

Webinar

Diversity and Inclusion in Master Planned Communities

Date: December 16, 2022

00:00:05> 00:00:08:	Welcome, everyone, and thank you for joining us on this
00:00:08> 00:00:11:	Friday afternoon. I'm Rosie Heppner with Uli Stroller Center for
00:00:11> 00:00:15:	housing. Today, we'll be hearing from Doctor Minji Kim about
00:00:15> 00:00:18:	the findings from her research on diversity and inclusion in
00:00:18> 00:00:19:	master plan communities.
00:00:20> 00:00:23:	As you like has not yet published this report. You
00:00:23> 00:00:25:	all are benefiting from a sneak peak and early preview
00:00:25> 00:00:28:	of her findings. We hope to have the final report
00:00:28> 00:00:31:	published sometime in January, maybe early February. It's with you
00:00:31> 00:00:34:	guys design team right now, so very very close to
00:00:34> 00:00:37:	being published and we will send everyone who is registered
00:00:37> 00:00:40:	for this webinar link to the report as soon as
00:00:40> 00:00:40:	it's ready.
00:00:41> 00:00:44:	In addition to publishing research reports like this one, the
00:00:44> 00:00:47:	trigger center is involved in a few other areas of
00:00:47> 00:00:49:	work I'd like to share. We have an annual awards
00:00:49> 00:00:53:	program that is currently accepting applications until January 20th.
00:00:53> 00:00:56:	Through the through our awards, we recognized developments as well
00:00:56> 00:00:59:	as public policies and programs expand attainable housing in their
00:00:59> 00:01:02:	communities. So we hope you'll consider applying for one of
00:01:02> 00:01:04:	our awards and we'll put the link For more information
00:01:05> 00:01:05:	on them in the chat.
00:01:06> 00:01:09:	We also have an annual conference coming up. The 2023
00:01:09> 00:01:13:	Housing Opportunity Conference will take place in Phoenix, March 27th

00:01:13> 00:01:16:	through 29th. Our schedule is on the website, which will
00:01:16> 00:01:18:	also link in the chat and we'll be adding some
00:01:18> 00:01:21:	speakers and more information in the coming weeks. So this
00:01:21> 00:01:24:	is really a great opportunity to learn and network for
00:01:24> 00:01:27:	a couple days and all things housing. So we hope
00:01:27> 00:01:28:	we'll see you there.
00:01:29> 00:01:32:	Now, without further ado, I'd like to introduce Doctor Michiko
00:01:32> 00:01:33:	Kim.
00:01:33> 00:01:37:	Minjee Kim is an assistant professor at Florida State University's
00:01:37> 00:01:40:	Department of Urban and Regional Planning. She studies the relationship
00:01:40> 00:01:44:	between real estate development and urban planning and writes about
00:01:44> 00:01:47:	land value capture, large, large scale real estate developments, public
00:01:47> 00:01:50:	private partnerships, and equitable developments.
00:01:50> 00:01:53:	She earned her PhD and Masters degrees from MIT and
00:01:53> 00:01:57:	has multiple years of experience working in local governments, including
00:01:57> 00:01:59:	the cities of Boston and Cambridge.
00:01:59> 00:02:03:	She strives to identify how planning planners and policy policymakers
00:02:03> 00:02:07:	can work with real estate developers to further equitable development
00:02:07> 00:02:09:	outcomes. So I'll pass it over to Minchi now and
00:02:09> 00:02:12:	ask that any questions be placed in the Q&A box,
00:02:12> 00:02:14:	and we will do our best to get to all
00:02:14> 00:02:17:	of them after her presentation. Thanks for joining us.
00:02:19> 00:02:23:	Thank you, Rosie for that introduction and hello everyone. This
00:02:23> 00:02:26:	is minjee Kim. I'm an assistant professor at FSU as
00:02:26> 00:02:30:	Rosie mentioned. And I really want to thank everyone for
00:02:30> 00:02:34:	joining me on this Friday afternoon before the the Christmas
00:02:34> 00:02:37:	break. I appreciate that you're here with us and it
00:02:37> 00:02:40:	is really my pleasure to present the finding from a
00:02:40> 00:02:44:	research project on diversity and equity and inclusion in master
00:02:44> 00:02:47:	plan communities, which has been in the works for for
00:02:47> 00:02:48:	about a year.
00:02:49> 00:02:52:	I look forward to sharing the key findings with you
00:02:52> 00:02:55:	and then I I really look forward to hearing your
00:02:55> 00:02:59:	thoughts and reactions after after the talk. Please feel free
00:02:59> 00:03:01:	to use the the Q&A box if you have if

00:03:01> 00:03:03:	any questions arise during the interview.
00:03:04> 00:03:07:	In terms of what to expect, I will be delivering
00:03:07> 00:03:11:	my presentation which will be about about 40 minutes or
00:03:11> 00:03:14:	so and then afterwards we will, we will take, I
00:03:14> 00:03:17:	will respond to to some of the questions that are
00:03:17> 00:03:19:	are shared in the Q&A box.
00:03:20> 00:03:23:	So with that I will start sharing my screen.
00:03:24> 00:03:26:	So first of all, so the the title of the
00:03:26> 00:03:30:	report which will be available in in late January, early
00:03:30> 00:03:35:	February, is creating diverse and inclusive community lessons, learn from
00:03:35> 00:03:38:	best practices and master Plan community development.
00:03:40> 00:03:43:	I would first like to I would first like to
00:03:43> 00:03:46:	thank the UI staff and my research assistant who may
00:03:46> 00:03:49:	be here today. I'm listening in Ansible chorkie for their
00:03:50> 00:03:53:	support throughout the year. But also this report really could
00:03:53> 00:03:57:	not have been possible without the generous time and expertise
00:03:57> 00:04:01:	or by the interview and survey participants as well as
00:04:01> 00:04:04:	the industry experts who review the key findings. And I
00:04:04> 00:04:07:	really are and many of of the study participants are
00:04:07> 00:04:10:	on this call, so please, I really want to.
00:04:10> 00:04:12:	Thank you and I would love to reconnect with you
00:04:12> 00:04:15:	as many of you as possible to hear your thoughts
00:04:15> 00:04:15:	on it.
00:04:16> 00:04:19:	So first of all I would start with the definition
00:04:19> 00:04:21:	of to lay lay the ground the context for this
00:04:21> 00:04:25:	report and by starting off with the definition of what
00:04:25> 00:04:28:	master plan communities are. So master plan communities are are
00:04:28> 00:04:33:	large scale developments of mixed-use and residential community communities located
00:04:33> 00:04:37:	at urban peripheries and exurban, suburban, exurban and rural areas.
00:04:37> 00:04:40:	And they there's no really clear definition of what master
00:04:40> 00:04:44:	plan communities are scale wise. They can range from wholesale
00:04:44> 00:04:46:	developments of new towns or cities to communities.
00:04:47> 00:04:48:	Of several on several 100 acres.
00:04:49> 00:04:53:	But they can be distinguished from conventional residential subdivisions by
00:04:53> 00:04:57:	their strong sense of community, long term planning, balanced land
00:04:57> 00:05:01:	use mix and then and also environmentally sensitive

	sustainable practices.
00:05:01> 00:05:05:	And most importantly, they're they're guided by the master plan.
00:05:06> 00:05:09:	I would also like to point out that this report
00:05:09> 00:05:13:	focuses on Greenfield development, not on the communities on urban
00:05:13> 00:05:16:	brownfield sites. Master Plan communities on brownfield sites and this
00:05:17> 00:05:20:	is because although the urban projects can be of significant
00:05:20> 00:05:24:	scale and offer many lessons for the broader community development
00:05:24> 00:05:27:	practice, the market dynamics and the economics of urban projects
00:05:27> 00:05:31:	and the challenges that they face are differ considerably from
00:05:31> 00:05:32:	the Greenfield project.
00:05:33> 00:05:36:	So this this report is really on the the Greenfield
00:05:36> 00:05:37:	master Plan community development.
00:05:39> 00:05:42:	So by nature of their scale, master planned communities have
00:05:42> 00:05:45:	played and is are playing significant role in meeting housing
00:05:45> 00:05:49:	demand and shaping the patterns of American urban and suburban
00:05:49> 00:05:52:	development. They've been a test bed for for innovative and
00:05:52> 00:05:56:	thought provoking real estate development practices including innovations in mass
00:05:56> 00:06:01:	production of housing experiments to create integrated communities after the
00:06:01> 00:06:03:	Civil Rights Act create be the new urbanist and the
00:06:03> 00:06:07:	smart growth principles have both found their homes in master
00:06:07> 00:06:08:	plan communities and.
00:06:08> 00:06:14:	Proliferated from there on and also environmentally sensitive practices, practices.
00:06:15> 00:06:19:	You allowed, in fact was found by the community builders
00:06:19> 00:06:21:	and has played a central role. USLI has played a
00:06:21> 00:06:25:	central role role in elevating the best practices in community
00:06:25> 00:06:28:	development. Here you see the the title page of the
00:06:28> 00:06:31:	1st edition of the Community Builders Handbook, which was published
00:06:31> 00:06:34:	in first published in 1947. There have been at least
00:06:34> 00:06:37:	more than 8 addition since, and with the last one
00:06:37> 00:06:38:	published in in 2000.
00:06:41> 00:06:45:	However, the history of master plan community is inseparable from
00:06:45> 00:06:49:	the history of race and class based discrimination and

	segregation
00:06:49> 00:06:53:	in the US. The early planned communities that were developed
00:06:53> 00:06:56:	during the Inter and Post War period were the centers
00:06:57> 00:07:01:	of racism as well documented in existing existing literature and
00:07:01> 00:07:04:	research and and journal journalism. The image that you see
00:07:04> 00:07:07:	on the left is one of the Kansas City, KS
00:07:07> 00:07:07:	city.
00:07:08> 00:07:12:	Country Club district developed by Jesse Clyde Nichols JC Nichols
00:07:12> 00:07:14:	one of who is the one of the the most
00:07:14> 00:07:18:	legendary community developer and one of the founders of UL
00:07:18> 00:07:21:	I. But you can see in the sign that emphasizes
00:07:21> 00:07:24:	high class and protected community, which in fact in parts
00:07:25> 00:07:28:	and in practice meant that it was the protection from
00:07:28> 00:07:30:	the encroachment of black puffle.
00:07:31> 00:07:36:	Moreover, a contemporary massive plan communities, although they do not
00:07:36> 00:07:40:	have exclusive explicit discriminatory measures, by nature of their cost
00:07:40> 00:07:44:	as well as location, many master plan communities are out
00:07:44> 00:07:46:	of reach for low income households.
00:07:49> 00:07:52:	Recently, with the the racial reckoning that swept the nation
00:07:52> 00:07:55:	following the killing of George Floyd in 2020, UI has
00:07:55> 00:07:58:	really spoken up and acknowledged the role of the industry's
00:07:59> 00:08:03:	role in promoting and perpetuating racial discrimination, and has committed
00:08:03> 00:08:07:	to redressing those injustices and signaling such commitment. In 2020,
00:08:07> 00:08:09:	you are life stripped the name of JC Nichols from
00:08:09> 00:08:12:	one of its most prestigious school awards, the UL I
00:08:12> 00:08:15:	Prize for Visionaries and Urban Development.
00:08:16> 00:08:19:	Most recently, the the new 2022 ULI report, 10 principles
00:08:20> 00:08:25:	for embedding racial equity and real estate development, explicitly acknowledges
00:08:25> 00:08:29:	the industry's role in creating and perpetuating racial injustices, and
00:08:29> 00:08:33:	that the industry has a responsibility and an opportunity to
00:08:33> 00:08:36:	reckon with that history and remedy its legacy on of
00:08:36> 00:08:39:	health, economic and other disparities.
00:08:42> 00:08:45:	So this report is sent within such context and ask
00:08:45> 00:08:49:	can master plan community, once the epicenter of racial

	discrimination
00:08:49> 00:08:53:	and segregation, the break free of the past camplan communities
00:08:53> 00:08:56:	be designed to be truly diverse and inclusive and what
00:08:56> 00:09:01:	role developers play in creating diverse, equitable and inclusive community?
00:09:02> 00:09:05:	So moving on to the methodology of the research.
00:09:06> 00:09:09:	This report begins by reviewing the history of master Plan
00:09:09> 00:09:14:	community development practice, particularly with the focus on how attempts
00:09:14> 00:09:17:	of exclusion and inclusion have played out in these communities,
00:09:17> 00:09:21:	and then on understanding this history allows practitioners to comprehend
00:09:21> 00:09:24:	their landscape in which they operate and inherit.
00:09:25> 00:09:28:	And either willingly or unwillingly, which in turn allows us
00:09:28> 00:09:32:	to develop context sensitive and practical solutions to remedy the
00:09:32> 00:09:33:	past wrongdoing.
00:09:35> 00:09:38:	The main section of the report presents findings from an
00:09:38> 00:09:41:	empirical study of a sample of success. The nation's most
00:09:41> 00:09:46:	successful master plan, community success first started out with financial
00:09:46> 00:09:48:	success, as the goal was to understand if and how
00:09:46> 00:09:48: 00:09:49> 00:09:52:	success, as the goal was to understand if and how diversity, equity, and inclusion is even on the minds of
00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58:	diversity, equity, and inclusion is even on the minds of
00:09:49> 00:09:52: 00:09:52> 00:09:54:	diversity, equity, and inclusion is even on the minds of the most successful community developers.
00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58:	diversity, equity, and inclusion is even on the minds of the most successful community developers. So the sample selection was based on the list published
00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58: 00:09:58> 00:10:01:	diversity, equity, and inclusion is even on the minds of the most successful community developers. So the sample selection was based on the list published by RCL Co, one of the industry leading consulting firm that publishes annual list of top selling master Plan
00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58: 00:09:58> 00:10:01: 00:10:01> 00:10:05:	diversity, equity, and inclusion is even on the minds of the most successful community developers. So the sample selection was based on the list published by RCL Co, one of the industry leading consulting firm that publishes annual list of top selling master Plan communities. And so RCL call list from from dating back to 2010 was reviewed and initial sample of communities were selected
00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58: 00:09:58> 00:10:01: 00:10:01> 00:10:05: 00:10:05> 00:10:08:	diversity, equity, and inclusion is even on the minds of the most successful community developers. So the sample selection was based on the list published by RCL Co, one of the industry leading consulting firm that publishes annual list of top selling master Plan communities. And so RCL call list from from dating back to 2010 was reviewed and initial sample of communities were
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00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58: 00:09:58> 00:10:01: 00:10:01> 00:10:05: 00:10:05> 00:10:08: 00:10:08> 00:10:12: 00:10:12> 00:10:16: 00:10:16> 00:10:16:	diversity, equity, and inclusion is even on the minds of the most successful community developers. So the sample selection was based on the list published by RCL Co, one of the industry leading consulting firm that publishes annual list of top selling master Plan communities. And so RCL call list from from dating back to 2010 was reviewed and initial sample of communities were selected to reflect the regional distribution found in the the compiled list. Not all Community study communities in this report would
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00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58: 00:09:58> 00:10:01: 00:10:01> 00:10:05: 00:10:05> 00:10:08: 00:10:08> 00:10:12: 00:10:12> 00:10:16: 00:10:16> 00:10:16: 00:10:17> 00:10:22: 00:10:22> 00:10:25: 00:10:25> 00:10:31:	diversity, equity, and inclusion is even on the minds of the most successful community developers. So the sample selection was based on the list published by RCL Co, one of the industry leading consulting firm that publishes annual list of top selling master Plan communities. And so RCL call list from from dating back to 2010 was reviewed and initial sample of communities were selected to reflect the regional distribution found in the the compiled list. Not all Community study communities in this report would appear on the RCL Co list. Some were recommended by the the interview survey participants for study participants for their industry-leading
00:09:49> 00:09:52: 00:09:52> 00:09:54: 00:09:55> 00:09:58: 00:09:58> 00:10:01: 00:10:01> 00:10:05: 00:10:05> 00:10:08: 00:10:08> 00:10:12: 00:10:12> 00:10:16: 00:10:16> 00:10:16: 00:10:22> 00:10:25: 00:10:25> 00:10:31: 00:10:31> 00:10:35:	diversity, equity, and inclusion is even on the minds of the most successful community developers. So the sample selection was based on the list published by RCL Co, one of the industry leading consulting firm that publishes annual list of top selling master Plan communities. And so RCL call list from from dating back to 2010 was reviewed and initial sample of communities were selected to reflect the regional distribution found in the the compiled list. Not all Community study communities in this report would appear on the RCL Co list. Some were recommended by the the interview survey participants for study participants for their industry-leading efforts, and then some more smaller communities of the the

00:10:48> 00:10:51:	UI proceedings and and archival materials, as well as other
00:10:51> 00:10:56:	publications of Exemplary Master planned communities, and then also municipal
00:10:56> 00:11:00:	and state administrative entitlement data as well as the marketing
00:11:00> 00:11:01:	materials of the developers.
00:11:04> 00:11:07:	So in terms of where these communities are located, as
00:11:07> 00:11:10:	mentioned earlier, the goal was to have a sample that
00:11:10> 00:11:14:	reflects the regional distribution observable in the RCL Co list,
00:11:14> 00:11:17:	and more than half of the selected communities are in
00:11:17> 00:11:20:	Texas, Florida and Carolinas and other Southern states. A few
00:11:20> 00:11:23:	are located elsewhere in Nevada, Northwest and Colorado.
00:11:24> 00:11:28:	The selected sample was also selected to capture different types
00:11:28> 00:11:32:	of community developers, as the study participants noted that the
00:11:32> 00:11:36:	type of community development, development development company affects its practice
00:11:36> 00:11:40:	and so accordingly, three types of developers were identified family
00:11:40> 00:11:43:	businesses, regional and PC's, and national MPC.
00:11:44> 00:11:45:	MPC developers.
00:11:46> 00:11:49:	About half of the study communities opened after the Great
00:11:49> 00:11:52:	Recession, and the other half others had opened before and
00:11:52> 00:11:53:	survived the downturn.
00:11:54> 00:11:59:	Approximately half of the communities will have between ten 1000
00:12:00> 00:12:03:	to 6000 units at full build out with the other
00:12:03> 00:12:07:	half ranging from 6000 to up all the way up
00:12:07> 00:12:12:	to thirty 1619. The inflation adjusted average sales price of
00:12:12> 00:12:17:	these communities are the homes and these communities were was
00:12:17> 00:12:21:	347,000 and \$69 in July 22, 2022 dollars.
00:12:22> 00:12:25:	All right, now moving on to the history part and
00:12:25> 00:12:28:	the review of the history of exclusion and inclusion in
00:12:28> 00:12:29:	master Plan Community development.
00:12:30> 00:12:35:	As I mentioned earlier, the history of planned Community development
00:12:35> 00:12:38:	is central to the US real estate industry and the
00:12:38> 00:12:43:	rapid expansion of urban American cities during the through suburbanization,
00:12:43> 00:12:45:	in the post war, and into war and post war
00:12:45> 00:12:49:	periods were driven by these community master plans and

	planned
00:12:49> 00:12:54:	communities. However, as mentioned also mentioned earlier, Community builders also
00:12:55> 00:12:59:	promoted and cemented racial exclusion and patterns of racial segregation
00:12:59> 00:13:00:	in these suburbs.
00:13:01> 00:13:05:	Jason Nichols, the the visionary developer mentioned earlier, is famous
00:13:05> 00:13:09:	for inventing the combination of racial covenants, covenants and the
00:13:09> 00:13:13:	Homeowners Association that will enforce the covenants, covenants in perpetuity.
00:13:15> 00:13:20:	The Community developers also informed and influenced the planning practices
00:13:20> 00:13:24:	and Federal Housing policies and programs that institutionalized real estate
00:13:24> 00:13:27:	housing practices and these federal policies in return for the
00:13:27> 00:13:30:	community builders to create the segregated community.
00:13:32> 00:13:35:	On the other hand, MPC's have also been used as
00:13:35> 00:13:39:	sites of social experiment for race and class based integration
00:13:39> 00:13:42:	in the 60s and the 70s, and this experiment came
00:13:42> 00:13:46:	from both the private and the public sectors. From the
00:13:46> 00:13:50:	private side, the visionary developer James Rouse has been touted
00:13:51> 00:13:54:	as the most exemplary case of such so such undertaking,
00:13:54> 00:13:57:	such an experiment who has had The Who had the
00:13:58> 00:14:02:	deliberate intent to create racially and economically integrated?
00:14:02> 00:14:06:	Communities and worked really to implement such vision from the
00:14:06> 00:14:11:	public side. The new Communities public program implemented implemented by
00:14:11> 00:14:16:	HUD, U.S. Department of Housing and Urban Development selected 17
00:14:16> 00:14:20:	communities to receive federal loan guarantees in return for a
00:14:20> 00:14:25:	meeting in return for creating racially and economically integrated communities.
00:14:26> 00:14:29:	And the woodland was, which is the the community of
00:14:29> 00:14:32:	another visionary developer, George Mitchell.
00:14:32> 00:14:35:	Was required to, for example, to set aside 17.3% of
00:14:35> 00:14:39:	housing is affordable to low and moderate income households, and
00:14:39> 00:14:43:	existing research and empirical research and such efforts as

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	ordinances. But beyond
00:16:43> 00:16:48:	such interventions government interventions racial and class integration have been
00:16:48> 00:16:52:	hypnotized been at the forefront of Community development practice. Which
00:16:52> 00:16:54:	brings us to today.
00:16:54> 00:16:57:	So, Umm, which in in stark contrast to the the
00:16:57> 00:17:03:	exclusionary history of community development practice the the research that
00:17:03> 00:17:07:	I undertook. Through the research that I undertook, I found
00:17:07> 00:17:12:	that there is a significant cohort of successful Community developers
00:17:12> 00:17:15:	that really have started to embrace diversity as a core
00:17:15> 00:17:19:	planning principle and and which is signals a break from
00:17:19> 00:17:20:	from its past.
00:17:22> 00:17:25:	And their commitment to diversity was not strictly based on
00:17:25> 00:17:29:	moral obligation the and it was also because the the
00:17:29> 00:17:33:	embracing diversity for for their communities was good for their
00:17:33> 00:17:37:	business. And there were three mechanisms for through which diversity
00:17:37> 00:17:42:	helped with with the business of Community planned Community development.
00:17:42> 00:17:46:	So first of all diversity and housing product types attract
00:17:46> 00:17:50:	larger creates a larger pool attracts larger pool of potential
00:17:50> 00:17:53:	residents and 2nd diversity and housing product types and.
00:17:53> 00:17:58:	End users make a community more direct attractive to businesses.
00:17:59> 00:18:03:	And then also the diversity of existing residents found to
00:18:03> 00:18:07:	be attracting new residents to the community.
00:18:08> 00:18:12:	And so each of these mechanisms is further elaborated on
00:18:12> 00:18:15:	this slide. And so first of all offer a mechanism,
00:18:15> 00:18:20:	one offering broad and diverse housing product types allows the
00:18:20> 00:18:23:	developer to address a larger share of the market as
00:18:23> 00:18:28:	embodied in the the below quote. Mechanism 2 developers have
00:18:28> 00:18:32:	also attested that the diversity in housing product types and
00:18:32> 00:18:36:	land uses have been attracting new businesses as the employers
00:18:36> 00:18:38:	are seeking places to that.
00:18:38> 00:18:41:	You know, track and attract and retain talent.
00:18:42> 00:18:47:	And, and and finally, the demographic diversity of existing residents
00:18:47> 00:18:50:	seems to be working as a magnet for attracting new

00:18:50> 00:18:55:	residents. So the these testaments of the the Community developers
00:18:55> 00:18:55:	are.
00:18:57> 00:19:02:	Illustrates that embracing diversity in community development practice is not
00:19:02> 00:19:05:	only good for the diversity and it's for its sake,
00:19:05> 00:19:09:	but also good for community the the business, that business
00:19:09> 00:19:11:	of community development.
00:19:13> 00:19:16:	All right. Now, having made the case for diversity, I
00:19:16> 00:19:20:	would like to share the seven planning principles for creating
00:19:20> 00:19:24:	diverse and inclusive communities and that were found in the
00:19:24> 00:19:28:	studied community and discuss each one in detail. But before
00:19:28> 00:19:32:	delving into this principles, I would like to acknowledge and
00:19:32> 00:19:36:	emphasize that Community developers really don't control the full home
00:19:36> 00:19:40:	buying process and they always have to work in partnership
00:19:40> 00:19:42:	with home builders and Realtors.
00:19:42> 00:19:48:	However, by embracing these seven principles, the developers are essentially
00:19:48> 00:19:53:	creating the backbone of diverse and inclusive communities.
00:19:54> 00:19:58:	And another note is that the seven principles, although they're
00:19:58> 00:20:02:	laid out as separate principles, they're not mutually exclusive, and
00:20:02> 00:20:04:	that community developers should.
00:20:05> 00:20:08:	Work to incorporate as many principles as possible as they
00:20:08> 00:20:10:	they work in conjunction with each other.
00:20:11> 00:20:15:	So the 7th planning principles for diversity and inclusion are.
00:20:16> 00:20:19:	First of all, as I mentioned earlier, striving for a
00:20:19> 00:20:20:	diverse land use mix.
00:20:21> 00:20:23:	Diversifying housing choice.
00:20:24> 00:20:26:	Focusing on attainability.
00:20:27> 00:20:30:	And prioritizing nature and open space amenities.
00:20:32> 00:20:35:	Embedding diversity and company culture and value.
00:20:36> 00:20:40:	And curating community life that really celebrates diversity and inclusion.
00:20:41> 00:20:46:	And finally, being intentional about marketing to demographically diverse groups.
00:20:48> 00:20:51:	So I'll go through each of these principles in in
00:20:51> 00:20:55:	detail starting with the the first land use diversity, but
00:20:55> 00:20:59:	but also given in given the the time limitation of
00:20:59> 00:21:04:	of this presentation of this webinar webinar presentation, I won't
00:21:04> 00:21:06:	go, I won't have time to go and share all

00:21:07> 00:21:11:	the details all the cases in this presentation. So there's
00:21:11> 00:21:13:	a lot more that is that is part of the
00:21:13> 00:21:17:	report that's not shown presented in this presentation.
00:21:18> 00:21:20:	So you know this would be. This is just a.
00:21:20> 00:21:23:	It gives you a flavor of what you can expect
00:21:24> 00:21:27:	in the report, but does not do justice to to
00:21:27> 00:21:30:	the the detail that is that can be found in
00:21:30> 00:21:30:	the report.
00:21:33> 00:21:37:	So diversity and land use mix can help promote the
00:21:37> 00:21:41:	the diversity and inclusion in master planned communities in two
00:21:41> 00:21:45:	ways. So first of all land use plans can integrate
00:21:45> 00:21:51:	higher density residential uses into traditional detached single family neighborhoods
00:21:51> 00:21:56:	and therefore creating situations and and environment where different different
00:21:56> 00:22:01:	types of family households from different culture can interact with
00:22:01> 00:22:01:	and and.
00:22:01> 00:22:04:	Engage with one another in a day-to-day basis.
00:22:05> 00:22:08:	Second the this well.
00:22:09> 00:22:12:	Second, the the second mechanism is that the good mix
00:22:12> 00:22:16:	of retail, office and light industrial uses better positions the
00:22:16> 00:22:20:	community to become more diverse in the long run as
00:22:20> 00:22:23:	the and and there is a self reinforcing mechanism in
00:22:23> 00:22:27:	here. So when new businesses representing a range of industries
00:22:27> 00:22:31:	located in the community, they draw in a correspondingly a
00:22:31> 00:22:34:	wide range of employees and and to attract and retain
00:22:34> 00:22:38:	such talent the companies and employers are seeking for a
00:22:38> 00:22:39:	diversity of.
00:22:39> 00:22:42:	About being in late housing options and land uses and
00:22:42> 00:22:46:	so there's a reinforcing mechanism, self reinforcing mechanism where housing
00:22:46> 00:22:49:	choice product diversity attracts new businesses which in turn attracts
00:22:49> 00:22:52:	diverse employment base and and then the cycle goes on.
00:22:55> 00:22:59:	So among the studied communities, I found three communities to
00:22:59> 00:23:02:	have achieved the highest levels of balanced mix of uses.
00:23:03> 00:23:06:	Lake, Nona and Orlando, FL, Nexton and South Carolina, and
00:23:06> 00:23:09:	then Byera which is also located near Orlando but between
00:23:10> 00:23:13:	Orlando and Florida Space Coast. And as demonstrated in

	these
00:23:13> 00:23:17:	figures in this table, the three communities have significant square
00:23:17> 00:23:21:	footages of non residential uses that are in in their
00:23:21> 00:23:24:	experience contributing to the diversity of the community.
00:23:27> 00:23:31:	And in terms of how they've achieved such significant portions
00:23:31> 00:23:35:	of non residential uses, the report introduces and discusses the
00:23:35> 00:23:39:	stories and experiences of each community in much greater detail
00:23:39> 00:23:42:	which I won't have the time to go into in
00:23:42> 00:23:46:	this presentation. But at a very high level locational advantage
00:23:46> 00:23:49:	is is common with common among all three communities and
00:23:49> 00:23:53:	but also more importantly adaptation to the changing market and
00:23:53> 00:23:56:	and unanticipated circumstances has allowed.
00:23:56> 00:24:01:	For these communities to introduce uses that are that are
00:24:01> 00:24:06:	not strictly residential and and attract employees and other attract
00:24:06> 00:24:08:	visitors to to the community.
00:24:09> 00:24:13:	And which then allowed them to build upon such momentum
00:24:13> 00:24:17:	to create communities that are much more diverse than than
00:24:17> 00:24:21:	than strictly residential focused community. And in terms of next
00:24:21> 00:24:26:	and next and flexible zoning district category allows final fine
00:24:26> 00:24:30:	grained integration of residential uses as you can see in
00:24:30> 00:24:33:	the with the the land use map of the individual
00:24:33> 00:24:34:	plots indicate.
00:24:35> 00:24:39:	So again in the report you will find much of
00:24:39> 00:24:42:	a lot more detail and in terms of how what
00:24:42> 00:24:46:	these communities are have done and what are the benefits
00:24:46> 00:24:50:	that they're seeing and in terms from having a significant
00:24:50> 00:24:55:	presence of non residential uses in in their community.
00:24:57> 00:24:59:	Now moving on to the second principle.
00:25:00> 00:25:05:	Diversifying housing choice, offering diverse housing product types, tenure sizes
00:25:05> 00:25:09:	and styles, and price range creates a firm foundation for
00:25:09> 00:25:13:	accommodating a wide range of living arrangements. But this practice
00:25:13> 00:25:16:	is not you. It's a strategy that's been at the
00:25:16> 00:25:20:	core of exemplary community development practice, as you can see
00:25:20> 00:25:23:	in on the image on the right, which is, which

00:25:23> 00:25:26:	is from Oldham Village in The Woodlands, which was developed
00:25:26> 00:25:29:	in the 70s. The village in the in the center
00:25:29> 00:25:30:	with its retail.
00:25:30> 00:25:33:	Shops functions at the focal point of the village and
00:25:33> 00:25:37:	within The Walking distance of this village center there are
00:25:37> 00:25:41:	attached townhomes as well as garden style apartments and condominiums.
00:25:41> 00:25:44:	A senior care facilities also located at the heart of
00:25:44> 00:25:48:	the village and then detail attached single family enclaves with
00:25:48> 00:25:51:	varying densities as you as illustrated in this image is
00:25:51> 00:25:55:	surrounds the village center and so this again emphasizing that
00:25:55> 00:25:59:	the diversified vacation of housing product types is not a
00:25:59> 00:26:00:	unique strategy but it's been.
00:26:00> 00:26:04:	A. It's been touted as a core principle in a
00:26:04> 00:26:08:	good in for good community building practice.
00:26:09> 00:26:13:	This this practice is also referred to as product segmentation
00:26:13> 00:26:16:	and in the by the industry professionals.
00:26:18> 00:26:21:	So how diverse their housing product types in the studied
00:26:21> 00:26:26:	community? To answer this question, developers were asked to report
00:26:26> 00:26:30:	a report their existing for sale housing product choice choices
00:26:30> 00:26:33:	in their communities. And among 20 out of 29 communities
00:26:33> 00:26:38:	offer or offering housing choice beyond detached single family homes,
00:26:38> 00:26:42:	with townhomes being the most popular alternative. But among the
00:26:42> 00:26:46:	even among the nine communities that currently only have single
00:26:46> 00:26:48:	family homes plan to offer.
00:26:48> 00:26:51:	Different types in the in the coming years and beyond,
00:26:52> 00:26:56:	the townhomes, duplexes and little ride garden style condos are
00:26:56> 00:27:00:	also popular popular alternatives to single family home.
00:27:01> 00:27:04:	So product diversification has been taken to the next level
00:27:04> 00:27:07:	at Lake Nona as was the case in Nexton. So
00:27:07> 00:27:10:	Laurie and parking like Lake Nona for example has not
00:27:10> 00:27:14:	only detached single family homes but also attached townhomes and
00:27:14> 00:27:18:	missing middle homes such as duplexes and fourplexes. But rather
00:27:18> 00:27:23:	than grouping the each product specialty type separately with

	creating
00:27:23> 00:27:26:	little enclaves of specialty products which is the typical.
00:27:28> 00:27:33:	Principle are typical ways in which segmentation is practiced by
00:27:33> 00:27:38:	the Community developers. The the different products are interspersed throughout
00:27:38> 00:27:41:	the community which again is opening up.
00:27:43> 00:27:47:	Taking the the product segmentation to the next level and
00:27:47> 00:27:51:	this this such practice maybe might refer to as micro
00:27:51> 00:27:52:	segmentation.
00:27:54> 00:27:57:	And waterside place and which is the newest village in
00:27:57> 00:28:01:	Lakewood Ranch offers a wide range of housing options including
00:28:01> 00:28:05:	detached single family homes, duplexes, townhomes for sale and for
00:28:05> 00:28:09:	rent and mid rise apartments, senior living facilities and single
00:28:09> 00:28:12:	family homes built for rent. As you can see in
00:28:12> 00:28:15:	the the breadth of housing product types that are available,
00:28:15> 00:28:19:	what's really unique about water side side place is that
00:28:19> 00:28:22:	it's in two of its neighborhoods, 40% of the homes
00:28:22> 00:28:24:	will be income restricted.
00:28:24> 00:28:28:	To meet the Sarasota counties inclusionary housing ordinance and will
00:28:28> 00:28:32:	be set aside for households earning between 80 to 120%
00:28:32> 00:28:33:	area median income.
00:28:36> 00:28:40:	With the diversification of housing choice, rental properties are becoming
00:28:40> 00:28:43:	an integral part of master plan community. 12 out of
00:28:43> 00:28:46:	29 service communities already have multifamily rental products.
00:28:47> 00:28:51:	Six offer townhome rentals or have single family rental enclaves,
00:28:51> 00:28:54:	which will be discussed in more detail in the following
00:28:54> 00:28:57:	slide. And nine are offering low rise garden style apartments
00:28:57> 00:29:00:	and one is offering high rise multifamily apartment.
00:29:01> 00:29:04:	And many more communities are adding as you as illustrated
00:29:04> 00:29:08:	by the lighter, lighter Gray bar. Many more communities are
00:29:08> 00:29:12:	planning to add rental products with the single family rental
00:29:12> 00:29:15:	being the the most sought after alternative, which will be
00:29:16> 00:29:17:	discussed in the next slide.
00:29:19> 00:29:22:	And actually on the the the point that I forgot
00:29:22> 00:29:25:	to mention is that the report lays out the the
00:29:25> 00:29:29:	challenges as well as opportunities and and and strategies

	for
00:29:29> 00:29:34:	successfully including rental products in in master plan communities which
00:29:34> 00:29:36:	can be found in the report.
00:29:37> 00:29:40:	All right, so Bill for rent, single family homes built
00:29:40> 00:29:44:	specifically for rental has grown exponentially in the recent years
00:29:44> 00:29:47:	that we are all aware of and master plan communities
00:29:47> 00:29:50:	was not an effective communities were not an exception.
00:29:51> 00:29:54:	Would be 29 community surveyed for already have so for
00:29:55> 00:29:57:	rent enclaves and nine more are planning to offer it
00:29:58> 00:30:01:	in the future. Build for rent communities well conventional wisdom
00:30:01> 00:30:05:	says that bill for rent communities are homogeneous corporate managed
00:30:05> 00:30:09:	investment products. But but to the contrary the those located
00:30:09> 00:30:13:	in a well designed and well planned master planned communities
00:30:13> 00:30:16:	are often integrated within with the broader community and offer
00:30:16> 00:30:20:	high quality living experience without the burden of buying a
00:30:20> 00:30:20:	house.
00:30:21> 00:30:25:	And moreover the the bill for rent homes because they
00:30:25> 00:30:30:	are similar to other existing detached single family homes survey
00:30:30> 00:30:36:	developers and interviewed developers anticipate less NIMBY sentiment reaction coming
00:30:36> 00:30:38:	from from existing residents.
00:30:39> 00:30:42:	And all three types of and so UL Center for
00:30:42> 00:30:47:	housing published the low density housing Rental housing report in
00:30:47> 00:30:50:	2021 and identified 3 different types of bill for rent
00:30:51> 00:30:54:	and and all three types were found already found in
00:30:54> 00:30:56:	existing in the surveyed community.
00:30:59> 00:31:03:	And so, moving on to the third principle for diversity,
00:31:03> 00:31:08:	NPC's are high opportunity neighborhoods. They NPC's offer great education,
00:31:08> 00:31:12:	amenities, social and social life and lifestyle. And therefore, when
00:31:12> 00:31:16:	housing costs can be lower than master plan communities, it
00:31:16> 00:31:20:	is equivalent to lowering the entry barriers to high opportunity
00:31:20> 00:31:25:	neighborhoods. And therefore making homes in master plan communities as
00:31:25> 00:31:29:	obtainable as possible is a necessary condition for for

	diversifying
00:31:29> 00:31:30:	the demographic.
00:31:30> 00:31:31:	Make up of the community.
00:31:32> 00:31:35:	Developers also point out that there is financial benefit in
00:31:35> 00:31:38:	bringing down the cost of housing and suggested by the
00:31:38> 00:31:41:	the following quote quote on the the right building homes
00:31:41> 00:31:44:	that are attainable to average American health goals is good
00:31:44> 00:31:47:	for business because that's where really the bulk of the
00:31:47> 00:31:48:	market demand is.
00:31:50> 00:31:54:	So this graph captures the attainability of homes in the
00:31:54> 00:31:57:	study community that I know that it can be a
00:31:57> 00:32:00:	little bit difficult to read the the little dots and
00:32:00> 00:32:04:	the numbers here. But so the different colors indicate that
00:32:04> 00:32:08:	the state different States and there's there's group by state
00:32:08> 00:32:11:	and the dark dark black dot indicates the average the
00:32:11> 00:32:15:	price of average new construction which is quite high darker
00:32:15> 00:32:19:	Gray represents the the price of attainable new construction.
00:32:20> 00:32:24:	New construction home, newly constructed homes, and then
	the lighter
00:32:24> 00:32:29:	Gray represents the the price of attainable resale home and
00:32:29> 00:32:33:	with the white dot representing the area MSA median prices
00:32:33> 00:32:36:	of homes, which include not only the new not only
00:32:36> 00:32:40:	newly constructed homes, but also existing homes.
00:32:42> 00:32:45:	So, Umm, several clear trends. Trends can be our observable
00:32:46> 00:32:49:	in in this graph in this through this data. First
00:32:49> 00:32:52:	of all, except in California where the the cost of
00:32:52> 00:32:56:	housing the MSA median is astronomically high and PC's are
00:32:56> 00:33:00:	commanding higher home prices than the the metro area's median.
00:33:00> 00:33:05:	However, either they're most attainable product in the line line
00:33:05> 00:33:08:	or the resale homes are closely aligned with the area
00:33:08> 00:33:12:	median price, which demonstrates the developers.
00:33:12> 00:33:16:	Efforts to make their community accessible to the average middle
00:33:16> 00:33:21:	income buyers and the difference between the average sales price
00:33:21> 00:33:24:	and the most attainable product line was as wide as
00:33:24> 00:33:25:	\$500,000.
00:33:26> 00:33:29:	And and also to note that in the in the
00:33:29> 00:33:33:	report the this range the the wide range of housing
00:33:33> 00:33:37:	prices is not associated with the sizes of the community.

00:33:37> 00:33:41:	So even the smallest communities were offering a wide range
00:33:41> 00:33:43:	of housing price points.
00:33:44> 00:33:47:	So when it comes to comes to concrete strategies to
00:33:47> 00:33:50:	bring down the cost of housing, the 2019 UL Wilbur
00:33:50> 00:33:54:	Center report attainable housing report, there's an excellent job. So,
00:33:54> 00:33:57:	so as not to replicate the work that's been already
00:33:57> 00:34:02:	done. This report highlights some additional housing product innovations that's
00:34:02> 00:34:05:	not, that was not discussed in the attainable housing report.
00:34:05> 00:34:09:	So for instance, Rancho Mission Viejo portico built by Lennar
00:34:09> 00:34:12:	has pushed density to its limits, reaching as high as
00:34:12> 00:34:13:	29 units per acre.
00:34:14> 00:34:17:	And by combining the the small square footage with high
00:34:17> 00:34:21:	density has allowed the developer to bring down the the
00:34:21> 00:34:25:	cost of housing to \$400,000 for the smallest unit, which
00:34:25> 00:34:29:	compared to the area median income area median housing
00104120	price
00:34:29> 00:34:34:	which was hovering above 9900 thousand is significantly it's unprecedented
00:34:34> 00:34:35:	that value.
00:34:36> 00:34:40:	In Reese Crossing which David Weekley homes is testing out
00:34:40> 00:34:43:	a triplex design that has the option to make the
00:34:43> 00:34:48:	1st floor a an individual independence dwelling unit and these
00:34:48> 00:34:52:	homes are priced and they the low 400,000 compared with
00:34:52> 00:34:55:	the metro areas median and how home price of \$500,000
00:34:55> 00:35:00:	which again includes resale and older housing stock as well.
00:35:03> 00:35:06:	However, when it comes to housing attainability and and product
00:35:06> 00:35:11:	innovation, regional variations were identified through the conversations with the
00:35:11> 00:35:14:	developers. Houston market in particular was cited as being very
00:35:14> 00:35:18:	reluctant to change and introducing different types of products. But
00:35:18> 00:35:22:	even in Houston, developers such as the Howard Hughes Corporation
00:35:22> 00:35:25:	and McCord Development are introducing new products to tackle the
00:35:26> 00:35:27:	housing attainability issue.
00:35:28> 00:35:32:	So for example in Bridgeland adding a smaller lock program
00:35:32> 00:35:36:	has allowed the company to bring down the cost of
00:35:36> 00:35:39:	housing to the low 300 thousands and even below that

00:35:39> 00:35:44:	and making making homes attainable to first time home buyers.
00:35:44> 00:35:47:	How? The townhomes that are on 28 foot lots allow
00:35:47> 00:35:51:	the company to bring down the whole housing prices to
00:35:51> 00:35:52:	to the 200,000.
00:35:52> 00:35:56:	And opening up the communities to demographic groups that really
00:35:56> 00:35:59:	couldn't access master plan communities before.
00:36:02> 00:36:06:	Moreover, national and regional developers have an additional opportunity to
00:36:06> 00:36:10:	tackle ATTAINABILITY challenge because of their scale. They can identify
00:36:10> 00:36:14:	opportunities to build more attainable communities by venturing outside of
00:36:14> 00:36:17:	the what's called the what what's been referred to as
00:36:17> 00:36:20:	the obvious path of growth, which means that the cost
00:36:20> 00:36:23:	of land per unit per home is lower and thus
00:36:23> 00:36:26:	homes are going to be more affordable. Developers pointed out
00:36:26> 00:36:30:	several factors to consider when when taking this approach, having
00:36:30> 00:36:32:	a firm grounding in the metro area.
00:36:32> 00:36:36:	It's important. Brand recognition is important and trusted partnerships with
00:36:36> 00:36:37:	the builders is important.
00:36:40> 00:36:43:	Finally, a handful of communities have been subject to the
00:36:43> 00:36:48:	local inclusionary housing ordinances, including Lakewood Ranch that I mentioned
00:36:48> 00:36:52:	before. These communities have met the the respective demands of
00:36:52> 00:36:56:	the local ordinances by either building income restricted homes or
00:36:56> 00:36:59:	by making payment in lieu. And the experience of Chatham
00:36:59> 00:37:02:	Park here is highlighted as it is the most recent
00:37:02> 00:37:06:	and carefully thought out plan to provide moderate income, provide
00:37:06> 00:37:10:	income restricted housing, this there their housing, affordable housing.
00:37:10> 00:37:14:	And as examples and exemplary for the myriad of its
00:37:14> 00:37:18:	incentives incentives Co identified with the the local government.
00:37:18> 00:37:21:	So for example the town has agreed to create a
00:37:21> 00:37:24:	trust fund to collect 2.5% of property taxes to be
00:37:25> 00:37:29:	used for the production of income restricted units. There's also

00:37:29> 00:37:32:	density bonus which is above and beyond the the the
00:37:32> 00:37:36:	total number of dwelling units that's been approved the developers
00:37:36> 00:37:40:	also eligible for for reimbursement of all the permit and
00:37:40> 00:37:40:	related.
00:37:41> 00:37:43:	Construction related fees were affordable income restricted units.
00:37:45> 00:37:50:	And suggesting suggesting pathways for creating creative ways to to
00:37:50> 00:37:55:	introduce tackle the affordability challenge through public private partnership.
00:37:57> 00:38:02:	The 4th principle focuses on prioritizing nature and open space
00:38:02> 00:38:04:	amenities and.
00:38:05> 00:38:08:	And developers note a clear trend in terms of the
00:38:08> 00:38:13:	in terms of the trajectory of Community development that there
00:38:13> 00:38:16:	is a shift from golf courses, gates, gold, gilded Oracle
00:38:16> 00:38:20:	amenities to to nature, nature based amenities to practical and
00:38:20> 00:38:25:	more affordable amenities. Amenities in the past have been have
00:38:25> 00:38:30:	been emphasizing exclusivity and luxury, but whereas present day developments
00:38:30> 00:38:34:	are being present day developments are are focusing on practical
00:38:34> 00:38:35:	ones such as community.
00:38:36> 00:38:39:	Centers and gyms and trails and parks and playgrounds are
00:38:39> 00:38:42:	cited as the the top priorities and and this shift
00:38:42> 00:38:46:	toward nature, nature based and outdoor amenities aligns well with
00:38:46> 00:38:50:	the emphasis on diversity and inclusion. In contrast to the
00:38:50> 00:38:54:	gated exclusive clubhouses and golf courses. The parks, trails and
00:38:54> 00:38:58:	other outdoor amenities by definition are non excludable and residents
00:38:58> 00:39:01:	from all walks of life can can can be seen
00:39:01> 00:39:05:	enjoying the nature based amenities and often striking up conversations
00:39:05> 00:39:05:	and.
00:39:06> 00:39:09:	And meeting populations and demographics that they might not be
00:39:09> 00:39:12:	meeting at the golf courses and the clubhouses.
00:39:15> 00:39:18:	And and so and moreover they the nature and open
00:39:18> 00:39:22:	space amenities because they are caught, they cost less to

00:39:22> 00:39:26:	build and maintain. They they help with keeping the high
00:39:26> 00:39:30:	or maintaining the high quality master plan communities more accessible
00:39:30> 00:39:32:	to a wider range of income groups.
00:39:33> 00:39:37:	And and and so this means that nature based amenities
00:39:37> 00:39:41:	are good for both business and also has been highly,
00:39:42> 00:39:45:	highly valued by the prospective home by residents.
00:39:47> 00:39:51:	Developer developers can save you more, even more on the
00:39:51> 00:39:56:	outdoor amenities because NPC's have historically had very high, highly
00:39:56> 00:40:01:	manicured landscaping. But when the landscaping strategies start to embrace
00:40:01> 00:40:04:	the the native plants and natural look, the cost of
00:40:04> 00:40:07:	maintenance is reduced, as was the case and and land
00:40:07> 00:40:10:	built by Howard the Howard Hughes Corporation.
00:40:12> 00:40:15:	So the 5th principle relates to the composition of the
00:40:15> 00:40:16:	development company.
00:40:19> 00:40:22:	So when the the development company takes the extra step
00:40:22> 00:40:26:	steps to diversify its employment base, the company is setting
00:40:26> 00:40:29:	itself up for up to serve a more diverse population
00:40:29> 00:40:32:	as was suggested in the quote in the previous slide,
00:40:32> 00:40:35:	the Howard Hughes Corporation. That's an example for example for
00:40:35> 00:40:39:	the the industry with its formalized effort to embrace diversity,
00:40:39> 00:40:43:	diversity, equity, inclusion in company culture and value. So Illustratively
00:40:43> 00:40:46:	the company tracks and publishes the ratio of women and
00:40:46> 00:40:49:	minority employees both at at the at the company wide
00:40:49> 00:40:49:	level.
00:40:49> 00:40:53:	As well as the executive level. And the company also
00:40:53> 00:40:57:	tracked employee demographics in in regional offices and compared that
00:40:57> 00:41:00:	data with the broader the the demographic makeup of the
00:41:00> 00:41:02:	broader metro area.
00:41:03> 00:41:07:	And attack attempts to closely align that demographic makeup.
00:41:09> 00:41:13:	The Howard Hughes Corporation Summer Associates program serves as a
00:41:13> 00:41:17:	feeder system for recruiting diverse talent and focuses deliberately on
00:41:17> 00:41:20:	recruiting talent that is that is diverse. In 2021 for
00:41:20> 00:41:24:	example approximately half of the class identified as non male

00:41:24> 00:41:28:	and or personal color. And what's unique about this program
00:41:28> 00:41:31:	is that if you're guaranteed housing and The Woodlands to
00:41:31> 00:41:35:	allow for equal participation opportunity because it's not for for
00:41:35> 00:41:38:	this housing option and many because The Woodlands.
00:41:39> 00:41:42:	Located out of one hour outside of of Houston and
00:41:42> 00:41:45:	then he associates are coming in from outside of the
00:41:45> 00:41:48:	Houston area that they will simply will not be able
00:41:48> 00:41:51:	to participate in the Summer Associates program.
00:41:52> 00:41:56:	So by removing this barrier and offering offering the housing
00:41:56> 00:42:01:	choice that they're the companies ensuring equal equitable opportunity.
00:42:04> 00:42:07:	And as it's done in at Howard Youth Corporation, DI
00:42:07> 00:42:11:	Initiatives should exist as part of the broader ESGN initiative
00:42:11> 00:42:14:	if available, so that I can be seamlessly integrated as
00:42:14> 00:42:17:	part of the the broader vision and goals of the
00:42:17> 00:42:18:	company.
00:42:20> 00:42:24:	And the 6th principle relates to Community life and curated
00:42:24> 00:42:25:	by the developers.
00:42:27> 00:42:32:	Developers have significant influence over community life through events and
00:42:32> 00:42:35:	amenities that create and manage. And many communities have started
00:42:35> 00:42:39:	to organize events and programs that celebrate or appreciate diverse
00:42:39> 00:42:44:	racial and cultural and ethnic backgrounds, nationality, religion, sexual orientation,
00:42:44> 00:42:47:	family status and disability. And and so through these events
00:42:47> 00:42:50:	developers is that can engender a sense of community with
00:42:50> 00:42:54:	where everyone feels welcomed and where diversity values so for
00:42:54> 00:42:57:	example in summer Summerlin the Howard Hughes Corporation hosts.
00:42:57> 00:43:02:	Multiple events that celebrate diverse cultures and nationalities in partnership
00:43:02> 00:43:06:	with local organization, cultural and Arts organization. Similarly, in Lake
00:43:06> 00:43:10:	Nona the Hispanic, the company partners with the Hispanic Chamber
00:43:10> 00:43:14:	of Commerce that Metro Orlando to host cultural events that
00:43:14> 00:43:18:	celebrate Hispanic heritage. As the Bignona has a large historic
00:43:18> 00:43:22:	Hispanic population greater than that of the the Orlando area
00:43:22> 00:43:25:	and this diversity can take the form of of religion.

00:43:26> 00:43:29:	In in Rancho Sorita in Arizona, this diversity is about
00:43:29> 00:43:34:	the disability status. So the range Authority data sponsors and
00:43:34> 00:43:39:	supports the Sorita Green Valley Family Support Network which is
00:43:39> 00:43:42:	a local organization not exclusive to to just the the
00:43:43> 00:43:47:	community but broader region for families that have children with
00:43:47> 00:43:52:	special needs and special events are hosted throughout the year
00:43:52> 00:43:55:	and the the club the clubhouse is offered as a
00:43:55> 00:43:56:	venue.
00:43:56> 00:44:00:	And the company also sponsors financial offer financial sponsorship to
00:44:00> 00:44:04:	to the organization and these events are created specifically for
00:44:04> 00:44:08:	for families with special needs and open to anyone, any
00:44:08> 00:44:10:	family with special needs children.
00:44:11> 00:44:14:	For Rancho, Mission Viejo and Lakewood Ranch, the inclusion efforts
00:44:14> 00:44:17:	are focused on fostering interactions across different generations.
00:44:20> 00:44:23:	So several lessons can be learned from the existing the
00:44:23> 00:44:28:	experiences of these communities. First of all, developers and marketing
00:44:28> 00:44:31:	professionals noted that it is critical to work in partnerships
00:44:31> 00:44:37:	with existing resident clubs, nonprofit organizations, cultural groups. Making events
00:44:37> 00:44:39:	free and open to public has a lot of advantages.
00:44:40> 00:44:43:	First of all, it'll attract a more diverse audience. It
00:44:43> 00:44:47:	also gestures and signals the inclusive inclusiveness of the community
00:44:47> 00:44:50:	and also brings more people to the community.
00:44:50> 00:44:53:	Thereby serving as a powerful marketing tool and it is
00:44:53> 00:44:57:	important to also finally create an organizational structure that will
00:44:57> 00:45:01:	allow the events to thrive even after the community built
00:45:01> 00:45:03:	out, as was the case in Lakewood Ranch.
00:45:05> 00:45:08:	Final piece of the principal it relates to marketing. Marketing
00:45:08> 00:45:12:	for diverse master plan communities occur at both community level
00:45:12> 00:45:16:	and House level apartment level. Historically, the developers had a
00:45:16> 00:45:20:	greater control and influence over marketing at home. Builders with

00:45:21> 00:45:25:	pooled their dollars and delegate the marketing responsibility to the
00:45:25> 00:45:29:	Community developers. When when this marketing responsibility can be can
00:45:29> 00:45:33:	be taken back, Community developers can push for greater representation
00:45:33> 00:45:36:	of racial, ethnic and demographic diversity.
00:45:39> 00:45:43:	Marketing professionals of the study community strictly abide by the
00:45:43> 00:45:47:	Fair Housing law, but it also ironically hamstrings their ability
00:45:47> 00:45:51:	to target certain demographics, even if they are are wanting
00:45:51> 00:45:55:	to increase the the representation of racial minorities. One way
00:45:55> 00:45:59:	to convey the diversity and inclusivity of the community is
00:45:59> 00:46:03:	to leverage existing residents, as is the case in, for
00:46:03> 00:46:07:	example, in Brookfield properties in Wendell falls feature the the
00:46:07> 00:46:09:	web page feature short interviews.
00:46:09> 00:46:12:	Existing residents with diverse backgrounds and interest to convey the
00:46:12> 00:46:14:	sense of diversity and inclusion in their community.
00:46:16> 00:46:19:	And to challenge the Tahoe in Washington, the community created
00:46:19> 00:46:23:	a formal, quote UN quote resident Ambassador program which recruits
00:46:23> 00:46:26:	existing residents to be champions of the community and meet
00:46:26> 00:46:30:	and interact with prospective residents, which allows the the future
00:46:30> 00:46:33:	residents to ask candid questions that cannot be answered by
00:46:33> 00:46:37:	the marketing team. And social media platforms, not surprisingly, have
00:46:37> 00:46:40:	become a powerful marketing tool and featuring all aspects of
00:46:40> 00:46:44:	demographic diversity and social media helps to convey the diversity
00:46:44> 00:46:45:	and inclusivity.
00:46:46> 00:46:47:	Goodness of the community.
00:46:49> 00:46:53:	All right. So conclusion of the the presentation, I would
00:46:53> 00:46:57:	like to conclude by summarizing the the key takeaways.
00:46:59> 00:47:02:	So this is a report analyzing the nation's most successful
00:47:02> 00:47:07:	master plan communities and identified best practices. Master plan communities
00:47:07> 00:47:11:	are governed by covenants, conditions, restrictions, as well as the

00:47:11> 00:47:15:	homeowners association. So if they are created to the exclusionary,
00:47:15> 00:47:19:	then the that exclusionary is, that exclusion will live in
00:47:19> 00:47:19:	perpetuity.
00:47:21> 00:47:24:	So it is really important to create a foundation for
00:47:24> 00:47:28:	the community to become diverse and inclusive in the long
00:47:29> 00:47:33:	run, which, which is what the seven principles identify, will
00:47:33> 00:47:34:	help to do.
00:47:37> 00:47:40:	And but I do want to acknowledge a significant challenge
00:47:40> 00:47:43:	in in conclusion and and which is that the even
00:47:43> 00:47:47:	the most innovative and progressive communities have fallen short on
00:47:47> 00:47:50:	advancing equity. And this is because it's relatively easier for
00:47:50> 00:47:54:	the developers to embrace diversity and inclusion and create places
00:47:54> 00:47:58:	where everyone's welcome, which helps with their business. In contrast,
00:47:58> 00:48:03:	remediating existing racial, ethnic and social economic inequities is more
00:48:03> 00:48:06:	difficult for two main reasons. First of all, solutions.
00:48:06> 00:48:10:	To reject solutions to redress in equities as real financial
00:48:10> 00:48:14:	implications. For example the the economics of development and the
00:48:14> 00:48:17:	development business is in and of itself and how the
00:48:18> 00:48:21:	how the capital market functions do not allow for deeply
00:48:21> 00:48:25:	affordable homes to be built by market forces and indicating
00:48:25> 00:48:29:	without indicating the need for subsidies and incentives from from
00:48:29> 00:48:33:	the government agencies and and that's because these communities are
00:48:34> 00:48:36:	really expensive to build through the.
00:48:36> 00:48:39:	To begin with, and that the financiers of these communities
00:48:39> 00:48:42:	will expect reasonable returns on their investment.
00:48:43> 00:48:47:	Another main challenge is that even if the money problem
00:48:47> 00:48:51:	solved developers have reported facing the perception of and presidents
00:48:51> 00:48:56:	against multifamily and homes even within master plan community and
00:48:56> 00:49:00:	the such entrenched perception and bias cannot be resolved single
00:49:00> 00:49:04:	handedly by visionary Community developers even if they wanted to.
00:49:04> 00:49:08:	So therefore, the report concludes by highlighting some of the

00:49:08> 00:49:12:	crucial role that the public sector can play in tackling
00:49:12> 00:49:13:	these challenges.
00:49:13> 00:49:18:	For example, as mentioned earlier, bringing down significant interventions to
00:49:18> 00:49:21:	bring down the cost of housing and master plan communities
00:49:21> 00:49:24:	is 1 pathway and also launching a public discourse and
00:49:24> 00:49:29:	education around property values and questioning the assumptions undergirding existing
00:49:29> 00:49:32:	valuation methods can also help to tackle the perception and
00:49:32> 00:49:35:	bias against non single family detached home.
00:49:36> 00:49:40:	So in conclusion, by highlighting the challenges, successes and the
00:49:40> 00:49:44:	limitations that Community developers face today, the report elevates the
00:49:44> 00:49:48:	the opportunities for greater diversity and inclusion in master Plan
00:49:48> 00:49:52:	community development and planning community development and more broadly, and
00:49:52> 00:49:56:	which ultimately is to inspire readers to readers and audience
00:49:56> 00:49:59:	to imagine and an alternative future of community development. So
00:49:59> 00:50:02:	with that, I would like to end my presentation and
00:50:02> 00:50:04:	thank you for your attention.
00:50:05> 00:50:09:	Thank you so much minji. That was a lot. So
00:50:09> 00:50:12:	and I know the report has even more. So as
00:50:12> 00:50:15:	soon as it's ready we will share it. So you
00:50:15> 00:50:19:	can the audience here can really get into the weeds
00:50:19> 00:50:22:	of everything you did share with us and.
00:50:23> 00:50:26:	But we really appreciate your wonderful presentation. We had a
00:50:26> 00:50:29:	few audience questions that I'd like to see if we
00:50:29> 00:50:32:	can get through. One question was in theory, hope six
00:50:32> 00:50:35:	should have created diversity and mixing income and race, but
00:50:35> 00:50:38:	seemingly did not live up to its ideals. What can
00:50:38> 00:50:41:	land developers and city planners do to further develop diversity
00:50:41> 00:50:44:	in existing hope 6 communities? And do you agree that
00:50:44> 00:50:46:	hope 6 did not reach its diversity goals?
00:50:47> 00:50:52:	Right. That's a great question. And I do agree with
00:50:52> 00:50:55:	you Doctor Lee in in large part that hope 6
00:50:55> 00:50:59:	did not meet its ideals and and go to create
00:50:59> 00:51:03:	truly integrated and diverse communities.
00:51:04> 00:51:06:	And and in terms of what can be done to

00:51:06> 00:51:10:	existing hopes the communities. I mean as I mentioned earlier
00:51:10> 00:51:14:	this at the beginning of this presentation I really wanted
00:51:14> 00:51:19:	to focus on the the Greenfield master Plan community development.
00:51:19> 00:51:22:	So I won't have answers in terms of what can
00:51:22> 00:51:25:	be done to to retrofit and and improve the the
00:51:25> 00:51:29:	existing hopes to community but in terms of land developers
00:51:29> 00:51:32:	but but I do think I do want to point
00:51:32> 00:51:34:	out that the future of master plan.
00:51:34> 00:51:37:	We need development more more broadly. I, I in my
00:51:37> 00:51:41:	reading is moving towards more urban and more infill settings.
00:51:41> 00:51:45:	There are less land that's been that are available to
00:51:45> 00:51:50:	for Greenfield large scale Greenfield development and more opportunities in
00:51:50> 00:51:53:	the the urban and infill settings are being identified. So
00:51:53> 00:51:57:	identifying ways in which to to learn from that experience
00:51:57> 00:52:01:	and identifying the ways in which diversity inclusion can be
00:52:01> 00:52:05:	enhanced in such context will be of critical interest.
00:52:05> 00:52:07:	To to future master Plan community development practice.
00:52:09> 00:52:13:	Thanks. And there were a couple questions on the inclusion
00:52:13> 00:52:17:	of people with disabilities. And I know you spoke a
00:52:17> 00:52:20:	little bit about it. I think it was the practice
00:52:21> 00:52:24:	#5 that talked to about Jeremy Sharps in Arizona.
00:52:25> 00:52:28:	But is there more in the report that the audience
00:52:28> 00:52:32:	could expect to read about the inclusion of people with
00:52:32> 00:52:35:	disabilities? Or did you find it there? Aren't they aren't
00:52:35> 00:52:36:	doing enough?
00:52:38> 00:52:41:	Master plan communities are not doing enough right now to
00:52:41> 00:52:46:	reach that demographic. Any any other highlights we can share
00:52:46> 00:52:50:	with those that are concerned about the lack of information
00:52:50> 00:52:50:	about this?
00:52:52> 00:52:56:	And and thank you for for the questions. I unfortunately
00:52:56> 00:53:00:	the report does not have additional details of about accommodating
00:53:01> 00:53:06:	disabilities and different forms of disabilities through master plan in
00:53:06> 00:53:11:	master plan communities the studied master Plan communities but that's
00:53:11> 00:53:15:	not to say that these communities are not doing anything
00:53:15> 00:53:18:	on the on on to be more inclusive to the
00:53:18> 00:53:22:	different forms of diversity it was not has not the.

00:53:22> 00:53:25:	The topic has not come up during the conversations and
00:53:25> 00:53:28:	the interviews, which is why it's lacking in the report,
00:53:28> 00:53:31:	but I would be surprised if if that's not on
00:53:31> 00:53:34:	the minds of the developers. Once you once you start
00:53:34> 00:53:36:	asking so but but great great points and I would
00:53:36> 00:53:37:	love to.
00:53:38> 00:53:41:	Do follow up research or do you know have follow
00:53:41> 00:53:45:	conversations with, with, with. The developers should see if different
00:53:45> 00:53:47:	forms of disabilities are.
00:53:48> 00:53:51:	Are considered and embraced in the in their practice.
00:53:52> 00:53:55:	Also that ULI has some other materials on this, Umm
00:53:55> 00:54:00:	from other teams that you realize as centers and initiatives
00:54:00> 00:54:03:	as well as our Shaw Forum that took place earlier
00:54:03> 00:54:07:	this year. I believe Jane could probably share the link
00:54:07> 00:54:08:	to that report.
00:54:10> 00:54:13:	Let's see what more questions we can get to in
00:54:13> 00:54:16:	the limited time we have one question. Most of the
00:54:16> 00:54:20:	communities studied appear to be either east or West Coast.
00:54:20> 00:54:25:	Your findings also applied to housing attainment and attitudes about
00:54:25> 00:54:27:	development in the Mid South and Midwest.
00:54:28> 00:54:31:	Yeah. So the featured communities in in this presentation, I
00:54:32> 00:54:34:	agree with you that it's, it was more focused on
00:54:34> 00:54:37:	the East and the West Coast examples, but in the
00:54:37> 00:54:40:	report it's it's more evenly distributed throughout.
00:54:40> 00:54:45:	The the the regional representation of the study sample, which
00:54:45> 00:54:49:	includes the Mid South and the Midwest. So you'll find
00:54:49> 00:54:53:	more more. You'll find examples from from a, from mid
00:54:53> 00:54:56:	South and Midwest and in the report.
00:54:57> 00:55:01:	How can local communities or municipalities encourage master plan communities
00:55:01> 00:55:05:	for large scale land owners, more especially encouraging minority home
00:55:05> 00:55:06:	builders?
00:55:07> 00:55:10:	And it all comes down to partnerships right have establishing
00:55:10> 00:55:13:	partnerships with existing large scale land owners but either by
00:55:13> 00:55:16:	initiated by the municipalities or or developer would be the
00:55:16> 00:55:20:	first place to start in terms of initiating the conversation.
00:55:20> 00:55:23:	And then the second part regarding my minority home builders,
00:55:23> 00:55:26:	that's something that really local governments can help to

	increase
00:55:26> 00:55:29:	and boost the representation of of of minority home builders
00:55:30> 00:55:33:	when they're at they're working through the entitlement processes of
00:55:33> 00:55:35:	of these large scale communities.
00:55:36> 00:55:38:	One of the reasons that giddy communities took off was
00:55:38> 00:55:41:	the idea of security risk outside the community, fear of
00:55:41> 00:55:44:	the other. How does the dynamic play in MPC's when
00:55:44> 00:55:46:	you're trying to make them more inclusive?
00:55:47> 00:55:51:	The study master plan community do have gated parks or
00:55:51> 00:55:54:	not all of them but some of them have gated
00:55:54> 00:55:59:	parts within the the broader broader community. However these gated
00:55:59> 00:56:03:	sections are the developers are are generally moving away from
00:56:03> 00:56:08:	these gated sections or either only building for retirement communities
00:56:09> 00:56:13:	retirement age restricted portions of their communities to be to
00:56:13> 00:56:16:	be gated and that I and more gentle and more
00:56:16> 00:56:17:	more broadly.
00:56:17> 00:56:22:	And in general, I think there's less preference towards gating
00:56:22> 00:56:25:	and and more fine grained integration that I I shared
00:56:26> 00:56:27:	in the presentation.
00:56:28> 00:56:31:	Thank you. Let's see if we can squeeze in. I
00:56:31> 00:56:33:	think the next two might be.
00:56:34> 00:56:37:	Quick to answer, is there data that reveals how master
00:56:37> 00:56:40:	plan communities build equity for the community and the developer
00:56:40> 00:56:41:	if they're minority home builders?
00:56:43> 00:56:46:	There's to my knowledge there's no data on it.
00:56:47> 00:56:48:	Got it.
00:56:49> 00:56:51:	And do you know if the participants in the Howard
00:56:52> 00:56:56:	Hughes Corporation summer program found positions in significant senior or
00:56:56> 00:57:00:	mid career land development and public administrations after completing that
00:57:00> 00:57:01:	program?
00:57:01> 00:57:04:	Yeah, I mean that would be a question for for
00:57:04> 00:57:09:	the Howard Hughes Corporation that representative representatives. But as far
00:57:09> 00:57:13:	as my understanding was that the summer associates are typically
00:57:13> 00:57:18:	hired afterwards complete after completing the program. It

	would be
00:57:18> 00:57:19:	an interesting.
00:57:19> 00:57:22:	Study to figure out where the they they are, they're
00:57:22> 00:57:25:	placements are you know, a couple years down the road.
00:57:27> 00:57:28:	Thanks.
00:57:30> 00:57:32:	Do you know where there might be data points that
00:57:32> 00:57:34:	show how hope 6 did not meet the diversity goals?
00:57:34> 00:57:36:	This goes back to the first question I asked you.
00:57:36> 00:57:40:	Yeah, absolutely. I mean existing research has found that you
00:57:41> 00:57:44:	know the residents that have been displaced have not been
00:57:45> 00:57:48:	able to return or when they're moved they the, the
00:57:48> 00:57:53:	relocation process didn't really work out for for those relocated
00:57:53> 00:57:56:	communities, the the level of or the percentage of low
00:57:56> 00:57:59:	income households that are included in this.
00:58:00> 00:58:02:	It is not as significant as as what was what
00:58:02> 00:58:07:	existed before and even the integrated communities that the resident
00:58:07> 00:58:11:	experience has not been. The evaluation of the resident experience
00:58:11> 00:58:14:	has not been positive. So given all of the existing
00:58:15> 00:58:18:	empirical research, is was the basis of why I think
00:58:18> 00:58:20:	the diversity goal has not been met.
00:58:22> 00:58:24:	And to leave it off, this is a really great
00:58:24> 00:58:26:	question from the audience. If you can stick on for
00:58:26> 00:58:29:	another minute just to answer it, was there anything you
00:58:29> 00:58:32:	know in reviewing the history of planned communities for this
00:58:32> 00:58:35:	study did was there anything you had not considered that
00:58:35> 00:58:38:	you would have not considered had you not reviewed the
00:58:38> 00:58:41:	history? And what role do you see history playing in
00:58:41> 00:58:44:	the efforts to address issues of diversity, inclusion and equity
00:58:44> 00:58:45:	in the planning process?
00:58:46> 00:58:47:	Right.
00:58:49> 00:58:52:	So yeah, going back to the the reason why I
00:58:52> 00:58:55:	started off by history of reviewing the history is that
00:58:55> 00:58:59:	it history informed us, you know what has been done
00:58:59> 00:59:02:	in the past and and you know therefore by doing
00:59:02> 00:59:05:	so suggested the future pathways right. So by reviewing the
00:59:06> 00:59:06:	history I.
00:59:07> 00:59:11:	Was able to trace the the different trends in master
00:59:11> 00:59:16:	Plan community development and the attitude towards exclusion and inclusion

00:59:16> 00:59:21:	that wasn't as apparent in my understanding of Community development
00:59:21> 00:59:25:	practice before before doing that. And so you know, seeing
00:59:25> 00:59:29:	this ebbs and flows of attempts of exclusion and inclusion
00:59:29> 00:59:32:	and where we stand today allows me to allow me
00:59:32> 00:59:35:	to place the report in in that, in the context
00:59:35> 00:59:37:	in the point in time in which we.
00:59:38> 00:59:41:	And in which we're, I believe we're at an inflection
00:59:41> 00:59:45:	point in towards greater integration and so you know his
00:59:45> 00:59:48:	in that because of that reason I I do believe
00:59:48> 00:59:51:	that understanding the history is critical.
00:59:52> 00:59:55:	To identify the starting point in which we start developing
00:59:55> 00:59:56:	some solutions.
00:59:57> 00:59:59:	Well, thank you so much. We're over our time, so
01:00:00> 01:00:03:	I want to be respectful of everyone's Friday afternoon. We
01:00:03> 01:00:06:	did copy the questions. So for anyone we didn't get
01:00:06> 01:00:09:	around to or if there were follow-up, we will try
01:00:09> 01:00:13:	to follow up with you separately about that. And as
01:00:13> 01:00:16:	always that's really gross center team is available at it's
01:00:16> 01:00:20:	just housing at uli.org and Jane Fabiola and myself are
01:00:20> 01:00:23:	monitoring that e-mail and we can respond to your.
01:00:23> 01:00:26:	Connect you to the right person who can better answer
01:00:26> 01:00:30:	your question. So for any questions on housing or related
01:00:30> 01:00:32:	to this report, feel free to use that e-mail and
01:00:33> 01:00:35:	again the recording will be shared, it will be on
01:00:36> 01:00:39:	knowledge Finder and then we will also share the report
01:00:39> 01:00:41:	with you all when it is up and public.
01:00:42> 01:00:46:	So thank you everyone, and have a wonderful weekend.
04.00.40 > 04.00.47	Thank
01:00:46> 01:00:47:	you, Doctor Kim. Thank you.

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