

Webinar

Pumping Up Sustainability: Embracing Heat Pumps in Commercial Real Estate

Date: September 20, 2024

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zero.

00:00:00 --> 00:00:03: All right, is a little past the hour, please. 00:00:03 --> 00:00:05: Welcome to U Lies. 00:00:05 --> 00:00:10: Pumping up sustainability, embracing heat pumps in commercial real estate. 00:00:11 --> 00:00:13: My name is Kara Kokernak. 00:00:13 --> 00:00:16: I'm a senior director in the Center for Sustainability with 00:00:16 --> 00:00:18: a focus on thought leadership. 00:00:18 --> 00:00:22: And I'm really excited to moderate this panel today. 00:00:24 --> 00:00:27: Before we get in and introduce our amazing panel of 00:00:27 --> 00:00:31: great experts, I wanted to make everyone on the webinar 00:00:31 --> 00:00:35: aware, if you are not already about you allies net 00:00:35 --> 00:00:36: 0 mission priority. 00:00:36 --> 00:00:40: I find it quite interesting that some folks don't even 00:00:40 --> 00:00:43: know we have a net 0 mission priority that really 00:00:43 --> 00:00:47: focuses on decarbonizing the real estate sector and accelerating our 00:00:48 --> 00:00:49: progress to net zero. 00:00:49 --> 00:00:52: So a lot of our content and our Center for 00:00:52 --> 00:00:55: sustainability comes out about how to do that, how to 00:00:55 --> 00:00:59: make the business case for green buildings and attaining net 00:00:59 --> 00:00:59: net 0. 00:01:00 --> 00:01:03: And we do that in a very specific way. 00:01:03 --> 00:01:06: And if you have been on any type of webinar 00:01:06 --> 00:01:08: presentation with me or are you a LIE team, you 00:01:08 --> 00:01:11: have seen this graphic that we have updated it. 00:01:12 --> 00:01:15: This is how you LIE defines the journey to net

We define net zero or net zero building portfolio or

net zero building as one that is highly efficient and

fully powered by on site and off site renewable energy

| 00:01:27> 00:01:28: | sources and offsets. |
|----------------------|---|
| 00:01:29> 00:01:32: | And this journey can take us through energy efficiency, |
| | making |
| 00:01:32> 00:01:35: | sure your building is up to date with the latest |
| 00:01:35> 00:01:39: | systems, most energy efficient systems, most energy efficient |
| | building envelope. |
| 00:01:39> 00:01:42: | And then we move on to what can your building |
| 00:01:42> 00:01:44: | attained in terms of on site renewables. |
| 00:01:44> 00:01:46: | What type of roof space do you have? |
| 00:01:46> 00:01:48: | Are you utilizing geothermal? |
| 00:01:48> 00:01:50: | We're going to talk a little bit about that later |
| 00:01:50> 00:01:51: | today. |
| 00:01:51> 00:01:56: | And then #3 being grid interactivity, working with utilities on |
| 00:01:56> 00:02:01: | demand response programs and also electric your building or |
| | portfolio. |
| 00:02:01> 00:02:03: | We're also going to be talking about that quite a |
| 00:02:03> 00:02:03: | bit today. |
| 00:02:04> 00:02:08: | And then moving on to the remaining emissions being offset |
| 00:02:08> 00:02:12: | by off site renewables, wrecks or other offsets. |
| 00:02:12> 00:02:15: | And then at the end, I call it last but |
| 00:02:15> 00:02:19: | not least, but very important is making sure that owners |
| 00:02:19> 00:02:22: | and tenants are aligned on their ESG and sustainability and |
| 00:02:23> 00:02:24: | net zero goals. |
| 00:02:24> 00:02:27: | So both building user and building owner are moving in |
| 00:02:27> 00:02:28: | the same direction. |
| 00:02:29> 00:02:31: | And then last on that list, though sometimes we can |
| 00:02:31> 00:02:32: | shift it to the beginning. |
| 00:02:32> 00:02:35: | And I won't spend too much time on embodied carbon, |
| 00:02:35> 00:02:39: | but all the the carbon emissions associated with the |
| 00.00.20 > 00.00.44. | development |
| 00:02:39> 00:02:41: | of a building or portfolio. |
| 00:02:41> 00:02:45: | So your transportation, your building materials, your construction sites. |
| 00:02:45> 00:02:47: | So this is what we consider our journey to net |
| 00:02:47> 00:02:47: | zero. |
| 00:02:48> 00:02:52: | Today's webinar is really focused on our recent report |
| | pumping |
| 00:02:52> 00:02:57: | up sustainability, myth busting heat pumps and commercial Real estate |
| 00:02:57> 00:02:59: | and we will drop in the chat a link to |
| 00:02:59> 00:03:00: | that report. |
| 00:03:00> 00:03:03: | I also have a link later on in the presentation. |
| 00:03:04> 00:03:07: | And right before I get into introducing our great panelists |
| | |

| 00:03:07> 00:03:10: | today, I wanted to let all the participants know that |
|---------------------|--|
| 00:03:10> 00:03:12: | we do have the chat open for Q&A. |
| 00:03:13> 00:03:16: | There's not currently a separate Q&A box, but you're able |
| 00:03:16> 00:03:20: | to chat direct questions to panelists, but I think we |
| 00:03:20> 00:03:23: | would prefer you to chat those questions to everyone. |
| 00:03:24> 00:03:26: | And then at the end of the session, probably about |
| 00:03:26> 00:03:29: | 10 or 15 minutes to the hour, we will stop |
| 00:03:29> 00:03:29: | for Q&A. |
| 00:03:29> 00:03:32: | So you can add them during the conversation, we'll get |
| 00:03:32> 00:03:34: | to them at the end or you can wait to |
| 00:03:34> 00:03:37: | the end and we will address your comments in the |
| 00:03:37> 00:03:37: | Q&A section. |
| 00:03:38> 00:03:42: | So now I would love to introduce our fantastic group |
| 00:03:42> 00:03:43: | of panellists. |
| 00:03:43> 00:03:45: | Here you can wave and say hello. |
| 00:03:45> 00:03:47: | We are all spotlight to our webinar. |
| 00:03:47> 00:03:53: | Jonathan Arnold, Principal at Arnold Development, Laura Humphrey, Senior Director |
| 00:03:53> 00:03:58: | of Energy and Sustainability at L&M Development Partners and Stet |
| 00:03:58> 00:04:02: | Sanborn, VP Director of Climate Impact at Smith Group. |
| 00:04:04> 00:04:07: | And really quickly, I was going to ask one of |
| 00:04:07> 00:04:12: | our panelists to do a little, you know, quick explanation |
| 00:04:12> 00:04:15: | of what is a heat pump and how does it |
| 00:04:15> 00:04:15: | work. |
| 00:04:15> 00:04:17: | But let me tell you what I was afraid of |
| 00:04:17> 00:04:20: | that we'd get too deep into the technical side of |
| 00:04:20> 00:04:20: | heat pumps. |
| 00:04:20> 00:04:23: | And I was like, we'll hold that off a little |
| 00:04:23> 00:04:25: | bit until later in the conversation. |
| 00:04:25> 00:04:27: | So I just wanted to get a quick overview with |
| 00:04:27> 00:04:30: | this graphic and explain for folks on the call or |
| 00:04:30> 00:04:33: | folks on the webinar who don't know what a heat |
| 00:04:33> 00:04:34: | pump is. |
| 00:04:34> 00:04:38: | Heat pumps are a building system and it's able to |
| 00:04:38> 00:04:40: | both heat and cool spaces. |
| 00:04:40> 00:04:45: | Heat pumps offer electric low carbon alternatives to gas furnaces, |
| 00:04:45> 00:04:47: | boilers and air conditioning or AC units. |
| 00:04:48> 00:04:50: | So they act as an all in one heating and |
| 00:04:50> 00:04:54: | cooling mechanism that runs in both modes of operation. |
| 00:04:54> 00:04:57: | So when the weather is warm, air source heat pumps |
| 00:04:57> 00:05:01: | function as traditional air conditioning units, pumping heat out |
| | |

of 00:05:01 --> 00:05:04: a building to circulate cold air inside a building. 00:05:04 --> 00:05:07: And when the weather is cold, they change the direction 00:05:07 --> 00:05:10: of the refrigerant flow, drawing heat from the outside into 00:05:10 --> 00:05:11: the building. 00:05:11 --> 00:05:14: So yes, there is heat outside even when the temperature 00:05:14 --> 00:05:16: is colder than colder outside than inside. 00:05:16 --> 00:05:19: Which is a little fun fact about air temperature and 00:05:19 --> 00:05:21: indoor air quality too. 00:05:21 --> 00:05:24: Ground source and water source heat pumps, which we'll be 00:05:24 --> 00:05:27: talking a little bit about today, operate the same way, 00:05:27 --> 00:05:30: but they transfer heat from the ground or the water 00:05:30 --> 00:05:32: regardless of the energy source. 00:05:32 --> 00:05:35: The process does use refrigerant and a compressor to move 00:05:35 --> 00:05:38: the heat from one location to the other. 00:05:38 --> 00:05:41: So that's sort of your real quick heat pumps one 00:05:41 --> 00:05:43: O 1 on what we're talking about here. 00:05:44 --> 00:05:48: But what we really want to focus today's conversation on 00:05:48 --> 00:05:51: is again, that report and in that report, we framed 00:05:52 --> 00:05:55: heat pumps as busting myths that you often hear about 00:05:55 --> 00:05:56: heat pumps. 00:05:56 --> 00:05:59: So heat pumps have been around for decades. 00:05:59 --> 00:06:02: Folks have used heat pumps in their building successfully. 00:06:02 --> 00:06:04: I mean all types of buildings. 00:06:04 --> 00:06:07: But there is there have been some myths about heat 00:06:07 --> 00:06:10: pumps that we chose to debunk or bust. 00:06:10 --> 00:06:14: This list here are all very detailed in the report. 00:06:14 --> 00:06:17: So #1 being that heat pumps are not cost effective, 00:06:18 --> 00:06:21: my utility bill will go up by switching to heat 00:06:21 --> 00:06:24: pumps #2 Heat pumps are not a viable option for 00:06:24 --> 00:06:26: properties in cold climates. 00:06:26 --> 00:06:30: Not true #3 Heat pumps are not commercially proven. 00:06:30 --> 00:06:33: They are too new #4 Heat pumps are only for 00:06:33 --> 00:06:37: single family homes or small commercial and don't work for 00:06:37 --> 00:06:40: mid rise, high rise or industrial properties. 00:06:40 --> 00:06:44: We're going to show a few examples today that bust 00:06:44 --> 00:06:48: that myth #5 Heat pumps can only be implemented in 00:06:48 --> 00:06:54: new construction, not in retrofits or renovations #6 Electric heat 00:06:54 --> 00:06:57: pumps do not heat as well as gas systems #7 00:06:57 --> 00:07:00: that there is only one type of heat pump. 00:07:01 --> 00:07:03: And #8 heat pumps are just too loud and take

| 00:07:03> 00:07:06: | up too much space to make them an effective choice. |
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| 00:07:06> 00:07:08: | So those are all the myths that we bust in |
| 00:07:08> 00:07:08: | the report. |
| 00:07:08> 00:07:11: | And if you want more detail on them, please read |
| 00:07:11> 00:07:11: | the report. |
| 00:07:11> 00:07:13: | Let us know if you have any questions. |
| 00:07:13> 00:07:16: | But we're going to take a few of these myths |
| 00:07:16> 00:07:19: | and do a deep dive today with our guest panelists |
| 00:07:19> 00:07:22: | and talk about why this is not true and some |
| 00:07:22> 00:07:25: | success they've had with sharing some case studies and examples. |
| 00:07:26> 00:07:30: | So we're not going to hop into every single myth, |
| 00:07:30> 00:07:32: | but the first one we are going to talk about |
| 00:07:33> 00:07:33: | is myth 1. |
| 00:07:34> 00:07:37: | Heat pumps are not cost effective and my utility bill |
| 00:07:37> 00:07:39: | will go up by switching to heat pumps. |
| 00:07:40> 00:07:43: | So Jonathan, let's let's bust that myth and tell us |
| 00:07:43> 00:07:47: | about some of the work you're doing at Arnold Development |
| 00:07:47> 00:07:48: | Group. |
| 00:07:48> 00:07:48: | Sure. |
| 00:07:50> 00:07:50: | Thank you, Karen. |
| 00:07:52> 00:07:57: | So the Arnold Development Group, we've been working on |
| | reaching |
| 00:07:57> 00:08:01: | net zero for 22 years and we focus on transit |
| 00:08:01> 00:08:06: | oriented high performance buildings built now to the passive House |
| 00:08:06> 00:08:09: | standard with the mixed income components. |
| 00:08:10> 00:08:18: | Next slide project that we finished in 2020 is 276 |
| 00:08:18> 00:08:24: | units transit oriented in Kansas City. |
| 00:08:25> 00:08:29: | It went on to win the NAA National Apartment Association's |
| 00:08:29> 00:08:31: | award for the best new construction community. |
| 00:08:32> 00:08:36: | One of the things that this project did was embraced |
| 00:08:36> 00:08:38: | envelope efficiency first and foremost. |
| 00:08:39> 00:08:42: | And so we've really reduced our heating and cooling loads |
| 00:08:42> 00:08:46: | by following the Passive House standard, which is basically super |
| 00:08:47> 00:08:51: | insulate your envelope, use great windows to eliminate thermal bridges. |
| 00:08:51> 00:08:54: | And then by doing that, you you reduce the amount |
| 00:08:54> 00:08:56: | of heating and cooling you need to start with to |
| 00:08:56> 00:08:57: | be doing. |
| 00:08:57> 00:08:59: | So if you look at our roofs, you can kind |
| 00:08:59> 00:09:01: | of see the small boxes. |
| | |

| 00:09:01> 00:09:03: | Those are the heat pumps that are needed to heat |
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| 00:09:03> 00:09:04: | the coolest building. |
| 00:09:04> 00:09:06: | And one of the things that that does it frees |
| 00:09:06> 00:09:09: | up a tremendous amount of roof space to do other |
| 00:09:09> 00:09:09: | things. |
| 00:09:09> 00:09:11: | You can see we've got rooftop gardens. |
| 00:09:11> 00:09:14: | We have about 55,000 square feet of outdoor space on |
| 00:09:14> 00:09:18: | the building, in part because we didn't need to fill |
| 00:09:18> 00:09:22: | up our roofs with too many air conditioning units. |
| 00:09:22> 00:09:22: | Next slide. |
| 00:09:29> 00:09:33: | So we are huge proponents of building buildings that last |
| 00:09:34> 00:09:34: | a long time. |
| 00:09:34> 00:09:38: | And so we really rail against this hyper focus on |
| 00:09:38> 00:09:42: | lowest first cost and really looking at the total building, |
| 00:09:42> 00:09:44: | how is it going to operate? |
| 00:09:45> 00:09:47: | And so we don't build out of stick. |
| 00:09:47> 00:09:50: | We we've seen too many, you know, water and, and |
| 00:09:50> 00:09:51: | mold issues happening. |
| 00:09:51> 00:09:55: | Instead, we we build a more resilient materials, mainly precast |
| 00:09:55> 00:09:56: | concrete panels. |
| 00:09:57> 00:10:00: | So instead of building really thin walls and large air |
| 00:10:00> 00:10:03: | conditioners and and heaters that run all the time, our |
| 00:10:03> 00:10:04: | walls are super thick. |
| 00:10:04> 00:10:07: | We have tiny little heaters that barely have to run. |
| 00:10:07> 00:10:11: | And so we've got tremendous energy savings in addition, because |
| 00:10:11> 00:10:16: | we're not building buildings that are combustible, our insurance premiums |
| 00:10:16> 00:10:19: | are half of what a stick built building is. |
| 00:10:19> 00:10:22: | And so by we, we figured out a way to |
| 00:10:22> 00:10:25: | capture both the energy savings and the insurance savings. |
| 00:10:25> 00:10:28: | And then we use ITC and and IRA, all of |
| 00:10:29> 00:10:33: | the incentives that are now in the Inflation Reduction Act |
| 00:10:33> 00:10:36: | to help finance these projects efficiently. |
| 00:10:37> 00:10:38: | Next slide. |
| 00:10:43> 00:10:47: | So just a little deeper dive comparing second of Delaware |
| 00:10:47> 00:10:50: | to a glass high rise building built at the same |
| 00:10:50> 00:10:53: | time the same climate, you can see that there's just |
| 00:10:53> 00:10:57: | an order of magnitude reduction that you can get by. |
| 00:10:57> 00:10:59: | First, just focusing on envelope. |
| 00:11:00> 00:11:04: | And we think that we really need to move away |
| 00:11:04> 00:11:08: | from glass boxes and more to energy efficient skins. |
| | |

00:11:08 --> 00:11:09: Next slide. 00:11:12 --> 00:11:16: So diving into heat pumps, specifically when it comes to 00:11:16 --> 00:11:20: the ITC, one of the things that we recently discovered 00:11:21 --> 00:11:24: and we're super excited about is the fact that when 00:11:25 --> 00:11:29: you combine a geothermal system with a heat pump system, 00:11:29 --> 00:11:33: you can actually pick up investment tax credits. 00:11:33 --> 00:11:36: And those investment tax credits are normally, we think about 00:11:36 --> 00:11:39: those for solar, only, solar, rooftop solar. 00:11:39 --> 00:11:44: Now what's happened with the Inflation Reduction Act is if 00:11:44 --> 00:11:49: you combine a heat pump with a geothermal system, you 00:11:49 --> 00:11:53: can pick up easily up to 40% ITC tax credit. 00:11:53 --> 00:11:54: And so we've got two columns here. 00:11:54 --> 00:11:55: 1 is for market rate. 00:11:56 --> 00:12:00: This is for a high rise historic adaptive reuse in 00:12:00 --> 00:12:03: a in a kind of complex site. 00:12:03 --> 00:12:06: So the first cost is going to vary a lot 00:12:06 --> 00:12:08: based on your project. 00:12:09 --> 00:12:11: You might not have \$34,000 in first cost. 00:12:11 --> 00:12:14: I just picked a project we're working on. 00:12:14 --> 00:12:17: And so don't run to the hills when you're seeing 00:12:17 --> 00:12:18: that first cost. 00:12:18 --> 00:12:20: This is very expensive project. 00:12:20 --> 00:12:22: I picked kind of a difficult one, if you will. 00:12:23 --> 00:12:26: So if we take the market rate at \$34,000 and 00:12:26 --> 00:12:29: you take the investment tax credits, you have a base 00:12:30 --> 00:12:31: tax credit, 30%. 00:12:31 --> 00:12:33: If you buy things that are built in America, you can add 10% on to that. 00:12:33 --> 00:12:35: 00:12:35 --> 00:12:36: So that's 40%. 00:12:37 --> 00:12:40: And then the 45 L tax credit, I assumed that 00:12:40 --> 00:12:43: we're not doing prevailing wage. 00:12:43 --> 00:12:46: And so that's \$1000 tax credit that you get for 00:12:46 --> 00:12:47: the project. 00:12:49 --> 00:12:53: And then there's ADOE heat pump that is state by 00:12:53 --> 00:12:57: state rebate program that for most projects that kind of 00:12:57 --> 00:13:01: fall into that \$4000 range if you were doing A4 00:13:01 --> 00:13:03: bullet double S to 8000. 00:13:04 --> 00:13:07: So you can see where when you take all of 00:13:07 --> 00:13:10: these tax credits, you can drop that \$34,000 down to 00:13:10 --> 00:13:11: 15,000. 00:13:12 --> 00:13:14: On the low to moderate income side, you get additional

00:13:14 --> 00:13:17: tax credits in the form of low income housing tax 00:13:17 --> 00:13:17: credits. 00:13:17 --> 00:13:21: And one of the things that the Inflation Reduction Act 00:13:21 --> 00:13:23: did is it allowed you to use both of those 00:13:23 --> 00:13:26: tax credits and not have to choose one or the 00:13:26 --> 00:13:27: other. 00:13:27 --> 00:13:31: And so for a low to moderate income project, you 00:13:31 --> 00:13:35: can see the cost of your heat pump per unit 00:13:35 --> 00:13:36: is \$23. 00:13:36 --> 00:13:37: I mean, it's basically free. 00:13:37 --> 00:13:40: And so there's no reason why a low to moderate 00:13:41 --> 00:13:45: income project today with the tax credits that are available 00:13:45 --> 00:13:49: should not be doing geothermal plus heat pumps next. 00:13:50 --> 00:13:54: Just a guick note there, \$23, I mean that's busting 00:13:54 --> 00:13:56: the meth right out of anywhere. 00:13:56 --> 00:13:59: So I really appreciate you sharing Jonathan these these details 00:13:59 --> 00:14:00: and numbers. 00:14:00 --> 00:14:01: So thank you for that. 00:14:04 --> 00:14:06: So we're going to get into a couple more numbers. 00:14:06 --> 00:14:10: So stepping back out now at the building scale, we've 00:14:10 --> 00:14:15: compared conventional stick cost at \$223 a foot. 00:14:15 --> 00:14:18: Two of our passive has concrete cost of 252. 00:14:19 --> 00:14:22: So we're spending \$29.00 more per square foot. 00:14:22 --> 00:14:23: OK. 00:14:24 --> 00:14:27: But what we've also discovered is that most people, most 00:14:28 --> 00:14:31: people won't pay more to live in a green building. 00:14:31 --> 00:14:33: We've kind of made that as a baseline assumption, but 00:14:33 --> 00:14:35: they don't expect to pay less. 00:14:35 --> 00:14:38: So if someone comes into our leasing center and across 00:14:38 --> 00:14:41: the street there's a one bedroom for \$1500 and in 00:14:41 --> 00:14:45: our building we'll say we'll rent you that same \$1500 00:14:45 --> 00:14:48: unit, but across the street you're paying \$200 in utilities. 00:14:49 --> 00:14:53: Here you pay a \$1700 and we'll pay the utilities. 00:14:53 --> 00:14:55: It's the same cost. 00:14:55 --> 00:14:59: The tenant loves it because they have one fixed bill 00:14:59 --> 00:15:01: and, and it's consistent. 00:15:01 --> 00:15:03: Especially seniors and people that are on fixed income, they 00:15:03 --> 00:15:06: absolutely love this one bill they've got to pay. 00:15:06 --> 00:15:08: But our cost is only \$73.00. 00:15:08 --> 00:15:11: So we get if, if you look on the bottom 00:15:11 --> 00:15:16: kind of full horizontal table, we get \$124.00 a month

| 00:15:16> 00:15:21: | in additional revenue because of this energy efficiency savings, which |
|---------------------|--|
| 00:15:22> 00:15:25: | is \$14188 per year times 276 units is \$410,000. |
| 00:15:25> 00:15:28: | If you put a cap rate of 5 1/2 on |
| 00:15:28> 00:15:32: | that, you have \$7.5 million of added value to the |
| 00:15:32> 00:15:37: | building or \$23 a foot, which is it's almost that |
| 00:15:37> 00:15:39: | \$29.00 in additional value. |
| 00:15:40> 00:15:42: | If you go up to the upper right, you've got |
| 00:15:42> 00:15:44: | the energy savings. |
| 00:15:44> 00:15:48: | But then when you look at the insurance savings that |
| 00:15:48> 00:15:52: | if you build a resilient non combustible building, which is |
| 00:15:52> 00:15:56: | another \$215,000 and you cap all of those savings at |
| 00:15:56> 00:15:59: | 5 1/2 percent, you are not only making up for |
| 00:15:59> 00:16:02: | the \$29.00 and additional dollars. |
| 00:16:02> 00:16:04: | You know this money that we spent on this better |
| 00:16:04> 00:16:06: | building, but you are having more profit. |
| 00:16:06> 00:16:09: | So the at the bottom, the easy math is you |
| 00:16:09> 00:16:14: | spend \$29.00, you get \$44.00 more in value, giving you |
| 00:16:14> 00:16:15: | \$15.00 more in profit. |
| 00:16:15> 00:16:18: | And so we really think that this is the way |
| 00:16:18> 00:16:20: | that we need to be thinking about how we re |
| 00:16:20> 00:16:24: | urbanize the country and and build going forward because it |
| 00:16:24> 00:16:27: | just makes both financial sense and environmental sense. |
| 00:16:28> 00:16:30: | I think that might be the end of my slides. |
| 00:16:32> 00:16:32: | It is. |
| 00:16:32> 00:16:33: | Thank you, Jonathan. |
| 00:16:33> 00:16:37: | Before we move on to myth #2, Stat or Laura, |
| 00:16:37> 00:16:42: | any other comments or stories to share about the cost |
| 00:16:42> 00:16:47: | effectiveness of heat pumps, feel free to hop. |
| 00:16:47> 00:16:49: | On in yeah, I would just add that the the |
| 00:16:49> 00:16:52: | efficiency first piece is so key and in a lot |
| 00:16:52> 00:16:57: | of buildings that are bumping up against an electrical service |
| 00:16:57> 00:16:58: | constraint. |
| 00:16:59> 00:17:01: | So we hear another myth that you always have to |
| 00:17:01> 00:17:03: | replace your electrical switch gear if you're going to do |
| 00:17:03> 00:17:05: | either a retrofit or upsize it like crazy for new |
| 00:17:06> 00:17:06: | construction. |
| 00:17:07> 00:17:10: | That same passive house approach, making tiny heat pumps also, |
| 00:17:10> 00:17:12: | you can pull that thread all the way up through |
| 00:17:10> 00:17:12: | your electrical infrastructure. |
| 00:17:14> 00:17:17: | And that's a key strategy to reducing the size of |
| | |

| 00:17:17> 00:17:19: 00:17:20> 00:17:22: | the infrastructure needed to support your project. And for folks that are bumping up against those limits |
|--|--|
| | , , , , |
| 00:17:23> 00:17:25: | on switch gear, Transformers or a feed from a utility |
| 00:17:25> 00:17:28: | that they're saying, oh, we can't get you power efficiency |
| 00:17:28> 00:17:31: | first really helps push down that peak connected load. |
| 00:17:31> 00:17:33: | And you might be able to avoid any of those |
| 00:17:33> 00:17:34: | upsizing to begin with. |
| 00:17:34> 00:17:36: | So it's, it's a triple win. |
| 00:17:36> 00:17:39: | It's tiny heat pumps, left refrigerant, but also less electrical |
| 00:17:39> 00:17:42: | infrastructure and less upstream things that we don't think of |
| 00:17:42> 00:17:43: | as our fault. |
| 00:17:43> 00:17:45: | You know, some big power plant needs to happen or |
| 00:17:46> 00:17:47: | a big growth in solar somewhere. |
| 00:17:48> 00:17:49: | Efficiency first. |
| 00:17:49> 00:17:51: | That thread is just a beautiful thread the further you |
| 00:17:51> 00:17:52: | pull it. |
| 00:17:54> 00:17:55: | Fantastic, Laura, any thoughts? |
| 00:17:57> 00:18:00: | Yeah, I agree with all the points made and thank |
| 00:18:00> 00:18:02: | you for walking us through that amazing project. |
| 00:18:02> 00:18:05: | And I think the only other thing to add is |
| 00:18:05> 00:18:09: | also consider what the alternatives would be. |
| 00:18:09> 00:18:12: | And a lot of times the alternatives are more expensive |
| 00:18:12> 00:18:12: | to operate. |
| 00:18:12> 00:18:15: | So if you are not on a natural or gas |
| 00:18:15> 00:18:18: | system or that would cost a lot to bring to |
| 00:18:18> 00:18:22: | your property, what are the other alternatives? |
| 00:18:22> 00:18:24: | Like on the East Coast, we have a lot of |
| 00:18:24> 00:18:28: | oil buildings and almost always it's an incredible payback to |
| 00:18:28> 00:18:28: | to electrify. |
| 00:18:29> 00:18:31: | Likewise around the country, we have a lot of buildings |
| 00:18:31> 00:18:34: | that have electric systems that are pretty much as as |
| 00:18:34> 00:18:37: | inefficient as they could be just because of that's what |
| 00:18:37> 00:18:38: | the technology is. |
| 00:18:38> 00:18:41: | And so another way to think about heat pumps just |
| 00:18:41> 00:18:44: | to simplify it is like it's a very energy efficient |
| 00:18:44> 00:18:48: | electric resistance, you know, alternative to electric resistance. |
| 00:18:48> 00:18:50: | It's just a really improved version of that. |
| 00:18:50> 00:18:53: | It's a really efficient way to do air conditioning. |
| 00:18:53> 00:18:56: | So if you're in a really cooling load dominated part |
| 00:18:56> 00:18:59: | of the country, you know, you can really simplify it |
| 00:18:59> 00:19:01: | like that and really just think about these heat pumps |
| | , , , |

| 00:19:01> 00:19:05: | as an efficiency measure and putting aside even the electrification |
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| 00:19:05> 00:19:05: | pieces. |
| 00:19:07> 00:19:08: | Fantastic. |
| 00:19:08> 00:19:08: | I love that. |
| 00:19:08> 00:19:11: | And that really speaks to, again, that efficiency thread, you |
| 00:19:11> 00:19:11: | know, talking about. |
| 00:19:11> 00:19:14: | That's your first step, making sure all your systems and |
| 00:19:14> 00:19:16: | your building itself is as efficient as possible. |
| 00:19:17> 00:19:20: | OK, let's move on to Myth 2. |
| 00:19:20> 00:19:25: | Heat pumps are not a viable option for properties in |
| 00:19:25> 00:19:26: | cold climates. |
| 00:19:27> 00:19:29: | So stat, I know you have some examples to share |
| 00:19:29> 00:19:30: | about this myth. |
| 00:19:31> 00:19:31: | Yeah. |
| 00:19:31> 00:19:35: | So I'd be happy to talk through through a bunch |
| 00:19:35> 00:19:36: | of options. |
| 00:19:36> 00:19:39: | So I think one of the myths that's overlaying a |
| 00:19:39> 00:19:42: | lot of these is that there's only one heat pump |
| 00:19:42> 00:19:45: | option, like it's either something or a heat pump. |
| 00:19:45> 00:19:48: | And the reality is there's 20 heat pump options. |
| 00:19:48> 00:19:49: | Like you can find a heat pump, they can do |
| 00:19:49> 00:19:50: | all sorts of things. |
| 00:19:51> 00:19:53: | So I wanted to go through and this is a |
| 00:19:53> 00:19:56: | little bit of an intersection between hard to retrofit and |
| 00:19:56> 00:19:59: | cold climates, the angst, but the market is changing really |
| 00:19:59> 00:19:59: | quickly. |
| 00:20:00> 00:20:03: | I would say in the last five years, we went |
| 00:20:03> 00:20:06: | from very almost no options in the retrofit market to |
| 00:20:06> 00:20:08: | now a whole host of them. |
| 00:20:08> 00:20:12: | And so when we see typical rooftop package units, which |
| 00:20:12> 00:20:15: | I'd say are most found in low rise, maybe two |
| 00:20:15> 00:20:18: | to four story buildings like commercial. |
| 00:20:19> 00:20:21: | It's a commodity product and it is as cheap as |
| 00:20:21> 00:20:22: | you can go. |
| 00:20:23> 00:20:24: | It used to be that you couldn't find a heat |
| 00:20:24> 00:20:25: | pump replacement for that. |
| 00:20:26> 00:20:29: | Not only can you now find them where it's either |
| 00:20:29> 00:20:31: | an all in one rooftop unit or VRF Plus do. |
| 00:20:31> 00:20:34: | As you know, VRF has been in the market forever. |
| 00:20:34> 00:20:36: | Turns out VRF has a heat pump. |
| 00:20:36> 00:20:38: | It uses a lot more refrigerant, but it's a heat |

| 00:20:38> 00:20:38: | pump. |
|---------------------|--|
| 00:20:39> 00:20:41: | And so those options are totally on the market. |
| 00:20:42> 00:20:45: | The RTU or rooftop package unit, like the image in |
| 00:20:45> 00:20:48: | the middle upper part, those are coming on the market |
| 00:20:48> 00:20:51: | really quickly right now, even within the last year and |
| 00:20:51> 00:20:51: | a half. |
| 00:20:52> 00:20:56: | And there's an amazing challenge that DOE is leading right |
| 00:20:56> 00:21:00: | now to actually drive high efficiency cold climate retrofit RTU's |
| 00:21:00> 00:21:01: | into the market. |
| 00:21:01> 00:21:03: | And so my guess is by the middle of next |
| 00:21:03> 00:21:06: | year or the year after, you're going to see at |
| 00:21:06> 00:21:10: | least six more major manufacturers rolling out entire families of |
| 00:21:10> 00:21:13: | rooftop cold climate replacement heat pumps. |
| 00:21:13> 00:21:15: | And so the myth of, Oh my gosh, it's cold, |
| 00:21:15> 00:21:17: | we can't make things hot. |
| 00:21:17> 00:21:21: | Is is going to go out the window next? |
| 00:21:22> 00:21:25: | Can I just jump in there that that similarly to |
| 00:21:26> 00:21:31: | the RTU's, there's similar efforts happening in New York State |
| 00:21:31> 00:21:34: | and we think other places to do that for in |
| 00:21:35> 00:21:36: | unit heat pumps. |
| 00:21:36> 00:21:39: | So think about through the wall air conditioner. |
| 00:21:39> 00:21:42: | There's a lot of push, you know, especially being led |
| 00:21:42> 00:21:45: | by the New York City Housing Authority to find those |
| 00:21:45> 00:21:48: | kind of commodity products for heat pumps and they're already |
| 00:21:48> 00:21:49: | being implemented. |
| 00:21:49> 00:21:52: | So I agree, in the next one to two years |
| 00:21:52> 00:21:55: | there's going to be lots of other options. |
| 00:22:01> 00:22:03: | And then one of the things that I just wanted |
| 00:22:03> 00:22:06: | to highlight for when we look at cold climate is |
| 00:22:06> 00:22:10: | that it's also an opportunity, you know, Jonathan mentioned geothermal |
| 00:22:10> 00:22:12: | systems, which is essentially a heat pump that's using a |
| 00:22:13> 00:22:15: | more stable source than, you know, cold outside air using |
| 00:22:15> 00:22:16: | the ground. |
| 00:22:17> 00:22:19: | Cold climate also asks you to look for other unconventional |
| 00:22:19> 00:22:21: | places that you can steal heat from. |
| 00:22:21> 00:22:25: | So if you're in the multi family market or small |
| 00:22:25> 00:22:29: | commercial, like a like small commercial more on the education |
| 00:22:29> 00:22:32: | side, maybe like a gym or a rec center that |

| 00:22:32> 00:22:34: | has a lot of shower usage. |
|---|---|
| 00:22:34> 00:22:37: | Wastewater is a tremendous place to steal heat from. |
| 00:22:37> 00:22:40: | So in multifamily projects with all the shower usage, that's |
| 00:22:41> 00:22:43: | the biggest demand for heating is domestic hot water. |
| 00:22:43> 00:22:45: | It can be upwards of 40% of your load. |
| 00:22:46> 00:22:49: | There are systems now, there are sanitary water heat exchange |
| 00:22:49> 00:22:51: | systems or Swede systems. |
| 00:22:51> 00:22:54: | They literally are a heat pump that's connected to the |
| 00:22:54> 00:22:55: | wastewater line of your building. |
| 00:22:56> 00:22:58: | And so all that beautiful warm shower water that's leaving |
| 00:22:58> 00:23:00: | your building, it steals the heat right out of it, |
| 00:23:00> 00:23:03: | concentrates it and gives it back to you in domestic |
| 00:23:03> 00:23:03: | hot water. |
| 00:23:04> 00:23:07: | These systems in cold climates can be twice as efficient |
| 00:23:07> 00:23:08: | as an air source heat pump. |
| 00:23:08> 00:23:11: | So when you look at operational costs, it's super stable |
| 00:23:11> 00:23:14: | across the entire year because your waste from the shower |
| 00:23:14> 00:23:16: | is almost the same temperature year round. |
| 00:23:17> 00:23:19: | It gives you really consistent operating cost, very tiny heat |
| 00:23:19> 00:23:22: | pump because you're pulling heat from something that's |
| | already warm. |
| 00:23:23> 00:23:24: | So the heat pump doesn't have to be that big. |
| 00:23:23> 00:23:24: 00:23:25> 00:23:29: | • |
| | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility |
| 00:23:25> 00:23:29: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:37> 00:23:40: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:37> 00:23:40: 00:23:40> 00:23:43: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:37> 00:23:40: 00:23:40> 00:23:43: 00:23:43> 00:23:44: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:37> 00:23:40: 00:23:40> 00:23:43: 00:23:43> 00:23:44: 00:23:48> 00:23:49: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:40> 00:23:40: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. |
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| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:40> 00:23:40: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: 00:23:51> 00:23:52: 00:23:52> 00:23:53: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. I think we have a couple more slides, but I can move on set. Do you want to talk about these here or? |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:37> 00:23:40: 00:23:40> 00:23:43: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: 00:23:51> 00:23:52: 00:23:52> 00:23:53: 00:23:53> 00:23:56: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. I think we have a couple more slides, but I can move on set. Do you want to talk about these here or? Yeah, and and Jonathan touched on it a little bit, |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:37> 00:23:40: 00:23:40> 00:23:43: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: 00:23:51> 00:23:52: 00:23:52> 00:23:56: 00:23:56> 00:24:00: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. I think we have a couple more slides, but I can move on set. Do you want to talk about these here or? Yeah, and and Jonathan touched on it a little bit, but another cold climate option that is getting a ton |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:47: 00:23:40> 00:23:43: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: 00:23:51> 00:23:52: 00:23:52> 00:23:56: 00:23:56> 00:24:00: 00:24:00> 00:24:03: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. I think we have a couple more slides, but I can move on set. Do you want to talk about these here or? Yeah, and and Jonathan touched on it a little bit, but another cold climate option that is getting a ton of attention now that you know, I was doing 20 |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:40: 00:23:40> 00:23:43: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: 00:23:51> 00:23:52: 00:23:52> 00:23:53: 00:23:56> 00:24:00: 00:24:00> 00:24:06: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. I think we have a couple more slides, but I can move on set. Do you want to talk about these here or? Yeah, and and Jonathan touched on it a little bit, but another cold climate option that is getting a ton of attention now that you know, I was doing 20 years ago in my own parents house is geothermal. |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:37: 00:23:37> 00:23:40: 00:23:40> 00:23:43: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: 00:23:51> 00:23:52: 00:23:52> 00:23:53: 00:23:56> 00:24:00: 00:24:00> 00:24:03: 00:24:03> 00:24:06: 00:24:06> 00:24:09: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. I think we have a couple more slides, but I can move on set. Do you want to talk about these here or? Yeah, and and Jonathan touched on it a little bit, but another cold climate option that is getting a ton of attention now that you know, I was doing 20 years ago in my own parents house is geothermal. And for cold climates, geothermal cannot be beat from a |
| 00:23:25> 00:23:29: 00:23:29> 00:23:32: 00:23:32> 00:23:34: 00:23:35> 00:23:40: 00:23:40> 00:23:43: 00:23:43> 00:23:44: 00:23:48> 00:23:49: 00:23:49> 00:23:51: 00:23:51> 00:23:52: 00:23:52> 00:23:53: 00:23:56> 00:24:00: 00:24:00> 00:24:06: | So the heat pump doesn't have to be that big. So if you're space constrained, cost constrained, or utility cost constrained, a wastewater heat pump is an amazing source to especially in multifamily buildings. But it's like ideal in cold climates. If if I were doing anything north of Saint Louis, I'd say this is my go to system in multifamily for domestic hot water. Fantastic. I think we have a couple more slides, but I can move on set. Do you want to talk about these here or? Yeah, and and Jonathan touched on it a little bit, but another cold climate option that is getting a ton of attention now that you know, I was doing 20 years ago in my own parents house is geothermal. |

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| 00:24:14> 00:24:16: | cost first cost standpoint, it's kind of a no brainer |
| 00:24:16> 00:24:19: | if you have the footprint, if you have the space, |
| 00:24:19> 00:24:20: | more challenging in retrofits. |
| 00:24:21> 00:24:23: | But there are a bunch of companies now that are |
| 00:24:23> 00:24:26: | doing retrofit geothermal with directional bores. |
| 00:24:27> 00:24:30: | So in your dense urban areas, even underneath buildings with |
| 00:24:30> 00:24:34: | very small parking garage depths, they're actually able to do |
| 00:24:34> 00:24:36: | below grade drilling operations. |
| 00:24:37> 00:24:40: | In the example on the screen here, there's actually a |
| 00:24:40> 00:24:42: | hospital that we're doing in a very cold climate that's |
| 00:24:42> 00:24:43: | going full geothermal. |
| 00:24:44> 00:24:47: | So even complex buildings, these are on the table and |
| 00:24:47> 00:24:50: | the scale of these are getting much, much larger. |
| 00:24:50> 00:24:53: | So it's not just your your house, you know, with |
| 00:24:53> 00:24:54: | a couple three ton bores. |
| 00:24:54> 00:24:57: | But now we're going up and we're seeing systems as |
| 00:24:57> 00:25:01: | large as you know, 1000 tons, 5000 tons, full campuses. |
| 00:25:02> 00:25:04: | So really great technology and cold climate. |
| 00:25:04> 00:25:06: | And it gives you better performance in the summer as |
| 00:25:06> 00:25:07: | well for cooling. |
| 00:25:07> 00:25:10: | Because if you're in a mixed climate that gets really |
| 00:25:10> 00:25:13: | hot during the the summer months, the ground is a |
| 00:25:13> 00:25:15: | more stable source to dump heat into as well. |
| 00:25:15> 00:25:17: | And so geothermal gives you a a Big Bang for |
| 00:25:17> 00:25:20: | the buck both in summertime and winter time. |
| 00:25:22> 00:25:25: | That's, that's a great segue that goes into our myth |
| 00:25:26> 00:25:26: | #4 here. |
| 00:25:26> 00:25:29: | So your example of a hospital setting this myth is |
| 00:25:29> 00:25:33: | heat pumps are only for single family or small commercial |
| 00:25:33> 00:25:36: | and don't work for mid rise, high rise or industrial |
| 00:25:36> 00:25:37: | properties. |
| 00:25:37> 00:25:39: | I mean, instead you just gave an example of a |
| 00:25:39> 00:25:42: | hospital building that is disproving this myth. |
| 00:25:42> 00:25:46: | Laura, you have some examples to share about Myth 4. |
| 00:25:46> 00:25:47: | Please please share. |
| 00:25:49> 00:25:52: | • |
| | Sure and this is building on a lot of examples |
| 00:25:52> 00:25:54: | already shared both sets and Jonathan's. |
| 00:25:55> 00:25:59: | But L&M, you know, our favorite not, not that we |
| 00:25:59> 00:26:03: | can pick our favorite heat pumps like favorite children, but |
| 00:26:03> 00:26:07: | if we did it would be geothermal, don't tell air |
| 00:26:07> 00:26:08: | source. |

| 00:26:08> 00:26:12: | And, and, and as a result, especially on new construction, |
|---------------------|--|
| 00:26:12> 00:26:16: | but even on retrofit, it's, it's our first, it's the |
| 00:26:16> 00:26:18: | place we look to 1st. |
| 00:26:18> 00:26:21: | Of course there's geology and especially where we develop mainly |
| 00:26:21> 00:26:24: | in New York City, there's all sorts of things underground |
| 00:26:24> 00:26:26: | like subways that can make it not feasible. |
| 00:26:27> 00:26:31: | But but that aside, we're really leaning on this technology |
| 00:26:31> 00:26:35: | because of its efficiency and its ability also to generate |
| 00:26:35> 00:26:39: | hot water very efficiently within the with utilizing the same |
| 00:26:39> 00:26:40: | wells. |
| 00:26:41> 00:26:44: | So this is just one example of a community scale |
| 00:26:44> 00:26:47: | development that we're working on, which is in East New |
| 00:26:47> 00:26:51: | York and it's a redevelopment of an old hospital site. |
| 00:26:52> 00:26:56: | There's some details about about this on the on the |
| 00:26:56> 00:26:58: | side, but it's a 28 acre site. |
| 00:26:59> 00:27:03: | It will have about over 2,000,000 square feet, mainly for |
| 00:27:03> 00:27:08: | housing, over 2400 units of affordable and supportive housing as |
| 00:27:08> 00:27:12: | well as re reinstating the the healthcare clinics that had |
| 00:27:13> 00:27:16: | been there before in a new and improved space. |
| 00:27:16> 00:27:19: | And all of these buildings will be on their own |
| 00:27:19> 00:27:22: | geothermal system and will address all of the thermal loads |
| 00:27:22> 00:27:24: | including domestic hot water. |
| 00:27:25> 00:27:27: | So this This Is Us thinking big. |
| 00:27:27> 00:27:32: | We have another community scale development in Queens that is |
| 00:27:32> 00:27:37: | 32 acres similar in terms of the commercial and affordable |
| 00:27:37> 00:27:39: | housing footprint. |
| 00:27:39> 00:27:42: | And there we're using a district geocouble system. |
| 00:27:43> 00:27:47: | So you know that that's a technology that we really, |
| 00:27:47> 00:27:51: | we obviously really like and we think it really scales |
| 00:27:51> 00:27:51: | very well. |
| 00:27:51> 00:27:53: | But certainly the same could be true. |
| 00:27:53> 00:27:56: | But air source if we'll see some examples of those |
| 00:27:56> 00:27:56: | later. |
| 00:27:59> 00:28:00: | Fantastic. |
| 00:28:02> 00:28:04: | I have a couple of your slides in here if |
| 00:28:04> 00:28:05: | you want to address this. |
| 00:28:05> 00:28:06: | With Jonathan. |
| 00:28:06> 00:28:06: | Any comments? |
| 00:28:07> 00:28:07: | Yeah. |
| 00:28:07> 00:28:09: | And this is kind of as you step into those |
| | |

| 00:28:09> 00:28:11: | larger scale systems, you know, we I've heard a lot |
|---------------------|--|
| 00:28:11> 00:28:13: | of like, oh, we don't have heat pumps that are |
| 00:28:13> 00:28:15: | big for commercial buildings. |
| 00:28:15> 00:28:19: | As somebody that mostly does large scale commercial buildings, I |
| 00:28:19> 00:28:21: | can tell you that's not true that now we can |
| 00:28:21> 00:28:24: | get heat pumps that scale up quite a bit. |
| 00:28:24> 00:28:28: | So we have heat pumps that are typically modular and |
| 00:28:28> 00:28:30: | going up to 1000 tons. |
| 00:28:30> 00:28:32: | You know, that's kind of the point which you start |
| 00:28:32> 00:28:35: | to switch over to heat recovery chillers and larger large |
| 00:28:35> 00:28:36: | scale district systems. |
| 00:28:37> 00:28:39: | But we have heat pumps now that are doing courthouses. |
| 00:28:39> 00:28:41: | We have ones that are doing large commercial buildings. |
| 00:28:41> 00:28:44: | We're doing, you know, large schools. |
| 00:28:44> 00:28:47: | So I haven't done a project with natural gas on |
| 00:28:47> 00:28:50: | it in probably 15 years and all the products that |
| 00:28:50> 00:28:52: | I have available to me can hit that spot. |
| 00:28:53> 00:28:55: | So I'd say the market, if you, if you think |
| 00:28:55> 00:28:59: | there isn't a heat pump for that, I'd, I'd encourage |
| 00:28:59> 00:29:02: | you to go to the HRI, you know, trade show, |
| 00:29:02> 00:29:03: | walk the floor. |
| 00:29:03> 00:29:04: | It is all heat pumps. |
| 00:29:04> 00:29:07: | It is heat pumps, floor, ceiling, wall to wall. |
| 00:29:07> 00:29:09: | You know, you'll take five days to walk through and |
| 00:29:09> 00:29:10: | see all the heat pumps. |
| 00:29:11> 00:29:14: | So the market is going is definitely pumping up with |
| 00:29:14> 00:29:16: | heat pumps, so to speak. |
| 00:29:16> 00:29:19: | But the scale issue I think is, is moot. |
| 00:29:19> 00:29:23: | We can even see small modular heat pumps now that |
| 00:29:23> 00:29:24: | are 170 ton modules. |
| 00:29:24> 00:29:26: | So the scale. |
| 00:29:26> 00:29:29: | The scale is there to match almost anything you're trying |
| 00:29:29> 00:29:29: | to do. |
| 00:29:31> 00:29:36: | Jonathan, any comments on the heat pumps are only for |
| 00:29:36> 00:29:38: | single family small commercial? |
| 00:29:40> 00:29:43: | Or just to reiterate that it's not been our experience. |
| 00:29:43> 00:29:46: | I mean the project that I mentioned was that I |
| 00:29:46> 00:29:49: | showed was 330,000 square feet of conditioned space. |
| 00:29:50> 00:29:53: | We're now working on one with 650,000 square feet of |
| 00:29:54> 00:29:57: | space in one building, all heat pump geothermal driven. |
| 00:29:58> 00:30:01: | And the nice thing about the geothermal system is that |
| | |

| 00:30:01> 00:30:04: | it's a 2 pipe system as opposed to A4 pipe |
|---------------------|---|
| 00:30:04> 00:30:08: | system, so that you're you have less complexity, less less |
| 00:30:08> 00:30:11: | pipe to maintain, and your first cost is lower. |
| 00:30:13> 00:30:16: | And does that type of system help in a retrofit |
| 00:30:16> 00:30:17: | situation as well? |
| 00:30:17> 00:30:19: | I mean, that is our our next myth that we're |
| 00:30:19> 00:30:22: | coming up here, which is heat pumps can only be |
| 00:30:22> 00:30:25: | implemented in new construction, not in retrofits. |
| 00:30:26> 00:30:28: | And I know, Jonathan, you have some examples of that |
| 00:30:28> 00:30:30: | that you've already shared a little bit, but maybe you |
| 00:30:30> 00:30:32: | could dig a little bit deeper into this piece. |
| 00:30:33> 00:30:33: | Sure. |
| 00:30:33> 00:30:38: | About half of our work is historic adaptive reuse and |
| 00:30:38> 00:30:43: | on our last two projects that are retrofits, we've used |
| 00:30:43> 00:30:48: | solar heat pumps both, both in combination with geothermal. |
| 00:30:50> 00:30:52: | Any sort of retrofit is going to be dependent on |
| 00:30:52> 00:30:56: | chase availability and and there are going to be some |
| 00:30:56> 00:30:57: | limiting factors. |
| 00:30:57> 00:31:01: | But the myth it's just says you know, this completely |
| 00:31:01> 00:31:02: | cannot work is just false. |
| 00:31:03> 00:31:04: | We do it all the time. |
| 00:31:06> 00:31:07: | Laura Orstet. |
| 00:31:13> 00:31:14: | You're on mute step. |
| 00:31:15> 00:31:17: | I just echo all of that. |
| 00:31:17> 00:31:22: | We're doing retrofits in entire campuses, building stand |
| | alone. |
| 00:31:23> 00:31:26: | It's I don't know the the game, the name of |
| 00:31:26> 00:31:28: | the game is there's a heat pump for that. |
| 00:31:30> 00:31:31: | You can you can do it. |
| 00:31:32> 00:31:34: | I love that there's there's a heat pump for that. |
| 00:31:34> 00:31:35: | Fantastic. |
| 00:31:37> 00:31:40: | OK, so the the last myth that we're going to |
| 00:31:40> 00:31:43: | cover really in depth before we get into some final |
| 00:31:43> 00:31:46: | thoughts and some Q&A from the panelists is myth #7 |
| 00:31:46> 00:31:49: | there is only one type of heat pump, which set |
| 00:31:49> 00:31:52: | you just busted before we even got to it, that |
| 00:31:52> 00:31:54: | there's a heat pump for that. |
| 00:31:55> 00:31:57: | So let's talk about that a little bit more that, |
| 00:31:57> 00:31:59: | you know, there's what you know, heat pumps. |
| 00:31:59> 00:32:01: | There's not just one type. |
| 00:32:01> 00:32:05: | There's multiple types of heat pumps for multiple types of |
| 00:32:05> 00:32:05: | situations. |
| | |

00:32:05 --> 00:32:07: And Laura, I know you have a couple examples able 00:32:07 --> 00:32:08: to share as well. 00:32:10 --> 00:32:12: Yeah, I mean, you know, none of this is news 00:32:12 --> 00:32:15: for everyone who's been here so far, but this is 00:32:15 --> 00:32:18: just a couple of snapshots of three of the developments 00:32:18 --> 00:32:19: that we've built. 00:32:20 --> 00:32:24: I think the oldest one is Beach Green 2, which 00:32:24 --> 00:32:28: TCO D in 2019, which is a geothermal system. 00:32:28 --> 00:32:31: Marcus Garvey extension, which is the one kind of along 00:32:31 --> 00:32:33: the bottom is also geothermal. 00:32:33 --> 00:32:34: That's phase one. 00:32:34 --> 00:32:37: Phase 2 is being built now also be geothermal. 00:32:37 --> 00:32:42: And then we also have Sendero Verde, which is the 00:32:42 --> 00:32:46: building on the right, which uses the RF system. 00:32:46 --> 00:32:50: And this is, I'll try to get the credential right. 00:32:50 --> 00:32:55: It is the largest all electric passive house multi family 00:32:55 --> 00:32:58: building in North America or or in the USI think 00:32:58 --> 00:33:02: Vancouver like beat us like sort of recently. 00:33:02 --> 00:33:04: So we kind of represent them, but in the US. 00:33:05 --> 00:33:09: So certainly lots of options that and we're having success 00:33:09 --> 00:33:11: at at all of these sites. 00:33:12 --> 00:33:14: And just to if you want to go to the 00:33:14 --> 00:33:18: next slide to talk about retrofit, this is I thought 00:33:18 --> 00:33:20: this is kind of an interesting one to share. 00:33:21 --> 00:33:25: Most of the times when we retrofit we have residents 00:33:25 --> 00:33:28: in place, we almost never are doing. 00:33:28 --> 00:33:32: I wish we could do adaptive reuse or work on 00:33:32 --> 00:33:33: vacant buildings. 00:33:33 --> 00:33:37: We haven't had that opportunity quite yet, but this is 00:33:37 --> 00:33:40: a great example of a building where we were taking 00:33:40 --> 00:33:43: an old, we're taking an old steam system. 00:33:43 --> 00:33:49: We're replacing it completely with in unit air source heat 00:33:49 --> 00:33:49: pumps. 00:33:49 --> 00:33:53: So we call those package terminal heat pumps or PTHPS. 00:33:54 --> 00:33:58: And you'll seeing in this picture is kind of cool 00:33:58 --> 00:34:01: because you can see that we did EFIS, which is 00:34:01 --> 00:34:04: exterior insulative cladding on the outside. 00:34:04 --> 00:34:06: So you can see on the left the old brick 00:34:06 --> 00:34:09: and on the right with the building will look like 00:34:09 --> 00:34:10: with the insulation. 00:34:10 --> 00:34:12: So that efficiency first. 00:34:13 --> 00:34:15: And you can also see in that picture the louvers

| 00:34:16> 00:34:19: | on the outside of that building and that's where the |
|---------------------|---|
| 00:34:19> 00:34:22: | package terminal heat pumps are getting the outdoor air to |
| 00:34:22> 00:34:24: | do the heat exchange with. |
| 00:34:25> 00:34:27: | And this is all done with residents in place the |
| 00:34:27> 00:34:28: | entire time. |
| 00:34:28> 00:34:30: | No one was vacated from their units. |
| 00:34:31> 00:34:33: | I can't say it was always easy or pretty, but |
| 00:34:33> 00:34:36: | we did it when we're and we're currently doing it. |
| 00:34:36> 00:34:39: | So we're really pushing the envelope on what's possible in |
| 00:34:39> 00:34:41: | lots of different situations. |
| 00:34:41> 00:34:44: | And as I noted, for folks who are interested in |
| 00:34:44> 00:34:48: | this type of application, definitely look at the program called |
| 00:34:48> 00:34:51: | Cleaning for All that the New York City Housing Authority |
| 00:34:52> 00:34:52: | is doing. |
| 00:34:53> 00:34:56: | Because they're really trying to use their buying power as |
| 00:34:57> 00:35:00: | the largest public Housing Authority in the country to get |
| 00:35:00> 00:35:04: | manufacturers to create products that are easier to apply in |
| 00:35:04> 00:35:06: | these types of situations. |
| 00:35:06> 00:35:09: | And again, you know, they're out in the market right |
| 00:35:09> 00:35:09: | now. |
| 00:35:09> 00:35:11: | They're being tested and used. |
| 00:35:11> 00:35:13: | So there's there's a lot that's going to change with |
| 00:35:13> 00:35:15: | this package trouble heat pump market. |
| 00:35:19> 00:35:21: | Great, fantastic. |
| 00:35:21> 00:35:23: | So we we busted a bunch of myths. |
| 00:35:23> 00:35:26: | We have some more in the report before we go |
| 00:35:27> 00:35:30: | to the audience Q and AI have a few questions |
| 00:35:30> 00:35:33: | for you all based on our conversation here. |
| 00:35:33> 00:35:37: | So it was interesting to hear on one side that |
| 00:35:37> 00:35:40: | there isn't just one type of heat pump, but then |
| 00:35:40> 00:35:44: | there's also seems to be a little bit of favoritism |
| 00:35:44> 00:35:47: | on what works best in certain situations. |
| 00:35:47> 00:35:51: | So I'd like to hear from the three of you, |
| 00:35:51> 00:35:55: | what is your favorite heat pump or project or success? |
| 00:35:55> 00:35:57: | And if you can't pick a favorite child, I, I |
| 00:35:57> 00:35:59: | want you to just try for us today. |
| 00:35:59> 00:36:01: | Like where, where did you, you know, implement heat |
| 00:36:01> 00:36:03: | pump technology in a project? |
| 00:36:03> 00:36:05: | And you said, wow, you know, a plus. |
| 00:36:06> 00:36:08: | This is this is the project I want to share. |
| 00:36:09> 00:36:10: | Jonathan, do you want to start? |
| 00:36:13> 00:36:15: | I think the the, the most, the project I'm most |
| | are are, are most, are project in most |

00:36:15 --> 00:36:18: excited about if we're going to use this analogy is 00:36:18 --> 00:36:19: in utero. 00:36:19 --> 00:36:23: It's it's a project that we're under we're about to 00:36:24 --> 00:36:28: start construction on and it is going to be geothermal 00:36:28 --> 00:36:33: more than likely to district level 2 pipe system going 00:36:33 --> 00:36:37: into a very simple heat pump system in each unit. 00:36:37 --> 00:36:41: And the reason why I'm picking that is because if 00:36:41 --> 00:36:45: you stick with a a standard heat pump as opposed 00:36:45 --> 00:36:49: to a VRF, they typically are non proprietary so that 00:36:49 --> 00:36:52: you can get anyone to work on them. 00:36:53 --> 00:36:57: And it's the VRF systems in our experience. 00:36:57 --> 00:37:00: Reason why that's not my favorite is it's sort of 00:37:00 --> 00:37:01: like your car. 00:37:01 --> 00:37:03: You used to be able to work on your own 00:37:03 --> 00:37:03: car. 00:37:03 --> 00:37:05: You used to be able to, you know, get in 00:37:05 --> 00:37:06: the carburetor and clean it. 00:37:06 --> 00:37:10: And now there's some computer that you don't have access 00:37:10 --> 00:37:12: to and you have to bring it to one dealer. 00:37:12 --> 00:37:17: And there could be a little bit of monopolistic tendencies 00:37:17 --> 00:37:19: that, that show up. 00:37:19 --> 00:37:22: So we like tried and true heat pumps, just standard 00:37:22 --> 00:37:26: hook them up to a water source, super efficient because 00:37:26 --> 00:37:28: we're in very hot and cold climate. 00:37:30 --> 00:37:32: And so that, that's, that would be our pick. 00:37:33 --> 00:37:36: And oh, and you get, you get the, all the 00:37:36 --> 00:37:37: ITC tax credits on it. 00:37:37 --> 00:37:40: And if you don't, if you do that, then you're 00:37:40 --> 00:37:42: leaving a lot of money on the table. 00:37:43 --> 00:37:44: Thank you for that reminder. 00:37:44 --> 00:37:47: And I, I like your, your, your favorite being sort 00:37:47 --> 00:37:50: of the tried and true easiest method so that you 00:37:50 --> 00:37:52: know, more folks can get on board. 00:37:52 --> 00:37:55: So that's really important when we're, we're talking about technology 00:37:55 --> 00:37:58: that, you know, we're, we're clearly busting myths for a 00:37:58 --> 00:37:59: reason. 00:37:59 --> 00:38:03: And the education piece is really important step. 00:38:03 --> 00:38:05: Who is your favorite heat pump? 00:38:06 --> 00:38:09: Oh man, I mean, I, I don't know if I 00:38:09 --> 00:38:10: could name a favorite. 00:38:10 --> 00:38:13: I have favorite for all the applications.

| 00:38:13> 00:38:17: | I mean, definitely wastewater heat pumps are my, for me, |
|---------------------|---|
| 00:38:17> 00:38:19: | the gold standard for a multifamily. |
| 00:38:20> 00:38:23: | l did a project years ago in Boulder, Co. |
| 00:38:24> 00:38:28: | So cold climate, you know, high elevation cold climate, air |
| 00:38:28> 00:38:31: | source heat pumps can struggle, but that wastewater heat |
| | pump |
| 00:38:31> 00:38:34: | is just, you know, steady, really cheap hot water for |
| 00:38:34> 00:38:35: | showers. |
| 00:38:36> 00:38:38: | But I'll say on the other far end of the |
| 00:38:38> 00:38:42: | spectrum, we have two projects on the Eastern seaboard that |
| 00:38:42> 00:38:45: | are each over 1,000,000 square feet that we are doing |
| 00:38:46> 00:38:49: | retrofits on high temperature water systems and buildings. |
| 00:38:50> 00:38:53: | And so that market right now is kind of the |
| 00:38:53> 00:38:56: | Holy Grail for CO2 heat pumps and that's next class |
| 00:38:56> 00:38:59: | of CO2 heat pumps that are a little bit more |
| 00:38:59> 00:39:03: | flexible on the temperatures that they work at, but they |
| 00:39:03> 00:39:07: | they can become drop in replacements in that 170?? supply |
| 00:39:07> 00:39:08: | water world. |
| 00:39:09> 00:39:12: | So it's just really opening up options for the tough |
| 00:39:12> 00:39:13: | to retrofit market. |
| 00:39:13> 00:39:16: | So I'm super excited to see the growth in that |
| 00:39:16> 00:39:20: | market because yeah, the city is those are the building, |
| 00:39:20> 00:39:23: | the dense urban cities and cold climates. |
| 00:39:23> 00:39:25: | These are the places that are quote hard and the |
| 00:39:25> 00:39:27: | products are coming on the market now that that are |
| 00:39:27> 00:39:28: | letting us do that. |
| 00:39:29> 00:39:29: | Fantastic. |
| 00:39:30> 00:39:31: | And Laura, what about you? |
| 00:39:31> 00:39:33: | What is your your favorite system or favorite heat pump? |
| 00:39:35> 00:39:35: | Yeah. |
| 00:39:35> 00:39:37: | So again, hard to pick. |
| 00:39:37> 00:39:41: | We're really enthusiastic about geothermal for all the reasons that |
| 00:39:41> 00:39:42: | were said earlier. |
| 00:39:43> 00:39:46: | But just to build on set, what might be my |
| 00:39:46> 00:39:49: | favorite one in a year or two is the high |
| 00:39:49> 00:39:55: | temperature, the innovations that are happening around circulating high temperature |
| 00:39:55> 00:39:56: | of water. |
| 00:39:56> 00:39:59: | And that's a lot in part because of things that |
| 00:39:59> 00:40:03: | Jonathan was saying, which is that we all understand hydronic |
| 00:40:03> 00:40:06: | lines, we all understand fan coil units. |
| | , 12 |

| 00:40:06> 00:40:09: | There's all these kind of basic kind of commodity parts |
|-------------------------|--|
| 00:40:10> 00:40:12: | that we can leverage if we just change. |
| 00:40:12> 00:40:14: | What's in the boiler room or what's on the roof? |
| 00:40:15> 00:40:17: | And so I'm really excited about that. |
| 00:40:17> 00:40:20: | Also, that allows us to reduce your refrigerant use |
| | dramatically |
| 00:40:20> 00:40:24: | compared to running refrigerant lines through the building, which is |
| 00:40:24> 00:40:27: | of critical importance because if a refrigerant leak could undo |
| 00:40:27> 00:40:30: | any environmental benefit you might have made by putting in |
| 00:40:30> 00:40:33: | the heat pumps, it's really important to monitor those. |
| 00:40:34> 00:40:37: | The more packaged and I'm isolated those refrigerants are or |
| 00:40:37> 00:40:39: | alternative refrigerants are used, the better. |
| 00:40:41> 00:40:42: | So we're really looking at that. |
| 00:40:42> 00:40:45: | And also, you know, in urban areas where we have |
| 00:40:45> 00:40:49: | a lot of grid constraint, having a centralized unit that |
| 00:40:50> 00:40:54: | we can control, potentially attach additional tanks to, to, to |
| 00:40:54> 00:40:58: | do thermal storage and kind of protect ourselves from |
| 001-1010-1 7 001-101001 | electric, |
| 00:40:59> 00:41:01: | electric cost peaks and things like that. |
| 00:41:02> 00:41:03: | I think they're all really promising. |
| 00:41:03> 00:41:07: | It's new days, but I'm excited for that technology. |
| 00:41:08> 00:41:08: | Thank you. |
| 00:41:08> 00:41:10: | And I think it's great that all of your answers |
| 00:41:11> 00:41:13: | really speak to the diversity and applicability of heat pumps |
| 00:41:13> 00:41:15: | to so many different projects. |
| 00:41:15> 00:41:17: | So there's a lot of favourites that we mentioned and |
| 00:41:17> 00:41:20: | a lot of different applications with a lot of different |
| 00:41:20> 00:41:20: | systems. |
| 00:41:21> 00:41:24: | And that really speaks to the intention of this report |
| 00:41:24> 00:41:27: | is to educate and share success stories so that folks |
| 00:41:27> 00:41:30: | that are not comfortable or or still feel these myths |
| 00:41:30> 00:41:33: | are are valid, can start to get comfortable with heat |
| 00:41:33> 00:41:36: | pump technology and start to implement it on a wider |
| 00:41:36> 00:41:37: | scale. |
| 00:41:37> 00:41:42: | So with that, this is our deep dive into myth |
| 00:41:42> 00:41:44: | busting heat pumps. |
| 00:41:45> 00:41:46: | The QR code will take you to the report. |
| 00:41:46> 00:41:48: | We also dropped it in the chat. |
| 00:41:48> 00:41:50: | So please take a read. |
| 00:41:50> 00:41:52: | We are going to take some Q&A right now. |
| 00:41:52> 00:41:54: | The Q&A has been blowing up. |
| 00:41:54> 00:41:55: | There's tons of questions there. |
| | |

| 00:41:55> 00:41:59: 00:41:59> 00:42:01: 00:42:01> 00:42:04: 00:42:04> 00:42:07: | So I'm hopeful that we'll get through most of them. We have about 15 minutes left, so I will go through them and then step Jonathan and Laura. Feel free to jump in and answer the question if |
|--|--|
| 00:42:07> 00:42:07: | you can. |
| 00:42:08> 00:42:11: | So the first one is from Carrie Tan. |
| 00:42:11> 00:42:15: | She agrees on the cost efficiency and payback and wants |
| 00:42:15> 00:42:19: | to know if anyone has insights on where the HVAC |
| 00:42:19> 00:42:23: | industry is on driving down the upfront purchase cost as |
| 00:42:23> 00:42:28: | the technology improves and there is more competition and |
| 00.40.00 . 00.40.00 | or |
| 00:42:28> 00:42:28: | demand. |
| 00:42:28> 00:42:33: | And her question is specific to commercial office buildings on |
| 00:42:33> 00:42:36: | the West Coast, existing building stock. |
| 00:42:39> 00:42:41: | Well, I can jump in because I'm on the West |
| 00:42:41> 00:42:42: | Coast, so go West Coast, West Coast. |
| 00:42:43> 00:42:46: | But I will say that we're we are actually seeing |
| 00:42:46> 00:42:47: | prices stabilize. |
| 00:42:47> 00:42:50: | I'd say coming out of the pandemic just supply chain |
| 00:42:50> 00:42:54: | limits were causing all sorts of crazy pricing on HVAC |
| 00:42:54> 00:42:57: | equipment across the board and MEP equipment in general. |
| 00:42:58> 00:43:00: | But we're seeing prices on heat pump stabilize. |
| 00:43:01> 00:43:02: | They are. |
| 00:43:02> 00:43:05: | The heat pump market is new in terms of a |
| 00:43:05> 00:43:08: | commodity product for large commercial buildings. |
| 00:43:08> 00:43:12: | So the residential side I'd say it's a commodity product. |
| 00:43:12> 00:43:13: | It is out there, you can get a dime a |
| 00:43:13> 00:43:14: | dozen. |
| 00:43:14> 00:43:18: | The commercial sector for doing larger scale heat pumps I'd |
| 00:43:18> 00:43:21: | say is in probably year 2 of kind of that |
| 00:43:21> 00:43:25: | cost curve coming down and getting more to commoditization. |
| 00:43:27> 00:43:29: | I will say that five years ago when I was |
| 00:43:29> 00:43:32: | walking the show floor for HVAC equipment, you know, there |
| 00:43:32> 00:43:35: | was probably maybe 3 vendors that had heat pumps out |
| 00:43:35> 00:43:38: | and they were the, the names that you're very used |
| 00:43:38> 00:43:38: | to seeing. |
| 00:43:39> 00:43:41: | Last year when I walked the floor, every vendor, even |
| 00:43:41> 00:43:44: | vendors who have never made a heat pump in their |
| 00:43:44> 00:43:46: | life, they were bringing heat pumps to the market. |
| 00:43:46> 00:43:49: | So old gas boiler companies where they've made making gas |
| 00:43:49> 00:43:53: | boilers for 120 years, they were bringing heat pumps to |
| | |

| 00:43:54 -> 00:43:56: And so that rapid scale up of vendors that are 00:43:56 -> 00:43:59: playing the space, I think it's going to do 2 things. 00:44:00 -> 00:44:00: It's going to help with the supply chain of getting more suppliers into the market, doing the small bits and pieces, but also that competition piece. 00:44:08 -> 00:44:01: When you have more than three people that you get to go talk to, prices are going to come down. 00:44:10 -> 00:44:11: Oo:44:15: Thank you, Stet, that's great. 00:44:13 -> 00:44:23: David Marsh wants to know how do you define said cold climates. 00:44:23 -> 00:44:23: David Marsh wants to know how do you define said cold climate and says that where where he is, they nou:44:37 -> 00:44:31: And one myth that he's heard of is that heat pumps do not work well beyond -20??C. 00:44:40 -> 00:44:42: And can someone speak to that? 11 lj jump in. 00:44:49 -> 00:44:54: There are, there are classes of heat pumps that trip out after a you know, 20??C so or -20 Celsius, so out at you know, 5??F. 00:45:04 -> 00:45:03: But the and so it's depend on which heat pump out ick. 00:45:07 -> 00:45:03: Oo:45:04: Those ones are typically going to include inverter driven compressors and what we call enhanced vapor injection. 00:45:12 -> 00:45:21: Those ones are two technologies that live inside the heat pump that actually give it an extended range as outside temperatures go down. 00:45:02 -> 00:45:24: And so those those are in terms of being widespread in the market are really within the last three to compressors out at you know are all the pump that actually give it an extended range as outside temperatures go down. 00:45:07 -> 00:45:27: four years. 00:45:28 -> 00:45:27: four years. 00:45:30 -> 00:45:33: Alot of the legacy information that you have are based on sort of the last generation constant speed compressor heat pumps. 00:45:30 -> 00:45:33: Alot of the legacy information that you have are based on sort of the last generation constant speed compressor heat pumps. | 00:43:53> 00:43:54: | the market. |
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| 00:45:36> 00:45:39: Now capacity and efficiency does drop with outside air temp | | · |
| | | |
| 00:45:39> 00:45:40: when you have an air source heat pump. | | |
| | 00:45:39> 00:45:40: | when you have an air source heat pump. |

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So I'm not going to try to tell you that
00:45:42 --> 00:45:43:
                          that doesn't occur, but it does.
00:45:44 --> 00:45:46:
                          But the new class of heat pumps have a much
00:45:46 --> 00:45:49:
                          wider operational window as you go South, especially within
                          the
00:45:49 --> 00:45:50:
                          last three years.
00:45:52 --> 00:45:52:
                          Great.
00:45:52 --> 00:45:53:
                          Thank you.
00:45:53 --> 00:45:56:
                          Laura, any thoughts there on on very cold climates, I
00:45:56 --> 00:45:57:
                          guess we could say?
00:45:58 --> 00:45:58:
                          Yeah.
00:45:58 --> 00:46:00:
                          I mean, you know, I'll just point out that, you
00:46:01 --> 00:46:03:
                          know, I think nationally that Maine is actually like per
00:46:03 --> 00:46:06:
                          capita the highest adopter of heat pumps in a residential
00:46:06 --> 00:46:08:
                          setting than anywhere else.
00:46:09 --> 00:46:10:
                          So it's too cool for me up there.
00:46:10 --> 00:46:13:
                          But I think maybe it's somewhere that climate sound that
00:46:13 --> 00:46:14:
                          you're talking about.
00:46:14 --> 00:46:17:
                          And similarly, I think also Montreal and and Quebec have
00:46:17 --> 00:46:20:
                          like very, very high rates of adoption, in part because
00:46:21 --> 00:46:23:
                          they have a lot of electricity generation up there.
00:46:23 --> 00:46:26:
                          So, so I think, yeah, just building on sets, you
00:46:26 --> 00:46:29:
                          can see people doing this and, and building it.
00:46:30 --> 00:46:32:
                          That being said, I think there's a lot of interesting
00:46:32 --> 00:46:35:
                          things to think about around hybrid electrification.
00:46:35 --> 00:46:38:
                          I don't know if anyone's totally cracked the code on
00:46:38 --> 00:46:41:
                          this, but at least in New York City, you know,
00:46:41 --> 00:46:44:
                          our, our climate is changing before our eyes like everyone's
00:46:44 --> 00:46:45:
                          is.
00:46:46 --> 00:46:51:
                          So maybe it's not exactly the same climate that the
00:46:51 --> 00:46:56:
                          that the questioner had, but has, but we're seeing that,
00:46:56 --> 00:47:00:
                          you know, our, our heating degree days that are lower
00:47:00 --> 00:47:04:
                          than 20?? are in a condensed part of the year.
00:47:05 --> 00:47:09:
                          And so we're actually considering as an industry and as
00:47:09 --> 00:47:12:
                          as a kind of a city where we could apply
00:47:12 --> 00:47:15:
                          less costly heat pumps that don't go down quite so
00:47:15 --> 00:47:19:
                          much and then just use an ancillary system for, you
00:47:19 --> 00:47:22:
                          know, the 30 days out of the year where we
00:47:22 --> 00:47:23:
                          have to.
00:47:23 --> 00:47:27:
                          And then that would also help with demand response
                          potentially
00:47:27 --> 00:47:27:
                          as well.
00:47:28 --> 00:47:30:
                          So I don't know if we've all cracked the code
```

00:45:41 --> 00:45:42:

| 00:47:30> 00:47:33: | here in New York City, but it's definitely something that |
|---------------------|--|
| 00:47:33> 00:47:36: | we're looking at and that can help with upfront costs. |
| 00:47:38> 00:47:40: | Yeah, Kara, I had, I can't remember if I shared |
| 00:47:40> 00:47:42: | a slide, but I had one that had this crazy |
| 00:47:42> 00:47:43: | graph on it. |
| 00:47:43> 00:47:47: | And the idea was to show that sometimes the heat |
| 00:47:47> 00:47:51: | pump isn't actually a a heater, it's changing out your |
| 00:47:51> 00:47:52: | air conditioner. |
| 00:47:54> 00:47:56: | No, I think the next one that had like a |
| 00:47:56> 00:47:56: | bunch of colors. |
| 00:47:59> 00:47:59: | You passed it. |
| 00:48:00> 00:48:00: | I passed it. |
| 00:48:03> 00:48:05: | I've been, I think, oh, there it is, there it |
| 00:48:05> 00:48:05: | is. |
| 00:48:05> 00:48:08: | So this is an example of a mixed climate zone |
| 00:48:08> 00:48:11: | and we always think about air conditioning and heating as |
| 00:48:11> 00:48:12: | these separate things. |
| 00:48:12> 00:48:15: | But when you get to buildings of scale, heat recovery |
| 00:48:15> 00:48:18: | chillers are a heat pump and your waste heat that |
| 00:48:18> 00:48:21: | normally you dump through a cooling tower can actually offset |
| 00:48:22> 00:48:23: | your heating load. |
| 00:48:23> 00:48:26: | And so sometimes the retrofit is actually not adding a |
| 00:48:26> 00:48:29: | heating system heat pump, it's actually changing your cooling system |
| 00:48:29> 00:48:30: | to a heat pump. |
| 00:48:31> 00:48:33: | And so in a lot of buildings that are dense, |
| 00:48:33> 00:48:36: | dense commercial office buildings, they may not need that much |
| 00:48:36> 00:48:39: | supplemental heat because there's so much heat that's generated in |
| 00:48:40> 00:48:43: | the building from computers, laptops, IT equipment, AI, you know, |
| 00:48:43> 00:48:46: | data racks that waste heat actually can be recaptured and |
| 00:48:46> 00:48:48: | used to heat the building on the facade or the |
| 00:48:48> 00:48:49: | perimeter zone. |
| 00:48:49> 00:48:52: | So sometimes it's changing your mindset that you can actually |
| 00:48:52> 00:48:55: | offset, you know, upwards of 30% of your heating load |
| 00:48:55> 00:48:58: | actually by just changing out your cooling chiller to something |
| 00:48:58> 00:49:00: | that can recapture that heat. |
| 00:49:01> 00:49:03: | So all the yellow zone here on this graph is |
| 00:49:03> 00:49:06: | actually showing where waste heat from the cooling system |
| | |

can

00:49:06 --> 00:49:07: offset your heating system. 00:49:08 --> 00:49:10: So even in the dead of winter, you can reduce 00:49:10 --> 00:49:12: your heating demand by say 20 or 30% just from 00:49:13 --> 00:49:15: your own waste heat, which means maybe you keep your 00:49:15 --> 00:49:18: boiler in place because it's just there to help with 00:49:18 --> 00:49:21: some peaks and let the waste heat offset, you know, 00:49:21 --> 00:49:23: the emissions from 80% or so of your, of your 00:49:23 --> 00:49:24: heating. 00:49:24 --> 00:49:26: So it's not always about adding the heat pump. 00:49:26 --> 00:49:29: Sometimes it's actually about switching out an AC unit into 00:49:29 --> 00:49:31: a heat pump that can do heat recovery. 00:49:33 --> 00:49:34: Fantastic. 00:49:34 --> 00:49:36: The new question, the next question is going to speak 00:49:36 --> 00:49:37: to refrigerants. 00:49:37 --> 00:49:40: I know that there's been some chatter in the chat 00:49:40 --> 00:49:42: about this, but I wanted the whole group to hear 00:49:42 --> 00:49:46: Erin Swain's question about new refrigerants and design implications of 00:49:46 --> 00:49:47: new refrigerants. 00:49:47 --> 00:49:50: Specifically, will CO2 be an option for a multi family 00:49:50 --> 00:49:51: system? 00:49:55 --> 00:49:57: Laura, I know you mentioned something in the chat, but 00:49:57 --> 00:49:59: if you wanted to elaborate for the rest of the 00:49:59 --> 00:49:59: group. 00:50:00 --> 00:50:02: I could, but I'm going to throw it to stat 00:50:03 --> 00:50:04: because I know that CO2 refrigerant. 00:50:06 --> 00:50:06: Yeah. 00:50:06 --> 00:50:09: So the refrigerants were in the middle of a transition. 00:50:09 --> 00:50:11: If you haven't run into this, you're going to. 00:50:11 --> 00:50:15: So we were all operating in 410-A134B refrigerants. 00:50:16 --> 00:50:19: We're slowly in this coming year transitioning to the next 00:50:19 --> 00:50:23: classification of what we call low global warming potential refrigerants. 00:50:23 --> 00:50:26: So those are coming into the market, but the question 00:50:26 --> 00:50:28: directly of like where is it going? 00:50:28 --> 00:50:30: We are trying to move the entire industry to natural 00:50:30 --> 00:50:31: refrigerants. 00:50:31 --> 00:50:34: That is the goal, ultra low GWP refrigerants that are 00:50:34 --> 00:50:37: PFAS free, which is a very persistent chemical that can 00:50:37 --> 00:50:38: impact our bodies.

And so that's the drive.

00:50:39 --> 00:50:40:

| 00:50:41> 00:50:43: | You know, it takes time to transition entire industry in |
|---------------------|---|
| 00:50:44> 00:50:46: | that direction, but you're going to see as codes and |
| 00:50:46> 00:50:49: | standards get updated, you're going to see more mono block |
| 00:50:49> 00:50:51: | heat pumps that can run on propane as a heat |
| 00:50:52> 00:50:53: | pump or as a refrigerant. |
| 00:50:53> 00:50:55: | Very low global warming potential. |
| 00:50:55> 00:50:56: | It is flammable. |
| 00:50:56> 00:50:59: | So it's not for every application, but you're going to |
| 00:50:59> 00:51:02: | see more options in the market for ultra low GWP |
| 00:51:02> 00:51:03: | refrigerants. |
| 00:51:03> 00:51:07: | CO2 is, I would say, largely going to be isolated |
| 00:51:07> 00:51:10: | to domestic hot water and very high temperature systems. |
| 00:51:11> 00:51:13: | It's like you're not going to be pumping CO2 around |
| 00:51:14> 00:51:17: | a building a ton, but in mono block equipment, absolutely. |
| 00:51:17> 00:51:18: | It's a great refrigerant. |
| 00:51:22> 00:51:23: | Fantastic. |
| 00:51:23> 00:51:23: | Thank you, Stet. |
| 00:51:24> 00:51:27: | A quick note that someone iPhone two said that he |
| 00:51:27> 00:51:28: | pumps for the wind. |
| 00:51:28> 00:51:30: | So that is a great pumping question. |
| 00:51:32> 00:51:37: | Let's see, there is another good question in here that |
| 00:51:37> 00:51:42: | hold on one second that talks about precast concrete was |
| 00:51:43> 00:51:46: | mentioned versus stick built buildings. |
| 00:51:46> 00:51:48: | Concrete has gotten a bad rap due to its high |
| 00:51:48> 00:51:50: | carbon emissions content. |
| 00:51:50> 00:51:54: | Is green concrete or low carbon concrete? |
| 00:51:54> 00:51:58: | Is there green concrete or low carbon concrete there for |
| 00:51:58> 00:52:00: | use in precast panels instead? |
| 00:52:00> 00:52:03: | And from what I know, yes, we have a whole |
| 00:52:03> 00:52:06: | study on embodied carbon and low carbon concrete. |
| 00:52:06> 00:52:09: | So there are certainly options out there in the market. |
| 00:52:09> 00:52:10: | I don't know if any of the three of you |
| 00:52:10> 00:52:14: | have experience with utilizing low carbon concrete in your projects |
| 00:52:14> 00:52:16: | as well and if you can speak to that question. |
| 00:52:19> 00:52:23: | So our understanding that you can specify certain types of |
| 00:52:23> 00:52:29: | aggregate and replacements for like our high, intense, high carbon, |
| 00:52:29> 00:52:33: | intense materials like Portland cement with fly ash to reduce |
| 00:52:33> 00:52:38: | the carbon footprint of concrete by at least 50% without |
| 00:52:38> 00:52:41: | really adding cost to the to the concrete. |
| 00:52:41> 00:52:44: | So it's really about the specification. |
| 00:52:44> 00:52:46: | You can cut that by 50%. |
| | |

| 00:52:46> 00:52:50: | And then there was another question there about how do |
|---------------------|--|
| 00:52:50> 00:52:53: | we get the cost of concrete construction to only be |
| 00:52:53> 00:52:55: | thirteen percent higher. |
| 00:52:55> 00:52:57: | One of the things that we do is we eliminate |
| 00:52:57> 00:53:00: | a lot of materials when you are using concrete. |
| 00:53:00> 00:53:02: | Ç |
| 00:53:02> 00:53:03: | So we have no flooring, Most of our ceilings are |
| | just exposed concrete. |
| 00:53:04> 00:53:06: | Our exterior walls are exposed concrete. |
| 00:53:06> 00:53:08: | Our exterior is just a very simple finish on that |
| 00:53:08> 00:53:09: | precast. |
| 00:53:09> 00:53:13: | So when you are comparing the cost of one versus |
| 00:53:13> 00:53:15: | the other, look for the deducts. |
| 00:53:16> 00:53:18: | There's a lot of things to in a lot of |
| 00:53:18> 00:53:21: | materials that do a lot of off gasoline that also |
| 00:53:21> 00:53:24: | have really high carbon intensity that you can eliminate. |
| 00:53:25> 00:53:28: | And then you have maintenance savings as well because |
| 00:53:28> 00:53:32: | you know you're not ripping out carpet and they're pretty durable |
| 00:53:32> 00:53:33: | and resilient for maintenance. |
| | |
| 00:53:35> 00:53:36: | Thanks, Jonathan. |
| 00:53:36> 00:53:38: | And then there's a question that's a bit of a |
| 00:53:38> 00:53:41: | follow up, not directly, but Esther Bobbin asks, when you're |
| 00:53:41> 00:53:44: | deciding what type of heat pumps to implement in your |
| 00:53:44> 00:53:47: | construction design, is the potential GHD impact improvement part of |
| 00:53:47> 00:53:49: | the decision making process? |
| 00:53:49> 00:53:52: | When you compare models or brands of heat pumps, do |
| 00:53:52> 00:53:55: | you use any tools to model that or compare heat |
| 00:53:55> 00:53:55: | pump solutions? |
| 00:53:56> 00:54:00: | And I think this goes back to an integrated design |
| 00:54:00> 00:54:00: | process. |
| 00:54:00> 00:54:03: | So looking at the design at the very beginning and |
| 00:54:03> 00:54:07: | figuring out what makes sense for your region and your |
| 00:54:07> 00:54:09: | climate zone and your particular building. |
| 00:54:09> 00:54:12: | But curious to hear if any of you all have |
| 00:54:12> 00:54:16: | any particular tools or applications that help you make these |
| 00:54:16> 00:54:17: | decisions. |
| 00:54:20> 00:54:22: | I mean, you know, if you're comparing heat pump models, |
| 00:54:22> 00:54:24: | like we'll look at like a, you can put in |
| 00:54:24> 00:54:27: | different things into whatever energy model you're using, like |
| | a |
| 00:54:27> 00:54:29: | treat model or whatever it is and compare. |
| | |

| 00-54-00 > 00-54-00- | Laboration and Blood Blood Brown and Brown and State |
|----------------------|---|
| 00:54:30> 00:54:33: | I don't know, like I've never really seen a project |
| 00:54:33> 00:54:35: | change a lot once you decide what type of heat |
| 00:54:35> 00:54:36: | pump you're doing. |
| 00:54:38> 00:54:42: | But I will note that another factor to think about |
| 00:54:42> 00:54:44: | is who's going to use it. |
| 00:54:46> 00:54:49: | You know, like a lot of current heat pumps on |
| 00:54:49> 00:54:53: | the market require like in the multifamily setting require a |
| 00:54:53> 00:54:56: | relatively sensitive and expensive piece of equipment to be in |
| 00:54:56> 00:54:57: | an apartment unit. |
| 00:54:58> 00:55:01: | So I think it's thinking of thinking also through like |
| 00:55:01> 00:55:02: | how is The Who is the user? |
| 00:55:02> 00:55:03: | Is this a senior building? |
| 00:55:03> 00:55:04: | Is it supportive housing? |
| 00:55:04> 00:55:05: | Is it market rate? |
| 00:55:05> 00:55:06: | Like what is it? |
| 00:55:06> 00:55:08: | What are their expectations? |
| 00:55:08> 00:55:09: | Where can you put the thing? |
| 00:55:10> 00:55:11: | What's the maintenance like? |
| 00:55:11> 00:55:14: | All of those things seem like day seven questions, but |
| 00:55:14> 00:55:17: | they actually really need to be day one questions because |
| 00:55:17> 00:55:20: | the whole parts of the system is going to change |
| 00:55:20> 00:55:22: | a lot if you install it in a way such |
| 00:55:22> 00:55:25: | that the filters can't be cleaned or that it's really |
| 00:55:25> 00:55:27: | hard to clean filters like things like that, or if |
| 00:55:27> 00:55:30: | it's senior housing and you have this really crazy control |
| 00:55:30> 00:55:33: | panel, you know, things like that need to be thought |
| 00:55:33> 00:55:34: | through. |
| 00:55:34> 00:55:36: | And I think that can have more impact on the |
| 00:55:36> 00:55:39: | eventual efficiency of the design than anything else. |
| 00:55:41> 00:55:43: | Thank you, Laura, and thank you for bringing up the |
| 00:55:43> 00:55:47: | the maintenance aspect too, because there was another question in |
| 00:55:47> 00:55:49: | the chat focused on that asking for someone to speak |
| 00:55:49> 00:55:52: | to the maintenance aspects of heat pumps and the cleaning |
| 00:55:52> 00:55:53: | schedules. |
| 00:55:53> 00:55:57: | And this is something that could be considered another myth |
| 00:55:57> 00:56:01: | as this this person heard that heat pumps are susceptible |
| 00:56:02> 00:56:04: | to mold if filters aren't cleaned monthly. |
| 00:56:05> 00:56:07: | So this could be something we add on as an |
| 00:56:07> 00:56:08: | addendum. |
| 00:56:08> 00:56:10: | Have any of you heard of that or had that |
| 00:56:10> 00:56:11: | issue on your projects? |
| 00.00.10/ 00.00.11. | issue on your projects: |

00:56:15 --> 00:56:17: I would say that if you're running into a mold 00:56:17 --> 00:56:20: problem on your project, it's likely not because of the 00:56:20 --> 00:56:23: heat pump, it's likely because you have a moisture control 00:56:23 --> 00:56:25: issue which often comes from oversized equipment. 00:56:26 --> 00:56:29: If your if your air conditioner or heat pump is 00:56:29 --> 00:56:32: too big for the space that it's in it it's 00:56:32 --> 00:56:33: short cycles. 00:56:34 --> 00:56:36: So I'm talking to the hot humid folks out there. 00:56:36 --> 00:56:39: Short cycling equipment doesn't run long enough to help dehumidify 00:56:40 --> 00:56:40: the air. 00:56:40 --> 00:56:42: Like it'll cool the space down really quickly, but it 00:56:42 --> 00:56:45: won't pull the moisture out, so that's likely the root 00:56:45 --> 00:56:45: cause. 00:56:45 --> 00:56:47: It's independent of whether you have a heat pump or 00:56:47 --> 00:56:48: air conditioner. 00:56:50 --> 00:56:51: Great, fantastic. 00:56:51 --> 00:56:54: We are one minute to the hour, so I'm going 00:56:54 --> 00:56:56: to stop the share so we can see each other 00:56:56 --> 00:56:57: and I can. 00:56:57 --> 00:57:00: Thank you Stet, Laura and Jonathan. 00:57:00 --> 00:57:02: We appreciate your time today and the rest of the 00:57:02 --> 00:57:05: ULI team and the folks that have joined us to 00:57:05 --> 00:57:08: learn more about myth busting heat pumps. 00:57:08 --> 00:57:10: Please read the report and let us know if you 00:57:10 --> 00:57:11: have any questions. 00:57:11 --> 00:57:16: This recording will be available as well as the questions 00:57:16 --> 00:57:18: and recorded answers. 00:57:18 --> 00:57:19: Everyone have a great Friday.

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Thank you all.

00:57:20 --> 00:57:20: