

## **Video**

Pandemic Response: New York's Neighborhoods Now Initiative

Date: May 12, 2021

| 00:00:00> 00:00:03: | Hi, I'm Jennifer pair and I will be the moderated                     |
|---------------------|---|
| 00:00:03> 00:00:05: | for our panel today.  |
| 00:00:05> 00:00:07: | When I think about the COVID-19 pandemic,                             |
| 00:00:07> 00:00:10: | I constantly oscillate between the very large in the very             |
| 00:00:11> 00:00:11: | small.  |
| 00:00:11> 00:00:15: | We recently surpassed 3,000,000 deaths worldwide from COVID and sadly |
| 00:00:15> 00:00:18: | there are so many individuals in our friends and our                  |
| 00:00:18> 00:00:20: | families who we've lost to this virus.                                |
| 00:00:20> 00:00:24: | There's the ubiquitous fear COVID-19 has found across communities and |
| 00:00:24> 00:00:28: | the attacks and hate crimes perpetrated against individuals,          |
| 00:00:28> 00:00:32: | specifically Asians. There is a global economic catastrophe when it   |
| 00:00:32> 00:00:35: | comes for all travel and commerce has been halted.                    |
| 00:00:39> 00:00:42: | There's a global economic pastor fee that comes when all              |
| 00:00:42> 00:00:43: | travel and commerce is halted,  |
| 00:00:43> 00:00:47: | and then seeing shop after shop in my neighborhood posting            |
| 00:00:47> 00:00:48: | stores for rent signs,  |
| 00:00:48> 00:00:51: | I think about the ubiquity of ambulance sirens in the                 |
| 00:00:51> 00:00:54: | early days of the pandemic and the silence at night                   |
| 00:00:54> 00:00:56: | of a once vibrant community.  |
| 00:00:56> 00:00:58: | For all of us cope it is very real.                                   |
| 00:00:58> 00:01:01: | However, like most things in life that pandemic didn't hit,           |
| 00:01:01> 00:01:03: | New Yorkers equally here and across the country.                      |
| 00:01:03> 00:01:08: | COVID-19 has disproportionately affected communities of color.        |
| 00:01:08> 00:01:10: | In response to the pandemic in New York,                              |
| 00:01:10> 00:01:13: | the urban design form in the Van Alen Institute launched              |
| 00:01:13> 00:01:16: | neighborhoods now to channel pro bono resources from New              |

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| 00:01:16> 00:01:19:   | based design firms into community driven recovery strategies.   |
| 00:01:19> 00:01:22:   | Our panel today is going to start with Daniel McPhee,   |
| 00:01:22> 00:01:25:   | the executive director of the Urban Design Forum,   |
| 00:01:25> 00:01:27:   | who will introduce the neighborhoods Now initiative.  |
| 00:01:27> 00:01:31:   | Their nest, Sinclair and Farzana Gandhi will share their work   |
| 00:01:31> 00:01:34:   | in the Brooklyn neighborhood of Bedford Stuyvesant.   |
| 00:01:34> 00:01:37:   | Next, David Brown will discuss the project in Washington Heights.   |
| 00:01:37> 00:01:41:   | Following the presentations, we will have a discussion about the  |
| 00:01:41> 00:01:43:   | successes and challenges of this initiative.  |
| 00:01:43> 00:01:46:   | With that, I'm pleased to introduce Daniel McPhee.  |
| 00:01:46> 00:01:49:   | Thank you, Jen, and thank you to the UI community   |
| 00:01:49> 00:01:50:   | for welcoming us today.   |
| 00:01:50> 00:01:53:   | I'm damik via the executive director of the Urban Design  |
| 00:01:53> 00:01:54:   | Forum,  |
| 00:01:54> 00:01:57:   | where a membership organization, gathering architects,  |
| 00:01:57> 00:02:01:   | planners, developers and activists to confront the defining challenges facing   |
| 00:02:01> 00:02:02:   | New York City.  |
| 00 00 00 . 00 00 04   | Maria de la compansa de la la la compansa de la compansa del compansa de la compansa del compansa de la compansa del compansa de la compansa del compansa de la compansa de la compansa de la compansa de la compansa del compansa de la compansa del compansa de la |
| 00:02:02> 00:02:04:   | It's a pleasure to be here with my partners to  |
| 00:02:02> 00:02:04:<br>00:02:04> 00:02:06:  | share neighborhoods now.  |
|   | ,   |
| 00:02:04> 00:02:06:   | share neighborhoods now.  A community design response to the COVID-19 pandemic  |
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York

| 00:02:49> 00:02:52: | and there's a lack of access to excellent public health                            |
|---------------------|--|
| 00:02:52> 00:02:52: | care.  |
| 00:02:52> 00:02:56: | The pandemic hit hard and hit hardest in communities of                            |
| 00:02:56> 00:02:56: | color.   |
| 00:02:56> 00:02:58: | Next came the economic crisis.   |
| 00:02:58> 00:03:03: | Our cities, immigrant communities, hospitality workers and cultural producers were |
| 00:03:03> 00:03:06: | left with near nothing in relief.  |
| 00:03:06> 00:03:10: | Stimulus programs weren't reaching black and Latino businesses and food            |
| 00:03:10> 00:03:12: | pantries were slammed.   |
| 00:03:12> 00:03:15: | And yet New Yorkers kept finding ways to help their                                |
| 00:03:15> 00:03:15: | neighbors.   |
| 00:03:15> 00:03:19: | Mutual aid groups emerged so people could call up neighbors                        |
| 00:03:19> 00:03:22: | to ask for help with groceries or even take care                                   |
| 00:03:22> 00:03:24: | of their kids during the work day.   |
| 00:03:24> 00:03:27: | Following George Floyd's murder, many of us came back                              |
|                     | together   |
| 00:03:27> 00:03:28: | for the first time,  |
| 00:03:28> 00:03:31: | marching in masks across the Brooklyn Manhattan bridges.                           |
| 00:03:31> 00:03:35: | It was a tremendous act of solidarity and proof of                                 |
| 00:03:35> 00:03:36: | our city's resilience.   |
| 00:03:36> 00:03:39: | Looting began to take place not only in wealthy neighborhoods                      |
| 00:03:39> 00:03:39: | like Soho,   |
| 00:03:39> 00:03:41: | but in some neighborhoods across the city,   |
| 00:03:41> 00:03:44: | like the Northwest Bronx. It was one of the most                                   |
| 00:03:44> 00:03:48: | inspiring and difficult moments that many of us had ever                           |
| 00:03:48> 00:03:49: | experienced in New York.   |
| 00:03:49> 00:03:52: | In that moment we needed a different kind of design                                |
| 00:03:52> 00:03:52: | practice,  |
| 00:03:52> 00:03:55: | one that was focused on service to the neighborhoods that                          |
| 00:03:55> 00:03:57: | had kept us safe during the pandemic.  |
| 00:03:57> 00:04:01: | To neighborhoods that were unable to access relief.                                |
| 00:04:01> 00:04:05: | Into neighborhoods that unfairly seen the consequences of looting and              |
| 00:04:05> 00:04:06: | police violence.   |
| 00:04:06> 00:04:09: | With the Banana Institute, we began to wonder what the                             |
| 00:04:09> 00:04:12: | design and development community could do in that same spirit                      |
| 00:04:12> 00:04:13: | of mutual aid.   |
| 00:04:13> 00:04:15: | How can we support hard hit neighborhoods?   |
| 00:04:15> 00:04:17: | Get the guidance that they needed?   |
|                     |  |

| 00:04:17> 00:04:20: | For the last year, it's been our privilege to support                   |
|---------------------|---|
| 00:04:20> 00:04:21: | 11 outstanding community organizations,                                 |
| 00:04:21> 00:04:24: | navigate the challenges of reopening.                                   |
| 00:04:24> 00:04:26: | There are mix of social service providers,                              |
| 00:04:26> 00:04:32: | business improvement districts, affordable houses and                   |
|                     | cultural groups.  |
| 00:04:32> 00:04:34: | They are located across four boroughs of the city and                   |
| 00:04:34> 00:04:36: | serve a mix of black,   |
| 00:04:36> 00:04:38: | Latino, Asian neighborhoods that are home to many of our                |
| 00:04:38> 00:04:39: | cities,   |
| 00:04:39> 00:04:43: | thriving immigrant communities and essential workers.                   |
| 00:04:43> 00:04:46: | Over 200 volunteers have joined us to provide pro bono                  |
| 00:04:46> 00:04:46: | services,   |
| 00:04:46> 00:04:49: | and even though it was originally intended as a six                     |
| 00:04:49> 00:04:49: | week Sprint,  |
| 00:04:49> 00:04:54: | we're still supporting many of our partners one year later.             |
| 00:04:54> 00:04:56: | Here's a look at the org chart.   |
| 00:04:56> 00:05:00: | Community partners are at the top defining the priorities and           |
| 00:05:00> 00:05:01: | directing our teams.  |
| 00:05:01> 00:05:05: | Working groups of designers were tasked with different kinds            |
|                     | of  |
| 00:05:05> 00:05:05: | spaces,   |
| 00:05:05> 00:05:08: | from retail to restaurants to open space.                               |
| 00:05:08> 00:05:12: | We also assembled a crew of wraparound experts representing community   |
| 00:05:13> 00:05:13: | development,  |
| 00:05:13> 00:05:16: | financial institutions, graphic designers, lawyers,                     |
| 00:05:16> 00:05:20: | engineers and planning firms that advise each of our teams.             |
| 00:05:20> 00:05:23: | We also worked with a number of city agencies to                        |
| 00:05:23> 00:05:26: | answer questions and navigate some of the city's challenging permitting |
| 00:05:27> 00:05:27: | processes.  |
| 00:05:27> 00:05:29: | And we're at the bottom in an institute in the                          |
| 00:05:30> 00:05:30: | urban design form.  |
| 00:05:30> 00:05:33: | Recruiting the partners, assembling the teams,                          |
| 00:05:33> 00:05:36: | and facilitating a lot of the weekly calls to report                    |
| 00:05:36> 00:05:38: | and share their learnings.  |
| 00:05:38> 00:05:40: | It's hard to sum up the vast amount of work                             |
| 00:05:40> 00:05:41: | undertaken over the last year,  |
| 00:05:41> 00:05:43: | but I'm going to get a shot.  |
| 00:05:43> 00:05:47: | First off, we had some beautiful signage developed by our               |
| 00:05:47> 00:05:48: | teams in English,   |
| 00:05:48> 00:05:52: | Spanish, Bengali and Arabic, and distributed to hundreds of             |

small 00:05:52 --> 00:05:53: businesses. 00:05:53 --> 00:05:56: In bed stuy our graphic designers even welcomed local residents 00:05:56 --> 00:06:00: to volunteer their likenesses and developed a signage approach that 00:06:00 --> 00:06:03: proudly boasted the neighborhoods black and Muslim identities. 00:06:03 --> 00:06:07: Our teams help permit build out and preserve many retailers 00:06:07 --> 00:06:11: and restaurants including tropical rotisserie in the Northwest Bronx, 00:06:11 --> 00:06:13: depicted here. 00:06:13 --> 00:06:14: In one neighborhood, Jackson Heights, 00:06:14 --> 00:06:18: only one restaurant had signed up for outdoor operations before 00:06:18 --> 00:06:20: our team started knocking on doors. 00:06:20 --> 00:06:23: And they've since assisted over 20 restaurants. 00:06:23 --> 00:06:26: Teams are also responding to needs that are a lot 00:06:26 --> 00:06:27: harder photograph. 00:06:27 --> 00:06:29: We've hosted PBP loan workshops, 00:06:29 --> 00:06:36: led landlord tenant mediation clinics addressed longstanding building violations and 00:06:36 --> 00:06:37: much more. 00:06:37 --> 00:06:39: When the worst of the pandemic abated, 00:06:39 --> 00:06:42: we also began to strategize safe and socially distanced events, 00:06:42 --> 00:06:46: including a winter market complete with Santa behind plexiglass. 00:06:46 --> 00:06:49: And this summer we're hoping to contribute to community dealing 00:06:49 --> 00:06:50: with cultural programs and memorials, 00:06:50 --> 00:06:54: celebrating neighborhood heroes that we've lost. 00:06:54 --> 00:06:57: We've also been hard at work and public space. 00:06:57 --> 00:07:00: It's been so important as a place of refuge and 00:07:00 --> 00:07:02: respite during the pandemic. 00:07:02 --> 00:07:04: Teams have installed temporary plantings, 00:07:04 --> 00:07:07: wayfinding tools, and arts installations, 00:07:07 --> 00:07:10: and our work continues in advocating for deeper investment and 00:07:11 --> 00:07:14: better design in parks and plazas across the boroughs. 00:07:14 --> 00:07:17: And of course, there's plenty of guidance about how to 00:07:17 --> 00:07:18: return to the office safely. 00:07:18 --> 00:07:20: The capital improvements that might entail,

and some of the ventilation upgrades and things like that.

00:07:20 --> 00:07:24:

| 00:07:24> 00:07:28:  | We've captured most of our strategies on line at neighborhoods    |
|----------------------|---|
| 00:07:29> 00:07:29:  | now Dot NYC.  |
| 00:07:29> 00:07:33:  | You can check out some of our trainings DIY plans                 |
| 00:07:33> 00:07:37:  | to improve public space and guidance about safely returning       |
|                      | to  |
| 00:07:37> 00:07:37:  | work.   |
| 00:07:37> 00:07:41:  | We're only one small effort helping New York City                 |
| 00:07:44 > 00:07:42: | neighborhoods   |
| 00:07:41> 00:07:42:  | recover from the pandemic,  |
| 00:07:42> 00:07:45:  | but I think we have the seed here of something                    |
| 00:07:45> 00:07:45:  | important,  |
| 00:07:45> 00:07:47:  | which is designed law, finance,                                   |
| 00:07:47> 00:07:51:  | public health, all aligning in service of community development.  |
| 00:07:51> 00:07:54:  | I think the great promise of our community in this                |
| 00:07:54> 00:07:57:  | moment is to empower underinvested communities to shape their own |
| 00:07:57> 00:08:00:  | futures and provide them with the resources that they need        |
| 00:08:00> 00:08:01:  | to thrive.  |
| 00:08:01> 00:08:03:  | Our work is far from done,  |
| 00:08:03> 00:08:05:  | but it's been a year well spent an I'd love                       |
| 00:08:05> 00:08:06:  | to pass things off to my colleagues.                              |
| 00:08:06> 00:08:10:  | Farzana and Ernesta talk about their work in Bedford Stuyvesant.  |
| 00:08:10> 00:08:11:  | Thank you.  |
| 00:08:15> 00:08:19:  | Hi, my name is Farzana Ganian Firth from Fursona Gandhi           |
| 00:08:19> 00:08:23:  | design studio and I'm here joined by Dennis Sinkler,              |
| 00:08:23> 00:08:27:  | CEO of Bed Stuy Restoration Corp are most fabulous client         |
| 00:08:27> 00:08:29:  | and favorite client.  |
| 00:08:29> 00:08:31:  | As we like to say.  |
| 00:08:31> 00:08:35:  | I work really extended beyond the solid line that you             |
| 00:08:35> 00:08:36:  | see here,   |
| 00:08:36> 00:08:39:  | which is the block that restoration owns and acts as              |
| 00:08:39> 00:08:43:  | a landlord for what we saw was that restoration with,             |
| 00:08:43> 00:08:46:  | through its commitment for the Community,                         |
| 00:08:46> 00:08:50:  | really extends its practices beyond to the Gateway bid,           |
| 00:08:50> 00:08:53:  | which is represented by the dashed line in this math              |
| 00:08:54> 00:08:54:  | and beyond.   |
| 00:08:54> 00:08:57:  | And so we saw all of our work as a                                |
| 00:08:57> 00:09:01:  | prototype and as a model for the community at large.              |
| 00:09:01> 00:09:05:  | The work that's represented today in our presentation is          |
|                      | really  |
| 00:09:05> 00:09:07:  | a collaboration between four firms.                               |

| 00:09:07> 00:09:12: | Cone, Patterson fox, James Corner Field operations Farzana<br>Gandhi design    |
|---------------------|--|
| 00:09:12> 00:09:14: | studio and 80 Super lab.   |
| 00:09:14> 00:09:16: | With that, I'd like to hand it over to the                                     |
| 00:09:16> 00:09:19: | nest to chat a little bit about Restoration's mission.                         |
| 00:09:24> 00:09:29: | Thank you so much for his honor and thank you                                  |
| 00:09:29> 00:09:29: | to Dan.  |
| 00:09:29> 00:09:33: | I'd like to just write out thank Van,  |
| 00:09:33> 00:09:38: | Alen Institute and Urban Design Forum for this initiative.                     |
| 00:09:38> 00:09:44: | It was crucial to reviving the community of Bedford Stuyvesant,                |
| 00:09:44> 00:09:48: | and most of all I like to send my my   |
| 00:09:48> 00:09:48: | earnest.   |
| 00:09:48> 00:09:54: | Thanks and thanks for this organization to the dynamic.                        |
| 00:09:54> 00:09:58: | Neighborhood now team that made it all happen.                                 |
| 00:09:58> 00:10:03: | Perfect service and restoration, which I'm the Chief Operating officer,        |
| 00:10:03> 00:10:08: | is the nation's first community development organization.                      |
| 00:10:08> 00:10:11: | And it partners with residents and businesses to improve the                   |
| 00:10:11> 00:10:13: | quality of life in Brooklyn.   |
| 00:10:13> 00:10:18: | Are located in Bedford Stuyvesant and will comprise of basically               |
| 00:10:18> 00:10:20: | 9 buildings on a single block,   |
| 00:10:20> 00:10:26: | all of which provide either Commercial Services or program services            |
| 00:10:26> 00:10:28: | for the community.   |
| 00:10:28> 00:10:31: | The home of Vital program services for gaining employment,                     |
| 00:10:31> 00:10:37: | securing financial sustainability and achieving overall Wellness with the goal |
| 00:10:37> 00:10:40: | of closing the racial wealth gap.  |
| 00:10:40> 00:10:42: | I wanted to note that restoration,   |
| 00:10:42> 00:10:45: | arts and culture is.   |
| 00:10:45> 00:10:50: | A vital, vitally important entity and part of our organization                 |
| 00:10:50> 00:10:54: | and that their offerings are renowned worldwide.                               |
| 00:10:54> 00:10:58: | They are an essential component to community development.                      |
| 00:10:58> 00:11:03: | In total, these programs work to ensure that all families                      |
| 00:11:03> 00:11:08: | in central Brooklyn have the opportunity to become prosperous and              |
| 00:11:08> 00:11:09: | healthy.   |
| 00:11:09> 00:11:11: | Our organization dates back to 1966,   |
| 00:11:11> 00:11:15: | when Bobby Kennedy, along with in New York Mayor John                          |
| 00:11:15> 00:11:17: | Lindsay and Senator Chaffetz,  |
| 00:11:17> 00:11:20: | presented his plan to about 1000 people.                                       |

| 00:11:20> 00:11:24: | The new entity that was formed in that day would  |
|---------------------|---|
| 00:11:24> 00:11:30: | become what is now known as Bedford Stuyvesant  |
|                     | Restoration Corporation.  |
| 00:11:30> 00:11:33: | The program for the development of Bedford Stuyvesant.  |
| 00:11:35> 00:11:39: | Will combine the best of Community Action with the best   |
| 00:11:39> 00:11:41: | of private enterprise systems.  |
| 00:11:41> 00:11:43: | Neither by itself is enough,  |
| 00:11:43> 00:11:48: | but in their combination lies our hope for the future.  |
| 00:11:48> 00:11:53: | The initiatives that were undertaken by neighborhood now have been  |
| 00:11:53> 00:11:58: | an integral part for ensuring the sustainability of vital community   |
| 00:11:58> 00:12:00: | development organizations.  |
| 00:12:00> 00:12:05: | This form of inspired collaboration follows the blueprint that gave   |
| 00:12:05> 00:12:07: | rise to restoration and its beginning.  |
| 00:12:07> 00:12:11: | It has sustained this creation and is now an anticipated  |
| 00:12:11> 00:12:14: | essential for rebuilding to scale this,   |
| 00:12:14> 00:12:20: | our nation's first community development organization.  |
| 00:12:20> 00:12:24: | The spirit and the substance upon which a fair and  |
| 00:12:24> 00:12:29: | Equitable nation society can should and must be re established.   |
| 00:12:31> 00:12:37: | The collaboration with neighborhood now takes on heightened significance,   |
| 00:12:37> 00:12:40: | as we note that many of the neighborhoods with the  |
| 00:12:40> 00:12:44: | highest number of cases per capita are areas with the   |
| 00:12:44> 00:12:49: | lowest median incomes and the largest average household size.   |
| 00:12:49> 00:12:52: | Nationwide Kings County, which is actually Brooklyn,  |
| 00:12:52> 00:12:57: | is 11th among the top 50 in COVID-19 confirmed cases.   |
| 00:12:57> 00:13:00: | And it's second.  |
| 00:13:00> 00:13:06: | Of the top 20 concerning deaths by COVID-19.  |
| 00:13:06> 00:13:11: | Accordingly, we had to ensure that at minimum protocols precracked  |
| 00:13:11> 00:13:16: | prescribed by CDC state and local authorities were put in   |
| 00:13:16> 00:13:20: | place before resuming our on site operations.   |
| 00:13:25> 00:13:27: | As its basic operating protocol,  |
| 00:13:27> 00:13:32: | the neighborhood now team provided pro bono design that's engineering   |
| 00:13:32> 00:13:33: | and architecture,   |
|                     | ·   |
| 00:13:33> 00:13:37: | public health, legal, economic development expertise.   |
| 00:13:37> 00:13:42: | public health, legal, economic development expertise.  And they were a lifeline of support to Restoration's reopening |
|                     | public health, legal, economic development expertise.   |

| 00:13:47> 00:13:52: | strategies on how to safely effectively transition out of the                       |
|---------------------|---|
| 00:13:52> 00:13:57: | lockdown and to move on to long term recovery efforts.                              |
| 00:13:57> 00:14:04: | Practical strategies developed include. Safely reconfiguring space did identify and |
| 00:14:05> 00:14:06: | protect personnel.  |
| 00:14:06> 00:14:11: | Outfitting community, indoor and outdoor areas for social distancing.               |
| 00:14:11> 00:14:16: | Identifying protocols for cleaning and maintenance of offices and program           |
| 00:14:16> 00:14:20: | sites in alignment with CDC and governmental mandates.                              |
| 00:14:20> 00:14:26: | Employing best practices for HVAC and air flow and repurposing                      |
| 00:14:26> 00:14:31: | vacant spaces as places for convening and cultural use.                             |
| 00:14:31> 00:14:35: | Also, we wanted to clearly convey messaging as two essential                        |
| 00:14:35> 00:14:36: | protocols.  |
| 00:14:36> 00:14:39: | We wanted to help create a sense of confidence for                                  |
| 00:14:40> 00:14:44: | returning staff through expert implementation and over communication.               |
| 00:14:44> 00:14:48: | And we also wanted to support reopening efforts of tenants                          |
| 00:14:48> 00:14:52: | located on the Plaza as well as their remote sites.                                 |
| 00:14:52> 00:14:54: | As a result of a concerted,   |
| 00:14:54> 00:15:00: | hands-on approach. By our neighborhood now team restoration has been                |
| 00:15:00> 00:15:05: | able to safely reopen multiple remote program sites including                       |
|                     | our   |
| 00:15:06> 00:15:06: | jobs.   |
| 00:15:06> 00:15:08: | Plus at the Pfizer location.  |
| 00:15:08> 00:15:14: | Our Economic solutions center. At the Restoration Plaza campus as                   |
| 00:15:14> 00:15:17: | well as free tax preparation site an RDO.   |
| 00:15:17> 00:15:23: | Each vaccination site, which to date has vaccinated over 8000                       |
| 00:15:23> 00:15:24: | people.   |
| 00:15:24> 00:15:27: | In 21 days that it's been open.   |
| 00:15:27> 00:15:31: | I'd like to turn this back over to Farzana Gandhi.                                  |
| 00:15:31> 00:15:36: | Who will take you through some of our other works                                   |
| 00:15:36> 00:15:38: | with our bid organizations?   |
| 00:15:38> 00:15:41: | Thank you your nest. Your work is an inspiration to                                 |
| 00:15:41> 00:15:44: | us all and it was an absolute pleasure and continues                                |
| 00:15:44> 00:15:46: | to be a pleasure to work with you.  |
| 00:15:46> 00:15:48: | So to kick things off,  |
| 00:15:48> 00:15:51: | back in the summer, our team started with a robust                                  |
| 00:15:51> 00:15:54: | community engagement campaign.  |
|                     |   |

| 00:15:54> 00:15:57:   | Given COVID issues we had to do this virtually,   |
|---|---|
| 00:15:57> 00:16:02:   | and so we started with a number of Community  |
| 00.10.01  | conversations   |
| 00:16:02> 00:16:06:   | on zoom where we invited over 21,000 community residents.   |
| 00:16:06> 00:16:09:   | Over 820 people tuned in live on Facebook,  |
| 00:16:09> 00:16:14:   | and many engage directly through questions and even posts   |
|   | of  |
| 00:16:14> 00:16:16:   | questions in the chat.  |
| 00:16:16> 00:16:21:   | We invited stakeholders representative of a variety of diverse  |
|   | sectors   |
| 00:16:21> 00:16:23:   | within the bedside community,   |
| 00:16:23> 00:16:28:   | including arts and culture, small businesses and religious organisations.   |
| 00:16:28> 00:16:32:   | What we heard was that you know small businesses were   |
| 00:16:32> 00:16:34:   | having trouble meeting COVID compliance.  |
| 00:16:34> 00:16:39:   | There was inconsistent signage. There were long queues on sidewalks   |
| 00:16:39> 00:16:42:   | and then there were many issues that plagued the bedside  |
| 00:16:42> 00:16:46:   | community even prior to the pandemic that were exacerbated.   |
| 00:16:46> 00:16:49:   | Issues of trash collection deliveries,  |
| 00:16:49> 00:16:52:   | double parking congestion, lack of access and heat,   |
| 00:16:52> 00:16:54:   | and no landscape.   |
|   |   |
| 00:16:54> 00:16:59:   | We started by developing opportunities hand in hand with the  |
| 00:16:54> 00:16:59:<br>00:16:59> 00:17:04:  | We started by developing opportunities hand in hand with the Community to reclaim sidewalk space to find opportunities for sidewalk   |
|   | Community to reclaim sidewalk space to find opportunities for   |
| 00:16:59> 00:17:04:   | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe  |
| 00:16:59> 00:17:04:<br>00:17:04> 00:17:09:  | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social   |
| 00:16:59> 00:17:04:<br>00:17:04> 00:17:09:<br>00:17:09> 00:17:13:   | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.   |
| 00:16:59> 00:17:04:<br>00:17:04> 00:17:09:<br>00:17:09> 00:17:13:<br>00:17:13> 00:17:18:  | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on  |
| 00:16:59> 00:17:04:<br>00:17:04> 00:17:09:<br>00:17:09> 00:17:13:<br>00:17:13> 00:17:18:<br>00:17:18> 00:17:19:   | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were   |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:25:   | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their   |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:30:   | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions,  |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:25:  00:17:25> 00:17:30:  | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions, and this was very welcome.   |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:30:  00:17:30> 00:17:34:  00:17:34> 00:17:37:   | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions, and this was very welcome.  We found first of all that education and communication were  |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:25:  00:17:30> 00:17:30:  00:17:34> 00:17:37:  00:17:38> 00:17:41:  | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions, and this was very welcome.  We found first of all that education and communication were one of the most important elements in a post or  |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:25:  00:17:30> 00:17:30:  00:17:34> 00:17:37:  00:17:38> 00:17:41:  00:17:41> 00:17:44:   | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions, and this was very welcome.  We found first of all that education and communication were one of the most important elements in a post or during pandemic world and we tried to demystify many of  |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:25:  00:17:30> 00:17:30:  00:17:34> 00:17:34:  00:17:38> 00:17:41:  00:17:41> 00:17:44:  00:17:44> 00:17:48:                      | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions, and this was very welcome.  We found first of all that education and communication were one of the most important elements in a post or during pandemic world and we tried to demystify many of the city guidelines through a series of three pamphlets for  |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:25:  00:17:30> 00:17:30:  00:17:34> 00:17:34:  00:17:38> 00:17:41:  00:17:41> 00:17:44:  00:17:44> 00:17:48:                      | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions, and this was very welcome.  We found first of all that education and communication were one of the most important elements in a post or during pandemic world and we tried to demystify many of the city guidelines through a series of three pamphlets for three different audiences for office workers and clients for       |
| 00:16:59> 00:17:04:  00:17:04> 00:17:09:  00:17:09> 00:17:13:  00:17:13> 00:17:18:  00:17:18> 00:17:19:  00:17:19> 00:17:25:  00:17:25> 00:17:25:  00:17:30> 00:17:30:  00:17:34> 00:17:37:  00:17:38> 00:17:41:  00:17:41> 00:17:44:  00:17:44> 00:17:48:  00:17:48> 00:17:53: | Community to reclaim sidewalk space to find opportunities for sidewalk rights swapping as well as greening and developing safe social distancing during community events.  We broadcasted our our efforts and our our proposals on social media.  Ask for robust feedback and we found that people were very.  Very enthusiastic to present their their ideas and their questions, and this was very welcome.  We found first of all that education and communication were one of the most important elements in a post or during pandemic world and we tried to demystify many of the city guidelines through a series of three pamphlets for three different audiences for office workers and clients for small |

| 00:18:01> 00:18:04: | space or even interior storefront space.                                 |
|---------------------|--|
| 00:18:04> 00:18:08: | In a in a time of much needed open space.                                |
| 00:18:08> 00:18:11: | Here is just one pamphlet opened up and you see                          |
| 00:18:11> 00:18:15: | that it details many measures for how a small business                   |
| 00:18:15> 00:18:21: | could reopen safely from hygiene and cleaning protocols to               |
| 00.10.13> 00.16.21. | protective   |
| 00:18:21> 00:18:26: | equipment protocols, how to protect ones customers through contact lens, |
| 00:18:26> 00:18:30: | contactless payment options, flexible work hours,                        |
| 00:18:30> 00:18:35: | and staggering staff to PPE dispensing and even DIY Outdoor              |
| 00:18:35> 00:18:38: | set sidewalk setups and barriers.  |
| 00:18:38> 00:18:42: | On the flip side of the pamphlet we detailed very                        |
| 00:18:42> 00:18:46: | easy to follow diagrams that showed how one way flow                     |
| 00:18:46> 00:18:52: | and circulation could be demonstrated within bodegas and small beauty    |
| 00:18:52> 00:18:54: | supply stores.   |
| 00:18:54> 00:19:00: | Partitions could be developed within hair and nail salons with           |
| 00:19:00> 00:19:04: | areas that could be set up for queuing an.                               |
| 00:19:04> 00:19:09: | Various measures could be represented for outdoor setups for restaurants |
| 00:19:09> 00:19:10: | and cafes.   |
| 00:19:10> 00:19:12: | We worked with partner and partners.                                     |
| 00:19:12> 00:19:14: | It's developed signage for the community.                                |
| 00:19:14> 00:19:18: | We even invited our community to pose for that signage.                  |
| 00:19:18> 00:19:22: | And then we worked with restoration on their block to                    |
| 00:19:22> 00:19:23: | D,   |
| 00:19:23> 00:19:28: | densify their spaces, find one way flow for circulation safely           |
| 00:19:28> 00:19:32: | through the various buildings on their block.                            |
| 00:19:32> 00:19:37: | D 10s. Find spaces for various uses and setting up                       |
| 00:19:37> 00:19:43: | clear signage across the Plaza to develop those circulation flows.       |
| 00:19:43> 00:19:47: | We did. We developed a set of environmental graphics on                  |
| 00:19:47> 00:19:51: | the plazas a series of 6 foot squares that could                         |
| 00:19:51> 00:19:55: | be populated by a local artist with local ideas of                       |
| 00:19:55> 00:20:01: | murals that celebrated the sites historic significance.                  |
| 00:20:01> 00:20:07: | We started painting those squares and outlines for squares on            |
| 00:20:07> 00:20:08: | the Plaza.   |
| 00:20:08> 00:20:13: | We held community build days to paint additional wayfinding and          |
| 00:20:13> 00:20:18: | even produce barrier building workshops with the community.              |
| 00:20:18> 00:20:22: | And we received donations to plant the Plaza,                            |
| 00:20:22> 00:20:26: | which was a much needed greening and an uplifting of                     |
|                     |  |

| 00:20:26> 00:20:27: | spirits.  |
|---------------------|---|
| 00:20:27> 00:20:30: | As you can see here by a quote from our.                                |
| 00:20:32> 00:20:38: | Our founder or CEO. Bedford Stuyvesant restoration quarters             |
|                     | during a  |
| 00:20:38> 00:20:39: | sinkler.  |
| 00:20:41> 00:20:43: | And we ended or we followed our.  |
| 00:20:43> 00:20:47: | We continue our work with a series of small business                    |
| 00:20:47> 00:20:52: | workshops here to present the community with safe COVID practices,      |
| 00:20:52> 00:20:56: | both indoor and outdoor. And how to make that happen.                   |
| 00:20:56> 00:20:59: | With permits and funding. Here we are seeing just a                     |
| 00:20:59> 00:21:04: | sample that starts to show an understand indoor ventilation strategies  |
| 00:21:04> 00:21:08: | and DIY filtration systems and even a slide that starts                 |
| 00:21:08> 00:21:11: | to talk through outdoor heating possibilities.                          |
| 00:21:11> 00:21:15: | But whether you're using electric versus fast.                          |
| 00:21:15> 00:21:19: | And we continue our work with local partnerships not only               |
| 00:21:19> 00:21:24: | to meet the various centers that the Bedford Stuyvesant<br>Restoration  |
| 00:21:24> 00:21:26: | core allows us to engage with,  |
| 00:21:26> 00:21:29: | but and with the community beyond.                                      |
| 00:21:29> 00:21:32: | And we hope to develop a series of workshops and                        |
| 00:21:32> 00:21:35: | programs to include our artists to develop murals,                      |
| 00:21:35> 00:21:40: | memorials. An artist walks as we move forward to develop                |
| 00:21:40> 00:21:46: | additional social and environmental resiliency in our community.        |
| 00:21:46> 00:21:48: | With that, I'd like to hand it back to David                            |
| 00:21:48> 00:21:50: | Brown from Woods Baggett,   |
| 00:21:50> 00:21:54: | who will speak a little bit about his work with                         |
| 00:21:54> 00:21:55: | new trades now.   |
| 00:21:55> 00:21:57: | Great, thank you so much.   |
| 00:21:57> 00:21:59: | Hi, I'm really excited to be here to represent the                      |
| 00:21:59> 00:22:03: | Washington Heights team and our efforts to support the local            |
| 00:22:03> 00:22:07: | community and the neighborhood now initiative in Washington Heights.    |
| 00:22:07> 00:22:10: | Our team consisted of cloth which is the Community League               |
| 00:22:10> 00:22:13: | of the Heights who are who was the Community group                      |
| 00:22:13> 00:22:16: | and sort of facilitator of our conversations with the community.        |
| 00:22:16> 00:22:19: | The coordinating firm of Arab and the team of Stantec,                  |
| 00:22:19> 00:22:23: | Ginzler Woods, Bagot and design advocates which approached public Space |
| 00:22:23> 00:22:24: | office,   |
| 00:22:24> 00:22:26: | education, restaurants and retail.                                      |
|                     |   |

| 00:22:28> 00:22:30: | So this quote by Yvonne Stone at the executive director               |
|---------------------|---|
| 00:22:30> 00:22:31: | of Cloth,   |
| 00:22:31> 00:22:33: | really gave a lot of inspiration and motivation for our               |
| 00:22:33> 00:22:34: | work.   |
| 00:22:34> 00:22:36: | We are very concerned about her mom and pop small                     |
| 00:22:36> 00:22:38: | businesses and their return.  |
| 00:22:38> 00:22:39: | What that can look like and also,                                     |
| 00:22:39> 00:22:42: | in reopening the community in a way that a celebratory                |
| 00:22:42> 00:22:45: | we're hoping that through this effort we can address not              |
| 00:22:45> 00:22:46: | just the small businesses,  |
| 00:22:46> 00:22:48: | but also give some kind of new look to the                            |
| 00:22:48> 00:22:50: | neighborhood that reinvigorates our community.                        |
| 00:22:50> 00:22:53: | And I think this idea of resilience and kind of                       |
| 00:22:53> 00:22:55: | using that kind of reaction to a crisis as a                          |
| 00:22:55> 00:22:57: | way to kind of transform for the better,                              |
| 00:22:57> 00:22:58: | was something that we were.   |
| 00:22:58> 00:23:00: | It was very top of mine and the work that                             |
| 00:23:00> 00:23:04: | we're doing collectively after numerous conversations with            |
|                     | the community and   |
| 00:23:04> 00:23:05: | local business owners,  |
| 00:23:05> 00:23:07: | we understood that they had a lot of concerns around                  |
| 00:23:08> 00:23:09: | and around the future.  |
| 00:23:09> 00:23:12: | Uncertainty because policy and regulations kept changing daily in the |
| 00:23:12> 00:23:14: | early part of the pandemic so no one knew if                          |
| 00:23:14> 00:23:17: | they were to make investments and build things like how               |
| 00:23:17> 00:23:19: | long that could last and so therefore it would be                     |
| 00:23:19> 00:23:22: | worth the financial investment in public health and safety were       |
| 00:23:22> 00:23:24: | obviously top online as you as you could imagine at                   |
| 00:23:24> 00:23:27: | that time. So those fear about kind of what and                       |
| 00:23:27> 00:23:29: | a lack of understanding about what to do.                             |
| 00:23:29> 00:23:30: | And how they could do it?   |
| 00:23:30> 00:23:32: | So these were a few kind of key points that                           |
| 00:23:32> 00:23:35: | cannot came up in our conversations around safe extension             |
|                     | of  |
| 00:23:35> 00:23:37: | restaurants into the street,  |
| 00:23:37> 00:23:39: | protecting them from traffic, you know,                               |
| 00:23:39> 00:23:42: | creating an all weather pavilion so that we could actually            |
| 00:23:42> 00:23:45: | extend that investment kind of into the winter months at              |
| 00:23:45> 00:23:46: | the early part of this,   |
| 00:23:46> 00:23:48: | when we were first engaging in conversations.                         |
| 00:23:48> 00:23:51: | The restaurant program only went until September,                     |
|                     |   |

| 00:23:51> 00:23:53: | so there's no kind of idea of how it could   |
|---------------------|--|
| 00:23:53> 00:23:54: | be extended,   |
| 00:23:54> 00:23:57: | so we were trying to think about about that.                                       |
| 00:23:57> 00:24:00: | You're in public spaces to allow for social distance activity,                     |
| 00:24:00> 00:24:04: | creatively communicating COVID-19 safety guidelines so                             |
|                     | very similar to what   |
| 00:24:04> 00:24:06: | Frazzano was showing with the signage,   |
| 00:24:06> 00:24:08: | which is just amazing. Making use of available into your                           |
| 00:24:08> 00:24:12: | outdoor spaces for educational programs and improving coordination with the        |
| 00:24:12> 00:24:15: | owners of vacant storefronts so that we can facilitate temporary                   |
| 00:24:15> 00:24:17: | uses and activities.   |
| 00:24:17> 00:24:20: | So this led to our approach to help the community                                  |
| 00:24:20> 00:24:22: | really understand what the opportunities could be,                                 |
| 00:24:22> 00:24:25: | both short term and long term and create a toolkit                                 |
| 00:24:25> 00:24:28: | that would enable them to develop their own solutions.                             |
| 00:24:28> 00:24:30: | So we looked at how we can support restaurants and                                 |
| 00:24:30> 00:24:31: | retailers.   |
| 00:24:31> 00:24:34: | We looked at how we can Createspace for outdoor programs                           |
| 00:24:34> 00:24:35: | for education and other uses,  |
| 00:24:35> 00:24:39: | and how we can create a safe and healthy public                                    |
| 00:24:39> 00:24:40: | public realm.  |
| 00:24:40> 00:24:44: | Our concept proposals included multiple tools at the opportunity locations         |
| 00:24:44> 00:24:45: | we identified,   |
| 00:24:45> 00:24:49: | including permit applications, design solutions and signage and implementation map |
| 00:24:49> 00:24:52: | so they know you know the kind of steps to   |
| 00:24:52> 00:24:55: | take in order to kind of implement some of these                                   |
| 00:24:55> 00:24:58: | strategies on their own and visuals that would help get                            |
| 00:24:58> 00:25:01: | the community excited about what the potential could.                              |
| 00:25:01> 00:25:04: | Because I think part of it was people didn't really                                |
| 00:25:04> 00:25:07: | know what what actually could you know could take place                            |
| 00:25:07> 00:25:09: | in on these in these open streets.   |
| 00:25:11> 00:25:14: | So we developed, you know these resources to help people                           |
| 00:25:14> 00:25:16: | kind of understand what to do.   |
| 00:25:16> 00:25:19: | You know which included tips on how to create their                                |
| 00:25:19> 00:25:19: | own furniture,   |
| 00:25:19> 00:25:21: | where to kind of source the materials,   |
| 00:25:21> 00:25:24: | how much things cost so that they could get a                                      |
| 00:25:24> 00:25:27: | really good understanding of what they can afford to do.                           |
| 00:25:27> 00:25:30: | You know, backgrounds on sort of the permit application so                         |
|                     |  |

00:25:30 --> 00:25:31: that people know, 00:25:31 --> 00:25:34: kind of how to do it and how to kind 00:25:34 --> 00:25:37: of apply to build the restaurants in the outdoor spaces. 00:25:37 --> 00:25:40: This is an overall map that the team developed to 00:25:40 --> 00:25:42: identify opportunity locations, 00:25:42 --> 00:25:44: including you know, places where we could. 00:25:44 --> 00:25:47: We thought it would be good ideas for open streets, 00:25:47 --> 00:25:49: places. We thought that there could be more kind of 00:25:49 --> 00:25:51: food and beverage activation. 00:25:51 --> 00:25:54: Certain different clauses that we wanted to activate and allow 00:25:54 --> 00:25:57: kind of businesses to kind of spill out into and 00:25:57 --> 00:25:59: sort of ways to kind of expand the pedestrian space 00:25:59 --> 00:26:01: to get more. 00:26:01 --> 00:26:03: Opportunity for people to spread out. 00:26:06 --> 00:26:09: Here's a plan and kind of image that Stantec developed 00:26:09 --> 00:26:11: as part of their public Space Research. 00:26:11 --> 00:26:14: This is looking at the Plaza de Las Americas, 00:26:14 --> 00:26:17: which was once a kind of thriving space in the 00:26:17 --> 00:26:18: in the Community, 00:26:18 --> 00:26:22: with farmers markets and and kind of temporary retail and 00:26:22 --> 00:26:23: outdoor dining that was, 00:26:23 --> 00:26:27: you know, just utterly decimated by COVID and became the 00:26:27 --> 00:26:28: real kind of barren spot. 00:26:28 --> 00:26:31: And in the neighborhood. So they're currently working. 00:26:31 --> 00:26:33: Actually with the United Palace, 00:26:33 --> 00:26:36: which is one of the. 00:26:36 --> 00:26:38: Kind of. 00:26:38 --> 00:26:41: Spaces, that's kind of acting on the edge of the 00:26:42 --> 00:26:46: Plaza and with Witikon nonprofit to kind of implement some 00:26:46 --> 00:26:47: of these ideas. 00:26:47 --> 00:26:49: And this is a proposal by Gensler to create outdoor 00:26:49 --> 00:26:52: classrooms or using easy to build furniture elements. 00:26:52 --> 00:26:54: And you know they're kind of looking at where they 00:26:54 --> 00:26:56: can locate in the community. 00:26:56 --> 00:26:58: Close too close to schools and close the book stores 00:26:58 --> 00:27:01: so there can be some kind of outdoor reading spaces 00:27:01 --> 00:27:04: and have kind of outdoor events and things like that, 00:27:04 --> 00:27:07: so this is also kind of in development and will 00:27:07 --> 00:27:10: be kind of built in the next coming months. 00:27:10 --> 00:27:11: And So what our team did, 00:27:11 --> 00:27:13: the Woods Bagot team kind of looking at restaurants as 00:27:13 --> 00:27:16: we first started looking at the regulations and really kind

| 00:27:16> 00:27:19: | of understanding what the rules were so that we could                |
|---------------------|--|
| 00:27:18> 00:27:21: | communicate that to the Community.                                   |
| 00:27:21> 00:27:24: | And then out of that we developed this kit apart.                    |
| 00:27:24> 00:27:27: | Switch included Barack aid that's required to kind of create         |
| 00:27:27> 00:27:29: | the open streets and we tried to create something that               |
| 00:27:29> 00:27:32: | was safe and mobile so it can be easily moved                        |
| 00:27:32> 00:27:35: | and we try to allow embedded infrastructure like waste               |
|                     | collection   |
| 00:27:35> 00:27:37: | and an potential like water sources and stuff for the                |
| 00:27:37> 00:27:41: | community that they could actually become something more than just   |
| 00:27:41> 00:27:44: | a barricade, but actually something that kind of provides additional |
| 00:27:44> 00:27:45: | urban amenity.   |
| 00:27:45> 00:27:48: | We developed this Flatpack restaurant kit that where we had          |
| 00:27:48> 00:27:50: | this idea that would be really nice if there could                   |
| 00:27:51> 00:27:52: | be kind of off-site fabrication.                                     |
| 00:27:52> 00:27:54: | And then when it arrived on site,                                    |
| 00:27:54> 00:27:56: | will be very easy for laymen,  |
| 00:27:56> 00:27:59: | people that don't have experience building things to kind of         |
| 00:27:59> 00:28:02: | quickly and easily assemble it on site and really minimize           |
| 00:28:02> 00:28:03: | the kind of on site work.  |
| 00:28:03> 00:28:07: | And then finally kind of flexible furniture design that allowed      |
| 00:28:07> 00:28:10: | to adapt to a lot of different configurations.                       |
| 00:28:10> 00:28:12: | So then we showed we took kind of one test                           |
| 00:28:12> 00:28:15: | block on Broadway between 164th 165th St and and really              |
| 00:28:15> 00:28:18: | tried to visualize how you know during the week it                   |
| 00:28:18> 00:28:21: | could be used for open restaurants and help kind of                  |
| 00:28:21> 00:28:24: | activate those spaces and then on the weekends you could             |
| 00:28:24> 00:28:28: | actually kind of pull out that mobile furniture and those            |
| 00:28:28> 00:28:31: | barricades and really kind of create this active,                    |
| 00:28:31> 00:28:33: | thriving kind of neighborhood space.                                 |
| 00:28:33> 00:28:36: | And we try to show how vacant storefronts could be                   |
| 00:28:36> 00:28:38: | used to help store some of the barricades.                           |
| 00:28:38> 00:28:40: | And some of the mobile furniture so that.                            |
| 00:28:40> 00:28:44: | During the week they could easily kind of pulled out                 |
| 00:28:44> 00:28:45: | and and removed.   |
| 00:28:45> 00:28:47: | We also gave you know,   |
| 00:28:47> 00:28:50: | again, sort of information on sort of pricing and sourcing           |
| 00:28:50> 00:28:50: | materials.   |
| 00:28:50> 00:28:53: | There was kind of a whole set of instructions that                   |
| 00:28:53> 00:28:55: | about how to kind of put these things together.                      |
| 00:28:55> 00:28:58: | You know what size? You know the material that would                 |
|                     |  |

| 00:28:58> 00:29:01: | be required and so that became kind of part of                |
|---------------------|---|
| 00:29:01> 00:29:05: | our toolkit and instructions that we that we help provide.    |
| 00:29:05> 00:29:07: | And then we really kind of went into the design               |
| 00:29:07> 00:29:10: | of the all season canopy is as something that you             |
| 00:29:10> 00:29:12: | know we kind of went into more detail at the                  |
| 00:29:12> 00:29:15: | time. Again, this will sort of July August last year.         |
| 00:29:15> 00:29:19: | We really wanted to actually kind of start the conversation   |
| 00:29:19> 00:29:22: | about extending the restaurant program into the winter.       |
| 00:29:22> 00:29:25: | Through this design, people weren't really talking about at   |
|                     | that  |
| 00:29:25> 00:29:26: | time,   |
| 00:29:26> 00:29:27: | so we started thinking about it.                              |
| 00:29:27> 00:29:30: | Kind of double layer skin where air from the inside           |
| 00:29:30> 00:29:31: | could exhaust out,  |
| 00:29:31> 00:29:34: | but it still protect from the wind and create kind            |
| 00:29:34> 00:29:35: | of a heated space.  |
| 00:29:35> 00:29:39: | And that would be easily kind of fabricated out of            |
| 00:29:39> 00:29:42: | these kind of flat flat panel pieces of plywood that          |
| 00:29:42> 00:29:44: | will be pre cut off site.                                     |
| 00:29:44> 00:29:47: | Actually, over the winter silento just a local restaurant in  |
| 00:29:47> 00:29:50: | the neighborhood reached out and wanted us to try to          |
| 00:29:50> 00:29:52: | install one of these for them.                                |
| 00:29:52> 00:29:55: | So that kind of led us into kind of reaching                  |
| 00:29:55> 00:29:56: | out to Home Depot and events.                                 |
| 00:29:56> 00:29:59: | Cape, who provided the materials and even skate,              |
| 00:29:59> 00:30:02: | provided the fabrication installation so you know,            |
| 00:30:02> 00:30:05: | huge thanks to our sponsors for this project,                 |
| 00:30:05> 00:30:07: | but we went into a kind of design development mode            |
| 00:30:08> 00:30:09: | with Arab and you know,                                       |
| 00:30:09> 00:30:12: | really kind of vetted through the whole idea of this          |
| 00:30:12> 00:30:14: | kind of very simple.  |
| 00:30:14> 00:30:16: | Is you know easy assembled plywood,                           |
| 00:30:16> 00:30:19: | plywood, pavilion, all made with kind of slotted connections. |
| 00:30:19> 00:30:21: | We really wanted to try to minimize the need for              |
| 00:30:21> 00:30:24: | tools and stuff so that anyone could kind of put              |
| 00:30:24> 00:30:25: | this together easily onsite.                                  |
| 00:30:25> 00:30:28: | Numerous zoom calls to kind of work through some of           |
| 00:30:28> 00:30:31: | the details which got to be a little more complex             |
| 00:30:31> 00:30:32: | than we expected initially,                                   |
| 00:30:32> 00:30:36: | but we kind of developed it into this design.                 |
| 00:30:36> 00:30:39: | That you see here. This Is Us kind of prototyping             |
| 00:30:39> 00:30:39: | it,   |
|                     |   |

00:30:41 --> 00:30:42: can come together easily and quickly, 00:30:42 --> 00:30:45: and that you know all the pieces kind of fit 00:30:45 --> 00:30:46: together correctly. 00:30:46 --> 00:30:48: And we developed this little animation to help. 00:30:48 --> 00:30:51: Hopefully this place, yeah. 00:30:51 --> 00:30:53: To help you know whoever was putting it together, 00:30:53 --> 00:30:55: understand how to do it and kind of see the 00:30:55 --> 00:30:57: sequence of how how it comes together. 00:31:10 --> 00:31:11: Next slide, then even escape, 00:31:11 --> 00:31:13: started to do the fabrication. 00:31:13 --> 00:31:16: So everything was kind of build out using a CNC 00:31:16 --> 00:31:18: milling machine and they're in their factory. 00:31:18 --> 00:31:21: They installed it kind of and staged it in their 00:31:21 --> 00:31:22: in their space. 00:31:22 --> 00:31:24: Just because this was kind of a prototype, 00:31:24 --> 00:31:27: wanted to make sure we could work through any any 00:31:27 --> 00:31:27: issues, 00:31:27 --> 00:31:30: but it came together pretty quickly and easily, 00:31:30 --> 00:31:31: they said. 00:31:31 --> 00:31:34: This is the team, the design team and the construction 00:31:34 --> 00:31:34: team. 00:31:34 --> 00:31:37: Kind of in their space. 00:31:37 --> 00:31:40: This is Sergio who didn't make it for the first 00:31:40 --> 00:31:40: photo shoot. 00:31:40 --> 00:31:43: And this is them actually installing it on site, 00:31:43 --> 00:31:45: which just happened yesterday. So we're really excited. 00:31:45 --> 00:31:47: The team design team is going out Friday to help 00:31:47 --> 00:31:50: paint it and sort of celebrate the opening of this 00:31:50 --> 00:31:51: new space for for Cilento. 00:31:51 --> 00:31:54: So really excited to have been a part of this 00:31:54 --> 00:31:55: project. 00:31:55 --> 00:31:57: Nearest the team that can help put it together yesterday 00:31:57 --> 00:32:00: from advance Cape and some friends of the restaurant owner. 00:32:00 --> 00:32:02: Nuts, and that's it for me, 00:32:02 --> 00:32:04: so I'll hand it back over to Jenn to help. 00:32:04 --> 00:32:06: Kind of facilitate the conversation. 00:32:10 --> 00:32:14: Thanks David, and thank you to all of our panelists. 00:32:14 --> 00:32:18: I'm going to ask everyone to now turn on their 00:32:18 --> 00:32:22: videos in turn on their monitors and their microphones. 00:32:26 --> 00:32:29: And I'd like to start with a couple of questions

you know, trying to test to make sure that it

00:30:39 --> 00:30:41:

| 00:32:29> 00:32:30:  | and earnest.  |
|----------------------|---|
| 00:32:30> 00:32:33:  | I have my first question is for you.                                |
| 00:32:33> 00:32:37:  | So you and Farzana touched on the many structural inequality's      |
| 00:32:37> 00:32:40:  | that impact the lives of many people in bed stuy,                   |
| 00:32:40> 00:32:42:  | such as the colocation of social,                                   |
| 00:32:42> 00:32:47:  | economic issues like overcrowding and health disparities that       |
| 00.02.42 > 00.02.41. | go on   |
| 00:32:47> 00:32:48:  | for many generations.   |
| 00:32:48> 00:32:51:  | While these issues have really led to a lot of                      |
| 00:32:51> 00:32:53:  | inequality over the decades,  |
| 00:32:53> 00:32:57:  | the two issues of health and economic opportunities have really     |
| 00:32:57> 00:33:00:  | been quite pronounced over the past year.                           |
| 00:33:00> 00:33:03:  | So my question for you is how do you see                            |
| 00:33:03> 00:33:07:  | these design interventions address these issues and other issues of |
| 00:33:07> 00:33:11:  | any qualities in the community that the bed stuy Restoration        |
| 00:33:11> 00:33:14:  | Corporation works in?   |
| 00:33:14> 00:33:21:  | Well, they've allowed us to continue to serve those                 |
|                      | populations.  |
| 00:33:21> 00:33:27:  | That have that are be set by any qualities that                     |
| 00:33:27> 00:33:32:  | are set by health issues and financial issues.                      |
| 00:33:32> 00:33:36:  | We've been able to get back on site.                                |
| 00:33:36> 00:33:40:  | We have remote sites and we have our our main                       |
| 00:33:40> 00:33:40:  | site.   |
| 00:33:40> 00:33:44:  | We've been able to get back on site and to                          |
| 00:33:44> 00:33:50:  | start working face to face with people over the timeline            |
| 00:33:50> 00:33:51:  | of the pandemic.  |
| 00:33:51> 00:33:56:  | We have been focusing basically on doing a lot of                   |
| 00:33:56> 00:33:57:  | our work remotely,  |
| 00:33:57> 00:34:03:  | but as we've seen even with something so simple as                  |
| 00:34:03> 00:34:04:  | just attacks site.  |
| 00:34:04> 00:34:08:  | Certain things need to be done in person and with                   |
| 00:34:08> 00:34:12:  | the help of the neighborhood now team are wonderful team.           |
| 00:34:12> 00:34:15:  | We've been able to.   |
| 00:34:15> 00:34:20:  | Number one. Make staff feel safe so they want to                    |
| 00:34:20> 00:34:26:  | come back on site and also to provide additional protections        |
| 00:34:26> 00:34:30:  | for clients and staff so they are able to resume.                   |
| 00:34:30> 00:34:31:  | Their work.   |
| 00:34:34> 00:34:36:  | So it's essentially been it's.                                      |
| 00:34:36> 00:34:39:  | It's been a great effort overtime and we hope to                    |
| 00:34:39> 00:34:43:  | be able to continue to work with neighborhood now to                |
|                      |   |

| 00.24.42 > 00.24.45.                       |   |
|--|---|
| 00:34:43> 00:34:45:<br>00:34:48> 00:34:51: | expand on our phase reopenings.  Maybe I can just add to that their nest. |
| 00:34:51> 00:34:54:                        | I think that you know.  |
| 00:34:54> 00:34:58:                        | What what the pandemic really brought to light was that                   |
| 00:34:58> 00:35:03:                        | ,                                   |
| 00:35:03> 00:35:05:                        | you know the structural sort of systemic inequality is that               |
|  | many of our communities face.   |
| 00:35:05> 00:35:10:                        | Perhaps things that planners and architects and public officials knew     |
| 00:35:10> 00:35:10:                        | about,  |
| 00:35:10> 00:35:14:                        | but it really wasn't part of the public conversation,                     |
| 00:35:14> 00:35:18:                        | right? And I think that that's been a positive that                       |
| 00:35:18> 00:35:21:                        | has come out of all of this right,  |
| 00:35:21> 00:35:24:                        | that I think we are all now more aware of                                 |
| 00:35:24> 00:35:28:                        | these issues and it's really up to architects and designers               |
| 00:35:29> 00:35:31:                        | to kind of step up and be a part of                                       |
| 00:35:31> 00:35:36:                        | that conversation. And I think the way that design can                    |
| 00:35:36> 00:35:37:                        | start to.   |
| 00:35:37> 00:35:41:                        | Create some some effect or change to the communities.                     |
| 00:35:41> 00:35:46:                        | Benefit is through empowering the communities a lot of the                |
| 00:35:46> 00:35:49:                        | work that David shared right in terms of low cost                         |
| 00:35:49> 00:35:50:                        | solutions,  |
| 00:35:50> 00:35:55:                        | DIY solutions, things that community members can build on their           |
| 00:35:55> 00:35:55:                        | own.  |
| 00:35:55> 00:35:59:                        | We've also been developing a kit of parts for quickly                     |
| 00:35:59> 00:36:03:                        | deployable furniture for vacant lot proposals,                            |
| 00:36:03> 00:36:06:                        | for example, that we hope to roll out in the                              |
| 00:36:06> 00:36:07:                        | later springs.  |
| 00:36:07> 00:36:11:                        | The summer and really empowering the community through education and      |
| 00:36:11> 00:36:12:                        | community.  |
| 00:36:12> 00:36:17:                        | Communicating how these things can be done quickly.                       |
| 00:36:17> 00:36:21:                        | Is is part of. I think the design solution.                               |
| 00:36:21> 00:36:25:                        | Arizona you brought up a couple of different issues that                  |
| 00:36:25> 00:36:26:                        | I'd love to.  |
| 00:36:26> 00:36:29:                        | I'd love to hear from the rest of the panel                               |
| 00:36:29> 00:36:30:                        | on one of them was about.   |
| 00:36:30> 00:36:35:                        | Ann, where designers are typically located in the conversation and        |
| 00:36:35> 00:36:38:                        | the agency and the role that designers have and what                      |
| 00:36:39> 00:36:41:                        | it means to empower a community.  |
|  | , , , , , , , , , , , , , , , , , , ,                                     |
| 00:36:41> 00:36:44:                        | So if you, and maybe David could speak to that                            |
| 00:36:41> 00:36:44:<br>00:36:44> 00:36:47: |   |

| 00:36:47> 00:36:49:                        | have your opinion on it,                                       |
|--|--|
| 00:36:49> 00:36:51:                        | but you know, with all of these,                               |
| 00:36:51> 00:36:56:                        | obviously the terrible things that happened in 2020 that       |
|  | precipitated   |
| 00:36:56> 00:37:01:                        | this work and the structural inequality is that underserved    |
|  | communities.   |
| 00:37:01> 00:37:04:                        | Have faced how do designers or locate them?                    |
| 00:37:04> 00:37:07:                        | How do you as a designer locate yourself in the                |
| 00:37:07> 00:37:08:                        | conversation?  |
| 00:37:08> 00:37:12:                        | And how might this impact your work in the future?             |
| 00:37:12> 00:37:15:                        | I'll go first, so I'll say that I think it's                   |
| 00:37:15> 00:37:18:                        | interesting I I'm actually looking forward to farzana's answer |
| 00.27.40 > 00.27.40.                       | on<br>this   |
| 00:37:19> 00:37:19:                        | this,  |
| 00:37:19> 00:37:22:                        | 'cause I think she's been doing this a lot longer              |
| 00:37:22> 00:37:22:<br>00:37:22> 00:37:25: | than we have,  |
| 00:37:25> 00:37:28:                        | and I think for us you know it's one of                        |
| 00:37:28> 00:37:28:                        | the first times we've actually engaged in this type of work.   |
| 00:37:28> 00:37:31:                        | And it's a really different set of skills and tools            |
| 00:37:31> 00:37:34:                        | that required a lot more around kind of communication and      |
| 00:37:34> 00:37:35:                        | trust building I think,  |
| 00:37:35> 00:37:38:                        | and I think that was something that we actually see            |
| 00:37:38> 00:37:39:                        | YOU.   |
| 00:37:39> 00:37:42:                        | Candidly. We kind of struggled with at the beginning,          |
| 00:37:42> 00:37:43:                        | I think coming into a.   |
| 00:37:43> 00:37:46:                        | Washington Heights is sort of outsiders that we didn't have    |
| 00:37:46> 00:37:50:                        | that sort of trust built up with the local neighborhood,       |
| 00:37:50> 00:37:52:                        | and I think that probably to do this kind of                   |
| 00:37:52> 00:37:54:                        | work really successfully.                                      |
| 00:37:54> 00:37:57:                        | You kind of have to be embedded in a community                 |
| 00:37:57> 00:37:57:                        | instead of,  |
| 00:37:57> 00:38:00:                        | you know, be there for the long term and really                |
| 00:38:00> 00:38:02:                        | start to build those relationships.                            |
| 00:38:02> 00:38:04:                        | That will kind of work.  |
| 00:38:04> 00:38:06:                        | There's, you know, things have to happen.                      |
| 00:38:08> 00:38:11:                        | No one had a lot faster and a lot more                         |
| 00:38:11> 00:38:14:                        | kind of sort of DIY or very much more hands                    |
| 00:38:14> 00:38:15:                        | on than probably.  |
| 00:38:15> 00:38:19:                        | Architects are typically used to working building it yourself, |
| 00:38:19> 00:38:22:                        | sourcing things yourself. You know getting costing,            |
| 00:38:22> 00:38:26:                        | you know, costing yourself stuff that need a lot of            |
| 00:38:26> 00:38:29:                        | times we rely on on other parts of the design                  |
|  |  |

| 00:38:29> 00:38:31: | team or construction team to do so.                                      |
|---------------------|--|
| 00:38:31> 00:38:34: | I think in that sense you know we had to                                 |
| 00:38:34> 00:38:35: | kind of,   |
| 00:38:35> 00:38:38: | you know, we're still, I think trying to learn.                          |
| 00:38:38> 00:38:40: | Some of the right ways to do these things and                            |
| 00:38:40> 00:38:40: | I will,  |
| 00:38:40> 00:38:43: | you know, hopefully will continue as we continue to do                   |
| 00:38:43> 00:38:44: | this type of work,   |
| 00:38:44> 00:38:47: | but I think that's that's the main thing is                              |
| 00:38:47> 00:38:50: | it just takes different types of skills and different hats,              |
| 00:38:50> 00:38:52: | an kind of much more kind of time to kind                                |
| 00:38:52> 00:38:53: | of build those relationships,  |
| 00:38:53> 00:38:56: | I think.   |
| 00:38:56> 00:38:58: | Yeah, I think David's got it right.                                      |
| 00:38:58> 00:39:03: | I mean, I think that the community engagement portion of                 |
| 00:39:03> 00:39:08: | this is is was instrumental right to getting it right                    |
| 00:39:08> 00:39:09: | in some fashion?   |
| 00:39:09> 00:39:12: | I think community engagement is a skill.                                 |
| 00:39:12> 00:39:16: | It's it's difficult. You have to.  |
| 00:39:16> 00:39:20: | You know, kind of communicate in a way that builds                       |
| 00:39:20> 00:39:20: | trust.   |
| 00:39:20> 00:39:22: | As David was saying, forms.  |
| 00:39:22> 00:39:27: | Partnerships identifies people that are already working in the Community |
| 00:39:28> 00:39:31: | and sort of piggybacking on their work right,                            |
| 00:39:31> 00:39:35: | rather than trying to develop your own in some ways                      |
| 00:39:35> 00:39:39: | and really starting to speak to the Community as true                    |
| 00:39:39> 00:39:42: | partners and true collaborators in the work.                             |
| 00:39:42> 00:39:46: | So all of the proposals that we came up with.                            |
| 00:39:46> 00:39:50: | We're very much through brainstorming with the community,                |
| 00:39:50> 00:39:53: | and so I think that engagement at the start of                           |
| 00:39:53> 00:39:54: | a project is important.  |
| 00:39:54> 00:39:57: | It's also important during the project,                                  |
| 00:39:57> 00:40:01: | a lot of our build activities were done in partnership                   |
| 00:40:01> 00:40:02: | with community members,  |
| 00:40:02> 00:40:04: | and then after the project,  |
| 00:40:04> 00:40:09: | it's really important for us as designers and planners to                |
| 00:40:09> 00:40:12: | understand that transparency is paramount.                               |
| 00:40:12> 00:40:17: | Great sort of understanding or communicating the effect or               |
| ••••••              | the  |
| 00:40:17> 00:40:21: | impact of the work is clearly important to community that                |
| 00:40:21> 00:40:25: | oftentimes gets bombarded with a lot of engagement,                      |
| 00:40:25> 00:40:28: | but not a lot of results right?  |
|                     |  |

00:40:28 --> 00:40:31: And so there's a lot of engagement party in that 00:40:31 --> 00:40:32: respect, 00:40:32 --> 00:40:35: and it's important to follow through. 00:40:38 --> 00:40:41: I'm I am AM. 00:40:41 --> 00:40:46: I'm I'm not certain that my response really answered your 00:40:46 --> 00:40:46: question, 00:40:46 --> 00:40:50: and I guess it's been cause. 00:40:50 --> 00:40:56: I keep seeing this effort as a response to. 00:40:56 --> 00:40:59: An ongoing problem. 00:40:59 --> 00:41:05: We've done I, I think a magnificent job in addressing. 00:41:05 --> 00:41:09: The results of. 00:41:09 --> 00:41:14: Systematic problems that have existed and I don't know if 00:41:14 --> 00:41:15: it's possible, 00:41:15 --> 00:41:19: but what I'd like for these types of initiatives to 00:41:19 --> 00:41:23: look at is the causes the causes of these these 00:41:23 --> 00:41:24: problems. 00:41:24 --> 00:41:30: There the reasons why minority communities were more greatly impacted 00:41:30 --> 00:41:32: by the pandemic is. 00:41:32 --> 00:41:37: Be cause of lower medium incomes. 00:41:37 --> 00:41:43: Insufficient wages, jobs that aren't. 00:41:43 --> 00:41:47: Up providing upward mobility and these are things that that 00:41:47 --> 00:41:50: restoration has continually struggled with. 00:41:52 --> 00:41:55: So I I would like I would challenge us to 00:41:55 --> 00:41:57: think about what can be done. 00:42:00 --> 00:42:02: Ahead of time, what can be done? 00:42:02 --> 00:42:08: What measures can be taken in advance of these types 00:42:08 --> 00:42:08: of? 00:42:08 --> 00:42:12: Matter is these types of problems having to be resolved 00:42:12 --> 00:42:15: and I'm I'm not sure what the answer is. 00:42:15 --> 00:42:18: I'm not sure how, how we how we address these 00:42:18 --> 00:42:19: things, 00:42:19 --> 00:42:23: but. Uhm? I think we need to think about how 00:42:23 --> 00:42:28: we can pull together our resources to resolve the causes 00:42:28 --> 00:42:30: of these problems. 00:42:30 --> 00:42:33: Even more so than addressing the results, 00:42:33 --> 00:42:36: which I think. Has been done really, 00:42:36 --> 00:42:40: really well by our team. 00:42:40 --> 00:42:43: But the the the causes still remain. 00:42:43 --> 00:42:48: The problems still remain, and those are things that that 00:42:48 --> 00:42:51: I'd like us to take a look at how we 00:42:51 --> 00:42:52: can really resolve.

| 00.40.57 > 00.40.04.                       | Trums are 1 thinks the other a weally exceptions to sink  |
|--|---|
| 00:42:57> 00:43:01:<br>00:43:01> 00:43:04: | Turn us, I think that's a really excellent point, and I was struck by something that Dan had in |
| 00:43:04> 00:43:06:                        | his presentation,   |
| 00:43:06> 00:43:10:                        | which was the organizational chart that really started with the                                 |
| 00:43:10> 00:43:15:                        | Community groups at the top and put the facilitators at   |
| 00:43:15> 00:43:15:                        | the bottom.   |
|  |   |
| 00:43:15> 00:43:19:<br>00:43:19> 00:43:22: | And Dan a question for you is how this process  |
|  | might be replicable and in the future,  |
| 00:43:22> 00:43:26:                        | how it might serve a better definition of resiliency,   |
| 00:43:26> 00:43:30:                        | or when there are. Major disruptions to the status quo  |
| 00:43:30> 00:43:34:                        | and in response to their nests question.  |
| 00:43:34> 00:43:38:                        | Do you imagine or how do you imagine the a  |
| 00:43:38> 00:43:44:                        | process that could help address the actual causes rather than                                   |
| 00:43:44> 00:43:46:                        | just the outcomes?  |
| 00:43:46> 00:43:48:                        | Yeah, in some ways the model is relatively simple.  |
| 00:43:48> 00:43:52:                        | It's looking at people like their nest and Restoration<br>Corporation                           |
| 00:43:52> 00:43:54:                        | saying these guys know what they're doing.  |
| 00:43:54> 00:43:57:                        | Let's support them in whatever way we need it whenever  |
| 00:43:57> 00:43:58:                        | they way they need,   |
| 00:43:58> 00:44:01:                        | and so that means assembling a team of sometimes.   |
| 00:44:01> 00:44:04:                        | Maybe it's engineers, planners, designers with whatever.  |
| 00:44:04> 00:44:06:                        | Whatever it is that they actually called for.   |
| 00:44:06> 00:44:08:                        | So I think the model is replicable,   |
| 00:44:08> 00:44:11:                        | right? There are institutions throughout our city bids,   |
| 00:44:11> 00:44:16:                        | community development, corporations, membership groups that have been calling for               |
| 00:44:16> 00:44:17:                        | these kinds of help.  |
| 00:44:17> 00:44:19:                        | Very long time, this is something that we heard in  |
| 00:44:19> 00:44:20:                        | the Northwest Bronx,  |
| 00:44:20> 00:44:22:                        | our community partners said, you know,  |
| 00:44:22> 00:44:24:                        | I have been calling for this forever and now it's   |
| 00:44:24> 00:44:26:                        | like drinking from a fire hose.   |
| 00:44:26> 00:44:27:                        | We have so much so many services.   |
| 00:44:27> 00:44:29:                        | So how do we make sure that it doesn't just   |
| 00:44:29> 00:44:30:                        | feel like a firehose?   |
| 00:44:30> 00:44:32:                        | How do we make sure that it's part of the   |
| 00:44:32> 00:44:35:                        | culture of planning and development in the city that important                                  |
| 00:44:35> 00:44:38:                        | Community players like dyrness actually get the services and the                                |
| 00:44:38> 00:44:39:                        | support that they need?   |
| 00:44:44> 00:44:47:                        | Thanks thanks Dan. You know as a as a wrap  |
|  |   |

| 00:44:47> 00:44:47: | up,   |
|---------------------|---|
| 00:44:47> 00:44:50: | I think it's an interesting way to look at this.                      |
| 00:44:50> 00:44:54: | You know everything that we've talked about I think has               |
| 00:44:54> 00:44:58: | gone so far beyond the traditional conversations around design.       |
| 00:44:58> 00:45:01: | It's talked about law, we've talked about finance,                    |
| 00:45:01> 00:45:05: | public health, community, the importance of feeling safe and aligning |
| 00:45:05> 00:45:09: | all of these services in service of community development.            |
| 00:45:09> 00:45:13: | And I think it's very important element Durness that you              |
| 00:45:13> 00:45:16: | added is that we also need to look very closely.                      |
| 00:45:16> 00:45:20: | And address the causes, not just the outcomes and so                  |
| 00:45:20> 00:45:23: | moving forward with this project you know,                            |
| 00:45:23> 00:45:26: | Dan, you had said at the beginning this was a                         |
| 00:45:26> 00:45:29: | 6 initially conceived as six weeks print,                             |
| 00:45:29> 00:45:32: | and now we're a year in and I just like                               |
| 00:45:32> 00:45:34: | to ask the panelists.   |
| 00:45:34> 00:45:38: | In conclusion, what a successful outcome looks like to them           |
| 00:45:38> 00:45:40: | in this project.  |
| 00:45:40> 00:45:41: | And so I'll start Dan,  |
| 00:45:41> 00:45:44: | how about with you?   |
| 00:45:44> 00:45:46: | Yeah, one of the funny things about this project is                   |
| 00:45:46> 00:45:49: | it was wonderful to build so much outs outside and                    |
| 00:45:49> 00:45:50: | get to brag about the beautiful work.                                 |
| 00:45:50> 00:45:52: | But some of the things that I loved most where                        |
| 00:45:52> 00:45:55: | some of those really hard and during challenges we have               |
| 00:45:55> 00:45:57: | a team that's trying to figure out how to deal                        |
| 00:45:57> 00:45:59: | with an enduring rat in his station.                                  |
| 00:45:59> 00:46:01: | That's not. That's not something that you put in your                 |
| 00:46:01> 00:46:02: | marketing materials,  |
| 00:46:02> 00:46:05: | but it's something that the community has wanted to deal              |
| 00:46:05> 00:46:06: | with for a very long time.  |
| 00:46:06> 00:46:09: | There's another group that's actually been collecting an inventory of |
| 00:46:09> 00:46:11: | all of the vacant buildings in their neighborhood,                    |
| 00:46:11> 00:46:13: | and now they can advocate around that.                                |
| 00:46:13> 00:46:14: | They can say to the city.   |
| 00:46:14> 00:46:17: | Here's what we want to see different happening in our                 |
| 00:46:17> 00:46:18: | neighborhood,   |
| 00:46:18> 00:46:20: | so it's the kind of less sexy projects for the                        |
| 00:46:20> 00:46:22: | kinds of things that have been longstanding.                          |
| 00:46:22> 00:46:25: | Those are the kinds of things that I consider to                      |
| 00:46:25> 00:46:26: | be the great success of the project.                                  |
|                     |   |

00:46:29 --> 00:46:31: Thank you, dear nest. 00:46:31 --> 00:46:34: I think we have to take what we've learned with 00:46:35 --> 00:46:38: regard to this pandemic and continue to apply it. 00:46:38 --> 00:46:41: I don't think things like this pandemic going to go 00:46:42 --> 00:46:42: away. 00:46:42 --> 00:46:46: I think we're going to have these types of challenges 00:46:46 --> 00:46:49: coming back to us time and time again and we 00:46:49 --> 00:46:52: have to think about how we set up our infrastructure 00:46:52 --> 00:46:56: for remote access. We have to think about just the 00:46:56 --> 00:46:59: way we maintain our facilities. 00:46:59 --> 00:47:01: We have to think about. 00:47:01 --> 00:47:05: The way we. 00:47:05 --> 00:47:06: I guess even just our our, 00:47:06 --> 00:47:11: our physical cleanliness and the other things that we've learned with regard to. 00:47:11 --> 00:47:12: 00:47:14 --> 00:47:18: Protecting ourselves against. 00:47:18 --> 00:47:22: These types of viruses and and and. 00:47:24 --> 00:47:28: Diseases that that we've had to deal with. 00:47:28 --> 00:47:34: So restoration is looking at rebuilding the entire block and 00:47:34 --> 00:47:39: what I've asked our development team to do is to 00:47:39 --> 00:47:42: think about how we need to rebuild. 00:47:42 --> 00:47:47: So that we are able to survive and continue to 00:47:47 --> 00:47:51: work in these types of environments, 00:47:51 --> 00:47:54: we also want to continue. Obviously our efforts to provide families in this Community 00:47:54 --> 00:48:02: with 00:48:02 --> 00:48:05: the ability to to save. 00:48:05 --> 00:48:07: So that they are able to. 00:48:10 --> 00:48:16: Just survive justifies it. We found that in many instances 00:48:16 --> 00:48:21: just having savings that you can rely on in in 00:48:21 --> 00:48:26: the event of an emergency or are critical and it 00:48:26 --> 00:48:31: is hard for us to understand the cause. 00:48:31 --> 00:48:35: I've never had to recently never had to. 00:48:38 --> 00:48:41: Suffer or or not be able to do something of 00:48:41 --> 00:48:45: consequence because I didn't have \$5 in my pocket. 00:48:45 --> 00:48:51: And this is the situation that many people in this 00:48:51 --> 00:48:54: community encounter so. 00:48:54 --> 00:48:57: I think that going forward a restoration needs to make 00:48:57 --> 00:49:01: sure that we're prepared for these types of situations in 00:49:01 --> 00:49:03: order to function properly, 00:49:03 --> 00:49:06: and we have to bring our programming to scale so

| 00:49:06> 00:49:09: | that we are able to assist more people in the                              |
|---------------------|--|
| 00:49:09> 00:49:12: | Community in ways that they desperately need.                              |
| 00:49:12> 00:49:15: | And as I said, I don't think that these types                              |
| 00:49:15> 00:49:17: | of situations are going to go away,  |
| 00:49:17> 00:49:21: | and I think now that we're better prepared to deal                         |
| 00:49:21> 00:49:24: | with him and to continue with our efforts to support.                      |
| 00:49:24> 00:49:27: | And rebuild the community.   |
| 00:49:31> 00:49:35: | Thank you for that Arizona.  |
| 00:49:35> 00:49:39: | Thanks Ernest for me success in this project is to                         |
| 00:49:39> 00:49:44: | find solutions that aren't COVID Band-aids right that aren't just          |
| 00:49:44> 00:49:48: | trying to solve the problem at hand right now through                      |
| 00:49:48> 00:49:50: | social distancing. So so on,   |
| 00:49:50> 00:49:54: | but rather get to the heart of the problem is                              |
| 00:49:54> 00:49:56: | doing this was speaking,   |
| 00:49:56> 00:50:03: | you know, speaking about prior really developing partnerships and programs |
| 00:50:03> 00:50:05: | and proposals that can.  |
| 00:50:05> 00:50:10: | You know, really create vibrant public spaces in the community,            |
| 00:50:10> 00:50:13: | creates local artists, murals you know,                                    |
| 00:50:13> 00:50:17: | memorials, ways to build, capacity for the community,                      |
| 00:50:17> 00:50:22: | and build social resiliency so that you know the community                 |
| 00:50:22> 00:50:26: | can really come together in a way unprecedented way.                       |
| 00:50:26> 00:50:30: | For for perhaps the next disaster.   |
| 00:50:30> 00:50:32: | And so it's important, I think,  |
| 00:50:32> 00:50:35: | to plan and prepare and develop capacity.                                  |
| 00:50:37> 00:50:40: | Thank you for that and David.  |
| 00:50:40> 00:50:43: | Yeah, I think I just want to echo what you                                 |
| 00:50:43> 00:50:46: | know for as an Internet source saying I think you                          |
| 00:50:46> 00:50:46: | know success.  |
| 00:50:46> 00:50:49: | For me, probably looks like just continued engagement and and              |
| 00:50:49> 00:50:52: | recognizing that you know there's always going to be more                  |
| 00:50:52> 00:50:53: | work to do,  |
| 00:50:53> 00:50:55: | and you're never going to reach a point where you're                       |
| 00:50:55> 00:50:56: | saying this is done.   |
| 00:50:56> 00:51:01: | You and I were talking earlier today about how.                            |
| 00:51:01> 00:51:03: | We are a lot of people are talking about a                                 |
| 00:51:03> 00:51:05: | return to normal and how do we get back to                                 |
| 00:51:05> 00:51:06: | normal and pre COVID?  |
| 00:51:06> 00:51:08: | But what this is kind of exposed that there's a                            |
| 00:51:08> 00:51:11: | lot of communities that probably that normal never really                  |
|                     |  |

existed.

00:51:11 --> 00:51:14: And Dan there's probably something they don't really want to 00:51:14 --> 00:51:15: go back to. 00:51:15 --> 00:51:17: They want to look forward and so how can this 00:51:17 --> 00:51:20: be kind of transformational in terms of community, 00:51:20 --> 00:51:23: building an and sort of relationship creation so that we 00:51:23 --> 00:51:25: can continue to kind of keep working on this on 00:51:25 --> 00:51:28: this project since it's going to be an ongoing effort 00:51:28 --> 00:51:28: for many years so. Thank you for that. And with that I'd like to 00:51:32 --> 00:51:35: 00:51:35 --> 00:51:39: thank Dan Farzona Dear Nest and David for their continued 00:51:39 --> 00:51:43: work and participation in the neighborhoods now projects and the Urban Land Institute for hosting this session. 00:51:43 --> 00:51:46:

00:51:46 --> 00:51:49: Thank you very much.

**00:51:49 --> 00:51:51:** Thank you. **00:51:51 --> 00:51:51:** Thank you.

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