

Webinar

Confronting COVID-19: Considerations for Multifamily and Affordable Housing

Date: April 07, 2020

00:00:00> 00:00:02:	Well, thanks so much for joining everyone.
00:00:02> 00:00:07:	Appreciate your taking part in today's webinar on confronting COVID-19
00:00:07> 00:00:08:	in multifamily housing.
00:00:08> 00:00:12:	We're very excited about the panel we have today and
00:00:12> 00:00:16:	about the very strong participation that we're seeing from attendees
00:00:16> 00:00:18:	who are joining right now.
00:00:18> 00:00:21:	I would like to call your attention to the Q
00:00:21> 00:00:24:	and a button at the bottom of your screen during
00:00:24> 00:00:26:	the presentations today.
00:00:26> 00:00:29:	Please enter your questions there in the Q&A and when
00:00:29> 00:00:31:	we get to that part of the program,
00:00:31> 00:00:34:	the last 15 to 20 minutes.
00:00:34> 00:00:37:	We will draw from those questions for discussion with our
00:00:38> 00:00:39:	panelists and 1st,
00:00:39> 00:00:42:	very happy to be supporting the work of the Responsible
00:00:42> 00:00:45:	Property Investment Council today and would like to turn it
00:00:45> 00:00:48:	over to Molly McCabe for a few minutes to talk
00:00:48> 00:00:50:	about the work of the Council.
00:00:50> 00:00:52:	Molly, thanks so much, Christopher,
00:00:52> 00:00:54:	I really appreciate it. As Christopher mentioned,
00:00:54> 00:00:56:	my name is Molly McCabe.
00:00:56> 00:00:58:	I am the CEO of Hayden Tanner,
00:00:58> 00:01:01:	which is the real estate development and advisory firm focus
00:01:01> 00:01:06:	on delivering sustainable and high performance projects which integrate both
00:01:06> 00:01:08:	an environmental and social lens.
00:01:08> 00:01:11:	I'm also the co-founder of the Lotus Campaign,
00:01:11> 00:01:14:	which is a nonprofit focused on increasing the availability of

00:01:14> 00:01:17:	housing for people experiencing homelessness.
00:01:17> 00:01:18:	And last but not least,
00:01:18> 00:01:22:	I'm the past Cheruvu allies responsible property investment,
00:01:22> 00:01:26:	Product Council and Chief Instigator of this series of RPIC
00:01:26> 00:01:27:	webinars.
00:01:27> 00:01:30:	I am delighted this morning to welcome to the third
00:01:30> 00:01:31:	webinars,
00:01:31> 00:01:34:	2020. An even more delighted to be partnering with the
00:01:34> 00:01:36:	Terwilliger Center on this one.
00:01:36> 00:01:39:	This is our third year of programming.
00:01:39> 00:01:42:	Last year we hosted about 8 webinars and plan for
00:01:42> 00:01:44:	approximately the same number this year.
00:01:44> 00:01:48:	With these webinars, our goal is to facilitate important conversations,
00:01:48> 00:01:52:	particularly those conversations around responsible property investment.
00:01:52> 00:01:54:	What it looks like in practice,
00:01:54> 00:01:56:	how to invest for resilience in return,
00:01:56> 00:02:00:	and to educate the broader you like Community an others
00:02:00> 00:02:01:	about emerging trends,
00:02:01> 00:02:05:	changing standards, practical tools and strategies.
00:02:05> 00:02:06:	Over the past couple of years,
00:02:06> 00:02:08:	we've covered things like opportunity zones,
00:02:08> 00:02:15:	proptech. Emerging climate and energy regulations an integrating sustainability into
00:02:15> 00:02:16:	the investment cycle.
00:02:16> 00:02:19:	The next two on the horizon coming up in April
00:02:19> 00:02:21:	and then again in May.
00:02:21> 00:02:24:	Our resiliency in a downturn in partnership with ULI Center
00:02:24> 00:02:27:	for Sustainability and one more coming up in May with
00:02:27> 00:02:30:	the Terwilliger Center??based on a white paper.
00:02:30> 00:02:34:	They're about to release in May on family renter housing.
00:02:34> 00:02:37:	So watch your inbox and with that I'm going to
00:02:37> 00:02:40:	turn it back to Christopher and I'm excited to listen
00:02:40> 00:02:42:	to everybody's presentation.
00:02:42> 00:02:45:	Thanks again. Thanks so much Molly and we at the
00:02:45> 00:02:46:	Terwilliger center
00:02:46> 00:02:49:	Really appreciate the opportunity to support.
00:02:49> 00:02:50:	Your webinar today.
00:02:50> 00:02:52:	I'd like to say just a few words about the
00:02:52> 00:02:53:	work of the center.
00:02:53> 00:02:56:	The Center is working to repair the housing ladder.
00:02:56> 00:02:59:	The only way that housing markets really work in this

00:02:59> 00:03:00:	country is,
00:03:00> 00:03:04:	if appropriate options are available to households at whatever their
00:03:04> 00:03:05:	income level may be,
00:03:05> 00:03:06:	and so to repair that ladder,
00:03:06> 00:03:09:	we're focusing on on three objectives.
00:03:09> 00:03:11:	When we work to catalyze housing production,
00:03:11> 00:03:15:	affordability and we do that working directly with our Members
00:03:15> 00:03:19:	and district councils and the jurisdictions in which they are
00:03:19> 00:03:19:	working.
00:03:19> 00:03:23:	We also do it through thought leadership through events such
00:03:23> 00:03:26:	as this one and I remember engagement and we brought
00:03:26> 00:03:30:	also work to broaden and deepen support for housing through
00:03:30> 00:03:35:	public engagement, engagement, engagement with public officials in our education
00:03:35> 00:03:36:	efforts.
00:03:36> 00:03:39:	So thank you for joining us today and please do
00:03:39> 00:03:42:	take some time to check out our Twitter web page
00:03:42> 00:03:45:	on the ULI website when you have the opportunity,
00:03:45> 00:03:48:	our our research and much of the other work that
00:03:48> 00:03:49:	we focus on is.
00:03:49> 00:03:51:	There, but without further ado,
00:03:51> 00:03:54:	I would like to move on to today's topics,
00:03:54> 00:03:58:	or actually I guess first mention our next upcoming webinars
00:03:58> 00:04:02:	in this series that are focused on confronting COVID-19 next
00:04:02> 00:04:02:	week.
00:04:02> 00:04:05:	At this time will have our webinar focused on the
00:04:05> 00:04:10:	economics of COVID-19 and specifically on how Main Street commercial,
00:04:10> 00:04:15:	real estate and multifamily owners are navigating this crisis as
00:04:15> 00:04:19:	they work with their tenants and interruptions too.
00:04:19> 00:04:22:	Two payments and revenue streams and two weeks from today.
00:04:22> 00:04:26:	The webinar will focus on converting COVID-19 everything you need
00:04:26> 00:04:29:	to know about healthy buildings and that'll be a Q&A
00:04:29> 00:04:33:	session with Doctor Joseph Allen of the Harvard Chan
00:04:33> 00:04:36:	School of Public Health, so we certainly invite you and
00:04:36> 00:04:39:	hope you'll be able to join us for those webinars
00:04:39> 00:04:40:	as well.

00:04:40> 00:04:44:	But we're very excited to have a really fantastic group
00:04:44> 00:04:45:	of panelists here.
00:04:45> 00:04:50:	Today will hear first from Doctor Megan Sandel.
00:04:50> 00:04:53:	Understand L is with the grow clinic at Boston Medical
00:04:53> 00:04:57:	Center is the choline principle investigator with Children's Health Watch,
00:04:57> 00:05:01:	an associate professor of Pediatrics at Boston University School of
00:05:01> 00:05:03:	Medicine and Public Health.
00:05:03> 00:05:06:	Megan is one of the four most advocates for health.
00:05:06> 00:05:09:	Through housing has become very well known for her work
00:05:09> 00:05:10:	on housing as a vaccine,
00:05:10> 00:05:13:	and we're looking forward to hearing from her in a
00:05:13> 00:05:14:	few minutes.
00:05:14> 00:05:16:	Also, with us today is Doug Bibby,
00:05:16> 00:05:19:	President, the National Multifamily Housing Council.
00:05:19> 00:05:22:	The NMHC was one of the first groups to come
00:05:22> 00:05:22:	out.
00:05:22> 00:05:26:	With some resources for apartment for apartment owners in responding
00:05:26> 00:05:30:	to COVID-19 and we look forward to hearing both about
00:05:30> 00:05:34:	those resources and the advice that they're providing to property
00:05:34> 00:05:37:	owners as well as some of the advocacy work that
00:05:37> 00:05:38:	they're doing in MHC,
00:05:38> 00:05:42:	has is a very influential organization in housing policy on
00:05:42> 00:05:43:	the Hill.
00:05:43> 00:05:46:	Finally, we have dying Intel President and CEO of the
00:05:46> 00:05:49:	National Low Income Housing Coalition,
00:05:49> 00:05:52:	Diane and the Coalition are the foremost experts on and
00:05:52> 00:05:53:	advocates for.
00:05:53> 00:05:57:	Low income housing in the United States today and she
00:05:57> 00:06:00:	will be able to give us some perspective on the
00:06:00> 00:06:04:	particular needs of lower income tenants in and and property
00:06:04> 00:06:10:	owners who are serving those tenants in the current environment.
00:06:10> 00:06:13:	So without further ado, I will turn it over to
00:06:13> 00:06:15:	our panelists and 1st,
00:06:15> 00:06:17:	we'll welcome Megan Sandel, Megan.
00:06:17> 00:06:19:	Thank you so much for having me today.
00:06:19> 00:06:23:	I'm really excited to talk more about how important I
00:06:23> 00:06:24:	think housing is too.
00:06:24> 00:06:28:	Honestly, everyones health and really I'm going to try and

00:06:28> 00:06:29:	talk today.
00:06:29> 00:06:33:	Really from a perspective of how we normally talk about
00:06:33> 00:06:36:	the dimensions of how housing acts as a vaccine,
00:06:36> 00:06:40:	but also talk about different knew dimensions that the COVID-19.
00:06:40> 00:06:42:	Crisis.
00:06:42> 00:06:46:	Unveiled for us on the overarching kind of the talk
00:06:46> 00:06:49:	is I'm going to stick with the same 4 dimensions
00:06:49> 00:06:51:	that I normally discuss,
00:06:51> 00:06:55:	right? Quality, stability, affordability and location,
00:06:55> 00:06:58:	but how each is now different in this era,
00:06:58> 00:07:01:	and I think really, just underlying more and more that
00:07:01> 00:07:05:	you can't separate your health from where you live.
00:07:05> 00:07:08:	I'm going to end with kind of talking a bit
00:07:08> 00:07:12:	around and a certain type of well being orientation that
00:07:12> 00:07:13:	the full frame.
00:07:13> 00:07:16:	Initiative has lifted up. I just wanted to thank them
00:07:16> 00:07:17:	for sharing some slides.
00:07:17> 00:07:20:	They'll let me use today and talk about how these
00:07:21> 00:07:24:	domains of well being are really important as we think
00:07:24> 00:07:27:	about moving forward an I really want to end with
00:07:27> 00:07:30:	this vision that really by putting people in place together
00:07:31> 00:07:31:	and housing,
00:07:31> 00:07:34:	we can use them as roots to address underlying health
00:07:35> 00:07:37:	inequities and promote well being in the future.
00:07:37> 00:07:40:	You know, one of the things that I think is
00:07:40> 00:07:44:	really important is that we are understanding more and more
00:07:44> 00:07:46:	How social factors can drive health outcomes,
00:07:46> 00:07:49:	and I think in many ways I always want to
00:07:49> 00:07:52:	try and emphasize why I think social factors are important
00:07:52> 00:07:54:	and make sure we don't lose certain nuances.
00:07:54> 00:07:58:	So first and foremost is social factors aren't always negative,
00:07:58> 00:08:01:	right? You can have positive social factors that drive your
00:08:01> 00:08:02:	health outcomes.
00:08:02> 00:08:05:	I like to say that my children have spectacular social
00:08:05> 00:08:08:	factors that drive their health outcomes.
00:08:08> 00:08:10:	They have two parents that are doctors.
00:08:10> 00:08:12:	We live in a house that they each have their
00:08:13> 00:08:13:	own room.
00:08:13> 00:08:15:	They're in a great school district.
00:08:15> 00:08:16:	We live near a park.
00:08:16> 00:08:19:	And so I think it's really important when we describe

00:08:19> 00:08:20:	social factors.
00:08:20> 00:08:24:	We don't solely describe them as negative that we describe
00:08:24> 00:08:27:	them both in balance of both positive and negative factors
00:08:27> 00:08:29:	that they're not fixed,
00:08:29> 00:08:30:	but rather they are fixable.
00:08:30> 00:08:33:	I think the second is is that we tend to
00:08:33> 00:08:33:	isolate them.
00:08:33> 00:08:37:	We talk about food security when we talk about housing
00:08:37> 00:08:40:	instability or we talk about health care cost tradeoffs when
00:08:40> 00:08:42:	they really are interlinked.
00:08:42> 00:08:45:	And I think that nothing is driven this home more
00:08:45> 00:08:49:	during the kovid pandemic then how interrelated all of those
00:08:49> 00:08:50:	factors are.
00:08:50> 00:08:53:	I think Lastly is social factors aren't individualistic.
00:08:53> 00:08:57:	There are result of structural decisions and often really structural
00:08:57> 00:09:01:	racism and oppression that have resulted in different social factors
00:09:02> 00:09:03:	for different people.
00:09:03> 00:09:05:	And so I just really urge us as we think
00:09:05> 00:09:06:	about responses,
00:09:06> 00:09:10:	we don't just think about them individualistic Lee,
00:09:10> 00:09:13:	but rather we think about them as a systems level
00:09:13> 00:09:16:	and as a structural policy level moving forward.
00:09:16> 00:09:18:	You know, as we think about housing quality,
00:09:18> 00:09:22:	this is really. Decades, if not centuries of research that
00:09:22> 00:09:22:	we know,
00:09:22> 00:09:26:	right? We know that accidents and injuries can be related
00:09:26> 00:09:26:	to the home.
00:09:26> 00:09:30:	In fact, for kids, once you remove motor vehicle accidents,
00:09:30> 00:09:33:	the leading cause of death for children is actually house
00:09:33> 00:09:34:	related.
00:09:34> 00:09:37:	Fires, drownings, etc. And as we think about people at
00:09:37> 00:09:39:	the other end of the age spectrum,
00:09:39> 00:09:42:	elders living at home, their huge accident injury that can
00:09:42> 00:09:44:	be associated with morbidity and mortality.
00:09:44> 00:09:47:	I always like to emphasize that home quality can be
00:09:47> 00:09:49:	related to energy costs,
00:09:49> 00:09:52:	whether it be. Heat or eat or cooler eat because
00:09:52> 00:09:55:	those costs can be associated to home quality and then
00:09:55> 00:09:59:	obviously there's decades of research around the development and worsening
00:09:59> 00:10:00:	of asthma tide to home,

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00:10:00> 00:10:03:	whether it be pests, things like cockroaches and mice,
00:10:03> 00:10:06:	moles and chronic dampness, tobacco smoke,
00:10:06> 00:10:09:	for instance children if they are exposed to tobacco smoke.
00:10:09> 00:10:11:	Six, you know over 80%
00:10:11> 00:10:13:	of the time it's actually in their home setting.
00:10:13> 00:10:17:	We're understanding lead exposure, not just related to paint,
00:10:17> 00:10:20:	but also to water. I think what's important to think
00:10:20> 00:10:23:	about in the COVID-19 era is our homes are not
00:10:23> 00:10:25:	necessarily designed to be occupied.
00:10:25> 00:10:28:	24 hours a day so we think about the ventilation
00:10:28> 00:10:28:	stresses,
00:10:28> 00:10:32:	the plumbing stresses, the other chemical exposure stresses that are
00:10:32> 00:10:35:	happening right now and I think that we have to
00:10:35> 00:10:38:	be thoughtful about whether or not we can be able
00:10:38> 00:10:41:	to design housing in the future that is going to
00:10:41> 00:10:42:	be more resilient.
00:10:42> 00:10:44:	One of the areas that I've been focused a lot
00:10:44> 00:10:48:	is thinking about how home quality and mental health are
00:10:48> 00:10:48:	related.
00:10:48> 00:10:51:	What we're seeing more and more is that poor housing
00:10:51> 00:10:55:	quality can actually be tide to emotional and behavioral problems.
00:10:55> 00:10:57:	This was a study that was done.
00:10:57> 00:11:00:	The pre covid error that showed that poor housing quality
00:11:00> 00:11:04:	was actually the strongest predictor of kids acting out at
00:11:04> 00:11:07:	school in much of the Association was hypothesize that the
00:11:07> 00:11:11:	poor housing quality actually led to parents stress that led
00:11:11> 00:11:13:	to them parenting their kids differently.
00:11:13> 00:11:16:	The kids then brought that emotional stress to school and
00:11:16> 00:11:19:	then acted up at school and so I actually wrote
00:11:19> 00:11:22:	a paper over a decade ago called Home is where
00:11:22> 00:11:24:	the stress is and I think that as we think
00:11:24> 00:11:26:	about the lack of control.
00:11:26> 00:11:27:	In our current home settings,
00:11:27> 00:11:30:	how that's going to ripple out to other areas in
00:11:30> 00:11:31:	terms of mental health,
00:11:31> 00:11:34:	I think it's going to be something that's going to
00:11:34> 00:11:35:	stay with us for awhile.
00:11:35> 00:11:38:	You know. Oftentimes, as we think about the home stability,
00:11:38> 00:11:40:	I like to refer to it as an iceberg.
00:11:40> 00:11:42:	We focus a lot on homelessness,

00:11:42> 00:11:44:	which is kind of part of the iceberg you can
00:11:44> 00:11:44:	see,
00:11:44> 00:11:47:	but there's a lot of homelessness below the surface.
00:11:47> 00:11:50:	The hidden, homeless. What we know is that that's a
00:11:50> 00:11:54:	housing insecure population that often is associated with multiple moves,
00:11:54> 00:11:56:	overcrowded being doubled up in that often.
00:11:56> 00:11:58:	The root cause of that is unaffordable housing.
00:11:58> 00:12:00:	As we think about that,
00:12:00> 00:12:04:	we published in Children's Health Watch in February of 2018,
00:12:04> 00:12:08:	and Pediatrics, a study of low income renter families.
00:12:08> 00:12:12:	This is from our Children's Health Watch Research network.
00:12:12> 00:12:15:	We interviewed over 20,000 families an over 5 cities,
00:12:15> 00:12:20:	Boston, Baltimore, Philadelphia, Little Rock and Minneapolis,
00:12:20> 00:12:22:	and what we found was a third of families at
00:12:23> 00:12:26:	that point had a form of housing instability.
00:12:26> 00:12:29:	They were either behind on rent multiple moves.
00:12:29> 00:12:32:	Or had a history of homelessness in the child's young
00:12:32> 00:12:32:	life.
00:12:32> 00:12:36:	And each of these was associated with material hardships and
00:12:36> 00:12:37:	in terms of numbers.
00:12:37> 00:12:40:	Health outcomes. What we know is that there actually are
00:12:40> 00:12:43:	not a lot of overlap between these groups,
00:12:43> 00:12:46:	so if you were homeless in the child young lifetime,
00:12:46> 00:12:49:	that was a distinct group from families that were reporting
00:12:49> 00:12:52:	living in three or more places during the year had
00:12:52> 00:12:53:	multiple moves,
00:12:53> 00:12:55:	or reported being behind on rent.
00:12:55> 00:12:58:	And what I think is really crucial is is that
00:12:58> 00:12:59:	how much these?
00:12:59> 00:13:03:	Three different forms of housing instability were associated with adverse
00:13:03> 00:13:04:	health.
00:13:04> 00:13:05:	So as you can see here,
00:13:05> 00:13:08:	the purple bar is the behind on rent.
00:13:08> 00:13:10:	The Green bar is multiple moves.
00:13:10> 00:13:12:	The blue bar is homelessness,
00:13:12> 00:13:14:	and what I want you to focus on is that
00:13:14> 00:13:17:	purple bar that behind on rent group and just how
00:13:17> 00:13:19:	adverse health outcomes are 50%
00:13:19> 00:13:21:	higher risk of kids being fair.
00:13:21> 00:13:25:	Poor health, almost 100% increased risk of maternal Fairport

	Health
00:13:25> 00:13:26:	or close to 200%
00:13:26> 00:13:29:	increase risk of maternal depression.
00:13:29> 00:13:33:	Fourfold difference in food insecurity or reporting healthcare tradeoffs.
00:13:33> 00:13:36:	These are been pre covid era and we know that
00:13:36> 00:13:39:	millions more families are going to be behind on rent
00:13:39> 00:13:42:	and suffer the same types of homelessness.
00:13:42> 00:13:45:	The same types of adverse health outcomes that we typically
00:13:45> 00:13:48:	associate with homelessness as we think about it.
00:13:48> 00:13:51:	One of the things that's really important,
00:13:51> 00:13:53:	I think is thinking about place and this is a
00:13:54> 00:13:58:	map that's operationalizing something called the Child Opportunity Index.
00:13:58> 00:14:01:	It's an index that was developed by the Kirwan Institute
00:14:01> 00:14:02:	at Ohio State.
00:14:02> 00:14:06:	Which gradiated kind of 17 different factors into five different
00:14:07> 00:14:08:	opportunity levels.
00:14:08> 00:14:11:	So the dark red is the very high opportunity index
00:14:11> 00:14:13:	down to the very light.
00:14:13> 00:14:16:	Yellow is the very low opportunity index and this is
00:14:16> 00:14:18:	the the city of Boston.
00:14:18> 00:14:20:	For those that aren't familiar,
00:14:20> 00:14:23:	what we did is a colleague of mine actually worked
00:14:23> 00:14:26:	with our electronic health record.
00:14:26> 00:14:30:	Doctor Renee Boynton Jarrett from the Vital Village Network was
00:14:31> 00:14:33:	able to work on being able to.
00:14:33> 00:14:37:	Pull blood pressure readings out of our electronic health record
00:14:37> 00:14:39:	to show the bigger the circle,
00:14:39> 00:14:43:	the higher the prevalence of an elevated blood pressure at
00:14:43> 00:14:47:	age 3 above the 95th percentile and what you can
00:14:47> 00:14:51:	see here is that the lower opportunity neighborhoods had much
00:14:51> 00:14:54:	higher blood pressures even at age 3 years.
00:14:54> 00:14:58:	And So what this illustrates is that how disparities in
00:14:58> 00:15:02:	neighborhoods actually play out in the biology children.
00:15:02> 00:15:04:	What we know during the COVID-19.
00:15:04> 00:15:06:	Era is that the Maps of where cases are are
00:15:07> 00:15:10:	at a higher prevalence in low income neighborhoods.
00:15:10> 00:15:13:	We also know that the testing sites are less likely
00:15:13> 00:15:16:	to be in those neighborhoods that access to healthcare and

00:15:16> 00:15:19: 00:15:19> 00:15:22: 00:15:22> 00:15:25: 00:15:25> 00:15:28: 00:15:28> 00:15:31: 00:15:31> 00:15:34: 00:15:34> 00:15:35: 00:15:35> 00:15:38: 00:15:41> 00:15:44: 00:15:44> 00:15:44: 00:15:46> 00:15:48: 00:15:48> 00:15:51:	reliable jobs are less likely in those neighborhoods, and so we're going to see how your zip code may predict how well you survived the COVID-19 era. One of the ways that I just want to highlight is I've been struck that many people are wishing me to be well as much as wishing to be healthy, and I think it really. Highlights the drive towards well being, and again I want to thank the full frame initiative for letting me use some of these slides and what well being is really driven by. Aziz 5 domains of well being, social connectedness, feeling safe, feeling stable,
00:15:51> 00:15:55:	feeling masterful that you're in control of what your environment
00:15:56> 00:15:56:	is,
00:15:56> 00:15:58:	and having meaningful access to resources.
00:15:58> 00:16:01:	What we know in the COVID-19 era is that each
00:16:01> 00:16:05:	of these five domains has been undermined and therefore no
00:16:05> 00:16:06:	longer in balance,
00:16:06> 00:16:09:	so that. It's harder for us to feel well as
00:16:09> 00:16:13:	we think about what how that operationalizes into an equities
00:16:13> 00:16:16:	they get in the way of well being both on
00:16:16> 00:16:19:	his society level on our experiences and what choices we
00:16:19> 00:16:21:	have available to us.
00:16:21> 00:16:24:	We know that racism operates on a societal level that
00:16:24> 00:16:28:	experiences of trauma aren't equally distributed in populations and that
00:16:29> 00:16:32:	these lack of choices are really playing out in terms
00:16:32> 00:16:34:	of the inequities that we see.
00:16:34> 00:16:36:	And so as we think about it,
00:16:36> 00:16:38:	we do need to focus on being able to operate
00:16:38> 00:16:40:	on multiple levels,
00:16:40> 00:16:42:	so we can. Increase access to well being both at
00:16:43> 00:16:44:	changing structures,
00:16:44> 00:16:47:	being able to activate our our housing and grassroots communities,
00:16:47> 00:16:50:	and working with partners across the spectrum.
00:16:50> 00:16:52:	And so I always like to end with kind of
00:16:52> 00:16:56:	this concept of that housing acts as a vaccine through
00:16:56> 00:16:56:	equity,
00:16:56> 00:16:58:	right? Equality it doesn't mean equity,
00:16:58> 00:17:02:	right? If you have different heighted people and you treat

00:17:02> 00:17:03:	them all equally,
00:17:03> 00:17:05:	you give them one box to stand on.
00:17:05> 00:17:08:	Only the tallest person is going to reach that Apple
00:17:08> 00:17:10:	of opportunity on the tree.
00:17:10> 00:17:13:	It's only through equity that we actually all get that
00:17:13> 00:17:14:	same fair shot.
00:17:14> 00:17:17:	You give that all person one box you give the
00:17:17> 00:17:19:	medium high person 2 boxes.
00:17:19> 00:17:21:	You give the short person 3 boxes and then they
00:17:21> 00:17:23:	all get that same fair shot.
00:17:23> 00:17:26:	What I think is really important is that housing is
00:17:26> 00:17:29:	a form of equity that we can go through and
00:17:29> 00:17:32:	that can be something that can change how we operationalize
00:17:32> 00:17:36:	equity is really about resetting so that we can have
00:17:36> 00:17:40:	a housing vaccine for everyone and have everyone have that
00:17:40> 00:17:41:	access to well being.
00:17:41> 00:17:43:	So thank you thanks Megan Ann,
00:17:43> 00:17:46:	really appreciate that. At this point I would like to
00:17:46> 00:17:47:	welcome Doug Bibby,
00:17:47> 00:17:50:	Doug, so I think from a multifamily housing perspective I
00:17:50> 00:17:53:	think it's important to assess the situation.
00:17:53> 00:17:56:	We really gotta go back to the work that went
00:17:56> 00:17:59:	into the two trillion dollars stimulus package.
00:17:59> 00:18:02:	And you know, clearly the focus was on the consumer,
00:18:02> 00:18:04:	the reader, to us and and their needs first and
00:18:04> 00:18:05:	foremost.
00:18:05> 00:18:07:	And we wanted to make sure that people would still
00:18:08> 00:18:09:	have a roof over their heads.
00:18:09> 00:18:12:	That was everybody's focus going into this.
00:18:12> 00:18:14:	Because, you know, not the reader is not only our
00:18:14> 00:18:15:	customer,
00:18:15> 00:18:18:	but the consumers are the driving force for the economy.
00:18:18> 00:18:21:	But we had to fight for an understanding that if
00:18:21> 00:18:23:	renters can't pay monthly rent,
00:18:23> 00:18:26:	there is a harmful multiplier effect that cascades out over
00:18:26> 00:18:28:	apartment Staffs over suppliers.
00:18:28> 00:18:33:	Over fee managers are for local merchants over primary lenders
00:18:33> 00:18:36:	debt and equity providers and others.
00:18:36> 00:18:39:	But the core there's a fundamental lack of understanding of
00:18:39> 00:18:41:	how rental Housing Works in this country.

00:18:41> 00:18:44:	Who owns the stock, where the rent payment goes,
00:18:44> 00:18:47:	and other pertinent data.
00:18:47> 00:18:51:	Rental housing in the United States is highly fragmented and
00:18:51> 00:18:51:	55%
00:18:51> 00:18:53:	of the of the units are in one to force.
00:18:53> 00:18:57:	That is a really, really fragmented and dispersed ownership,
00:18:57> 00:19:01:	but it's even quite dispersed on the apartment side of
00:19:01> 00:19:02:	the business,
00:19:02> 00:19:05:	which is about 45% of the business.
00:19:05> 00:19:07:	And we have a host of.
00:19:07> 00:19:11:	Small Businesses 10s of thousands of small businesses that own
00:19:11> 00:19:15:	properties and then you have ownership of apartments that nobody
00:19:15> 00:19:18:	can put their their finger on the exact total.
00:19:18> 00:19:21:	But there is a substantial number of units owned by
00:19:21> 00:19:26:	pension funds that represent teachers and firefighters and police and
00:19:26> 00:19:27:	so on 401K's.
00:19:27> 00:19:30:	And so there are a lot of small business and
00:19:30> 00:19:33:	a lot of people just like renters who will be
00:19:33> 00:19:36:	affected by by this whole cover.
00:19:36> 00:19:40:	19 and the and the impact on the rental sector.
00:19:40> 00:19:43:	So this lack of understanding continues to plague the industry
00:19:43> 00:19:43:	and is,
00:19:43> 00:19:46:	as we witnessed with the wave of rent control initiatives
00:19:46> 00:19:47:	across the country.
00:19:47> 00:19:51:	But most recently in the deliberations that lead up to
00:19:51> 00:19:53:	the two trillion dollar stimulus bill.
00:19:53> 00:19:57:	We had to fight for attention when eviction moratoria were
00:19:57> 00:20:01:	under consideration because hardly anyone had figured out that.
00:20:01> 00:20:06:	Without forbearance, apartment owners could not sustain months of lower
00:20:06> 00:20:10:	rent payments without getting some slack from their creditors.
00:20:10> 00:20:14:	And they almost certainly would have to cut staff and
00:20:14> 00:20:18:	services with the ripple effect that I alluded to earlier.
00:20:18> 00:20:22:	So not to mention the ability to keep apartment communities
00:20:22> 00:20:26:	safe and sanitized in this in this kind of environment.
00:20:26> 00:20:29:	We were not entirely successful with their arguments,
00:20:29> 00:20:33:	as the CARES Act produced an undesirable disconnect between eviction

00:20:33> 00:20:35:	moratorium periods and the length of forbearance.
00:20:35> 00:20:39:	Nor was there a connection between the eviction moratoria
	and
00:20:39> 00:20:41:	COVID-19 and what we had to argue and did not
00:20:41> 00:20:44:	were not successful about was this is not going to
00:20:44> 00:20:46:	be a rental holiday out there for everybody.
00:20:46> 00:20:49:	There are plenty of folks who can afford to pay
00:20:49> 00:20:52:	their bills just as they have to pay their car
00:20:52> 00:20:52:	payments,
00:20:52> 00:20:57:	their insurance premiums and other payments people have to pay
00:20:57> 00:20:58:	their bills.
00:20:58> 00:21:01:	Plus, there was a lack of specific help for housing
00:21:01> 00:21:03:	in this in this stimulus package.
00:21:03> 00:21:04:	So what do we do?
00:21:04> 00:21:04:	So we sent out a series of recommendations to our
00:21:08> 00:21:08:	members.
00:21:08> 00:21:13:	And emphasizing one on one contact with every resident and
00:21:13> 00:21:18:	suggesting pricing strategies to accommodate those affected
	by COVID-19.
00:21:18> 00:21:22:	And essentially the message was love on your residence any
00:21:22> 00:21:23:	way you can.
00:21:23> 00:21:26:	One of our members has set up a \$5,000,000 Resident
00:21:26> 00:21:27:	Relief Fund,
00:21:27> 00:21:31:	another cut rents 10% across the board for all residents,
00:21:31> 00:21:35:	regardless of their income level or their circumstances.
00:21:35> 00:21:40:	Others implemented flexible payment plans that are in place now.
00:21:40> 00:21:44:	We're also going to release tomorrow the 1st Survey of
00:21:44> 00:21:46:	Rent Payments from industry data providers.
00:21:46> 00:21:50:	Those who are doing revenue management systems and others in
00:21:50> 00:21:55:	the business that will literally cover millions of apartment renters.
00:21:55> 00:22:00:	And this will begin to inform the deliberations regarding the
00:22:00> 00:22:02:	next phase of federal support.
00:22:02> 00:22:05:	So what's next? What we have some talking points that
00:22:05> 00:22:07:	we've we've created.
00:22:07> 00:22:10:	We're happy to share those with anyone who wants them
00:22:10> 00:22:12:	for what we're referring to,
00:22:12> 00:22:14:	not as in the next stimulus package,
00:22:14> 00:22:16:	but really as a disaster relief program.
00:22:16> 00:22:20:	Because we're really filling an economic coal and not necessarily

00:22:20> 00:22:22:	stimulating the economy.
00:22:22> 00:22:24:	But we're looking for. As you can see from the
00:22:24> 00:22:28:	slide and emergency Housing Assistance Fund for renter households,
00:22:28> 00:22:32:	the first assistance that went out with the \$1200 per.
00:22:32> 00:22:35:	Individual and then 500 per child.
00:22:35> 00:22:37:	Is the bare minimum and in the higher cost areas
00:22:37> 00:22:38:	it is way,
00:22:38> 00:22:39:	way less than is needed.
00:22:39> 00:22:42:	We also want to do financial assistance in modifying the
00:22:42> 00:22:44:	multifamily mortgage,
00:22:44> 00:22:48:	mortgage, forbearance, and eviction moratorium provisions in the CARES Act.
00:22:48> 00:22:49:	There's a.
00:22:49> 00:22:53:	Huge gap between the amount of time allowed for eviction
00:22:53> 00:22:55:	moratoria an for forbearance.
00:22:55> 00:22:59:	As I said before. If the apartment owners cannot get
00:22:59> 00:23:00:	forbearance,
00:23:00> 00:23:03:	they literally a lot are going to go out of
00:23:04> 00:23:04:	business.
00:23:04> 00:23:07:	And the small Business Administration's Paycheck protection program.
00:23:07> 00:23:12:	We'd like to see it expanded to include multifamily businesses.
00:23:12> 00:23:15:	The April SBA rule denied eligibility to rent rental,
00:23:15> 00:23:17:	housing developer and owner firms,
00:23:17> 00:23:20:	or urging a reversal of this decision so that rental
00:23:20> 00:23:24:	housing developers and student housing operators can qualify and these
00:23:24> 00:23:27:	business should also qualify for the CARES Act.
00:23:27> 00:23:30:	Eligibility waiver for certain business concerns.
00:23:30> 00:23:34:	We'd also like to see an enacted multifamily depreciation parity
00:23:34> 00:23:35:	Act.
00:23:35> 00:23:39:	And then finally an infrastructure investment packages that that promote
00:23:39> 00:23:43:	housing construction and rehabilitation in certain markets.
00:23:43> 00:23:47:	We've seen a moratoria, a moratorium on construction activities and
00:23:48> 00:23:52:	rollbacks in other markets particularly harmful to the student housing
00:23:52> 00:23:56:	sector where they are racing to get properties up and
00:23:56> 00:23:57:	ready for the lease up.
00:23:57> 00:24:01:	That begins in August. If they miss that they've missed

00:24:01> 00:24:01:	the season,
00:24:01> 00:24:04:	so there's a lot of stress out there.
00:24:04> 00:24:07:	We were. Disappointed with the CARES Act in that in
00:24:07> 00:24:10:	its lack of attention to the housing issues with the
00:24:10> 00:24:10:	service.
00:24:10> 00:24:14:	We're also looking to work with other groups to make
00:24:14> 00:24:17:	sure that there's a fund for servicers who have to
00:24:17> 00:24:19:	bear a lot of risk in the system.
00:24:19> 00:24:21:	So there are a lot of things to either fix
00:24:21> 00:24:23:	or promote going forward.
00:24:23> 00:24:26:	I'm happy to take any questions and I appreciate the
00:24:26> 00:24:28:	opportunity to have been included today.
00:24:28> 00:24:30:	Thank you. Thanks so much Doug.
00:24:30> 00:24:34:	We really appreciate your perspective and.
00:24:34> 00:24:37:	Next, very very pleased to have with us dianion,
00:24:37> 00:24:41:	President and CEO of the National Low Income Housing Coalition.
00:24:41> 00:24:44:	Diane is going to talk to us about the particular
00:24:44> 00:24:48:	needs of lower income households and and the folks who
00:24:48> 00:24:50:	are serving those households today.
00:24:50> 00:24:52:	Diane, thanks so much for joining us.
00:24:52> 00:24:55:	Thanks Christopher for having me.
00:24:55> 00:24:59:	I really appreciate the opportunity and I'm glad to be
00:24:59> 00:25:00:	here.
00:25:00> 00:25:03:	So I think when we talk about the challenges that
00:25:03> 00:25:07:	the lowest income people are facing as a result of
00:25:08> 00:25:08:	COVID-19,
00:25:08> 00:25:13:	it's important to start with an understanding of what they
00:25:13> 00:25:17:	were facing before COVID-19 ever came to our country and
00:25:17> 00:25:22:	before we had coronavirus as a consideration we had in
00:25:22> 00:25:26:	our country, over 560,000 people on any given night who
00:25:26> 00:25:30:	are experiencing homelessness and those numbers.
00:25:30> 00:25:34:	The number of people who are experiencing homelessness have been
00:25:34> 00:25:37:	increasing for the last three years,
00:25:37> 00:25:39:	and in some communities they've been.
00:25:39> 00:25:44:	The numbers have been increasing dramatically and the challenge of
00:25:44> 00:25:47:	homelessness has become increasingly visible.
00:25:47> 00:25:51:	So in some communities, specially along the West Coast
00:25:51> 00:25:52:	homelessness is increased,
00:25:52> 00:25:56:	there have also been dramatic increases in the number of

00:25:56> 00:26:00:	people who are homeless and without any shelter at all.
00:26:00> 00:26:05:	And the reason why the number of people experiencing homelessness
00:26:05> 00:26:10:	has been increasing is primarily a result of increasing housing
00:26:10> 00:26:13:	costs and for the lowest income workers,
00:26:13> 00:26:18:	mostly stagnant wages and again even before COVID-19 came to
00:26:18> 00:26:19:	the country,
00:26:19> 00:26:22:	we had a shortage of 7 million homes,
00:26:22> 00:26:26:	affordable and available to the lowest income people.
00:26:26> 00:26:30:	So another way of saying that same number is for
00:26:30> 00:26:31:	every 100.
00:26:31> 00:26:33:	Of the lowest income renters,
00:26:33> 00:26:37:	I'm talking bout seniors, people with disabilities,
00:26:37> 00:26:40:	families with young kids. For every 100 of them there
00:26:40> 00:26:44:	are fewer than 30 seven homes affordable and available to
00:26:44> 00:26:45:	them.
00:26:45> 00:26:48:	And you can see from this map on your screen
00:26:48> 00:26:52:	that the shortage ranges from most severe to least severe.
00:26:52> 00:26:55:	But there is no community in the country that has
00:26:55> 00:27:00:	a sufficient number of homes that are affordable and available
00:27:00> 00:27:02:	to the lowest income people.
00:27:02> 00:27:05:	So because of this severe shortage,
00:27:05> 00:27:09:	we had a situation again before COVID-19 were about 8
00:27:09> 00:27:13:	million of the lowest income renters in our country.
00:27:13> 00:27:18:	We're not homeless yet, but they were doubling and tripling
00:27:18> 00:27:23:	up with other families and they were severely cost burdened.
00:27:23> 00:27:27:	Paying 50, 60, 70 percent of their income each month
00:27:27> 00:27:29:	just to keep a roof over their heads.
00:27:29> 00:27:32:	So I always would say when I would.
00:27:32> 00:27:36:	Describe this situation to people that you know when you
00:27:36> 00:27:38:	have such limited income to begin with,
00:27:38> 00:27:41:	an you're paying more than half of it just to
00:27:41> 00:27:43:	keep a roof over your head.
00:27:43> 00:27:45:	You have very little left over.
00:27:45> 00:27:48:	You have no cushion to be able to absorb a
00:27:48> 00:27:49:	financial shock.
00:27:49> 00:27:53:	And of course, coronavirus is the financial shock and this
00:27:53> 00:27:54:	slide is kind of blurry,
00:27:54> 00:27:56:	but you get the point.
00:27:56> 00:27:58:	And you've seen these numbers before.

00:27:58> 00:28:01:	Just a shocking number of people in our country who
00:28:01> 00:28:02:	are losing jobs.
00:28:02> 00:28:07:	Who are losing hours? Who are losing income and again
00:28:07> 00:28:10:	when you consider the lowest wage,
00:28:10> 00:28:14:	workers are are some of those who are losing their
00:28:14> 00:28:15:	jobs first.
00:28:15> 00:28:19:	We know that just as a result of coronavirus,
00:28:19> 00:28:22:	one of the outcomes will be an increase of at
00:28:22> 00:28:26:	least another million and a half families.
00:28:26> 00:28:31:	By our estimates of severely cost burdened extremely low income
00:28:31> 00:28:32:	renters.
00:28:32> 00:28:35:	So if we had a system in our country where
00:28:35> 00:28:38:	we could catch people when they fell off of a
00:28:38> 00:28:40:	financial Cliff,
00:28:40> 00:28:45:	we could better better weather this disaster that we're experiencing
00:28:45> 00:28:45:	right now.
00:28:45> 00:28:48:	But we don't have that system.
00:28:48> 00:28:51:	Instead we have a system in our country where only
00:28:51> 00:28:56:	one in every four households who needs housing assistance gets
00:28:56> 00:28:56:	any.
00:28:56> 00:29:00:	So 75% of people who need housing assistance.
00:29:00> 00:29:04:	Um? Gets none. They're the folks who are standing in
00:29:04> 00:29:08:	line waiting to add their names to know years or
00:29:08> 00:29:09:	decades long.
00:29:09> 00:29:14:	Waiting lists. Hoping to win what's essentially a housing lottery
00:29:14> 00:29:15:	in our system.
00:29:15> 00:29:20:	So now because we didn't address these severe shortages and
00:29:20> 00:29:24:	the reality of homelessness in our country for so many
00:29:24> 00:29:24:	years now,
00:29:24> 00:29:27:	we face these really chilling scenarios.
00:29:27> 00:29:29:	I'm sorry. Go back one slide,
00:29:29> 00:29:32:	please. So now we have these,
00:29:32> 00:29:37:	really. Chilling scenarios where we have to consider you know
00:29:37> 00:29:43:	what happens when people who are sleeping in homeless encampments.
00:29:43> 00:29:46:	And have no access to hot water or soap.
00:29:46> 00:29:49:	What happens when they face a pandemic,
00:29:49> 00:29:53:	right? What happens when we have millions of people who

00:29:53> 00:29:56:	on a good day are on the cusp of losing
00:29:56> 00:29:57:	their homes?
00:29:57> 00:30:00:	In the middle of a pandemic,
00:30:00> 00:30:04:	when our collective health depends on our ability to stay
00:30:05> 00:30:05:	home right?
00:30:05> 00:30:09:	So maybe 1 result of this is that.
00:30:09> 00:30:12:	We have a better understanding of everything that Megan has
00:30:12> 00:30:14:	spent her career teaching us,
00:30:14> 00:30:16:	and what she talked about earlier,
00:30:16> 00:30:19:	right? Maybe now we really understand.
00:30:19> 00:30:22:	Professionally, personally, you know in a very new,
00:30:22> 00:30:26:	profound way that housing is healthcare.
00:30:26> 00:30:27:	And I think whether or not,
00:30:27> 00:30:31:	we understand that. This much is clear that we will
00:30:31> 00:30:35:	not contain the pandemic until everyone of us has an
00:30:35> 00:30:37:	ability to isolate.
00:30:37> 00:30:41:	It's really important to. I think I just want to
00:30:41> 00:30:45:	lift up and make sure that we all recognize that
00:30:45> 00:30:49:	this pandemic is not a great equalizer and that the
00:30:49> 00:30:54:	virus certainly doesn't discriminate and who get in in terms
00:30:54> 00:30:55:	of who gets sick.
00:30:55> 00:30:58:	But our healthcare system does,
00:30:58> 00:31:01:	and our segregated housing system does.
00:31:01> 00:31:05:	And we already know that's not what this slide shows,
00:31:05> 00:31:08:	but just to keep this up for a moment.
00:31:08> 00:31:13:	But we already know from the communities that are starting
00:31:13> 00:31:17:	to release some data that the virus is killing.
00:31:17> 00:31:24:	Black families disproportionately. 70% of the deaths in many communities
00:31:24> 00:31:27:	so far are African American people.
00:31:27> 00:31:32:	This is because the underlying health conditions that put us
00:31:32> 00:31:36:	at risk of getting very sick or even dying from
00:31:36> 00:31:37:	coronavirus.
00:31:37> 00:31:41:	Are the same health conditions that come when we live
00:31:42> 00:31:44:	in poverty things like heart,
00:31:44> 00:31:47:	heart, conditions or diabetes or asthma right?
00:31:47> 00:31:53:	And we know that people experiencing poverty are disproportionately black
00:31:53> 00:31:54:	households.
00:31:54> 00:31:58:	Saying with people who experiencing experience homelessness.
00:31:58> 00:32:04:	They are disproportionately black people where African

00.22.04 > 00.22.04.	Americans make up
00:32:04> 00:32:04:	about 13%
00:32:04> 00:32:08:	of the general population. They make up 40%.
00:32:08> 00:32:11:	Of people who are experiencing homelessness and 50%
00:32:11> 00:32:13:	of homeless families with kids.
00:32:13> 00:32:17:	And this slide shows you that the same is true
00:32:17> 00:32:22:	for extremely low income renters that they are
	disproportionately people
00:32:22> 00:32:22:	of color.
00:32:22> 00:32:25:	And when we start to talk about a need to
00:32:25> 00:32:28:	create provide relief for higher income renters,
00:32:28> 00:32:32:	it might be true. I'm not suggesting it's not that
00:32:32> 00:32:35:	the there is not a need that exists there,
00:32:35> 00:32:38:	but we should just be very clear that when we
00:32:38> 00:32:40:	are talking about higher income.
00:32:40> 00:32:45:	Renters. We're talking overwhelmingly about white households who are not
00:32:45> 00:32:49:	being disproportionately impacted by the virus,
00:32:49> 00:32:52:	so we have to make sure that in the solutions
00:32:52> 00:32:57:	we are one certainly not exacerbating racial inequities that exist,
00:32:57> 00:33:01:	but that we are using these billions of dollars to
00:33:01> 00:33:05:	actually alleviate and address some of the racial disparities that
00:33:05> 00:33:08:	exist in our country and in our systems.
00:33:08> 00:33:10:	So the solutions you know.
00:33:10> 00:33:14:	Really, as they've always been when it comes to solutions
00:33:14> 00:33:17:	to homelessness and housing poverty,
00:33:17> 00:33:21:	it's pretty simple, right? And I think now more than
00:33:21> 00:33:24:	ever we have to 1st Protect and House people who
00:33:24> 00:33:25:	are homeless.
00:33:25> 00:33:30:	We have to prevent more people from becoming homeless in
00:33:30> 00:33:33:	the middle of a public health emergency.
00:33:33> 00:33:37:	And we have to preserve the very limited affordable housing
00:33:37> 00:33:39:	that exists in our country.
00:33:39> 00:33:41:	So the CARES Act passed.
00:33:41> 00:33:44:	We worked hard. To ensure that there were significant
	funding
00:33:45> 00:33:49:	for homeless outreach workers and homeless shelter
	providers through the
00:33:49> 00:33:51:	emergency Solutions Grants program,
00:33:51> 00:33:55:	there's 4 billion dollars allocated for that purpose.
00:33:55> 00:33:56:	That's a lot of money.

00:33:56> 00:33:59:	It's a lot more money than homeless shelters have at
00:33:59> 00:34:00:	the moment,
00:34:00> 00:34:03:	and it's badly needed so that they can do some
00:34:03> 00:34:06:	of the most basic things of getting people who are
00:34:06> 00:34:09:	homeless and sleeping on a sidewalk off that sidewalk and
00:34:09> 00:34:12:	into a hotel room so that they can be safe
00:34:12> 00:34:13:	during the pandemic.
00:34:13> 00:34:17:	I'll be safe during it and also doing things like
00:34:17> 00:34:21:	deconcentrating their shelters in order to implement social distancing and
00:34:21> 00:34:23:	keep people safe.
00:34:23> 00:34:26:	So 4 billion dollars will go to shelter providers soon,
00:34:26> 00:34:29:	and it can be used for a lot of important
00:34:29> 00:34:31:	purposes to start saving lives,
00:34:31> 00:34:34:	and it's not enough. We're going to need more than
00:34:34> 00:34:37:	that and I'll talk about that a second next slide,
00:34:37> 00:34:39:	please.
00:34:39> 00:34:42:	We also worked to get 5 billion dollars in Community
00:34:42> 00:34:46:	development block grants to local communities and really important to
00:34:46> 00:34:49:	know that because of some of the waivers that were
00:34:49> 00:34:51:	included in this grant program,
00:34:51> 00:34:54:	these funds can be used for emergency rental assistance,
00:34:54> 00:34:57:	will have some new materials out soon that we've been
00:34:57> 00:35:00:	working on with mayors from across the country,
00:35:00> 00:35:03:	which is some guidance for local communities about how they
00:35:03> 00:35:06:	can use these funds to provide rental assistance.
00:35:06> 00:35:10:	The rest that another like 3 billion dollars altogether was.
00:35:10> 00:35:14:	Funding for different subsidized housing programs.
00:35:14> 00:35:17:	Most of this money is meant to make up for
00:35:17> 00:35:21:	the lost income when residents say of public housing are
00:35:21> 00:35:23:	having their incomes go down,
00:35:23> 00:35:27:	the amount that they're paying towards their rent goes down
00:35:27> 00:35:27:	as well.
00:35:27> 00:35:31:	But the pH is need that money to continue operations,
00:35:31> 00:35:35:	and so similarly for Section 8 vouchers and other programs,
00:35:35> 00:35:39:	these funds are meant to account for that lost income
00:35:39> 00:35:41:	and keep the housing.
00:35:41> 00:35:44:	Operators more or less whole in the process,
00:35:44> 00:35:48:	and there are a number of moratoriums on evictions and
00:35:48> 00:35:53:	foreclosures when it comes to evictions for residents of subsidized

00:35:53> 00:35:54:	housing apartments.
00:35:54> 00:35:59:	That's the most uniform policy where those evictions there there
00:35:59> 00:36:03:	is essentially a blanket moratorium on evictions for all subsidized
00:36:04> 00:36:08:	housing tenants and then includes residents of low income housing
00:36:08> 00:36:12:	tax credit properties. There are also some moratoria.
00:36:12> 00:36:16:	For an eviction filings for renters in homes that are
00:36:16> 00:36:21:	covered by federally backed mortgage is also an important step
00:36:21> 00:36:22:	forward,
00:36:22> 00:36:26:	but very confusing for renters who have no idea what
00:36:26> 00:36:30:	who or what is backing the mortgages of the homes
00:36:30> 00:36:31:	that they live in.
00:36:31> 00:36:34:	So some work to do to improve that as well.
00:36:34> 00:36:37:	Next slide please.
00:36:37> 00:36:41:	So much more action is needed and we are pushing
00:36:41> 00:36:43:	in the next spending package.
00:36:43> 00:36:47:	We're already working with leadership and members of Congress to
00:36:47> 00:36:51:	ensure that the next funding bill includes more money for
00:36:51> 00:36:52:	emergency solutions,
00:36:52> 00:36:56:	grants those. Again, that's the money for those shelter providers
00:36:56> 00:36:58:	and outreach workers.
00:36:58> 00:37:01:	We need at least 11 1/2 billion dollars more we
00:37:01> 00:37:05:	are pushing for a national uniform moratorium on evictions and
00:37:05> 00:37:06:	foreclosures right now.
00:37:06> 00:37:10:	What we have is a patchwork of policies at the
00:37:10> 00:37:13:	federal level at many state and local levels.
00:37:13> 00:37:16:	Last I counted there were about 15 states that had
00:37:16> 00:37:20:	some degree of moratoria on evictions and foreclosures and there
00:37:20> 00:37:22:	were about two dozen cities who had the same.
00:37:22> 00:37:25:	That's good news for the people who live in those
00:37:26> 00:37:26:	communities,
00:37:26> 00:37:29:	but a lot of people are falling through the cracks
00:37:29> 00:37:33:	and it's creating a lot of confusion for everybody and
00:37:33> 00:37:36:	so we are pushing for there to be a national
00:37:36> 00:37:39:	uniform policy that assures everybody in the country.
00:37:39> 00:37:43:	That we won't lose our homes in the midst of
00:37:43> 00:37:44:	a pandemic.

00:37:44> 00:37:49:	And we're pushing 400 billion dollars at least of emergency
00:37:49> 00:37:50:	rental assistance.
00:37:50> 00:37:54:	We did an analysis. We released the paper today to
00:37:54> 00:37:57:	show why 100 billion dollars,
00:37:57> 00:38:01:	who that who that covers and how much it costs
00:38:01> 00:38:02:	per person.
00:38:02> 00:38:06:	But we believe this funding is really a senchal in
00:38:06> 00:38:10:	the next package and the purpose of it is really
00:38:10> 00:38:10:	twofold.
00:38:10> 00:38:14:	One is to protect low income renters from falling off
00:38:14> 00:38:16:	a financial Cliff.
00:38:16> 00:38:20:	Once those moratoriums are lifted and back rent is owed
00:38:20> 00:38:20:	right,
00:38:20> 00:38:23:	the last thing we want to do is saddle low
00:38:23> 00:38:24:	income.
00:38:24> 00:38:27:	People with more debt during this crisis and we have
00:38:27> 00:38:33:	to recognize that especially small landlords cannot continue to maintain
00:38:33> 00:38:37:	and operate their units without rental income coming in.
00:38:37> 00:38:40:	So we also don't want to end this crisis having
00:38:40> 00:38:41:	lost.
00:38:41> 00:38:45:	Some of our very important affordable housing infrastructure in this
00:38:45> 00:38:46:	country.
00:38:46> 00:38:50:	And then we also need some other resources and policies
00:38:50> 00:38:53:	related to banning sweeps of homeless encampments,
00:38:53> 00:38:55:	emergency funds for public housing,
00:38:55> 00:38:59:	another HUD, housing developers, and access to legal services,
00:38:59> 00:39:03:	and housing counseling and just want to leave this for
00:39:03> 00:39:04:	us all as.
00:39:04> 00:39:08:	A cautionary tale. This is this is a photo that
00:39:08> 00:39:12:	really sticks with me and I hope it will with
00:39:12> 00:39:13:	you as well.
00:39:13> 00:39:17:	This is the response that the city of Las Vegas
00:39:17> 00:39:22:	implemented when an employee in a homeless shelter.
00:39:22> 00:39:27:	Was positive for COVID-19. They shut down the shelter and
00:39:27> 00:39:31:	they had people sleep in this parking lot 6 feet
00:39:31> 00:39:35:	apart without so much as a mattress or read man
00:39:35> 00:39:38:	in a city with 100,000 vacant hotel rooms.
00:39:38> 00:39:41:	So one this is this is a I think an
00:39:41> 00:39:45:	example for all of us of what we shouldn't do,
00:39:45> 00:39:49:	how we shouldn't respond but also of just how much

00:39:49> 00:39:53:	is at stake because the people of the city of.
00:39:53> 00:39:57:	Vegas will not contain COVID-19 until everyone of these people
00:39:57> 00:40:00:	has a safer place than this to isolate and so
00:40:01> 00:40:03:	this impacts not just those families,
00:40:03> 00:40:06:	not just the city, but the whole country.
00:40:06> 00:40:09:	We all have a stake in getting this right and
00:40:09> 00:40:13:	I'll leave it there and look forward to your questions
00:40:13> 00:40:15:	and conversation.
00:40:15> 00:40:18:	Thanks, Christopher. Pardon me, thanks so much.
00:40:18> 00:40:21:	Diane, thanks to Megan and Doug as well.
00:40:21> 00:40:25:	We have a robust set of questions that's been.
00:40:25> 00:40:29:	That are being posed and I'd like to start with
00:40:29> 00:40:32:	with one which it would be great if we could
00:40:32> 00:40:37:	get each of your perspectives kind of beyond the advocacy
00:40:37> 00:40:42:	and policy space. What can owners and operators of multifamily
00:40:42> 00:40:45:	housing kind of do on their own now?
00:40:45> 00:40:49:	Or should they be doing now in response to various
00:40:49> 00:40:51:	aspects of this crisis?
00:40:51> 00:40:55:	Certainly policy responses is justified and warranted.
00:40:55> 00:40:57:	But there's also a great need.
00:40:57> 00:41:00:	Kind of for an immediate response among many of those
00:41:00> 00:41:01:	whose fault today,
00:41:01> 00:41:04:	so I would appreciate it if you could each talk
00:41:04> 00:41:06:	a little bit about kind of.
00:41:06> 00:41:10:	What are the immediate things that owner operators?
00:41:10> 00:41:14:	Can do to address to address this crisis and Doug,
00:41:14> 00:41:16:	why don't I have to start with you on that
00:41:16> 00:41:19:	question if you don't work here?
00:41:19> 00:41:22:	No problem at all. What we have said all along
00:41:22> 00:41:23:	for weeks.
00:41:23> 00:41:26:	Many weeks is for each of the owners.
00:41:26> 00:41:31:	Or the managers who are operating for those owners to
00:41:31> 00:41:33:	contact every single resident.
00:41:33> 00:41:35:	And and assess their needs.
00:41:35> 00:41:38:	I mean, this is a time when it's gotta be
00:41:38> 00:41:39:	one on one contact.
00:41:39> 00:41:43:	They have to. The readers do understand that someone cares
00:41:44> 00:41:48:	about them and someone cares about restructuring their payment plans
00:41:49> 00:41:50:	if they need to.

00:41:50> 00:41:53:	So what we've had a great deal of success in
00:41:53> 00:41:55:	in in communicating that,
00:41:55> 00:41:59:	and a lot of our members have been following that.
00:41:59> 00:42:03:	And thanking their residents when they make their payments.
00:42:03> 00:42:06:	Those who can. And so I think that personal contact
00:42:06> 00:42:09:	and letting every single person know that you want to
00:42:09> 00:42:13:	work with them and you want to understand their needs
00:42:13> 00:42:15:	as best you can is the best way to approach
00:42:15> 00:42:16:	it.
00:42:16> 00:42:17:	Great thanks for that, Diane.
00:42:17> 00:42:21:	Do you have any kind of particular perspective from owners
00:42:21> 00:42:25:	of properties that are there serving lower income populations?
00:42:25> 00:42:28:	I'm sorry Christopher, can I ask you to repeat the
00:42:28> 00:42:29:	original question again?
00:42:29> 00:42:32:	Sure, the question is is what can be done by
00:42:32> 00:42:35:	owners kind of in the short and immediate term.
00:42:35> 00:42:38:	To address the needs of of their of their tenants
00:42:38> 00:42:41:	to address the various challenges of COVID-19.
00:42:41> 00:42:46:	Understanding that there are kind of bigger picture and longer
00:42:46> 00:42:47:	term policy needs.
00:42:47> 00:42:50:	What can they do on their own kind of starting
00:42:50> 00:42:52:	today to address those needs to?
00:42:52> 00:42:55:	Yeah thank you. Thanks for that and thanks for the
00:42:55> 00:42:56:	question.
00:42:56> 00:42:59:	It's a good one. I think that right so there's
00:42:59> 00:43:03:	a lot of needs that exist among families and people
00:43:03> 00:43:03:	who live.
00:43:03> 00:43:08:	Let's say in subsidized. Housing or in housing that's under
00:43:08> 00:43:12:	operated by some of the bigger nonprofit developers who are
00:43:12> 00:43:17:	serving lower income people and those needs go beyond being
00:43:17> 00:43:20:	in a home. It also they go towards,
00:43:20> 00:43:24:	you know, having Wi-Fi or computers in order to continue
00:43:24> 00:43:29:	educating their children while schools are closed or they go
00:43:29> 00:43:32:	to being able to have a sufficient amount of food.
00:43:32> 00:43:35:	Again while schools are closed or why?
00:43:35> 00:43:38:	While their income is going down,
00:43:38> 00:43:42:	and while some of the food banks are struggling to
00:43:42> 00:43:44:	keep enough food on the shelves,
00:43:44> 00:43:48:	so I think partnerships in this moment are critical and
00:43:48> 00:43:52:	having housing providers who already do this work often.

00:43:52> 00:43:56:	But you know, really reaching out to the food banks
00:43:56> 00:44:00:	to the local libraries which are closed but might have
00:44:00> 00:44:05:	equipment that they can donate for some purposes and really
00:44:05> 00:44:09:	being resourceful. And connected as much as possible to
00.44.00> 00.44.00.	kind
00:44:09> 00:44:13:	of triage can really meet all of these tremendous needs
00:44:13> 00:44:16:	while they wait for some of this federal money to
00:44:16> 00:44:20:	start flowing that can start meeting at least some of
00:44:20> 00:44:20:	the needs.
00:44:20> 00:44:23:	Great, great thank you for that Diane,
00:44:23> 00:44:27:	and would appreciate your perspective on this as well.
00:44:27> 00:44:30:	Megan, one of the things that you mentioned was that
00:44:30> 00:44:34:	some questions have been asked about is you mentioned
	that
00:44:34> 00:44:38:	that we really haven't necessarily thought about?
00:44:38> 00:44:41:	People being in their homes and their homes 24/7.
00:44:41> 00:44:45:	Are there things that property owners need to be thinking
00:44:45> 00:44:48:	about in terms of addressing that reality?
00:44:48> 00:44:51:	For the short to mid term and are there other
00:44:51> 00:44:54:	things that they should be doing in terms of the
00:44:54> 00:44:57:	way that they're operating their properties to address?
00:44:57> 00:45:01:	Kind of the additional risks that are present now?
00:45:01> 00:45:04:	Yeah, so I think that there are a couple of
00:45:04> 00:45:09:	really interesting things that I've observed among the affordable housing.
00:45:09> 00:45:13:	Providers here in Massachusetts that I think are really creative.
00:45:13> 00:45:16:	I think the first is obviously it's incredibly hard to
00:45:16> 00:45:20:	get cleaning supplies right now because of the lack of
00:45:20> 00:45:23:	them in the stores or things like that.
00:45:23> 00:45:26:	The other pieces that a lot of cleaning supplies actually
00:45:26> 00:45:28:	may have toxic stuff.
00:45:28> 00:45:30:	You know, like some of the bleach is,
00:45:30> 00:45:34:	if they're chlorinated or some of the air fresheners or
00:45:34> 00:45:35:	other things,
00:45:35> 00:45:37:	and so some of the many of the local public
00:45:37> 00:45:42:	health departments have really amazing resources about how to mix.
00:45:42> 00:45:46:	Quote unquote green cleaning supplies where you can do that
00:45:46> 00:45:50:	naturally with things like lemon juice and baking soda and
00:45:50> 00:45:54:	other things that you may be able to to actually
00:45:54> 00:45:58:	buy in the stores, particularly the City of Los Angeles,

00:45:58> 00:46:03:	has green cleaning supply recipes in 12 different languages that
00:46:03> 00:46:04:	you can access,
00:46:04> 00:46:08:	and so I really encourage being able to help people
00:46:08> 00:46:12:	necessarily mix their own cleaning supplies safely.
00:46:12> 00:46:15:	As a way to potentially make housing healthier,
00:46:15> 00:46:17:	I think is really important.
00:46:17> 00:46:20:	The other thing that I've seen is that certain senior
00:46:20> 00:46:24:	housing developments because of the fear of social isolation,
00:46:24> 00:46:29:	have been instituting quote unquote social hours where people open
00:46:29> 00:46:32:	their doors and are able to wave at each other
00:46:32> 00:46:36:	and potentially have conversations as a way to to connect
00:46:36> 00:46:38:	a little bit. As at a safe distance as a
00:46:38> 00:46:42:	way to try to encourage some type of social connectivity.
00:46:42> 00:46:44:	And I just want to highlight,
00:46:44> 00:46:47:	I definitely think what Doug and Diane said.
00:46:47> 00:46:50:	That was really important is there are resources in the
00:46:50> 00:46:51:	Community,
00:46:51> 00:46:54:	food banks or others that are able to sometimes do
00:46:54> 00:46:55:	drop offs.
00:46:55> 00:46:58:	And so if there are ways in which residents service
00:46:58> 00:47:01:	providers can check in with each of their tenants and
00:47:01> 00:47:04:	be able to be that connector to the other resources,
00:47:04> 00:47:07:	I do think that's a way that can be really
00:47:07> 00:47:11:	tangible way of meaningful support that can be really helpful.
00:47:11> 00:47:13:	Great, great, thanks so much.
00:47:13> 00:47:17:	Want to move on to another group of questions that
00:47:17> 00:47:22:	are focused on design and building codes and would love
00:47:22> 00:47:23:	to hear any.
00:47:23> 00:47:27:	Any perspectives that and maybe again,
00:47:27> 00:47:30:	well, we'll start with you Doug on.
00:47:30> 00:47:34:	Are you hearing from from your members of kind of
00:47:34> 00:47:39:	design changes that they're looking at for their housing to
00:47:39> 00:47:43:	be more resilient in a similar kind of of.
00:47:43> 00:47:45:	Of circumstance in the future,
00:47:45> 00:47:49:	is there an expectation that there are going to be
00:47:49> 00:47:50:	major kind of?
00:47:50> 00:47:54:	Are substantial changes in building codes?
00:47:54> 00:47:57:	Related to this an I guess kind of on a
00:47:57> 00:47:59:	more on a on a more granular level.
00:47:59> 00:48:02:	As an example of the design question,

00:48:02> 00:48:06:	what's happening with with common spaces that obviously aren't able
00:48:06> 00:48:10:	to be used the same way in the current environment?
00:48:10> 00:48:13:	And are you starting to see what the future might
00:48:13> 00:48:16:	look like of design and use of those spaces?
00:48:16> 00:48:20:	Thanks, Christopher. I think it's way too early.
00:48:20> 00:48:24:	Don't don't forget, we're just still coming to grips with
00:48:24> 00:48:26:	this as a country.
00:48:26> 00:48:31:	And I do think that many of the.
00:48:31> 00:48:35:	Leading builders and certainly of the architectural firms,
00:48:35> 00:48:38:	had been already refocusing their attention on how to get
00:48:38> 00:48:41:	more affordable product to the market,
00:48:41> 00:48:45:	frankly. And what worries me about this pandemic and its
00:48:45> 00:48:51:	implications thereof is that we might find ourselves even farther
00:48:51> 00:48:53:	behind coming out of this.
00:48:53> 00:48:56:	We just don't know what this will mean.
00:48:56> 00:48:58:	Longer term, you know it.
00:48:58> 00:49:00:	In one scenario, if you have a,
00:49:00> 00:49:04:	if you have a vaccine that can be administered within
00:49:05> 00:49:07:	a reasonable timeframe from now,
00:49:07> 00:49:11:	then we can at least eliminate one fear of this
00:49:11> 00:49:12:	pen pandemic.
00:49:12> 00:49:15:	From rearing its ugly head again,
00:49:15> 00:49:18:	but you know, I do worry that people will be
00:49:18> 00:49:21:	concerned about any public spaces,
00:49:21> 00:49:27:	whether it's ballparks or theaters or museums or apartment communities
00:49:27> 00:49:29:	going forward and.
00:49:29> 00:49:32:	And I think it will set us back a bit
00:49:32> 00:49:35:	in terms of doing some of the vital work that
00:49:35> 00:49:39:	we need to do to frankly create denser communities near
00:49:39> 00:49:44:	transit nodes to allow people of lesser economic means to
00:49:44> 00:49:49:	reduce their transportation costs and also process potential at the
00:49:49> 00:49:52:	same time reduce their housing costs so.
00:49:52> 00:49:55:	I just think it's way too early for the design
00:49:55> 00:49:56:	side of this thing,
00:49:56> 00:50:00:	but there is important work going on in the affordable
00:50:01> 00:50:01:	side.
00:50:01> 00:50:04:	No thanks, thanks very much Doug.
00:50:04> 00:50:08:	I appreciate that and I guess kind of building on
00:50:08> 00:50:11:	on your your points about affordability.

00:50:11> 00:50:16:	Diane, what we already had a very severe shortage of
00:50:16> 00:50:16:	units,
00:50:16> 00:50:21:	particularly at the very low income and extremely low income
00:50:21> 00:50:25:	end of things going in to this crisis.
00:50:25> 00:50:30:	How do you see this impacting made those segments coming
00:50:30> 00:50:32:	out of the crisis and?
00:50:32> 00:50:34:	How do you? How do you see production?
00:50:34> 00:50:36:	Being able to respond to that?
00:50:36> 00:50:40:	You see, an increase of demand that there will need
00:50:40> 00:50:43:	to be an increase in production to meet.
00:50:43> 00:50:45:	Or do you see us coming out in a similar
00:50:45> 00:50:48:	to a situation as the shortages that we kind of
00:50:48> 00:50:50:	entered the crisis with?
00:50:50> 00:50:54:	Yeah, so right. We had an extraordinary challenge and.
00:50:54> 00:50:59:	Lack of homes affordable for lowest income people before the
00:50:59> 00:51:00:	crisis,
00:51:00> 00:51:03:	just from the unemployment numbers alone,
00:51:03> 00:51:09:	we know that the need for affordable housing will increase.
00:51:09> 00:51:14:	We're estimating at least another 1 1/2 million households will
00:51:14> 00:51:19:	become very low income or extremely low income as a
00:51:19> 00:51:23:	result of COVID-19 and the financial fallout.
00:51:23> 00:51:26:	And so the shortage will become more severe,
00:51:26> 00:51:29:	and I think like Doug said,
00:51:29> 00:51:30:	I you know I want.
00:51:30> 00:51:34:	It's it's really too soon to be able to tell
00:51:34> 00:51:37:	just how bad it's going to get,
00:51:37> 00:51:42:	but clearly it's going to become worse.
00:51:42> 00:51:45:	And it offers us on the one hand,
00:51:45> 00:51:50:	though maybe some opportunities. I think the one opportunity will
00:51:50> 00:51:54:	be that at some point Congress will turn to a
00:51:54> 00:51:56:	stimulus package.
00:51:56> 00:52:00:	There will be a need to stimulate the economy.
00:52:00> 00:52:04:	And constructing affordable housing is a great way to do
00:52:04> 00:52:05:	that,
00:52:05> 00:52:08:	and I know everybody on this web and R knows
00:52:08> 00:52:11:	that and believes that as deeply as we do and
00:52:11> 00:52:12:	we can prove it.
00:52:12> 00:52:14:	You know, we have many,
00:52:14> 00:52:18:	many years or decades of data and research and messages
00:52:18> 00:52:19:	to share for.

00:52:19> 00:52:22:	How many jobs are created?
00:52:22> 00:52:26:	You know how much local economies improve when we build
00:52:26> 00:52:28:	affordable housing,
00:52:28> 00:52:32:	so we have an opportunity that I think we're also
00:52:32> 00:52:37:	particularly well organized and poised to take advantage of when,
00:52:37> 00:52:41:	when it arises in that we have so many housing
00:52:41> 00:52:43:	groups across the country.
00:52:43> 00:52:47:	From developers to renters and everybody in between.
00:52:47> 00:52:51:	And people who are homeless who can work with us
00:52:51> 00:52:55:	to push Congress to make really significant.
00:52:55> 00:53:00:	Investments in the National Housing Trust Fund in increasing and
00:53:00> 00:53:04:	improving the low income housing tax credit program and in
00:53:04> 00:53:08:	a number of other ways that that to build more
00:53:08> 00:53:11:	homes for the lowest income people.
00:53:11> 00:53:14:	So I think it will get worse for sure,
00:53:14> 00:53:18:	and we might actually be able to get some significant
00:53:18> 00:53:22:	funding to start to improve it again sometime soon.
00:53:22> 00:53:26:	Megan, if we could get turned back to you.
00:53:26> 00:53:28:	To start on this next question,
00:53:28> 00:53:31:	we've had a number of questions about particular needs of
00:53:32> 00:53:34:	seniors in the current environment.
00:53:34> 00:53:39:	We certainly everyone has read the news articles about.
00:53:39> 00:53:42:	Over folks being more susceptible to the virus being much
00:53:42> 00:53:44:	more dangerous for them.
00:53:44> 00:53:48:	What? What should folks be thinking in terms of ensuring
00:53:48> 00:53:51:	the safety of their tenants who are seniors and and
00:53:51> 00:53:53:	as well go back around to you?
00:53:53> 00:53:56:	Doug and Diane as well and would like to hear
00:53:56> 00:54:00:	kind of again both from an owner's perspective and what
00:54:00> 00:54:03:	they can do immediately to help seniors and bigger picture
00:54:03> 00:54:07:	policy. Why not? What's coming up that could help that
00:54:07> 00:54:11:	could help seniors in their current housing situation,
00:54:11> 00:54:13:	but. Love to start with you on this with Megan.
00:54:13> 00:54:17:	Yeah, thank you. I I do think that certainly senior
00:54:17> 00:54:21:	housing developments may want to Institute some level of visitor
00:54:22> 00:54:25:	policy 's I think I think that being able to
00:54:25> 00:54:28:	limit the number of visitors and or trying to make
00:54:28> 00:54:32:	sure that any visitors are certainly not actively unwell.
00:54:32> 00:54:35:	It becomes a little bit difficult,
00:54:35> 00:54:38:	especially given the.

00:54:38> 00:54:41:	The fact that sometimes people who are well can still
00:54:41> 00:54:43:	be carrying the virus.
00:54:43> 00:54:46:	So I do think the CDC's advisory around face coverings
00:54:46> 00:54:50:	is really important and so being able to allow that
00:54:50> 00:54:51:	some seniors,
00:54:51> 00:54:53:	especially if they have respiratory issues,
00:54:53> 00:54:56:	may not feel comfortable covering their face.
00:54:56> 00:54:59:	It may actually Institute difficulty breathing,
00:54:59> 00:55:02:	but whatever is possible around,
00:55:02> 00:55:04:	I think limiting exposure and other things.
00:55:04> 00:55:08:	I think the second is being able to make sure
00:55:08> 00:55:08:	that.
00:55:08> 00:55:13:	Seniors are getting whatever type of personal assistance that they
00:55:13> 00:55:16:	typically have available to them.
00:55:16> 00:55:21:	Some seniors we're actually doing a an on-site Wellness team
00:55:21> 00:55:25:	in several senior developments here in Massachusetts,
00:55:25> 00:55:28:	and some of the.
00:55:28> 00:55:30:	Visiting nurses or personal care assistants.
00:55:30> 00:55:33:	Some seniors are asking them not to come right now,
00:55:33> 00:55:36:	and I feel like they're able to handle their personal
00:55:36> 00:55:38:	care on their own,
00:55:38> 00:55:39:	and then others feel like no,
00:55:39> 00:55:42:	I still need that assistance and are able to work
00:55:42> 00:55:44:	around it to make it work.
00:55:44> 00:55:47:	I think the last is making sure that seniors have
00:55:47> 00:55:48:	their basic needs,
00:55:48> 00:55:50:	food, their medications, other things,
00:55:50> 00:55:53:	and there may be ways in which you can work
00:55:53> 00:55:57:	with pharmacies around delivery or other things that can
	make
00:55:57> 00:55:57:	that possible.
00:55:57> 00:56:00:	And so I. I think it's just the basics,
00:56:00> 00:56:03:	as Doug alluded to, checking on your seniors,
00:56:03> 00:56:07:	making sure that your networking making sure that you're limiting
00:56:07> 00:56:11:	exposure may be having hyper cleaning and other types of
00:56:11> 00:56:11:	supplies.
00:56:11> 00:56:15:	And I think that as much as possible partnering with
00:56:15> 00:56:18:	your healthier community as needed if you need to be
00:56:18> 00:56:19:	able to assist people,
00:56:19> 00:56:21:	at least in the short run,

00:56:21> 00:56:23:	I think we're all good strategies.
00:56:23> 00:56:27:	Great, great Doug. Do you have anything to add with
00:56:27> 00:56:28:	regard to housing?
00:56:28> 00:56:30:	Yeah, I think.
00:56:30> 00:56:32:	I think she's absolutely right,
00:56:32> 00:56:34:	absolutely right about visitor protocols.
00:56:34> 00:56:37:	I mean, I do think there's a way to do
00:56:37> 00:56:41:	that where the connection to loved ones is almost.
00:56:41> 00:56:45:	Most heartbreaking side of this whole thing people are dying.
00:56:45> 00:56:48:	Without being able to be with their loved ones or
00:56:48> 00:56:51:	people are struggling to be without their loved ones and
00:56:51> 00:56:53:	there there's got to be a way.
00:56:53> 00:56:56:	Um of creating links so that they can stay connected
00:56:56> 00:56:58:	to their families,
00:56:58> 00:57:00:	even if it's just through you know,
00:57:00> 00:57:04:	face timing, helping them FaceTime or helping them zoom or
00:57:04> 00:57:05:	whatever it is,
00:57:05> 00:57:09:	but this this lack of up connection to your family
00:57:09> 00:57:10:	is just as I said,
00:57:10> 00:57:15:	it's just heartbreaking. So we gotta figure it out for
00:57:15> 00:57:15:	that.
00:57:15> 00:57:18:	And and Diane, I know that there are many,
00:57:18> 00:57:24:	many seniors who are also in the low income category.
00:57:24> 00:57:28:	I guess what is is there anything additional that's available
00:57:28> 00:57:31:	to help them now and is there anything in the
00:57:31> 00:57:35:	works in upcoming stimulus or relief packages that could be
00:57:35> 00:57:39:	of assistance to yeah right about about half of people
00:57:39> 00:57:43:	who are extremely low income whether their subsidized renters or
00:57:43> 00:57:47:	not are either seniors or their people with disabilities or
00:57:47> 00:57:51:	underlying health conditions. So they are very vulnerable and
	to
00:57:51> 00:57:52:	the illness.
00:57:52> 00:57:55:	I think in certainly in public housing.
00:57:55> 00:58:00:	Developments other subsidized properties owners should be doing all that
00:58:00> 00:58:03:	they can to do frequent deep cleaning.
00:58:03> 00:58:06:	Of of, you know, the hand rails and the elevators
00:58:06> 00:58:09:	and all of the common spaces for the low wage
00:58:09> 00:58:13:	workers who are still having to go to work everyday
00:58:13> 00:58:17:	to keep the seniors in those same developments safe from
00:58:17> 00:58:22:	exposure and certainly public housing developments don't have alot of

00:58:22> 00:58:25:	money to be able to do any of that and
00:58:25> 00:58:27:	need. Additional capital funds to do so,
00:58:27> 00:58:30:	we're working to try to get that through Congress,
00:58:30> 00:58:33:	but in the meantime, I would urge the public housing
00:58:33> 00:58:36:	authorities who do have reserve funds that now is the
00:58:36> 00:58:39:	time to dip into those and use them for this
00:58:39> 00:58:42:	purpose to to really save lives.
00:58:42> 00:58:45:	Even more extreme of a need are people who are
00:58:45> 00:58:46:	homeless,
00:58:46> 00:58:50:	whether they're in shelters are in encampments and one of
00:58:50> 00:58:55:	the things about the population of people experiencing homelessness is
00:58:55> 00:58:59:	that seniors really applies to people who are 50 or
00:58:59> 00:59:01:	up in the homeless population,
00:59:01> 00:59:04:	because there is a lot of evidence to show that
00:59:04> 00:59:09:	a 50 year old person who's experiencing homelessness presents like
00:59:09> 00:59:11:	a 70 year old person who doesn't.
00:59:11> 00:59:14:	As that's a testament to.
00:59:14> 00:59:18:	The health challenges that either lead them to becoming homelessness
00:59:18> 00:59:21:	or that they developed as a result of being homeless.
00:59:21> 00:59:25:	So it's it's so important that local communities do all
00:59:25> 00:59:26:	that they can.
00:59:26> 00:59:28:	To get people who are homeless,
00:59:28> 00:59:33:	and especially if they're seniors or have underlying health conditions
00:59:33> 00:59:35:	into hotel rooms into other,
00:59:35> 00:59:37:	place it into trailers, RV's,
00:59:37> 00:59:40:	places where they can isolate and stay safer from this
00:59:40> 00:59:41:	from the disease.
00:59:41> 00:59:46:	And again, there's, there's money that Congress is provided that
00:59:46> 00:59:47:	can help with that,
00:59:47> 00:59:50:	but in the meantime there are also a lot of
00:59:50> 00:59:54:	state and local governments putting up money and foundations.
00:59:54> 00:59:58:	And private philanthropists are putting forward money.
00:59:58> 01:00:00:	For that purpose. So again,
01:00:00> 01:00:03:	I think it's a time to really be resourceful and
01:00:03> 01:00:05:	creative and find ways to get in.
01:00:05> 01:00:09:	Get people into places where they can isolate and stay
01:00:09> 01:00:13:	safe from this disease as much as possible.

01:00:13> 01:00:14:	And to that point, Diane,
01:00:14> 01:00:18:	we've had a number of questions with regard to leveraging
01:00:18> 01:00:22:	existing vacant real estate to meet homeless needs.
01:00:22> 01:00:25:	And maybe that this is opportunity.
01:00:25> 01:00:27:	To create some models. To do that,
01:00:27> 01:00:29:	we have malls and retail space.
01:00:29> 01:00:34:	It's open. We're likely to have additional vacant office space
01:00:34> 01:00:35:	coming out of this crisis.
01:00:35> 01:00:39:	Do you have any pressure on those kinds of models
01:00:39> 01:00:41:	that are being discussed?
01:00:41> 01:00:44:	Yeah, absolutely. Now is the time to be creative,
01:00:44> 01:00:47:	right? And find ways. I think the hotels are the
01:00:47> 01:00:49:	best example of that.
01:00:49> 01:00:52:	You know, hotels in most cities are pretty empty.
01:00:52> 01:00:55:	For all the obvious reasons and.
01:00:55> 01:01:01:	Filling those hotel rooms with people who are homeless instead
01:01:01> 01:01:04:	protects the people who are homeless,
01:01:04> 01:01:08:	protects the whole city from further contagion,
01:01:08> 01:01:12:	and even keeps some people working and keeps some jobs.
01:01:12> 01:01:17:	Keeps some people from having to be laid off instead
01:01:17> 01:01:20:	so and keeps those hotels afloat.
01:01:20> 01:01:23:	Maybe through this financial crisis.
01:01:23> 01:01:26:	So it is happening in some communities.
01:01:26> 01:01:30:	There's actually now at least I'd say a dozen cities
01:01:30> 01:01:34:	that are contract ING with hotels to free up space
01:01:34> 01:01:37:	and move people who are homeless into those rooms.
01:01:37> 01:01:40:	It's not happening fast enough,
01:01:40> 01:01:43:	and it's not happening at scale yet anywhere,
01:01:43> 01:01:46:	but it is starting to to move forward,
01:01:46> 01:01:49:	and I think in the places where they really are
01:01:49> 01:01:51:	committed to doing this,
01:01:51> 01:01:53:	like the state of California,
01:01:53> 01:01:57:	it's mostly resources that's been slowing it down.
01:01:57> 01:02:00:	And so just to also mention for four people on
01:02:00> 01:02:03:	this web and R who might be doing this work
01:02:03> 01:02:08:	locali that there are resources available through FEMA and through
01:02:08> 01:02:12:	its Disaster Relief Fund, and FEMA is starting now to
01:02:12> 01:02:17:	work through States and in some cases through mayors through
01:02:17> 01:02:21:	governors or sometimes through mayors to agree to pay for
01:02:21> 01:02:24:	moving people who are homeless and at high risk or

01:02:24> 01:02:28:	who have can contract contracted the disease.
01:02:28> 01:02:31:	Into hotels, so that's another place where if it's local
01:02:31> 01:02:33:	level you're working on this,
01:02:33> 01:02:36:	you should be in touch with your governor with your
01:02:36> 01:02:39:	mayor and they should be if they're not already,
01:02:39> 01:02:42:	they should be urging FEMA to fund this kind of
01:02:42> 01:02:45:	this kind of space to get people off the streets
01:02:45> 01:02:48:	and out of congregate shelters and into safety.
01:02:50> 01:02:52:	Thanks thanks Dan. That's helpful Megan.
01:02:52> 01:02:54:	I'd like to come back to you.
01:02:54> 01:02:58:	There are two concepts that you mentioned that have resonated.
01:02:58> 01:03:01:	Probably more than two, but two that folks have mentioned
01:03:01> 01:03:05:	that really resonated with them and that they like to
01:03:05> 01:03:08:	have a little bit clearer understanding of kind of your
01:03:08> 01:03:12:	definition and perspective. First is your concept of housing as
01:03:12> 01:03:13:	a vaccine an and kind of?
01:03:13> 01:03:16:	Can you talk a little bit more of what you
01:03:16> 01:03:17:	mean by that?
01:03:17> 01:03:23:	And Secondly. This concept of of housing as an important
01:03:23> 01:03:24:	intervention.
01:03:24> 01:03:27:	For health and equity, could you talk a little bit
01:03:27> 01:03:29:	more about each of those?
01:03:29> 01:03:31:	Yeah, now I'd be happy too.
01:03:31> 01:03:33:	So I tend to talk about housing,
01:03:33> 01:03:36:	acting like a vaccine in the fact that a vaccine
01:03:36> 01:03:39:	is something that keeps you healthy now and in the
01:03:39> 01:03:40:	future.
01:03:40> 01:03:42:	And so I often will point to some of our
01:03:42> 01:03:45:	Children's Health watch research around.
01:03:45> 01:03:48:	Just what does a housing subsidy do for you?
01:03:48> 01:03:50:	And in our research we deal a lot with food
01:03:50> 01:03:52:	insecure families,
01:03:52> 01:03:54:	families with young children, zero to four.
01:03:54> 01:03:58:	And so we published an article now close to 15
01:03:58> 01:03:58:	years ago,
01:03:58> 01:04:01:	right 2005 looking at food insecure families,
01:04:01> 01:04:06:	and we compared those that actually were eligible for
	housing
01:04:06> 01:04:09:	subsidy and received it versus those that were say on
01:04:09> 01:04:11:	the waiting list.
01:04:11> 01:04:14:	And what we showed was that this high risk group
01:04:14> 01:04:16:	right this food insecure group.

01:04:16> 01:04:18:	If you had a housing subsidy,
01:04:18> 01:04:22:	you were twofold less likely to be underweight for age.
01:04:22> 01:04:25:	So your body was less likely to be stunted.
01:04:25> 01:04:28:	As a result of your food insecurity,
01:04:28> 01:04:31:	if you had a housing voucher and so that's why
01:04:31> 01:04:34:	I tend to think about this idea that you can
01:04:34> 01:04:36:	not have to spend more than 30%
01:04:36> 01:04:39:	of your take home income gives you some resiliency,
01:04:39> 01:04:42:	some immunity against the future shocks,
01:04:42> 01:04:45:	and I think that that really is highlighted right now
01:04:45> 01:04:49:	with how many people are now feeling that that risk
01:04:49> 01:04:53:	of falling behind on rent and potentially being evicted and
01:04:53> 01:04:55:	other things. I think this concept of.
01:04:55> 01:04:59:	Equity is that we often think about fairness and treating
01:05:00> 01:05:01:	everyone equally.
01:05:01> 01:05:04:	But what we understand now is that if you treat
01:05:04> 01:05:08:	everyone equally and they start from different places,
01:05:08> 01:05:12:	we know that you just perpetuate the differences.
01:05:12> 01:05:16:	The disparity you don't actually close the disparity gap,
01:05:16> 01:05:19:	so the concept of equity is where you give some
01:05:19> 01:05:23:	people more because they start from a different place.
01:05:23> 01:05:26:	And I think that with especially.
01:05:26> 01:05:29:	Housing's history of redlining and other things.
01:05:29> 01:05:33:	I think this moment in time is where we need
01:05:33> 01:05:33:	to reset.
01:05:33> 01:05:38:	We need to bring it huge additional resources to housing,
01:05:38> 01:05:42:	and that includes the multifamily space and others so that
01:05:42> 01:05:45:	it's not just protecting what we have.
01:05:45> 01:05:47:	We have to protect that.
01:05:47> 01:05:51:	But can we have essentially a huge knew investment at
01:05:51> 01:05:54:	the federal level for kids and families?
01:05:54> 01:05:57:	And I think the answer to that is we must
01:05:57> 01:05:58:	do that.
01:05:58> 01:06:01:	If we are going to equitably be able to give
01:06:01> 01:06:04:	everyone that same fair shot.
01:06:04> 01:06:07:	Thanks, thanks for that Megan and we have time to
01:06:07> 01:06:09:	address 1 more question.
01:06:09> 01:06:12:	That being said, if you have a question that has
01:06:12> 01:06:15:	not been addressed please go ahead and type it in
01:06:15> 01:06:15:	the Q&A.
01:06:15> 01:06:19:	We will pull these questions into a document and circulate
01:06:19> 01:06:23:	them to our panelists and then any additional information that

01:06:23> 01:06:25:	they may be able to provide an answer to those
01:06:25> 01:06:29:	questions. We're happy to send out to vote back out
01:06:29> 01:06:31:	to folks as follow up from today's web and R,
01:06:31> 01:06:33:	but for the last question Doug,
01:06:33> 01:06:35:	there were a number of.
01:06:35> 01:06:39:	Folks who are interested in learning more in terms of
01:06:39> 01:06:42:	the CARES Act and kind of who is eligible for
01:06:42> 01:06:46:	support there and what are the gaps that remain and
01:06:46> 01:06:49:	need to be met. Could you talk in a little
01:06:49> 01:06:52:	bit more detail about the CARES
01:06:52> 01:06:55:	Act well, I think.
01:06:55> 01:06:58:	I think the best thing they can do is go
01:06:58> 01:07:02:	onto our website and I think you can access a
01:07:02> 01:07:03:	recap there.
01:07:03> 01:07:06:	If not, I will make sure that we have one
01:07:06> 01:07:07:	put up there.
01:07:07> 01:07:12:	I believe there is one you can access.
01:07:12> 01:07:15:	Via our website, but there's an awful lot to the
01:07:15> 01:07:15:	act.
01:07:15> 01:07:18:	It's got hundreds of pages.
01:07:18> 01:07:22:	I mentioned that you know it had direct assessments that
01:07:22> 01:07:26:	had the unemployment insurance that had the.
01:07:26> 01:07:31:	The mortgage forbearance for federally insured mortgages and things like
01:07:31> 01:07:32:	that.
01:07:32> 01:07:35:	But it is it was severely lacking in in what
01:07:35> 01:07:38:	Diane and Megan were talking about,
01:07:38> 01:07:40:	which is connection to housing.
01:07:40> 01:07:45:	And so we're all working our organization with Diane's and
01:07:45> 01:07:47:	others are working toward.
01:07:47> 01:07:50:	The fix is in the and the new asks in
01:07:51> 01:07:54:	what would I guess best as is described as a
01:07:54> 01:07:58:	disaster relief package that will be the next one we
01:07:58> 01:08:02:	work on. The good news is that the administration has
01:08:02> 01:08:03:	signals,
01:08:03> 01:08:05:	its willingness to work on this with the Democrats.
01:08:05> 01:08:08:	So I'm I'm at least cautiously optimistic that we can
01:08:08> 01:08:10:	move forward before we close.
01:08:10> 01:08:12:	I just want to remind folks of our next two
01:08:12> 01:08:15:	weeks of upcoming webinars April the 14th one on the
01:08:15> 01:08:19:	economics of COVID-19 and how may treat commercial real
	estate.

01:08:19> 01:08:22:	Multifamily owners are navigating the crisis with their tenants and
01:08:22> 01:08:24:	in two weeks from 1:00 to 2:15,
01:08:24> 01:08:27:	everything you need to know about healthy buildings with Doctor
01:08:28> 01:08:30:	Joseph Allen from the Harvard Chan School.
01:08:30> 01:08:34:	Of public health. Thanks again to our fantastic panelists today.
01:08:34> 01:08:37:	Megan, Sandel, Doug, Debbie and Diane, we so much appreciate
01:08:38> 01:08:41:	your time and thanks to so many of you attendees
01:08:41> 01:08:42:	today for joining.
01:08:42> 01:08:46:	We really appreciate your engagement and will look forward to
01:08:46> 01:08:47:	seeing you on future webinars.
01:08:47> 01:08:50:	l hope everyone has a great afternoon.

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