:23:	to talk about guns or abortion. So but if you
00:17:23> 00:17:25:	want to come to the table and have a good
00:17:25> 00:17:26:	time, we can do that.
00:17:28> 00:17:31:	But those are the types of things that our communities
00:17:31> 00:17:35:	and our employees and our teams are dealing with on
00:17:35> 00:17:38:	a day-to-day basis, trying to take in all of that
00:17:38> 00:17:42:	energy and still be productive. And to be quite honest,
00:17:42> 00:17:46:	most of our teams have been over productive during the
00:17:46> 00:17:47:	pandemic.
00:17:48> 00:17:51:	We think, we don't think that. We think, oh, well,
00:17:51> 00:17:54:	I'm at home and I'm half dressed because, you know,
00:17:54> 00:17:57:	I'm not wearing anything below my pants I want anyone
00:17:57> 00:17:57:	to see.
00:17:58> 00:18:00:	We actually have been over productive.
00:18:01> 00:18:03:	And so now as folks are easing back into the
00:18:03> 00:18:06:	office and we're going at lcff 2 days a week,
00:18:06> 00:18:09:	although I would say, Brittany, we're there every day.
00:18:11> 00:18:13:	Just because we enjoy each other, but.
00:18:13> 00:18:17:	That's employees are going back into the office. We have
00:18:17> 00:18:20:	those same demands that we're asking of them. We're asking
00:18:20> 00:18:23:	you to be on zoom and look at somebody in
00:18:23> 00:18:24:	their face all day long.
00:18:25> 00:18:26:	Which is dreamy.
00:18:28> 00:18:31:	We're asking folks to go and have meetings outside of
00:18:31> 00:18:34:	the office with folks. Again, go have lunch, but let's
00:18:34> 00:18:36:	not count in our travel time so now you're late
00:18:37> 00:18:38:	to every single thing.
00:18:38> 00:18:41:	Or you're packed so much that you can't get work
00:18:41> 00:18:43:	done and you're working in the evenings again.
00:18:44> 00:18:47:	So what this is really to talk about is how
00:18:47> 00:18:51:	do we continue to motivate people in order to continue
00:18:51> 00:18:55:	to provide, but also understand that they have limitations and

00:18:55> 00:18:56:	that's OK.
00:18:57> 00:18:59:	So I did some research online to see like, OK,
00:18:59> 00:19:02:	what? How do you motivate folks? And, you know, I'm
00:19:02> 00:19:06:	motivating 5 people on a daily basis, including my husband,
00:19:06> 00:19:09:	Anna Yorkie, which is really difficult to motivate, to be
00:19:09> 00:19:03: 00:19:09> 00:19:12:	
00:19:09> 00:19:12:	honest. And there were kind of four key things that came out when we think about motivating folks.
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00:19:16> 00:19:19:	The first is that there's basic needs, right? People care
00:19:19> 00:19:22:	about pay and money. They have to take care of
00:19:22> 00:19:26:	their homes. They have to take care of their families.
00:19:26> 00:19:28:	My 24 year old would say I got to ball
00:19:28> 00:19:30:	a little to play a lot.
00:19:31> 00:19:33:	That's from the office, if anyone knows that line. I
00:19:33> 00:19:35:	think she needs the ball a little bit more to
00:19:35> 00:19:38:	be perfectly honest, but we'll talk about that later.
00:19:38> 00:19:41:	But our human basic needs are what we have that
00:19:42> 00:19:45:	employees and team members care about. They care about being
00:19:45> 00:19:48:	able to afford their lifestyles.
00:19:49> 00:19:53:	The second area of motivation includes the carrot and the
00:19:53> 00:19:56:	stick kind of approach, right? How do we, like, give
00:19:56> 00:19:59:	you something, or how do we take away from you
00:19:59> 00:20:02:	that makes you work harder? Let's say the stick doesn't
00:20:02> 00:20:06:	work, right, the bee stings don't work. The carrots actually
00:20:06> 00:20:09:	work a lot better. But there are some folks who
00:20:09> 00:20:12:	are highly motivated by the stick. Oh, if I don't
00:20:12> 00:20:15:	get this done, I might not get this promotion. If
00:20:15> 00:20:17:	I don't do this, I might not be able to
00:20:17> 00:20:19:	sit at this table or go to this.
00:20:19> 00:20:20:	Routing.
00:20:21> 00:20:23:	So that's another kind of level of carrot stick. So
00:20:23> 00:20:26:	you've got your human needs, you know, you gotta ball
00:20:26> 00:20:27:	out of the play a lot.
00:20:28> 00:20:30:	You got your keratin stick.
00:20:31> 00:20:33:	And then the next area is around your desire to
00:20:33> 00:20:37:	thrive. And this comes from a couple different spaces for
00:20:37> 00:20:40:	most people when it comes from the autonomy. So are
00:20:40> 00:20:43:	you motivated by like being able to work by yourself
00:20:43> 00:20:45:	and achieve something really great?
00:20:47> 00:20:50:	The next is around mastery. Have you mastered something
	that
00:20:50> 00:20:53:	you're really proud of? I'm really proud. I used to

00:20:53> 00:20:57:	work at a tax credit syndicator and I'm really proud
00:20:57> 00:21:00:	of being able to like, figure out a model, financial
00:21:00> 00:21:03:	model. It was never easy for me. I think Trinity,
00:21:03> 00:21:06:	you understand that as much as anyone sitting in those
00:21:06> 00:21:09:	classes I took to get my Masters degree, it is
00:21:09> 00:21:13:	not easy. I am motivated by getting that correct. Models
00:21:13> 00:21:17:	are never correct. Just for record. They're only a perspective.
00:21:17> 00:21:20:	And then the last piece is purpose, right? People are
00:21:20> 00:21:24:	motivated by the opportunity to work for themselves and and
00:21:24> 00:21:28:	and achieve mastering something that's important to them and then
00:21:28> 00:21:30:	their purpose. They're why.
00:21:32> 00:21:34:	Now, I would ask you to do as leaders before
00:21:34> 00:21:37:	you think we're going to walk out of here. And
00:21:37> 00:21:39:	I'm going to go motivate my people and I'm going
00:21:39> 00:21:42:	to tell them I'm going to give them carrots, which
00:21:42> 00:21:44:	aren't really great. I mean, maybe a snicker bar or
00:21:44> 00:21:47:	something else that people still use. Snickers. I like almond
00:21:47> 00:21:48:	Snickers.
00:21:50> 00:21:52:	But actually, what I want you to do is take
00:21:52> 00:21:53:	a second and check yourself.
00:21:56> 00:21:59:	Because the truth is, people aren't motivated if you're not
00:21:59> 00:22:00:	motivated.
00:22:01> 00:22:04:	If they see that you are miserable coming to work
00:22:04> 00:22:04:	every day.
00:22:05> 00:22:06:	Why would they want to come?
00:22:07> 00:22:10:	Why would they want to work with you? If you're
00:22:10> 00:22:12:	not having fun, what are you doing it for?
00:22:14> 00:22:16:	So I'm going to ask you to do something for
00:22:16> 00:22:16:	me.
00:22:17> 00:22:20:	Take 10 seconds. I have a timer. I can see
00:22:20> 00:22:20:	it.
00:22:21> 00:22:23:	And I want you to write down your why right
00:22:23> 00:22:25:	now? 10 seconds. Why do you go to work every
00:22:25> 00:22:26:	day?
00:22:39> 00:22:41:	So the purpose for this is because you all need
00:22:42> 00:22:45:	to also remember how important it is as leaders that
00:22:45> 00:22:47:	you are when you show up in spaces. How do
00:22:47> 00:22:51:	we motivate the young lady from Woodlawn to continue to
00:22:51> 00:22:54:	come back out? And it might be Woodlawn in Chicago,
00:22:54> 00:22:58:	but guess what? It's hallville Indianapolis. It's E lake in
00:22:58> 00:23:02:	Chicago. In Atlanta. It's the Netherlands in the Netherlands,

	like
00:23:02> 00:23:05:	these same communities have to deal with the same issues
00:23:05> 00:23:09:	and theories that we are that we've been talking about.
00:23:09> 00:23:09:	Today.
00:23:10> 00:23:13:	It's critical that if you are going to lead A-Team,
00:23:14> 00:23:17:	you also need to understand how you show up.
00:23:18> 00:23:20:	So if you know your why, then you can give
00:23:21> 00:23:23:	purpose to helping someone else find their why.
00:23:25> 00:23:28:	So what are some tactics and things you can take
00:23:28> 00:23:30:	away from from this that may be helpful?
00:23:31> 00:23:35:	What some of the things that I personally do is,
00:23:35> 00:23:38:	I sit down with each of my team members once
00:23:38> 00:23:41:	a week for a one on 130 minutes. 45 minutes.
00:23:41> 00:23:44:	Hour and a half just depends. But the real purpose
00:23:45> 00:23:47:	is that I want to get to know this person
00:23:47> 00:23:51:	so that I'm making sure that I'm doing what is
00:23:51> 00:23:53:	ever so critical, which is listen.
00:23:54> 00:23:57:	I wanna hear what their challenges are.
00:23:58> 00:24:00:	I wanna hear how I can help them, and I
00:24:01> 00:24:03:	want to be able to give them the space to
00:24:03> 00:24:07:	unload and unpack. Because if you walk out of that
00:24:07> 00:24:11:	meeting and they still have a backpack that's ??60.00 deep
00:24:11> 00:24:14:	as they walk back to their desk again, they're not
00:24:14> 00:24:15:	motivated.
00:24:16> 00:24:18:	They're not excited about the work.
00:24:19> 00:24:21:	So spend time with your people.
00:24:22> 00:24:25:	The next thing I would say is this. Something I
00:24:25> 00:24:28:	did recently, which I've done over my career many times,
00:24:28> 00:24:31:	is taken personality tests. I recently did a disk. You
00:24:31> 00:24:34:	would not be surprised that I am an IS. So
00:24:34> 00:24:37:	I am definitely an extrovert probably because I grew up
00:24:37> 00:24:40:	all over the city of Indianapolis. I went to four
00:24:40> 00:24:43:	different elementary schools and so I had to make friends
00:24:43> 00:24:46:	every time I went to school, like every new school
00:24:46> 00:24:50:	year. I didn't matriculate to middle school that I should
00:24:50> 00:24:52:	have gone to. I didn't matriculate.
00:24:52> 00:24:55:	The high school I should have gone to and that
00:24:55> 00:24:58:	just made me become an extrovert in ways that my
00:24:58> 00:25:00:	husband can't stand most days, or my kids at the
00:25:00> 00:25:01:	grocery store.
00:25:03> 00:25:06:	But I think what happens when you do these personality
00:25:06> 00:25:09:	tests, it not only helps you understand who you are,

00.05.00 > 00.05.40.	
00:25:09> 00:25:12:	it also under makes you understand who you are not.
00:25:14> 00:25:18:	That's not a weakness. That's actually an opportunity to learn
00:25:18> 00:25:22:	more about yourself and lean into spaces that you need
00:25:22> 00:25:23:	to lean in more.
00:25:24> 00:25:27:	There are gonna be times when we need to be
00:25:27> 00:25:30:	more concentrated on details, and there are going to be
00:25:30> 00:25:32:	times when we need to be more social and we
00:25:32> 00:25:36:	have to understand those social cues in order to see
00:25:36> 00:25:38:	which space and time we need to lean in.
00:25:39> 00:25:43:	Again, our team are like our kids. They witness everything
00:25:43> 00:25:46:	we do and what we say and so it's critical
00:25:46> 00:25:49:	that we understand ourselves as much as we think about
00:25:50> 00:25:52:	how we are able to show up for them.
00:25:54> 00:25:56:	The last thing I'll ask you to do so I've
00:25:56> 00:25:59:	said spend some time, time, time. Time is critical. You
00:25:59> 00:26:00:	need to make time.
00:26:01> 00:26:04:	We are all extremely busy. We're taking time out today
00:26:04> 00:26:08:	to be here together to learn about equitable development
	across
00:26:09> 00:26:12:	the country. Please spend time with the people you care
00:26:12> 00:26:14:	about. They know you care.
00:26:16> 00:26:19:	Next is think about doing some personality testing of some
00:26:19> 00:26:22:	sorts. There's some really cool ones with disc you can
00:26:22> 00:26:24:	actually do, some where you say, OK, how do I
00:26:24> 00:26:27:	work with this type of personality? Once you've done a
00:26:27> 00:26:30:	personality test on someone else, that could be really helpful
00:26:30> 00:26:31:	for you.
00:26:32> 00:26:34:	The last thing I want to ask you to do
00:26:34> 00:26:36:	is 2 things when you leave here.
00:26:37> 00:26:40:	The first is I want you to rewrite your Y.
00:26:41> 00:26:44:	You did it really quickly on the side of a
00:26:44> 00:26:47:	piece of paper. It needs to be front and Center
00:26:47> 00:26:48:	for you daily.
00:26:49> 00:26:51:	Put it on a post it note, print it. Our
00:26:52> 00:26:55:	printer is broken my office and so I can't print.
00:26:55> 00:26:58:	It's just so stressed, the struggle for my paper society.
00:26:58> 00:27:01:	But put it somewhere where you look at it enough
00:27:01> 00:27:04:	so that you understand where you need to be.
00:27:06> 00:27:09:	The second thing I'll ask you to do is to
00:27:09> 00:27:13:	schedule time with someone today. Not today like you're
	busy
00:27:13> 00:27:17:	today, but schedule go at whoever that is. It may
00:27:17> 00:27:21:	when I think about my team, I personally think about

00:27:21> 00:27:25:	my project menagere, my owners repethet I work on
	my project managers, my owners reps that I work on
00:27:25> 00:27:28: 00:27:29> 00:27:31:	a daily basis, my senior leadership.
	But I I challenge you to think about who are
00:27:31> 00:27:34:	those team members that you're gonna need outside of your
00:27:34> 00:27:36:	organization that are going to help you get to the
00:27:36> 00:27:37:	finish line?
00:27:38> 00:27:40:	If you dedicate time with people.
00:27:41> 00:27:44:	It will bring rewards to you in your business.
00:27:46> 00:27:47:	OK, so you have two things.
00:27:49> 00:27:50:	What were the two things?
00:27:51> 00:27:53:	Rewrite your, rewrite your. Why?
00:27:55> 00:27:56:	And spend some time with people.
00:27:58> 00:27:59:	Thank you for spending time with me today.
00:28:06> 00:28:10:	So I have one minute and 40 seconds to introduce
00:28:10> 00:28:14:	my my upcoming speaker. But truly I am so honored
00:28:14> 00:28:17:	to be a part of this panel, this story hour
00:28:17> 00:28:21:	today because I've gotten to know both Dominique and Morgan
00:28:21> 00:28:26:	as extraordinary women of color that are leading change within
00:28:26> 00:28:30:	their industries. And we all come to it from a
00:28:30> 00:28:34:	different perspective, but we all bring it. And so I'm
00:28:34> 00:28:36:	very excited to please and welcome.
00:28:36> 00:28:37:	Miss Morgan.
00:28:48> 00:28:50:	Should have followed the leads of my counterparts and
	probably
00:28:51> 00:28:52:	not worn heels today, but we're here.
00:28:55> 00:28:58:	Thank you all for being here with me today. My
00:28:58> 00:29:01:	name is Morgan Malone, and I'm really, really excited to
00:29:01> 00:29:05:	talk to you almost about what I'm passionate about. And
00:29:05> 00:29:09:	that's community. You know, one of my favorite birthday celebration
00:29:09> 00:29:12:	songs has a line in it that says they ask
00:29:12> 00:29:14:	me what I do and who I do it for
00:29:14> 00:29:16:	and while I do not align with the work of
00:29:16> 00:29:17:	that song.
00:29:18> 00:29:21:	I definitely get asked all the time. What do you
00:29:21> 00:29:22:	do?
00:29:23> 00:29:26:	But I never get asked who do you do it
00:29:26> 00:29:29:	for. No one asks me why I do this work.
00:29:29> 00:29:32:	No one asks me who is impacted by this work.
00:29:32> 00:29:35:	No one asks me who I do it for.
00:29:36> 00:29:38:	My story is a little untraditional. I did not come

00:29:38> 00:29:41:	to commercial real estate development because I went to school
00:29:41> 00:29:44:	for real estate or because I was all that interested
00:29:44> 00:29:47:	in the transaction of real estate. I started off in
00:29:47> 00:29:47:	community.
00:29:48> 00:29:51:	I was a community organizer. I was managing a community
00:29:51> 00:29:55:	revitalization program in Inglewood, which is the South side community
00:29:55> 00:29:55:	in Chicago.
00:29:56> 00:30:00:	While doing this work, I was the person organizing the
00:30:00> 00:30:03:	developer. I was speaking to the developer trying to convince
00:30:03> 00:30:07:	them why my neighborhood had value to see more than
00:30:07> 00:30:09:	the 1/3 fives and to look at my community and
00:30:10> 00:30:13:	say, hey, this is viable for investment. Not because of
00:30:13> 00:30:17:	just solely transaction and what can we make commercially sustainable,
00:30:17> 00:30:21:	but because my neighborhood deserves a sit down restaurant for
00:30:21> 00:30:25:	a family of four. To my neighborhood deserves a dentist
00:30:25> 00:30:27:	too. And it didn't have that.
00:30:27> 00:30:30:	And so when we had these conversations, I was saying
00:30:30> 00:30:33:	to them, can we be strategic, can we partner with
00:30:34> 00:30:37:	government, can we partner with developers and plan for how
	now
00:30:37> 00:30:40:	to do this work together? Can you use me as
00:30:37> 00:30:40: 00:30:40> 00:30:43:	
	to do this work together? Can you use me as
00:30:40> 00:30:43:	to do this work together? Can you use me as an asset to move your work forward and can we
00:30:40> 00:30:43: 00:30:43> 00:30:46:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy?
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:30:56> 00:31:00:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:30:56> 00:31:00: 00:31:00> 00:31:04:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My founders built McDonald's. You know, they are astounding, wonderful
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:31:00> 00:31:04: 00:31:04> 00:31:08:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My founders built McDonald's. You know, they are astounding, wonderful people. And they
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:31:00> 00:31:04: 00:31:04> 00:31:08:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My founders built McDonald's. You know, they are astounding, wonderful people. And they said to me, well Morgan, we're doing an 8 1/2
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:31:00> 00:31:04: 00:31:04> 00:31:10: 00:31:10> 00:31:10:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My founders built McDonald's. You know, they are astounding, wonderful people. And they said to me, well Morgan, we're doing an 8 1/2 billion dollar development on the South side of Chicago in
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:31:00> 00:31:04: 00:31:04> 00:31:10: 00:31:10> 00:31:10: 00:31:10> 00:31:13: 00:31:13> 00:31:16:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My founders built McDonald's. You know, they are astounding, wonderful people. And they said to me, well Morgan, we're doing an 8 1/2 billion dollar development on the South side of Chicago in Bronzeville, and we want you to come and work here.
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:31:00> 00:31:04: 00:31:04> 00:31:10: 00:31:10> 00:31:10: 00:31:10> 00:31:10: 00:31:11> 00:31:16: 00:31:16> 00:31:19:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My founders built McDonald's. You know, they are astounding, wonderful people. And they said to me, well Morgan, we're doing an 8 1/2 billion dollar development on the South side of Chicago in Bronzeville, and we want you to come and work here. What? How much money do you want and when can
00:30:40> 00:30:43: 00:30:43> 00:30:46: 00:30:46> 00:30:50: 00:30:50> 00:30:51: 00:30:52> 00:30:54: 00:30:54> 00:30:56: 00:31:00> 00:31:04: 00:31:04> 00:31:08: 00:31:10> 00:31:10: 00:31:10> 00:31:10: 00:31:11> 00:31:12: 00:31:12> 00:31:12: 00:31:	to do this work together? Can you use me as an asset to move your work forward and can we maximize what government is already doing to come to the outcomes that my community is looking for in our Community driven strategy? When we got to do that work a few years later, who knew that I'd be at one of the most well known community development and commercial real estate firms in Chicago? My founders built Google headquarters. My founders built McDonald's. You know, they are astounding, wonderful people. And they said to me, well Morgan, we're doing an 8 1/2 billion dollar development on the South side of Chicago in Bronzeville, and we want you to come and work here. What? How much money do you want and when can you start?

00:31:25> 00:31:29:	Unless you commit to equitable and inclusive development, I cannot
00:31:29> 00:31:30:	be here.
00:31:30> 00:31:33:	I have a community that's going to hold me accountable.
00:31:33> 00:31:36:	Who isn't going to say, what is Farpoint doing? Who
00:31:36> 00:31:39:	isn't going to say what's happening at Brownsville Lakefront? Who
00:31:39> 00:31:42:	are going to call me directly and say, Morgan, what
00:31:42> 00:31:42:	are you doing?
00:31:43> 00:31:45:	And so before I put myself out there, I need
00:31:45> 00:31:47:	to know you're in this with me, that you're gonna
00:31:48> 00:31:49:	do equitable development with me.
00:31:50> 00:31:52:	And no one hesitated. And so I said yes, and
00:31:52> 00:31:54:	now we're here. And so now here it is a
00:31:54> 00:31:56:	couple of years later, and we're trying to make this
00:31:56> 00:31:58:	development the most equitable in the country.
00:31:59> 00:32:01:	And a lot of people wonder, how are you gonna
00:32:01> 00:32:04:	do that? Why are you doing that? And I think
00:32:04> 00:32:06:	to myself, because of who I do it for.
00:32:07> 00:32:10:	Ultimately, I have a community of people.
00:32:11> 00:32:14:	At the birth place of steam before it was popular.
00:32:14> 00:32:18:	This site is why we have polio vaccines. It's why
00:32:18> 00:32:21:	we have subcutaneous shots. It's why we have baby incubators.
00:32:22> 00:32:24:	It's also why we have gospel. It's why we have
00:32:25> 00:32:28:	Blues Pulitzer Prize winning poets. And that comes from a
00:32:28> 00:32:31:	black community on the South side of Chicago.
00:32:32> 00:32:35:	Before it was popular, we were doing it in the
00:32:35> 00:32:38:	early 1900s, in the late 1800s. And so we're not
00:32:38> 00:32:42:	bringing something to this community. We're amplifying a legacy, and
00:32:42> 00:32:45:	we're empowering and amplifying the people who already live here,
00:32:45> 00:32:48:	who have already been doing this work and don't need
00:32:48> 00:32:51:	us to show them how, who need us to contribute
00:32:51> 00:32:55:	and invest so they can continue doing what they're already
00:32:55> 00:32:55:	doing best.
00:32:58> 00:33:01:	So I ask you all today, what do we agree
00:33:01> 00:33:01:	on?
00:33:02> 00:33:05:	Raise your hand if you believe that the built environment
00:33:05> 00:33:08:	is neutral, that we have no impact.
00:33:09> 00:33:12:	Raise your hand if you believe that people's spaces and
00:33:13> 00:33:15:	communities are impacted by the work that we do, that

00:33:16> 00:33:18:	lives are impacted by the work that we do. Raise
00:33:18> 00:33:20:	your hand if you agree with that.
00:33:21> 00:33:25:	OK, OK, the room agrees. I'm right. Now. Raise your
00:33:25> 00:33:29:	hand if you agree that everyone deserves quality of life,
00:33:29> 00:33:34:	well-being and vitality, that everyone deserves conditions that do that
00:33:34> 00:33:34:	work.
00:33:35> 00:33:38:	OK, cool. So if we all agree with that, how
00:33:38> 00:33:41:	do we use the built in environment to care for
00:33:41> 00:33:42:	one another?
00:33:43> 00:33:44:	What do we agree on?
00:33:45> 00:33:47:	If we all agree that the work we're doing isn't
00:33:47> 00:33:50:	neutral, if we all agree that the work is going
00:33:50> 00:33:54:	to impact people and everyone should have quality of life.
00:33:55> 00:33:58:	How do we do this work? Not solely for money
00:33:58> 00:34:02:	or profit or transaction, but how do we center our
00:34:02> 00:34:05:	design and how we care for one another?
00:34:08> 00:34:12:	Right now ESG is popular, everyone's talking about environmental, social
00:34:12> 00:34:17:	governance, you're investment, affordable housing. How can we divert more
00:34:17> 00:34:21:	money to blighted communities? Do qualified opportunity zones? What do
00:34:21> 00:34:22:	we do ESG?
00:34:23> 00:34:26:	Well, it actually takes 4 things, because today I'm here
00:34:26> 00:34:28:	to talk to you about the SINESG social impact.
00:34:29> 00:34:32:	Everyone talks about social impact, and more often than not
00:34:32> 00:34:34:	it looks like a handful of town halls where you
00:34:34> 00:34:35:	ask people their opinion.
00:34:36> 00:34:37:	It looks like.
00:34:38> 00:34:43:	Minority contracting, women contracting and commitments to workforce the end
00:34:43> 00:34:44:	that's all we do.
00:34:45> 00:34:47:	That's all built environment can do. But if we just
00:34:47> 00:34:50:	said that it does more than that in practice, what
00:34:50> 00:34:52:	we build does more than that in practice. How do
00:34:52> 00:34:53:	we get there?
00:34:54> 00:34:56:	So First things first, an integrated lens.
00:34:57> 00:35:00:	It's not just how are we impactful, what are we
00:35:00> 00:35:03:	giving, what are the outcomes, who are we internally?
00:35:04> 00:35:08:	What are our policies, our procedures, our practices? How do
00:35:08> 00:35:11:	we manage the programs that we run? Do we use
00:35:11> 00:35:14:	a lens for impact in our decision making? Do we

00:35:14> 00:35:19:	have a culture with executive sponsorship that values social impact
00:35:19> 00:35:22:	pushes that down as a priority to the company and
00:35:22> 00:35:26:	everyone in your company is also assessing and making decisions
00:35:26> 00:35:28:	based on how we impact others.
00:35:29> 00:35:31:	It's not the only factor, but it's an important one
00:35:31> 00:35:33:	because we all just agreed that it is.
00:35:34> 00:35:37:	How do we do that? It's our internal impact, it's
00:35:37> 00:35:40:	our external impact and it's the integrated lens for the
00:35:40> 00:35:43:	360 review of how we make decisions.
00:35:44> 00:35:48:	Next, it's the context of iniquity. Everyone is wondering why
00:35:48> 00:35:52:	we are doing everything that every equitable development policy toolkit
00:35:52> 00:35:55:	says we should do, and nothing is changing.
00:35:56> 00:35:59:	It's because we're not close to the context of iniquity.
00:36:00> 00:36:03:	In Chicago, you can tell me, Morgan, I want this
00:36:03> 00:36:08:	many percentage of Union apprenticeships on your construction site.
00:36:09> 00:36:12:	OK. I also know the history of unions and people
00:36:12> 00:36:15:	of color in the City of Chicago.
00:36:16> 00:36:19:	Not very many people of color are tradespeople in the
00:36:19> 00:36:22:	city of Chicago. I also know that no one in
00:36:22> 00:36:26:	the state of Illinois knows how many apprenticeships are handed
00:36:26> 00:36:29:	out annually. We don't even know how many we get
00:36:29> 00:36:32:	allocated to the state per year. We don't know how
00:36:32> 00:36:35:	many go to the Chicago land area. We don't know
00:36:35> 00:36:38:	how many go to each hall on an annual basis
00:36:38> 00:36:41:	in the Chicago Land area. And when you are working
00:36:41> 00:36:44:	on a project, you can sponsor one person into the
00:36:45> 00:36:46:	Union as a laborer.
00:36:46> 00:36:48:	If you hire 100 laborers.
00:36:49> 00:36:52:	Only major projects need 100 laborers.
00:36:52> 00:36:56:	So if you don't know that context, you'll agree to
00:36:56> 00:36:59:	do apprenticeships and you'll fail, and you'll wonder why you
00:36:59> 00:37:03:	cannot get anyone into the trades. And that was your
00:37:03> 00:37:04:	litmus test for success.
00:37:05> 00:37:09:	But we can think differently because what if our apprenticeships
00:37:09> 00:37:14:	were construction management apprenticeships? And what if those construction management
00:37:14> 00:37:19:	apprenticeships as project engineers one, then Superintendent one were written

00:37:19> 00:37:22:	into my contract as a guarantee because I am going
00:37:22> 00:37:24:	to spend 8 1/2 billion dollars.
00:37:24> 00:37:27:	I'm the market, so I as the market can require
00:37:27> 00:37:29:	anyone who participates with me to be an impact partner.
00:37:30> 00:37:33:	Anyone who's working on our project is an impact partner.
00:37:33> 00:37:36:	It's not optional. Internships and apprenticeships are written into every
00:37:36> 00:37:39:	contract, and so while I may not be able to
00:37:39> 00:37:41:	get you a Union apprenticeship, I can get you a
00:37:41> 00:37:44:	construction management apprenticeship that pays the same.
00:37:45> 00:37:46:	And require it.
00:37:47> 00:37:49:	So we have to be close to the context. I
00:37:49> 00:37:52:	can say that I'm going to give 10% of retail
00:37:52> 00:37:55:	on this site reduced by 20%. What does that mean?
00:37:56> 00:37:58:	Is that more than it would cost to have a
00:37:58> 00:38:02:	mortgage down the street for a new construction building on
00:38:02> 00:38:03:	100% vacant site?
00:38:04> 00:38:07:	What do people need to reduce and remove barriers to
00:38:07> 00:38:10:	even be able to participate in the opportunity?
00:38:11> 00:38:14:	The reality is I need a nonprofit service provider to
00:38:14> 00:38:18:	help with someone's business development. I need a nonprofit service
00:38:18> 00:38:22:	provider to help someone with leasing negotiations. I need an
00:38:22> 00:38:25:	IFF for another CFI to help with new construction, build
00:38:25> 00:38:28:	out costs for all of these small businesses who are
00:38:28> 00:38:32:	trying to expand their existing location, build a second location,
00:38:32> 00:38:36:	go into their first location, and a new construction Class
00:38:36> 00:38:36:	A site.
00:38:37> 00:38:40:	It's not going to be cheap, it's not going to
00:38:40> 00:38:44:	be easy. But private equity doesn't pay for social impact
00:38:44> 00:38:45:	costs. Who does?
00:38:46> 00:38:49:	Philanthropy. So I need philanthropic partners to help me pay
00:38:50> 00:38:52:	for the social safety net that I'm going to need
00:38:53> 00:38:56:	to remove and reduce barriers to give people the opportunity
00:38:56> 00:38:57:	to access at all.
00:38:58> 00:39:01:	It's more than just me, but if you're not close
00:39:01> 00:39:04:	to the context of iniquity, you would put out a
00:39:04> 00:39:07:	notice, say small businesses can be here, contact our leasing
00:39:07> 00:39:09:	team and then say, hey.
00:39:09> 00:39:12:	Sorry, no one reached out. No one asked. No one
00:39:12> 00:39:14:	wants to be here. Sorry.

00:39:15> 00:39:18:	It can't be that simple, it can't be that cut
00:39:18> 00:39:20:	and dry. We all have to do a bit more.
00:39:21> 00:39:23:	We also have to have an asset based approach. When
00:39:23> 00:39:26:	you go into a community, what do you see our
00:39:26> 00:39:29:	assets only transactional? Are they only what's commercially viable is
00:39:29> 00:39:32:	the asset, the 10 year old boys who are cutting
00:39:32> 00:39:35:	the lawns of the people within 10 blocks. So when
00:39:35> 00:39:38:	you think about your property values in a residential community,
00:39:38> 00:39:40:	you know that there is someone.
00:39:40> 00:39:40:	Who?
00:39:40> 00:39:43:	Cares about the quality of life in this community and
00:39:43> 00:39:45:	the beautification is that an asset?
00:39:47> 00:39:49:	Those are the types of questions we have to ask
00:39:49> 00:39:52:	ourselves, and then we have to work with intention. Who
00:39:52> 00:39:55:	do we serve? What do we do this for?
00:39:55> 00:39:59:	How can we help? How does our impact have harm?
00:39:59> 00:40:03:	Are we coming into this with the lens and intention
00:40:03> 00:40:06:	of communal care, or are we here to design, build,
00:40:06> 00:40:09:	exit, sell, make money, move on to the next building?
00:40:09> 00:40:12:	Are we neighbors? If you build a building, are you
00:40:12> 00:40:15:	a neighbor? If you're the owner of a building, are
00:40:15> 00:40:18:	you a neighbor? Do you see yourself as that?
00:40:19> 00:40:22:	Or is this an intellectual exercise we're building for fun,
00:40:22> 00:40:25:	and we're building our wildest dreams in a vacuum, with
00:40:25> 00:40:27:	no care for who's impacted?
00:40:30> 00:40:35:	We must build impact ecosystems. This adinkra symbol from West
00:40:36> 00:40:38:	Africa means intertwined humanity.
00:40:39> 00:40:42:	The conjoined crocodiles mean interdependence.
00:40:43> 00:40:45:	I love this symbol because we need each.
00:40:45> 00:40:45:	Other?
00:40:45> 00:40:48:	We literally cannot do this without each other. In order
00:40:48> 00:40:51:	for me to do all of the wonderful things that
00:40:51> 00:40:54:	I would like to do in partnership with my community,
00:40:54> 00:40:57:	I need private industry, I need government. And I don't
00:40:57> 00:41:00:	just need government to give more money. I need government
00:41:00> 00:41:03:	to just be more strategic with the money I have.
00:41:04> 00:41:06:	I just need government to tell me where are you
00:41:06> 00:41:09:	already investing here? I don't need to know what more
00:41:09> 00:41:12:	money you can give me. I need to know where

00:41:12> 00:41:15:	you already fund workforce in this Community, where you already
00:41:15> 00:41:18:	fund art in this community. If I'm building 10 new
00:41:18> 00:41:21:	bike lanes can and you are building 10 new bike,
00:41:21> 00:41:24:	10 miles of bike lanes in every community, can you
00:41:24> 00:41:25:	connect yours to mine?
00:41:26> 00:41:28:	I don't need more. I just need strategic. But we
00:41:28> 00:41:31:	can do this together. I need philanthropy to be an
00:41:31> 00:41:35:	institutional partner, to build nonprofits so that we have institutions
00:41:35> 00:41:38:	in these communities to help us enable equity.
00:41:39> 00:41:42:	I need private industry to be more strategic in the
00:41:42> 00:41:45:	way we do this work and to use our influence
00:41:45> 00:41:49:	as the market to be more inherently impactful in our
00:41:49> 00:41:50:	decision making.
00:41:50> 00:41:51:	Together.
00:41:52> 00:41:56:	We can be transformative, we can be sustainable, but there
00:41:56> 00:41:59:	is no equitable development that is possible with just the
00:41:59> 00:42:01:	developer alone. It's not possible.
00:42:04> 00:42:05:	So what do we do?
00:42:06> 00:42:10:	We assess, we constantly interrogate who is this for? Who
00:42:10> 00:42:13:	can this help, who can this harm, what are why
00:42:13> 00:42:17:	do we do this constantly? And every decision that we
00:42:17> 00:42:18:	make, we relate.
00:42:19> 00:42:23:	We use the initial time we have, the lead time
00:42:23> 00:42:26:	we have to relate, but we also assess our own
00:42:26> 00:42:29:	fears. What are we afraid of?
00:42:29> 00:42:32:	Delayed timelines. Anybody in the built environment will tell you
00:42:32> 00:42:35:	that related timelines are common. So saying that you do
00:42:35> 00:42:37:	not have time to talk to community because it's going
00:42:37> 00:42:40:	to take forever and nobody knows what they're talking about
00:42:40> 00:42:42:	and it's going to delay the timeline, you were already
00:42:42> 00:42:43:	going to be delayed anyway.
00:42:44> 00:42:48:	That's useless, right? So we gotta relate. Take the time,
00:42:48> 00:42:52:	maximize our lead time. Use the insights we gain from
00:42:52> 00:42:57:	citizen experts, because that's what people and communities are experts
00:42:57> 00:43:00:	on their community. To tell a story that impacts everyone
00:43:00> 00:43:04:	but also furthers and amplifies the goals of the people
00:43:04> 00:43:07:	who live there. There is common ground. We can use
00:43:07> 00:43:12:	this time to engage in deliberative dialogue and find consensus.

00:43:12> 00:43:15:	We need to imagine. I know what the status quo.
00:43:12> 00:43:18:	Yes, we can do more than that. I challenge all
00:43:18> 00:43:20:	_
00:43:20> 00:43:23:	of us in here to imagine more and better. And
	then we implement and we measure and we're going to
00:43:23> 00:43:26:	fail a lot. We're going to fail a lot. Hard,
00:43:26> 00:43:28:	often all the time. But guess what? You're going to
00:43:29> 00:43:31:	fail a little bit and get on someone's nerves. You're
00:43:32> 00:43:34:	going to fail a lot and burn it all down.
00:43:34> 00:43:36:	But everything can be rebuilt.
00:43:36> 00:43:39:	So that's OK. We don't have to look for the
00:43:39> 00:43:42:	quick wins. We don't have to look for the numbers
00:43:42> 00:43:46:	for qualitative work. Social impact work is hard work. It's
00:43:47> 00:43:50:	qualitative. You're not going to get raw numbers that you
00:43:50> 00:43:54:	can just slap on every project. This is the work
00:43:54> 00:43:57:	where if I get one person who goes from intern
00:43:57> 00:44:01:	from 9th grade to direct placement post college with one
00:44:01> 00:44:04:	of my vendors that is success. I was able to
00:44:04> 00:44:06:	complete and see someone through that is.
00:44:06> 00:44:10:	Generational change, that one person whose hand I was able
00:44:10> 00:44:13:	to hold all the way through, whose barriers I was
00:44:13> 00:44:16:	able to remove, and whose lifestyle I was able to
00:44:16> 00:44:19:	pour into is going to do that for three more
00:44:19> 00:44:21:	and pass it down to their own.
00:44:22> 00:44:25:	There's more to be said here than how much money.
00:44:25> 00:44:27:	There's more to be said than how many interns. There's
00:44:27> 00:44:30:	more to be said than how many sustainable buildings.
00:44:33> 00:44:35:	So it just world begins with us.
00:44:35> 00:44:38:	I'm looking around this room and I see a lot
00:44:38> 00:44:40:	of brilliant people. I see a lot of designers.
00:44:41> 00:44:45:	Builders, architects, City community members.
00:44:46> 00:44:50:	But guess what? If we can design pretty buildings, we
00:44:50> 00:44:51:	can design for justice.
00:44:52> 00:44:54:	If we can build buildings.
00:44:55> 00:44:59:	We can build buildings that impact lives and do more
00:44:59> 00:45:03:	than transaction, and so I challenge us all to leave
00:45:03> 00:45:08:	here today with a fresh perspective and a commitment to
00:45:08> 00:45:12:	imagine more, to ask better questions, to go down the
00:45:12> 00:45:16:	rabbit hole with community members and trust them to be
00:45:16> 00:45:17:	experts.
00:45:18> 00:45:22:	To agree that we don't know everything. The smartest people
00:45:22> 00:45:25:	in the room are also the people who are running

00.45.25 > 00.45.20.	the country and look where we are so we can
00:45:25> 00:45:28: 00:45:28> 00:45:31:	the country and look where we are so we can all do a little bit better. And so I want
00:45:31> 00:45:31:	
	you all to agree today to do more and better
00:45:34> 00:45:34:	with me.
00:45:35> 00:45:37:	I'm very committed to this work, and I hope that
00:45:37> 00:45:40:	you all are too. I hope that you leave today
00:45:40> 00:45:42:	and say how does my work care for others?
00:45:42> 00:45:46:	Ask yourself that on your ride home from this conference,
00:45:46> 00:45:50:	after listening to all of this information, how does my
00:45:50> 00:45:53:	work care for others? And if the answer is, it
00:45:53> 00:45:54:	doesn't?
00:45:54> 00:45:59:	That's OK, because now you know and now you know
00:45:59> 00:46:03:	better. So if it didn't before, you can be excellent
00:46:03> 00:46:04:	and uncaring.
00:46:05> 00:46:09:	You can be excellent and extremely caring moving forward. I
00:46:09> 00:46:11:	don't ask you to shame yourself.
00:46:12> 00:46:14:	I ask you to just be better to use these
00:46:14> 00:46:18:	insights from this wonderful conference that you, Ali and WI
00:46:18> 00:46:20:	have put together to convene us all.
00:46:20> 00:46:23:	And just be better.
00:46:23> 00:46:26:	I'm Morgan Malone. I will be in the Milwaukee Room
00:46:26> 00:46:29:	for neighborhood development. If you want to learn more
	about
00:46:29> 00:46:32:	about Bronzeville lakefront at 2:30. And I really appreciate you all
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00:47:36> 00:47:38:	going to take a break at 11:20.
00:47:38> 00:47:41:	They're going to start serving lunch now. Many of you
00:47:41> 00:47:45:	have wondered if my name is Jackie or tarragon chicken
00:47:45> 00:47:48:	salad because if you turn your tag over, you're gonna
00:47:48> 00:47:52:	see what you selected for lunch. If you would remove
00:47:52> 00:47:55:	it, put it in front of your area where you're
00:47:55> 00:47:59:	sitting, then our servers will know what lunch you selected.
00:47:59> 00:48:02:	If you were like my friend Garnet, and your lunch
00:48:02> 00:48:05:	selection fell out of your tag, you can get a
00:48:05> 00:48:08:	new one up at the registration desk.
00:48:08> 00:48:11:	Not to call you out, but it was a great
00:48:11> 00:48:14:	example. So we're going to break to lunch at 11:20.
00:48:14> 00:48:18:	During lunch, we'll hear from our keynote speaker. We'll come
00:48:18> 00:48:20:	up and announce her later. Thank you.
00:48:30> 00:48:31:	Moon.
00:48:50> 00:48:52:	This man.
00:48:52> 00:48:52:	ls.

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