

## **Podcast Episode**

Season 2, Episode 8: Laura Denenga, Vice President, European Debt Origination, PGIM Real Estate (UK) From the ULI's New Real Estate Vanguard Date: March 25, 2025

00:00:02> 00:00:03:	Hello and welcome.
00:00:03> 00:00:06:	My name is Robin Marriott of Property EU and I'm
00:00:06> 00:00:09:	delighted to be hosting this second edition of the Urban
00:00:09> 00:00:12:	Land Institute's Vanguard podcast series.
00:00:12> 00:00:15:	The ULI brings together real estate and land experts from
00:00:15> 00:00:18:	around the globe with a clear mission to shape the
00:00:18> 00:00:22:	world via the built environment and have a transformative impact
00:00:22> 00:00:24:	in neighborhoods, cities and communities.
00:00:25> 00:00:27:	And this podcast focuses on that future.
00:00:28> 00:00:30:	And that's transformative impact.
00:00:31> 00:00:34:	Now, the You and I Young Leaders Group recently selected
00:00:34> 00:00:38:	10 outstanding young professionals already making waves in the industry,
00:00:38> 00:00:40:	calling them the new Real Estate Vanguard.
00:00:40> 00:00:44:	And I'm delighted to welcome one of them today, Laura
00:00:44> 00:00:49:	Dunenga, Investments Vice President's European Debt Origination at PGM Real
00:00:49> 00:00:50:	Estate.
00:00:50> 00:00:51:	What a mouthful that is, Laura.
00:00:51> 00:00:53:	So thank you for that title.
00:00:54> 00:00:55:	Well, don't forgetting through it.
00:00:57> 00:01:00:	So, Susie, thank you so much for joining us and
00:01:00> 00:01:04:	I'm very confident in saying that congratulations for being no
00:01:04> 00:01:07:	doubt the first person born in Zimbabwe to feature in
00:01:07> 00:01:09:	EU Li's Vanguard series.
00:01:09> 00:01:11:	So I thought just for a change, maybe we can
00:01:11> 00:01:14:	learn something a little bit as we expand our horizons

00:01:14> 00:01:15:	Zimbabwe.
00:01:15> 00:01:17:	Just tell us a little bit about your youth and
00:01:17> 00:01:20:	what the country was like growing up in etcetera, etcetera.
00:01:20> 00:01:21:	Yeah, happy to.
00:01:21> 00:01:23:	And I should start by saying thanks so much for
00:01:23> 00:01:24:	having me on the podcast.
00:01:24> 00:01:27:	It's great to be, you know, amongst the the 10
00:01:27> 00:01:28:	selected this year to feature.
00:01:29> 00:01:32:	So I grew up in the capital city of Harare
00:01:32> 00:01:35:	in a pretty big family, 9 kids running around, so
00:01:35> 00:01:36:	very big family.
00:01:37> 00:01:40:	But as a former UK or English colony, I should
00:01:40> 00:01:43:	say, the academics in Zimbabwe and sort of growing up
00:01:43> 00:01:46:	is quite similar to what you might have experienced here.
00:01:46> 00:01:48:	So I did my GCS, ES, I did my A
00:01:48> 00:01:50:	level just as anyone would have in in the UK
00:01:50> 00:01:53:	and I attended boarding schools since I was about seven
00:01:53> 00:01:54:	years old.
00:01:54> 00:01:56:	That is not similar to my experience, no.
00:01:56> 00:01:59:	It's a comprehensive that sadly shut down.
00:01:59> 00:02:01:	It was a little bit out of control, you know,
00:02:01> 00:02:03:	just think chairs out of windows, etcetera.
00:02:04> 00:02:04:	It was one of those.
00:02:05> 00:02:06:	But then I did end up as a private school.
00:02:06> 00:02:09:	So I've seen both sides, but carry on.
00:02:11> 00:02:14:	But yeah, I think you'd also asked about outside interests.
00:02:14> 00:02:16:	So I was very active as well outside of school.
00:02:16> 00:02:19:	I was involved in some music and theatre, but also
00:02:19> 00:02:21:	played field hockey and ran track and field.
00:02:22> 00:02:24:	And it was the the latter where I was more
00:02:24> 00:02:26:	competitive on on the field hockey.
00:02:26> 00:02:29:	And I was lucky enough to get a field hockey
00:02:29> 00:02:30:	scholarship to the US.
00:02:31> 00:02:33:	And that's how I wound up in America at Colgate
00:02:33> 00:02:35:	University, where I went on to study economics.
00:02:36> 00:02:38:	I know you're being slightly modest, I think, aren't you?
00:02:38> 00:02:39:	Because when it comes to sport, did I?
00:02:39> 00:02:43:	Someone told me that you represented the country, did you
00:02:43> 00:02:44:	not a certain youth group.
00:02:44> 00:02:45:	So come on, please.
00:02:45> 00:02:48:	This is this is not the time to you know,
00:02:48> 00:02:48:	to be modest.

00:02:48> 00:02:49: 00:02:49> 00:02:50:	Tell us all about. It fair enough.
00:02:50> 00:02:53:	Well, I, I played under, I think under 16 and $10 \text{ fm}$
00:02:53> 00:02:55:	under 18 for, for, for Zimbabwe.
00:02:55> 00:02:57:	So I toured with, with the country, I think in
00:02:57> 00:03:01:	under 16 to the Netherlands actually, really I came out
00:03:01> 00:03:03:	here and played at a tournament.
00:03:03> 00:03:06:	We didn't do particularly well, but still got the T-shirts,
00:03:06> 00:03:08:	still still got the the participation trophy.
00:03:09> 00:03:13:	And then also usually did South Africa tours as well
00:03:13> 00:03:15:	during during the year.
00:03:15> 00:03:17:	And I did one stint, one cap, I should say,
00:03:17> 00:03:19:	for the for the women's team and that was for
00:03:20> 00:03:22:	a Olympic qualifier just before I left for the US.
00:03:22> 00:03:23:	What's that?
00:03:23> 00:03:24:	The full national team.
00:03:25> 00:03:25:	Yes.
00:03:25> 00:03:26:	Oh my God.
00:03:26> 00:03:28:	Yes, I think that the the challenge that the the
00:03:28> 00:03:30:	Zim team has is that a lot of people go
00:03:30> 00:03:30:	abroad.
00:03:30> 00:03:32:	So a lot of, you know, a lot of the
00:03:32> 00:03:34:	team will just come and practice for sort of a
00:03:34> 00:03:36:	week or two before tournaments.
00:03:36> 00:03:38:	It's quite hard to compete with some of the other
00:03:38> 00:03:40:	other teams that are, you know, living and and practicing
00:03:41> 00:03:41:	together.
00:03:42> 00:03:43:	But it was still nice to get that cap and
00:03:43> 00:03:43:	play.
00:03:43> 00:03:46:	I think was it in Kenya where we played the
00:03:46> 00:03:47:	the qualifier games?
00:03:47> 00:03:48:	How did that go?
00:03:48> 00:03:49:	Did you get the win?
00:03:50> 00:03:52: 00:03:52> 00:03:53:	We got a win, We didn't get the win, we
	didn't get the the qualification.
00:03:53> 00:03:57:	I mean, it's quite tricky because South Africa sort of
00:03:57> 00:04:01:	miles ahead in, in Africa in terms of competitiveness.
00:04:01> 00:04:03:	So they tend to usually get that qualifier without, without
00:04:04> 00:04:04:	a doubt.
00:04:04> 00:04:07:	But but yeah, it it, it's still a, it's still
00:04:07> 00:04:08:	a great experience.
00:04:08> 00:04:11:	So I think you said you went to boarding school,

00:04:11> 00:04:14:	so I'm assuming that academically you were pretty good.
00:04:14> 00:04:17:	You can perhaps tell us if if that's wrong.
00:04:17> 00:04:20:	And at the same time you're good at sports clearly.
00:04:20> 00:04:22:	So a bit of an all rounder.
00:04:23> 00:04:24:	So Congrats on that.
00:04:25> 00:04:26:	Just tell us then.
00:04:26> 00:04:29:	l mean, as a personality, it sounds like you're quite
00:04:29> 00:04:31:	competitive, bit of a high achiever.
00:04:31> 00:04:34:	You've taken whatever you learned as a as a, as
00:04:34> 00:04:38:	a youngster into the professional arena and you've ended up
00:04:38> 00:04:39:	in real estate.
00:04:39> 00:04:41:	So can you just take us on that journey link,
00:04:41> 00:04:42:	link these things for us?
00:04:42> 00:04:42:	Yeah.
00:04:42> 00:04:43:	Absolutely.
00:04:43> 00:04:45:	So as I mentioned with the with the field hockey,
00:04:45> 00:04:46:	it was a great Ave.
00:04:46> 00:04:49:	to get a scholarship to go to the US You
00:04:49> 00:04:52:	know, the US, the college sports is, is very competitive,
00:04:52> 00:04:55:	especially on the men's sides, which then trickles down to
00:04:56> 00:04:58:	having funding available for for women sports.
00:04:58> 00:05:00:	So for example, at Colgate they had a huge ice
00:05:00> 00:05:02:	hockey team which had a lot of funding that then
00:05:02> 00:05:05:	trickle down to sports like field hockey, which maybe didn't
00:05:05> 00:05:08:	get as many participation but allowed funding for people like
00:05:08> 00:05:10:	me to to come through and get a full scholarship
00:05:10> 00:05:10:	to play.
00:05:12> 00:05:13:	That's on the sports side.
00:05:13> 00:05:16:	So you ended up in America going to college thanks
00:05:16> 00:05:20:	to your sporting endeavours, but what about after that?
00:05:20> 00:05:22:	Like how did you now make the leap from that
00:05:22> 00:05:26:	full time education background into a career which happens
00:05:26> 00:05:27:	to be real estate?
00:05:27> 00:05:27:	Yeah.
00:05:27> 00:05:28:	Exactly.
00:05:28> 00:05:32:	Well, it was a chance actually on a school board
00:05:32> 00:05:35:	notice board in my junior year, you know, looking for
00:05:36> 00:05:37:	applying for positions.
00:05:37> 00:05:40:	I saw something in commercial real estate finance, which
	Was
00:05:40> 00:05:42:	posted by Colgate alumnus and was immediately drawn to it
00:05:42> 00:05:44:	because at the time most of my peers were going

00:05:45> 00:05:47:	into consulting and investment banking in New York and the
00:05:47> 00:05:50:	City and the Heroes, a commercial real estate finance job
00:05:50> 00:05:51:	in Atlanta nonetheless.
00:05:51> 00:05:53:	So I was very intrigued by it because I had
00:05:53> 00:05:55:	never thought about it as a as a finance job.
00:05:55> 00:05:59:	I was studying economics and immediately it's a lot more
00:05:59> 00:06:00:	tangible.
00:06:00> 00:06:03:	You know, like other finance careers where you're talking about
00:06:03> 00:06:04:	derivatives or such things.
00:06:04> 00:06:07:	When you talk about real estate, it's something that's very
00:06:07> 00:06:10:	tangible, something that we all experience every day and whether
00:06:10> 00:06:12:	we're living or where we're working or where we go
00:06:12> 00:06:13:	for leisure to the movies.
00:06:13> 00:06:16:	So it was very tangible and I was very excited
00:06:16> 00:06:16:	about it.
00:06:16> 00:06:19:	So I applied and that's where I started with with
00:06:19> 00:06:20:	Quadrant Real Estate Advisors.
00:06:20> 00:06:23:	So they're based out of Atlanta and I started out
00:06:23> 00:06:26:	in loan asset management, which is actually a great learning
00:06:26> 00:06:29:	ground because I was thrown in given about 40 properties
00:06:29> 00:06:30:	to manage from a loan perspective.
00:06:30> 00:06:34:	So that meant really understanding the market and the fundamentals
00:06:34> 00:06:35:	of each of those properties.
00:06:35> 00:06:38:	And it ranged quite, quite, quite widely.
00:06:38> 00:06:40:	So one of them was like a two and a
00:06:40> 00:06:43:	half million, you know, shopping strip in Florida to, you
00:06:43> 00:06:46:	know, a huge office building, you know, about 85 million
00:06:46> 00:06:47:	in Boston.
00:06:47> 00:06:49:	So it was a huge range of, of asset classes
00:06:49> 00:06:52:	and, and product types for a huge range of investors.
00:06:52> 00:06:54:	Some of them were big large insurance companies, some of
00:06:54> 00:06:57:	them are pension funds that wanted a little bit more
00:06:57> 00:06:58:	risk or had higher risk appetite.
00:06:58> 00:07:00:	So it was quite a range of assets.
00:07:00> 00:07:02:	But again, I was very appreciable of having that as
00:07:03> 00:07:05:	my first experience because I learned a lot about it
00:07:05> 00:07:05:	just to.
00:07:05> 00:07:06:	Pause there.
00:07:06> 00:07:07:	What year was this?
00:07:07> 00:07:07:	I'm just trying to think this.

00:07:07> 00:07:08:	Was 2011.
00:07:09> 00:07:09:	Right.
00:07:09> 00:07:12:	So this is like three years after the global financial
00:07:12> 00:07:12:	crisis.
00:07:12> 00:07:13:	That's correct.
00:07:13> 00:07:17:	You're looking after all these properties now should I assume
00:07:17> 00:07:20:	that these these the loan book was some stressed in
00:07:20> 00:07:21:	some ways or?
00:07:21> 00:07:24:	What was not not all of it actually, I mean,
00:07:24> 00:07:26:	that was the so I was working predominantly on an
00:07:26> 00:07:29:	insurance mandate and a lot of the time that was
00:07:29> 00:07:31:	usually lower risk investments or lower LTV.
00:07:32> 00:07:35:	So they took quite pride in in having fuel delinquencies
00:07:35> 00:07:38:	was one of the measurements that we'd use for for
00:07:38> 00:07:40:	measuring any loan stress.
00:07:40> 00:07:42:	That said, they were, you know, one or two assets
00:07:42> 00:07:45:	that you had to manage that weren't doing particularly well.
00:07:45> 00:07:47:	For example, I think at a time, you know, the
00:07:47> 00:07:50:	Vegas office market was doing well and at that time
00:07:50> 00:07:51:	no longer was.
00:07:51> 00:07:53:	And then we had an asset in that, in that
00:07:53> 00:07:56:	jurisdiction that need a little bit more hands on management
00:07:56> 00:07:58:	because it just took a little bit more to to
00:07:58> 00:07:58:	to re let.
00:07:59> 00:08:01:	So you just needed to to monitor and make sure
00:08:01> 00:08:04:	that they were keeping money aside to to refurbish the
00:08:04> 00:08:07:	space and re let as soon as space became available.
00:08:07> 00:08:09:	So it just required a little bit more hands on
00:08:09> 00:08:11:	management with the with the, with the sponsors or the
00:08:11> 00:08:11:	borrowers.
00:08:12> 00:08:13:	But for the most part, I was, you know, I
00:08:13> 00:08:15:	was also earlier on in my career.
00:08:15> 00:08:17:	So there was a team that was called the real,
00:08:17> 00:08:20:	you know, the REO team, which meant real estate owned
00:08:21> 00:08:24:	team that probably managed more intensive distressed assets.
00:08:24> 00:08:27:	Luckily they didn't throw the the first year, first year
00:08:27> 00:08:30:	analyst into that pool, but got a little bit of
00:08:30> 00:08:32:	experience with the assets I was managing.
00:08:33> 00:08:33:	So, OK.
00:08:34> 00:08:36:	And how long were you with this company for and
00:08:36> 00:08:36:	what happened?

00:08:36> 00:08:38:	Next long time, so about 7 years.
00:08:38> 00:08:40:	I was first in Atlanta for two years and then
00:08:40> 00:08:43:	about 2013, you know Quadrant, well the CEO could write
00:08:43> 00:08:47:	at the time, recognize the capital gap that was happening
00:08:47> 00:08:47:	here.
00:08:47> 00:08:49:	You know, at that time there was a lot of
00:08:49> 00:08:52:	regulation being introduced to the banks and limiting the amount
00:08:52> 00:08:55:	that they could lend, which opened up the door for
00:08:55> 00:08:58:	a variety of alternative lenders, especially from the US because
00:08:58> 00:09:02:	they, you know, insurance companies were already quite established lenders,
00:09:02> 00:09:04:	whereas here the banking market was dominating.
00:09:05> 00:09:06:	And so we moved over.
00:09:07> 00:09:10:	Luckily, you know, sitting over there in Atlanta was given
00:09:10> 00:09:12:	the given the nod to, to, to move across.
00:09:13> 00:09:15:	And that's why I made that transition from loan asset
00:09:15> 00:09:16:	management to origination.
00:09:17> 00:09:18:	And it was quite different.
00:09:18> 00:09:20:	So where I was in loan asset management for a
00:09:21> 00:09:24:	sort of core investment insurance company in the US over
00:09:24> 00:09:27:	here, we were working on behalf of a pension fund
00:09:27> 00:09:29:	that wanted a little bit more yield.
00:09:29> 00:09:33:	And so that went more construction on Rezi for sale,
00:09:33> 00:09:36:	student housing and offices and mezzanine finance.
00:09:36> 00:09:39:	So it was totally different end of the spectrum and
00:09:39> 00:09:41:	quite exciting because we sort of took an earlier view
00:09:42> 00:09:44:	on, on Ireland at the time, there weren't that many
00:09:44> 00:09:47:	alternative lenders doing construction lending specifically in Ireland.
00:09:48> 00:09:50:	And you know, to Coats credit, he, he, you know,
00:09:50> 00:09:52:	he saw that as a great opportunity and we ended
00:09:52> 00:09:54:	up doing a lot of a lot of great transactions
00:09:54> 00:09:55:	in that space.
00:09:56> 00:09:59:	You say that you kind of ended up in London
00:09:59> 00:10:02:	just from Atlanta, but I mean, come on, be be
00:10:02> 00:10:03:	honest.
00:10:03> 00:10:05:	Was it that was that you thinking, Oh my God,
00:10:05> 00:10:07:	I've got a chance to now work in Europe.
00:10:07> 00:10:09:	I've just done North America.
00:10:09> 00:10:11:	I'm going to I'm going to be really subtle, but
00:10:11> 00:10:13:	like, say this could be one for me.

00:10:13> 00:10:16:	Or was it like literally e-mail out of the blue,
00:10:16> 00:10:19:	Laura, you know, guess what, We've decided that we need
00:10:19> 00:10:20:	to send you to London now What?
00:10:20> 00:10:21:	How did like?
00:10:21> 00:10:23:	How did it happen actually?
00:10:23> 00:10:24:	Yeah, a little bit of both.
00:10:24> 00:10:26:	l mean, l mean predominantly, you know, if l, if
00:10:26> 00:10:28:	I'm honest, at the time I was, you know, the
00:10:28> 00:10:30:	Zimbabwean sitting in the office in Georgia.
00:10:32> 00:10:34:	So I think, you know, when the CEO is saying
00:10:34> 00:10:36:	who do I send as maybe a natural fit as
00:10:36> 00:10:39:	someone that had, you know, jumped from Zimbabwe to the
00:10:40> 00:10:42:	US, had also studied abroad in Australia.
00:10:42> 00:10:45:	I think the Curt had seen me as a natural
00:10:45> 00:10:48:	fit for someone who he could plop in a different
00:10:48> 00:10:50:	country, might be able to adapt quite well in a
00:10:50> 00:10:51:	new environment.
00:10:51> 00:10:54:	So yeah, in a way it it lends itself from
00:10:54> 00:10:57:	from what I've done in the past for them to
00:10:57> 00:11:01:	see, see it as an opportunity that I can flourish.
00:11:02> 00:11:05:	And just to pause there also thinking about your family
00:11:05> 00:11:09:	back home in Zimbabwe, I'm quite fascinated to to understand
00:11:09> 00:11:12:	things about your father, for example, because he was a,
00:11:13> 00:11:15:	a businessman and you can let us know in a
00:11:15> 00:11:16:	second what he did.
00:11:16> 00:11:19:	He ultimately achieved his dream from what I understand in
00:11:19> 00:11:20:	our previous conversations.
00:11:20> 00:11:21:	I want to know about that as well.
00:11:22> 00:11:24:	But by the way, were you the first kind of
00:11:24> 00:11:27:	in your, your whole clan to start going international now?
00:11:27> 00:11:31:	You're an international businesswoman, you know so.
00:11:32> 00:11:32:	I wish I could say I was.
00:11:32> 00:11:34:	So I'm actually the youngest of nine.
00:11:35> 00:11:38:	So before me was my sister who went to Marquette
00:11:38> 00:11:39:	in the US.
00:11:39> 00:11:42:	She ran track and field as well and she was
00:11:42> 00:11:43:	more in the medical space.
00:11:43> 00:11:46:	So she's now a physiotherapist in the US.
00:11:46> 00:11:47:	So I can't say I'm the first international.
00:11:47> 00:11:50:	Before then I had other siblings that went to South
00:11:50> 00:11:50:	Africa.

00:11:51> 00:11:55:	I'm a brother that played rugby at University of Pretoria,
00:11:55> 00:11:57:	so they were mostly in South Africa.
00:11:57> 00:11:59:	So my sister was the first of the US and,
00:11:59> 00:12:00:	and I followed.
00:12:00> 00:12:02:	But naturally I'm the I'm the youngest so.
00:12:02> 00:12:02:	Oh.
00:12:02> 00:12:03:	You're the youngest.
00:12:03> 00:12:03:	I'm the youngest.
00:12:05> 00:12:06:	And all this sporting pedigree as well.
00:12:06> 00:12:08:	You can almost start your own team, can't you?
00:12:08> 00:12:10:	Probably, probably good.
00:12:10> 00:12:11:	Good netball team.
00:12:11> 00:12:12:	How many people on the netball team?
00:12:12> 00:12:15:	I have no idea, but you could, I think the
00:12:15> 00:12:19:	Donenga's could produce, you know, an award-winning team, probably a
00:12:19> 00:12:20:	trophy winning team.
00:12:20> 00:12:21:	What about your father?
00:12:21> 00:12:24:	I mentioned I I hinted that, you know, he was
00:12:24> 00:12:25:	in business.
00:12:25> 00:12:26:	What did he do?
00:12:26> 00:12:28:	And I don't think it was necessarily anything to do
00:12:29> 00:12:30:	with real estate, was it and did you, did he
00:12:30> 00:12:31:	inspire you in any way?
00:12:32> 00:12:32:	Yeah.
00:12:32> 00:12:35:	l mean, actually it was real estate in a way.
00:12:36> 00:12:39:	He started out, you know, very humbly out in the
00:12:39> 00:12:43:	outskirts having with tuck shops out in the outskirts about
00:12:43> 00:12:45:	5 hours out of Harare.
00:12:46> 00:12:47:	And he gradually grew that.
00:12:47> 00:12:48:	So that was before independence.
00:12:48> 00:12:52:	Then after independence, he gradually grew that into having successful
00:12:52> 00:12:54:	grocery franchises.
00:12:54> 00:12:54:	So he had spa.
00:12:54> 00:12:57:	I think I've seen a lot of spas in Ireland.
00:12:57> 00:12:59:	I don't see them as many in the UK but.
00:12:59> 00:13:00:	We have got them.
00:13:00> 00:13:00:	Here, Yeah.
00:13:01> 00:13:02:	Convenience Convenience shopping.
00:13:02> 00:13:03:	Exactly.
00:13:03> 00:13:03:	Exactly.

00:13:03> 00:13:05:	So he had a few of those in the city
00:13:05> 00:13:08:	and in his 60s, believe it or not, he sold
00:13:08> 00:13:11:	it all and decided to pursue his what was the
00:13:11> 00:13:13:	lifelong dream of him to be a commercial farmer.
00:13:15> 00:13:18:	And that's sort of now that the family legacy, my
00:13:18> 00:13:20:	my brother still runs, runs the farm that he started.
00:13:20> 00:13:23:	And so he's definitely an inspiration in terms of just
00:13:23> 00:13:25:	that entrepreneurial spirit and drive.
00:13:25> 00:13:28:	And you know, even to 60, while I'm a working
00:13:28> 00:13:31:	age person, to start a whole new career was definitely
00:13:31> 00:13:32:	very inspirational.
00:13:33> 00:13:34:	Hats off to him.
00:13:34> 00:13:35:	l'm 50 now.
00:13:35> 00:13:36:	I think I'm probably never going to be able to
00:13:36> 00:13:38:	retire, let's be absolutely honest.
00:13:39> 00:13:40:	l can show you some farming, yes.
00:13:41> 00:13:41:	Exactly.
00:13:42> 00:13:46:	So, OK, so you're in London now, you're working in,
00:13:46> 00:13:48:	you're in debt origination, you said.
00:13:49> 00:13:51:	Just tell us some of the the companies that you
00:13:51> 00:13:53:	you you worked for after that.
00:13:53> 00:13:54:	Yeah, absolutely.
00:13:54> 00:13:57:	So I worked with Quadrant just before the pandemic.
00:13:57> 00:14:02:	I joined Allianz Real Estate and so they're the dedicated
00:14:02> 00:14:05:	insurance manager for for Allianz company.
00:14:05> 00:14:07:	Well, actually they just rebranded to PIMCO Primaries.
00:14:07> 00:14:07:	l know.
00:14:08> 00:14:09:	I should say.
00:14:09> 00:14:09:	I know they did.
00:14:10> 00:14:12:	And I, it was great because that allowed me to
00:14:13> 00:14:15:	now expand from what was UK and Ireland focus a
00:14:16> 00:14:19:	quadrant to now a more pan European role and executing
00:14:19> 00:14:20:	across the continent.
00:14:20> 00:14:23:	And I was involved in some great projects that, you
00:14:23> 00:14:25:	know, involved a lot of placemaking, which I loved in
00:14:25> 00:14:28:	the office space, and then a lot of great logistics
00:14:28> 00:14:28:	construction.
00:14:29> 00:14:31:	We love placemaking here at the Uli.
00:14:31> 00:14:31:	Can you?
00:14:31> 00:14:33:	What kind of things did you work on?
00:14:31> 00:14:33: 00:14:34> 00:14:37:	So I worked on a office regeneration project in the
00:14:37> 00:14:37: 00:14:37> 00:14:41:	Netherlands and I've also worked on a large scale office
VV.14.J// VV.14.41.	Memonanus and i ve also worked on a large scale office

00:14:41> 00:14:42:	development in Vic.
00:14:43> 00:14:44:	What was the what's the Dutch scheme?
00:14:44> 00:14:45:	What was that?
00:14:45> 00:14:45:	Can you?
00:14:46> 00:14:46:	Remember triplets?
00:14:46> 00:14:50:	Park OK, I don't know that one should know and.
00:14:51> 00:14:53:	The one in Victoria was 105 Victoria St.
00:14:53> 00:14:54:	OK, lovely.
00:14:54> 00:14:56:	Which brings me to where I am now.
00:14:56> 00:14:58:	So I joined Pigeon about six months ago and that
00:14:58> 00:15:00:	allowed me to sort of marry the origination that I
00:15:00> 00:15:03:	was doing at Quadrant and the execution I was doing
00:15:03> 00:15:05:	at Allianz to have that role at both PGM, which
00:15:05> 00:15:08:	is, you know, one of the big, the biggest debt
00:15:08> 00:15:09:	investment managers.
00:15:09> 00:15:12:	I think globally they have about 110 billion of AUM
00:15:12> 00:15:15:	in the debt space and all under one roof across
00:15:15> 00:15:16:	all their sectors.
00:15:16> 00:15:19:	So from core debt, which I'm actually predominantly focused on
00:15:20> 00:15:22:	here, but all the way up to the rest spectrum
00:15:22> 00:15:26:	including mezzanine and preferred equity and construction, sort of the
00:15:26> 00:15:27:	high yield debt spectrum.
00:15:27> 00:15:30:	So under one roof, having all of those asset classes
00:15:30> 00:15:33:	is fantastic and being able to marry the origination and
00:15:33> 00:15:35:	underwriting has been great.
00:15:36> 00:15:39:	Now, a little bird told me that along the way
00:15:39> 00:15:42:	in your career, you started to get kind of invested
00:15:42> 00:15:46:	almost personally and emotionally in the green side of real
00:15:46> 00:15:46:	estate.
00:15:46> 00:15:49:	And of course, now we've all seen what's happened with
00:15:49> 00:15:51:	green loans, the expansion of that.
00:15:52> 00:15:55:	I believe this has something to do with Zimbabwe.
00:15:55> 00:15:59:	Again, something happened and you put two and two together
00:15:59> 00:16:02:	and this has kind of inspired you along the way
00:16:02> 00:16:05:	to in, in, in sort of sustainability and et
00:16:05> 00:16:06:	cetera.
00:16:06> 00:16:07:	Yeah, I think you're referring to.
00:16:07> 00:16:10:	So in 2019 there was a huge cyclone that hit
00:16:10> 00:16:11:	Mozambique and Zimbabwe.
00:16:12> 00:16:14:	So then in Zimbabwe alone, it caused about 1000 deaths

00:16:14> 00:16:17:	and about two 2 billion worth of damage.
00:16:17> 00:16:20:	And I think that hit home, you know, literally and
00:16:20> 00:16:22:	figuratively the effects of climate change.
00:16:23> 00:16:26:	And as as you know, you know, the statistics are
00:16:26> 00:16:30:	that real estate sector or the industry itself contributes about
00:16:30> 00:16:32:	40% of the global carbon emissions.
00:16:33> 00:16:35:	And so quite a tune now to to the effect
00:16:35> 00:16:39:	and the impact that we can have within our industry
00:16:39> 00:16:42:	on climate change and specifically on on lending.
00:16:42> 00:16:44:	A lot of the time as a lender you don't
00:16:44> 00:16:47:	have the direct control as as a borrower would, but
00:16:47> 00:16:51:	the practices that we implement could certainly contribute to
00 40 54 5 00 40 50	to
00:16:51> 00:16:53:	mitigating that climate change in the future.
00:16:54> 00:16:57:	So just on that then, is climate change sort of
00:16:57> 00:17:01:	almost coming into your conversations when it comes to loan
00:17:01> 00:17:03:	origination on a day-to-day basis?
00:17:03> 00:17:05:	Or is it something that's kind of low key running
00:17:05> 00:17:06:	in the background?
00:17:07> 00:17:10:	And like practically how does it actually feed into, into
00:17:10> 00:17:13:	the work, into the ultimately into the agreements and so
00:17:13> 00:17:14:	on and so forth?
00:17:14> 00:17:14:	I'd love to.
00:17:14> 00:17:16:	I'd love to know a little bit about that, to
00:17:16> 00:17:16:	be honest.
00:17:16> 00:17:17:	Yeah, absolutely.
00:17:17> 00:17:19:	I mean, every, every opportunity that we comes across our
00:17:20> 00:17:22:	desk that we review, you know, we're a tune and
00:17:22> 00:17:24:	it's one of the first questions that we ask is
00:17:24> 00:17:27:	what are the emissions of this building today or what
00:17:27> 00:17:30:	are what, what kind of works will you be implementing
00:17:30> 00:17:33:	going forward for the emissions of that building in the
00:17:33> 00:17:33:	future?
00:17:33> 00:17:36:	Are there works that the sponsor can do to, to
00:17:36> 00:17:37:	improve that going forward?
00:17:39> 00:17:41:	And it's also going on in, in the background in
00:17:41> 00:17:42:	terms of something more programmatic.
00:17:42> 00:17:47:	So it's not as straightforward to have a programmatic view
00:17:47> 00:17:49:	on green lending.
00:17:49> 00:17:52:	We have seen some lenders you know, subscribe to specific
00:17:52> 00:17:56:	green lending principles and so in all of their loan
00:17:56> 00:18:00:	documentation they will have specific reporting requirements

	when it comes	
00:18:00> 00:18:02:	to to data related to the property.	
00:18:03> 00:18:07:	But it's not as straightforward because not all investors retu	
00:18:07> 00:18:10:	requirements marry yet with what it takes to provide a	
00:18:10> 00:18:11:	green loan.	
00:18:12> 00:18:15:	So at the moment it's it's not uniform, it's still	
00:18:15> 00:18:17:	evolving, but a lot of it is heading in the	
00:18:17> 00:18:18:	right direction.	
00:18:18> 00:18:21:	That's exactly what I was going to ask you next,	
00:18:21> 00:18:24:	Lloyd, in reality, because we hear a lot about how	
00:18:24> 00:18:26:	people are making great strides in this area.	
00:18:26> 00:18:28:	But yes, here you are.	
00:18:28> 00:18:29:	And you can tell us on the on the practical	
00:18:29> 00:18:30:	level.	
00:18:30> 00:18:34:	In reality, perhaps they're not all absolutely ready yet with	
00:18:34> 00:18:35:	their strategies.	
00:18:35> 00:18:37:	And when it comes to the actual detail, they may	
00:18:37> 00:18:39:	not actually know that yet.	
00:18:39> 00:18:41:	Is that OK with Someone Like You?	
00:18:41> 00:18:42:	Like what?	
00:18:42> 00:18:44:	How do you move move things forward from there?	
00:18:44> 00:18:45:	Yeah, absolutely.	
00:18:45> 00:18:48:	I think you, you just recognize that it's, it's something	
00:18:48> 00:18:51:	that at least it's the direction of travel, it's something	
00:18:51> 00:18:53:	that all the investors are working towards.	
00:18:53> 00:18:56:	It's just making it practical for your existing loan book	
00:18:56> 00:18:58:	and also investor return requirements.	
00:18:58> 00:19:01:	And I think it'll it'll marry itself well in the	
00:19:01> 00:19:03:	future because at some point it will be binary.	
00:19:03> 00:19:06:	You know, you will have tenants that just can't occupy	
00:19:06> 00:19:09:	buildings that do not meet a certain energy efficiency because	
00:19:09> 00:19:10:	of regulation.	
00:19:10> 00:19:12:	And so I think it'll it'll work itself out towards	
00:19:12> 00:19:13:	there in the future.	
00:19:13> 00:19:16:	It's just not as straightforward for a diverse pool of	
00:19:16> 00:19:19:	investors to to make those commitments straight straight away.	
00:19:19> 00:19:20:	Yeah.	
00:19:20> 00:19:23:	So and do you detect that these, these, whether it's	
00:19:23> 00:19:26:	tenants, landlords, those seeking to borrow from, are they under	
00:19:26> 00:19:28:	extreme pressure would you say to try and get their	

00:19:28> 00:19:30:	house in order, their strategies together?	
00:19:31> 00:19:34:	Is there enough assistance and expertise out there to help	
00:19:34> 00:19:35:	them along in this journey?	
00:19:35> 00:19:35:	What?	
00:19:35> 00:19:37:	What needs to happen?	
00:19:37> 00:19:39:	Yes, I think the expertise, you're absolutely right.	
00:19:39> 00:19:42:	So a lot of firms are now hiring ESG specialists.	
00:19:42> 00:19:45:	So PGM has hired Julie Townsend from CBRE to to	
00:19:45> 00:19:47:	head up that strategy for us in Europe.	
00:19:49> 00:19:51:	And so as you have that expertise in house, you	
00:19:52> 00:19:54:	also have green consultants that can help.	
00:19:54> 00:19:58:	For example, as a lender, we implement the green principles	
00:19:58> 00:19:59:	within our loans.	
00:19:59> 00:20:02:	We want to receive all this data, but I couldn't	
00:20:02> 00:20:05:	necessarily process all the data related to building efficiency.	
00:20:05> 00:20:09:	So now there's consultants that have now created divisions just	
00:20:09> 00:20:13:	for green assessment and consultancy in order to assist lenders	
00:20:13> 00:20:15:	like us to review the data and understand the data	
00:20:16> 00:20:18:	and be able to actually take off that yes, the.	
00:20:19> 00:20:22:	The the sponsor is in compliance with with with with	
00:20:22> 00:20:23:	green lending.	
00:20:24> 00:20:27:	Yeah, so interesting because we hear so much about greenwashing	
00:20:27> 00:20:31:	You, you mentioned yourself regulations in the UKI think we	
00:20:31> 00:20:33:	have our own version coming through quite soon.	
00:20:33> 00:20:36:	There's consultation taking place, isn't there, with SDR.	
00:20:37> 00:20:39:	So yeah, it's, it's a journey, isn't it?	
00:20:39> 00:20:41:	I don't know how long it's going to take for	
00:20:41> 00:20:43:	people to get to where they, they need to be,	
00:20:43> 00:20:46:	but I, I, I guess we're talking, well, certainly months,	
00:20:46> 00:20:47:	years, I'm not sure.	
00:20:48> 00:20:51:	Yes, I mean for, for certain asset classes for example,	
00:20:51> 00:20:54:	you know offices you there's already a date to, to	
00:20:55> 00:20:57:	have your EPC ratings of a certain building.	
00:20:58> 00:21:01:	So then that's within the next, I think it's 2025	
00:21:01> 00:21:04:	is when the next regulation hits.	
00:21:04> 00:21:08:	So it's quite eminent actually that boroughs will need to	
00:21:08> 00:21:12:	to refurbish their buildings to be in compliant.	
00:21:15> 00:21:17:	And then you, you know, you are seeing other investors.	
00:21:17> 00:21:21:	We've we've managed to make those kind of commitments on	

00:21:21> 00:21:25:	the equity side where we want to have our portfolio
00:21:25> 00:21:28:	have 00 net carbon emissions by 2050.
00:21:28> 00:21:31:	And so you are seeing those kind of commitments and
00:21:31> 00:21:33:	targets being set by by companies, which is also very
00:21:33> 00:21:34:	encouraging.
00:21:35> 00:21:37:	So Laura, sitting here listening to you speak, I can,
00:21:37> 00:21:40:	I can congratulations on you know, your, your latest role
00:21:40> 00:21:42:	and you've, I think you've had promotions along on the
00:21:42> 00:21:42:	way.
00:21:43> 00:21:44:	I can see, I can see kind of how that
00:21:44> 00:21:47:	is we on this podcast series, we want to help
00:21:47> 00:21:50:	some of the younger people and the professionals try and
00:21:50> 00:21:52:	develop their career as well, as well as you seem
00:21:52> 00:21:53:	to have done so far.
00:21:53> 00:21:56:	Now, when I've spoken to former employers of yours and
00:21:56> 00:21:59:	actually colleagues about you, they've been very complimentary.
00:22:00> 00:22:02:	I have to say I won't embarrass you by repeating
00:22:02> 00:22:04:	like verbatim everything they've said, but what they've mentioned.
00:22:05> 00:22:07:	Oh, she's, you know, one thing to to know about
00:22:07> 00:22:10:	Laura, she has a great sense of humor, right.
00:22:10> 00:22:12:	Of course, you know, she has profound.
00:22:12> 00:22:13:	Profound was the word used.
00:22:13> 00:22:15:	Profound professional experience.
00:22:15> 00:22:17:	She's team orientated, she's driven.
00:22:18> 00:22:20:	She's great at building networks, apparently.
00:22:20> 00:22:20:	OK.
00:22:21> 00:22:23:	So yes, you can tell me if if you recognize
00:22:23> 00:22:25:	any of those descriptions.
00:22:25> 00:22:27:	But also, yeah, I mean, is there some advice that
00:22:27> 00:22:30:	you can give to people if they want to progress
00:22:30> 00:22:33:	their career in real estate, whether of course it's loan
00:22:33> 00:22:36:	origination, it could be on the equity side, it could
00:22:36> 00:22:37:	be anything to do with real estate.
00:22:38> 00:22:40:	What, what are the things that you've learned that you
00:22:40> 00:22:42:	think could be absolutely vital for younger people to make
00:22:42> 00:22:43:	it in this in this business?
00:22:44> 00:22:46:	Oh, well, well, thanks for for saying some of those
00:22:46> 00:22:47:	those things.
00:22:47> 00:22:48:	I appreciate that.
00:22:49> 00:22:52:	I would say because with, with real estate, it's quite
00:22:52> 00:22:55:	a versatile, it requires a lot of versatility.

It's a versatile position.
So if you're, whether you're on the equity side of
the debt side, there's the, the relationship aspect of either
you're, if you're on the equity side, perhaps you're speaking
to planning permission planners for your planning permission, or you're
speaking to investment agents or you're speaking to a tenant.
If you're on the lending side, obviously we're speaking to
borrowers, but we also speak to our consultants, as I
mentioned to you.
So people are always circled in and around the industry.
It's very difficult to avoid them.
So anything that you can do as a young person
to, to improve on those interpersonal skills would always be,
would always be encouraged.
And, and, and it's helpful within the industry.
And also very earlier on doing something very detail oriented,
getting in the weeds, something very analytical.
So you might find you could start, you know, in
a graduate scheme at a, at a, at a valuer
and really understand the fundamentals of real estate and, and
how to actually, you know, underwrite a property and, and
analyze a property.
The more detailed the experience you have earlier on, the
better because it gives you a great foundation to, to,
to bounce off of.
And then the last thing I'd say is to try
and pick something that's a little bit more broad, a
little bit less specialized in the beginning.
Again, just to give you that broader experience.
And then start to specialize a little bit later on.
Whether it be trying to find a position where you
can look across the the asset classes and then perhaps
later on specialize within multifamily or something like that, just
to give you a little bit of a broader foundation
at the beginning.
Wow.
OK, that's fascinating advice.
OK, fair enough.
And I think in a way many people could be

00:24:31> 00:24:33:	quite glad to hear that because if you heard the
00:24:33> 00:24:36:	opposite, like, oh, you must decide early what you must
00:24:36> 00:24:39:	specialized in, otherwise you're not going to get anywhere.
00:24:39> 00:24:42:	That's kind of a bit of a frightening scenario, to
00:24:42> 00:24:42:	be honest.
00:24:42> 00:24:42:	No.
00:24:42> 00:24:46:	And I maybe it's, you know, nature of the education
00:24:46> 00:24:46:	I had.
00:24:46> 00:24:48:	I went to what was called liberal arts schools and
00:24:48> 00:24:51:	they didn't allow you to pick a major until your
00:24:51> 00:24:51:	third year.
00:24:52> 00:24:54:	And everyone had to learn the same thing for two
00:24:54> 00:24:58:	years because they believed firmly that the broader your, your
00:24:58> 00:25:01:	understanding, the more you can adapt and analyze each situation
00:25:01> 00:25:04:	for its own instead of sort of being spoon fed
00:25:04> 00:25:06:	so that the analysis is more of a teacher man
00:25:06> 00:25:08:	to to fish and not to give them a fish.
00:25:09> 00:25:12:	And I think that ties in quite well with with
00:25:12> 00:25:15:	what you're saying about, you know, not specializing too
	early
00:25:15> 00:25:18:	and maybe getting that broader understanding of things.
00:25:18> 00:25:20:	And just one other thing that occurred to me, you,
00:25:20> 00:25:22:	you talk about, you know, maybe it's great if you
00:25:22> 00:25:25:	are good at getting into the weeds, into the details
00:25:25> 00:25:27:	of things and then speaking to you, you know, you
00:25:27> 00:25:29:	seem to be very accomplished on the, on the, you
00:25:29> 00:25:30:	know, the, the, the communication side.
00:25:31> 00:25:33:	Now, I don't know if that's all come, if both
00:25:33> 00:25:35:	of those things have come like naturally to you.
00:25:35> 00:25:37:	But what if you're not a natural communication?
00:25:37> 00:25:41:	What if you're not particularly social, you're going into sort
00:25:41> 00:25:42:	of network events?
00:25:43> 00:25:45:	What if you're not even particularly great at detail, but
00:25:45> 00:25:46:	you feel like you've got to work on them?
00:25:47> 00:25:49:	Is there anything that you did to build up in
00:25:49> 00:25:52:	these areas or anything that you've noticed out there to
00:25:52> 00:25:54:	help people along where they feel like that's not their
00:25:54> 00:25:56:	strong point, but they want to get better?
00:25:57> 00:25:57:	Yeah, absolutely.
00:25:57> 00:26:00:	I mean, I think I was, I was always surprised
00:26:00> 00:26:03:	and I, I hope he won't be be annoyed at

00:26:03> 00:26:06:	me for mentioning, but, you know, the first CEO that	
00:26:06> 00:26:09:	l ever worked with, he would practice even before a	
00:26:09> 00:26:13:	pitch and he was, you know, the smoothest present I'd	
00:26:13> 00:26:14:	ever seen in my life.	
00:26:14> 00:26:17:	So to hear that he was still practicing blew my	
00:26:17> 00:26:17:	mind.	
00:26:18> 00:26:21:	And so I think there is still practice and, and	
00:26:21> 00:26:25:	preparation that goes towards, towards, you know, a foundation or	
00:26:26> 00:26:30:	even no foundation of, of, of communication or presentation skills.	
00:26:31> 00:26:33:	The more and the more you do it, you know,	
00:26:33> 00:26:35:	the more you practice, the, the, the easier it becomes	
00:26:35> 00:26:37:	and the more natural it becomes like, like riding a	
00:26:37> 00:26:37:	bike, I suppose.	
00:26:37> 00:26:40:	And not to say that I'm at all perfect or	
00:26:40> 00:26:43:	anything, but it's become easier over time.	
00:26:44> 00:26:45:	Yeah, practice.	
00:26:45> 00:26:47:	I, I, you know, I'm not going to go into	
00:26:47> 00:26:48:	details now, but yeah.	
00:26:48> 00:26:51:	And perhaps I completely echo that if I think about	
00:26:51> 00:26:56:	in this industry, oftentimes, you know, that we panel discussions	
00:26:56> 00:26:59:	and I'm seeing more and more younger people asked to	
00:26:59> 00:27:00:	take, take part.	
00:27:00> 00:27:04:	And they, they do a great job, to be honest.	
00:27:04> 00:27:07:	But when, when I've done those things, I've had occasions	
00:27:07> 00:27:09:	where I come off and they say, Oh my God,	
00:27:09> 00:27:11:	Robin, that was so good.	
00:27:11> 00:27:13:	You seem, you seem so happy and confident to be	
00:27:13> 00:27:14:	up there.	
00:27:14> 00:27:16:	Oh my God, if only they'd seen me the night	
00:27:16> 00:27:16:	before.	
00:27:17> 00:27:19:	You know it, it it is, you know, from my	
00:27:19> 00:27:22:	perspective, it is about a little bit of preparation and	
00:27:22> 00:27:23:	and definitely practice.	
00:27:23> 00:27:25:	So you know what you said there.	
00:27:25> 00:27:28:	I completely related with absolute for sure.	
00:27:28> 00:27:30:	Now just as we get towards the end of our	
00:27:30> 00:27:34:	time together, just a little question about it's along the	
00:27:34> 00:27:37:	same veins really in terms of inspiration and and learning.	
00:27:38> 00:27:40:	We love to know what people are listening to when	
00:27:40> 00:27:43:	it comes to podcasts or maybe reading.	

00:27:43> 00:27:45:	Is there anything that you you have seen, read or	
00:27:45> 00:27:48:	listened to, whether it's habitually or just one offs that	
00:27:49> 00:27:51:	you think that you want to share with us today	
00:27:51> 00:27:54:	and that people perhaps can copy or at least look	
00:27:54> 00:27:54:	into?	
00:27:54> 00:27:58:	Yeah, I mean, so for the against my better judgement,	
00:27:58> 00:28:01:	l signed up for a for 1/2 marathon in April.	
00:28:01> 00:28:04:	So at the moment I'm doing long runs on Sundays	
00:28:04> 00:28:06:	and I've been listening to very Ouch.	
00:28:09> 00:28:11:	Don't ask me why, but I said I've been listening	
00:28:11> 00:28:13:	to a podcast called The Hidden Brain, which I find	
00:28:13> 00:28:14:	quite interesting.	
00:28:15> 00:28:18:	You can classify it as sort of human behaviour podcast,	
00:28:18> 00:28:21:	but told in a very engaging way, very interesting storytelling.	
00:28:21> 00:28:23:	But I think it's, I've found it very interesting.	
00:28:23> 00:28:27:	And you know, they'll talk about things like persuasion and	
00:28:27> 00:28:31:	human, you know, negotiation and, you know, could even be,	
00:28:31> 00:28:33:	you know, happiness, whatever it is.	
00:28:33> 00:28:35:	But it's, it's told in a very scientific and engaging	
00:28:35> 00:28:36:	way.	
00:28:36> 00:28:37:	So I've been enjoying that one.	
00:28:39> 00:28:41:	l've just made you can see me taking a note	
00:28:41> 00:28:41:	of this right now.	
00:28:41> 00:28:43:	I'm kind of, I'm looking into it.	
00:28:43> 00:28:45:	I'm I'm going to get onto that.	
00:28:46> 00:28:48:	And this is someone that struggles to, you know, for,	
00:28:48> 00:28:49:	you know, an hour and a half.	
00:28:49> 00:28:51:	So to be able to listen to that every week	
00:28:51> 00:28:53:	so far, it must be pretty decent.	
00:28:53> 00:28:54:	When when is your half marathon?	
00:28:54> 00:28:55:	In April?	
00:28:55> 00:28:56:	Which one?	
00:28:56> 00:28:57:	Is it in in?	
00:28:57> 00:28:57:	Berlin.	
00:28:57> 00:29:00:	Berlin, Are you ready?	
00:29:01> 00:29:01:	I'm ready to.	
00:29:01> 00:29:02:	I think I can complete it.	
00:29:02> 00:29:05:	You know there won't be any records broken or anything	
00:29:05> 00:29:07:	like that, but I'm feeling OK to to cross the	
00:29:07> 00:29:07:	line.	
00:29:08> 00:29:09:	Excellent.	
00:29:09> 00:29:12:	May I wish you well for that event and but	

00:29:12> 00:29:15:	also thank you so much for joining us today.
00:29:15> 00:29:16:	l've really enjoyed it.
00:29:16> 00:29:16:	Thank you.
00:29:16> 00:29:16:	Appreciate.
00:29:17> 00:29:17:	It as well.
00:29:26> 00:29:27:	Thank you.

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