

## Webinar

Net Zero in Real Assets: From Pledges to Delivery

Date: May 22, 2024

00:00:18> 00:00:21:	Hello everyone, looks like the webinar starting.
00:00:21> 00:00:24:	Good morning for those joining in America or good afternoon
00:00:24> 00:00:27:	for those joining in Europe or good evening for those
00:00:27> 00:00:28:	joining in Asia.
00:00:28> 00:00:33:	Today, Longevity is very pleased to be sponsoring the webinar
00:00:33> 00:00:35:	on Net zero in real estate.
00:00:35> 00:00:37:	From pledges to delivery.
00:00:37> 00:00:43:	I'm very pleased to introduce you to an amazing panel
00:00:43> 00:00:46:	representing 3 regions today.
00:00:46> 00:00:52:	We've got Ester joining us from the City Corporation Limited.
00:00:52> 00:00:57:	We've got Catherine Sherwin joining us from BlackRock and Lauren
00:00:57> 00:00:59:	joining us from AXA.
00:01:00> 00:01:05:	Ester is the Chief Sustainability Officer at City Development Limited.
00:01:05> 00:01:09:	Catherine is the global head of infrastructure and real estate
00:01:09> 00:01:13:	sustainability investing BlackRock and Lauren is the global head of
00:01:13> 00:01:15:	sustainability at AXA.
00:01:16> 00:01:19:	It would be great if Esther, Catherine and Laurent could
00:01:19> 00:01:23:	introduce themselves and talk a little bit about their roles
00:01:23> 00:01:26:	in their organisations before we dive in into the subject
00:01:26> 00:01:27:	matter of today.
00:01:29> 00:01:30:	Esther, over to you.
00:01:32> 00:01:35:	Hello, hi, good evening from well, I'm actually in Seoul
00:01:35> 00:01:36:	now in Asia.
00:01:38> 00:01:39:	Thank you for having me.
00:01:39> 00:01:40:	City developments limited.
00:01:40> 00:01:43:	Actually for those who may not know us, we just

00:01:43> 00:01:47:	celebrated 16th anniversary and we have quarter in Singapore, but
00:01:47> 00:01:50:	we are present in actually 29 countries and regions.
00:01:50> 00:01:55:	And our core business is building, you know, residential development
00:01:55> 00:01:58:	commercials and also we have a hotel footprint, 150 hotels
00:01:58> 00:01:59:	worldwide.
00:01:59> 00:02:04:	And definitely, you know, sustainability has been integrated into our
00:02:04> 00:02:07:	business since 1995 S almost 30 years now and we
00:02:07> 00:02:11:	have planned for net zero since 2021 during Glasgow and
00:02:11> 00:02:15:	a life adopting a whole life cycle approach as well.
00:02:15> 00:02:18:	Yeah, we'll be happy to to share more later on.
00:02:18> 00:02:18:	Thank you.
00:02:20> 00:02:21:	Fantastic.
00:02:21> 00:02:22:	Welcome, Esther.
00:02:22> 00:02:23:	Catherine.
00:02:23> 00:02:24:	Thank you.
00:02:25> 00:02:25:	Thanks, Etienne.
00:02:26> 00:02:28:	So my name is Catherine Sherwin.
00:02:28> 00:02:31:	So I head up sustainable investing across black cocks, global
00:02:31> 00:02:34:	infrastructure and real estate platforms.
00:02:34> 00:02:37:	We have about an aggregated AUM of about 60 billion
00:02:37> 00:02:39:	in assets under management.
00:02:39> 00:02:42:	And specifically on the real estate side, we provide investment
00:02:42> 00:02:46:	solutions for global clients across the risk return spectrum, some
00:02:46> 00:02:49:	everything from mezzanine debt through to core, core plus and
00:02:49> 00:02:50:	value add.
00:02:51> 00:02:53:	I think a lot of what Esther was saying resonates
00:02:53> 00:02:54:	in terms of the Black Rocks view.
00:02:55> 00:02:57:	We have committed to net 0 carbon by 2050 or
00:02:57> 00:02:58:	sooner.
00:02:58> 00:03:02:	It's been something sustainability and transition, probably before we were
00:03:02> 00:03:06:	even really calling it transition risk is something that we've
00:03:06> 00:03:09:	been integrating for a long time across our real estate
00:03:09> 00:03:09:	strategies.
00:03:09> 00:03:11:	We were one of the early adopters of RES reporting,
00:03:11> 00:03:13:	for example, when that first launched.
00:03:13> 00:03:16:	
00.03.13> 00.03.10.	And increasingly we're focused on what we can be doing at the individual asset level and at the aggregated portfolio

00:03:18> 00:03:18:	level.
00:03:19> 00:03:21:	And my role is essentially guiding a lot of that.
00:03:21> 00:03:25:	So supporting the investment teams on everything from ESD integration
00:03:25> 00:03:28:	within the investment decision making process to hands on asset
00:03:28> 00:03:29:	management.
00:03:29> 00:03:32:	What are we physically doing to the underlying properties across
00:03:32> 00:03:36:	our portfolios to improve their sustainability performance in addition to
00:03:36> 00:03:40:	product strategy and increasingly deciphering the alphabet soup of legislation
00:03:40> 00:03:43:	and how that applies to our real estate portfolios as
00:03:43> 00:03:43:	well?
00:03:45> 00:03:46:	Fantastic.
00:03:46> 00:03:47:	Welcome, Catherine.
00:03:47> 00:03:48:	And then we've got Laurel.
00:03:50> 00:03:51:	So I'm Lauren Levier.
00:03:51> 00:03:52:	I must correct you.
00:03:52> 00:03:56:	It's because unfortunately I'm not the global head of sympathy
00:03:56> 00:03:57:	of AXA, but only of Axiom Ads.
00:03:57> 00:04:02:	More modestly, it's still an important business.
00:04:02> 00:04:07:	Axiom Ads is alternative definition of Axiom.
00:04:07> 00:04:10:	And so the asset management arm of the AXA Group,
00:04:11> 00:04:15:	we manage roughly speaking 180 billion of assets in alternative
00:04:15> 00:04:20:	asset class, which are basically mostly private assets, real estate,
00:04:20> 00:04:26:	infrastructure, private credit and more broadly alternative credit both in
00:04:26> 00:04:27:	equity and debt.
00:04:28> 00:04:34:	I've been part of the AXA Investment Managers team for
00:04:34> 00:04:39:	the last 30 years and I took this responsibility for
00:04:39> 00:04:42:	sustainability back in October.
00:04:42> 00:04:44:	So it's relatively recent.
00:04:44> 00:04:50:	And previously, I have been global Head of Asset Management
00:04:50> 00:04:54:	for our real estate business, so globally.
00:04:54> 00:04:58:	And before that, I was heading the portfolio management for
00:04:58> 00:05:02:	the AXA Group, which is our biggest client, as you
00:05:02> 00:05:05:	can imagine, for our real estate and infrastructure.
00:05:06> 00:05:11:	So I'm coming more from the investment side and my

00100111 / 001001111	manade bacicany is to exceede.
00:05:14> 00:05:17:	So I'm a voting member of all our investment committees.
00:05:18> 00:05:23:	And the principle is we have targets or we have
00:05:23> 00:05:29:	engagement and commitments to aligning our investment to a net
00:05:29> 00:05:30:	zero world.
00:05:31> 00:05:33:	And now it's about execution.
00:05:33> 00:05:37:	It's not about, you know, strategizing, communicating, It's really about
00:05:37> 00:05:38:	execution.
00:05:38> 00:05:41:	And that's exactly the mandate I've been given to in
00:05:41> 00:05:43:	terms of execution, a small challenge.
00:05:44> 00:05:45:	Fantastic.
00:05:45> 00:05:48:	So obviously net 0 carbon is one of the largest
00:05:48> 00:05:50:	challenges of all, I would say century.
00:05:51> 00:05:53:	We know we need to get there in order to
00:05:53> 00:05:56:	avoid massive, you know, climate tipping points.
00:05:56> 00:05:59:	And given that the real estate industry represents roughly 37%
00:05:59> 00:06:03:	of global carbon emissions, it's really important that collectively we've
00:06:03> 00:06:06:	got that shared responsibility to address the climate goals.
00:06:06> 00:06:09:	So it's really good to see that your organisations that
00:06:09> 00:06:11:	have got such a large impact in the investment world
00:06:11> 00:06:15:	are taking into account, you know, these goals, those pledges.
00:06:15> 00:06:16:	But let's dive in a little bit.
00:06:16> 00:06:21:	Let's let's talk about, you know what, what this all
00:06:21> 00:06:24:	mean because you know, net zero is 2 words.
00:06:24> 00:06:28:	But it's not as simple that in reality to actually
00:06:28> 00:06:33:	implement, especially when we are dealing with all sorts of
00:06:33> 00:06:36:	different asset classes and investments.
00:06:36> 00:06:39:	So the first question that I've got for all of
00:06:39> 00:06:43:	you actually is what are the primary obstacles that your
00:06:43> 00:06:48:	organisations have encountered in translating net 0 carbon pledges into
00:06:48> 00:06:50:	concrete actions at asset level?
00:06:50> 00:06:53:	And perhaps we can start with Ester to keep the
00:06:53> 00:06:53:	same.
00:06:56> 00:07:00:	OK, well, certainly they're basically Simply put this the mindset
00:07:00> 00:07:01:	and the skill set.
00:07:01> 00:07:01:	Yeah.

**00:05:11 --> 00:05:14:** mandate basically is to execute.

00:07:02> 00:07:04:	And I think, you know, when we first started the
00:07:04> 00:07:07:	journey almost 30 years ago, it is actually the mindset.
00:07:07> 00:07:10:	It's like, why, why green building, why, you know, low
00:07:10> 00:07:13:	carbon and in our in Asia, our part of the
00:07:13> 00:07:17:	world, nobody really care, you know, talk much about global
00:07:17> 00:07:21:	warming and all these sustainabilities are quite relatively new vocabulary
00:07:21> 00:07:24:	and reporting was not even, you know, in existence.
00:07:24> 00:07:27:	So at that time was, is quite difficult and in
00:07:27> 00:07:31:	fact what, how we started was just a simple ethos
00:07:31> 00:07:34:	of conserving as we construct very simple, just look at
00:07:34> 00:07:36:	Environmental Conservation.
00:07:36> 00:07:40:	But of course over the decades we, we know there
00:07:40> 00:07:44:	are more and more, you know, standard and all those,
00:07:44> 00:07:47:	you know, acronym in our life, you know, whether it
00:07:47> 00:07:51:	is GRISDPSDPBI and you know, CDP and TCFG and, and
00:07:51> 00:07:54:	SDG, you know that you name it, we have it.
00:07:54> 00:07:57:	And then there's SV and LTN and FD and all.
00:07:57> 00:08:00:	So like, you know, life as in sustainability has become
00:08:01> 00:08:02:	a lot more complicated.
00:08:02> 00:08:06:	So, and of course, thanks to, you know, after Paris
00.00.06 > 00.00.40.	agreements, their awareness of you know austainability or
00:08:06> 00:08:12:	agreements, their awareness of, you know, sustainability or ESG has
00:08:12> 00:08:12:	
	ESG has
00:08:12> 00:08:13:	ESG has grown a bit.
00:08:12> 00:08:13: 00:08:13> 00:08:16:	ESG has grown a bit. But it was really the drastic change was during COVID
00:08:12> 00:08:13: 00:08:13> 00:08:16: 00:08:16> 00:08:20:	ESG has grown a bit. But it was really the drastic change was during COVID and during COVID that I think the whole world experienced.
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00:09:10> 00:09:13:	new term of scope, you know, three and body carbons
00:09:13> 00:09:16:	are relatively new in in, you know, in our industry
00:09:16> 00:09:19:	and in our market, although green building has been around
00:09:19> 00:09:21:	for for more than two decades now.
00:09:22> 00:09:25:	But how do we do carbon accounting and reporting is
00:09:25> 00:09:27:	still relatively new.
00:09:27> 00:09:30:	And of course, now we are not just talking about
00:09:30> 00:09:33:	energy, you know, solutions, we are also looking at circulated
00:09:33> 00:09:37:	circularity, you know, solution and also nature based solutions.
00:09:37> 00:09:40:	So all these is a new knowledge that adding to
00:09:40> 00:09:45:	our board, adding to our stakeholders, internal and external stakeholders,
00:09:45> 00:09:46:	which is not easy.
00:09:46> 00:09:48:	It's quite mind back boggling.
00:09:48> 00:09:51:	And now I think I I'm not confronted with the
00:09:51> 00:09:53:	question of why anymore.
00:09:53> 00:09:57:	It's more like how So now the second big subject
00:09:57> 00:10:01:	is like the, the knowledge, you know, the, the skill
00:10:01> 00:10:01:	set.
00:10:01> 00:10:05:	And I think almost every part of the world is
00:10:05> 00:10:10:	fighting for talent that have, you know, experience and sustainability
00:10:10> 00:10:12:	reporting, ESG integrations.
00:10:12> 00:10:16:	And everyone is trying to poach for people, you know,
00:10:16> 00:10:19:	even in a small country like Singapore and they're like,
00:10:19> 00:10:22:	you know, 60,000 over job available now, green job.
00:10:23> 00:10:24:	So everybody is fighting for talent.
00:10:25> 00:10:28:	So the capacity building is one of our top priority.
00:10:28> 00:10:31:	And the government is really offering a lot of grant
00:10:31> 00:10:34:	and help and straight and, and courses to really fast
00:10:34> 00:10:37:	track the training of sustainability professional.
00:10:38> 00:10:40:	So in the past we were quite lonely, but now
00:10:40> 00:10:41:	we are quite popular.
00:10:41> 00:10:43:	So that's a big change now.
00:10:43> 00:10:46:	And I think that both are still important.
00:10:47> 00:10:49:	While I say that mind mindset has changed, but there's
00:10:49> 00:10:51:	still room for improvement.
00:10:51> 00:10:53:	And of course, skill set is the area that we
00:10:54> 00:10:56:	really need to run really, really fast in orders to
00:10:57> 00:10:59:	make sense of net zero, in order to make sense
00:10:59> 00:11:02:	of all the, you know, reporting what get measured, get
00:11:02> 00:11:03:	managed.

00:11:03 --> 00:11:06: If we don't measure, you won't know what are the 00:11:06 --> 00:11:07: gaps to improve. 00:11:07 --> 00:11:09: And as to, you know, to really how far are 00:11:09 --> 00:11:09: we? 00:11:10 --> 00:11:12: If you don't measure, you don't know how far are 00:11:12 --> 00:11:13: we from our target. 00:11:13 --> 00:11:17: No point to just set target without measuring and without 00:11:17 --> 00:11:18: disclosing. 00:11:18 --> 00:11:20: I'm sure investor won't like it. 00:11:20 --> 00:11:22: You know, you can't tell them that only by 2050. 00:11:22 --> 00:11:23: I'll tell you, right. 00:11:23 --> 00:11:26: You have to give an annual sustainability report and give 00:11:26 --> 00:11:29: the ESG disclosure very promptly and in an open manner. 00:11:29 --> 00:11:30: Yeah. 00:11:31 --> 00:11:31: Fantastic. 00:11:31 --> 00:11:32: Thank you, Esther. 00:11:32 --> 00:11:36: Catherine Largest challenges to go from pledges to action into 00:11:36 --> 00:11:38: asset level initiatives. 00:11:38 --> 00:11:39: Yeah, absolutely. 00:11:39 --> 00:11:41: A lot what Esther was saying there really resonated with 00:11:41 --> 00:11:42: me. 00:11:42 --> 00:11:43: I'll talk about data in a moment. 00:11:43 --> 00:11:46: But I agree, I think we've moved beyond kind of 00:11:46 --> 00:11:47: the mindset and as a skill set. 00:11:47 --> 00:11:50: And anyone who's in the UK market who's tried to 00:11:50 --> 00:11:52: fight the heat pump engineer can probably attest to the 00:11:52 --> 00:11:55: fact that we have a skill shortage in the market 00:11:55 --> 00:11:57: in terms of what we practically need to be doing 00:11:57 --> 00:11:59: to rapidly decarbonizing the built environment. 00:11:59 --> 00:12:01: By the way, if you're trying to find engineer for 00:12:01 --> 00:12:03: a gas boiler, there's thousands of them. 00:12:03 --> 00:12:06: So there's definitely a skill set to disconnect. 00:12:06 --> 00:12:09: When I think at a higher level, I think there's 00:12:09 --> 00:12:12: three key challenges and I'll touch on data like ESTA 00:12:12 --> 00:12:15: did as well, but those being actually just translation of 00:12:15 --> 00:12:20: net zero practically across investment vehicles and specifically in real 00:12:20 --> 00:12:21: estate is is kind of complex. 00:12:22 --> 00:12:25: The data challenge and also just policy, the policy landscape 00:12:25 --> 00:12:28: is still sending the wrong signals and it's preventing a 00:12:28 --> 00:12:32: barrier actually in terms of it, it's not currently economic

00:12:32> 00:12:36:	to be really addressing that zero readiness across real estate
00:12:36> 00:12:36:	at large.
00:12:37> 00:12:40: 00:12:40> 00:12:43:	So the first, you know, the first challenge is almost
00:12:40> 00:12:45:	what does net zero mean and how do you translate
00:12:43> 00:12:46:	that down into a specific real estate strategy?  Like Crock is obviously committed to net 0 carbon by
00:12:50> 00:12:51:	2050 or sooner.
00:12:51> 00:12:51:	Our real estate businesses are committed to net 0 carbon
00:12:55> 00:12:56:	
00:12:56> 00:12:57:	by 2050 or sooner.
00:12:57> 00:12:59:	What does that actually mean?  And what does that mean in the context of a
00:12:59> 00:13:02:	
00:13:02> 00:13:03:	value add strategy that we are launching today or we're
00:13:02> 00:13:05:	raising capital for today?  Because actually we're going to have exited out of those
00:13:06> 00:13:09:	assets probably by 20-30, let alone 2050.
00:13:09> 00:13:12:	So those high level aspirations and those high level of
00:13:12> 00:13:15:	definitions of net zero are valuable to a point.
00:13:16> 00:13:20:	·
00.13.10> 00.13.20.	But actually really understanding what that means practically across our
00:13:20> 00:13:24:	very bespoke, very real real estate portfolios has been a
00:13:24> 00:13:24:	big challenge.
00:13:24> 00:13:28:	And quite frankly, the only way that's been possible to
00:13:28> 00:13:32:	do that has been to go individually investment by investment,
00:13:32> 00:13:35:	property by property to understand with the tools that are
00:13:35> 00:13:39:	available, whether it's CREM or SBTI that is coming out
00:13:39> 00:13:43:	where those properties actually are on those science based pathways.
00:13:43> 00:13:46:	And where do we need to be addressing those kind
00:13:46> 00:13:49:	of hot spots per say across our portfolios to reduce
00:13:49> 00:13:50:	stranded asset risk.
00:13:50> 00:13:53:	So the translation of these high level objectives and these
00:13:53> 00:13:57:	high level definitions across investment strategies, it's really, really difficult
00:13:57> 00:14:00:	and there's a lot of kind of bespokenness that you
00:14:00> 00:14:01:	have to apply.
00:14:01> 00:14:02:	So that remains a challenge.
00:14:02> 00:14:05:	The 2nd is data and completely agree what Esther was
00:14:05> 00:14:08:	saying in terms of if you're not measuring it, how
00:14:08> 00:14:09:	on earth you managing it.
00:14:10> 00:14:13:	And we still have challenges especially as it relates to
00:14:13> 00:14:14:	Scope 3.
00:14:14> 00:14:17:	So tenant related greenhouse gas emissions, we still have those

00:14:17> 00:14:18:	challenges.
00:14:18> 00:14:21:	We have 100% data coverage across scope one, scope two
00:14:21> 00:14:23:	across our real estate portfolios.
00:14:23> 00:14:25:	But we're sometimes at the mercy of what our tenants
00:14:25> 00:14:27:	will actually share with us as it relates to their
00:14:28> 00:14:28:	consumption.
00:14:28> 00:14:35:	And we're trying different methods whether it's installation to
	provide
00:14:35> 00:14:38:	to get access to that information.
00:14:38> 00:14:42:	But actually all of these available models, whether it's Chrome
00:14:42> 00:14:46:	or SVI are meaningless unless you can run whole typical
00:14:46> 00:14:49:	office building landlord supplies and often less than 20%.
00:14:50> 00:14:53:	So that tenant data is still a challenge, quite frankly,
00:14:53> 00:14:56:	in terms of really understanding where our portfolios are.
00:14:56> 00:14:59:	I think in France, you know, they've got the right
00:14:59> 00:15:03:	approach with introducing de craters, yeah, where he's actually obligating
00:15:03> 00:15:06:	landlords and tenants to be sharing data and having that
00:15:06> 00:15:07:	visibility both ways.
00:15:07> 00:15:09:	I think we need to see more of that.
00:15:10> 00:15:13:	And that's probably a nice segue way into policy, which
00:15:13> 00:15:16:	I believe still remains a massive barrier.
00:15:16> 00:15:19:	You know, the current policy landscape is still sending the
00:15:19> 00:15:20:	wrong signals.
00:15:21> 00:15:25:	We don't have mandatory energy performance standards globally and we're
00:15:25> 00:15:28:	not stipulating minimum standards in a in a defined way
00:15:28> 00:15:31:	across new builds as well as major refurbishments etcetera.
00:15:32> 00:15:35:	And so often you know when we're looking at these
00:15:35> 00:15:38:	these aspirations, when we're looking at ground up development or
00:15:38> 00:15:41:	major refurbishments and even retrofitting, sometimes the economics just don't
00:15:41> 00:15:43:	stack up in terms of we know we need to
00:15:43> 00:15:47:	be positioning real estate from a transition readiness perspective because
00:15:47> 00:15:49:	we know future buyers, future tenants need that or want
00:15:49> 00:15:50:	that.
00:15:50> 00:15:52:	But actually the economics don't necessarily make sense.
00:15:53> 00:15:56:	And to give you some context, in 2021, more than
00:15:56> 00:16:00:	3.5 billion square metres of new real estate was built
00:16:00> 00:16:04:	without managing mandatory energy performance requirements on that.

00:16:04> 00:16:07:	That's the equivalent of France's entire building stock.
00:16:07> 00:16:10:	So the policy landscape needs to catch up.
00:16:10> 00:16:12:	It needs to catch up quickly, and that's globally as
00:16:12> 00:16:12:	well.
00:16:13> 00:16:15:	And it remains a huge barrier when you're looking at
00:16:15> 00:16:18:	the pricing dynamics as well as obviously all of those
00:16:18> 00:16:20:	issues around data disabilities as well.
00:16:20> 00:16:23:	So challenges certainly still exist in industry.
00:16:23> 00:16:26:	So a lot more, a lot better policies, you know,
00:16:26> 00:16:30:	hopefully coming from governments around the world, both
	central and,
00:16:30> 00:16:31:	and local law.
00:16:33> 00:16:35:	Can we talk a little bit about the, you know,
00:16:35> 00:16:38:	the pledges and, and, and how does that translate to,
00:16:38> 00:16:40:	you know, actions at, at asset level?
00:16:40> 00:16:43:	I mean, you know, 180 billion is a lot to
00:16:43> 00:16:44:	decarbonise.
00:16:44> 00:16:46:	How how do you how do you go about it?
00:16:48> 00:16:50:	The good news is that the why, the why was
00:16:50> 00:16:54:	not a really a question because basically it's back 2006
00:16:54> 00:16:58:	that we calibrated our forestry investment for AXA to
	neutralize
00:16:58> 00:17:01:	the carbon emission of the portfolio.
00:17:01> 00:17:05:	What we realized much later on was basically the number
00:17:05> 00:17:06:	we're using.
00:17:06> 00:17:09:	We're not making so much sense for the carbon emission
00:17:09> 00:17:12:	because basically we can measure energy, but no one, you
00:17:12> 00:17:14:	know, measure exactly what is a kilo or a ton
00:17:14> 00:17:15:	of carbon.
00:17:16> 00:17:18:	So one of the challenge, I think, if you want
00:17:19> 00:17:22:	to make economic and rational decision is to understand
00.47.00 > 00.47.04.	what
00:17:23> 00:17:24:	you're measuring.
00:17:24> 00:17:27:	And in fact, there is no rule basically when you're
00:17:27> 00:17:30:	discussing about, you know, there are the GHG protocol who
00:17:30> 00:17:31:	exists etcetera, that's true.
00:17:31> 00:17:33:	But they're very generic.
00:17:33> 00:17:38:	Basically they're putting principles, but not at all practically speaking,
00:17:38> 00:17:39:	what are you measuring?
00:17:40> 00:17:42:	And it's like an accounting system, you know, it's as
00:17:42> 00:17:44:	complex as an accounting system.
00:17:44> 00:17:48:	And you take one company reporting on the IFRS or
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00:17:48> 00:17:52:	US gap, you will end up with a different balance
00:17:52> 00:17:57:	sheet, a different turnover, a different earnings, none is.
00:17:57> 00:17:58:	Wrong.
00:17:58> 00:18:03:	It's just following different principles, but at least they're widely
00:18:03> 00:18:04:	accepted principles.
00:18:04> 00:18:08:	There is not widely accepted principle for carbon accounting or
00:18:08> 00:18:12:	how you translate energy in carbon or materials in carbon.
00:18:12> 00:18:13:	You have some pieces.
00:18:13> 00:18:17:	So I think the the issue for us being active
00:18:17> 00:18:22:	in multiple asset classes, multiple countries was in fact to
00:18:22> 00:18:28:	define our assessment of carbon related emission to our investments
00:18:28> 00:18:31:	in a consistent basis no matter the country.
00:18:32> 00:18:34:	Because reality that every country has put some form of
00:18:34> 00:18:36:	accounting, there are different metrics.
00:18:37> 00:18:40:	We have made the test looking at the one of
00:18:40> 00:18:44:	our development measured according to the French standard and to
00:18:44> 00:18:47:	the German standard and the difference was 50%.
00:18:47> 00:18:50:	So it gives you the magnitude of uncertainty when you're
00:18:50> 00:18:54:	manipulating carbon data, when you start to claim I will
00:18:54> 00:18:56:	be net zero, I will be aligned to net zero.
00:18:56> 00:18:59:	But there is a level of uncertainty depending on how
00:18:59> 00:19:01:	I'm counting things of 50%.
00:19:02> 00:19:03:	You have a problem.
00:19:03> 00:19:04:	Basically you have a big problem.
00:19:05> 00:19:08:	So that was the starting point for us was to
00:19:08> 00:19:11:	say, OK, before we go all over the place with
00:19:11> 00:19:12:	people taking action.
00:19:12> 00:19:15:	Well, in fact, we're not able to, to really make
00:19:15> 00:19:17:	sure that it is the appropriate action.
00:19:17> 00:19:20:	It is the most efficient 1 and it make economic
00:19:20> 00:19:23:	sense was you know we need to have the same
00:19:23> 00:19:26:	framework of how we measure carbon and then we can
00:19:26> 00:19:30:	make rational decision at asset level, at portfolio level and
00:19:30> 00:19:32:	that is exactly where we are as we speak.
00:19:33> 00:19:35:	So it has been a big investment, a lot of
00:19:35> 00:19:38:	team on our side and you know a little bit
00:19:38> 00:19:41:	about it TN, but we spend more than a year
00:19:41> 00:19:45:	building this framework in order to make sure that, you
00:19:45> 00:19:49:	know, we can fully align our fiduciary duty to the

00:19:49> 00:19:51:	decarbonisation objectives we have.
00:19:53> 00:19:53:	Fantastic.
00:19:53> 00:19:56:	Yes, we, there's been a huge amount of detail and
00:19:56> 00:20:00:	questioning and, and, and as as with everything, the
00:20:00> 00:20:03:	devil was into detail and suddenly you went into the
00:20:03> 00:20:08:	detail to identify sustainable development guidelines for the business and
00:20:08> 00:20:09:	how it impacts.
00:20:10> 00:20:15:	You know, you know your fiduciary duties, Esther, let's do
00:20:15> 00:20:19:	a, a, a, a deeper dive on, you know, on,
00:20:19> 00:20:21:	on climate risk strategies.
00:20:21> 00:20:25:	How do you factor climate risk into your assets management
00:20:25> 00:20:27:	and investment strategies?
00:20:27> 00:20:30:	What are the key considerations when, for example, you've got
00:20:30> 00:20:34:	an opportunity to, you know, buy an asset, an existing
00:20:34> 00:20:36:	asset or buy a development or you know, buy a
00:20:37> 00:20:39:	plot of land and, and develop it?
00:20:39> 00:20:42:	How how do you go about climate risk management and
00:20:42> 00:20:44:	especially your transition risks?
00:20:45> 00:20:49:	Well, of course climate risk is really very expensive and
00:20:49> 00:20:53:	in fact the cause of inaction nowadays outweigh the, you
00:20:53> 00:20:56:	know, the cost of investment into to finding solutions and
00:20:57> 00:20:57:	technology.
00:20:58> 00:21:00:	And we have all those numbers that you know, and
00:21:00> 00:21:03:	insurance costs was getting higher and higher.
00:21:04> 00:21:07:	And then in fact, you know, if we don't have
00:21:07> 00:21:11:	strategies to make sure that what we invest is insurable,
00:21:11> 00:21:14:	the last thing you want is you'll end up with
00:21:14> 00:21:15:	stranded assets.
00:21:15> 00:21:21:	So we have actually established our responsible investment guideline and
00:21:21> 00:21:25:	you know, the summary is actually posted online as well.
00:21:25> 00:21:29:	We have a whole host of actually policies and practices
00:21:29> 00:21:34:	online as well on our sustainability dedicated website and basically
00:21:34> 00:21:39:	it is aligned with the UMPRI responsible investment guideline.
00:21:39> 00:21:43:	So climate definitely we don't want to encourage, you know,
00:21:43> 00:21:46:	any investment, you know, people's to go and buy a
00:21:47> 00:21:51:	sea front, you know, beautiful building, you know, and without
00:21:51> 00:21:54:	knowing that there is actually rising sea levels and all.
00:21:55> 00:21:58:	So I think internally we do update very, very frequently

00:21:58 --> 00:22:01: on all sort of, you know, climate risk. 00:22:01 --> 00:22:05: And in fact we have actually conducted 3 rounds of 00:22:05 --> 00:22:09: TCFD climate, climate change scenario study. 00:22:10 --> 00:22:13: And since 2018, the first two years actually at that 00:22:14 --> 00:22:17: time was still 2?? warmer scenario that was under Paris 00:22:18 --> 00:22:18: agreement. 00:22:18 --> 00:22:22: And after, you know, 2020 that actually IPCC called for 00:22:22 --> 00:22:23: like 1.5??. 00:22:23 --> 00:22:27: So we started the second, you know, study aligned with 00:22:27 --> 00:22:28: only 1.5 and two degree. 00:22:28 --> 00:22:31: No, no more three degree or what you know, or 00:22:32 --> 00:22:32: more so. 00:22:32 --> 00:22:35: And then after, when we finished the second one, it 00:22:35 --> 00:22:38: was in the, at the peak of COVID and we 00:22:38 --> 00:22:41: all learned that COVID actually really caused a lot of disruption and damage to, to, to the economy. 00:22:41 --> 00:22:44: 00:22:44 --> 00:22:47: So we started the third round of study. 00:22:47 --> 00:22:50: We look at not just about, you know, global warming, 00:22:50 --> 00:22:53: temperature rise and, and all the climate risk, but also 00:22:53 --> 00:22:57: looking at climate related potential, you know, like pandemic. 00:22:57 --> 00:23:02: So we actually hosted it also in our sustainability report. 00:23:02 --> 00:23:05: And now we know how many millions of dollars, you 00:23:05 --> 00:23:08: know, at risk and looking at both physical risks and 00:23:08 --> 00:23:09: also transition risks. 00:23:09 --> 00:23:13: And all these are very, you know, a top of 00:23:13 --> 00:23:16: mind of our investment team. 00:23:16 --> 00:23:19: And when they look at the investment, there is, you 00:23:19 --> 00:23:22: know, a very clear guideline for them to look at 00:23:22 --> 00:23:26: all the potential risks, not just Dubai, a beautiful building, 00:23:26 --> 00:23:30: you know, without looking at the externality, the surrounding 00:23:30 --> 00:23:33: you know, not just looking at today, but looking at, 00:23:33 --> 00:23:34: you know, the future. 00:23:35 --> 00:23:37: Yeah, 11 cities in the world are at the high 00:23:37 --> 00:23:38: risk of thinking. 00:23:39 --> 00:23:41: So there are actually, you know, some guidelines that we 00:23:42 --> 00:23:44: have screened out certain, you know, area and also, you 00:23:44 --> 00:23:46: know, locations and all. 00:23:47 --> 00:23:49: And and, and that's systemic. 00:23:49 --> 00:23:51: I mean, every time you do an investment, every time 00:23:51 --> 00:23:53: you do development, there is a sort of. 00:23:53 --> 00:23:56: Due diligence, yes, it's, it's very clear.

00:23:56> 00:23:59:	Those are definitely as a listed company, we go by
00:23:59> 00:24:01:	a lot of clear guideline and robust system.
00:24:02> 00:24:03:	Fantastic.
00:24:03> 00:24:06:	I think that's the, that's the kind of, of
00:24:06> 00:24:10:	detailed and asset level work and, and bespoke Ness
00:24:10> 00:24:14:	that Catherine talked about earlier in, in a sense that
00:24:14> 00:24:18:	there's not really A1 size fits all that every building,
00:24:18> 00:24:21:	every asset at every location is going to have very
00:24:21> 00:24:25:	singular and, and, and special characteristics that will need to
00:24:25> 00:24:28:	be addressed with, with specialist.
00:24:28> 00:24:30:	Catherine, quick question for you.
00:24:31> 00:24:35:	Obviously, you know, the size of, of the portfolio is,
00:24:35> 00:24:36:	is significant.
00:24:36> 00:24:40:	You know, your parade across all time zones globally.
00:24:41> 00:24:45:	Obviously BlackRock being initially an American company, but with a
00:24:45> 00:24:46:	global impact.
00:24:46> 00:24:50:	How do you track, And that's in practice, that's basically,
00:24:50> 00:24:53:	you know, on a day-to-day basis, how do you track
00:24:53> 00:24:57:	and evaluate the performance of your net 0 carbon initiatives?
00:24:57> 00:25:02:	And what key performance indicators do you consider most critical?
00:25:02> 00:25:04:	I mean, do you use CRAM?
00:25:04> 00:25:08:	You know, obviously you, you, you, you're very involved with,
00:25:08> 00:25:09:	with GRASP reporting.
00:25:10> 00:25:13:	What are the key KPIs and how do you track
00:25:13> 00:25:15:	this global program?
00:25:16> 00:25:18:	Yeah, it's a, it's a great question.
00:25:18> 00:25:21:	And there's probably two key process that we've like fully
00:25:21> 00:25:22:	embedded that KPI.
00:25:23> 00:25:25:	What I would say is for those of you who
00:25:25> 00:25:27:	know me, I have an environmental science background.
00:25:27> 00:25:31:	So when we first started out doing these materiality exercises
00:25:31> 00:25:35:	to understand what are the most relevant and material KP
00:25:35> 00:25:38:	is we should be tracking across real estate.
00:25:38> 00:25:40:	We are coming through the kitchen sink of it and
00:25:40> 00:25:42:	there was about 70 different KP is and we're like
00:25:42> 00:25:43:	that's not realistic.
00:25:43> 00:25:45:	That's home in on the five or six of the
00:25:45> 00:25:46:	most material.
00:25:46> 00:25:48:	But from a transition perspective, it's probably no surprise.
00:25:48> 00:25:51:	It's just scope one and two and three greenhouse gas
	<u> </u>

00:25:51> 00:25:52:	emissions.
00:25:52> 00:25:56:	It's your energy intensity, it's your absolute energy, it's your
00:25:56> 00:25:59:	weighted average carbon intensity by AUM, by Fluora.
00:25:59> 00:26:02:	It's those kinds of metrics that we're all pretty used
00:26:02> 00:26:03:	to across the industry.
00:26:03> 00:26:06:	And then when you're thinking more broader sustainability, you've got
00:26:06> 00:26:08:	things like your social metrics, you've got water waste, etcetera
00:26:09> 00:26:10:	that you're tracking across the portfolio.
00:26:11> 00:26:14:	But from a from a transition risk perspective, it's it's
00:26:14> 00:26:15:	leaning into.
00:26:15> 00:26:18:	So there's energy and there's a mission related metrics and
00:26:18> 00:26:22:	there's, well, there's two key areas that we're fully embedded
00:26:22> 00:26:22:	into it.
00:26:22> 00:26:24:	And then I'll talk in a little bit of detail
00:26:24> 00:26:27:	about what these net 0 carbon strategies that we are
00:26:27> 00:26:30:	implementing at a, at a property by property level.
00:26:30> 00:26:33:	And this is, I mean, we started this process probably
00:26:33> 00:26:35:	about three years ago and we continue to roll them
00:26:35> 00:26:37:	out across our portfolios.
00:26:37> 00:26:39:	But the two key stages that we've really implemented these
00:26:39> 00:26:41:	kind of KPIs and that visibility is one at that
00:26:42> 00:26:42:	point of investment.
00:26:43> 00:26:46:	So when we're looking at potential new investment opportunities at
00:26:46> 00:26:49:	that point of transaction or as part of that investment
00:26:49> 00:26:53:	committee processes and part of that investment due diligence, we're
00:26:53> 00:26:56:	trying to really get an understanding of what is happening
00:26:56> 00:26:59:	within the building from an energy and a carbon dynamic
00:26:59> 00:26:59:	perspective.
00:27:00> 00:27:03:	Where is it on things like the crime analysis models?
00:27:03> 00:27:06:	We, we obviously we try and get as much upfront
00:27:06> 00:27:09:	data as we've possibly gone to run those models efficiently.
00:27:09> 00:27:11:	If we can't get the data, we'll try and use
00:27:11> 00:27:14:	proxies or estimates through peak off to at least get
00:27:14> 00:27:16:	a feel, at least get a pulse of this is
00:27:16> 00:27:19:	the kind of the, the, you know, average or likely
00:27:19> 00:27:22:	energy consumption and, and intensity of any given property.
00:27:23> 00:27:25:	But really at that point of investment, we're trying to
00:27:25> 00:27:28:	understand what is happening within the building and importantly where

00:27:29> 00:27:32:	are those opportunities to drive improvements and really folding that
00:27:32> 00:27:35:	into the wider asset management business plans in terms of
00:27:35> 00:27:38:	you know the CapEx allowance, budget allowance, are we looking
00:27:38> 00:27:40:	at repositioning this as a retrofit that looks very different
00:27:41> 00:27:42:	within a value add strategy to a core?
00:27:43> 00:27:45:	What is the time time bound nature that we have
00:27:45> 00:27:47:	for actually implementing?
00:27:48> 00:27:52:	So this is fully integrated now into our investment decision
00:27:52> 00:27:54:	making processes.
00:27:54> 00:27:56:	I also sit in a voting position on our global
00:27:56> 00:27:58:	value add real estate committee.
00:27:58> 00:28:01:	So sustainability is at forefront of those strategies and is
00:28:01> 00:28:05:	coming through and the technical due diligence that we're now
00:28:05> 00:28:08:	doing and the questions that we're now asking around pricing
00:28:08> 00:28:11:	adjustments and by the way we do adjust pricing if
00:28:11> 00:28:15:	we believe that CapEx required a significant and that doesn't
00:28:15> 00:28:17:	reflect the offer price etcetera.
00:28:17> 00:28:20:	So this is getting much more baked into this kind
00:28:20> 00:28:23:	of concept of transition risk is getting much more baked
00:28:23> 00:28:26:	into that investment decision making process and we're
	doing a
00:28:26> 00:28:29:	lot more upfront analysis and we're doing a lot more
00:28:26> 00:28:29: 00:28:29> 00:28:30:	_
00:28:29> 00:28:30: 00:28:30> 00:28:34:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction,
00:28:29> 00:28:30: 00:28:30> 00:28:34: 00:28:34> 00:28:37:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis
00:28:29> 00:28:30: 00:28:30> 00:28:34: 00:28:34> 00:28:37: 00:28:38> 00:28:41:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48: 00:28:49> 00:28:52:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.  You know we invest in these these properties and we
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48: 00:28:49> 00:28:52: 00:28:52> 00:28:55:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.  You know we invest in these these properties and we manage them on behalf of our clients and we take
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48: 00:28:49> 00:28:52: 00:28:52> 00:28:55: 00:28:55> 00:28:58:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.  You know we invest in these these properties and we manage them on behalf of our clients and we take very hands on active asset management role similar to kind
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48: 00:28:49> 00:28:52: 00:28:52> 00:28:55: 00:28:55> 00:28:58: 00:28:58> 00:29:01:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.  You know we invest in these these properties and we manage them on behalf of our clients and we take very hands on active asset management role similar to kind of property management in in many, many ways.
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48: 00:28:49> 00:28:52: 00:28:52> 00:28:55: 00:28:55> 00:28:58: 00:28:58> 00:29:01: 00:29:02> 00:29:05:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.  You know we invest in these these properties and we manage them on behalf of our clients and we take very hands on active asset management role similar to kind of property management in in many, many ways.  But we are now implementing what we call transition on
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48: 00:28:49> 00:28:52: 00:28:52> 00:28:55: 00:28:55> 00:28:58: 00:29:05> 00:29:05: 00:29:05> 00:29:08:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.  You know we invest in these these properties and we manage them on behalf of our clients and we take very hands on active asset management role similar to kind of property management in in many, many ways.  But we are now implementing what we call transition on net 0 carbon strategies at an individual property level.
00:28:29> 00:28:30: 00:28:30> 00:28:34:  00:28:34> 00:28:37:  00:28:38> 00:28:41:  00:28:41> 00:28:43: 00:28:43> 00:28:46: 00:28:46> 00:28:47: 00:28:47> 00:28:48: 00:28:49> 00:28:52: 00:28:52> 00:28:55: 00:28:55> 00:28:58: 00:28:58> 00:29:01: 00:29:02> 00:29:05:	lot more upfront analysis and we're doing a lot more upfront forward-looking.  When you think about that hundred day plan post transaction, where are those opportunities whether quick wins or gap analysis or kind of more embedded asset management initiatives to actually drive decarbonisation.  And then the second is really just that ongoing asset management process.  So we are active asset managers.  You know we invest in these these properties and we manage them on behalf of our clients and we take very hands on active asset management role similar to kind of property management in in many, many ways.  But we are now implementing what we call transition on

00:29:13> 00:29:14:	as well.
00:29:14> 00:29:17:	And really at a high level, those net zero transitions
00:29:17> 00:29:21:	are following kind of a hierarchical approach in terms of
00:29:21> 00:29:25:	where are those opportunities to eliminate energy wastage, prove energy
00:29:25> 00:29:29:	efficiency and where are the available tools, retrofitting initiative, major
00:29:29> 00:29:34:	refurbishment if required to actually completely overhaul the energy efficiency
00:29:34> 00:29:37:	profile of the building if it hasn't been done so
00:29:37> 00:29:40:	far or to make additional improvements if that work has
00:29:40> 00:29:41:	been underway to an extent.
00:29:42> 00:29:44:	So this is really kind of the hands on piece
00:29:44> 00:29:45:	and it's got to start at that.
00:29:45> 00:29:48:	Where are those opportunities to improve efficiency?
00:29:48> 00:29:50:	We then explore things like on site renewables.
00:29:50> 00:29:53:	So we've done thousands of hundreds of thousands of kilowatts
00:29:53> 00:29:56:	of solar rooftop installations for example, and actually trying to
00:29:56> 00:30:00:	understand those opportunities for onsite and micro renewables on our
00:30:00> 00:30:02:	real estate can be additional source of revenue, it can
00:30:02> 00:30:04:	be additional source of income, etcetera.
00:30:04> 00:30:08:	So from an underwriting perspective, it can make sense, but
00:30:08> 00:30:12:	it's also driving decarbonisation and energy security at your property
00:30:12> 00:30:16:	level, which is really interesting if we if there it's
00:30:16> 00:30:16:	not feasible.
00:30:17> 00:30:19:	But on site renewables, you know, solar and Helsinki is
00:30:19> 00:30:22:	not always kind of the best idea from a payback
00:30:22> 00:30:22:	perspective.
00:30:23> 00:30:25:	We'll look at things like off site renewables and how
00:30:25> 00:30:26:	do we actually get 100%.
00:30:26> 00:30:29:	We go back to energy procurement for example, across our
00:30:29> 00:30:32:	across our real estate and we're increasingly looking at off
00:30:32> 00:30:35:	offsetting as well as part of those longer term strategies.
00:30:35> 00:30:39:	Now I would say the public confidence in offsetting has
00:30:39> 00:30:42:	been shaken and my view is offsetting is the last
00:30:42> 00:30:43:	resort.
00:30:43> 00:30:46:	It's there for where you cannot eliminate greenhouse gas emissions
00:30:46> 00:30:46:	further.
00:30:46> 00:30:49:	So we're not actually currently doing offsetting anywhere

## across our

00:30:49 --> 00:30:50: real estate portfolios. 00:30:50 --> 00:30:54: We're really focused on that opposite decarbonisation. 00:30:54 --> 00:30:56: And I, I believe that that's the view that real 00:30:56 --> 00:31:00: estate should be taking for many years, really until we 00:31:00 --> 00:31:02: can, you know, lean into it to offsetting and quite 00:31:02 --> 00:31:06: frankly, until that market gets a bit more regulation and 00:31:06 --> 00:31:08: quality control over it as well. But at a high level, this is kind of what's 00:31:08 --> 00:31:09: 00:31:09 --> 00:31:10: happening on the ground. 00:31:11 --> 00:31:13: All of this is underpinned by data. 00:31:13 --> 00:31:15: And I've alluded this to already, but it's absolutely underpinned by data. 00:31:15 --> 00:31:16: 00:31:16 --> 00:31:20: And where possible, we we're leveraging tools like Creme, as 00:31:20 --> 00:31:23: you mentioned, Sen to to understand, you know, from a 00:31:23 --> 00:31:26: kind of a science perspective, where do we need to 00:31:26 --> 00:31:30: be positioning our our assets against those climate pathways? 00:31:31 --> 00:31:32: Is CREM perfect? 00:31:32 --> 00:31:32: No. 00:31:33 --> 00:31:35: Is it a valuable tool for actually doing something about 00:31:35 --> 00:31:36: a kind of initial analysis? 00:31:37 --> 00:31:38: Absolutely. 00:31:38 --> 00:31:39: I'd also say it's one of the best tools that 00:31:39 --> 00:31:41: we currently do have in market. 00:31:41 --> 00:31:43: So let's not perfect be the enemy of the good 00:31:43 --> 00:31:45: in terms of some of the analysis that we can 00:31:45 --> 00:31:47: do upfront, but it is very intense and and you 00:31:48 --> 00:31:50: know, essay because you've worked with us several times, this 00:31:51 --> 00:31:52: is really, really hands on. 00:31:52 --> 00:31:55: It's investment by investment, it's property by property. 00:31:55 --> 00:31:59: It's very time, it's loss intensive as well. 00:31:59 --> 00:32:02: But as a fiduciary, we believe this is critical in 00:32:02 --> 00:32:06: terms of actually protecting and enhancing returns on behalf of 00:32:06 --> 00:32:09: our clients because we are seeing those pricing dynamics 00:32:09 --> 00:32:13: out against transition ready real estate, probably much faster here 00:32:13 --> 00:32:16: in Europe than maybe other parts of the world. 00:32:16 --> 00:32:19: But those pricing dynamics are starting to play out and

00:32:20> 00:32:23:	we're starting to see that concept of a green premium
00:32:23> 00:32:26:	actually apply to transition ready real estate.
00:32:26> 00:32:28:	So it was a long term investor and a fiduciary,
00:32:28> 00:32:30:	you know, going back to some of the currents that
00:32:30> 00:32:32:	Lauren was making as well.
00:32:32> 00:32:34:	This has to be front and centre of what we're
00:32:34> 00:32:35:	doing as a real estate investor.
00:32:36> 00:32:40:	So the two very interesting elements that you've mentioned is
00:32:40> 00:32:43:	well, three really in in in your comments is that
00:32:43> 00:32:45:	one, it's all about timing.
00:32:45> 00:32:47:	You know, you, you know, it's not because you've got
00:32:47> 00:32:50:	a plan that you've got to do everything right now,
00:32:50> 00:32:52:	but it's all about the planning and the timing of
00:32:52> 00:32:53:	things.
00:32:53> 00:32:57:	The second most important thing that you've mentioned is, you
00:32:57> 00:33:00:	know, the the pricing elements, the fact that actually, you
00:33:01> 00:33:04:	know, you've got a client, you know, or you've got
00:33:04> 00:33:08:	a potential investment opportunity coming to you, you know, for
00:33:08> 00:33:09:	let's say for 100 million.
00:33:09> 00:33:12:	And you're saying, well, no, it's not worth 100 million,
00:33:12> 00:33:15:	it's worth 100,000,000 minus the 20 million is going to
00:33:15> 00:33:16:	cost me to decarbonize.
00:33:16> 00:33:19:	And therefore, maybe, you know, I'll offer you 80, you
00:33:19> 00:33:20:	know, how about that.
00:33:21> 00:33:25:	And therefore, you know, on top of the current pricing
00:33:25> 00:33:29:	adjustments that there's been in the market in relations to,
00:33:30> 00:33:34:	you know, cap rates going up and interest rates going
00:33:34> 00:33:38:	up as well, you know, that's an additional pricing and
00:33:38> 00:33:41:	valuation element that comes into the play.
00:33:41> 00:33:45:	So it's really interesting because I was talking to a
00:33:45> 00:33:49:	lot of, you know, institutional investors here in the US
00:33:49> 00:33:54:	who mentioned that a green D, you know, brand discounts
00:33:54> 00:33:57:	or a green premium is, is, is not a reality.
00:33:57> 00:33:59:	But in fact, it's great to hear that it is
00:33:59> 00:34:02:	an actual reality and it is happening right now.
00:34:02> 00:34:05:	It's fascinating to hear it, you know, coming from you.
00:34:05> 00:34:08:	And the third part, it is the, the offsetting.
00:34:08> 00:34:10:	Obviously it's a timing element.
00:34:10> 00:34:12:	We always recommend, we always put it in the picture.
00:34:12> 00:34:15:	We recommend not to do it, but what we, what
00:34:15> 00:34:18:	we do say look, you know, keep, keep track of
<del>-</del>	, , , , , , , , , , , , , , , , , , , ,

00-24-40 > 00-24-24-	
00:34:18> 00:34:21:	your, of your alignments and then you know, as in
00:34:21> 00:34:25:	when you cross that bridge it, it's important to, you
00:34:25> 00:34:27:	know, to, to take into considerations.
00:34:28> 00:34:32:	So Lauren, back back to you, quick question on the,
00:34:32> 00:34:37:	I've got plenty of questions for you, which is really
00:34:37> 00:34:38:	interesting.
00:34:39> 00:34:42:	So what are the biggest market challenges in implementing
	your
00:34:42> 00:34:44:	net 0 strategies in real estate and how do you
00:34:45> 00:34:45:	overcome them?
00:34:47> 00:34:50:	You know, you clearly you've, you've, you've started with understanding
00:34:50> 00:34:52:	what it is that you want to measure, what it
00:34:52> 00:34:53:	is that you want to do.
00:34:54> 00:34:56:	You've got a very good idea of, of, of the
00:34:56> 00:34:59:	planning and, and you know how much it's going to
00:34:59> 00:35:01:	cost you across your, your investments.
00:35:03> 00:35:03:	What's next?
00:35:07> 00:35:11:	If I look at the real estate sector, I think
00:35:11> 00:35:16:	the biggest challenge is the the fact that the owner,
00:35:16> 00:35:20:	he's not the user at least for us as investment
00:35:20> 00:35:26:	manager or a real estate investor, it's a very different
00:35:26> 00:35:30:	issue for you know, the owner occupied market.
00:35:31> 00:35:33:	The reason why I'm saying that is twofold.
00:35:34> 00:35:37:	And by the way, I would start maybe with an
00:35:37> 00:35:40:	important point from my standpoint, data for me is not
00:35:40> 00:35:43:	a challenge in itself accessing that.
00:35:43> 00:35:46:	I mean, yes, we don't have the data for our
00:35:46> 00:35:50:	tenants or you know, limited access to the data for
00:35:50> 00:35:51:	tenant.
00:35:51> 00:35:55:	But I would say as Toyota, Mercedes and Volkswagen have
00:35:55> 00:35:59:	no access to the real consumption of the drivers and
00:35:59> 00:36:00:	the cars they sold.
00:36:00> 00:36:04:	But that doesn't prevent us, doesn't prevent them at all
00:36:04> 00:36:08:	to identify where they can act, how they can improve
00:36:08> 00:36:11:	that car, how they develop electrified cars, et cetera.
00:36:12> 00:36:15:	And reality, the fact that someone is charging his E
00:36:15> 00:36:19:	car with German electricity or French electricity, which has a
00:36:20> 00:36:23:	massive impact on the carbon emission of your scope 3
00:36:23> 00:36:26:	is, is irrelevant to a certain extent.
00:36:26> 00:36:28:	So I would say we have an awful lot of
00:36:28> 00:36:29:	data in real estate.
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00:36:33 -> 00:36:37:         layer of data, which in itself just create another layer           00:36:37 -> 00:36:38:         of noise.           00:36:34 -> 00:36:41:         Because, you know, a, a, a business which is open           00:36:41 -> 00:36:43:         seven days a week, 24 hour a day will           00:36:47 -> 00:36:49:         consume much more per square meter than a business which           00:36:50 -> 00:36:52:         ls it a problem of the property?           00:36:52 -> 00:36:55:         No.           00:36:52 -> 00:36:59:         So don't spend time trying to figure out, you know, on the, the, the, the, the tenant data, what is           00:36:59 -> 00:37:01:         so focus on what is really relevant for you as an owner.           00:37:01 -> 00:37:04:         So focus on what is really relevant for you as an owner.           00:37:01 -> 00:37:04:         So focus on what is really relevant for you as an owner.           00:37:12 -> 00:37:12:         So focus on what is really relevant for you as an owner.           00:37:13 -> 00:37:12:         We know how to decarbonize.           00:37:14 -> 00:37:15:         We know how to decarbonize.           00:37:15 -> 00:37:31:         We know how to operate a full electrical building, which is the only source of energy which we're able to decarbonize.           00:37:24 -> 00:37:34:         So basically we know that we can do it.           00:37:35 -> 00:37:37:	00:36:29> 00:36:33:	So rather than fighting to get access to an additional
00:36:38 -> 00:36:41:         Because, you know, a, a, a business which is open seven days a a week, 24 hour a day will consume much more per square meter than a business which is open 12 hours a day, five days a week.           00:36:47 -> 00:36:49:         is open 12 hours a day, five days a week.           00:36:50 -> 00:36:52:         Is it a problem of the property?           00:36:53 -> 00:36:55:         No.           00:36:56 -> 00:36:59:         on the, the, the, the tenant data, what is relevant to your, your property.           00:37:01 -> 00:37:01:         So focus on what is really relevant for you as an owner.           00:37:05 -> 00:37:08:         And I think we have a duty which is very big in our sector because it is a sector where we know how to decarbonize.           00:37:11 -> 00:37:12:         We know how to have efficient buildings.           00:37:24 -> 00:37:24:         You know that we're not waiting for a new technology to come to enable us to, to, to have good on:37:24 -> 00:37:34:         We know how to operate a full electrical building, which is the only source of energy which we're able to decarbonize.           00:37:34 -> 00:37:34:         decarbonize.           00:37:34 -> 00:37:35:         decarbonize.           00:37:34 -> 00:37:34:         decarbonize.           00:37:34 -> 00:37:35:         decarbonize.           00:37:35 -> 00:37:37:         We know how to operate a full electrical building, which is the only source of energy which we're able to decarbonize.		
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00:38:23> 00:38:27: Basically that's a tenant vacate that we implement the	00:38:21> 00:38:23:	agree with the tenant or to wait.
	00:38:23> 00:38:27:	Basically that's a tenant vacate that we implement the

measure 00:38:27 --> 00:38:31: and we're able to strike a new rent reflecting the 00:38:31 --> 00:38:33: investment we've made to the new tenant. 00:38:34 --> 00:38:36: So for me, the challenge is pace at which we 00:38:36 --> 00:38:37: can do it. 00:38:37 --> 00:38:40: We could do much faster than what we are doing 00:38:40 --> 00:38:40: 00:38:41 --> 00:38:44: But basically there is not just the right level of 00:38:44 --> 00:38:46: engagement with with with the tenant. 00:38:46 --> 00:38:50: So you know my ask, I was attending the the, 00:38:50 --> 00:38:54: the World Building Forum in Paris a few months ago. 00:38:55 --> 00:38:59: My ask to government is not please force the tenant 00:38:59 --> 00:39:01: to share data with me is not as if I 00:39:01 --> 00:39:04: was Toyota, I would not be saying force drivers to 00:39:04 --> 00:39:07: share the real consumption data with me. 00:39:07 --> 00:39:10: It would be please make sure that there is a 00:39:10 --> 00:39:13: framework well when I'm investing and doing energy saving because 00:39:13 --> 00:39:14: that's the end of the day. 00:39:15 --> 00:39:18: The core of the issue is energy, energy consumption. 00:39:19 --> 00:39:23: When I'm doing this investment, I can get easily agreement 00:39:23 --> 00:39:24: with my tenants. 00:39:24 --> 00:39:29: It's not, you know, only negotiated position would last too 00:39:29 --> 00:39:32: long which are difficult to achieve. 00:39:32 --> 00:39:35: We need a simple framework to achieve that. 00:39:35 --> 00:39:35: That's one thing. 00:39:36 --> 00:39:40: And the second one is please guys, decarbonize your crate 00:39:41 --> 00:39:45: because I'm making the decision currently to move to full 00:39:45 --> 00:39:47: electric operation. 00:39:47 --> 00:39:51: It's not to discover that there are, you know, not 00:39:51 --> 00:39:54: phasing out coal, gas and oil from the electric grid. 00:39:55 --> 00:39:59: And I don't think there's a solution is that everyone 00:40:00 --> 00:40:04: will be able to have his own mini production electricity 00:40:04 --> 00:40:07: plant attached to his property. 00:40:07 --> 00:40:09: Doesn't make sense if there are this collective. 00:40:10 --> 00:40:13: Infrastructure, it is because they are much more efficient, you 00:40:13 --> 00:40:17: know, everyone would not have his mini nuclear power or 00:40:17 --> 00:40:19: or to, to, to power as cleanly as he can 00:40:19 --> 00:40:21: from a carbon standpoint.

**00:40:27 --> 00:40:31:** efficiency the majority of our portfolio to something which is

So that that's for me the two biggest challenge.

We know how we can bring in terms of energy

00:40:22 --> 00:40:25:

00:40:25 --> 00:40:27:

00:40:31> 00:40:34:	compatible with an alignment to net zero.
00:40:34> 00:40:38:	But there are big uncertainties, which are basically how fast
00:40:38> 00:40:41:	I can do it from an economic standpoint, again in
00:40:42> 00:40:44:	the relationship with my tenant.
00:40:44> 00:40:48:	And 2nd, that's the grid I'm relying on already decarbonized.
00:40:50> 00:40:52:	That's out of our hands.
00:40:52> 00:40:55:	Yeah, it's pretty interesting because obviously a lot of the
00:40:55> 00:40:57:	decisions that you're making now take into account the decarbonisation
00:40:58> 00:40:58:	of the grid.
00:40:58> 00:41:01:	You don't want to be net 0 carbon now, you
00:41:01> 00:41:03:	want to be net 0 carbon aligned and make sure
00:41:03> 00:41:06:	that you're kind of surfing that wave towards, you know,
00:41:06> 00:41:10:	decarbonisation by 2015, which is, you know, the
	government goes
00:41:10> 00:41:10:	all sooner.
00:41:10> 00:41:14:	By the way, if your organization, you know, want to
00:41:14> 00:41:15:	get there, you know.
00:41:17> 00:41:19:	Yeah, they can give give it, you know, a very
00:41:19> 00:41:21:	interesting example of real life.
00:41:21> 00:41:23:	I mean as difficult decision to be made.
00:41:24> 00:41:27:	We were developing a property in Australia, we had to
00:41:27> 00:41:30:	decide if we would be heating it with a gas
00:41:30> 00:41:32:	boiler or with heat pumps.
00:41:32> 00:41:37:	Heat pumps are very efficient, but the grid in Australia
00:41:37> 00:41:38:	so much carbon.
00:41:38> 00:41:41:	You can see that the spot carbon emission of an
00:41:41> 00:41:46:	asset powered with heat pump, despite their super good, you
00:41:46> 00:41:50:	know, yield in terms of energy efficiency was worse than
00:41:50> 00:41:53:	using directly gas in your property.
00:41:53> 00:41:54:	What is your decision?
00:41:54> 00:41:58:	You're taking short term thing spot time better to be
00:41:58> 00:42:01:	on a gas boiler or longer term view.
00:42:01> 00:42:04:	I hope and I expect Australia to decarbonize and I,
00:42:04> 00:42:07:	I, I bet on, on, on, on heat pump and
00:42:07> 00:42:08:	electricity.
00:42:10> 00:42:13:	You know when you're communicating about your year on year
00:42:13> 00:42:16:	or progress, etcetera, that that's not an easy decision to
00:42:16> 00:42:16:	make.
00:42:17> 00:42:19:	Yeah, I guess I mean, from our perspective, I think
00:42:19> 00:42:21:	it's always good to, to keep the sort of the
00:42:21> 00:42:24:	bigger picture and the sort of longer term picture in
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00:42:24> 00:42:24:	into place.
00:42:24> 00:42:27:	But I, I, as an investor, you know, the, you
00:42:27> 00:42:30:	know, one of the, the, the key things to do
00:42:30> 00:42:33:	is, is to look at the options and, and, and
00:42:33> 00:42:36:	to analyse, you know, what are the options?
00:42:36> 00:42:39:	And then you make an informed decision, a collective informed
00:42:39> 00:42:42:	decision in relations to, you know, what technologies and what
00:42:42> 00:42:44:	pathway you're going to be taking.
00:42:45> 00:42:46:	That's really interesting.
00:42:46> 00:42:49:	I really like the Toyota example because it's so true.
00:42:49> 00:42:52:	And, and you know, the other question that comes on
00:42:52> 00:42:54:	the back of it is what's going to happen to
00:42:54> 00:42:57:	data platforms and data companies if organisations like you
00-40-57 > 00-40-00-	say,
00:42:57> 00:43:00:	Well, actually, at the end of the day, we don't
00:43:00> 00:43:01:	really care about the data.
00:43:01> 00:43:04:	It's about the building, It's about the, it's about, well,
00:43:04> 00:43:05:	we, we don't.
00:43:06> 00:43:09: 00:43:09> 00:43:12:	It's still it's still interesting to get access to the
00:43:12> 00:43:14:	data because so it that it's not because your asset is very good that it is well operated.
00:43:14> 00:43:17:	We have a long chain of delegation in our industry
00:43:17> 00:43:19:	between owners, property managers, facility managers.
00:43:19> 00:43:23:	So the guy on the ground with running your equipment
00:43:23> 00:43:28:	is not necessarily fully conscious about you know energy
00.43.23> 00.43.20.	savings
00:43:28> 00:43:30:	and importance of it.
00:43:30> 00:43:33:	So I think it's still important to measure when you
00:43:33> 00:43:36:	can, but don't waste your energy trying to capture that
00:43:36> 00:43:39:	I don't have or your energy probably much better use
00:43:39> 00:43:42:	in acting on your property where you know that you
00:43:42> 00:43:43:	have something.
00:43:43> 00:43:46:	We have a problem of insulation of energy source.
00:43:46> 00:43:49:	You don't need the data of your tenant to to
00:43:49> 00:43:50:	to to know that basically.
00:43:51> 00:43:51:	Great.
00:43:51> 00:43:55:	So more money being spent towards implementation and
	actually things
00:43:55> 00:43:58:	that's going to decarbonize your assets rather than, you know,
00:43:58> 00:44:01:	trying to get ten data where you're going to spend

00:44:01> 00:44:03:	a huge of time and efforts for, you know, a
00:44:03> 00:44:05:	relatively low, you know, value add.
00:44:06> 00:44:09:	So Esther back to you, Obviously you're, you know, you're
00:44:09> 00:44:11:	operating in Singapore, you're in an I would say maybe
00:44:11> 00:44:14:	is that tropical environment where it's hot and humid?
00:44:14> 00:44:16:	I mean, at least every time I've been in, in
00:44:16> 00:44:19:	Singapore, it's, it's always very hot and, and, and humid.
00:44:20> 00:44:25:	And, you know, you've got this climate considerations to take
00:44:25> 00:44:26:	into account.
00:44:26> 00:44:30:	I mean, what, you know, what technologies do you, do
00:44:30> 00:44:33:	you use, you know, when it comes to, you know,
00:44:33> 00:44:37:	managing this climate and how you know, how you're tracking
00:44:38> 00:44:40:	and managing your carbon footprints.
00:44:40> 00:44:43:	You know, for, you know, if you could provide any
00:44:43> 00:44:47:	examples of successful implementation of programs that would be, that
00:44:47> 00:44:51:	would be great taking into account as well, you know,
00:44:51> 00:44:54:	the, the, the large energy demand associated with your, with
00:44:54> 00:44:55:	your climate zone.
00:45:05> 00:45:08:	OK, it looks like Esther and Esther's got a, a
00:45:08> 00:45:09:	bit of a technical problem.
00:45:09> 00:45:12:	So Catherine, maybe we, we, we, we go back to,
00:45:12> 00:45:15:	to you on, on, on the next questions.
00:45:16> 00:45:20:	Obviously net 0 carbon is really hard to achieve on
00:45:20> 00:45:23:	its own and it's all about partnerships, right?
00:45:23> 00:45:26:	It's all about having the ability to rely on on
00:45:26> 00:45:29:	on good partners and taking people with you.
00:45:29> 00:45:32:	And it's also change management, right, in terms of how
00:45:32> 00:45:36:	you know, what worked yesterday doesn't necessarily work today and
00:45:36> 00:45:38:	won't necessarily work tomorrow.
00:45:38> 00:45:42:	How critical our partnerships and collaborations in achieving your net
00:45:42> 00:45:44:	0 carbon program.
00:45:44> 00:45:47:	And if you could provide any examples of good partnerships
00:45:47> 00:45:49:	that have really propelled your, you know, your agenda, that
00:45:49> 00:45:50:	would be amazing.
00:45:52> 00:45:53:	Yeah, absolutely.
00:45:53> 00:45:55:	I mean, it takes a village, right?
00:45:55> 00:45:58:	If you're thinking about kind of active decarbonisation and there's
00:45:59> 00:46:02:	everyone from policy makers to tenants and occupiers

actually within 00:46:02 --> 00:46:05: your building to the investors in the investment community. 00:46:05 --> 00:46:08: And I'll provide some views on that from an investor 00:46:08 --> 00:46:12: perspective to consultants and advisors out there that that specialism 00:46:12 --> 00:46:15: that we seek is always going to exist because no 00:46:15 --> 00:46:17: one property is the same. 00:46:17 --> 00:46:19: And we've, we've kind of touched on that already. 00:46:19 --> 00:46:23: It's the developers of tools, frameworks, benchmarks. 00:46:24 --> 00:46:26: And it's also, quite frankly, going back to what Laurent 00:46:26 --> 00:46:28: was saying, you know, everybody involved in the act of 00:46:29 --> 00:46:30: decarbonisation of the grid. 00:46:30 --> 00:46:33: I mean, that's is critical and actually probably we will 00:46:33 --> 00:46:35: get to a point with any properties that have to 00:46:35 --> 00:46:37: rely on grid energy by we're not going to get 00:46:37 --> 00:46:40: them to net 0 carbon until that grid actually fully 00:46:40 --> 00:46:41: decarbonizes as well. 00:46:41 --> 00:46:42: So this is something we're grappling with. 00:46:43 --> 00:46:46: Certainly, you know, we have a global portfolio, so certainly 00:46:46 --> 00:46:49: assets and you know, areas of the the States and 00:46:49 --> 00:46:51: area, you know, we've got assets in Australia. 00:46:51 --> 00:46:54: You know, it's woeful how they still very heavily depend 00:46:54 --> 00:46:57: on coal even though they have some of the greenest, 00:46:57 --> 00:46:59: most sustainable real estate in the world. 00:47:00 --> 00:47:01: But it takes a village. 00:47:01 --> 00:47:05: I mean, I, I think just from an investor perspective, 00:47:05 --> 00:47:09: I do think we can't understate the role that the 00:47:09 --> 00:47:14: investment community can actually have on decarbonisation across real estate. 00:47:15 --> 00:47:18: And part of that is the capital that we can 00:47:18 --> 00:47:21: mobilise in to certain thematics. 00:47:21 --> 00:47:24: So decarbonise, brown to green, etcetera, I would say is 00:47:24 --> 00:47:27: only going to accelerate and I would say is only 00:47:27 --> 00:47:31: going to move faster than policy can actually catch up 00:47:31 --> 00:47:31: this point. 00:47:32 --> 00:47:36: If I take this really high level, the IAS International 00:47:36 --> 00:47:41: Energy Agency estimates that we need about 125 trillion U.S. 00:47:41 --> 00:47:46: dollars of investment needed between now and 2050 in order 00:47:46 --> 00:47:49: for the globe to reach net 0 carbon. 00:47:49 --> 00:47:52: So, and as you would expect, about 50% of that 00:47:52 --> 00:47:56: is actually going into decarbonizing our existing energy grids, you 00:47:56 --> 00:48:00: know, moving away from traditional fossil energy to actually

	increasingly
00:48:00> 00:48:03:	lean to renewables and some of these more kind of
00:48:03> 00:48:05:	emerging clean tech solutions.
00:48:05> 00:48:10:	But 16% of that 125 trillion, it's actually needed to
00:48:10> 00:48:13:	decarbonise real estate.
00:48:13> 00:48:17:	So it's about \$20 trillion between now and 50, between
00:48:17> 00:48:21:	now and 2050, it's actually needed to decarbonise real
	estate.
00:48:21> 00:48:24:	This is not about building our way to net 0
00:48:24> 00:48:24:	carbon.
00:48:24> 00:48:27:	This is not the shiny new LEED platinum and Brienne
00:48:27> 00:48:29:	outstanding buildings.
00:48:29> 00:48:31:	A lot of this is actually that brown to green
00:48:31> 00:48:31:	play.
00:48:31> 00:48:35:	How do we rapidly decarbonise some of the old inefficient
00:48:35> 00:48:36:	building stock that is there?
00:48:37> 00:48:40:	And by the way, certainly in Europe, 80% of which
00:48:40> 00:48:42:	is going to remain at 2050 as well.
00:48:42> 00:48:45:	From an investment perspective, I almost feel like our
	fiduciary
00:48:45> 00:48:48:	obligation moves beyond what we are doing on behalf of
00:48:48> 00:48:51:	our clients to actually be one of those key players
00:48:51> 00:48:55:	that's going to be mobilising capital towards the
00 40 55 > 00 40 55	decarbonisation of
00:48:55> 00:48:55:	real estate.
00:48:56> 00:49:00:	And of that 125 trillion, about 90% is it, it's
00:49:00> 00:49:04:	expected to come from private markets, right?
00:49:04> 00:49:07:	So this is not governmental reserves, this is not public
00:49:07> 00:49:09:	finance that is going to be providing the solutions or
00:49:10> 00:49:11:	this rapid decarbonisation.
00:49:11> 00:49:15:	The world is almost expecting private capital to play a
00:49:15> 00:49:16:	fundamental role.
00:49:17> 00:49:19:	So I think, you know, as an investment, as an
00:49:19> 00:49:22:	investor in this space, A, it's hugely exciting.
00:49:22> 00:49:26:	There's a massive opportunity there, but whilst we can play
00:49:26> 00:49:30:	the significant role in mobilising capital, we have to rely
00:49:30> 00:49:33:	on that village that I spoke to on that journey
00:49:33> 00:49:34:	as well.
00:49:35> 00:49:37:	I've kind of touched on policy.
00:49:37> 00:49:39:	One of the big, big focuses of our approach to
00:49:39> 00:49:42:	Net 0 carbon is the relationships that we have with
00:49:42> 00:49:44:	the occupiers and our buildings.
00:49:44> 00:49:45:	It's incredible.

00:49:45> 00:49:48:	And you know, Laurent was alluding to this as well.
00:49:48> 00:49:51:	We're an owner, but we're not the occupier and sometimes
00:49:51> 00:49:55:	the visibility can patchy, sometimes we have differences in behaviour
00:49:55> 00:49:58:	change, sometimes we don't really understand how a building is
00:49:58> 00:50:01:	fully being operated and some of the lower hanging quick
00:50:01> 00:50:04:	wins that could exist as part of all of that.
00:50:04> 00:50:08:	Building relationships with our tenants not only has benefits of
00:50:08> 00:50:11:	kind of leases being renewed, but it also gives us
00:50:11> 00:50:15:	a vital visibility and what's happening, but also building relationships
00:50:15> 00:50:18:	and then partnering with those tenants.
00:50:18> 00:50:20:	How do we actually come together and have really ongoing
00:50:20> 00:50:21:	open dialogue?
00:50:21> 00:50:24:	How do we partner with them on creating healthy, efficient
00:50:24> 00:50:27:	buildings that they want to be living or working in?
00:50:27> 00:50:29:	Is is a big, big focus of that.
00:50:29> 00:50:32:	And I'd say, you know, when we think about kind
00:50:32> 00:50:34:	of the implementation of next year at Carbon as an
00:50:35> 00:50:37:	owner of a real estate, you cannot do that in
00:50:37> 00:50:40: 00:50:40> 00:50:43:	isolation without the buy in of the occupiers of that building and without the can then being an active participant
00:50:43> 00:50:43:	on that.
00:50:44> 00:50:47:	So I think it's sometimes overlooked the occupiers of real
00:50:47> 00:50:47:	estate and the critical role that they can play, but
00:50:49> 00:50:52:	also the obligation for us to be having this open
00:50:52> 00:50:54:	dialogue and really truly working in partnership.
00:50:55> 00:50:58:	I think the other thing that we lean on heavily
00:50:58> 00:50:59:	is just the guidance and the tools.
00:50:59> 00:51:02:	You know, I think everyone across industry is waited with
00:51:02> 00:51:05:	basing breath for the site space target alignment guidance to
00:51:05> 00:51:06:	come out for real estate.
00:51:06> 00:51:08:	We know that's going to heavily lean into the Creme
00:51:08> 00:51:11:	decarbonisation pathways, which we're all familiar with.
00:51:11> 00:51:13:	But I think, you know, one of the things we
00:51:13> 00:51:15:	struggle with a little bit when we think about net
00:51:15> 00:51:18:	zero and real estate is we're still lacking a North
00:51:18> 00:51:18:	Star.
00:51:18> 00:51:21:	You know, we know what sustainable looks like as it
00:51:21> 00:51:22:	relates to building certifications.
00:51:22> 00:51:25:	We know what sustainable construction looks like.

00:51:25> 00:51:28:	We've had the Brienne and the Neighbours and the Leeds
00:51:28> 00:51:31:	Guide that we don't have a net zero label, we
00:51:31> 00:51:33:	don't have a net 0 standard or even a North
00:51:33> 00:51:34:	Star.
00:51:34> 00:51:37:	And I think that's something that's really lacking and
	something
00:51:37> 00:51:40:	that's, you know, the industry has to come together and
00:51:40> 00:51:43:	collaborate on to understand what does best practice and what
00:51:43> 00:51:45:	does net 0 carbon actually look like in real estate
00:51:46> 00:51:48:	and how does that differ from retail to office to
00:51:48> 00:51:48:	resi?
00:51:48> 00:51:50:	How does that differ globally?
00:51:50> 00:51:52:	You know, net 0 carbon in Australia is going to
00:51:52> 00:51:55:	look very different to net 0 carbon in Norway.
00:51:55> 00:51:58:	Again, going back to some of those grid dynamics, that
00:51:58> 00:52:01:	is a tool that we're lacking or a North Star
00:52:01> 00:52:02:	that we're lacking.
00:52:02> 00:52:05:	I know there are initiatives out there trying to address
00:52:05> 00:52:08:	it, so Lotus, the leaders of the Urban Future being
00:52:08> 00:52:08:	one of them.
00:52:09> 00:52:11:	But I think the more that we can come together
00:52:11> 00:52:13:	as an industry and the more we can get that
00:52:13> 00:52:16:	village actually talking and partnering with each other, the faster
00:52:16> 00:52:18:	we're going to see the results that we do need
00:52:18> 00:52:19:	to see across the build.
00:52:21> 00:52:21:	Yeah, fantastic.
00:52:21> 00:52:22:	I mean, you're absolutely right.
00:52:22> 00:52:25:	I mean we, we need a sort of that third
00:52:25> 00:52:27:	party validation of a net 0 carbon program.
00:52:27> 00:52:29:	And at the moment it's really lacking.
00:52:29> 00:52:32:	We've been working on a program called Paris proof at,
00:52:32> 00:52:34:	at Longevity and it's taken a lot longer.
00:52:34> 00:52:36:	We've been talking about it for three years.
00:52:36> 00:52:38:	But we we've got a proof of concept now and
00:52:38> 00:52:41:	we're ready to kind of start getting some validation from
00:52:41> 00:52:41:	the market.
00:52:42> 00:52:44:	So hopefully, you know, that'll be a useful tool for
00:52:45> 00:52:45:	for the industry.
00:52:45> 00:52:48:	But the very key point as well on, on the
00:52:48> 00:52:52:	relationships with the tenants and as you've mentioned Laura earlier,

00:52:52> 00:52:55:	it'd be great to have some kind of, you know,
00:52:55> 00:52:58:	guidance from policy makers around, OK, can, can this be
00:52:58> 00:53:01:	addressed in a, in a way where it makes sense
00:53:01> 00:53:02:	for everyone?
00:53:02> 00:53:05:	Because there's always going to be that split incentive that
00:53:05> 00:53:06:	is quite hard to address.
00:53:06> 00:53:10:	And you know, in like in any business relationships, you
00:53:10> 00:53:13:	need to have a sort of level playing field where
00:53:13> 00:53:16:	you know, in a lot of transparency, where all parties
00:53:16> 00:53:20:	aligned for, you know, long term, you know, profitability and
00:53:20> 00:53:22:	sustainability of the relationship.
00:53:23> 00:53:23:	So.
00:53:26> 00:53:26:	I am back.
00:53:26> 00:53:30:	I'm sorry that the Wi-Fi was cut off in the
00:53:30> 00:53:30:	hotel.
00:53:30> 00:53:33:	Yeah, I, I think I, I can, if I can
00:53:33> 00:53:38:	give some actual example as an, you know, building owner
00:53:38> 00:53:43:	and also, you know, owner occupied owner manage your property.
00:53:44> 00:53:47:	And we are very right that we can't actually like
00:53:47> 00:53:51:	in a good old day, the team who developed and
00:53:51> 00:53:53:	built is not going to manage.
00:53:53> 00:53:57:	But actually the management, the operation of building has a
00:53:57> 00:53:59:	longer shelf life than the first.
00:53:59> 00:54:02:	You know within 10 years that you design and build
00:54:02> 00:54:06:	and TOP and then hand over to the facility building
00:54:06> 00:54:08:	management people to operate it.
00:54:08> 00:54:11:	And in fact, now everything it is integrated.
00:54:12> 00:54:14:	So the people who is going to manage it and
00:54:14> 00:54:17:	also have to look at how the building is built.
00:54:17> 00:54:19:	So that we have look at it like from, you
00:54:19> 00:54:23:	know, calculated whether the you know, what we have in
00:54:23> 00:54:26:	store, for example, like, you know, one of our latest
00:54:26> 00:54:30:	building which have matched our policies makers be building a
00:54:30> 00:54:34:	construction authority by 20 thirty 80% of our new developments.
00:54:34> 00:54:37:	JFA will have to be called, you know, achieved a
00:54:37> 00:54:41:	super low energy, you know, level, which is very, very
00:54:41> 00:54:44:	high level, not quite at 0 yet, but you know,
00:54:44> 00:54:46:	we need to take one step at a time.
00:54:46> 00:54:48:	I before my my line cut off, I heard what
00:54:48> 00:54:49:	you say.

00:54:49> 00:54:50:	We are next to the equator.
00:54:50> 00:54:54:	Singapore is always hot and humid and that's why heat
00:54:54> 00:54:58:	health and comfort have always have this, you know,
	challenges
00:54:58> 00:55:01:	to, you know, the, the tropical countries.
00:55:01> 00:55:03:	So we have to look at energy efficiency.
00:55:04> 00:55:07:	Singapore is very small and we given you put every
00:55:07> 00:55:11:	solar path, every rooftop with solar panel is not sufficient
00:55:11> 00:55:14:	to provide, you know, renewable energy for not even, you
00:55:14> 00:55:15:	know, 510%.
00:55:15> 00:55:17:	So how do we do it reduction.
00:55:17> 00:55:20:	It's not possible to tell my tenant I only provide
00:55:20> 00:55:21:	half day, you know, air condition.
00:55:21> 00:55:23:	You know that's not possible, right.
00:55:23> 00:55:26:	So efficiency is my biggest bet and you know, last
00:55:26> 00:55:29:	but not least just now Catherine talked about, you know,
00:55:29> 00:55:29:	offset.
00:55:30> 00:55:32:	I would say that to be very honest, we still
00:55:32> 00:55:34:	have to look at the hard to abate.
00:55:34> 00:55:36:	You know, we do need to look at it, but
00:55:36> 00:55:40:	we look at it with, you know, practicality and also
00:55:40> 00:55:43:	very robust KPI and you know, where we get the,
00:55:43> 00:55:45:	the, the project and also look at it.
00:55:46> 00:55:49:	You know, our preference is actually nature based solutions
	project.
00:55:49> 00:55:53:	So that has been, you know, happening, you know, under
00:55:53> 00:55:56:	CIX in Singapore, we have been looking at blue carbon,
00:55:57> 00:56:00:	green carbon more so than, you know, other, you know,
00:56:00> 00:56:01:	project.
00:56:01> 00:56:04:	So it's a combination of how you build the building
00:56:04> 00:56:07:	and then we hand over to the property, you know,
00:56:07> 00:56:10:	management and I like what Catherine said that and also
00:56:10> 00:56:13:	Laurent also talk about the tenants are very important.
00:56:14> 00:56:17:	And far back in 2014, we launched our green list
00:56:17> 00:56:20:	and at that time only 65% of tenants agreed to
00:56:21> 00:56:24:	to sign on our green list, which actually we have
00:56:24> 00:56:28:	a long list of, you know, guideline for them to
00:56:28> 00:56:31:	like how did they fit out the their premises and
00:56:31> 00:56:33:	also to share data.
00:56:33> 00:56:36:	So I would say that we do not have, you
00:56:36> 00:56:40:	know, problems accessing data, you know, from our tenants
00.50.40 > 00.50.44	because
00:56:40> 00:56:44:	now we're 100% since 2017 third quarter, we have already

00:56:44 --> 00:56:46: achieved 100% tenants green deeds already. 00:56:47 --> 00:56:49: So we have access to data, we have no problem, 00:56:49 --> 00:56:50: but we are on the same boat. 00:56:50 --> 00:56:54: How do we re improve energy efficiency so that we 00:56:54 --> 00:56:56: can reduce the energy usage? 00:56:56 --> 00:56:58: One thing is very good is the Greek price is 00:56:58 --> 00:56:59: very expensive here. 00:56:59 --> 00:57:02: So if everybody save energy, it will save cost as 00:57:02 --> 00:57:03: well. 00:57:03 --> 00:57:06: So this is the whole things that we are looking 00:57:06 --> 00:57:06: at. 00:57:06 --> 00:57:09: And if I can give you one example step, there's 00:57:09 --> 00:57:12: a new development step to be completed in the three 00:57:12 --> 00:57:12: years time. 00:57:12 --> 00:57:17: We already projected energy saving energy use will be actually 00:57:17 --> 00:57:22: improved 30% will be used powered by solar PV and 00:57:22 --> 00:57:27: we also will improve energy efficiency by tapping onto district 00:57:27 --> 00:57:31: cooling which is coming our way from marinas, you know, 00:57:32 --> 00:57:35: area to the location which is Ensign Rd. 00:57:35 --> 00:57:37: That this is a is a mixed development. 00:57:37 --> 00:57:40: So we have already calculated down the down, you know 00:57:40 --> 00:57:43: a few years down the, the road already, not just 00:57:43 --> 00:57:43: now. 00:57:43 --> 00:57:47: So how we design and build already will decide on 00:57:47 --> 00:57:50: the energy efficiency and so the operation. 00:57:51 --> 00:57:53: So you can't do it like afterthought. 00:57:53 --> 00:57:56: So I think, you know, you need the building owner, 00:57:56 --> 00:57:59: the architect, the engineer is a team, is a team 00:57:59 --> 00:57:59: work. 00:57:59 --> 00:58:02: You can't just like, OK, I passed the ball to 00:58:02 --> 00:58:02: you. 00:58:02 --> 00:58:04: I turn around and I don't do anything. 00:58:04 --> 00:58:06: So everybody have to look at it. 00:58:06 --> 00:58:08: And you know, building lasts for decades. 00:58:08 --> 00:58:10: So you can't just look at the first 5-6 years 00:58:10 --> 00:58:11: how I build it. 00:58:11 --> 00:58:13: And after that, it's not my business anymore. 00:58:14 --> 00:58:16: So as an owner, we look at the whole life 00:58:16 --> 00:58:16: cycle. 00:58:16 --> 00:58:17: Yeah. 00:58:17 --> 00:58:18: Fantastic.

00:58:18> 00:58:19:	Esther, thanks so much.
00:58:19> 00:58:21:	So we've got 2 minutes for the questions and it
00:58:21> 00:58:24:	feels like we've addressed quite a few of the questions
00:58:24> 00:58:27:	and some questions are are quite, you know, detailed.
00:58:27> 00:58:30:	One person asked, you know, the, the average annual CapEx
00:58:30> 00:58:33:	requirements to get aligned with crane pathways.
00:58:33> 00:58:36:	I mean it depends where your acid is located and
00:58:36> 00:58:38:	it depends what acid it is and it depends, you
00:58:38> 00:58:41:	know, when it was built and where it's located.
00:58:41> 00:58:43:	So, you know, there's loads of different ways to respond
00:58:43> 00:58:44:	to that question.
00:58:45> 00:58:49:	There's a very interesting question around, you know, in terms
00:58:49> 00:58:53:	of waiting for the guidance, are you challenging your design
00:58:53> 00:58:57:	teams and consultants to actually create the best tools to
00:58:57> 00:58:57:	decarbonise?
00:58:58> 00:59:01:	And it looks like that's something that, that that access
00:59:01> 00:59:04:	has been, has been doing, you know, with quite a
00:59:04> 00:59:06:	bit of detail and, and that's being addressed.
00:59:07> 00:59:11:	One very interesting question that actually just came from anonymous
00:59:12> 00:59:16:	attendee is around the office commercial real estate that has
00:59:16> 00:59:19:	really struggled after the COVID-19 pandemic.
00:59:19> 00:59:22:	And I take it it's more related to, you know,
00:59:22> 00:59:25:	the US market because what we're seeing in Europe and,
00:59:25> 00:59:28:	and in Asia is that actually, you know, the, the,
00:59:28> 00:59:30:	the struggles are not similar.
00:59:31> 00:59:34:	And it says, I've heard from colleagues that the greenest
00:59:34> 00:59:37:	thing that a worker can do is not go into
00:59:37> 00:59:41:	the office because obviously the office will use less energy.
00:59:42> 00:59:45:	How do you see this affecting long term real estate
00:59:45> 00:59:48:	values and the greening of all the absolute buildings?
00:59:48> 00:59:51:	And I think it's a great, great question because there's
00:59:51> 00:59:53:	so many different ways of answering that.
00:59:54> 00:59:56:	But I went to see a, a very large investment
00:59:56> 01:00:00:	manager recently who, who said, you know, actually our, our,
01:00:00> 01:00:04:	our, our energy use intensity went down quite significantly, but
01:00:04> 01:00:07:	not because they spent a lot of money retrofitting the
01:00:07> 01:00:10:	building just because nobody's using the building.
01:00:10> 01:00:11:	So how do you go about this?
01:00:11> 01:00:13:	I'd love to get your views.

01:00:13> 01:00:14:	And that would be the the conclusion.
01:00:18> 01:00:20:	I mean, I can jump in here as somebody in
01:00:20> 01:00:23:	an organization where we're in the office four to five
01:00:23> 01:00:24:	days a week.
01:00:25> 01:00:26:	So office is not dead.
01:00:26> 01:00:28:	And I think, you know, we're starting to see, you
01:00:28> 01:00:31:	know, certainly folks returning to office.
01:00:31> 01:00:34:	So first and foremost, office is NASA class, certainly not
01:00:34> 01:00:34:	dead.
01:00:34> 01:00:37:	I think the way we use that space is changing.
01:00:38> 01:00:41:	But I think actually interestingly, we've done major refurbishment of
01:00:41> 01:00:45:	some of Blackrock's offices to reflect fewer people coming in
01:00:45> 01:00:46:	on such a regular basis.
01:00:46> 01:00:50:	The shower remains the same, but we're much more focused
01:00:50> 01:00:53:	on healthier office as in, you know, Co creation space,
01:00:53> 01:00:56:	you know, greater area for kind of well-being.
01:00:56> 01:00:58:	We've got kind of end of trip facilities that have
01:00:59> 01:01:00:	appeared in space no longer utilised.
01:01:00> 01:01:03:	So I think office space is still going to exist.
01:01:03> 01:01:05:	The way we use it is going to change.
01:01:05> 01:01:07:	I could also argue that, OK, so if you look
01:01:07> 01:01:10:	at the dynamics on the energy consumption across office space,
01:01:10> 01:01:14:	what's happening on the energy consumption across residential space if
01:01:14> 01:01:17:	folks are actually working from home instead, there's always two
01:01:18> 01:01:19:	sides to each story.
01:01:19> 01:01:21:	I mean, I think what we're seeing is energy demand
01:01:21> 01:01:22:	is just going up.
01:01:22> 01:01:25:	I think we can blame AI and the demand on
01:01:25> 01:01:27:	data as a consequence of that.
01:01:27> 01:01:30:	So there's certainly dynamics playing out, but I think it's,
01:01:30> 01:01:30:	it's quite hard.
01:01:31> 01:01:33:	It's kind of rule to apply globally where you have
01:01:33> 01:01:36:	different macroeconomics and you have different and you definitely have
01:01:36> 01:01:38:	different dynamics that are influencing that.
01:01:39> 01:01:42:	The energy demand in some ways is just shifting from
01:01:42> 01:01:44:	office to resi and other asset classes.
01:01:44> 01:01:47:	So it's, it's not necessarily reducing global energy demand as
01:01:47> 01:01:49:	a as a trend per SE.

01:01:49> 01:01:50:	That's that's a few we've seen.
01:01:51> 01:01:55:	As well from the, you know, owner's perspective, our building,
01:01:55> 01:01:59:	we see a lot more people now actually, definitely initially
01:01:59> 01:02:02:	when after COVID, yes, there was a bit quiet, but
01:02:02> 01:02:05:	most company and most tenants that we talked to their
01:02:05> 01:02:08:	employer want the team to come back.
01:02:08> 01:02:11:	So they really try very hard to make their office
01:02:11> 01:02:12:	more attractive.
01:02:12> 01:02:14:	And like I think say they build in a lot
01:02:14> 01:02:17:	of, you know, a collapse space, make it more fun
01:02:17> 01:02:19:	and make it a lot of activities.
01:02:19> 01:02:22:	And you know, they know like a Friday, you know,
01:02:22> 01:02:26:	and the drinking session, you know, wine and cheese.
01:02:26> 01:02:29:	And you know, it's also the human elements that you
01:02:29> 01:02:30:	don't have at home.
01:02:30> 01:02:33:	If every day you zoom call and then you just
01:02:33> 01:02:36:	don't have the team, you know, collaboration anymore.
01:02:36> 01:02:39:	And in fact, as building owner, we also make like
01:02:39> 01:02:41:	even food court also more exciting, more interesting.
01:02:41> 01:02:44:	That is something that you can't find at home.
01:02:44> 01:02:48:	And well, definitely, I think we can pivot very fast,
01:02:48> 01:02:54:	actually provide more reasons to attract office workers to
	come
01:02:54> 01:02:55:	back to work.
01:02:55> 01:02:55:	Yeah.
01:02:56> 01:02:57:	Great.
01:02:57> 01:03:01:	Well, Luke, it's, it's already 3 minutes past 19 where
01:03:01> 01:03:04:	I am in, in, in Central Time America.
01:03:04> 01:03:07:	But I'd like to thank you all so, so much
01:03:07> 01:03:09:	for your contribution this morning.
01:03:09> 01:03:13:	We've tackled so many different, you know, very important points
01:03:13> 01:03:16:	and it was amazing to get your perspective on how
01:03:16> 01:03:20:	we're actually, you know, making this big challenge happen.
01:03:21> 01:03:22:	Thank you so much, everybody.
01:03:22> 01:03:25:	Thank you for attending, for those who've attended the webinar.
01:03:25> 01:03:28:	And I wish you a very good evening, Esther, and
01:03:28> 01:03:30:	good afternoon, Laura and Catherine.
01:03:30> 01:03:31:	See you soon.
01:03:31> 01:03:32:	Thank you.
01:03:32> 01:03:33:	Thank you very much.

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