

Webinar

Social Spaces Resilient Communities Social Infrastructure as a Climate Strategy for Real Estate

Date: November 18, 2022

00:00:02> 00:00:06:	I'm Allison Anderson from unabridged architecture in Mississippi, and we're
00:00:06> 00:00:09:	so happy to have you with us for social spaces,
00:00:09> 00:00:10:	resilient communities.
00:00:11> 00:00:14:	In the middle of the pandemic, those of us who
00:00:14> 00:00:17:	are lucky enough to have stable job and home situations
00:00:17> 00:00:22:	really realize something we missed interacting with other people in
00:00:22> 00:00:24:	spaces that supported authentic connections.
00:00:25> 00:00:30:	The places that were normally filled with people that were
00:00:30> 00:00:34:	shopping or dining or learning or playing, they were eerily
00:00:34> 00:00:34:	quiet.
00:00:35> 00:00:39:	So after other disasters such as storms, floods and earthquakes,
00:00:39> 00:00:43:	survivors feel equally adrift if they're cut off from their
00:00:43> 00:00:46:	network of social capital and places where they can meet
00:00:46> 00:00:49:	others, exchange information and find comfort.
00:00:51> 00:00:54:	It is true that in many communities, residents lack that
00:00:54> 00:00:57:	access to social spaces every day, with great impacts to
00:00:57> 00:00:59:	health and economic potential.
00:00:59> 00:01:03:	So social infrastructure is a critical component of resilience. It
00:01:03> 00:01:07:	supports a type of social capital which reduces the impacts
00:01:07> 00:01:10:	on the most vulnerable people in our society.
00:01:10> 00:01:15:	It improves mental and physical well-being for individuals and thereby
00:01:15> 00:01:19:	communities, and it can support Community response to climate change.
00:01:21> 00:01:25:	After Hurricane Katrina devastated my hometown of Bay Saint Louis,

00:01:26> 00:01:30:	60% of the population temporarily relocated. There were no public
00:01:30> 00:01:33:	spaces where people could assemble, and so we met in
00:01:33> 00:01:37:	the shells of former community assets that were now open
00:01:37> 00:01:40:	to the elements. We held slab parties on the former
00:01:40> 00:01:44:	sites of our homes and businesses. Those of us with
00:01:44> 00:01:48:	with a structure that remained even partly intact open them
00:01:48> 00:01:52:	up for public meetings. So when this first cafe reopened.
00:01:52> 00:01:55:	People just throng to it as a hub for Community
00:01:55> 00:01:59:	news, for entertainment and for sustenance that satisfy more than
00:01:59> 00:02:03:	just our physical needs. This is the power of social
00:02:03> 00:02:08:	infrastructure, and these attributes can bring value to developers as
00:02:08> 00:02:08:	well.
00:02:09> 00:02:14:	They can reduce downtime from climate hazards, they can increase
00:02:14> 00:02:17:	value and improve the market marketability of projects.
00:02:18> 00:02:22:	And considering these community needs may streamline the design process.
00:02:24> 00:02:27:	You will hear today from leaders and development about why
00:02:27> 00:02:31:	they incorporate social infrastructure into their projects and how this
00:02:31> 00:02:35:	approach shapes their developments and learn from the results of
00:02:35> 00:02:38:	their efforts. We hope that you two will consider social
00:02:38> 00:02:42:	infrastructure as an essential element in your projects and design
00:02:42> 00:02:45:	these physical places that allow the bonds to develop.
00:02:46> 00:02:49:	Go ahead, Morgan, and we'll get to our, our folks
00:02:49> 00:02:52:	that we're going to be part of this. There are
00:02:52> 00:02:55:	a wide range of projects developed. So here's what we're
00:02:55> 00:02:58:	going to do today. We're going to give this kind
00:02:58> 00:03:01:	of social overview of social infrastructure.
00:03:03> 00:03:07:	And Community resilience, we're going to talk about social infrastructure
00:03:07> 00:03:11:	at the portfolio level, talk about social infrastructure and economic
00:03:11> 00:03:14:	development at a project level. So we're moving from the
00:03:14> 00:03:16:	macro scale down to the micro. And then we're going
00:03:16> 00:03:20:	to have a discussion and Q&A session. This presentation will
00:03:20> 00:03:21:	be recorded and distributed.
00:03:22> 00:03:26:	Please submit your questions through the Q&A feature and upvote

00:03:26> 00:03:28:	the questions you want to see asked.
00:03:31> 00:03:35:	This presentation is based on a report from USLI which
00:03:35> 00:03:40:	all of the participants in the in this webinar participated
00:03:40> 00:03:43:	in or or are quoted in or gave gave responses
00:03:43> 00:03:47:	to questions. You can get a sneak preview of this
00:03:47> 00:03:51:	report at ULI Knowledge dot ULI/ social spaces and the
00:03:51> 00:03:55:	the link is in the chat, so please do jump
00:03:55> 00:03:58:	on and when the report does come out, I hope
00:03:58> 00:04:01:	you will really adopt it and and.
00:04:01> 00:04:05:	Look at it. And there's some great information there. OK,
00:04:05> 00:04:09:	so our panelists today are me, Anita Chandra from Rand
00:04:09> 00:04:15:	Corporation, vice president and director of social and economic well-being.
00:04:16> 00:04:19:	Gautami Polanki from the Howard Hughes Corporation, who is the
00:04:20> 00:04:22:	senior vice president of E SG strategy.
00:04:23> 00:04:27:	And you shall go from James Lima planning and development.
00:04:27> 00:04:31:	So we're going to jump right in with Anita's presentation
00:04:31> 00:04:34:	and invite you to sit back and enjoy.
00:04:36> 00:04:39:	Great. Thanks so much, Allison, and thanks to you, Ali,
00:04:39> 00:04:43:	for this generous invitation. I'm really looking forward to the
00:04:43> 00:04:46:	report that you just saw sited. I'm going to kind
00:04:46> 00:04:49:	of start kind of big picture in terms of level
00:04:49> 00:04:53:	setting this conversation today about social infrastructure and how we
00:04:53> 00:04:58:	build towards resilient, healthy and equitable communities. My colleagues Gouthami
00:04:58> 00:05:01:	and Yushan will really dive in at the portfolio and
00:05:01> 00:05:04:	project level. I'm also not a developer, but I work
00:05:04> 00:05:06:	a lot with real estate.
00:05:06> 00:05:09:	State and others who are involved in community design and
00:05:09> 00:05:12:	and really bring a vantage point from work that city
00:05:12> 00:05:17:	governments, civil society organizations are doing with respect to social
00:05:17> 00:05:21:	infrastructure and community resilience and how to build that. As
00:05:21> 00:05:24:	you heard from Allison, we certainly have had some devastating
00:05:25> 00:05:28:	stresses and strains in the last couple of years, the
00:05:28> 00:05:31:	pandemic being only one of those, and it's a really
00:05:31> 00:05:34:	interesting time to have this conversation in 2022, in some
00:05:34> 00:05:36:	ways even more distinct.
	From when we were starting to have these conversations

	and
00:05:39> 00:05:43:	and the last kind of couple of decades on Community
00:05:43> 00:05:47:	resilience, certainly we have a greater literacy about what affects
00:05:47> 00:05:51:	communities. What helps to build resilient communities in response to
00:05:51> 00:05:55:	a range of disasters both shocks and stresses. And certainly
00:05:55> 00:05:57:	as we have slow moving impacts and not so slow
00:05:57> 00:06:02:	slow moving impacts of climate change, we're having new conversations
00:06:02> 00:06:05:	about how to build resilient communities and so you know
00:06:05> 00:06:06:	a decade or so.
00:06:06> 00:06:09:	Though we talked about how to integrate physical and social
00:06:09> 00:06:13:	infrastructure, that it was important to connect those two. And
00:06:13> 00:06:18:	more and more we're seeing developers, municipalities, civil society organizations
00:06:18> 00:06:21:	work to connect the dots. So it's a really timely
00:06:21> 00:06:24:	point of conversation, but there are a couple of other
00:06:24> 00:06:28:	features of the conversation that are worth considering today. First
00:06:28> 00:06:31:	is a conversation that has been ongoing in public policy,
00:06:31> 00:06:34:	but certainly has had poignancy in the last few years,
00:06:34> 00:06:36:	which is what does it mean to be.
00:06:36> 00:06:40:	Equity centered not just in terms of how we designed
00:06:40> 00:06:44:	policy programs, but how we design community spaces and places.
00:06:44> 00:06:48:	A second certainly is how we're thinking about civic engagement
00:06:48> 00:06:52:	just generally, particularly in the US What does it mean
00:06:52> 00:06:56:	to create spaces and places that mix, populations that connect
00:06:56> 00:07:00:	across boundaries and groups that help to perhaps ease tensions
00:07:00> 00:07:03:	and foster a civic participation? So when we talk about
00:07:03> 00:07:07:	social infrastructure, like in any infrastructure.
00:07:07> 00:07:10:	Conversation. We're not just talking about the design of parks
00:07:11> 00:07:14:	and places and spaces, albeit important, but we're also talking
00:07:14> 00:07:19:	about the flows that come through those social infrastructure

What are those social infrastructure services? How equity

that they engender? What are the then the outcomes that

they, how accessible are they? What is the cross flow

elements.

centered are

00:07:19 --> 00:07:23:

00:07:23 --> 00:07:26:

00:07:26 --> 00:07:29:

00:07:29> 00:07:32:	are created? And so it's one thing to build the
00:07:32> 00:07:36:	spaces and places and again another to think about cultivating
00:07:36> 00:07:37:	the assets and being agile.
00:07:37> 00:07:42:	To shift the flow of infrastructure services to address shifting
00:07:42> 00:07:46:	needs in a community. Shifting demographics in a community, and
00:07:46> 00:07:50:	shifting expectations that occur as communities grapple not just with
00:07:50> 00:07:54:	the big effects of disaster, but also the degrading effects
00:07:54> 00:07:58:	of strains from climate change, from economic discontent, from other
00:07:58> 00:08:02:	kinds of conversations that are happening in community. And so
00:08:02> 00:08:06:	as designers and as people who think about the policy
00:08:06> 00:08:07:	that supports design.
00:08:07> 00:08:11:	Out to create that kind of agile infrastructure and agile
00:08:11> 00:08:14:	social infrastructure services is a really key point.
00:08:15> 00:08:18:	I thought I'd talk just a little bit about 3
00:08:18> 00:08:21:	buckets that are coming up and some of the social
00:08:21> 00:08:25:	infrastructure conversations that bear some underscoring, and then I'm sure
00:08:25> 00:08:28:	we'll talk about it in Q&A. So one of the
00:08:28> 00:08:31:	things that's happening is just in the literal design. So
00:08:31> 00:08:34:	this issue of kind of equity centeredness is not simply
00:08:35> 00:08:38:	one of, you know, accessibility for broad populations, but the
00:08:38> 00:08:42:	extent to which the design of the places honors history
00:08:42> 00:08:45:	and legacy honors tradition and cultural diversity, the extent to
00:08:45> 00:08:46:	which.
00:08:46> 00:08:50:	There is participation from groups in that social infrastructure. All
00:08:50> 00:08:53:	of that is part of the the kind of the
00:08:53> 00:08:56:	notion of equity. So when we talk about equity, we're
00:08:57> 00:09:00:	often talking about not just, you know, access to, we're
00:09:00> 00:09:04:	talking about contextual equity that honors place and in place
00:09:04> 00:09:08:	and the cultural conditions that have come before. And that
00:09:08> 00:09:12:	requires a different kind of design thinking often than just
00:09:12> 00:09:16:	how we have thought about design in the context of
00:09:16> 00:09:17:	equity mindedness.
00:09:17> 00:09:20:	And you really center, you're working at multiple levels of
00:09:20> 00:09:25:	equity in the conversation. Another area that's really interesting today
00:09:25> 00:09:27:	in which we know in terms of our work in

00:09:27> 00:09:31:	building community resilience is that it really matters how we're
00:09:31> 00:09:35:	coordinating across groups. So we do work in disaster resilience
00:09:35> 00:09:38:	for example, we talk about communities that are stronger in
00:09:39> 00:09:43:	their response and recovery are those communities that connect government
00:09:43> 00:09:47:	and non governmental organizations in ways that are seamless and
00:09:47> 00:09:47:	effective.
00:09:48> 00:09:52:	That are coordinated amongst non governmental organizations, civil society organizations,
00:09:52> 00:09:55:	the private sector and the like and that for which
00:09:55> 00:09:58:	people have at least connection to one or more organizations.
00:09:58> 00:10:01:	And so when we talk about things like social isolation
00:10:01> 00:10:04:	and connection, it's not simply at the individual and household
00:10:04> 00:10:08:	level, it's how those organizational structures work in a community.
00:10:08> 00:10:10:	So when you carry that forward in the context of
00:10:11> 00:10:14:	social infrastructure, the question becomes in terms of the design
00:10:14> 00:10:17:	of that infrastructure, the design of those places, you know,
00:10:17> 00:10:18:	what's the governance?
00:10:19> 00:10:22:	Of those places and spaces, how are people entering and
00:10:22> 00:10:26:	exiting and engaging with those spaces? What's the coordination around
00:10:26> 00:10:29:	organizations and groups that are connected to those spaces? It
00:10:29> 00:10:33:	becomes a big question again of coordination and governance that
00:10:33> 00:10:37:	we see in Community resilience work often are not necessarily
00:10:37> 00:10:40:	thought through as well as they could in social infrastructure.
00:10:46> 00:10:46:	Oops.
00:10:59> 00:11:02:	Does it look like we've lost Anita for just a
00:11:02> 00:11:05:	minute? Maybe she can join us back in, get it.
00:11:05> 00:11:09:	I know she's on the road and it's really difficult
00:11:09> 00:11:12:	sometimes to join in. Let's let's move on and we'll
00:11:12> 00:11:15:	come back and let Anita give us the rest of
00:11:15> 00:11:19:	her three buckets. Umm, I think. I think we've got
00:11:19> 00:11:22:	some other great opportunities to engage with her.
00:11:24> 00:11:27:	So Next up in our list of speakers is Gautami
00:11:27> 00:11:31:	Polanki from the Howard Hughes Corporation and she's

	going to
00:11:31> 00:11:35:	talk a little bit about what social infrastructure means for
00:11:35> 00:11:38:	that company and how they integrate it, how it drives
00:11:38> 00:11:41:	value in their in their projects. Thank you.
00:11:43> 00:11:45:	Apologies, a little bit of an Internet issue here. I
00:11:45> 00:11:47:	know you're moving on. Thanks.
00:11:50> 00:11:53:	Thanks Allison and Nice to have you back Anita and
00:11:53> 00:11:56:	thank you for setting the stage with such a wonderful
00:11:56> 00:12:00:	and optimistic note. I think really where we can we
00:12:00> 00:12:04:	can take those ideas forward from from our perspective at
00:12:04> 00:12:07:	the Howard used Corporation is to reflect back on our
00:12:07> 00:12:11:	approaches in the past and look future look into the
00:12:11> 00:12:13:	future of how we want to what we want to
00:12:13> 00:12:17:	do going forward. And so just a little bit about
00:12:17> 00:12:18:	the how to use corporation.
00:12:18> 00:12:23:	There are developer of master planned communities. We have 8
00:12:23> 00:12:27:	communities across six States and that really brings about a
00:12:27> 00:12:32:	significant diversity and of perspective, but also of climate related
00:12:32> 00:12:36:	impacts and resilience. So you might know us from the
00:12:36> 00:12:38:	Seaport, New York, Columbia, MD.
00:12:39> 00:12:43:	The The Woodlands in Texas, The Woodlands Hills and Bridgeland
00:12:43> 00:12:47:	also in Texas, which is the beautiful picture of Josie
00:12:47> 00:12:50:	Lake you're seeing on your screen. In addition, we would
00:12:50> 00:12:54:	you also know us from Summerlin, Nevada, the Ward Village
00:12:54> 00:12:58:	in Hawaii and our latest acquisition is Terra Vales just
00:12:58> 00:12:59:	outside Phoenix and Arizona.
00:13:01> 00:13:05:	Irrespective of of where we are and what we're building,
00:13:05> 00:13:08:	our guiding principle has been how you live is how
00:13:08> 00:13:12:	we build and that drives the development of our award- winning
00:13:12> 00:13:16:	master plan communities across the nation. And I think some
00:13:16> 00:13:20:	of the themes that Anita brought up really resonated with
00:13:20> 00:13:23:	with what you might hear through the rest of the
00:13:23> 00:13:24:	conversation.
00:13:26> 00:13:29:	We've we've been at this for a couple of decades.
00:13:29> 00:13:33:	For example, The Woodlands is now in its you know,
00:13:33> 00:13:37:	soon we'll be celebrating its multi decade anniversary while our
00:13:37> 00:13:41:	master plan community in Arizona is a blank slate. And
00:13:41> 00:13:44:	there at Terra Vallas we're looking to take all the

00:13:44> 00:13:50:	lessons learned in environmental infrastructure, social infrastructure and of course
00:13:50> 00:13:55:	the governance principles that Anita mentioned and bring to life
00:13:55> 00:13:55:	a whole new.
00:13:55> 00:13:59:	City of of Tomorrow. So as we think about this
00:13:59> 00:14:03:	for as urban urban designers, urban planners, as we think
00:14:03> 00:14:07:	about it from architects and engineers that build the spaces.
00:14:08> 00:14:12:	As we think about landscape designers that develop the spaces
00:14:12> 00:14:16:	between the buildings. And then of course as we think
00:14:16> 00:14:20:	about residents and folks who want to, you know, build
00:14:20> 00:14:24:	their life and their life memories in these master plan
00:14:24> 00:14:25:	communities.
00:14:25> 00:14:30:	There's different stages and different versions of how each of
00:14:30> 00:14:35:	the community really brings together an authentic and organic version
00:14:35> 00:14:39:	of itself. You if you've experienced any of these communities,
00:14:39> 00:14:42:	you know they're not the same. So if I took
00:14:42> 00:14:45:	a specific example just to set this, set the tone
00:14:45> 00:14:47:	at a portfolio level.
00:14:48> 00:14:51:	Let me focus on what we all know best as
00.44.64 > 00.44.60.	again infragtructure, which is groon anges. So whether you
00:14:51> 00:14:56:	social infrastructure, which is green space. So whether you look
00:14:51> 00:14:56: 00:14:56> 00:15:00:	,
00:14:56> 00:15:00: 00:15:00> 00:15:03:	look
00:14:56> 00:15:00:	look at it from a amenity standpoint or a design standpoint,
00:14:56> 00:15:00: 00:15:00> 00:15:03:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27: 00:15:27> 00:15:31:	at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated green space and within that we have access to nature
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated
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00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27: 00:15:27> 00:15:31: 00:15:32> 00:15:36:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated green space and within that we have access to nature on different levels. We have you know your neighborhood parks
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27: 00:15:32> 00:15:31: 00:15:32> 00:15:36:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated green space and within that we have access to nature on different levels. We have you know your neighborhood parks which is you know within every half mile of a
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00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27: 00:15:27> 00:15:31: 00:15:36> 00:15:40: 00:15:40> 00:15:43: 00:15:43> 00:15:48:	at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated green space and within that we have access to nature on different levels. We have you know your neighborhood parks which is you know within every half mile of a of a home you have access to a trails, biking paths which are short distance and long distance and then
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27: 00:15:27> 00:15:31: 00:15:36> 00:15:40: 00:15:40> 00:15:43: 00:15:43> 00:15:48: 00:15:48> 00:15:49:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated green space and within that we have access to nature on different levels. We have you know your neighborhood parks which is you know within every half mile of a of a home you have access to a trails, biking paths which are short distance and long distance and then you have. Access to more preserved trails, for example, here in Bridgeland, Texas, which is the image you're seeing on our screen,
00:14:56> 00:15:00: 00:15:00> 00:15:03: 00:15:04> 00:15:07: 00:15:07> 00:15:10: 00:15:10> 00:15:14: 00:15:14> 00:15:18: 00:15:19> 00:15:23: 00:15:23> 00:15:27: 00:15:27> 00:15:31: 00:15:36> 00:15:36: 00:15:40> 00:15:40: 00:15:43> 00:15:43: 00:15:43> 00:15:48: 00:15:48> 00:15:53:	look at it from a amenity standpoint or a design standpoint, access to green space is the number one priority for any home buyer. And so no matter if you're looking to buy in in Texas and Maryland and Nevada and Hawaii, access to green space is really the number one priority and really when we think about green space there. For many, many versions of it. For example within our portfolio 20% of our of our development portfolio is dedicated green space and within that we have access to nature on different levels. We have you know your neighborhood parks which is you know within every half mile of a of a home you have access to a trails, biking paths which are short distance and long distance and then you have. Access to more preserved trails, for example, here in Bridgeland,

00:16:04> 00:16:07:	once a year there's this wonderful visual of of all
00:16:07> 00:16:11:	these birds nesting just by the lake and then taking
00:16:11> 00:16:14:	off onto their next next path. However, the rest of
00:16:14> 00:16:17:	the year you can you can continue to use the
00:16:17> 00:16:19:	lake whether you want to just.
00:16:19> 00:16:22:	That said, bye and think of how your day went
00:16:22> 00:16:25:	by. Or you might want to engage in a more
00:16:25> 00:16:28:	active sport. Biking, walking, hiking, etcetera.
00:16:29> 00:16:33:	So as we think about this multi generational approach and
00:16:33> 00:16:38:	use of social infrastructure, what we when we think about
00:16:38> 00:16:41:	it in terms of design, you know, we think about
00:16:41> 00:16:45:	what might be the best amenity that would perhaps meet
00:16:45> 00:16:48:	the need of need, meet the need of the hour,
00:16:48> 00:16:52:	day season and of course going forward continue to provide
00:16:52> 00:16:56:	the moment of solace or moment of activity to the
00:16:56> 00:16:57:	resident.
00:16:58> 00:17:02:	A couple of examples I can share from that perspective
00:17:02> 00:17:06:	from the different regions is that for example in our
00:17:06> 00:17:10:	in our Texas Master Plan communities, every house is within
00:17:10> 00:17:13:	1/4 mile of one of the communities over 200 parks
00:17:13> 00:17:17:	and these and this is set in more than 14,000
00:17:17> 00:17:21:	acres of protected green space which really lends itself to
00:17:21> 00:17:25:	a run friendly, bike friendly, community friendly.
00:17:26> 00:17:31:	Community friendly situation. It also lends itself to
	programming. So
00:17:31> 00:17:35:	for example we celebrate the natural National Trails Day, we
00:17:35> 00:17:38:	have the great outdoor months and so really it's a
00:17:38> 00:17:42:	moment for the community to come together. We track how
00:17:42> 00:17:45:	many miles everyone ran, which was over 1800 miles of
00:17:45> 00:17:49:	activity just last year. Shifting gears a little bit, another
00:17:49> 00:17:53:	example would be in what village where we look back
00:17:53> 00:17:56:	to the culture in reflective of that region and there
00:17:56> 00:17:57:	we took from.
00:17:57> 00:18:02:	Ohana planting which is multi which is a vernacular aspect
00:18:02> 00:18:04:	of planting multi species.
00:18:06> 00:18:09:	Within the tree planting system and and then to come
00:18:09> 00:18:13:	down to a more civic engagement example at in Maryland
00:18:13> 00:18:16:	we have committed to planting over 10,000 trees and we
00:18:16> 00:18:20:	do that directly by ourselves but also engaging different
00.40.00 > 00.40.04	citizens
00:18:20> 00:18:24:	to learn about native landscaping and then learning how to
00:18:24> 00:18:27:	not just plant the tree but take care of it

00:18:27> 00:18:30:	as well. So hopefully discuss a lot more thank you
00:18:30> 00:18:33:	you alive for taking the time to create a report
00:18:33> 00:18:36:	on this social on this important topic and.
00:18:36> 00:18:39:	Are really engaging everyone to have the conversation.
00:18:40> 00:18:44:	Thank you. Gautami, just a question. I'm so interested to
00:18:44> 00:18:48:	know that being adjacent to green space is the number
00:18:48> 00:18:51:	one priority for so many of your residents. We've always
00:18:51> 00:18:55:	heard that there's this kind of rule of thumb that
00:18:55> 00:18:58:	it increases property values by about 15%. Is is that
00:18:59> 00:19:02:	a valid rule of thumb? Do you see that everywhere?
00:19:02> 00:19:05:	I mean, maybe that's not a fair question.
00:19:06> 00:19:09:	Give us designers something to go to our city councils
00:19:09> 00:19:10:	with, please.
00:19:10> 00:19:16:	Absolutely. I think there's there's different studies reflecting different financial
00:19:17> 00:19:20:	and economic impacts. I will say no matter what survey
00:19:21> 00:19:24:	you look at, you know, a resident does does respond
00:19:24> 00:19:28:	with the number one amenity being access to nature. And
00:19:28> 00:19:31:	I will also say that if you look at land
00:19:31> 00:19:36:	values over time, the ones that provide these amenities also
00:19:36> 00:19:37:	increase in value.
00:19:37> 00:19:41:	Overtime that information, that information for how it uses public,
00:19:41> 00:19:43:	so anyone is welcome to look at it.
00:19:44> 00:19:47:	Great. Thank you so much. OK, Anita, let's go back
00:19:47> 00:19:50:	to you. And I'm so sorry about your Internet issues.
00:19:50> 00:19:53:	I know you wanted to finish up, you had a
00:19:53> 00:19:56:	couple more minutes and please go ahead and and bring
00:19:56> 00:19:57:	us back to that.
00:19:58> 00:20:02:	Great. Thanks Alison. Uh, no worries. And thanks for being
00:20:02> 00:20:06:	agile. I'm it's not allowing me to start my video
00:20:06> 00:20:09:	but but I'm I'm here. The only other point I
00:20:09> 00:20:12:	would just add is and something that often we we
00:20:12> 00:20:16:	talk about in policy work and and connecting with real
00:20:16> 00:20:19:	estate developers is that we don't have a lot of
00:20:19> 00:20:23:	information. You just ask out to me about kind of
00:20:23> 00:20:26:	access to green space and one of the things that
00:20:26> 00:20:28:	people need in order to kind of.
00:20:28> 00:20:31:	Do they, um, studies to really evaluate the impacts of
00:20:31> 00:20:35:	social infrastructure is not simply obviously to look at property
00:20:35> 00:20:39:	values increase part to gather the information about the
00-00-00 > 00-00-40	benefits
00:20:39> 00:20:42:	conferred not just in the short term but the long

00:20:42> 00:20:44:	term. And some of that data is sort of tied
00:20:44> 00:20:48:	up in government resources and municipality. But the opportunity with
00:20:48> 00:20:52:	social infrastructure is actually to connect the dots with private
00:20:52> 00:20:56:	sector data and public sector information and not only will
00:20:56> 00:20:58:	help us in terms of the future design and what
00:20:58> 00:20:59:	is useful.
00:20:59> 00:21:02:	And to help in the coordination that I was talking
00:21:02> 00:21:05:	about, but actually would be kind of a valuable instrument
00:21:05> 00:21:08:	of partnership. And a lot of times when we're talking
00:21:08> 00:21:13:	about social infrastructure design projects, we're talking about public private
00:21:13> 00:21:16:	partnership. But we don't have a lot of information about
00:21:16> 00:21:19:	what I call well-being amenities or we might call aspects
00:21:20> 00:21:23:	of social infrastructure. So that was just another piece that
00:21:23> 00:21:26:	people are talking a lot about, but we don't, we
00:21:26> 00:21:29:	haven't yet connected the dots across sectors in order to
00:21:29> 00:21:30:	say more.
00:21:30> 00:21:32:	About the the benefits of social infrastructure.
00:21:34> 00:21:37:	Thank you. So Anita, how do you engage a community
00:21:37> 00:21:41:	before a project even starts? Where do where do you
00:21:41> 00:21:42:	start with that?
00:21:42> 00:21:45:	Yeah. So from our vantage point, we spent a lot
00:21:45> 00:21:49:	of time working with community in whole to build resilience
00:21:49> 00:21:55:	capabilities and capacities. And so we bring together nongovernmental organizations,
00:21:55> 00:22:00:	the private for profit sector and government organizations. We actually
00:22:00> 00:22:04:	have developed things like tabletop exercises and use of.
00:22:04> 00:22:07:	Of games to get the community to think about areas
00:22:07> 00:22:11:	of weakness or challenge in their resilience and in their
00:22:11> 00:22:16:	well-being and in their orientation to equity. In those conversations
00:22:16> 00:22:19:	and in those kinds of exercises, actually end up lifting
00:22:19> 00:22:24:	a lot of conversation about social infrastructure, where communities should
00:22:24> 00:22:28:	be connecting more, and how the design of communities can
00:22:28> 00:22:32:	foster that, because the absence of that has real implications
00:22:32> 00:22:34:	for long-term community resilience.
00:22:35> 00:22:40:	And more immediately, implications for disaster response and recovery. And
00:22:40> 00:22:43:	so that's the way that we kind of get people

00.22.43> 00.22.40.	to think about the community as a whole and the
00:22:46> 00:22:49:	ecosystem and get the kind of input that is.
00:22:51> 00:22:52:	Oops.
00:22:53> 00:22:55:	Oh, Anita, I think we lost her again. OK, we're
00:22:55> 00:22:58:	going to move on to you, Shang Lo, who works
00:22:58> 00:23:01:	with James Lima planning and design, and I'm excited to
00:23:01> 00:23:04:	hear what he has to say about the economic and
00:23:04> 00:23:05:	business case.
00:23:06> 00:23:10:	Thank you, Allison. Hi, everyone. Good morning, good afternoon. My
00:23:10> 00:23:13:	name is Ishan. I'm director at JLTV. We are a
00:23:13> 00:23:17:	urban strategy consulting firm with the national portfolio from coast
00:23:17> 00:23:22:	to coast. We're working with developers, government agencies, downtown associations
00:23:22> 00:23:23:	and also foundations.
00:23:24> 00:23:28:	We specialize in the economics of place, thinking about what
00:23:28> 00:23:31:	type of space has more value, but also what kind
00:23:31> 00:23:34:	of funding and policy can be used to build those
00:23:34> 00:23:38:	two places. As for me personally, I'm interested in institutional
00:23:38> 00:23:42:	economics, which is the study of how people collaborate in
00:23:42> 00:23:46:	economic transactions, including in real estate and other planning projects.
00:23:47> 00:23:49:	So it's quite exciting today to be part of this
00:23:50> 00:23:54:	panel to talk about social infrastructure specifically. I hope to
00:23:54> 00:23:54:	contribute.
00:23:54> 00:23:58:	This panel by discussing how, in three different ways, social
00:23:58> 00:24:02:	infrastructure is valuable to developers at the micro level of
00:24:02> 00:24:06:	individual projects that many of us still wear some deal
00:24:06> 00:24:07:	with every day.
00:24:09> 00:24:13:	So the first aspect that developers should think about social
00:24:13> 00:24:17:	infrastructure, it's about project finance for GOP clients. Today we
00:24:17> 00:24:21:	see a very different market landscape than just a few
00:24:21> 00:24:25:	years ago. Now, when people have more choices to live
00:24:25> 00:24:28:	and work anywhere, it is not just location or the
00:24:28> 00:24:32:	centrality location that decides the fate of real estate. It
00:24:32> 00:24:36:	is the experience of place that matters the most for
00:24:36> 00:24:39:	both residential and commercial sectors.
00:24:39> 00:24:42:	Have been places where people really want to come back
00:24:42> 00:24:45:	and be with each other again. It's more important than
00:24:45> 00:24:48:	ever, especially right now, when isolation and polarization are

00:22:43 --> 00:22:46: to think about the community as a whole and the

the 00:24:48 --> 00:24:51: norm, as Allison mentioned earlier in her opening. 00:24:52 --> 00:24:56: So the power of social spaces attract people, translates to 00:24:56 --> 00:25:00: food, traffic and also higher rent that sometimes make or 00:25:00 --> 00:25:01: break a performance. 00:25:02 --> 00:25:05: In the advisory work that we did across the country, 00:25:05 --> 00:25:10: we quantify the economic benefits of park investment, for example, 00:25:10 --> 00:25:14: for developers and also for government. As one example related 00:25:14 --> 00:25:18: to what Gautami and also Allison will just mentioned earlier 00:25:18 --> 00:25:21: in the project that we did in North Carolina, we 00:25:22 --> 00:25:25: found that by a very conservative measure, a downtown park 00:25:26 --> 00:25:29: would increase the value of the park adjacent real estate 00:25:29 --> 00:25:32: by 10% and also not just that specific. 00:25:32 --> 00:25:36: Project the new park will significantly increase the interest of 00:25:37 --> 00:25:41: developers for nearby redevelopment in the larger district. 00:25:41 --> 00:25:45: So that is, at the most intuitive level, how social 00:25:45 --> 00:25:47: spaces help make money. 00:25:48 --> 00:25:52: Then the second aspect of how social infrastructure is useful 00:25:52 --> 00:25:56: for developers is regarding project planning and entitlement. 00:25:57 --> 00:26:00: We all know that real estate is a very expensive 00:26:00 --> 00:26:04: businesses, not just because of the hard cost of construction, 00:26:04 --> 00:26:08: but the transaction cost that you incurs because of multiple 00:26:08 --> 00:26:12: parties involved who often do not agree with each other. 00:26:12 --> 00:26:14: I think I think we can all relate to that 00:26:14 --> 00:26:19: and this particular heart in this particular transaction cost 00:26:19 --> 00:26:23: out the most significantly during the entitlement process when the 00:26:23 --> 00:26:27: developer, community and government all make their differences. 00:26:27 --> 00:26:29: Very local and consequential. 00:26:30 --> 00:26:34: So in the jail kidney research and project, where we 00:26:34 --> 00:26:38: treat social spaces as a uniquely potent tool to align 00:26:38 --> 00:26:41: the interests and reduce the cost of entitlement. 00:26:42 --> 00:26:46: In the Florida city that we are working in, our 00:26:46 --> 00:26:50: client is organization that owns 50 acres of improved plan 00:26:50 --> 00:26:55: seeking redevelopment opportunities mostly residential. The site area is very 00:26:55 --> 00:26:58: huge. On one side of the site you are very 00:26:58 --> 00:27:02: close to the wealthy historic district, but at the other 00:27:02 --> 00:27:04:

end of the site you are in an area with

00:27:05> 00:27:09:	which poverty. So the neighborhood and also the government follow
00:27:09> 00:27:12:	this process very closely because the size.
00:27:12> 00:27:16:	And impacts of development, half of the city is huge.
00:27:16> 00:27:19:	In this case, JPD was helping the client to create
00:27:19> 00:27:24:	a development framework that can seek to balance market
00.07.04 > 00.07.00.	opportunity
00:27:24> 00:27:28:	with political viability. And one of the key strategies that
00:27:28> 00:27:32:	we are creating is a town square organized around a
00:27:32> 00:27:36:	neighborhood park, a community healthcare center and also a little
00:27:36> 00:27:38:	bit of neighborhood retail.
00:27:39> 00:27:42:	For the developer, the park is a convincing idea because
00:27:43> 00:27:46:	it is strategically positioned in the location that is more
00:27:46> 00:27:49:	remote within the 50 acres. Hence in driving up the
00:27:50> 00:27:53:	market demand for a corner that is otherwise less desire
00:27:53> 00:27:57:	for government and community. Putting the social infrastructure as a
00:27:57> 00:28:01:	key component of the development vision shows a goodwill from
00:28:01> 00:28:04:	the owner. So it mitigated a lot of anxiety in
00:28:04> 00:28:08:	the community and actually the City Council was very supportive
00:28:08> 00:28:09:	of the plan.
00:28:09> 00:28:12:	That they even passed a resolution to contribute funding to
00:28:12> 00:28:14:	building the park itself.
00:28:15> 00:28:17:	So I think about this example a lot and I
00:28:17> 00:28:21:	think that we can all relate in planning and entitlement.
00:28:21> 00:28:26:	Sometimes government mandates certain community benefits to be proud of
00:28:26> 00:28:29:	package like a park or a new school. But what
00:28:29> 00:28:32:	we are seeing more and more often is that in
00:28:32> 00:28:36:	situations where we have a lot of existing political anxiety
00:28:36> 00:28:40:	and also uncertainty about entitlement, the developers proactive move to
00:28:41> 00:28:45:	include social infrastructure can become a very smart business.
00:28:45> 00:28:46:	Isn't strategy.
00:28:47> 00:28:50:	The 3rd and the last point I'd like to bring
00:28:50> 00:28:54:	up is about long term operations and stewardship and how
00:28:54> 00:28:58:	they also rely on social infrastructure. So those in asset
00:28:58> 00:29:03:	management understand that a project lifecycle does not end after
00:29:03> 00:29:07:	construction completes. It has only begun. But operations

	and management
00:29:08> 00:29:10:	is not a one person job. It relies not just
00:29:10> 00:29:14:	on the property managers, but also on the tenants, the
00:29:14> 00:29:17:	business associations and the users themselves.
00:29:18> 00:29:21:	This is where I think trust and also more broadly
00:29:21> 00:29:26:	speaking, social cohesion really becomes instrumental success because if people
00:29:26> 00:29:29:	don't know how to work with each other, then the
00:29:29> 00:29:32:	new Ground Rule Plaza will be empty and also the
00:29:32> 00:29:34:	shops will be very dirty. So agile PD, we work
00:29:34> 00:29:38:	in many cities on this very issue of stewardship and
00:29:38> 00:29:41:	governance in the city. In north, in South Carolina, we
00:29:41> 00:29:45:	helped create the city's very first downtown management organization to
00:29:45> 00:29:48:	work with property owners on open space.
00:29:48> 00:29:52:	Management operation in a California city. We have also been
00:29:52> 00:29:55:	working with the downtown developers to try to explore the
00:29:55> 00:29:59:	mechanism for them to contribute to the management and funding
00:29:59> 00:30:01:	of the largest park in downtown.
00:30:02> 00:30:06:	So to close and summarize my section about social infrastructure
00:30:06> 00:30:09:	and real estate, I'd like to emphasize the ability for
00:30:09> 00:30:13:	social spaces to build and enhance trust among people in
00:30:13> 00:30:17:	development. Trust is everything. You need trust to make entitlements
00:30:17> 00:30:20:	less costly. You also need trust to ensure that the
00:30:20> 00:30:24:	high quality long term management can become possible. So in
00:30:24> 00:30:27:	our work at JPD, it is that kind of trust
00:30:27> 00:30:31:	among different stakeholders that really make value creation the true
00:30:31> 00:30:32:	possibility.
00:30:32> 00:30:34:	And thank you very much. I'll close my second.
00:30:35> 00:30:38:	Thank you so much. So a quick question for you.
00:30:38> 00:30:42:	I had the great pleasure of working with James Lima
00:30:42> 00:30:45:	during rebuild by design and he taught all of the
00:30:46> 00:30:50:	design teams how to create a benefit cost analysis specifically
00:30:50> 00:30:54:	for resilient. You know the kinds of resilient projects that
00:30:55> 00:30:59:	we were promoting in New Jersey, New York and Connecticut.
00:30:59> 00:31:02:	Is that sort of a tool that you use to

00:31:02> 00:31:05:	help work with communities? Is that a way to show?
00:31:05> 00:31:09:	Developers, what the benefit might be to their projects? Do
00:31:09> 00:31:11:	you do a benefit? Cost analysis?
00:31:12> 00:31:16:	Yes, that is the path analysis, economic impact analysis. And
00:31:16> 00:31:19:	those are all pretty useful tools that we can use
00:31:19> 00:31:23:	to bring people on the same page because again, like
00:31:23> 00:31:27:	people have different opinions, they have different values. Maybe the
00:31:27> 00:31:31:	only currency that can connect everyone is about value and
00:31:31> 00:31:36:	money. So in this case, thinking about the intangible benefits,
00:31:36> 00:31:40:	the social aspects and how they actually have financial value,
00:31:40> 00:31:42:	it's definitely something.
00:31:42> 00:31:45:	That we are pretty good at and also utilized in
00:31:45> 00:31:49:	multidisciplinary teams, but everyone can agree on the value of
00:31:49> 00:31:53:	social spaces and make investments in those endeavors.
00:31:54> 00:31:55:	Great. Thank you.
00:31:56> 00:32:00:	Well, Anita Gautami, let's let's have a little conversation. I
00:32:00> 00:32:04:	think this is exciting. We've got a lot to talk
00:32:04> 00:32:07:	about. I guess my questions I have so many which
00:32:07> 00:32:11:	comes first, social spaces or social capital, which it's a
00:32:11> 00:32:15:	chicken and egg, right? What, what? How do you develop
00:32:15> 00:32:15:	it?
00:32:18> 00:32:19:	Anybody can jump.
00:32:20> 00:32:23:	I'm happy to jump in and and everybody should jump
00:32:23> 00:32:25:	in. I mean I think it's the idea that you
00:32:26> 00:32:29:	create social spaces but don't have some underpinnings and
	а
00:32:29> 00:32:34:	community that is strengthening that capital is challenging, right. If
00:32:34> 00:32:38:	you build it doesn't necessarily mean they'll they'll come. And
00:32:38> 00:32:41:	so you know a lot of work building off of
00:32:41> 00:32:44:	where social capital resides has to be connected as almost
00:32:44> 00:32:49:	the first entrance into those social spaces, you know, leveraging.
00:32:49> 00:32:53:	Um, where on profit and grassroots organizations are building that
00:32:53> 00:32:57:	kind of social connection, how people wear and how people
00:32:57> 00:33:01:	stay connected in general and marrying that to the design
00:33:01> 00:33:04:	of social spaces can really then amplify how capital is
00:33:04> 00:33:08:	strengthened and cultivated as opposed to trying to generate
	it
00:33:08> 00:33:12:	new. Now something certainly creates spaces for that capital to

00:33:13> 00:33:16:	build. That didn't happen before, but I'd be loath to
00:33:16> 00:33:19:	sort of say you sort of create these social spaces.
00:33:19> 00:33:23:	Uh-huh. The capital will come. There has to be some
00:33:23> 00:33:29:	kind of almost indigenous leveraging that's critical in this
	process
00:33:29> 00:33:29:	as well.
00:33:30> 00:33:32:	Right. And how do?
00:33:32> 00:33:32:	You.
00:33:33> 00:33:33:	Go ahead.
00:33:35> 00:33:38:	That question, yes, it is a chicken egg question, right?
00:33:38> 00:33:41:	And, and I feel like in my academic years I
00:33:41> 00:33:44:	was a firm believer that you need social trust before
00:33:44> 00:33:49:	you can build anything because again, building anything needs investment
00:33:49> 00:33:53:	in collaboration and those won't be possible without any kind
00:33:53> 00:33:56:	of trust. I feel like through project work, I mean
00:33:56> 00:34:00:	by working with developers and designers and including
	Members, I
00:34:00> 00:34:03:	also do now see the value of building something and
00:34:03> 00:34:05:	then very intentionally.
00:34:05> 00:34:10:	Adding programming and also good management practices to ensure that
00:34:10> 00:34:14:	the space that you are building can also induce collaboration,
00:34:14> 00:34:18:	vibrancy and trust. So I guess in this case building
00:34:18> 00:34:22:	spaces especially those that are small and those are strategic.
00:34:22> 00:34:26:	But really adding programming is a great way for developers
00:34:27> 00:34:31:	and designers. Think about jump starting the first part of
00:34:31> 00:34:34:	social trust when you are working with a very tough
00:34:34> 00:34:35:	and Navarro.
00:34:36> 00:34:38:	It got to me. You talked about that a little
00:34:38> 00:34:40:	bit. You want to elaborate?
00:34:41> 00:34:44:	Agree more I think the it's it sounds like the
00:34:44> 00:34:48:	common theme between you know the different perspectives we're hearing
00:34:48> 00:34:52:	today. It really comes down to the environment the experience
00:34:52> 00:34:55:	and the economics. You know the experience is really what
00:34:56> 00:34:58:	what will drive the trust for folks to come back
00:34:59> 00:35:01:	for more folks to participate and for it to be
00:35:01> 00:35:06:	really this memorable collaborative experience you know that
	you want
00:35:06> 00:35:08:	to relive again and again. And So what we what
00:35:08> 00:35:11:	we continue to see is you know through our.

00:35:11> 00:35:15:	Programming of activities year round. Sometimes the space is a
00:35:15> 00:35:19:	green space where you can do yoga in the winter,
00:35:19> 00:35:22:	it becomes an ice rink during elections. Maybe there there
00:35:23> 00:35:26:	are activities and advocacy. So I think you know the
00:35:26> 00:35:30:	the ability to change with the season, with the nature,
00:35:30> 00:35:34:	with the demographic and really create this authentic experience is
00:35:34> 00:35:37:	what brings the Community community together.
00:35:39> 00:35:42:	And how do we begin to measure the progress on
00:35:42> 00:35:46:	social infrastructure? This is something we've all kind of struggled
00:35:46> 00:35:48:	with a little bit. How do how do we figure
00:35:48> 00:35:51:	out what that means? When, when it works?
00:35:53> 00:35:55:	Well, I I can, I'm happy to start. I mean
00:35:55> 00:35:57:	one of the things that we have to think about
00:35:57> 00:36:00:	is, you know, what do we expect that social infrastructure
00:36:00> 00:36:03:	to confer. You know, it's one thing to capture kind
00:36:03> 00:36:06:	of process metrics, how many people are using the green
00:36:06> 00:36:09:	space, how many people are going to the park, etcetera.
00:36:09> 00:36:12:	But really getting those feedback loops of how people are
00:36:12> 00:36:15:	engaging with the spaces, what benefits they get in real
00:36:15> 00:36:17:	time of use of the spaces and then how does
00:36:17> 00:36:20:	that connect to other aspects of their life. And that's
00:36:20> 00:36:23: 00:36:23> 00:36:27:	always a harder kind of measurement to try and.
	Figure out what contributes, what's attributable to the space against
00:36:27> 00:36:31:	a whole bunch of variables. But this is where capturing
00:36:31> 00:36:34:	some data, not just from what public sector sources can
00:36:35> 00:36:38:	identify, but what can be identified by those who have
00:36:38> 00:36:42:	designed the spaces. Perhaps in terms of whether there are
00:36:42> 00:36:47:	feedback surveys and connections of information that way. Certainly we've
00:36:47> 00:36:50:	done a lot of more real time tracking using platforms
00:36:50> 00:36:53:	to capture people's kind of mobile.
00:36:53> 00:36:56:	Experiences particularly in health and well-being, we need to be
00:36:56> 00:37:00:	accessing those kinds of apps and platform features to capture
00:37:00> 00:37:03:	how people are checking into spaces back in the day
00:37:03> 00:37:06:	of you know Foursquare and and kind of we used
00:37:06> 00:37:08:	to look at data like that and how were people
00:37:08> 00:37:12:	accessing spaces and places. Now we have some, you

know, 00:37:12 --> 00:37:15: greater expansion of those platforms and we need to be 00:37:15 --> 00:37:18: much more agile with the data sources in order to 00:37:18 --> 00:37:18: capture. 00:37:18 --> 00:37:18: That. 00:37:20 --> 00:37:20: Right. 00:37:21 --> 00:37:23: Ushanka out to me. Do you want to add anything 00:37:24 --> 00:37:24: or is that? 00:37:25 --> 00:37:29: I agree. I mean, you know, there's data everywhere and 00:37:29 --> 00:37:32: there's all kinds of data. How we draw insights from 00:37:32 --> 00:37:35: it. how do we make it actionable and usable is 00:37:35 --> 00:37:38: is really the key to it. You know, you're going, 00:37:38 --> 00:37:41: the volume of data is only increasing. You have all 00:37:41 --> 00:37:45: kinds of information everywhere. And I think what we're seeing 00:37:45 --> 00:37:48: is, you know, at at a portfolio level across every 00:37:48 --> 00:37:52: region, we can collect all this information and kind of 00:37:52 --> 00:37:55: help drive the brand. You know, what does it mean 00:37:55 --> 00:37:56: to have? 00:37:56 --> 00:37:59: The Howard Hughes event in a in a certain kind of space so that it it reflects our our company 00:37:59 --> 00:38:02: 00:38:02 --> 00:38:05: culture and what we want to deliver. However, the authenticity 00:38:05 --> 00:38:08: of the experience is you know how it's lived in 00:38:08 --> 00:38:12: in a particular region by a by the particular audience 00:38:12 --> 00:38:15: that that is experiencing it. And that really comes back 00:38:15 --> 00:38:18: from the feedback loop that Anita was mentioning. 00:38:19 --> 00:38:22: I think, I think one measure of success is for 00:38:23 --> 00:38:26: example within our programming, we, we are in like the 00:38:26 --> 00:38:29: 15th year of our Arts Festival or the 12th year 00:38:29 --> 00:38:33: of our Artist in Residence program. And so you know, 00:38:33 --> 00:38:36: just given the the, the nature of or the cycle 00:38:36 --> 00:38:39: of these events, we're able to take the feedback loop 00:38:39 --> 00:38:43: and really deliver on a better experience the next year. 00:38:43 --> 00:38:46: And I think that goes back to the social trust 00:38:46 --> 00:38:50: that Ishan mentioned, you know, when you offer something. 00:38:50 --> 00:38:53: That's that's new but and but it's expected you know like as you make the community look forward to a 00:38:53 --> 00:38:57: 00:38:57 --> 00:39:01: particular event in the year they you know plan their 00:39:01 --> 00:39:04: holiday picture for that event. That's in my mind a 00:39:04 --> 00:39:06: success for that community. 00:39:08 --> 00:39:08: Right. 00:39:09 --> 00:39:12: Just want to add that yes, a big supporter for

00:39:12> 00:39:16:	data and data-driven decision making, but also in this case
00:39:16> 00:39:19:	I think qualitative data is very important too, like stories
00:39:19> 00:39:23:	and narratives, like how we talk about social infrastructure in
00:39:23> 00:39:27:	front of different audiences. Definitely is is also a signs
00:39:27> 00:39:30:	and also art by itself. And so there's no one-size-fits-all
00:39:31> 00:39:35:	approach. So every community has different background and
	history and
00:39:35> 00:39:38:	those aspirations and it is up to us to listen
00:39:38> 00:39:39:	to them and also be able to.
00:39:39> 00:39:42:	Communicate with them in stories that they understand.
00:39:43> 00:39:46:	Great. Well, let's make the climate connection now. And and
00:39:47> 00:39:50:	I want to ask you how you see social infrastructure
00:39:50> 00:39:54:	supporting climate resilience, specifically, how is it helping
00.20.54 > 00.20.50.	people in
00:39:54> 00:39:58:	preparing for both shocks and stresses? How? I mean, do
00:39:58> 00:40:01:	you have examples from your own portfolio that you could share with us?
00:40:01> 00:40:02:	
00:40:05> 00:40:08:	Sure, I can. I can get started. I think just
00:40:08> 00:40:12:	given the different regions we're in, we you know we
00:40:12> 00:40:16:	are exposed to different shocks and stresses. You know in
00:40:16> 00:40:20:	some regions we're keeping the water out, in some regions
00:40:20> 00:40:24:	we're keeping the water in. And so we're we're really
00:40:24> 00:40:29:	navigating a different series of opportunities that come from managing
00:40:29> 00:40:33:	and mitigating environmental risks. And so the, I think you
00:40:33> 00:40:35:	know one common collective story.
00:40:35> 00:40:40:	Across the region is very simplistically native vegetation, right. You
00:40:40> 00:40:44:	know, planting the right, having access to the right information,
00:40:44> 00:40:48:	ensuring that it's deployed in the in the most sensitive
00:40:48> 00:40:52:	and authentic manner. And then I think most importantly sharing
00:40:52> 00:40:55:	with the community why this is important and how they
00:40:55> 00:40:59:	can participate in these efforts is is critical to the
00:40:59> 00:41:03:	success of any climate responsive program. And so maybe one
00:41:03> 00:41:04:	example of that is.
00:41:05> 00:41:08:	You know while we you know we develop our own
00:41:08> 00:41:11:	assets we we manage them on our long term basis
00:41:11> 00:41:14:	and then we engage with our tenants and residents in
00:41:14> 00:41:18:	our environmental social governance goals. So we when we talk
00:41:18> 00:41:21:	about something as simple as native vegetation you know it's

00:41:21> 00:41:24:	a it's a given in this community of folks who
00:41:24> 00:41:27:	a it's a given in this community of folks who are listening into the webinar but that might be a
00:41:27> 00:41:30:	bit too scientific for a resident. And So what we
00:41:30> 00:41:33:	do is you know while while we have you know
00:41:33> 00:41:35:	while when we design these parts and.
00:41:35> 00:41:39:	Because of these spaces we have signage that indicates why
00:41:39> 00:41:42:	what a certain tree is and you know how it's
00:41:42> 00:41:46:	native and how it supports climate climate mitigation in that
00:41:46> 00:41:51:	particular region. Next we also have tree giveaways, you know,
00:41:51> 00:41:54:	Arbor Day or day and otherwise, where we kind of
00:41:54> 00:41:58:	educate the educate everyone on what a native tree is,
00:41:58> 00:42:02:	which specific tree caters to what. Most recently we have
00:42:02> 00:42:05:	a tree go away in Colombia where we talk about
00:42:05> 00:42:06:	the energy saving.
00:42:06> 00:42:10:	Potential when the tree is planted in the right spot
00:42:10> 00:42:13:	and and you know just to round out that example,
00:42:13> 00:42:16:	my favorite example is when we can teach the next
00:42:16> 00:42:20:	generation. And so we've contributed to pollinator gardens and pollinator
00:42:20> 00:42:24:	garden education in in schools where students can really take
00:42:24> 00:42:28:	it on themselves to to plant, nurture and really watch
00:42:28> 00:42:29:	it come to life.
00:42:29> 00:42:32:	So you're bringing it to both heat. You might be
00:42:32> 00:42:37:	talking about stormwater movement or conveyance or transpiration. You might
00:42:37> 00:42:40:	be talking about Fire Protection. I mean, native vegetation kind
00:42:40> 00:42:43:	of covers all of those climate risks, I suppose.
00:42:43> 00:42:47:	Exactly. And you know I I particularly stayed away from
00:42:47> 00:42:51:	from individual examples because you're actually right like you know,
00:42:51> 00:42:55:	you know nature based solutions are really offer a wide
00:42:55> 00:42:59:	variety of of risk management and you know whether we're
00:42:59> 00:42:59:	in Nevada.
00:42:59> 00:43:03:	Or whether be in Hawaii, a different kind of vegetation
00:43:03> 00:43:06:	really responds to the specific impact in that in that
00:43:06> 00:43:09:	region. So yes, we're not only trying to do what
00:43:09> 00:43:12:	we can as a developer, but we're also trying to
00:43:12> 00:43:14:	engage our residents in understanding.
00:43:15> 00:43:17:	Or what they can do and how they can learn
00:43:17> 00:43:18:	about it.

00:43:18> 00:43:19:	OK.
00:43:20> 00:43:23:	You, Sean and Anita, do you want to add anything
00:43:23> 00:43:25:	to that, the climate connection?
00:43:25> 00:43:28:	Sure. Yeah. And I apologize, I it's odd that it
00:43:28> 00:43:30:	keeps going in and out. I'm at a meeting of
00:43:30> 00:43:33:	the National League of Cities and they should be working,
00:43:33> 00:43:36:	but it's not. So I apologize for that. With the
00:43:36> 00:43:39:	Internet in terms of kind of the the climate resilience
00:43:39> 00:43:42:	pieces directly, I think you've already heard about the adaptation
00:43:42> 00:43:45:	pieces. The other thing I would say is that and
00:43:45> 00:43:48:	if it hasn't already been said, I apologize. It's also
00:43:48> 00:43:50:	a space for learning and literacy fundamentally.
00:43:50> 00:43:54:	I mean, groups convene and understand how to think about
00:43:54> 00:43:58:	their communities in the context of climate response and action.
00:43:58> 00:44:01:	And so that, you know, that earlier point that I
00:44:01> 00:44:05:	made about the conversations about civic engagement today and the
00:44:05> 00:44:08:	use of, of social infrastructure for that goes hand in
00:44:08> 00:44:12:	glove directly in the climate conversation. So not just the,
00:44:12> 00:44:15:	the sort of hard in green, green and Gray infrastructure
00:44:15> 00:44:18:	conversation, but also what is that space confer so that
00:44:18> 00:44:21:	groups can come together and really work.
00:44:21> 00:44:23:	On Resilience action plans.
00:44:24> 00:44:25:	Right.
00:44:27> 00:44:29:	And I just want to throw in maybe a brain
00:44:29> 00:44:34:	teaser about climate, social infrastructure and also real estate, which
00:44:34> 00:44:37:	is that money I think is a very interesting topic
00:44:37> 00:44:39:	in this, in this one, because we all know social
00:44:40> 00:44:44:	infrastructure and also kind of resilience infrastructure cost money. But
00:44:44> 00:44:48:	also as we discussed earlier, they also actually generate value
00:44:48> 00:44:52:	for developers, especially on the climate side, better infrastructure on
00:44:52> 00:44:56:	the climate resiliency space potentially reduced to insurance cost, so
00:44:56> 00:44:57:	like.
00:44:57> 00:45:00:	There's really a lot of angles. Think about how those
00:45:00> 00:45:04:	contribute to the financial gains, the developers. So then the
00:45:04> 00:45:07:	brain teaser becomes how can we think about mechanisms
	such

00:45:07> 00:45:10:	as value capture or some kind of policy that allow
00:45:10> 00:45:14:	those safe value to be captured and fund social
	infrastructure.
00:45:14> 00:45:18:	That's typically also part of the climate resiliency infrastructure. So
00:45:18> 00:45:22:	that's something that we are doing some in-house research for
00:45:22> 00:45:25:	and I invite everyone that's also interested in this topic
00:45:25> 00:45:27:	to comment and discuss more.
00:45:27> 00:45:28:	Right.
00:45:28> 00:45:31:	Allison, if I could add an A perspective to that
00:45:31> 00:45:35:	conversation, Ishan is right. I think from an economic growth
00:45:35> 00:45:40:	perspective what we though when we think about programming spaces,
00:45:40> 00:45:43:	we are also thinking about you know the local community,
00:45:44> 00:45:47:	what sort of local regional vendors can we bring to
00:45:47> 00:45:50:	the table, what kind of diverse vendors can we bring
00:45:50> 00:45:54:	to the table that may not have similar opportunities. And
00:45:54> 00:45:57:	so you know when we think about programming it's.
00:45:58> 00:46:01:	Of course, what kind of experience are we delivering, but
00:46:01> 00:46:03:	also who are we bringing to the table?
00:46:04> 00:46:07:	And you know how often can we do that more
00:46:07> 00:46:10:	often does it offer a lens that is perhaps perhaps
00:46:10> 00:46:14:	has not had the opportunity before prior to prior to
00:46:14> 00:46:17:	this sort of programming. So you know as you Sean
00:46:17> 00:46:22:	mentioned we when we talk about increased foot football,
•••••	increased
00:46:22> 00:46:27:	audience, increase engagement, we're also thinking about aspects such as
00:46:27> 00:46:31:	fundraising. So when we when we think about programming these
00:46:31> 00:46:34:	spaces we can also contribute to a certain.
00:46:34> 00:46:38:	Cause or the participants can contribute to a certain cause
00:46:38> 00:46:40:	and there's a significant.
00:46:41> 00:46:45:	Significant amount of collaboration that can come from these efforts.
00:46:45> 00:46:48:	l can give you a specific example. We have a
00:46:48> 00:46:51:	concert venue called Pier 17 in this in the Seaport
00:46:51> 00:46:55:	in Manhattan and during the pandemic there were no concerts
00:46:55> 00:46:55:	SO.
00:46:56> 00:46:57:	So.
00:46:57> 00:47:00:	You know, we had this beautiful space. And So what
00:47:01> 00:47:04:	we did was on the rooftop, we created what we

00:47:04> 00:47:08:	call the Greens. These are individual parcels of green space
00:47:08> 00:47:11:	for New Yorkers to, you know, to to be able
00:47:11> 00:47:11:	to.
00:47:11> 00:47:14:	Be safe and outside and, you know, really have a
00:47:14> 00:47:18:	interaction which might not have been possible given the
	density.
00:47:18> 00:47:21:	And so, you know, these sort of, I think the
00:47:21> 00:47:25:	pandemic also offer these sort of innovative ideas which which
00:47:25> 00:47:29:	perhaps could not have been explored in a different situation
00:47:29> 00:47:34:	and lend itself to increase footfall, increased collaboration, increased cohesion
00:47:34> 00:47:38:	among people who may not have access to each other.
00:47:38> 00:47:41:	So that's a great segue to one of the most
00:47:41> 00:47:45:	voted questions from the audience today, which is who manages
00:47:45> 00:47:50:	this open space in throughout the operations and management that
00:47:50> 00:47:54:	you know this this operation and stewardship phase, who, who,
00:47:54> 00:47:55:	who takes care of it.
00:47:56> 00:47:57:	Is it different?
00:47:58> 00:48:01:	I'm afraid to give the dreaded answer. It varies, but.
00:48:04> 00:48:06:	I can. I can speak to some of the examples
00:48:06> 00:48:07:	we have.
00:48:09> 00:48:14:	There there are certain aspects that the Howard Hughes Corporation
00:48:14> 00:48:18:	manages and maintains over a period of time. Also some
00:48:18> 00:48:22:	certain aspects are managed by the homeowners association depending on
00:48:22> 00:48:26:	the jurisdiction. But you know, so I think at the
00:48:26> 00:48:29:	end of the day it really depends on on the
00:48:29> 00:48:32:	on this type of space, where it's located and who
00:48:32> 00:48:34:	is ultimately responsible for it.
00:48:36> 00:48:39:	I say in a lot of the the urban environment
00:48:39> 00:48:44:	and that we work in downtown associations, business improvement districts,
00:48:44> 00:48:48:	property based Improvement District in California for example. Those are
00:48:49> 00:48:53:	great mechanisms that are legally allowed to say raise revenue
00:48:53> 00:48:56:	from property owners and use that money to also invest
00:48:56> 00:48:59:	in open space and also use structures like board to
00:49:00> 00:49:04:	represent those different sectors and understand the goal and need.

00:49:04> 00:49:06:	So that's definitely a very valuable.
00:49:06> 00:49:08:	Matters that we think we can.
00:49:09> 00:49:12:	That's the potential mechanism to really take care of our
00:49:12> 00:49:13:	open spaces.
00:49:13> 00:49:15:	The channeling the private.
00:49:16> 00:49:20:	Money and also private goal into the public, well, pretty
00:49:20> 00:49:22:	useful mechanism.
00:49:25> 00:49:29:	Are there some other examples of social infrastructure you've seen
00:49:29> 00:49:32:	successfully implemented that are not parks or open spaces?
00:49:33> 00:49:37:	Are there, I'd say actually, in addition to open spaces.
00:49:38> 00:49:42:	Both spaces like retail, neighborhood centers are also very important.
00:49:42> 00:49:45:	And then I know like retail is very hard right
00:49:45> 00:49:48:	now. So maybe so maybe that's why we need to
00:49:48> 00:49:52:	think about, we need to broaden our understanding of retail
00:49:52> 00:49:55:	so that it's not just traditional shop or restaurant is
00:49:55> 00:49:58:	also place for you to hang out like the hybrid
00:49:58> 00:50:02:	meeting space and also food halls and markets that different
00:50:02> 00:50:06:	small businesses come by. So there are definitely evolving
00 50 05 0 00 50 00	typologies
00:50:07> 00:50:08:	for retail incident.
00:50:08> 00:50:11:	Average on. So that's also one of the maybe the
00:50:11> 00:50:14:	next frontier to think about social spaces in the private
00:50:14> 00:50:18:	room and also achieve the goal of community building.
00:50:18> 00:50:21:	And does this also help with like the walkability of
00:50:21> 00:50:25:	this space and and sort of transforming that social interaction
00:50:25> 00:50:28:	from the car to the to the pedestrian level. I
00:50:28> 00:50:32:	think that's really important component of of social infrastructure.
00:50:32> 00:50:36:	Yeah, definitely. Yes, we know like walkability is not only
00:50:36> 00:50:39:	about the length of the block or like the the
00:50:39> 00:50:42:	width of the street, it's also about what happens on
00:50:42> 00:50:45:	the sides. So having interesting shops they can work by
00:50:45> 00:50:49:	definitely feels much more engaging than working through a black
00:50:49> 00:50:52:	wall, which unfortunately we do see a lot in many
00:50:52> 00:50:54:	cities across this country.
00:50:54> 00:50:58:	And does it also help to integrate different populations like
00:50:58> 00:51:01:	the youth, the elderly, people who who don't always have
00:51:02> 00:51:02:	access to a car?
00:51:05> 00:51:09:	Absolutely. I think a multi generational approach is is really
00:51:09> 00:51:12:	key to the success you know in.

00:51:13> 00:51:17:	And bringing making sure that you're, whether it's your programming
00:51:17> 00:51:20:	or your accessibility, your is equitable to all.
00:51:22> 00:51:26:	All generations and, you know, all kinds of audiences, including
00:51:26> 00:51:30:	your programming. So you know, whether for example, whether we're
00:51:30> 00:51:34:	whether we're celebrating a pride parade or we're celebrating a
00:51:34> 00:51:39:	Halloween parade. I think ensuring that it's, you know, representative
00:51:39> 00:51:43:	of the authenticity of of who's participating and who is
00:51:43> 00:51:47:	observing is equally important. And I think going back to
00:51:47> 00:51:50:	the idea about, you know, social interaction and perhaps.
00:51:52> 00:51:55:	Space, so we didn't think of your one. Another example
00:51:55> 00:51:58:	that comes to my mind is, you know, we had
00:51:58> 00:52:01:	a few available retail spaces during the pandemic and those
00:52:01> 00:52:05:	were converted into art galleries and they continue to be
00:52:05> 00:52:09:	art galleries because they were so successful. Folks still come
00:52:09> 00:52:11:	by and want to see, you know, what pop up
00:52:11> 00:52:16:	galleries is open now. Similarly, we also had culinary experiences
00:52:16> 00:52:19:	that were focused on, you know, maybe a chef's presentation
00:52:19> 00:52:21:	or a cooking class or a or a wine.
00:52:22> 00:52:25:	Stained glass. So these were all I think more experiential
00:52:25> 00:52:29:	in nature, which I think more audiences are looking for
00:52:29> 00:52:32:	to you know, there's there's a certain amount that wants
00:52:32> 00:52:35:	to kind of create their own adventure and in some
00:52:35> 00:52:38:	cases folks want to follow a path that's laid out.
00:52:39> 00:52:41:	So we we need to make both available.
00:52:42> 00:52:43:	Thanks.
00:52:44> 00:52:47:	So what's the best place for real estate to start
00:52:47> 00:52:51:	tackling social infrastructure? What are the highest value, the sort
00:52:51> 00:52:55:	of least difficult actions that people can take, maybe even
00:52:55> 00:52:58:	at a small scale, to just start and and give
00:52:58> 00:52:59:	it a try?
00:52:59> 00:53:01:	What would you recommend to people?
00:53:03> 00:53:06:	I'd say a small open space like a park and
00:53:06> 00:53:09:	there's a weed hell are very strategic. But as I
00:53:09> 00:53:14:	mentioned earlier, programming like investment in programming of those spaces
00:53:14> 00:53:18:	shouldn't be more because sometimes that make or break a

00:53:18> 00:53:20:	successful gathering space.
00:53:20> 00:53:22:	It's not a luxury, it's an essential.
00:53:23> 00:53:26:	Yeah, I mean, have a good sense of the community
00:53:26> 00:53:30:	or the neighborhood, right, because that will drive a lot
00:53:30> 00:53:34:	of the the design choices and where you're likely to
00:53:34> 00:53:34:	get.
00:53:34> 00:53:37:	A, a success in terms of you know nothing worse
00:53:37> 00:53:41:	than creating space that wouldn't be used or would would
00:53:42> 00:53:45:	not sort of grow in interest and value over time.
00:53:45> 00:53:49:	And so you know either something that kind of blends
00:53:49> 00:53:53:	into the the aesthetic and the context of a community
00:53:53> 00:53:58:	or something that is somewhat disruptive that actually actively collides
00:53:58> 00:54:02:	groups and populations. So to the point of multi generationally
00:54:02> 00:54:04:	as people talk about it.
00:54:04> 00:54:08:	It's not just about creating space that everybody can have
00:54:08> 00:54:13:	access to, but actually purposefully colliding social interaction. And so
00:54:13> 00:54:16:	those would be the kinds of questions that I would
00:54:16> 00:54:20:	say developers should should start asking and have some kind
00:54:20> 00:54:23:	of brokers locally that can help with that that visioning
00:54:24> 00:54:26:	and that design thinking early on.
00:54:27> 00:54:30:	I agree with everything that's been said Allison. I, I,
00:54:31> 00:54:33:	you know, I think you just need to take the
00:54:33> 00:54:37:	first available empty space you see and you know bring
00:54:37> 00:54:41:	have you know have an interesting activity there. So for
00:54:41> 00:54:44:	example we have a program, you know, bikes for kids,
00:54:44> 00:54:48:	which which is essentially you know, bikes are donated over
00:54:48> 00:54:51:	a period over the year and there's no place to
00:54:51> 00:54:55:	store those bikes. So we donated a space where these
00:54:55> 00:54:58:	bikes could be stored and then twice a year.
00:54:58> 00:55:01:	Volunteers come and fix the bikes and so you know
00:55:01> 00:55:04:	there's you know everyone gets a T-shirt they get they
00:55:04> 00:55:07:	hang out. You know folks who can't fix bikes are
00:55:07> 00:55:10:	direct the people to the right spot. There's there's some
00:55:11> 00:55:13:	food and music. I think it lends itself to a
00:55:13> 00:55:17:	very positive environment. So you know I don't think, I
00:55:17> 00:55:20:	think typically when we think about when we, you know
00:55:20> 00:55:23:	in my mind when we think about hard words like
00:55:23> 00:55:26:	infrastructure, it like you know it, it becomes this visual
00:55:26> 00:55:27:	of like having this.

00:55:28> 00:55:32:	Very organized space with the very specific program and you
00:55:32> 00:55:35:	know you have to. It seems very hard and overwhelming
00:55:35> 00:55:37:	but it it may not be, it could be any
00:55:37> 00:55:41:	activity that brings a couple of people together. It just
00:55:41> 00:55:44:	needs like you Sharon said and Anita alluded to thought
00:55:44> 00:55:46:	before it's implemented.
00:55:48> 00:55:50:	OK. I think we have time for one last question
00:55:50> 00:55:53:	from the audience. I think this is a good one,
00:55:53> 00:55:53:	SO.
00:55:54> 00:55:58:	If social infrastructure is built into the project and it
00:55:58> 00:56:02:	increases property values in an area, how do we make
00:56:02> 00:56:06:	sure that that doesn't push out the lower income families?
00:56:06> 00:56:10:	Are there existing policies or other case studies that can
00:56:10> 00:56:13:	help us, you know, make sure that we have these
00:56:14> 00:56:18:	complete connected communities and we're not, you know, failing to
00:56:18> 00:56:20:	to maintain that equity?
00:56:22> 00:56:25:	Definitely, yeah. This is such a great question of also
00:56:25> 00:56:28:	very relevant topic as we do see what we call
00:56:28> 00:56:32:	green gentrification happening all across the country like when we
00:56:32> 00:56:36:	have successful parks, real estate become much more expensive. But
	·
00:56:36> 00:56:39:	I think there are many different angles to think about
00:56:36> 00:56:39: 00:56:39> 00:56:42:	·
	I think there are many different angles to think about
00:56:39> 00:56:42:	I think there are many different angles to think about this from at least from our perspective. One is that
00:56:39> 00:56:42: 00:56:42> 00:56:46:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like.
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55: 00:56:55> 00:56:59:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we can think about how the park grow with the community,
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55: 00:56:55> 00:56:59: 00:56:59> 00:57:02:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we can think about how the park grow with the community, not just like to push them out, but then the second aspect about funding because all those preventative
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55: 00:56:55> 00:56:59: 00:56:59> 00:57:02: 00:57:02> 00:57:06:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we can think about how the park grow with the community, not just like to push them out, but then the second aspect about funding because all those preventative or like like preemptive strategies to fight against justification needs
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55: 00:56:55> 00:56:59: 00:56:59> 00:57:02: 00:57:02> 00:57:06:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we can think about how the park grow with the community, not just like to push them out, but then the second aspect about funding because all those preventative or like like preemptive strategies to fight against justification needs funding to
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55: 00:56:55> 00:56:59: 00:56:59> 00:57:02: 00:57:02> 00:57:11: 00:57:11> 00:57:15:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we can think about how the park grow with the community, not just like to push them out, but then the second aspect about funding because all those preventative or like like preemptive strategies to fight against justification needs funding to be able to become implemented. This is where thinking about
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55: 00:56:55> 00:56:59: 00:56:59> 00:57:02: 00:57:02> 00:57:11: 00:57:11> 00:57:15: 00:57:15> 00:57:18:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we can think about how the park grow with the community, not just like to push them out, but then the second aspect about funding because all those preventative or like like preemptive strategies to fight against justification needs funding to be able to become implemented. This is where thinking about value capture, say if there can be a value capture
00:56:39> 00:56:42: 00:56:42> 00:56:46: 00:56:46> 00:56:49: 00:56:49> 00:56:52: 00:56:52> 00:56:55: 00:56:55> 00:56:59: 00:56:59> 00:57:02: 00:57:02> 00:57:06: 00:57:11> 00:57:11: 00:57:15> 00:57:18: 00:57:18> 00:57:22:	I think there are many different angles to think about this from at least from our perspective. One is that the public sector really does have imperative to plan not just to say planning for the park itself, but also invest investments or planning for amenities like. Training Center for housing around the park so that we can think about how the park grow with the community, not just like to push them out, but then the second aspect about funding because all those preventative or like like preemptive strategies to fight against justification needs funding to be able to become implemented. This is where thinking about value capture, say if there can be a value capture district like a TIF district or any other districts around

00:57:31> 00:57:34:	become one of the considerations that cities struggling with this
00:57:34> 00:57:37:	for facing this problem should consider.
00:57:39> 00:57:39:	Right.
00:57:40> 00:57:42:	Other thoughts, Anita. God. Tommy.
00:57:44> 00:57:46:	No, I, I I agree and I think this is
00:57:46> 00:57:49:	where some of the public private partnerships both from a
00:57:49> 00:57:53:	design feature but also a financing feature can kind of
00:57:53> 00:57:56:	embed some of these elements such that there is not
00:57:56> 00:58:00:	necessarily a carve out but some kind of consideration and
00:58:00> 00:58:03:	how that space would be designed potentially as we think
00:58:03> 00:58:08:	about business associations and neighborhood associations that can also crowd
00:58:08> 00:58:11:	out low income families. So what kind of groups is
00:58:11> 00:58:14:	also at the table that represents their.
00:58:14> 00:58:18:	Interests and what kind of perhaps participation could be embedded
00:58:18> 00:58:20:	in that so that they have a role both in
00:58:21> 00:58:24:	the design and in the O&M phase that there's some
00:58:24> 00:58:28:	continuity there, right. It's got to be fairly purposeful at
00:58:28> 00:58:31:	every stage and but but I think it's possible
00:58:31> 00:58:34:	and that's kind of the the notion of putting that
00:58:34> 00:58:38:	front and center and mixed-use and equity centeredness. There are
00:58:38> 00:58:40:	some, there are some models there.
00:58:42> 00:58:42:	Great.
00:58:44> 00:58:46:	I mean I listen, I I couldn't say it better
00:58:46> 00:58:49:	than the two wonderful speakers you've had we've had here.
00:58:49> 00:58:52:	I think it really comes down to you know the
00:58:52> 00:58:55:	environment, the economics, the equity and the experience. At the
00:58:55> 00:58:57:	end of the day how you make someone feel is
00:58:58> 00:59:00:	what will make them come back and you know, share,
00:59:00> 00:59:04:	share that conversation with someone else and really increase the
00:59:04> 00:59:07:	group that wants to participate. So that's what that's what
00:59:07> 00:59:09:	we want to get to truly authentic experience.
00:59:11> 00:59:14:	Well, thank you. This has been such a productive and
00:59:14> 00:59:19:	rich discussion. I really appreciate all this expertise, all the
00:59:19> 00:59:23:	projects you've brought to us, all the examples you've
	brought.
00:59:23> 00:59:26: 00:59:26> 00:59:29:	Thanks to all of you for joining in. We really appreciate it. And Auggie has put a link to a

00:59:29 --> 00:59:32:survey at the in the chat for everyone, if you00:59:32 --> 00:59:35:don't mind, if you would let us know if you00:59:35 --> 00:59:38:enjoyed the webinar, if you'd like to see more in00:59:38 --> 00:59:41:this area, we we'd love to know that. Thank you.00:59:41 --> 00:59:44:Well, very much for for joining and we'll see you00:59:44 --> 00:59:45:again soon.00:59:48 --> 00:59:49:Thank you. Thank you. Bye. Take care.00:59:48 --> 00:59:49:Bye.

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