

## Webinar

## Get Smart

Date: July 31, 2023

| 00:00:05> 00:00:16: | All right.  |
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| 00:00:16> 00:00:18: | Welcome everyone to the webinar.  |
| 00:00:19> 00:00:21: | If you wouldn't mind sharing the chat a little bit                            |
| 00:00:21> 00:00:23: | about yourself before you begin, that would be lovely.                        |
| 00:01:07> 00:01:08: | l welcome.  |
| 00:01:08> 00:01:10: | We'll begin in just a moment, but in the meantime,                            |
| 00:01:10> 00:01:12: | please help us get to know you better by sharing                              |
| 00:01:12> 00:01:14: | the chat, the industry sector you work in, as well                            |
| 00:01:14> 00:01:16: | as what you'd like to learn from this webinar.                                |
| 00:01:58> 00:02:00: | All right, we'll be getting started in just a few                             |
| 00:02:00> 00:02:01: | seconds.  |
| 00:02:01> 00:02:03: | But in the meantime, if you could please share your                           |
| 00:02:03> 00:02:06: | industry sector in the chat, as well as anything you'd                        |
| 00:02:06> 00:02:09: | like to learn from this webinar, please do so.                                |
| 00:02:52> 00:02:57: | All right, let's get started.   |
| 00:02:57> 00:03:00: | So good afternoon, everyone, and welcome to the Get Smart                     |
| 00:03:00> 00:03:04: | the Business Case for Grid Interactive High Performance<br>Buildings webinar. |
| 00:03:05> 00:03:07: | My name is Leon Plass, and I'm a senior manager                               |
| 00:03:07> 00:03:09: | with the Urban Land Institute's Resilience Program.                           |
| 00:03:10> 00:03:14: | I'm joined on this call here with panelists Jonathan Flaherty,                |
| 00:03:14> 00:03:19: | Managing Director and Global Head of Sustainability and Building Technologies |
| 00:03:19> 00:03:23: | at Tishman Spire, Jake Elder, Vice President of Research<br>and               |
| 00:03:23> 00:03:27: | Innovation and at Energy Impact Partners, Sarah King,<br>Senior Vice          |
| 00:03:27> 00:03:31: | President of Sustainability at Kilroy Realty and Anish Chiluk,<br>Manager     |
| 00:03:31> 00:03:35: | of Carbon Free Buildings at the Rocky Mountain Institute.                     |

| 00:03:36> 00:03:38: | So we have a packed agenda to cover over the  |
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| 00:03:38> 00:03:42: | span of this brief hour, beginning with some background information                 |
| 00:03:42> 00:03:45: | on the subject of grid interactivity and energy efficiency, and                     |
| 00:03:45> 00:03:49: | then flowing into a more indepth discussion with our panelists.                     |
| 00:03:50> 00:03:54: | We're living right now in a time of unprecedented change,                           |
| 00:03:54> 00:03:57: | and as a result of climate change, we're facing new                                 |
| 00:03:57> 00:03:58: | uncertainties.  |
| 00:03:59> 00:04:01: | But the final outlook is going to depend on our                                     |
| 00:04:01> 00:04:03: | ability to both curb our emissions and adapt to new                                 |
| 00:04:03> 00:04:04: | conditions.   |
| 00:04:05> 00:04:08: | A recent report by the World Green Buildings Council found                          |
| 00:04:08> 00:04:11: | that buildings account for 39% of global emissions, which is                        |
| 00:04:11> 00:04:12: | a staggering figure.  |
| 00:04:12> 00:04:14: | That begs the question of what can be done to                                       |
| 00:04:14> 00:04:17: | meet the Net 0 emissions paradigm for buildings, or rather                          |
| 00:04:17> 00:04:18: | the Net 0 imperative.   |
| 00:04:20> 00:04:24: | Constructing and retrofitting grid interactive high performance buildings is one    |
| 00:04:24> 00:04:26: | of the many pathways towards reaching that zero goals.                              |
| 00:04:27> 00:04:31: | These are structures that optimize energy efficiency by integrating renewable       |
| 00:04:31> 00:04:34: | energy sources and energy efficient technologies and can both consume               |
| 00:04:34> 00:04:37: | from and provide power back to the electric grid while                              |
| 00:04:37> 00:04:40: | offering additional benefits to owners and occupants.                               |
| 00:04:40> 00:04:43: | I'm here today alongside our amazing panelists to introduce you                     |
| 00:04:43> 00:04:46: | to some of the great potential for good interactive high                            |
| 00:04:46> 00:04:47: | performance buildings.  |
| 00:04:51> 00:04:53: | There are many facets to the value proposition behind good                          |
| 00:04:54> 00:04:55: | interactive high performance buildings.   |
| 00:04:55> 00:04:59: | And in the report, our forthcoming report this fall, we                             |
| 00:04:59> 00:05:04: | highlight carbon emissions reductions, utility bill cost reductions, build business |
| 00:05:04> 00:05:09: | continuity, asset resilience and improved occupant comfort as core components       |
| 00:05:09> 00:05:11: | of that value proposition.  |
| 00:05:11> 00:05:15: | Shifting away from carbon intensive sources of energy by installing                 |
| 00:05:15> 00:05:19: | onsite renewables and optimizing time of use electricity based on                   |
| 00:05:19> 00:05:23: | cleanliness of the grid can help mitigate emissions both                            |

|                     | across   |
|---------------------|--|
| 00:05:23> 00:05:25: | asset portfolios and electric grids.   |
| 00:05:25> 00:05:29: | These both go directly towards attaining the net 0 imperative                |
| 00:05:29> 00:05:32: | as well as attaining and maintaining compliance with internal ESG            |
| 00:05:32> 00:05:35: | commitments as well as regulatory requirements.                              |
| 00:05:38> 00:05:41: | Some of the common interventions behind good interactivity and energy        |
| 00:05:41> 00:05:45: | efficiency includes smart building systems and time tested<br>practices such |
| 00:05:45> 00:05:46: | as demand response.  |
| 00:05:46> 00:05:51: | These interventions also contribute to utility bill cost reductions, since   |
| 00:05:51> 00:05:55: | overall energy use and peak demand changes charges rather are                |
| 00:05:55> 00:05:59: | minimized, which is even more appealing in light of accompanying             |
| 00:05:59> 00:06:03: | decreases in operating expenses, which feed into higher net operating        |
| 00:06:03> 00:06:06: | income and asset value when structures are taken offline or                  |
| 00:06:07> 00:06:09: | disconnected due to extreme weather conditions.                              |
| 00:06:10> 00:06:13: | These smart grid technologies and onsite renewables can also help            |
| 00:06:13> 00:06:17: | ensure the commercial tenants are able to resume business operations         |
| 00:06:17> 00:06:20: | in a timely fashion, and also gives residential property owners              |
| 00:06:20> 00:06:21: | Peace of Mind.   |
| 00:06:21> 00:06:25: | Given projected changes in the frequency and intensity of storms             |
| 00:06:25> 00:06:28: | across the globe in the coming years, asset resilience against               |
| 00:06:28> 00:06:30: | climate impacts will become increasingly important.                          |
| 00:06:33> 00:06:36: | In the past, there was also a perception that buildings                      |
| 00:06:36> 00:06:39: | could be either be energy efficient or comfortable, but to                   |
| 00:06:39> 00:06:43: | optimize for one or the other would require significant tradeoffs.           |
| 00:06:43> 00:06:47: | With the introduction of smarter zonal controls and occupant feedback,       |
| 00:06:47> 00:06:49: | things have changed significantly.   |
| 00:06:50> 00:06:54: | And finally, these structures are built to last as new                       |
| 00:06:54> 00:06:59: | regulations are adopted to curb an emissions Preemptively mitigating, excuse |
| 00:06:59> 00:07:04: | me, curb emissions preemptively mitigating future financial risks to assets  |

| 00:07:04> 00:07:06: | is increasingly important.  |
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| 00:07:07> 00:07:11: | So having addressed the why that value proposition, we should         |
| 00:07:11> 00:07:14: | also be considering the how so Mary Ann Pied with                     |
| 00:07:14> 00:07:19: | the Lawrence Berkeley National Laboratory offered a few               |
|                     | easy to   |
| 00:07:19> 00:07:23: | remember points of guidance that was it's expanded on in              |
| 00:07:23> 00:07:25: | greater detail in the report.   |
| 00:07:25> 00:07:29: | So those points of guidance are shape systems to respond              |
| 00:07:29> 00:07:33: | to tariffs to shape electric loads, shift to the cleanest             |
| 00:07:33> 00:07:37: | available sources of electricity and move consumption to the cleanest |
| 00:07:38> 00:07:38: | time of day.  |
| 00:07:39> 00:07:44: | Shed load through traditional demand response and finally shimmy with |
| 00:07:44> 00:07:48: | fast acting ancillary services like battery storage.                  |
| 00:07:48> 00:07:51: | So now that we've covered a bit of background on                      |
| 00:07:51> 00:07:55: | the business case for grid interactivity and and energy efficiency    |
| 00:07:55> 00:07:59: | alongside some of the key concepts that we were addressing            |
| 00:07:59> 00:08:02: | in this forthcoming report, I think it's time for us                  |
| 00:08:02> 00:08:04: | to begin our panel discussion.  |
| 00:08:05> 00:08:10: | So I'm going to go ahead and turn off the                             |
| 00:08:10> 00:08:16: | screen share here and beginning with with Anish, I'd like             |
| 00:08:16> 00:08:22: | to ask what new technologies are you excited for that                 |
| 00:08:22> 00:08:28: | are currently on the market to further enable next generation         |
| 00:08:28> 00:08:30: | grid interactivity?   |
| 00:08:33> 00:08:34: | Thanks, Leanne.   |
| 00:08:35> 00:08:35: | Yeah.   |
| 00:08:35> 00:08:37: | I think that there is a number of of new                              |
| 00:08:37> 00:08:41: | and emerging technologies that I'm particularly excited about.        |
| 00:08:42> 00:08:43: | And I'll talk about a few of them.                                    |
| 00:08:43> 00:08:47: | One is people have been talking for many years about                  |
| 00:08:47> 00:08:51: | a vehicle to grid interactivity, so using and harnessing the          |
| 00:08:51> 00:08:54: | batteries that are in electric vehicles.                              |
| 00:08:54> 00:08:56: | And for many years the US just didn't have consumer                   |
| 00:08:56> 00:08:59: | products that were available and we're finally starting to see        |
| 00:08:59> 00:09:00: | that change.  |
| 00:09:01> 00:09:05: | So you know Ford is piloting the F-150 Lightning which                |
| 00:09:05> 00:09:09: | has that capability and a number of new large.                        |
| 00:09:11> 00:09:14: | EVEV's that are coming into the market will also have                 |
| 00:09:14> 00:09:15: | that capability.  |
| 00:09:15> 00:09:19: | And you also see a number of utilities piloting vehicle               |
|                     |   |

| 00:09:19> 00:09:24: | to grid interactivity with assets they control things like school          |
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| 00:09:24> 00:09:28: | buses, municipal fleets for buses and things like that.                    |
| 00:09:28> 00:09:30: | So we're going to see vehicle to grid really growing.                      |
| 00:09:32> 00:09:36: | For a built and you know, specifically to building systems,                |
| 00:09:36> 00:09:39: | I think that there's a lot of new software tools                           |
| 00:09:39> 00:09:43: | online that are making it easier to aggregate loads.                       |
| 00:09:43> 00:09:47: | So when we talk about good interactivity, people are thinking              |
| 00:09:47> 00:09:51: | about individual technologies, but tying them all together and aggregating |
| 00:09:51> 00:09:54: | them so that they can be one kind of larger                                |
| 00:09:54> 00:09:57: | load and basically more useful to a utility company.                       |
| 00:09:57> 00:09:59: | There's software tools that are enabling that.                             |
| 00:09:59> 00:10:00: | There's examples.  |
| 00:10:00> 00:10:06: | Of multifamily building owners aggregating domestic hot water tanks, which |
| 00:10:06> 00:10:10: | are small in each unit but in aggregate across the                         |
| 00:10:10> 00:10:15: | whole building through the software, they're aggregated and can actually   |
| 00:10:15> 00:10:18: | provide a useful asset to the utilities.                                   |
| 00:10:18> 00:10:21: | So those are two examples that I'm particularly excited about.             |
| 00:10:22> 00:10:22: | Thank you.   |
| 00:10:23> 00:10:27: | Jake, did you want to provide any thoughts on this?                        |
| 00:10:27> 00:10:29: | What new technologies are you excited for?                                 |
| 00:10:29> 00:10:30: | Yeah, happy to.  |
| 00:10:30> 00:10:32: | And I agree with what Anish said in terms of                               |
| 00:10:32> 00:10:34: | some of the areas where innovation is happening.                           |
| 00:10:35> 00:10:36: | To me though, I think a lot of technologies are                            |
| 00:10:37> 00:10:38: | already there and it's really about deployment.                            |
| 00:10:39> 00:10:42: | So we're looking for tools that can help actually move                     |
| 00:10:42> 00:10:43: | to deployment.   |
| 00:10:43> 00:10:46: | Perhaps there's some software applications to find the right deployments   |
| 00:10:46> 00:10:48: | and the right buildings with the right business models.                    |
| 00:10:48> 00:10:50: | And then equally important from my perspective is how do                   |
| 00:10:50> 00:10:52: | we get the utility side of the equation to get                             |
| 00:10:52> 00:10:55: | the incentives right to make this really a partnership and                 |
| 00:10:55> 00:10:57: | help both both building operators and then the utility industry,           |
| 00:10:57> 00:10:59: | you know saw some of these challenges together.                            |
| 00:10:59> 00:11:01: | I think the one note that I'd make that that                               |
| 00:11:01> 00:11:03: | to me has held some of this back is, is                                    |
| 00:11:03> 00:11:05: | really that you know historically great flexibility.                       |
| 00:11:05> 00:11:07: | These programs have existed for a while.                                   |

| 00:11:07> 00:11:10: | They've been low automation, you know, utility operators just picking |
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| 00:11:10> 00:11:13: | up the phone and calling folks and lots of companies                  |
| 00:11:13> 00:11:15: | trying to add more automation to that.                                |
| 00:11:15> 00:11:17: | But I think I'd be curious to hear from Jonathan                      |
| 00:11:17> 00:11:20: | and Sarah what the value proposition really is for a                  |
| 00:11:20> 00:11:20: | building owner.   |
| 00:11:21> 00:11:23: | Historically, they just kind of haven't really been into energy       |
| 00:11:23> 00:11:24: | systems.  |
| 00:11:25> 00:11:27: | And I think one of the reasons I would hypothesize                    |
| 00:11:27> 00:11:29: | is that productivity is way more important than energy.               |
| 00:11:30> 00:11:33: | And so if you take a typical large office building,                   |
| 00:11:33> 00:11:37: | the average annual value per energy savings from automation might     |
| 00:11:37> 00:11:38: | be like \$0.50 a square foot.   |
| 00:11:39> 00:11:41: | But if you increase labor productivity by 1%, that's like             |
| 00:11:41> 00:11:43: | 10 bucks a square foot in terms of savings.                           |
| 00:11:43> 00:11:45: | And so that tension is real.  |
| 00:11:45> 00:11:46: | And and yeah, Jonathan.   |
| 00:11:46> 00:11:49: | Said, well, I would just say like you know to                         |
| 00:11:49> 00:11:52: | give a good example where we collect the most demand                  |
| 00:11:52> 00:11:55: | response revenue today, demand response being a crude version of      |
| 00:11:55> 00:11:58: | grid interactivity, the only one we really get paid for               |
| 00:11:58> 00:11:59: | today.  |
| 00:11:59> 00:12:01: | But, so we'll use it as the example, but I                            |
| 00:12:01> 00:12:04: | wouldn't call it grid interactivity and I think the way               |
| 00:12:04> 00:12:07: | that we're discussing, right, but like you know we make               |
| 00:12:07> 00:12:07: | a couple.   |
| 00:12:08> 00:12:11: | Well, I'm not going to make a decent amount of                        |
| 00:12:11> 00:12:14: | money doing that at Rock Center, but it's far less                    |
| 00:12:14> 00:12:16: | than .5% of the revenue center, right.                                |
| 00:12:16> 00:12:19: | And so at the end of the day, making sure                             |
| 00:12:19> 00:12:23: | that every office is the temperature that the lease calls             |
| 00:12:23> 00:12:27: | for and everybody is getting the services that they need              |
| 00:12:27> 00:12:30: | is 99% of the goal, 1% is to do Dr.                                   |
| 00:12:30> 00:12:30: | and energy savings.   |
| 00:12:30> 00:12:33: | That's not because those numbers are good.                            |
| 00:12:33> 00:12:34: | We make good money off Dr.  |
| 00:12:34> 00:12:35: | and love doing it.  |
| 00:12:36> 00:12:38: | But at the end of the day, we make 99.5%                              |
| 00:12:38> 00:12:42: | of our revenue, making our tenants happy and comfortable in           |
| 00:12:42> 00:12:43: | their offices.  |
|                     |   |

| 00.40.40            | Catherale a tension all the time there as to                            |
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| 00:12:43> 00:12:46: | So there's a tension all the time there as to                           |
| 00:12:46> 00:12:50: | achieving both of those goals at the same time.                         |
| 00:12:50> 00:12:52: | But the sad reality is we're going to lean into                         |
| 00:12:52> 00:12:55: | comfort every day because that's where the real revenue is.             |
| 00:12:56> 00:12:58: | But sorry Sarah, I'm sure you didn't need to jump                       |
| 00:12:58> 00:12:59: | in there for you.   |
| 00:13:00> 00:13:03: | No, I I agree with everything that's been said and                      |
| 00:13:03> 00:13:05: | I think you know like with a lot of things                              |
| 00:13:05> 00:13:09: | sustainability related, you know the tech and the tools exist           |
| 00:13:09> 00:13:11: | and it's just a deployment problem.                                     |
| 00:13:11> 00:13:13: | I think this is also kind of a we need                                  |
| 00:13:13> 00:13:16: | to fight the the way we've always done things I                         |
| 00:13:16> 00:13:18: | think is is a very strong factor in real estate                         |
| 00:13:18> 00:13:22: | and especially in building operations and with engineering teams.       |
| 00:13:22> 00:13:24: | And so I think that there's this, there's a lot                         |
| 00:13:24> 00:13:25: | of.   |
| 00:13:25> 00:13:28: | I think demand response has kind of a bad, bad                          |
| 00:13:28> 00:13:28: | reputation.   |
| 00:13:29> 00:13:31: | And so I think that as we talk about grid                               |
| 00:13:31> 00:13:35: | interactivity, I think we need to figure out it's kind                  |
| 00:13:35> 00:13:38: | of like a people behavior change problem to challenge some              |
| 00:13:38> 00:13:39: | of the.   |
| 00:13:39> 00:13:42: | The people who've been operating buildings for a long time              |
| 00:13:42> 00:13:44: | in the same way that there's, there might be ways                       |
| 00:13:44> 00:13:45: | to to do it a little bit differently.                                   |
| 00:13:45> 00:13:48: | That doesn't impact that tenant comfort, which I believe is             |
| 00:13:48> 00:13:52: | absolutely, you know, foremost in everybody's mind from the engineering |
| 00:13:52> 00:13:55: | teams to the asset management to the property management teams.         |
| 00:13:56> 00:13:59: | And just to briefly touch on something that Jake said,                  |
| 00:13:59> 00:14:01: | like we don't do automated demand response like you would               |
| 00:14:01> 00:14:03: | think that that would be obvious, but no because.                       |
| 00:14:04> 00:14:06: | Who knows what the utility wants, right?                                |
| 00:14:06> 00:14:07: | Meaning, I'm happy to hear about it and we have                         |
| 00:14:07> 00:14:09: | an agreement to do those some of those things and                       |
| 00:14:09> 00:14:10: | get paid to do it.  |
| 00:14:10> 00:14:12: | But there may be moments where we don't want to                         |
| 00:14:12> 00:14:14: | do that right for any number of reasons.                                |
| 00:14:14> 00:14:17: | And so automated demand response may be in the future                   |
| 00:14:17> 00:14:20: | it could be truly be invisible to the tenants.                          |
| 00:14:20> 00:14:23: | But we want to keep that level of control in                            |
|                     |   |

| 00:14:23> 00:14:26: | our hands, not in content chance, I think.                                |
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| 00:14:26> 00:14:30: | I think that Anish and Jake might have some opinions                      |
| 00:14:30> 00:14:34: | to share on specifically the relationship between the grid, the           |
| 00:14:34> 00:14:38: | grid into the the the utility providers and the the,                      |
| 00:14:38> 00:14:40: | the building owners and operators.  |
| 00:14:41> 00:14:44: | But I wanted to just pause for a moment and                               |
| 00:14:44> 00:14:45: | go back.  |
| 00:14:45> 00:14:49: | We zoomed weigh in on these technology solutions specifically just        |
| 00:14:49> 00:14:50: | to get people excited.  |
| 00:14:50> 00:14:53: | But let's think about also the, you know at a                             |
| 00:14:53> 00:14:56: | higher level like what are the just general code benefits                 |
| 00:14:56> 00:15:00: | that you're seeing with these sort of grid interactivity solutions.       |
| 00:15:01> 00:15:05: | Let's you know we mentioned like demand response quite a                  |
| 00:15:05> 00:15:08: | few times as being a, it's a time tested intervention                     |
| 00:15:08> 00:15:12: | but there's also there's some give and some takes and                     |
| 00:15:12> 00:15:13: | drawbacks.  |
| 00:15:13> 00:15:15: | What would you say are some of the some of                                |
| 00:15:15> 00:15:18: | the positives from use of demand response and then you                    |
| 00:15:19> 00:15:22: | know, maybe talk a little bit about those drawbacks as                    |
| 00:15:22> 00:15:22: | well.   |
| 00:15:23> 00:15:26: | And this is just an open question to anyone, but                          |
| 00:15:26> 00:15:29: | if if Sarah or Anish would like to kick things                            |
| 00:15:29> 00:15:31: | off, by all means.  |
| 00:15:32> 00:15:34: | Yeah, I mean, I think I can.  |
| 00:15:34> 00:15:35: | I can jump in.  |
| 00:15:36> 00:15:38: | I think the one of the big Co benefits is                                 |
| 00:15:38> 00:15:41: | that this is a, this is a new opportunity for                             |
| 00:15:41> 00:15:45: | us to demonstrate kind of a positive collaboration with utilities         |
| 00:15:45> 00:15:46: | and so.   |
| 00:15:46> 00:15:49: | You know as I work you know obviously electrification of                  |
| 00:15:49> 00:15:51: | of the built environment is a huge priority right now.                    |
| 00:15:51> 00:15:53: | And as I work to promote that with our new                                |
| 00:15:53> 00:15:56: | buildings, our existing buildings across our portfolio.                   |
| 00:15:56> 00:15:59: | You know one of the biggest challenges that I have                        |
| 00:15:59> 00:16:02: | is really convincing my colleagues on, you know whether it's              |
| 00:16:02> 00:16:05: | the new development team or the operation side that the                   |
| 00:16:05> 00:16:09: | utilities will actually be able to consistently reliably deliver electric |
| 00:16:10> 00:16:13: | service at the amount we need whether for new construction                |
| 00:16:13> 00:16:16: | we've we've seen some significant delays for our new.                     |
| 00:16:16> 00:16:19: | Direction starts where we're trying to do all electric and                |

| 00.46.40 > 00.46.24. | just getting the senseity out to the new to the              |
|----------------------|--|
| 00:16:19> 00:16:21:  | just getting the capacity out to the new to the              |
| 00:16:21> 00:16:24:  | site proves to you know slows construction down by months    |
| 00:16:24> 00:16:25:  | and months and months.                                       |
| 00:16:26> 00:16:28:  | So I think that to me the Co benefit of                      |
| 00:16:28> 00:16:32:  | us really working kind of taking like a systems approach     |
| 00:16:32> 00:16:35:  | to this which is what absolutely has to happen is            |
| 00:16:35> 00:16:38:  | that we can have this new opportunity to kind of             |
| 00:16:38> 00:16:42:  | show have building owners, utilities and then the cities who |
| 00:16:42> 00:16:45:  | are pushing us and regulating us to to force us              |
| 00:16:45> 00:16:46:  | to electrify.  |
| 00:16:46> 00:16:48:  | We're kind we the three parties kind of need to              |
| 00:16:48> 00:16:51:  | come together and have sort of like a positive experience    |
| 00:16:52> 00:16:52:  | around this.   |
| 00:16:52> 00:16:54:  | And I think if we can, if we can make                        |
| 00:16:54> 00:16:56:  | that happen in a way that works for all three                |
| 00:16:56> 00:16:58:  | of those stakeholder groups.                                 |
| 00:16:59> 00:17:02:  | I think that there's a huge potential for buildings kind     |
| 00:17:02> 00:17:05:  | of really be the batteries that we need that are             |
| 00:17:05> 00:17:08:  | going to help the the grids transition to 100% renewable     |
| 00:17:08> 00:17:11:  | and have have a way to manage all that intermittent          |
| 00:17:11> 00:17:12:  | generation that's happening.                                 |
| 00:17:13> 00:17:15:  | So I think it's an exciting opportunity, but I don't         |
| 00:17:15> 00:17:16:  | think we're quite there.                                     |
| 00:17:16> 00:17:20:  | We're not seeing those Co benefits yet I think so            |
| 00:17:20> 00:17:24:  | Jonathan and Anish could, could could either of you maybe    |
| 00:17:24> 00:17:28:  | speak to like a, an instance like in practice where          |
| 00:17:28> 00:17:32:  | you know this grid interactivity has worked out.             |
| 00:17:32> 00:17:36:  | I know Tishman that has a has some properties that           |
| 00:17:36> 00:17:40:  | are sort of engaging in this already and seeing some         |
| 00:17:40> 00:17:43:  | success given certain parameters on site.                    |
| 00:17:44> 00:17:48:  | And Anish, I know you've also explored this in your          |
| 00:17:48> 00:17:49:  | work at RMI.   |
| 00:17:49> 00:17:53:  | Could either of you speak to these examples in practice?     |
| 00:17:57> 00:18:00:  | I'll let Jonathan go first, because he actually manages      |
|                      | buildings.   |
| 00:18:00> 00:18:01:  | Well, sure.  |
| 00:18:01> 00:18:03:  | I mean, I guess what I would say is, look,                   |
| 00:18:03> 00:18:05:  | we see greater than that.                                    |
| 00:18:06> 00:18:08:  | I always pause for a moment because in my mind               |
| 00:18:08> 00:18:11:  | grid interactivity in the future is like a real time         |
| 00:18:12> 00:18:15:  | carbon signal that tells us how to adjust accordingly and    |
| 00:18:15> 00:18:18:  | to do various different types of things with that signal.    |
|                      |  |

| 00:18:19> 00:18:20: | That is now what's happening today, right.                            |
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| 00:18:20> 00:18:23: | So to be clear that to the extent that that                           |
| 00:18:23> 00:18:27: | we participate in such things today, there's really the sort          |
| 00:18:27> 00:18:31: | of traditional demand response programs which are fairly static in    |
| 00:18:31> 00:18:33: | nature right there, 360 M on days and.                                |
| 00:18:34> 00:18:36: | The these four months a year and these three hour                     |
| 00:18:36> 00:18:37: | windows right in.   |
| 00:18:37> 00:18:39: | I you know in a world where you have non                              |
| 00:18:39> 00:18:42: | fossil fuel sources on the grid and it is a                           |
| 00:18:42> 00:18:44: | reminder we have to be using New York City as                         |
| 00:18:44> 00:18:46: | example, but I'll give a different example a moment.                  |
| 00:18:46> 00:18:50: | But New York City's 98% fossil fuel grid today, time                  |
| 00:18:50> 00:18:52: | is not particularly relevant, right.                                  |
| 00:18:52> 00:18:54: | And the carbon signal is going to be the same                         |
| 00:18:54> 00:18:57: | in a world where we've got 7000 offshore windmills in                 |
| 00:18:57> 00:19:00: | the Atlantic Ocean and they are blowing at various different          |
| 00:19:00> 00:19:00: | points.   |
| 00:19:01> 00:19:03: | You can imagine a world where there you get very                      |
| 00:19:03> 00:19:05: | different signals from the utility and the Dr.                        |
| 00:19:05> 00:19:08: | is a floating window all over the place.                              |
| 00:19:08> 00:19:09: | And who knows, it could be a night, it could                          |
| 00:19:10> 00:19:11: | be during the day, it could be on the weekends,                       |
| 00:19:11> 00:19:13: | it could be any number of of outcomes.                                |
| 00:19:14> 00:19:16: | And so there's all sorts of interesting places you can                |
| 00:19:17> 00:19:17: | go from there.  |
| 00:19:17> 00:19:19: | It also though brings up a bunch of other interesting                 |
| 00:19:19> 00:19:21: | issues, right, because like so for example some of the                |
| 00:19:22> 00:19:23: | ways that we do participate in that today is that                     |
| 00:19:23> 00:19:25: | today at Rock Center and it is some of our                            |
| 00:19:25> 00:19:27: | other properties we have big thermal.                                 |
| 00:19:27> 00:19:30: | Ice storage facilities or back, essentially thermal batteries that we |
| 00:19:30> 00:19:32: | can use and we can charge them up at night                            |
| 00:19:32> 00:19:34: | and discharge them during the day.                                    |
| 00:19:34> 00:19:37: | But when we don't have a demand response event, we                    |
| 00:19:37> 00:19:39: | use those to keep the peak as low as possible.                        |
| 00:19:39> 00:19:41: | It's just a general matter of running the building.                   |
| 00:19:42> 00:19:44: | If in a future world, I need to preserve that                         |
| 00:19:44> 00:19:46: | capacity for a signal from the grid that says you                     |
| 00:19:46> 00:19:48: | need to do this at 2:00 o'clock in the morning,                       |
| 00:19:48> 00:19:50: | then you get into all sorts of interesting places that                |

| 00:19:50> 00:19:53: | almost look like capacity markets in the grid, right?                      |
|---------------------|--|
| 00:19:53> 00:19:55: | Get paid to keep that capacity available and ready, but                    |
| 00:19:55> 00:19:56: | don't actually use it.   |
| 00:19:57> 00:19:58: | But if I don't use it, then I'm not peak                                   |
| 00:19:58> 00:19:58: | shaving.   |
| 00:19:58> 00:20:00: | So then like how do you, you know if you                                   |
| 00:20:00> 00:20:04: | install these technologies for energy efficiency purposes and now suddenly |
| 00:20:04> 00:20:06: | you you need to be paid enough to not do                                   |
| 00:20:06> 00:20:10: | those things so that you then have those resources available               |
| 00:20:10> 00:20:11: | to adjust that signal.   |
| 00:20:11> 00:20:14: | But my very long way of saying we don't do                                 |
| 00:20:14> 00:20:18: | that today, right, We're doing standard demand response activities and     |
| 00:20:18> 00:20:21: | they are lucrative and we can plan around them.                            |
| 00:20:22> 00:20:24: | But much of the future looks like we're going to                           |
| 00:20:24> 00:20:26: | have a lot less notice and a lot less planning.                            |
| 00:20:26> 00:20:27: | And so I think that where you go in the                                    |
| 00:20:27> 00:20:30: | future is something that looks very, very different than you               |
| 00:20:30> 00:20:30: | do today.  |
| 00:20:31> 00:20:32: | I'll just give one note of caution as well.                                |
| 00:20:33> 00:20:37: | Petitions fire in a building or some other places put                      |
| 00:20:37> 00:20:39: | batteries in to the utility paying for.                                    |
| 00:20:40> 00:20:42: | And that seemed like a great idea right up until                           |
| 00:20:42> 00:20:44: | the utility also for the privilege of paying for those                     |
| 00:20:44> 00:20:47: | batteries gets to choose when they're discharged.                          |
| 00:20:47> 00:20:50: | It never dawned on us, but that might not be                               |
| 00:20:50> 00:20:52: | when anybody was in the building, right?                                   |
| 00:20:52> 00:20:54: | But now if you put a bunch of batteries in                                 |
| 00:20:54> 00:20:56: | the building and the utility decides to charge them at                     |
| 00:20:56> 00:20:58: | 2:00 o'clock in the morning, the building gets no better.                  |
| 00:20:58> 00:21:00: | Right now I'm because not helping my feet, it's not                        |
| 00:21:00> 00:21:01: | helping any of those things.   |
| 00:21:01> 00:21:04: | So now all I'm doing is storing flammable boxes for                        |
| 00:21:04> 00:21:06: | the utility and I'm not even getting paid to do                            |
| 00:21:06> 00:21:06: | it.  |
| 00:21:07> 00:21:10: | So there's all sorts of interesting nuances in the way                     |
| 00:21:10> 00:21:14: | the system works today that that all kind of have                          |
| 00:21:14> 00:21:17: | to change to make this look like what what we                              |
| 00:21:17> 00:21:20: | think the future almost has to be in a renewable,                          |
| 00:21:20> 00:21:22: | nonconsistent power source world.  |
| 00:21:23> 00:21:28: | I think Jake is actually really well positioned to respond                 |

| 00:21:28> 00:21:32: | to the this whole question of the utility interaction.       |
|---------------------|--|
| 00:21:33> 00:21:37: | Jake, do you have any thoughts on, we just heard             |
| 00:21:37> 00:21:41: | the owner operator perspective what of the utility?          |
| 00:21:42> 00:21:42: | Yeah.  |
| 00:21:42> 00:21:44: | I mean, I think Jonathan nicely lays out some of             |
| 00:21:44> 00:21:47: | the uncertainty and the challenges that come in if this      |
| 00:21:47> 00:21:48: | just becomes really, truly uncertain.                        |
| 00:21:49> 00:21:51: | I suspect there probably some pathways in between, right?    |
| 00:21:51> 00:21:53: | If you think about what assets you need on site,             |
| 00:21:54> 00:21:56: | for what purpose, and you know if you want to                |
| 00:21:56> 00:21:58: | say batteries on site, less to peak shave and more           |
| 00:21:58> 00:22:00: | to have backup capacity if the system goes down.             |
| 00:22:00> 00:22:02: | Probably less of an issue if the utility wants to            |
| 00:22:02> 00:22:04: | run those for a couple hours or if you have                  |
| 00:22:04> 00:22:06: | a you know, onsite diesel generator.                         |
| 00:22:06> 00:22:07: | A natural gas generator.                                     |
| 00:22:07> 00:22:09: | Probably not an issue if the utility wants to run            |
| 00:22:09> 00:22:11: | it here or there, if you know if you're purely               |
| 00:22:11> 00:22:13: | using it for backup, as long as you can have                 |
| 00:22:13> 00:22:14: | it when the lights go off.                                   |
| 00:22:14> 00:22:17: | And that case of utilities will want to buy down             |
| 00:22:17> 00:22:19: | the cost on on behalf of you know the ratepayers             |
| 00:22:19> 00:22:21: | and get access when they when they can peak shape            |
| 00:22:21> 00:22:23: | for the overall system then to me that's a win               |
| 00:22:23> 00:22:23: | win.   |
| 00:22:24> 00:22:26: | I think it gets much messier as Jonathan talks about         |
| 00:22:26> 00:22:29: | when you start adding carbon signals in addition to just     |
| 00:22:29> 00:22:31: | pure capacity signals and how those interact with each other |
| 00:22:31> 00:22:34: | is is a much more complicated problem and different          |
|                     | priorities   |
| 00:22:34> 00:22:35: | for different folks.   |
| 00:22:35> 00:22:37: | And so I don't know that we've seen utilities really         |
| 00:22:37> 00:22:39: | start to think about those forward-looking signals.          |
| 00:22:40> 00:22:42: | I know lots of utilities are now recognizing that they       |
| 00:22:42> 00:22:45: | need to be communicating to their customers today about what |
| 00:22:45> 00:22:47: | the carbon content of the grid looks like at any             |
| 00:22:47> 00:22:47: | given hour.  |
| 00:22:47> 00:22:50: | So that Sarah, Jonathan and their peers can actually start   |
| 00:22:50> 00:22:53: | to look at where do we have opportunities to shift           |
| 00:22:53> 00:22:55: | right and within your, you know the the framework you        |
| 00:22:55> 00:22:58: | introduced earlier and where might we be able to precharge   |
| 00:22:58> 00:23:01: | something or otherwise run a battery because we know that    |
|                     |  |

| 00:23:01> 00:23:04:  | during these couple hours historically you know the carbon intensity |
|----------------------|--|
| 00:23:04> 00:23:05:  | has gone up.   |
| 00:23:06> 00:23:07:  | But the flip side of that of course is that                          |
| 00:23:08> 00:23:09:  | there's got to be some incentive for, for the real                   |
| 00:23:09> 00:23:11:  | estate operators to take advantage of that, right.                   |
| 00:23:11> 00:23:14:  | And so if real estate operators are still reporting emissions        |
| 00:23:14> 00:23:18:  | based on annual average emissions factors and annual, you            |
| 00.20.14 / 00.20.10. | know,  |
| 00:23:18> 00:23:20:  | electricity consumption, I don't see an incentive, right.            |
| 00:23:20> 00:23:22:  | And so part of this to me might also need                            |
| 00:23:22> 00:23:24:  | to be a regulatory, your standards shift in terms of                 |
| 00:23:25> 00:23:27:  | how we think about electricity consumption and how we account        |
| 00:23:27> 00:23:29:  | for it and how we set the incentives right so                        |
| 00:23:29> 00:23:31:  | that everybody's trying to drive down carbon.                        |
| 00:23:33> 00:23:35:  | And are we, are we seeing this in any specific                       |
| 00:23:35> 00:23:38:  | markets across the US or or even globally?                           |
| 00:23:38> 00:23:41:  | Maybe maybe one example I'll share that that's more of               |
| 00:23:41> 00:23:43:  | that cost share model I talked about that I think                    |
| 00:23:43> 00:23:45:  | is really interesting is an Entergy service territory.               |
| 00:23:45> 00:23:48:  | So think kind of like Gulf Coast, you know Louisiana,                |
| 00:23:48> 00:23:51:  | a couple other couple other states around there where they've        |
| 00:23:51> 00:23:54:  | they've got a regulatory approved program to more or less            |
| 00:23:54> 00:23:57:  | split the cost of a behind the meter asset mostly                    |
| 00:23:57> 00:23:59:  | generation but can be batteries as well.                             |
| 00:24:00> 00:24:03:  | The utility gets to call it for peak shaving purposes                |
| 00:24:03> 00:24:05:  | and to you know avoid turning on the next big                        |
| 00:24:05> 00:24:06:  | combined cycle gas plant.  |
| 00:24:06> 00:24:09:  | But the grocery store, the you know, office building, the            |
| 00:24:09> 00:24:12:  | hospital etcetera gets full rights when the system goes down         |
| 00:24:12> 00:24:15:  | and the economics there work out about 5050.                         |
| 00:24:15> 00:24:17:  | So you know the utility gets a basically a free,                     |
| 00:24:17> 00:24:19:  | you know low cost generation asset and the asset owner               |
| 00:24:20> 00:24:22:  | again gets a really low cost resilient solution.                     |
| 00:24:22> 00:24:24:  | So we're seeing a couple other markets where that kind               |
| 00:24:24> 00:24:25:  | of model is popping up.  |
| 00:24:25> 00:24:28:  | And then on the data side, I think within the                        |
| 00:24:28> 00:24:30:  | EIP partner base, we've got about 7 N American utilities             |
| 00:24:30> 00:24:33:  | that are actively working to start sharing this data with            |
| 00:24:33> 00:24:34:  | customers.   |
| 00:24:34> 00:24:38:  | Different solutions, different levels of granularity, you know,      |

|                     | different specific  |
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| 00:24:38> 00:24:41: | business problems, But very much actively thinking about how do                             |
| 00:24:41> 00:24:43: | we help real estate operators really see what's going on,                                   |
| 00:24:43> 00:24:45: | on the grid on a much more granular basis.  |
| 00:24:47> 00:24:49: | And I know this was mentioned a little bit earlier  |
| 00:24:49> 00:24:52: | when we when we kicked off with the technological solutions                                 |
| 00:24:52> 00:24:52: | question.   |
| 00:24:53> 00:24:58: | But how exactly does EV fit into this picture?  |
| 00:24:58> 00:25:04: | Because there are some observations, but from a carbon accounting                           |
| 00:25:04> 00:25:10: | standpoint, it's not always clear if you can include that.                                  |
| 00:25:10> 00:25:13: | In your, you know, the total building emissions.  |
| 00:25:13> 00:25:17: | So is there incentive to to for for building owners   |
| 00:25:17> 00:25:21: | and operators to to to try to optimize their the  |
| 00:25:21> 00:25:25: | charging at certain times or you know, it's thinking about                                  |
| 00:25:25> 00:25:26: | the broader grid.   |
| 00:25:28> 00:25:30: | You know, how, how is that consumption going to be  |
| 00:25:30> 00:25:33: | managed moving into the future, you know, as we move  |
| 00:25:33> 00:25:35: | away from fossil fuel vehicles?   |
| 00:25:39> 00:25:42: | This is a this is a question I think an   |
| 00:25:42> 00:25:45: | issue you might have kicked things off with and.  |
| 00:25:46> 00:25:46: | Yeah.   |
| 00:25:46> 00:25:49: | I think that I'd like to go back to something   |
| 00:25:49> 00:25:53: | that Sarah said earlier about the opportunity with great interactivity                      |
| 00:25:53> 00:25:57: | and electrification, which is that grid interactivity actually is a                         |
| 00:25:58> 00:26:01: | benefit in terms of enabling electrification because if we are                              |
| 00:26:01> 00:26:04: | trying to electrify all of these things.  |
| 00:26:04> 00:26:08: | At a specific building site there are capacity constraints, constraints                     |
| 00:26:08> 00:26:11: | from the utility and great interactivity enables us to stay                                 |
| 00:26:11> 00:26:12: | within those constraints.   |
| 00:26:12> 00:26:15: | So I think the EUV conversation really fits right into                                      |
| 00:26:15> 00:26:19: | that because you know we're going to anticipate that for                                    |
| 00:26:19> 00:26:25: | existing parking facilities adding electrical, electric vehicle capacity, charging capacity |
| 00:26:25> 00:26:28: | is going to be part of you know intervention cycles   |
| 00:26:28> 00:26:31: | as you update the the, the property and so.   |
| 00:26:32> 00:26:35: | Having managed charging or some ability for that block of                                   |
| 00:26:35> 00:26:39: | EV charging to be a managed load for the building   |
| 00:26:39> 00:26:42: | and for the utility is going to be critical to  |
| 00:26:42> 00:26:44: | stay within the capacity constraints.   |

| 00:26:44> 00:26:47: | And then also you can use that you know EV                                    |
|---------------------|---|
| 00:26:47> 00:26:51: | project as a a catalyst for other investments like other                      |
| 00:26:51> 00:26:56: | electrification investments, other grid interactivity technology investments. |
| 00:26:56> 00:26:59: | So that you're thinking about this more as a suite                            |
| 00:26:59> 00:27:00: | of measures rather than.  |
| 00:27:01> 00:27:05: | Just batteries, just EV's and just kind of individual technologies            |
| 00:27:05> 00:27:08: | and that's something that I I just wanted to add                              |
| 00:27:08> 00:27:12: | to the conversation is that from the utility perspective as                   |
| 00:27:12> 00:27:15: | well like they they right now the way they operate                            |
| 00:27:15> 00:27:19: | is that they have technology specific programs and so you                     |
| 00:27:19> 00:27:23: | know Jonathan mentioned the battery example, you know where they              |
| 00:27:23> 00:27:27: | they're paying for batteries to be installed in the property                  |
| 00:27:27> 00:27:30: | but there's not really an overall benefit to the the                          |
| 00:27:30> 00:27:30: | owner.  |
| 00:27:31> 00:27:33: | And what we would like to see is a transition                                 |
| 00:27:34> 00:27:36: | by utilities to a multi technology program.                                   |
| 00:27:36> 00:27:40: | So they're not just thinking about 1 technology in isolation,                 |
| 00:27:40> 00:27:44: | they're actually thinking about how they could integrate batteries, smart     |
| 00:27:44> 00:27:47: | thermostats, EV charging, all these things together.                          |
| 00:27:47> 00:27:50: | And that way you can get to this place where                                  |
| 00:27:50> 00:27:53: | it's mutually beneficial for both utility and for the building                |
| 00:27:53> 00:27:54: | owner.  |
| 00:27:55> 00:27:55: | Yeah.   |
| 00:27:56> 00:27:58: | And I would just add that you know as a                                       |
| 00:27:58> 00:28:01: | building owner, I think right sizing the amount of charging                   |
| 00:28:01> 00:28:03: | is a really challenging thing right now because I think                       |
| 00:28:03> 00:28:06: | we're at this interesting point where you know we can                         |
| 00:28:06> 00:28:08: | all see where this is headed.   |
| 00:28:08> 00:28:11: | But will we really all need to be charging vehicles                           |
| 00:28:11> 00:28:13: | all the time, like what's the right amount to do                              |
| 00:28:13> 00:28:16: | at an office Because it it's like one of those                                |
| 00:28:16> 00:28:18: | fast chargers is as much juice as a coffee shop.                              |
| 00:28:19> 00:28:21: | You know, it's like it's a really big load and                                |
| 00:28:21> 00:28:24: | if we want to add a lot of them it's  |
| 00:28:24> 00:28:25: | it's a really significant.  |
| 00:28:26> 00:28:28: | Challenge for the grid, for the building owner for all                        |
| 00:28:28> 00:28:30: | sorts of all sorts of different places.                                       |
| 00:28:30> 00:28:32: | So I also you know I think an issues comment                                  |
| 00:28:32> 00:28:35: | earlier about where this this is kind of where I                              |

| 00:28:35> 00:28:37: | I do see a real opportunity for new technology whereas             |
|---------------------|--|
| 00:28:37> 00:28:39: | I think with a lot of other things we've got                       |
| 00:28:39> 00:28:40: | the tools already.   |
| 00:28:41> 00:28:42: | But I think that kind of two way communication.                    |
| 00:28:42> 00:28:46: | The chargers, I hope that the existing chargers, charging stations |
| 00:28:46> 00:28:49: | that we have can get smarter without us updating the               |
| 00:28:50> 00:28:52: | infrastructure so that there can be a kind of the                  |
| 00:28:52> 00:28:55: | you can be smartly turning them on and off.                        |
| 00:28:55> 00:28:56: | The right times and all that.                                      |
| 00:28:56> 00:28:59: | So the charging landscape I think is really complicated right      |
| 00:28:59> 00:28:59: | now.   |
| 00:29:00> 00:29:02: | I'll just say the one thing in the night also                      |
| 00:29:02> 00:29:04: | think is just hilarious is that on the charging side               |
| 00:29:04> 00:29:06: | you get all these folks like, well, you need to                    |
| 00:29:06> 00:29:09: | future proof your assets for 100% of the spots, even               |
| 00:29:09> 00:29:10: | though you only need to do 10% now.                                |
| 00:29:11> 00:29:14: | And it's like, OK, well you're aware that's not how                |
| 00:29:14> 00:29:14: | utilities work.  |
| 00:29:15> 00:29:17: | I can't go to the utility and be like can                          |
| 00:29:17> 00:29:20: | you please put it in a transformer that serves 800                 |
| 00:29:20> 00:29:21: | vehicles today?  |
| 00:29:22> 00:29:24: | Because in the future that will happen.                            |
| 00:29:24> 00:29:28: | That is not how utility rate structures and asset systems          |
| 00:29:28> 00:29:28: | work.  |
| 00:29:28> 00:29:30: | You have to show the load you're going to do                       |
| 00:29:30> 00:29:30: | now.   |
| 00:29:30> 00:29:33: | And so the whole idea that I constantly hear from                  |
| 00:29:33> 00:29:37: | legislators and other about future proofing on EV is<br>completely |
| 00:29:37> 00:29:41: | contrary to how the actual public service commissions and states   |
| 00:29:41> 00:29:45: | actually approve asset level plans to install utility equipment.   |
| 00:29:45> 00:29:48: | Now, obviously lots of people are talking about changing that      |
| 00:29:48> 00:29:50: | for EV's, creating special rates for EV's, doing all sorts         |
| 00:29:50> 00:29:51: | of other things.   |
| 00:29:51> 00:29:54: | But the current thought process is that the owner should           |
| 00:29:54> 00:29:57: | just spend both loads of money on things that happen               |
| 00:29:57> 00:29:58: | far, far down into the future.                                     |
| 00:29:58> 00:30:01: | And utilities are going to go along with you, because              |
| 00:30:01> 00:30:04: | that's not going to be the way it goes, more                       |
| 00:30:04> 00:30:04: | than likely.   |
| 00:30:07> 00:30:09: | Yeah, maybe just a couple of thoughts and just to                  |

| 00:30:09> 00:30:12: | just to build on everybody's good input.                              |
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| 00:30:13> 00:30:14: | First of all, I may be more of a skeptic                              |
| 00:30:14> 00:30:17: | in terms of the actual the infrastructure needs for large             |
| 00:30:17> 00:30:18: | buildings.  |
| 00:30:18> 00:30:21: | Taking multifamily aside, I think multifamily is a separate category. |
| 00:30:21> 00:30:25: | But but for offices maybe you know hotels, hospitals, etc             |
| 00:30:25> 00:30:25: | like.   |
| 00:30:26> 00:30:28: | Most folks who have, you know, Ev's with a couple                     |
| 00:30:28> 00:30:30: | 100 miles of range aren't really needing to charge their,             |
| 00:30:30> 00:30:31: | you know, car at the office.  |
| 00:30:31> 00:30:33: | Now it's they're free electrons, right, that somebody else is         |
| 00:30:33> 00:30:34: | paying for perhaps.   |
| 00:30:34> 00:30:37: | So they might be incented to, but they don't really                   |
| 00:30:37> 00:30:37: | need to.  |
| 00:30:37> 00:30:39: | And so how big the scale is, Jonathan, to your                        |
| 00:30:39> 00:30:41: | point, whether it's actually 10% or 2%, you know, I                   |
| 00:30:41> 00:30:44: | feel pretty positive it's not going to be 100%.                       |
| 00:30:45> 00:30:47: | Interesting Jake though that that is not what the city                |
| 00:30:47> 00:30:49: | council's in many cities have told me.                                |
| 00:30:50> 00:30:51: | So I I you know, I find that to be                                    |
| 00:30:51> 00:30:53: | a very interesting piece of information because I haven't             |
|                     | agree   |
| 00:30:53> 00:30:55: | with that, but that is not how codes enrolled.                        |
| 00:30:56> 00:30:56: | Totally.  |
| 00:30:56> 00:30:58: | Now, you could convince me maybe something like that for              |
| 00:30:58> 00:30:59: | multifamily.  |
| 00:30:59> 00:31:01: | Again, if you envision a world where everybody has a                  |
| 00:31:01> 00:31:03: | need to be, you need to make sure that folks                          |
| 00:31:03> 00:31:04: | don't get stuck without a charge.                                     |
| 00:31:04> 00:31:07: | But I do think the managed charging angle is really                   |
| 00:31:07> 00:31:09: | exciting, Probably much more positive on that than I am               |
| 00:31:09> 00:31:11: | on vehicle to grid for example, which I think is                      |
| 00:31:11> 00:31:13: | complicated for a lot of reasons.                                     |
| 00:31:14> 00:31:16: | So manage charging, you know, I think folks hit on                    |
| 00:31:16> 00:31:16: | it.   |
| 00:31:16> 00:31:18: | Having two V's at a resident Ev's at a residential                    |
| 00:31:18> 00:31:20: | home basically double s your load, right?                             |
| 00:31:20> 00:31:23: | And if everybody's doing that at exactly the same time,               |
| 00:31:23> 00:31:25: | 5:00 PM to 7:00 PM charging their car for the                         |
| 00:31:25> 00:31:27: | next day, the grid's going to blow on a, you                          |
| 00:31:27> 00:31:29: | know, distribution level really quickly everywhere.                   |
| 00:31:30> 00:31:32: | So EI P's invested in a company called EV dot                         |
|                     |   |

| 00:31:32> 00:31:33: | Energy.   |
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| 00:31:33> 00:31:36: | There's a bunch of others that are doing similar solutions                      |
| 00:31:36> 00:31:39: | that is both white labeling products with utilities but also                    |
| 00:31:39> 00:31:41: | integrating direct with auto Oem's.   |
| 00:31:41> 00:31:43: | And in essence, you can set the signal.   |
| 00:31:43> 00:31:44: | You can say I need this car to be at  |
| 00:31:44> 00:31:46: | 80% every day by 6:00 in the morning.   |
| 00:31:47> 00:31:49: | And then they go find the incentives and they charge                            |
| 00:31:49> 00:31:51: | it when it makes the most sense for the grid.                                   |
| 00:31:51> 00:31:54: | They've also, interestingly, Jonathan, to send me your your points              |
| 00:31:54> 00:31:57: | earlier about carbon signals, they've got a partnership with Newfoundland       |
| 00:31:57> 00:31:59: | Power up in Newfoundland where they're taking signals from the                  |
| 00:31:59> 00:32:02: | offshore wind farm and pushing everybody on the phone and                       |
| 00:32:02> 00:32:04: | saying, hey right now is 100% carbon free.                                      |
| 00:32:04> 00:32:06: | Would you like to start charging as one?  |
| 00:32:06> 00:32:08: | You know, it's still a little manual, but you know                              |
| 00:32:08> 00:32:09: | one signal there.   |
| 00:32:10> 00:32:12: | But yeah, the infrastructure build out costs to service a                       |
| 00:32:12> 00:32:14: | whole office building are gonna be massive.                                     |
| 00:32:14> 00:32:17: | And if you wanna do fast driving, it's even more                                |
| 00:32:17> 00:32:17: | than that.  |
| 00:32:17> 00:32:19: | And it's not clear that that's the best use of                                  |
| 00:32:19> 00:32:19: | power.  |
| 00:32:19> 00:32:22: | So a little skeptical of whether we really need all                             |
| 00:32:22> 00:32:26: | this infrastructure at scale, at least in the office sector.                    |
| 00:32:27> 00:32:27: | So.   |
| 00:32:29> 00:32:32: | Just a just a question and moving out again like                                |
| 00:32:32> 00:32:35: | zooming out from the from the EV charging question which                        |
| 00:32:36> 00:32:39: | is it seems like it has like vast implications both                             |
| 00:32:39> 00:32:42: | for utilities and for building owners and operators and more                    |
| 00:32:42> 00:32:43: | generally.  |
| 00:32:43> 00:32:47: | So what kind of strategic interventions might there be for                      |
| 00:32:47> 00:32:52: | just more generally incorporating grid interactivity into an existing building? |
| 00:32:53> 00:32:55: | You know understanding that we have a lot of like                               |
| 00:32:55> 00:32:58: | most of our building stock is like it's already there.                          |
| 00:32:59> 00:33:02: | And so we we we can plan for you know   |
| 00:33:02> 00:33:07: | new construction to to have these you know smart devices                        |
| 00:33:07> 00:33:11: | like smart building automation, control systems etcetera.                       |
| 00:33:11> 00:33:15: | But what about, you know, buildings built back in the                           |

| 00:33:15> 00:33:17: | 1930s, both commercial and residential?                                      |
|---------------------|--|
| 00:33:18> 00:33:19: | What?  |
| 00:33:19> 00:33:21: | What is in the cards for them and how?                                       |
| 00:33:21> 00:33:26: | How do we move from, you know, these siloed structures                       |
| 00:33:26> 00:33:29: | consuming, consuming power?  |
| 00:33:31> 00:33:35: | You know large amounts of power in an inefficient ways                       |
| 00:33:35> 00:33:38: | to more responsive existing structures.                                      |
| 00:33:39> 00:33:43: | Is and that would include, you know, the the installation                    |
| 00:33:43> 00:33:45: | of the installation of Ev's.   |
| 00:33:45> 00:33:48: | But it also might include other other sorts of retrofits.                    |
| 00:33:48> 00:33:50: | Any any thoughts on this?  |
| 00:33:50> 00:33:54: | The strategic interventions for incorporating good interactivity.            |
| 00:33:55> 00:33:55: | Sure.  |
| 00:33:55> 00:33:58: | So I think that, you know, probably preaching to the                         |
| 00:33:58> 00:34:03: | choir and many building owners have already incorporated these technologies. |
| 00:34:03> 00:34:05: | But you know, at a fundamental level, there's.                               |
| 00:34:06> 00:34:12: | Retro commissioning, which is you're just tuning the building systems        |
| 00:34:12> 00:34:16: | that you have and that's a really great intervention point                   |
| 00:34:16> 00:34:20: | to enable some very fundamental, great interactivity.                        |
| 00:34:21> 00:34:24: | You know what, if you have zone level controls, you                          |
| 00:34:24> 00:34:27: | can, you know, have temperature setbacks that are on a                       |
| 00:34:27> 00:34:28: | schedule.  |
| 00:34:28> 00:34:32: | Really simple fundamental things like that, that can in aggregate            |
| 00:34:32> 00:34:32: | like.  |
| 00:34:32> 00:34:35: | Provide a lot of savings from a cost and energy                              |
| 00:34:35> 00:34:35: | perspective.   |
| 00:34:35> 00:34:39: | So that's kind of one O 1 level stuff and                                    |
| 00:34:40> 00:34:43: | then you know looking at how.  |
| 00:34:43> 00:34:47: | You know cycles work in the real estate sector when                          |
| 00:34:47> 00:34:51: | leases turn over, when tenants are doing throughout projects thinking        |
| 00:34:51> 00:34:56: | about those points as opportunities to add great interactivity and           |
| 00:34:56> 00:35:00: | and invest in great interactivity if you have tenant spaces                  |
| 00:35:00> 00:35:00: | that have.   |
| 00:35:00> 00:35:04: | Older controls using a tenant fit out project as an                          |
| 00:35:04> 00:35:09: | opportunity to incorporate really high fidelity zone level controls that     |
| 00:35:09> 00:35:13: | have you know strong metering so you can really track                        |
| 00:35:13> 00:35:17: | where energy is being used because you can't manage what                     |

| 00:35:17> 00:35:19: | you don't really control.                                     |
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| 00:35:19> 00:35:22: | So adding control at the zone level I would say               |
| 00:35:22> 00:35:25: | is another piece is getting in this controls in at            |
| 00:35:26> 00:35:27: | the zone level and then so.                                   |
| 00:35:29> 00:35:32: | The zonal controls I think are are really compelling argument |
| 00:35:32> 00:35:35: | and and if I recall correctly you can also this               |
| 00:35:36> 00:35:39: | is something that can be layered on top of those              |
| 00:35:39> 00:35:40: | central controls.   |
| 00:35:40> 00:35:43: | So that's it's a it's a more cost                             |
| 00:35:43> 00:35:46: | effective solution at least in the short term.                |
| 00:35:47> 00:35:50: | So I'm I'm sort of wondering though when you're when          |
| 00:35:50> 00:35:52: | you're dealing with structures that are.                      |
| 00:35:53> 00:35:58: | Not quite outfitted with so many connected devices, is it     |
| 00:35:58> 00:36:02: | possible to to, you know, link them up to the                 |
| 00:36:02> 00:36:04: | to the grid infrastructure?                                   |
| 00:36:04> 00:36:08: | Is it possible to integrate them or integrate insights from   |
| 00:36:08> 00:36:12: | these from these buildings that are still on pneumatics in    |
| 00:36:12> 00:36:13: | some cases?   |
| 00:36:15> 00:36:19: | Into some sort of like system that'll that'll allow greater   |
| 00:36:19> 00:36:22: | insight into what's going on in hour to hour or               |
| 00:36:22> 00:36:24: | in some cases minute to minute.                               |
| 00:36:25> 00:36:27: | And this is a question for Jonathan.                          |
| 00:36:33> 00:36:35: | Well, I guess, you know the the hour to hour                  |
| 00:36:35> 00:36:38: | to minute to minute kept into some of the topics              |
| 00:36:38> 00:36:41: | that we just talked about, which is that it's, it's,          |
| 00:36:41> 00:36:44: | you know, we would love to get to a world                     |
| 00:36:44> 00:36:47: | where that looks like that's where we are, but that's         |
| 00:36:47> 00:36:49: | not where we are today.                                       |
| 00:36:50> 00:36:52: | And again, we haven't really had to act in that               |
| 00:36:52> 00:36:53: | fashion in the past.  |
| 00:36:53> 00:36:56: | So I think as we talked about a little bit                    |
| 00:36:56> 00:36:59: | earlier, like a lot of if if that kind of                     |
| 00:36:59> 00:37:03: | world is where we're going, then we're going to need          |
| 00:37:03> 00:37:04: | to have it.   |
| 00:37:04> 00:37:06: | It's going to be very difficult for that to be                |
| 00:37:06> 00:37:07: | done maybe right.   |
| 00:37:07> 00:37:09: | And so and and therefore you get back into sort               |
| 00:37:09> 00:37:12: | of the questions about grid and activity in terms of          |
| 00:37:12> 00:37:14: | today we do everything manually.                              |
| 00:37:14> 00:37:16: | And again as I showed earlier, that's not because we          |
| 00:37:16> 00:37:18: | didn't have the thought of automation would be great.         |
| 00:37:19> 00:37:22: | It's specifically because we have a different imperative in   |

|                     | terms   |
|---------------------|---|
| 00:37:22> 00:37:24: | of being office building owners and where the revenue comes |
| 00:37:24> 00:37:26: | from and where the goal is.                                 |
| 00:37:26> 00:37:29: | And so if you think about getting very, very granular       |
| 00:37:30> 00:37:33: | and very, very sort of detailed in how you would            |
| 00:37:33> 00:37:36: | operate, again in that kind of time frame, right.           |
| 00:37:36> 00:37:38: | It's very hard to imagine that can be done in               |
| 00:37:38> 00:37:39: | a manual fashion.   |
| 00:37:39> 00:37:42: | And so you're then looking at doing things that are         |
| 00:37:42> 00:37:45: | way, way, way more complicated than we'll be today.         |
| 00:37:45> 00:37:48: | Complicated in the sense that we would need to build        |
| 00:37:48> 00:37:50: | out systems that that like new things need to be            |
| 00:37:50> 00:37:50: | invented.   |
| 00:37:50> 00:37:53: | But you need to have all sorts of parameters around         |
| 00:37:53> 00:37:55: | what you're willing to give, what at, at what various       |
| 00:37:55> 00:37:57: | moments in time and how that would all be set               |
| 00:37:57> 00:38:00: | up in advance to understand that, like you know that        |
| 00:38:00> 00:38:02: | certain times of the day we can give more than              |
| 00:38:02> 00:38:03: | other times of the day.                                     |
| 00:38:03> 00:38:04: | But it also depends on the weather.                         |
| 00:38:04> 00:38:07: | And you could just see how many inputs and the              |
| 00:38:07> 00:38:08: | complexity that it gets.                                    |
| 00:38:08> 00:38:09: | The advantage of Dr.  |
| 00:38:09> 00:38:10: | today is it's not that complicated.                         |
| 00:38:11> 00:38:11: | Right.  |
| 00:38:11> 00:38:12: | It's actually pretty straightforward.                       |
| 00:38:12> 00:38:12: | Right.  |
| 00:38:12> 00:38:13: | Like, yeah.   |
| 00:38:13> 00:38:15: | And for all the joke of like, whatever it they              |
| 00:38:15> 00:38:16: | literally call.   |
| 00:38:16> 00:38:16: | Right.  |
| 00:38:16> 00:38:19: | And say it's coming and then you, you know, take            |
| 00:38:19> 00:38:20: | appropriate action.   |
| 00:38:20> 00:38:22: | But in all, even in the hour ahead market, because          |
| 00:38:22> 00:38:25: | there's 24 hour ahead and hour ahead, you still get         |
| 00:38:25> 00:38:27: | an hour ahead and you still get time to figure              |
| 00:38:27> 00:38:29: | out how you're going to do that.                            |
| 00:38:29> 00:38:30: | And so in a world where you have to get                     |
| 00:38:31> 00:38:33: | way, way, way more granular than that, it, it's very        |
| 00:38:33> 00:38:35: | hard to see how that wouldn't be done in a                  |
| 00:38:35> 00:38:37: | very different way than today.                              |
| 00:38:37> 00:38:40: | And so again I don't think it's new technology per          |

| 00:38:40> 00:38:43: | se, but how we run buildings, how we think about                |
|---------------------|---|
| 00:38:43> 00:38:45: | that, how we train our operators and how all of                 |
| 00:38:45> 00:38:49: | that somehow works with utility would have to change fairly     |
| 00:38:49> 00:38:49: | dramatically.   |
| 00:38:51> 00:38:53: | I I would you know just to briefly touch on                     |
| 00:38:53> 00:38:57: | the point you made before though that we just talked            |
| 00:38:57> 00:38:57: | about.  |
| 00:38:57> 00:38:59: | I would also you know the the two buildings where               |
| 00:38:59> 00:39:01: | we have large scale thermal storage systems are in old          |
| 00:39:01> 00:39:02: | buildings.  |
| 00:39:02> 00:39:05: | I mean our our rock centers from 1930s and we                   |
| 00:39:05> 00:39:08: | have another large system in in an office tower from            |
| 00:39:08> 00:39:08: | the 80s.  |
| 00:39:09> 00:39:12: | I don't actually think age plays a huge role in                 |
| 00:39:12> 00:39:14: | doing things like that.   |
| 00:39:14> 00:39:17: | Age may play more of a role though in if                        |
| 00:39:17> 00:39:20: | you open a brand new Class A office building, you're            |
| 00:39:20> 00:39:22: | going to have a, just by the nature of today's                  |
| 00:39:23> 00:39:26: | technology, a much fancier and much more plugged in Vms.        |
| 00:39:26> 00:39:28: | And you might imagine that that is what is needed               |
| 00:39:28> 00:39:30: | to do many of the automated things.                             |
| 00:39:30> 00:39:32: | I mean, not that we don't have Vms in these                     |
| 00:39:32> 00:39:34: | buildings, but I mean like when we open a brand                 |
| 00:39:34> 00:39:36: | new Class A building, the number of points in the               |
| 00:39:36> 00:39:38: | BMS, the number of things we're monitoring, the algorithms that |
| 00:39:38> 00:39:40: | go into that are just way more sophisticated than what          |
| 00:39:40> 00:39:42: | is in the BMS from 20 years ago.                                |
| 00:39:42> 00:39:44: | And so a newer building is going to have greater                |
| 00:39:44> 00:39:46: | ability in theory to do all of the sort of                      |
| 00:39:46> 00:39:49: | things that would be required to get down to very,              |
| 00:39:49> 00:39:51: | very granular one minute or five minute.                        |
| 00:39:52> 00:39:54: | But at the same time, you could do that in                      |
| 00:39:54> 00:39:55: | an older building.  |
| 00:39:55> 00:39:57: | It's just a matter of spending the capital to do                |
| 00:39:57> 00:39:58: | SO.   |
| 00:39:58> 00:40:01: | The trick is that you probably wouldn't pay to do               |
| 00:40:01> 00:40:04: | that under today's rate structures and demand response.         |
| 00:40:05> 00:40:05: | Universes.  |
| 00:40:05> 00:40:09: | So you would need to create outcomes where owners would         |
| 00:40:09> 00:40:11: | want to spend the money to buy and install very                 |
| 00:40:11> 00:40:15: | sophisticated granular systems to then be able to respond to    |
|                     | _ <u>-</u> ·  |

| 00:40:15> 00:40:16: | those signals.  |
|---------------------|---|
| 00:40:16> 00:40:18: | But that gets back to why would I do that                             |
| 00:40:18> 00:40:20: | unless I'm going to be paid to do that, which                         |
| 00:40:20> 00:40:22: | means we have to pay people very differently to provide               |
| 00:40:22> 00:40:23: | those services than what we do today.                                 |
| 00:40:25> 00:40:26: | And I would just add that you know from.                              |
| 00:40:28> 00:40:30: | I I think we are starting to see especially in                        |
| 00:40:30> 00:40:33: | markets where we're just seeing really steep increases in electricity |
| 00:40:33> 00:40:35: | rates and the and the prices that we're paying.                       |
| 00:40:35> 00:40:39: | I think we're seeing a stronger signal to better manage               |
| 00:40:39> 00:40:40: | efficiency.   |
| 00:40:40> 00:40:42: | And so I think that's where we we're close to                         |
| 00:40:42> 00:40:45: | having deployed at all of our all of our assets                       |
| 00:40:45> 00:40:47: | old and old and young sort of a a more                                |
| 00:40:47> 00:40:51: | real time data management tool that's consistent across the whole     |
| 00:40:51> 00:40:55: | portfolio because the the problem becomes that each building has      |
| 00:40:55> 00:40:57: | its kind of different BMS system and.                                 |
| 00:40:58> 00:40:59: | A few people look at this one and a few                               |
| 00:40:59> 00:41:01: | people look at this one, but we're we're now making                   |
| 00:41:01> 00:41:04: | it more consistent so that we're on one platform and                  |
| 00:41:04> 00:41:06: | we get that sort of 15 minute interval data.                          |
| 00:41:06> 00:41:08: | And I think what what I'm finding is that it's                        |
| 00:41:08> 00:41:11: | helping our engineering team they're they're looking at at the        |
| 00:41:11> 00:41:14: | peaks and so they're they're saying you know what was                 |
| 00:41:14> 00:41:14: | happening there.  |
| 00:41:15> 00:41:18: | It gives them the data visualization to get curious about             |
| 00:41:18> 00:41:20: | why do we set our peak demand charge on a                             |
| 00:41:21> 00:41:23: | Saturday at 9:00 AM, you know, kind of for that                       |
| 00:41:23> 00:41:27: | billing period, why what, what was happening in the building          |
| 00:41:27> 00:41:27: | at that?  |
| 00:41:28> 00:41:29: | And asking some good questions.                                       |
| 00:41:29> 00:41:32: | And I I think the other thing that it's helping                       |
| 00:41:32> 00:41:34: | us do is and it it relates back to kind                               |
| 00:41:34> 00:41:37: | of the grid interactivity and I think the promise of                  |
| 00:41:37> 00:41:40: | this is it's giving us I think the the additional                     |
| 00:41:40> 00:41:42: | data, so the 15 minute interval data.                                 |
| 00:41:43> 00:41:46: | Plus the situation which we don't love right now, but                 |
| 00:41:46> 00:41:49: | we have lower than normal occupancy in our buildings is               |
| 00:41:49> 00:41:51: | kind of a unique opportunity for us to be able                        |
| 00:41:51> 00:41:54: | to test out and kind of challenge the engineering teams               |

| 00:41:54> 00:41:57: | to come up with what kind of load could you                        |
|---------------------|--|
| 00:41:57> 00:42:00: | shed and sort of some scenario planning around load                |
|                     | shedding   |
| 00:42:00> 00:42:01: | and load shifting.   |
| 00:42:02> 00:42:04: | And I think the lower occupancy that we have in                    |
| 00:42:05> 00:42:08: | our buildings right now gives us an ability to test                |
| 00:42:08> 00:42:10: | out some of that in a way that we might                            |
| 00:42:10> 00:42:13: | not have in a completely full operational time.                    |
| 00:42:13> 00:42:16: | And so I think we're trying to use this time                       |
| 00:42:16> 00:42:19: | as as an opportunity to learn about like what are                  |
| 00:42:19> 00:42:21: | those loads that we can easily shift or shed that                  |
| 00:42:22> 00:42:25: | really don't impact you know the occupants at all and              |
| 00:42:25> 00:42:27: | then that that becomes a no brainer for how to                     |
| 00:42:27> 00:42:30: | operate our buildings going forward.                               |
| 00:42:31> 00:42:31: | Yeah.  |
| 00:42:31> 00:42:34: | And I think you've you've like stolen my my next                   |
| 00:42:34> 00:42:37: | question which is how do you scale this across your                |
| 00:42:37> 00:42:40: | portfolios and it it sounds like you got to start                  |
| 00:42:40> 00:42:42: | with a pilot and then or or start to pilot                         |
| 00:42:42> 00:42:43: | now?   |
| 00:42:43> 00:42:47: | In view of you know future future improvements rolled out          |
| 00:42:48> 00:42:52: | portfolio wide, but thinking about the the regulatory landscape in |
| 00:42:52> 00:42:57: | which these these changes are being made, these decisions,         |
|                     | the  |
| 00:42:57> 00:42:58: | decisions are being made.  |
| 00:42:59> 00:43:02: | I'm kind of curious, one, are there any, any specific              |
| 00:43:02> 00:43:06: | policies or regulations that you've seen being rolled out and      |
| 00:43:06> 00:43:10: | like and what markets specifically are the leaders that you're     |
| 00:43:10> 00:43:13: | seeing within the US or or again globally?                         |
| 00:43:14> 00:43:18: | That are that are leading in terms of like policies                |
| 00:43:18> 00:43:22: | that are that that allow for grid interactivity or or              |
| 00:43:22> 00:43:27: | maybe even just grid interactivity friendly markets in general.    |
| 00:43:31> 00:43:33: | Yeah, you know I don't have, don't know that we've                 |
| 00:43:33> 00:43:35: | got a like shining example to point to.                            |
| 00:43:35> 00:43:37: | I mean I'm looking around at all of us and                         |
| 00:43:37> 00:43:39: | we're all kind of stumped on like the one place                    |
| 00:43:39> 00:43:42: | that's nailed it, which which to me says something.                |
| 00:43:42> 00:43:43: | I don't know if others others actually have one.                   |
| 00:43:43> 00:43:46: | But yeah, I'm struggling to point to the the best                  |
| 00:43:46> 00:43:48: | practice, at least working perspective.                            |
| 00:43:48> 00:43:51: | I mean, I don't think anything close to where you                  |
| 00:43:51> 00:43:53: | need to be in the future, if only because we                       |
|                     |  |

| 00:43:53> 00:43:55: | can already see the challenge.  |
|---------------------|---|
| 00:43:55> 00:43:57: | I mean, I guess put a sudden different way, the   |
| 00:43:57> 00:44:00: | market that has the largest problem in this regard today                                    |
| 00:44:00> 00:44:01: | is clearly the California grid.   |
| 00:44:01> 00:44:04: | I mean it's, I mean, although the Texas grid is   |
| 00:44:04> 00:44:07: | getting there on certain days as well.  |
| 00:44:07> 00:44:10: | You know, the fascinating thing about the Texas and California                              |
| 00:44:10> 00:44:12: | grids is that they both are facing many of the  |
| 00:44:12> 00:44:17: | same challenges, but they're completely organized differently, they're regulated completely |
| 00:44:17> 00:44:17: | differently.  |
| 00:44:17> 00:44:21: | They have completely different goals besides keeping the lights on,                         |
| 00:44:21> 00:44:24: | and yet they're facing many of the same challenges right                                    |
| 00:44:24> 00:44:25: | now.  |
| 00:44:25> 00:44:28: | And so I guess a long way of saying, even   |
| 00:44:28> 00:44:31: | with gigantic incentives to figure out how to have the                                      |
| 00:44:32> 00:44:35: | lights stay on, neither of those states have figured it                                     |
| 00:44:35> 00:44:36: | out, right?   |
| 00:44:36> 00:44:39: | And it's nice to contrast those two because again they've                                   |
| 00:44:39> 00:44:43: | taken diametrically different ways to approach this and are governed                        |
| 00:44:43> 00:44:46: | by states that look very different on a political spectrum                                  |
| 00:44:46> 00:44:47: | basis.  |
| 00:44:47> 00:44:49: | And yet somehow they've ended up with roughly the same                                      |
| 00:44:49> 00:44:50: | type of problems.   |
| 00:44:50> 00:44:52: | So it's a kind of interesting, I give it as   |
| 00:44:52> 00:44:53: | sort of working backwards from your question.   |
| 00:44:53> 00:44:56: | But to say a lot of folks are trying to   |
| 00:44:56> 00:44:58: | answer these questions and in the two grades where they                                     |
| 00:44:59> 00:45:02: | might have the largest financial imperative to solve those problems,                        |
| 00:45:02> 00:45:05: | nobody has come close to solving those problems and they're                                 |
| 00:45:05> 00:45:07: | trying very different things.   |
| 00:45:08> 00:45:10: | So I would suggest that not only is there no  |
| 00:45:10> 00:45:13: | shining example, but essentially what we have is a lot                                      |
| 00:45:13> 00:45:14: | of examples of like.  |
| 00:45:15> 00:45:17: | I don't want that that are not working, but that  |
| 00:45:17> 00:45:18: | are certainly not optimal.  |
| 00:45:20> 00:45:22: | I've certainly seen a few, few markets that are trying                                      |
| 00:45:22> 00:45:24: | to think about how do we solve the the time   |

| 00:45:24> 00:45:26: | to power problem, which is another piece of this that                    |
|---------------------|--|
| 00:45:26> 00:45:27: | Sarah had on right.  |
| 00:45:27> 00:45:30: | Like it's now taking a lot longer to get connectivity                    |
| 00:45:30> 00:45:33: | and so trying to think about different ways of encouraging               |
| 00:45:33> 00:45:35: | flexibility as a way to speed up connection.                             |
| 00:45:35> 00:45:38: | Nobody that's got anything that I'm comfortable speaking about publicly  |
| 00:45:38> 00:45:40: | or that's regulatorily approved at this point, but.                      |
| 00:45:41> 00:45:43: | You know the peaks that are causing these delays in                      |
| 00:45:43> 00:45:46: | connectivity at least from a, you know generation capacity perspective   |
| 00:45:46> 00:45:47: | are a couple 100 hours a year, right.                                    |
| 00:45:47> 00:45:49: | It's not, not year round.  |
| 00:45:50> 00:45:52: | And so it's likely that in some markets if you                           |
| 00:45:52> 00:45:54: | had the right incentives and you were willing to use                     |
| 00:45:54> 00:45:57: | some onsite generation during certain hours or to ramp down              |
| 00:45:57> 00:45:59: | your systems at certain hours, you could probably get a                  |
| 00:45:59> 00:46:01: | utility comfortable moving quicker.                                      |
| 00:46:02> 00:46:03: | But they're not.   |
| 00:46:03> 00:46:05: | They don't have the structures in place to necessarily act               |
| 00:46:05> 00:46:08: | on that, nor the kind of, you know, demand interconnection               |
| 00:46:08> 00:46:10: | queue, process to to actually make that happen in practice.              |
| 00:46:10> 00:46:13: | But the problem is much is much simpler in some                          |
| 00:46:13> 00:46:15: | cases than the the big macro.  |
| 00:46:15> 00:46:17: | We can't connect to anybody all the time and we                          |
| 00:46:17> 00:46:18: | just don't have enough power.  |
| 00:46:18> 00:46:20: | It's much more nuanced and granular and whatnot.                         |
| 00:46:21> 00:46:23: | But I want to go back to sort of a                                       |
| 00:46:23> 00:46:26: | point that was alluded to and and and Folks's responses                  |
| 00:46:27> 00:46:31: | to that question which is the climate resilience component specifically. |
| 00:46:31> 00:46:36: | You know, knowing that you know certain critical<br>infrastructure needs |
| 00:46:36> 00:46:40: | to be able to have power available during during at                      |
| 00:46:40> 00:46:40: | all times.   |
| 00:46:41> 00:46:44: | And then you know, understanding that these jurisdictions have, you      |
| 00:46:44> 00:46:47: | know they they have a responsibility and the utility providers           |
| 00:46:47> 00:46:50: | as well have a responsibility to ensure that you know                    |
| 00:46:50> 00:46:51: | this this energy is.   |
| 00:46:51> 00:46:52: | Available at any given time.   |
| 00:46:52> 00:46:55: | Is that not a big driver behind some of the                              |
| 00:46:55> 00:46:57: | policies that are emerging?  |

| 00:46:57> 00:47:01: | And you've sort of touched on how that might not                            |
|---------------------|---|
| 00:47:01> 00:47:04: | be working very well right now, but are there any                           |
| 00:47:04> 00:47:09: | tangible examples of policies that you've seen that have sort               |
| 00:47:09> 00:47:09: | of?   |
| 00:47:10> 00:47:13: | Made it possible to to supply power in times of                             |
| 00:47:13> 00:47:17: | emergencies or times when you know the peak demand is                       |
| 00:47:17> 00:47:21: | exceeding previous years, previous years like you know as a                 |
| 00:47:21> 00:47:24: | result of potentially as a result of climate impacts.                       |
| 00:47:24> 00:47:27: | Are there any, are there any thoughts on on the                             |
| 00:47:27> 00:47:31: | resilience component here in addition to any thoughts on the                |
| 00:47:31> 00:47:35: | value of having one regulations and two structures that are                 |
| 00:47:35> 00:47:36: | able to respond?  |
| 00:47:37> 00:47:41: | To grid conditions and operate autonomously in case of widespread           |
| 00:47:41> 00:47:42: | outages.  |
| 00:47:44> 00:47:47: | Yeah, I I think that folks have have said that                              |
| 00:47:47> 00:47:50: | at the at the regional or like I SO level,                                  |
| 00:47:50> 00:47:55: | there are not structures in place that really create incentives             |
| 00:47:55> 00:47:58: | and guidance for the smaller utility providers.                             |
| 00:47:59> 00:48:02: | But if you look at individual utilities, I do think                         |
| 00:48:02> 00:48:06: | there are some really shining and good examples of how                      |
| 00:48:06> 00:48:11: | demand flexibility has provided resilience and reliability during a crisis. |
| 00:48:11> 00:48:14: | So a couple of examples that I wanted to reference.                         |
| 00:48:14> 00:48:17: | One is in in Australia where a couple of years                              |
| 00:48:17> 00:48:21: | ago they had a coal-fired power plant that tripped offline                  |
| 00:48:21> 00:48:24: | that was, you know, leaving a gap of 748 MW                                 |
| 00:48:24> 00:48:26: | hours for megawatts, so.  |
| 00:48:26> 00:48:28: | That's a that's a huge gap to make up.                                      |
| 00:48:28> 00:48:32: | And so they had a virtual power plant that was                              |
| 00:48:32> 00:48:37: | able to aggregate enough demand to alleviate that gap.                      |
| 00:48:38> 00:48:42: | And similarly there's examples in Arizona, in New England where             |
| 00:48:42> 00:48:47: | during these peak periods there has been aggregation of thermostats         |
| 00:48:48> 00:48:52: | and you know, other resources to shed load and actually.                    |
| 00:48:52> 00:48:54: | Provide good reliability.   |
| 00:48:54> 00:48:56: | So I do think that as there as more of                                      |
| 00:48:56> 00:49:01: | these examples come into play and are demonstrate the viability             |
| 00:49:01> 00:49:04: | of it then then we can actually look at regulations                         |
| 00:49:04> 00:49:07: | and guidance from the the you know I SO is                                  |
| 00:49:07> 00:49:12: | in the regional transmission authorities which are the ones                 |

|  | that   |
|--|--|
| 00:49:12> 00:49:14:                        | I feel like are lagging on this front.   |
| 00:49:17> 00:49:20:                        | Maybe just one thought for me around resilience and  |
|  | specifically   |
| 00:49:20> 00:49:24:                        | thinking about onsite generation, both diesel and natural gas  |
| 00.40.04 > 00.40.04.                       | and  |
| 00:49:24> 00:49:24:                        | batteries.   |
| 00:49:25> 00:49:27:                        | First of all, in some ways they might be a   |
| 00:49:27> 00:49:29:<br>00:49:29> 00:49:32: | nice Trojan horse in the grid enabled buildings, right?  |
| 00:49:29> 00:49:32:                        | Because they don't require the same level of building automation,  |
| 00:49:32> 00:49:33:                        | smart technology, right?   |
| 00:49:33> 00:49:35:                        | They can kind of sit adjacent.   |
| 00:49:37> 00:49:39:                        | But there's also this interesting challenge with a lot of  |
| 00:49:39> 00:49:42:                        | those where if you have diesel generators and they're not  |
| 00:49:42> 00:49:44:                        | the most recent kind of highest quality from a performance   |
| 00:49:44> 00:49:47:                        | perspective, they can't run really unless it's truly an  |
| 00.40.47 > 00.40.40.                       | emergency,   |
| 00:49:47> 00:49:49:<br>00:49:49> 00:49:51: | unless the system goes down.   |
| 00:49:51> 00:49:55:                        | And so you end up with some weird situations where there are system challenges, there are potential capacity |
| 00.49.51> 00.49.55.                        | shortages.   |
| 00:49:55> 00:49:57:                        | But it's not like there was a wildfire or a  |
| 00:49:57> 00:49:58:                        | coal plant went down.  |
| 00:49:58> 00:50:01:                        | And so technically they can't run in those environments.   |
| 00:50:01> 00:50:03:                        | And so, you know, at EIP we're trying to think   |
| 00:50:03> 00:50:05:                        | about what are the next generation of technologies that don't  |
| 00:50:06> 00:50:08:                        | have those same air quality or local pollution restrictions associated                                       |
| 00:50:09> 00:50:11:                        | with them, may or may not have minimal, you know,  |
| 00:50:11> 00:50:13:                        | carbon emissions, but real carbon emissions associated with them.  |
| 00:50:13> 00:50:16:                        | But they can provide some flexibility, sit at the grid   |
| 00:50:16> 00:50:20:                        | edge, avoid major carbon emissions from, you know, another   |
|  | large  |
| 00:50:20> 00:50:20:                        | peaker plant.  |
| 00:50:22> 00:50:23:                        | Yeah, don't run afoul with some of those rules.  |
| 00:50:23> 00:50:26:                        | So I think this whole area of resilience is both   |
| 00:50:26> 00:50:30:                        | natural disasters, but then also the just grid tripping and  |
| 00:50:30> 00:50:32:                        | rolling blackouts and whatnot.   |
| 00:50:33> 00:50:37:                        | Definitely an opportunity for those onsite resources to be leveraged.  |
| 00:50:38> 00:50:40:                        | So I want to just pause for one quick moment   |
| 00:50:40> 00:50:43:                        | to remind our attendees that you can share any questions   |
|  |  |

| 00:50:43> 00:50:45: | that you have in the Q&A subsection.   |
|---------------------|--|
| 00:50:45> 00:50:49: | Additionally, we'll be moving into what we've already sort of                  |
| 00:50:49> 00:50:51: | begun to move into audience Q&A.   |
| 00:50:51> 00:50:54: | So I've been trying to address some of those questions                         |
| 00:50:54> 00:50:58: | progressively over our conversation, but if we, we will allot                  |
| 00:50:58> 00:51:01: | some time towards the clothes to to ensure that we're                          |
| 00:51:01> 00:51:04: | able to address them at least some of your questions.                          |
| 00:51:04> 00:51:06: | And Sarah, it sounded as though you had something to                           |
| 00:51:06> 00:51:06: | add.   |
| 00:51:07> 00:51:09: | I was just going to build on what Jake was                                     |
| 00:51:09> 00:51:12: | saying in terms of, you know, I think resilience we                            |
| 00:51:12> 00:51:16: | think immediately about like sea level rise and wildfires and                  |
| 00:51:16> 00:51:17: | extreme heat.  |
| 00:51:17> 00:51:20: | But I do think the one of the biggest resilience                               |
| 00:51:20> 00:51:24: | impacts, and it is climate related, is about the intermittent                  |
| 00:51:24> 00:51:26: | and more brownouts, more blackouts.  |
| 00:51:26> 00:51:28: | And so to me it becomes kind of this like                                      |
| 00:51:28> 00:51:31: | cyclical story that for policymakers, if we can get them                       |
| 00:51:31> 00:51:34: | to understand that, you know, we all, we all understand                        |
| 00:51:34> 00:51:37: | this, we're going to electrify all the building.                               |
| 00:51:37> 00:51:40: | Electroval, the transportation, our grids getting older, the weather's getting |
| 00:51:40> 00:51:41: | weather's getting hotter.  |
| 00:51:41> 00:51:43: | We're trying to get to 100% renewable like it's a                              |
| 00:51:43> 00:51:45: | recipe for disaster.   |
| 00:51:45> 00:51:48: | And we're going to have more and more of these                                 |
| 00:51:48> 00:51:50: | power outages which everybody hates.   |
| 00:51:50> 00:51:53: | And so we need to work together and and we                                     |
| 00:51:53> 00:51:56: | need to make this beneficial for both the built environment                    |
| 00:51:56> 00:51:59: | can help the problem, but only if the utilities are                            |
| 00:51:59> 00:52:01: | kind of also helping us.   |
| 00:52:01> 00:52:02: | And so I think that it's.  |
| 00:52:02> 00:52:05: | It does create an interesting opportunity because you have                     |
| 00.02.02            | this   |
| 00:52:05> 00:52:08: | thing that's more tangible I think than the sea level                          |
| 00:52:08> 00:52:11: | rise in terms of you know people, just people do                               |
| 00:52:11> 00:52:12: | not like power outages.  |
| 00:52:12> 00:52:15: | And I think from a building owner perspective I'm seeing                       |
| 00:52:15> 00:52:18: | more and more leases come through from tenants with like                       |
| 00:52:18> 00:52:20: | asking for built in redundancy and things like that.                           |
| 00:52:20> 00:52:22: | And it's just, it's going to be a lot and                                      |
|                     |  |

| 00:52:24> 00:52:27: | have to build in just tons of extra capacity, we're                          |
|---------------------|--|
| 00:52:27> 00:52:28: | defeating the purpose.   |
| 00:52:30> 00:52:33: | And I want to sort of expand our discussion from                             |
| 00:52:33> 00:52:36: | resilience and resilience to to cybersecurity concerns.                      |
| 00:52:36> 00:52:40: | So we talked about climate resilience just now, but from                     |
| 00:52:40> 00:52:44: | a cyber perspective, right, like maybe a decade or so                        |
| 00:52:44> 00:52:48: | ago, there was a major hack from HVAC system and                             |
| 00:52:48> 00:52:52: | a target which resulted in hundreds of 1,000,000 I think                     |
| 00:52:52> 00:52:56: | of damages to to the business and to collateral damages                      |
| 00:52:56> 00:53:00: | to other financial institutions as a result of that.                         |
| 00:53:00> 00:53:03: | One HVAC system being infiltrated at A at a target                           |
| 00:53:03> 00:53:04: | store.   |
| 00:53:04> 00:53:06: | And so I'm I'm curious as we're as we roll                                   |
| 00:53:06> 00:53:11: | out these these Internet, these interconnected systems, these systems that   |
| 00:53:11> 00:53:13: | are directly linked to the Internet.   |
| 00:53:14> 00:53:17: | How, how do we secure those and how does that                                |
| 00:53:17> 00:53:22: | impact your ability to, you know, select specific technological solutions    |
| 00:53:22> 00:53:27: | for for integration into building systems and then more broadly              |
| 00:53:27> 00:53:30: | to interface between the electric grid and?                                  |
| 00:53:30> 00:53:33: | And the asset and individual assets as well as you                           |
| 00:53:33> 00:53:37: | know within the private sector across the asset portfolios.                  |
| 00:53:39> 00:53:42: | Yeah, 2 Two things for me to kick it off                                     |
| 00:53:42> 00:53:42: | here.  |
| 00:53:43> 00:53:45: | First of all, definitely a major challenge and you know                      |
| 00:53:45> 00:53:48: | Energy Impact Partners invest in the energy transition.                      |
| 00:53:48> 00:53:51: | But we've recognized that cybersecurity is so key to utility                 |
| 00:53:51> 00:53:55: | operations and to decentralized energy generation that we've actually made   |
| 00:53:55> 00:53:59: | a number number of investments really focused on<br>cybersecurity in         |
| 00:53:59> 00:54:03: | particular, especially those focused on operational technologies or IoT tech |
| 00:54:03> 00:54:04: | in particular.   |
| 00:54:05> 00:54:08: | But besides actually thinking about cybersecurity as a category, I           |
| 00:54:08> 00:54:11: | think it's also a limiting factor for many emerging companies                |
| 00:54:11> 00:54:12: | looking to scale.  |
| 00:54:12> 00:54:14: | Especially if they want to touch critical infrastructure, right?             |
| 00:54:14> 00:54:17: | There are all these cybersecurity requirements that might block companies    |
| 00:54:17> 00:54:19: | from getting in the door in the 1st place, might                             |

| 00:54:19> 00:54:21: | block a utility from partnering with a given company if              |
|---------------------|--|
| 00:54:21> 00:54:23: | they're not big enough or they haven't passed all the                |
| 00:54:24> 00:54:24: | right protocols.   |
| 00:54:25> 00:54:26: | And so the other question I have for for the                         |
| 00:54:27> 00:54:29: | operators is, is how do we rationalize some of these                 |
| 00:54:29> 00:54:32: | requirements and perhaps even create some dedicated programs to help |
| 00:54:32> 00:54:35: | new companies work through these processes, get some help making     |
| 00:54:35> 00:54:36: | sure that they are being secure?                                     |
| 00:54:36> 00:54:38: | I'm not trying to downplay the importance, I think it's              |
| 00:54:38> 00:54:40: | critical, but I don't want it to delay innovation at                 |
| 00:54:40> 00:54:40: | the same time.   |
| 00:54:43> 00:54:47: | And so just to maybe expand this discussion to you                   |
| 00:54:47> 00:54:51: | know some of the emerging technologies that we're seeing the         |
| 00:54:51> 00:54:53: | the emergence of a I and the the use of                              |
| 00:54:53> 00:54:57: | these smart like integrated systems at the building level and        |
| 00:54:57> 00:55:00: | at the portfolio level, how how are these sort of                    |
| 00:55:00> 00:55:04: | fitting into the bigger picture of grid interactivity?               |
| 00:55:06> 00:55:06: | I can just say that.   |
| 00:55:06> 00:55:09: | I mean, I think I'm going to do it earlier                           |
| 00:55:09> 00:55:12: | that when you that it's going to be very hard                        |
| 00:55:12> 00:55:15: | for humans to drive correct outcomes from the number of              |
| 00:55:15> 00:55:18: | inputs that will be required in the future to balance                |
| 00:55:18> 00:55:20: | the grid would be my guess.  |
| 00:55:20> 00:55:22: | And back to the idea that if you're going to                         |
| 00:55:22> 00:55:24: | get things like real time carbon signals and real time               |
| 00:55:24> 00:55:26: | pricing signals and all sorts of things, but you also                |
| 00:55:26> 00:55:28: | want to keep temperature at 72 and want to do                        |
| 00:55:28> 00:55:31: | a whole bunch of other things, eventually it will be                 |
| 00:55:31> 00:55:32: | very difficult to do all of those things.                            |
| 00:55:33> 00:55:35: | That's some level of automation.                                     |
| 00:55:35> 00:55:37: | And again, plenty of people respond to say, well, there's            |
| 00:55:37> 00:55:38: | automated Dr.  |
| 00:55:38> 00:55:40: | now when we talk about there is, But it doesn't                      |
| 00:55:40> 00:55:43: | do with all the things I just said, which is                         |
| 00:55:43> 00:55:46: | try to keep all of those different factors and parameters            |
| 00:55:46> 00:55:48: | in mind and balance them in a way that I                             |
| 00:55:49> 00:55:50: | optimize my revenue from Dr.   |
| 00:55:50> 00:55:53: | while keeping temperature exactly where it needs to be and           |
| 00:55:53> 00:55:54: | doing three other things right.                                      |

| 00:55:54> 00:55:58: | And as in the world where these signals became fast              |
|---------------------|--|
| 00:55:58> 00:55:58: | And so in the world where those signals become fast and furious. |
| 00:55:58> 00:56:01: |  |
|                     | And again, although you can predict the wind, the wind           |
| 00:56:01> 00:56:04: | blows harder than to do a lot of other things.                   |
| 00:56:04> 00:56:06: | And so maybe we think the wind's gonna blow and                  |
| 00:56:06> 00:56:07: | then suddenly it doesn't.  |
| 00:56:07> 00:56:08: | And now we need power.   |
| 00:56:08> 00:56:11: | And again, you can just see a world where things                 |
| 00:56:11> 00:56:14: | have to happen much more quickly and the number of               |
| 00:56:14> 00:56:18: | variables need to be understood and process just goes up         |
| 00:56:18> 00:56:20: | and and every minute is going to when you get                    |
| 00:56:21> 00:56:22: | paid or you don't get paid.                                      |
| 00:56:22> 00:56:25: | So they'll be significant revenue online that you're going to    |
| 00:56:25> 00:56:26: | need.  |
| 00:56:26> 00:56:28: | I don't want to say A I because I think                          |
| 00:56:28> 00:56:31: | that's a catch phrase that has been a little overused.           |
| 00:56:31> 00:56:33: | I mean sure, I'm sure A I would make it                          |
| 00:56:33> 00:56:33: | better, right.   |
| 00:56:34> 00:56:36: | But I'm not sure that's what's needed to create this             |
| 00:56:36> 00:56:37: | outcome.   |
| 00:56:37> 00:56:40: | I think it's more significant increases in in, you know,         |
| 00:56:40> 00:56:42: | frankly who cares about a I and any of this                      |
| 00:56:42> 00:56:44: | if I'm not getting paid to do it right.                          |
| 00:56:44> 00:56:46: | So the first stop, there's no utility rate structures to         |
| 00:56:46> 00:56:48: | make any of this worth it today outside of what                  |
| 00:56:48> 00:56:49: | we talked about with Dr.   |
| 00:56:50> 00:56:52: | But assuming the money was there, then you know we               |
| 00:56:52> 00:56:55: | would put the right systems into place to do that.               |
| 00:56:55> 00:56:57: | But I guess I just don't think it means a                        |
| 00:56:57> 00:56:59: | I I mean maybe down the road some this gets                      |
| 00:56:59> 00:57:02: | even more complicated than sure A I can make it                  |
| 00:57:02> 00:57:03: | a little bit better.   |
| 00:57:03> 00:57:06: | My guess is algorithms alone would do the work just              |
| 00:57:06> 00:57:09: | fine, it's just more putting all the pieces in place             |
| 00:57:09> 00:57:10: | to get there.  |
| 00:57:11> 00:57:12: | It's just one quick note there.                                  |
| 00:57:13> 00:57:14: | I actually think in the short term AI might make                 |
| 00:57:14> 00:57:15: | this all more complicated.                                       |
| 00:57:16> 00:57:18: | If you start thinking about the growth and power demand          |
| 00:57:18> 00:57:20: | coming from data centers and the scale of data center            |
| 00:57:20> 00:57:22: | growth that's that's going to continue to roll out over          |
| 00:57:22> 00:57:23: | the next 10 years.   |
|                     | -  |

| 00:57:23> 00:57:26: | Already in Dominion Service territory in Virginia, they've they've stopped |
|---------------------|--|
| 00:57:26> 00:57:27: | interconnecting new data centers.  |
| 00:57:27> 00:57:28: | And there's a couple other.  |
| 00:57:29> 00:57:32: | Markets where you know they're just another large load that's              |
| 00:57:32> 00:57:35: | that's competing for these same resources and the same carbon              |
| 00:57:35> 00:57:36: | free resources.  |
| 00:57:36> 00:57:37: | So I tend to buy the like long term AI                                     |
| 00:57:37> 00:57:40: | can solve, you know, it'd be a useful part of                              |
| 00:57:40> 00:57:41: | these solutions.   |
| 00:57:41> 00:57:43: | But I wouldn't wouldn't want to overlook the fact that                     |
| 00:57:43> 00:57:45: | in the short term they're just going to create more                        |
| 00:57:45> 00:57:47: | congestion and increase the the hurdle we've got to do                     |
| 00:57:47> 00:57:48: | to decarbonize the grid.   |
| 00:57:50> 00:57:51: | What about it?   |
| 00:57:51> 00:57:51: | The building, you know?  |
| 00:57:52> 00:57:56: | I'll just make a plug at the building scale that                           |
| 00:57:56> 00:58:00: | you know machine learning is already being used in energy                  |
| 00:58:00> 00:58:05: | management and BAS systems to optimize Intune, the building systems        |
| 00:58:05> 00:58:06: | for energy efficiency.   |
| 00:58:06> 00:58:09: | And you know, I think we keep using the term                               |
| 00:58:09> 00:58:12: | demand response as being as an example of I guess                          |
| 00:58:12> 00:58:16: | the only value that utilities are providing right now, but.                |
| 00:58:16> 00:58:20: | I do think that there are already, you know, energy                        |
| 00:58:20> 00:58:24: | efficiency plays that tie directly to grid and demand flexibility          |
| 00:58:24> 00:58:27: | that are already value streams, so time of use rate                        |
| 00:58:28> 00:58:32: | structures or mitigating demand charges and things like that.              |
| 00:58:32> 00:58:35: | So they may be part of best practices that leading                         |
| 00:58:35> 00:58:38: | firms are real estate firms are using, but I don't                         |
| 00:58:38> 00:58:40: | necessarily think it's.  |
| 00:58:41> 00:58:45: | Widespread that everyone is using this technologies and and machine        |
| 00:58:45> 00:58:49: | learning is available now for as a software tool for                       |
| 00:58:49> 00:58:49: | BSS.   |
| 00:58:49> 00:58:52: | Systems, right.  |
| 00:58:52> 00:58:52: | Well, thank you.   |
| 00:58:53> 00:58:56: | So we are in our final minute of the of                                    |
| 00:58:56> 00:59:00: | the webinar and so I'm going to just quickly go                            |
| 00:59:00> 00:59:04: | ahead and share my screen to offer you guys new                            |
| 00:59:04> 00:59:09: | attendees, specifically some assuming I can find it.                       |
| 00:59:09> 00:59:09: | There we go.   |

| 00:59:12> 00:59:16: | Just a quick resource, so if you'd like to learn                |
|---------------------|---|
| 00:59:16> 00:59:21: | a little bit more about this forthcoming report, you can        |
| 00:59:21> 00:59:24: | go ahead and scan this QR code or visit you                     |
| 00:59:24> 00:59:28: | alive dot America slash get smart and that link is              |
| 00:59:28> 00:59:29: | going to.   |
| 00:59:29> 00:59:32: | Once the report is available, it'll update and be and.          |
| 00:59:33> 00:59:37: | You can download or or view the the report itself               |
| 00:59:37> 00:59:38: | on Knowledge Finder.  |
| 00:59:38> 00:59:41: | If you have any additional questions about the webinar content, |
| 00:59:41> 00:59:42: | you can go ahead and send me an e-mail.                         |
| 00:59:42> 00:59:44: | My emails provided below.                                       |
| 00:59:44> 00:59:44: | It's fairly simple.   |
| 00:59:44> 00:59:48: | First name, last name at uli.org and so in our                  |
| 00:59:48> 00:59:51: | final minute I want to I want to just ask                       |
| 00:59:51> 00:59:55: | those just one general question before we before we close       |
| 00:59:55> 00:59:56: | out and that is.  |
| 00:59:57> 01:00:00: | Could you, could you speak to how this whole grid               |
| 01:00:00> 01:00:04: | interactivity concept is is helping you achieve the net 0       |
| 01:00:04> 01:00:09: | imperative is is it, is it providing A substantial benefit,     |
| 01:00:09> 01:00:11: | is it, does it have a long way to go,                           |
| 01:00:11> 01:00:15: | Are you seeing some benefits across at specific assets?         |
| 01:00:16> 01:00:18: | And so with that I I'd just like to give                        |
| 01:00:18> 01:00:21: | you guys a chance to respond and and we'll close                |
| 01:00:21> 01:00:22: | things out.   |
| 01:00:24> 01:00:27: | And you can if Jonathan, if you want to begin                   |
| 01:00:27> 01:00:29: | and I can call folks progressively.                             |
| 01:00:29> 01:00:30: | Sure.   |
| 01:00:30> 01:00:32: | I mean, I'll be very, very brief except to say                  |
| 01:00:32> 01:00:34: | that today I don't think so.                                    |
| 01:00:34> 01:00:37: | I don't think great activity leads to better carbon outcomes    |
| 01:00:37> 01:00:38: | because that's not how things are done.                         |
| 01:00:38> 01:00:41: | It's about energy efficiency and total energy consumed.         |
| 01:00:41> 01:00:43: | I think down, obviously if I use less energy, I                 |
| 01:00:43> 01:00:44: | potentially use less carbon.                                    |
| 01:00:45> 01:00:47: | So there's a link there, but I think you're going               |
| 01:00:47> 01:00:49: | to have to get way more into Real Time carbon                   |
| 01:00:49> 01:00:50: | and a number of other things.                                   |
| 01:00:51> 01:00:53: | To drive real outcomes on your net zero journey, again,         |
| 01:00:53> 01:00:56: | if you use less energy, you're going to use less                |
| 01:00:56> 01:00:56: | carbon.   |
| 01:00:56> 01:00:59: | So as a general matter, energy efficiency and all the           |

| 01:00:59> 01:01:02: | things we've been talking about it and niches highlighted are           |
|---------------------|---|
| 01:01:02> 01:01:04: | all going to get you there some of the way.                             |
| 01:01:05> 01:01:09: | But grid interactivity as it stands today is not something              |
| 01:01:09> 01:01:13: | that is driving necessarily significant carbon reductions.              |
| 01:01:15> 01:01:18: | And Sarah here, here.   |
| 01:01:18> 01:01:18: | That's all.   |
| 01:01:20> 01:01:21: | Okay, Anish.  |
| 01:01:23> 01:01:27: | I think I'm just particularly excited about grid interactivity enabling |
| 01:01:27> 01:01:29: | electrification of existing buildings.                                  |
| 01:01:29> 01:01:32: | So I think that's that's the value in the plug,                         |
| 01:01:32> 01:01:34: | I'll say in terms of how this can get us                                |
| 01:01:34> 01:01:35: | to net 0.   |
| 01:01:36> 01:01:38: | And just just to to build on that and wrap,                             |
| 01:01:38> 01:01:41: | I think it's it's enabling electrification, right by better managing    |
| 01:01:41> 01:01:44: | those peaks and then ultimately helping buy down the cost               |
| 01:01:44> 01:01:47: | of electrification for everybody by taking advantage of the unique      |
| 01:01:47> 01:01:49: | benefits that different parts of the energy system can capture          |
| 01:01:49> 01:01:50: | from the same asset.  |
| 01:01:51> 01:01:53: | So leave it in the future with Jonathan on the                          |
| 01:01:53> 01:01:54: | the challenges today.   |
| 01:01:55> 01:01:58: | So thank you all so much for your perspectives and                      |
| 01:01:58> 01:02:02: | thank you attendees for for attending this webinar.                     |
| 01:02:03> 01:02:06: | Recording of the webinar will be available in the coming                |
| 01:02:06> 01:02:10: | weeks and looking forward to sharing this report in the                 |
| 01:02:10> 01:02:10: | fall.   |
| 01:02:11> 01:02:11: | Thank you.  |
| 01:02:15> 01:02:15: | Thanks all.   |
| 01:02:20> 01:02:21: | You got everyone.   |

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