

Event Session

Homeless to Housed: Marrying the Money with the Deal

Date: February 25???26, 2025

00:01:05 --> 00:01:08:

00:00:00 --> 00:00:03: With that, let me introduce the panel At the far 00:00:03 --> 00:00:04: end. 00:00:04 --> 00:00:05: We have Shannon Nosworth. 00:00:05 --> 00:00:08: She is the President and CEO of Ability Housing. 00:00:09 --> 00:00:12: Next to her, we have Joy Horak Brown, she is 00:00:12 --> 00:00:14: the President and CEO of New Hope Housing. 00:00:15 --> 00:00:17: And right next to me, we have Margot Beznard, who 00:00:17 --> 00:00:21: is an associate on the acquisitions team of Jonathan Rose 00:00:21 --> 00:00:21: Companies. 00:00:22 --> 00:00:24: So I want to start with you, Shannon, can you 00:00:24 --> 00:00:27: just talk a little bit about your company and your 00:00:27 --> 00:00:29: role and what you guys are working on? 00:00:29 --> 00:00:30: Sure. 00:00:30 --> 00:00:32: So as I said, or as she said, I'm Shannon 00:00:32 --> 00:00:35: Nosworth, President and CEO of Ability Housing. 00:00:35 --> 00:00:39: We're a Florida based nonprofit, affordable and supportive housing developer. 00:00:39 --> 00:00:42: And we actually started as an offshoot of a services 00:00:42 --> 00:00:45: organization serving adults with developmental disabilities. 00:00:45 --> 00:00:48: And we quickly grew into one of the few nonprofits 00:00:48 --> 00:00:51: in Florida that's able to do multifamily rental housing in the affordable housing sphere, having started serving 00:00:51 --> 00:00:55: persons with disabilities. When we first started out, we were headquartered in 00:00:55 --> 00:00:58: Jacksonville, 00:00:58 --> 00:01:01: FL, which has a very, you know, high affordability rate, 00:01:01 --> 00:01:02: especially back then. 00:01:02 --> 00:01:05: We were really focusing on 50% AMI and below, as

disabilities.

well as persons exiting homelessness and people with

00:01:09> 00:01:11:	As the housing market grew, we evolved with it.
00:01:12> 00:01:15:	And so now we do everything from permanent supportive housing
00:01:15> 00:01:17:	where we're literally taking somebody off a part bench and
00:01:17> 00:01:20:	moving him into an apartment to what people like to
00:01:20> 00:01:21:	call workforce housing.
00:01:21> 00:01:23:	I will get on my soapbox for half a second.
00:01:23> 00:01:27:	I personally hate the differentiating between affordable and workforce because
00:01:27> 00:01:30:	I can tell you all of my households earning 50%,
00:01:30> 00:01:33:	sixty percent, 40% AMI are all working families and they're
00:01:33> 00:01:36:	working probably harder than many of us in this room.
00:01:36> 00:01:39:	So that's a personal bugaboo and I'll move on from
00:01:39> 00:01:42:	that in addition to so we do the development and
00:01:42> 00:01:44:	then we operate the housing.
00:01:44> 00:01:46:	We're a non profit, so we're in it to own
00:01:46> 00:01:47:	it for the long term.
00:01:48> 00:01:51:	Our mission is that everyone have a safe, affordable home
00:01:51> 00:01:54:	in a vibrant community, and home and community are both
00:01:54> 00:01:58:	part of our mission and vision because everybody needs a
00:01:58> 00:01:58:	home.
00:01:58> 00:02:00:	That is the only way for people to thrive and
00:02:00> 00:02:01:	achieve their full attention.
00:02:02> 00:02:04:	And they needed to be in a community that helps
00:02:04> 00:02:08:	them thrive because that, you know, we're really viewing the
00:02:08> 00:02:10:	housing that we do as the tool.
00:02:10> 00:02:12:	Our end objective is the impact we're having on our
00:02:12> 00:02:15:	residents and the neighborhoods and communities in which our housing
00:02:15> 00:02:15:	is located.
00:02:16> 00:02:19:	So we partner with neighborhood organizations to do community revitalization
00:02:19> 00:02:22:	efforts so that people who currently live in gentrifying areas
00:02:22> 00:02:25:	are able to remain in the neighborhoods in which their
00:02:25> 00:02:28:	families have lived for generations, as well as if they
00:02:28> 00:02:30:	have a troubled property in their neighborhood.
00:02:30> 00:02:32:	We try to help them, even if we're not the
00:02:32> 00:02:35:	partner, help them identify a partner that can tackle as
00:02:35> 00:02:38:	distressed multifamily property that is having significant issues in the
00:02:38> 00:02:39:	neighborhood.
00:02:40> 00:02:43:	You know, we working with one neighborhood group in Jacksonville

00:02:43> 00:02:45:	and they had a apartment community called The Carter.
00:02:46> 00:02:47:	Anybody's need seen.
00:02:47> 00:02:49:	New Jack City knows exactly what I'm talking about.
00:02:49> 00:02:52:	And the fact that they had that multifamily property for
00:02:52> 00:02:55:	as many decades as it was operating in that condition
00:02:55> 00:02:57:	is a condemnation on our community.
00:02:57> 00:02:59:	But now the community has rallied in and it is
00:02:59> 00:03:00:	no longer that.
00:03:00> 00:03:02:	So those are the types of things we do.
00:03:02> 00:03:05:	We really do the housing for the purpose of the
00:03:05> 00:03:06:	impact it will have on our residents.
00:03:07> 00:03:09:	As I mentioned, we started with homelessness.
00:03:09> 00:03:11:	We do permanent supportive housing.
00:03:11> 00:03:15:	It's a best practice, deeply affordable housing, individual wrap around
00:03:15> 00:03:18:	services, help the person identify and achieve their goals with
00:03:18> 00:03:22:	the main objective of housing stability and retaining stable housing.
00:03:22> 00:03:25:	Not necessarily with us, could be moving on somewhere else,
00:03:25> 00:03:29:	but also achieving their household goals, whatever their household goals
00:03:29> 00:03:29:	are.
00:03:29> 00:03:29: 00:03:29> 00:03:32:	are. And then in the middle of COVID, just because we
00:03:29> 00:03:32:	And then in the middle of COVID, just because we
00:03:29> 00:03:32: 00:03:32> 00:03:35:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida.
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando.
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day.
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs.
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the parks, but all the support businesses.
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49: 00:03:49> 00:03:51: 00:03:52> 00:03:55:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the parks, but all the support businesses. People were losing their jobs all over the place and
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49: 00:03:52> 00:03:55: 00:03:55> 00:03:58:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the parks, but all the support businesses. People were losing their jobs all over the place and so we really wanted to work with our residents and
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49: 00:03:52> 00:03:55: 00:03:55> 00:03:58: 00:03:58> 00:04:00:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the parks, but all the support businesses. People were losing their jobs all over the place and so we really wanted to work with our residents and have a Co LED effort on what else can we
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49: 00:03:52> 00:03:55: 00:03:55> 00:03:58: 00:03:58> 00:04:00: 00:04:00> 00:04:02:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the parks, but all the support businesses. People were losing their jobs all over the place and so we really wanted to work with our residents and have a Co LED effort on what else can we do in our role as a nonprofit that is part
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49: 00:03:52> 00:03:55: 00:03:55> 00:03:58: 00:03:58> 00:04:00: 00:04:00> 00:04:02: 00:04:02> 00:04:06:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the parks, but all the support businesses. People were losing their jobs all over the place and so we really wanted to work with our residents and have a Co LED effort on what else can we do in our role as a nonprofit that is part of an ecosystem of other nonprofits to help our residents break the cycle of intergenerational poverty so that the
00:03:29> 00:03:32: 00:03:32> 00:03:35: 00:03:35> 00:03:37: 00:03:38> 00:03:39: 00:03:40> 00:03:42: 00:03:42> 00:03:43: 00:03:43> 00:03:46: 00:03:46> 00:03:49: 00:03:52> 00:03:55: 00:03:55> 00:03:58: 00:03:58> 00:04:00: 00:04:00> 00:04:02: 00:04:06> 00:04:09:	And then in the middle of COVID, just because we had nothing else to do, we decided to work with our residents because we're in Florida. We have many properties in Orlando. All of the theme parks shut down in one day. Everybody lost their jobs. It was, I mean, every community was impacted, but our residents were really, really impacted because it wasn't just the parks, but all the support businesses. People were losing their jobs all over the place and so we really wanted to work with our residents and have a Co LED effort on what else can we do in our role as a nonprofit that is part of an ecosystem of other nonprofits to help our residents break the cycle of intergenerational poverty so that the children

00:04:16> 00:04:18:	We're going to try, we're going to see how it
00:04:18> 00:04:18:	works.
00:04:18> 00:04:19:	We're going to try something else.
00:04:19> 00:04:20:	World Morph.
00:04:20> 00:04:22:	It is very resident LED.
00:04:22> 00:04:22:	These are their lives.
00:04:22> 00:04:24:	They know what they need far better than I ever
00:04:24> 00:04:24:	would.
00:04:25> 00:04:27:	But that is what we're doing and I'm happy to
00:04:27> 00:04:30:	be here with the group discussing everything from persons moving
00:04:30> 00:04:34:	in off the street to situationally economically homeless individuals to
00:04:34> 00:04:36:	working families that cannot afford market housing.
00:04:38> 00:04:38:	Thank you for that.
00:04:38> 00:04:39:	Shannon.
00:04:39> 00:04:41:	Joy, can you share a little bit about New Hope
00:04:41> 00:04:44:	Housing and what you all are working on?
00:04:44> 00:04:48:	Certainly I'm Joy Horrock Brown, and I'm the president and
00:04:48> 00:04:51:	CEO of New Hope Housing, and I am also New
00:04:51> 00:04:53:	Hope Housing's first employee.
00:04:54> 00:04:56:	And when I began, I was part time.
00:04:56> 00:05:00:	We now have 135 on staff and many times I'm
00:05:00> 00:05:05:	not sure quite how that happened, except I know that
00:05:05> 00:05:07:	a lot of people helped.
00:05:08> 00:05:10:	By the end of this year, we will have 15
00:05:10> 00:05:12:	operating properties.
00:05:12> 00:05:17:	All of our apartment homes are at 60% area median
00:05:17> 00:05:21:	income and below, most of them at 50% and below,
00:05:22> 00:05:27:	and half of our portfolio is dedicated to the formerly
00:05:27> 00:05:28:	unhoused.
00:05:28> 00:05:32:	We are the largest voucher holder in the city of
00:05:32> 00:05:37:	Houston, so the Houston Housing Authority considers us their number
00:05:37> 00:05:41:	one landlord, though we don't think of ourselves that way.
00:05:41> 00:05:46:	We have 700 project based vouchers and those would be
00:05:46> 00:05:51:	dedicated to the formerly chronic homeless people who have lived
00:05:51> 00:05:55:	on the street for as long as 20 years, certainly
00:05:55> 00:05:57:	more than one year.
00:05:57> 00:06:01:	And of course they have a Co occurring disability because
00:06:01> 00:06:04:	any of us in this room who went out on
00:06:04> 00:06:07:	the street for a year, even with the credit cards

00:06:07> 00:06:11:	you have and even with the network you would call
00:06:11> 00:06:14:	on that would soon tire of you, you would by
00:06:14> 00:06:18:	the end of the year have a Co occurring disability.
00:06:18> 00:06:22:	That was our initial focus and we now work also
00:06:22> 00:06:26:	very much on the other end of homelessness prevention by
00:06:26> 00:06:29:	having deeply affordable housing.
00:06:30> 00:06:35:	We have 47 area services partners who bring services into
00:06:36> 00:06:41:	our buildings and we also provide services ourselves.
00:06:41> 00:06:46:	We are very dedicated and wedded to the concept of
00:06:46> 00:06:51:	art, architecture and nature being at the Nexus of our
00:06:51> 00:06:52:	work.
00:06:52> 00:06:56:	The building in Front of You ONE and ULI International
00:06:56> 00:07:00:	Award and Development of Distinction in the Americas.
00:07:00> 00:07:05:	It's in a Hispanic neighborhood in Houston and those murals
00:07:05> 00:07:09:	are our gift to the city and evocative of the
00:07:09> 00:07:11:	cultural area where we are.
00:07:11> 00:07:16:	We also have another ULI development of Distinction in the
00:07:16> 00:07:18:	Americas on Reed Rd.
00:07:18> 00:07:22:	and it is part very close to downtown Houston and
00:07:22> 00:07:25:	it is part of a campus that is really a
00:07:26> 00:07:31:	small town and it includes emergency services and shelter
	for
00:07:31> 00:07:36:	women and families, transitional housing, a Harris Health Clinic.
00:07:36> 00:07:39:	That's Harris County where we are.
00:07:39> 00:07:42:	And our property is in the right there in the
00:07:43> 00:07:46:	center and in the middle of the square, you will
00:07:46> 00:07:50:	see a little building and it is a Bezos Academy
00:07:50> 00:07:55:	fully funded by Jeff Bezos preschool, tuition free that
00.07.00	operates
00:07:55> 00:07:58:	on a lottery for the neighborhood.
00:07:58> 00:08:00:	This property is for.
00:08:00> 00:08:02:	The first property was for individuals.
00:08:02> 00:08:06:	This is for formerly homeless families or those at strong
00:08:07> 00:08:07:	risk.
00:08:07> 00:08:11:	It also includes a small health clinic in the building
00:08:11> 00:08:12:	and A food market.
00:08:13> 00:08:16:	As I said, it's a small town and the people
00:08:16> 00:08:21:	who live there have actually a bus stop right there,
00:08:21> 00:08:25:	right across the street, so you can live in a
00:08:25> 00:08:28:	secure and supportive environment.
00:08:28> 00:08:32:	We have programs there, of course, and depending on the
00:08:32> 00:08:36:	level of need of people, we meet people where they

00:08:36> 00:08:37:	are and work with them.
00:08:38> 00:08:42:	We are the leading provider of supportive housing in the
00:08:42> 00:08:46:	state of Texas and we are the first provider of
00:08:46> 00:08:50:	affordable housing in the state of Texas of this type.
00:08:50> 00:08:55:	And you may know that Houston has reduced homelessness
	in
00:08:55> 00:08:58:	the last decade by 60%.
00:08:58> 00:09:02:	So our service there, our entire system has been very
00:09:02> 00:09:06:	successful, but there's always work left to do.
00:09:06> 00:09:10:	When I began, there were more than 10,000 people on
00:09:10> 00:09:11:	the street.
00:09:11> 00:09:14:	Now there are about 3200 Well.
00:09:16> 00:09:16:	Thank you, Joy.
00:09:17> 00:09:19:	Margo, I want to come over to you and I
00:09:19> 00:09:21:	know your work is a little bit in a different
00:09:21> 00:09:22:	lane, but a very interesting 1.
00:09:23> 00:09:25:	So can you share a little bit about what Jonathan
00:09:25> 00:09:27:	Rose Companies is doing and you specifically in your role
00:09:27> 00:09:28:	in acquisitions?
00:09:28> 00:09:29:	Sure.
00:09:29> 00:09:32:	So share very much the same mission at Jonathan Rose
00:09:32> 00:09:36:	Companies as my fellow panelists, but we are the way.
00:09:36> 00:09:39:	One way that we're different is we are a mission
00:09:39> 00:09:43:	different mission driven for profit company.
00:09:43> 00:09:46:	And I have the distinct pleasure of working for a
00:09:46> 00:09:50:	team that has raised a series of private equity funds
00:09:50> 00:09:54:	that are focused on impact investing specifically for the goal
00:09:54> 00:09:59:	of preserving affordable housing in high cost markets across the
00:09:59> 00:10:00:	United States.
00:10:01> 00:10:04:	So on a day-to-day basis, I am working with a
00:10:04> 00:10:07:	team of six other people to use this large equity
00:10:07> 00:10:11:	fund we have raised to buy properties that are at
00:10:11> 00:10:16:	risk of either having expiring affordability or naturally occurring affordability
00:10:17> 00:10:20:	that could be at risk of going away should a
00:10:20> 00:10:24:	market rate buyer purchase the property with a traditional
	value
00:10:24> 00:10:25:	add.
00:10:25> 00:10:26:	Raise the rent strategy.
00:10:27> 00:10:30:	And we can talk more about this as we go
00:10:30> 00:10:33:	on, but much of the housing that we buy at
00:10:33> 00:10:37:	Jonathan Rose Companies is project based Section 8 Lie

tech 00:10:37 --> 00:10:40: housing with expiring affordability agreements. 00:10:41 --> 00:10:45: Many of you may be familiar familiar with that landscape, 00:10:45 --> 00:10:49: but something you know that we've seen over the years 00:10:49 --> 00:10:52: that is an issue with typical lie tech or project 00:10:52 --> 00:10:55: based Section 8 housing and it's a limited stock. 00:10:55 --> 00:10:59: And at the same time as we build new LITEC 00:10:59 --> 00:11:05: housing or buy existing LITEC housing, there are properties with 00:11:05 --> 00:11:11: natural affordability that goes away every year just by large 00:11:11 --> 00:11:14: rent increases from market rate investors. 00:11:15 --> 00:11:18: So what we've looked at doing more and more recently 00:11:18 --> 00:11:22: at Jonathan Rose Companies on the preservation side is looking 00:11:22 --> 00:11:27: at opportunities where there is a naturally occurring affordable or 00:11:27 --> 00:11:29: naturally mixed income property for sale. 00:11:30 --> 00:11:32: And in this case the property on the screen here 00:11:32 --> 00:11:33: is called The Grove. 00:11:33 --> 00:11:37: It is 331 unit property in San Jose, CA that 00:11:37 --> 00:11:40: I was, you know, sitting at my desk when the 00:11:40 --> 00:11:45: broker package came along for this value add opportunity in 00:11:45 --> 00:11:49: San Jose to buy the property and vastly increase rents 00:11:49 --> 00:11:52: to market rate through a renovation strategy. 00:11:53 --> 00:11:56: And it was very clear right away, you know, looking 00:11:56 --> 00:12:00: at the rent roll and then touring the property, that 00:12:00 --> 00:12:03: this is a place where all types of people in 00:12:04 --> 00:12:07: San Jose live from the very, you know, the very poorest on a housing voucher to people making over 00:12:07 --> 00:12:11: \$300,000 00:12:11 --> 00:12:15: working at eBay headquarters down the street. 00:12:16 --> 00:12:19: So we really saw this as an opportunity to deploy our equity fund, pair that with agency debt and try 00:12:19 --> 00:12:23: 00:12:23 --> 00:12:27: to bid for this property with a strategy instead of 00:12:27 --> 00:12:32: increasing rent to buy the property, convert it to rent, 00:12:32 --> 00:12:37: restricted affordable housing and lower the expenses via tax exemption. 00:12:38 --> 00:12:41: So with that strategy, we were able to beat out 00:12:41 --> 00:12:45: over 10 market rate companies that were looking to buy 00:12:45 --> 00:12:46: this property.

00:12:56 --> 00:12:58: traditional market rate sense strategy.

00:12:48 --> 00:12:51:

00:12:51 --> 00:12:56:

We were able to buy the property for 102 million

with affordability strategy instead of a value add in the

00:12:59> 00:13:02:	That's an example of some of the creative deal making
00:13:02> 00:13:05:	we are looking to do with our equity fund.
00:13:05> 00:13:08:	So as the conversation goes on, happy to talk more
00:13:08> 00:13:08:	about that.
00:13:09> 00:13:09:	Sure.
00:13:09> 00:13:10:	So, so let's talk about, I mean, I know we
00:13:11> 00:13:12:	all want to talk about sort of how the money
00:13:12> 00:13:13:	comes into these deals.
00:13:14> 00:13:16:	So and, and what, what is the strategy to make
00:13:16> 00:13:16:	this work.
00:13:16> 00:13:18:	And we I think with the three of you who've
00:13:18> 00:13:21:	already mentioned like sort of some of the different levels
00:13:21> 00:13:24:	of housing that is available, whether it's a permanent supportive
00:13:25> 00:13:27:	housing, deeply affordable in the various levels of of AMI
00:13:27> 00:13:28:	etcetera.
00:13:28> 00:13:30:	So, you know, if, if the private sector folks are
00:13:30> 00:13:33:	looking at engaging here, you know, how, how can you
00:13:33> 00:13:36:	make this work at some of those various levels?
00:13:36> 00:13:38:	And, and what's both, let's talk both capital stack and
00:13:38> 00:13:41:	overall portfolio, because I think both of those matter as
00:13:41> 00:13:43:	you're moving forward into this space.
00:13:44> 00:13:45:	Anybody just feel free to jump in first and let's
00:13:46> 00:13:47:	make it a little bit of an open conversation.
00:13:48> 00:13:48:	Sure.
00:13:48> 00:13:49:	So I'll begin.
00:13:49> 00:13:54:	And our capital stack has historically been a third tax
00:13:54> 00:14:00:	credits, a third other governmental funds, whether those were city
00:14:00> 00:14:03:	or county funding, and a third philanthropy.
00:14:04> 00:14:06:	And this is because, first of all, we're very fortunate.
00:14:06> 00:14:11:	Houston is an extremely philanthropic city, one of the most
00:14:11> 00:14:13:	philanthropic cities in the country.
00:14:14> 00:14:17:	And this has allowed us for all of our permanent
00:14:17> 00:14:22:	supportive housing, any of our work with the unhoused has
00:14:22> 00:14:22:	zero debt.
00:14:23> 00:14:26:	We simply raised the money and built the buildings.
00:14:26> 00:14:30:	And this is because they're very costly to operate and
00:14:30> 00:14:33:	the services are costly and those are usually below the
00:14:33> 00:14:34:	funding line.
00:14:34> 00:14:37:	And so if you're going to do that work, you
00:14:37> 00:14:40:	need a number of people to put their shoulder against
00:14:40> 00:14:40:	it.

00:14:40> 00:14:45:	In our properties that have our our more working families
00:14:45> 00:14:50:	and individuals working at a higher income level, we manage
00:14:50> 00:14:55:	our debt down with philanthropic funds again so that we
00:14:55> 00:14:59:	have some additional cash flow to be of service.
00:14:59> 00:15:02:	And that is one way that the private sector has
00:15:02> 00:15:06:	been extremely important to us and that is in writing
00:15:06> 00:15:07:	those checks.
00:15:07> 00:15:12:	We literally have one philanthropic organization that has written a
00:15:13> 00:15:15:	check every year for 32 years.
00:15:16> 00:15:20:	The gifts are very small gifts and sometimes they are
00:15:20> 00:15:22:	in eight figures.
00:15:22> 00:15:23:	It's been very fortunate.
00:15:23> 00:15:27:	And of course, just as all of you, we are
00:15:27> 00:15:31:	being squeezed and it is increasingly difficult to do the
00:15:31> 00:15:34:	work in the way we have done it.
00:15:34> 00:15:36:	It's one of the reasons I'm very happy to meet
00:15:36> 00:15:39:	Margo and to hear what she's doing because we have
00:15:39> 00:15:42:	much to learn from the work that she and Jonathan
00:15:42> 00:15:43:	Rose are doing.
00:15:45> 00:15:46:	Also jump in.
00:15:46> 00:15:49:	So I mean, we're all in the real estate business.
00:15:49> 00:15:50:	It all comes down to making the numbers work, right?
00:15:51> 00:15:53:	And so if you're trying and it depends on what
00:15:53> 00:15:56:	your end goal is, who you're trying to serve as
00:15:56> 00:15:58:	to exactly how creative you're going to need to get
00:15:58> 00:16:00:	to make those rents work.
00:16:00> 00:16:04:	Ability Housing's objective is basically to create the housing that
00:16:04> 00:16:06:	the market won't or can't create, create can't because the
00:16:06> 00:16:09:	incomes of the person, the market is never going to
00:16:09> 00:16:11:	be able to meet that rent price point.
00:16:11> 00:16:13:	Somebody on disability income, somebody with 0 income coming off
00:16:13> 00:16:16:	the streets and won't simply because they can make more
00:16:16> 00:16:19:	money doing something else, which is exactly what a capitalist
00:16:19> 00:16:19:	society supports.
00:16:20> 00:16:22:	What we're trying to do and we're getting creative in
00:16:22> 00:16:23:	many ways.
00:16:23> 00:16:24:	We use low income housing tax credits.
00:16:24> 00:16:26:	We use very various federal funds.
00:16:26> 00:16:29:	We're lucky enough to be in Florida where there's some

00:16:31> 00:16:35: used for affordable housing either, you know, local government and 00:16:35> 00:16:39: But we quickly realized that being headquartered in Jacksonville and 00:16:40> 00:16:43: working in Florida, you know, our markets were among the highest impacted for year over year rent increases since COVID. 00:16:43> 00:16:49: And it really, really had massive effects. 00:16:49> 00:16:52: And we're very concerned right now about seniors both between 00:16:52> 00:16:55: the rental market, you know, they're on fixed incomes and the rental market has priced them out. 00:16:67> 00:17:00: But then Florida has a unique condo situation going on where a lot of our seniors are not able to four seniors are not able to our state. 00:17:04> 00:17:08: And so there's real issues around senior homelessness increasing across our state. 00:17:11> 00:17:11: And these are individuals who have worked their whole lives and never been in in the system before and are experiencing homelessness. 00:17:13> 00:17:15: So working with our our stakeholders and the communities that we work in, what we did is we decided to create an impact investment fund. 00:17:22> 00:17:25: Our:17:25: Our:17:25: 00:17:34	00:16:29> 00:16:31:	state trust fund dollars that in recent years they've actually
00:16:35> 00:16:36:and other resources.00:16:36> 00:16:39:But we quickly realized that being headquartered in Jacksonville and00:16:40> 00:16:43:working in Florida, you know, our markets were among the highest impacted for year over year rent increases since COVID.00:16:46> 00:16:49:And it really, really had massive effects.00:16:49> 00:16:52:And we're very concerned right now about seniors both between00:16:55> 00:16:57:the rental market, you know, they're on fixed incomes and the rental market has priced them out.00:16:57> 00:17:00:But then Florida has a unique condo situation going on where a lot of our seniors are not able to afford the fees any longer.00:17:01> 00:17:02:And so there's real issues around senior homelessness increasing across00:17:08> 00:17:08:And these are individuals who have worked their whole lives and never been in in the system before and are experiencing homelessness.00:17:11> 00:17:15:So working with our our stakeholders and the communities that00:17:21> 00:17:22:we work in, what we did is we decided to create an impact investment fund.00:17:22> 00:17:23:Ut's different than the kind that Jonathan Rose created.00:17:23> 00:17:34:Ours is really below market nominal return on your capital, but you'll get your money back with a slight interest.00:17:34> 00:17:34:And so we were able to leverage this with a federal grant, a state grant, multiple foundations that are giving00:17:49> 00:17:41:us what are called program related investments, some banks that00:17:51> 00:17:54:Ou:17:54:00:17:54> 00:17:55:<	00:16:31> 00:16:35:	used for affordable housing either, you know, local
00:16:36 -> 00:16:39: But we quickly realized that being headquartered in Jacksonville and 00:16:40 -> 00:16:43: working in Florida, you know, our markets were among the highest impacted for year over year rent increases since COVID. 00:16:46 -> 00:16:49: And it really, really had massive effects. 00:16:52 -> 00:16:55: the rental market, you know, they're on fixed incomes and the rental market has priced them out. 00:16:57 -> 00:17:00: But then Florida has a unique condo situation going on where a lot of our seniors are not able to where a lot of our seniors are not able to unique across our state. 00:17:04 -> 00:17:08: And these are individuals who have worked their whole lives our state. 00:17:11 -> 00:17:11: And these are individuals who have worked their whole lives and never been in in the system before and are experiencing homelessness. 00:17:18 -> 00:17:21: we work in, what we did is we decided to create an impact investment fund. 00:17:28 -> 00:17:28: Ours is really below market nominal return on your capital, but you'll get your money back with a slight interest. 00:17:38 -> 00:17:31: day one were able to leverage this with a regiving us what are called program related investments, some banks that are giving us well below market rate interest rates. 00:17:49 -> 00:17:41: We're also working with some community foundations about donor advised 00:17:49 -> 00:17:55: Our:15:56: Our eally what are, and we started this concept when the interest rates weren't as crazy as they are. 00:17:56 -> 00:17:56: So I have to say that, but because we had 00:17:58 -> 00:17:58: So I have to say that, but because we had 00:17:58 -> 00:17:58: So I have to say that, but because we had		government and
Jacksonville and 00:16:40> 00:16:43: working in Florida, you know, our markets were among the highest impacted for year over year rent increases since COVID. 00:16:46> 00:16:49: And it really, really had massive effects. 00:16:52> 00:16:55: And we're very concerned right now about seniors both between the rental market, you know, they're on fixed incomes and the rental market has priced them out. 00:16:55> 00:16:55: But then Florida has a unique condo situation going on where a lot of our seniors are not able to afford the fees any longer. 00:17:04> 00:17:08: And so there's real issues around senior homelessness increasing across our state. 00:17:08> 00:17:11: And these are individuals who have worked their whole lives and never been in in the system before and are experiencing homelessness. 00:17:18> 00:17:18: So working with our our stakeholders and the communities that we work in, what we did is we decided to create an impact investment fund. 10:17:28> 00:17:22: Create an impact investment fund. 10:17:28> 00:17:38: Dut you'll get your money back with a slight interest. 00:17:34> 00:17:41: what are called program related investments, some banks that are giving us well below market rate interest rates. 00:17:49> 00:17:41: We're also working with some community foundations about donor advised 00:17:54> 00:17:55: So I have to say that, but because we had 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:58> 00:17:58: So I have to say that, but because we had 00:17:58> 00:17:58: So I have to say that, but because we had	00:16:35> 00:16:36:	and other resources.
00:16:43 → 00:16:46: highest impacted for year over year rent increases since COVID. 00:16:46 → 00:16:49: And it really, really had massive effects. 00:16:52 → 00:16:52: And we're very concerned right now about seniors both between 00:16:55 → 00:16:57: the rental market, you know, they're on fixed incomes and the rental market has priced them out. 00:16:57 → 00:17:00: But then Florida has a unique condo situation going on where a lot of our seniors are not able to afford the fees any longer. 00:17:04 → 00:17:08: And so there's real issues around senior homelessness increasing across 00:17:08 → 00:17:11: And these are individuals who have worked their whole lives and never been in in the system before and are experiencing homelessness. 00:17:18 → 00:17:18: So working with our our stakeholders and the communities that we work in, what we did is we decided to create an impact investment fund. 00:17:22 → 00:17:22: Ours really below market nominal return on your capital, but you'll get your money back with a slight interest. 00:17:34 → 00:17:34: And so we were able to leverage this with a federal grant, a state grant, multiple foundations that are giving us well below market rate interest rates. 00:17:41 → 00:17:41: We're also working with some community foundations about donor advised 00:17:54 → 00:17:56: So really what are, and we started this concept when our:17:54 → 00:17:56: So really what are, and we started this concept when our:17:55 → 00:17:56: So really what are, and we started this concept when our:17:56 → 00:17:58: So I have to say that, but because we had 00:17:58 → 00:18:01: started the conversation, people were bought in before things	00:16:36> 00:16:39:	
COVID. O0:16:46 -> 00:16:49: And it really, really had massive effects. And we're very concerned right now about seniors both between O0:16:52 -> 00:16:55: the rental market, you know, they're on fixed incomes and the rental market has priced them out. O0:16:55 -> 00:16:57: But then Florida has a unique condo situation going on where a lot of our seniors are not able to afford the fees any longer. O0:17:02 -> 00:17:03: And so there's real issues around senior homelessness increasing across O0:17:08 -> 00:17:11: And these are individuals who have worked their whole lives and never been in in the system before and are experiencing homelessness. O0:17:18 -> 00:17:18: So working with our our stakeholders and the communities that O0:17:22 -> 00:17:22: we work in, what we did is we decided to create an impact investment fund. O0:17:22 -> 00:17:23: Ours really below market nominal return on your capital, but you'll get your money back with a slight interest. O0:17:34 -> 00:17:41: Dou'l7:41: what is a state grant, a state grant, multiple foundations that are giving O0:17:49 -> 00:17:49: We're also working with some community foundations about donor advised O0:17:54 -> 00:17:56: So I have to say that, but because we had O0:17:58 -> 00:17:58: So I have to say that, but because we had O0:17:58 -> 00:17:58: So I have to say that, but because we had O0:17:58 -> 00:17:58: So I have to say that, but because we bought in before things	00:16:40> 00:16:43:	working in Florida, you know, our markets were among the
00:16:49> 00:16:52: And we're very concerned right now about seniors both between the rental market, you know, they're on fixed incomes and the rental market has priced them out. 00:16:57> 00:17:00: But then Florida has a unique condo situation going on 00:17:02> 00:17:02: where a lot of our seniors are not able to 00:17:04> 00:17:08: And so there's real issues around senior homelessness increasing across our state. 00:17:11: And these are individuals who have worked their whole lives and never been in in the system before and are experiencing homelessness. So working with our our stakeholders and the communities that we work in, what we did is we decided to create an impact investment fund. 00:17:22> 00:17:25: Ours is really below market nominal return on your capital, but you'll get your money back with a slight interest. And so we were able to leverage this with a federal grant, a state grant, multiple foundations that are giving us what are called program related investments, some banks that are giving us what are called program related investments, some banks that are giving us well below market rate interest rates. We're also working with some community foundations about donor advised 00:17:54> 00:17:55: So really what are, and we started this concept when the interest rates weren't as crazy as they are. 00:17:56: Ours is retell the conversation, people were bought in before things	00:16:43> 00:16:46:	
between 00:16:52> 00:16:55: the rental market, you know, they're on fixed incomes and the rental market has priced them out. 00:16:57> 00:17:00: But then Florida has a unique condo situation going on where a lot of our seniors are not able to afford the fees any longer. 00:17:04> 00:17:08: And so there's real issues around senior homelessness increasing across 00:17:08> 00:17:11: And these are individuals who have worked their whole lives our state. 00:17:11> 00:17:13: and never been in in the system before and are experiencing homelessness. 00:17:15> 00:17:18: So working with our our stakeholders and the communities that we work in, what we did is we decided to create an impact investment fund. 00:17:22> 00:17:22: Create an impact investment fund. 00:17:23> 00:17:23: Duri serally below market nominal return on your capital, 00:17:24> 00:17:31: but you'll get your money back with a slight interest. 00:17:34> 00:17:41: us what are called program related investments, some banks that 00:17:41> 00:17:42: We're also working with some community foundations about donor advised 00:17:45> 00:17:55: Or cally what are, and we started this concept when 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:56> 00:17:58: So I have to say that, but because we bought in before things	00:16:46> 00:16:49:	And it really, really had massive effects.
00:16:55> 00:16:57: the rental market has priced them out. 00:16:57> 00:17:00: But then Florida has a unique condo situation going on 00:17:00> 00:17:02: where a lot of our seniors are not able to 00:17:04> 00:17:08: And so there's real issues around senior homelessness increasing across 00:17:08> 00:17:08: Our state. 00:17:08> 00:17:11: And these are individuals who have worked their whole lives 00:17:11> 00:17:13: and never been in in the system before and are experiencing homelessness. 00:17:15> 00:17:18: So working with our our stakeholders and the communities that 00:17:21> 00:17:21: we work in, what we did is we decided to create an impact investment fund. 00:17:22> 00:17:25: It's different than the kind that Jonathan Rose created. 00:17:28> 00:17:28: Ours is really below market nominal return on your capital, 00:17:32> 00:17:31: but you'll get your money back with a slight interest. 00:17:34> 00:17:34: And so we were able to leverage this with a federal grant, a state grant, multiple foundations that are giving us what are called program related investments, some banks that are giving us well below market rate interest rates. 00:17:41> 00:17:44: are giving us well below market rate interest rates. 00:17:49> 00:17:51: funds and receiving funding from those. 00:17:54> 00:17:56: So really what are, and we started this concept when the interest rates weren't as crazy as they are. 00:17:58> 00:17:58: So I have to say that, but because we had 00:17:58> 00:18:01: started the conversation, people were bought in before things	00:16:49> 00:16:52:	,
00:16:57> 00:17:00:But then Florida has a unique condo situation going on00:17:00> 00:17:02:where a lot of our seniors are not able to00:17:04> 00:17:08:afford the fees any longer.00:17:04> 00:17:08:And so there's real issues around senior homelessness increasing across00:17:08> 00:17:08:our state.00:17:11> 00:17:11:And these are individuals who have worked their whole lives00:17:11> 00:17:13:and never been in in the system before and are00:17:15> 00:17:15:experiencing homelessness.00:17:16> 00:17:18:So working with our our stakeholders and the communities that00:17:18> 00:17:21:we work in, what we did is we decided to00:17:21> 00:17:22:create an impact investment fund.00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:28> 00:17:28:Ours is really below market nominal return on your capital,00:17:29> 00:17:31:but you'll get your money back with a slight interest.00:17:34> 00:17:34:And so we were able to leverage this with a00:17:38> 00:17:34:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:54> 00:17:55:funds and receiving funding from those.00:17:56> 00:17:56:So really what are, and we started this concept when00:17:58> 00:18:01:So I have to say that, but because we had00:	00:16:52> 00:16:55:	the rental market, you know, they're on fixed incomes and
00:17:00> 00:17:02:where a lot of our seniors are not able to00:17:02> 00:17:03:afford the fees any longer.00:17:04> 00:17:08:And so there's real issues around senior homelessness increasing across00:17:08> 00:17:08:our state.00:17:08> 00:17:11:And these are individuals who have worked their whole lives00:17:11> 00:17:13:and never been in in the system before and are00:17:13> 00:17:15:experiencing homelessness.00:17:16> 00:17:18:So working with our our stakeholders and the communities that00:17:19> 00:17:21:we work in, what we did is we decided to00:17:21> 00:17:22:create an impact investment fund.00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:28> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:34> 00:17:34:And so we were able to leverage this with a00:17:38> 00:17:31:federal grant, a state grant, multiple foundations that are giving00:17:41> 00:17:41:us what are called program related investments, some banks that00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:49> 00:17:55:So really what are, and we started this concept when00:17:56> 00:17:56:So I have to say that, but because we had00:17:58> 00:18:01:So I have to say that, but because we bought in before things	00:16:55> 00:16:57:	the rental market has priced them out.
00:17:02> 00:17:03:afford the fees any longer.00:17:04> 00:17:08:And so there's real issues around senior homelessness increasing across00:17:08> 00:17:08:our state.00:17:08> 00:17:11:And these are individuals who have worked their whole lives00:17:11> 00:17:13:and never been in in the system before and are00:17:15> 00:17:18:So working with our our stakeholders and the communities that00:17:18> 00:17:21:we work in, what we did is we decided to00:17:21> 00:17:22:we work in, what we did is we decided to00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:25> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:32> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:45:We're also working with some community foundations about donor advised00:17:51> 00:17:55:We're also working funding from those.00:17:54> 00:17:56:So really what are, and we started this concept when00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:So I have to say that, but because we bought in before things	00:16:57> 00:17:00:	
00:17:04> 00:17:08: And so there's real issues around senior homelessness increasing across 00:17:08> 00:17:08: our state. 00:17:08> 00:17:11: And these are individuals who have worked their whole lives our state. 00:17:11> 00:17:13: and never been in in the system before and are experiencing homelessness. 00:17:15> 00:17:18: So working with our our stakeholders and the communities that we work in, what we did is we decided to create an impact investment fund. 00:17:21> 00:17:22: we work in, what we did is we decided to create an impact investment fund. 00:17:22> 00:17:25: It's different than the kind that Jonathan Rose created. 00:17:28> 00:17:28: Ours is really below market nominal return on your capital, but you'll get your money back with a slight interest. 00:17:32> 00:17:34: And so we were able to leverage this with a federal grant, a state grant, multiple foundations that are giving 00:17:38> 00:17:41: us what are called program related investments, some banks that are giving us well below market rate interest rates. 00:17:41> 00:17:42: We're also working with some community foundations about donor advised 00:17:54> 00:17:54: So really what are, and we started this concept when the interest rates weren't as crazy as they are. 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:58> 00:18:01:	00:17:00> 00:17:02:	where a lot of our seniors are not able to
increasing across 00:17:08> 00:17:08: our state. 00:17:08> 00:17:11: And these are individuals who have worked their whole lives 00:17:11> 00:17:13: and never been in in the system before and are 00:17:15> 00:17:18: So working with our our stakeholders and the communities that 00:17:18> 00:17:21: we work in, what we did is we decided to 00:17:21> 00:17:22: create an impact investment fund. 10:17:22> 00:17:25: It's different than the kind that Jonathan Rose created. 00:17:28> 00:17:28: Ours is really below market nominal return on your capital, 00:17:32> 00:17:31: but you'll get your money back with a slight interest. 00:17:34> 00:17:38: And so we were able to leverage this with a 100:17:34> 00:17:34: And so we were able to leverage this with a 100:17:38> 00:17:41: us what are called program related investments, some banks that 100:17:41> 00:17:44: are giving us well below market rate interest rates. 100:17:49> 00:17:51: funds and receiving funding from those. 100:17:54> 00:17:56: So really what are, and we started this concept when 100:17:56> 00:17:58: So I have to say that, but because we had 100:17:58> 00:18:01: started the conversation, people were bought in before things	00:17:02> 00:17:03:	afford the fees any longer.
00:17:08> 00:17:11:And these are individuals who have worked their whole lives00:17:11> 00:17:13:and never been in in the system before and are00:17:13> 00:17:15:experiencing homelessness.00:17:15> 00:17:18:So working with our our stakeholders and the communities that00:17:18> 00:17:21:we work in, what we did is we decided to00:17:22> 00:17:22:create an impact investment fund.00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:25> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:34> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:51> 00:17:54:So really what are, and we started this concept when00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:04> 00:17:08:	
00:17:11> 00:17:13:and never been in in the system before and are00:17:13> 00:17:15:experiencing homelessness.00:17:15> 00:17:18:So working with our our stakeholders and the communities that00:17:18> 00:17:21:we work in, what we did is we decided to00:17:21> 00:17:22:create an impact investment fund.00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:25> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:32> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:41> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:49> 00:17:51:funds and receiving funding from those.00:17:51> 00:17:54:So really what are, and we started this concept when00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:08> 00:17:08:	our state.
00:17:13> 00:17:15:experiencing homelessness.00:17:15> 00:17:18:So working with our our stakeholders and the communities that00:17:18> 00:17:21:we work in, what we did is we decided to00:17:21> 00:17:22:create an impact investment fund.00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:25> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:32> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:49> 00:17:51:funds and receiving funding from those.00:17:51> 00:17:56:So really what are, and we started this concept when00:17:54> 00:17:56:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:08> 00:17:11:	And these are individuals who have worked their whole lives
00:17:15> 00:17:18:So working with our our stakeholders and the communities that00:17:18> 00:17:21:we work in, what we did is we decided to00:17:21> 00:17:22:create an impact investment fund.00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:25> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:32> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:49> 00:17:51:funds and receiving funding from those.00:17:51> 00:17:56:So really what are, and we started this concept when00:17:56> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:11> 00:17:13:	and never been in in the system before and are
that 00:17:18> 00:17:21: we work in, what we did is we decided to 00:17:21> 00:17:22: create an impact investment fund. 00:17:22> 00:17:25: It's different than the kind that Jonathan Rose created. 00:17:25> 00:17:28: Ours is really below market nominal return on your capital, 00:17:28> 00:17:31: but you'll get your money back with a slight interest. 00:17:32> 00:17:34: And so we were able to leverage this with a 00:17:34> 00:17:38: federal grant, a state grant, multiple foundations that are giving 00:17:38> 00:17:41: us what are called program related investments, some banks that 00:17:41> 00:17:44: are giving us well below market rate interest rates. 00:17:45> 00:17:49: We're also working with some community foundations about donor advised 00:17:51> 00:17:54: So really what are, and we started this concept when 00:17:54> 00:17:56: So I have to say that, but because we had 00:17:58> 00:18:01: started the conversation, people were bought in before things	00:17:13> 00:17:15:	experiencing homelessness.
00:17:21> 00:17:22:create an impact investment fund.00:17:22> 00:17:25:It's different than the kind that Jonathan Rose created.00:17:25> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:32> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:51> 00:17:51:So really what are, and we started this concept when00:17:54> 00:17:56:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things		
00:17:22> 00:17:25: It's different than the kind that Jonathan Rose created. 00:17:25> 00:17:28: Ours is really below market nominal return on your capital, 00:17:28> 00:17:31: but you'll get your money back with a slight interest. 00:17:32> 00:17:34: And so we were able to leverage this with a 00:17:34> 00:17:38: federal grant, a state grant, multiple foundations that are giving 00:17:38> 00:17:41: us what are called program related investments, some banks that 00:17:41> 00:17:44: are giving us well below market rate interest rates. 00:17:45> 00:17:49: We're also working with some community foundations about donor advised 00:17:51> 00:17:51: So really what are, and we started this concept when 00:17:54> 00:17:56: So really what are can we had 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:58> 00:18:01: started the conversation, people were bought in before things	00:17:18> 00:17:21:	we work in, what we did is we decided to
00:17:25> 00:17:28:Ours is really below market nominal return on your capital,00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:32> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:51> 00:17:51:So really what are, and we started this concept when00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:21> 00:17:22:	create an impact investment fund.
00:17:28> 00:17:31:but you'll get your money back with a slight interest.00:17:32> 00:17:34:And so we were able to leverage this with a00:17:34> 00:17:38:federal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:49> 00:17:51:funds and receiving funding from those.00:17:51> 00:17:54:So really what are, and we started this concept when00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:58> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:22> 00:17:25:	It's different than the kind that Jonathan Rose created.
 00:17:32> 00:17:34: And so we were able to leverage this with a 00:17:34> 00:17:38: federal grant, a state grant, multiple foundations that are giving 00:17:38> 00:17:41: us what are called program related investments, some banks that 00:17:41> 00:17:44: are giving us well below market rate interest rates. 00:17:45> 00:17:49: We're also working with some community foundations about donor advised 00:17:49> 00:17:51: funds and receiving funding from those. 00:17:51> 00:17:54: So really what are, and we started this concept when 00:17:54> 00:17:56: the interest rates weren't as crazy as they are. 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:58> 00:18:01: started the conversation, people were bought in before things 	00:17:25> 00:17:28:	Ours is really below market nominal return on your capital,
00:17:34> 00:17:38:feederal grant, a state grant, multiple foundations that are giving00:17:38> 00:17:41:us what are called program related investments, some banks that00:17:41> 00:17:44:are giving us well below market rate interest rates.00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:49> 00:17:51:funds and receiving funding from those.00:17:51> 00:17:54:So really what are, and we started this concept when00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:28> 00:17:31:	but you'll get your money back with a slight interest.
giving 00:17:38> 00:17:41: us what are called program related investments, some banks that 00:17:41> 00:17:44: are giving us well below market rate interest rates. We're also working with some community foundations about donor advised 00:17:49> 00:17:51: funds and receiving funding from those. 00:17:51> 00:17:54: So really what are, and we started this concept when 00:17:54> 00:17:56: the interest rates weren't as crazy as they are. 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:58> 00:18:01: started the conversation, people were bought in before things		•
that 00:17:41> 00:17:44: are giving us well below market rate interest rates. 00:17:45> 00:17:49: We're also working with some community foundations about donor advised 00:17:49> 00:17:51: funds and receiving funding from those. 00:17:51> 00:17:54: So really what are, and we started this concept when the interest rates weren't as crazy as they are. 00:17:56> 00:17:58: So I have to say that, but because we had one of things started the conversation, people were bought in before things		giving
00:17:45> 00:17:49:We're also working with some community foundations about donor advised00:17:49> 00:17:51:funds and receiving funding from those.00:17:51> 00:17:54:So really what are, and we started this concept when00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things		. •
donor advised 00:17:49> 00:17:51: funds and receiving funding from those. 00:17:51> 00:17:54: So really what are, and we started this concept when 00:17:54> 00:17:56: the interest rates weren't as crazy as they are. 00:17:56> 00:17:58: So I have to say that, but because we had 00:17:58> 00:18:01: started the conversation, people were bought in before things		
00:17:51> 00:17:54:So really what are, and we started this concept when00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:45> 00:17:49:	
00:17:54> 00:17:56:the interest rates weren't as crazy as they are.00:17:56> 00:17:58:So I have to say that, but because we had00:17:58> 00:18:01:started the conversation, people were bought in before things	00:17:49> 00:17:51:	funds and receiving funding from those.
00:17:56> 00:17:58: So I have to say that, but because we had 00:17:58> 00:18:01: started the conversation, people were bought in before things	00:17:51> 00:17:54:	So really what are, and we started this concept when
00:17:58> 00:18:01: started the conversation, people were bought in before things	00:17:54> 00:17:56:	the interest rates weren't as crazy as they are.
	00:17:56> 00:17:58:	So I have to say that, but because we had
	00:17:58> 00:18:01:	

00:18:01> 00:18:04:	as crazy as they've gone in the last couple of
00:18:04> 00:18:04:	years.
00:18:05> 00:18:07:	And basically what we did is go to them and
00:18:07> 00:18:10:	say, you know, you have investments, your, your foundation has
00:18:10> 00:18:11:	an endowment, you're investing.
00:18:11> 00:18:14:	Some of that investment is not making much return.
00:18:14> 00:18:16:	It's sitting in something with nominal return.
00:18:17> 00:18:19:	I can give you the same nominal return, but I
00:18:19> 00:18:20:	can create housing with it.
00:18:21> 00:18:22:	Please loan it to me.
00:18:22> 00:18:23:	You're not a grant.
00:18:23> 00:18:26:	We'll always take a grant and some people have granted
00:18:26> 00:18:28:	into the fund, but we will loan it to us.
00:18:28> 00:18:31:	We will use it to create a pipeline of projects
00:18:31> 00:18:36:	because as a nonprofit, as an uncapitalized real estate company
00:18:36> 00:18:39:	and we have no money, we, our cycle is this.
00:18:39> 00:18:42:	We get awarded, we get to underwriting, we build, we
00:18:42> 00:18:44:	place the service, we start the next one.
00:18:44> 00:18:46:	So historically our production has always been like this.
00:18:46> 00:18:50:	For cash flow constraints, it costs \$1,000,000 plus to get
00:18:50> 00:18:51:	to the closing table.
00:18:52> 00:18:53:	And if you get two or three projects, you're not
00:18:53> 00:18:55:	doing the next one until you get all that money
00:18:55> 00:18:56:	back.
00:18:56> 00:18:59:	This fund now enables us to keep a continuous roll
00:18:59> 00:19:02:	of projects and this is one way we'll then be
00:19:02> 00:19:04:	able to tap into the permanent resources.
00:19:05> 00:19:05:	Again.
00:19:05> 00:19:08:	Florida in recent years, because of all of the dynamics
00:19:08> 00:19:12:	in our housing market, created an additional state resource for
00:19:12> 00:19:15:	affordable housing and really was the creation of that resource.
00:19:15> 00:19:18:	We realize now more than ever we have an obligation
00:19:18> 00:19:20:	to the people we're serving to figure out how to
00:19:20> 00:19:23:	access that capital as much as possible because we're owning
00:19:23> 00:19:24:	it for the long haul.
00:19:24> 00:19:27:	We're not looking to flip it as quickly as possible
00:19:27> 00:19:29:	or convince the legislature to let us out of the
00:19:29> 00:19:30:	affordability.

00:19:30> 00:19:30:	Etcetera.
00:19:31> 00:19:37:	So we're really getting creative with educational, medical,
	with foundations,
00:19:37> 00:19:38:	banks, businesses.
00:19:38> 00:19:41:	You know, we're also working with faith groups.
00:19:41> 00:19:43:	You know, churches aren't growing as much as they used
00:19:43> 00:19:43:	to.
00:19:43> 00:19:46:	Maybe they have land or maybe somebody's going to build
00:19:46> 00:19:47:	a health clinic.
00:19:47> 00:19:49:	Can we talk about air rights?
00:19:49> 00:19:51:	You know, give us, you build your health clinic and
00:19:51> 00:19:52:	give me 7 stories above it.
00:19:52> 00:19:55:	You know, let's figure out how we everything can be
00:19:55> 00:19:58:	part of the solution and every, everybody has a role
00:19:58> 00:19:59:	in it.
00:19:59> 00:20:01:	It's not a nonprofit, it's not a government.
00:20:01> 00:20:02:	It's everybody.
00:20:03> 00:20:05:	And I will say as developers in the room and
00:20:05> 00:20:08:	God bless you all because it's a high risk industry
00:20:08> 00:20:10:	and we all know that, but also let's be honest,
00:20:10> 00:20:12:	the developers create the problem.
00:20:12> 00:20:15:	It's a unintended consequence of really strong real estate markets
00:20:15> 00:20:17:	that housing prices go up, people get priced out and
00:20:17> 00:20:18:	become homeless.
00:20:19> 00:20:21:	So help me part of the solution, make it an
00:20:21> 00:20:23:	intentional part of if you're going to do this major
00:20:23> 00:20:27:	redevelopment, you don't necessarily have to do the affordable housing.
00:20:27> 00:20:29:	Maybe somebody else does the affordable housing if that's not
00:20:29> 00:20:30:	your bailiwick.
00:20:30> 00:20:32:	But figure out if you're going to help create the
00:20:33> 00:20:33:	problem.
00:20:33> 00:20:35:	And in the end, there's going to be worker shortages
00:20:35> 00:20:38:	in your community and the firemen and the policemen are
00:20:38> 00:20:40:	quitting and going somewhere else because they're commuting an hour
00:20:40> 00:20:42:	and they're not willing to do it any longer.
00:20:42> 00:20:44:	And the hospital can't keep employees.
00:20:44> 00:20:46:	I'm talking about real communities in Florida.
00:20:46> 00:20:48:	The hospitals can't keep employees.
00:20:48> 00:20:51:	You know, be part of that solution because otherwise those

00:20:51> 00:20:54:	communities you're developing in won't be as vibrant and they
00:20:55> 00:20:56:	won't retain their value.
00:20:56> 00:20:59:	So it's in your enlightened self-interest to also help.
00:20:59> 00:21:02:	And many, you know, developers have charitable arms and things
00:21:02> 00:21:03:	that they're doing.
00:21:03> 00:21:06:	So how can you support affordable housing or support preventing
00:21:06> 00:21:10:	homelessness or ending homelessness with your charitable work?
00:21:11> 00:21:14:	So I would say if if what Shannon just said
00:21:14> 00:21:17:	sounds more complex, if you're a small nonprofit in the
00:21:17> 00:21:20:	room, then you're able to put your arms around.
00:21:21> 00:21:26:	There's no reason that individual entity or foundation wouldn't invest
00:21:26> 00:21:28:	in that same way.
00:21:28> 00:21:32:	Not such a large fund, but to start more individually,
00:21:32> 00:21:34:	I think that's very possible.
00:21:35> 00:21:38:	When I think, you know, if you're looking at from
00:21:38> 00:21:41:	the private sector developer, you know, side, OK, I want
00:21:41> 00:21:42:	to be helpful.
00:21:42> 00:21:44:	What is the best way for me to be helpful?
00:21:44> 00:21:46:	I would like to do this, but I can't do
00:21:46> 00:21:47:	it unless I get a good return.
00:21:48> 00:21:49:	I still have to do business.
00:21:49> 00:21:50:	I can maybe get less of a return, but I
00:21:50> 00:21:51:	still need a return.
00:21:52> 00:21:55:	So, so you know, what are some suggestions for developers
00:21:55> 00:21:57:	who, who want to do some work similar to what
00:21:57> 00:21:59:	all of you are doing and are just sort sort
00:21:59> 00:22:01:	of trying to figure out what's, what's the way, How
00:22:02> 00:22:03:	do I put this deal together?
00:22:04> 00:22:06:	I think my answer to that really depends on what
00:22:06> 00:22:09:	the size of the company is and what their level
00:22:09> 00:22:11:	of potential commitment is.
00:22:11> 00:22:15:	I think, you know, starting with the biggest corporate example
00:22:15> 00:22:19:	of, of corporate support for affordable housing right now I
00:22:19> 00:22:22:	think is the Amazon housing equity fund, which many of
00:22:23> 00:22:25:	you are probably familiar with.
00:22:25> 00:22:28:	It started in, it's in DC, Seattle and Nashville.
00:22:28> 00:22:32:	Amazon really created this low interest debt fund to make
00:22:33> 00:22:37:	loans to affordable housing developers and owners who are

	either
00:22:37> 00:22:42:	going to develop affordable housing or do what I mentioned
00:22:42> 00:22:46:	before, convert market rate housing to affordable housing.
00:22:47> 00:22:50:	Amazon created this in effect in response to a lot
00:22:50> 00:22:51:	of the backlash.
00:22:51> 00:22:54:	When they create a new headquarters, people would say we
00:22:54> 00:22:55:	don't want Amazon HQ here.
00:22:55> 00:22:58:	That's going to drive up our our housing prices.
00:22:59> 00:23:02:	They really created this in response to that backlash and
00:23:02> 00:23:06:	to Amazon's credit, they put hundreds of millions of dollars
00:23:06> 00:23:07:	into their housing equity fund.
00:23:08> 00:23:12:	That is, I think some something that the biggest corporations
00:23:12> 00:23:15:	in America should all be doing that because it really
00:23:15> 00:23:20:	is a affordable housing crisis affecting communities everywhere and affecting
00:23:21> 00:23:23:	their ability to hire workers everywhere.
00:23:24> 00:23:27:	I think when it comes to smaller corporations or more
00:23:27> 00:23:32:	local philanthropic to support to smaller nonprofit developers or even
00:23:32> 00:23:36:	larger nonprofit developers into a deal, there's always gap filling
00:23:36> 00:23:40:	money that needs to go into an affordable housing development.
00:23:41> 00:23:44:	But if they do, you know for example, need a
00:23:44> 00:23:48:	return on their investment, that's where a type of impact
00:23:48> 00:23:51:	investing fund really is potentially a better fit or a
00:23:51> 00:23:55:	better strategy for having a risk adjusted return.
00:23:56> 00:23:59:	There really is money to be made in affordable housing.
00:23:59> 00:24:02:	You know, I think that is uncomfortable for or maybe
00:24:02> 00:24:04:	uncomfortable to say sometimes, but that's true.
00:24:04> 00:24:06:	And I don't think it that's a bad thing.
00:24:07> 00:24:08:	So I think that's another option.
00:24:09> 00:24:09:	Let's talk.
00:24:09> 00:24:11:	Let's go back to because we didn't really touch on
00:24:11> 00:24:11:	it.
00:24:11> 00:24:12:	I think I threw it out there, but I mixed
00:24:12> 00:24:14:	it in with too many other things.
00:24:14> 00:24:16:	So let's go back to the idea of a portfolio
00:24:16> 00:24:17:	mix.
00:24:17> 00:24:21:	How much of, you know, permanent supportive housing can
00:24:21> 00:24:25:	you have in your portfolio versus deeply affordable, affordable market rate?

00:24:25> 00:24:27:	Talk to me about kind of what you're doing, what
00:24:27> 00:24:28:	you see other developers doing.
00:24:28> 00:24:29:	What does that look like?
00:24:29> 00:24:30:	Sure.
00:24:30> 00:24:33:	And I will say it really does vary by community.
00:24:33> 00:24:35:	Florida is not a service rich funding environment.
00:24:35> 00:24:38:	So the services that the individuals who are exiting
00.04.00 > 00.04.40.	homelessness,
00:24:38> 00:24:42:	especially the formerly chronically homeless with you know, high acuities
00:24:42> 00:24:45:	need really intensive services, especially the first two years or
00:24:45> 00:24:49:	so while they're accessing healthcare and behavioral healthcare and stabilizing
00:24:49> 00:24:49:	etcetera.
00:24:50> 00:24:52:	So we have to be really intentional and careful.
00:24:52> 00:24:55:	And so basically our our rule of thumb, for lack
00:24:55> 00:24:58:	of a better phrase is we'll do up until recently
00:24:58> 00:25:01:	when the market really turned in Florida, we were doing
00:25:01> 00:25:04:	all of our projects had at least 50% of the
00:25:04> 00:25:08:	units set aside for households like sitting homelessness and that
00:25:08> 00:25:11:	includes doubled up and couch surfing and things like that.
00:25:11> 00:25:13:	And now in about roughly half of those would be
00:25:13> 00:25:16:	set aside for permanent supportive housing.
00:25:16> 00:25:19:	We would usually end up actually skewing higher, but on
00:25:19> 00:25:23:	the formerly homeless and permanent supportive housing, but we would
00:25:23> 00:25:24:	only commit to 50%.
00:25:24> 00:25:26:	Again, we didn't want to over commit and not be
00:25:26> 00:25:29:	able to fulfill our obligations and provide the services that
00:25:29> 00:25:29:	people needed.
00:25:30> 00:25:34:	As the housing market morphed, we've been evolving with it
00:25:34> 00:25:37:	and candidly we have our first project that may be
00:25:37> 00:25:41:	our own 1st and maybe only unsubsidized project because another
00:25:41> 00:25:45:	nonprofit that owned a a very expensive piece of property
00:25:45> 00:25:48:	on the riverfront went out of business and sold us
00:25:48> 00:25:52:	a 12 story residential building on the river for \$500,000.
00:25:53> 00:25:53:	Yeah.
00:25:54> 00:25:54:	Yeah.
00:25:57> 00:25:58:	So whoops, I just dropped my mic.
00:25:59> 00:26:02:	So with that, you know what we're going to be.
00:26:02> 00:26:05:	It is older, it was built in 62.

00:26:08 --> 00:26:08: work. 00:26:08 --> 00:26:11: Everything's going to be replaced, but we got it for 00:26:11 --> 00:26:12: \$500,000. 00:26:12 --> 00:26:14: Any for profit developer would make a good chunk of 00:26:14 --> 00:26:15: change off of that. 00:26:15 --> 00:26:17: We're going to take that profit and use it to 00:26:17 --> 00:26:18: self subsidized rents. 00:26:18 --> 00:26:21: So we're going to create not a high end Class 00:26:21 --> 00:26:24: A market housing, but market housing, but then we'll self 00:26:24 --> 00:26:27: subsidized by taking the cash flow that would normally go 00:26:27 --> 00:26:29: to the developer as their profit and use it to 00:26:29 --> 00:26:30: self subsidized units. So everything, so everything mixed income. 00:26:30 --> 00:26:34: 00:26:34 --> 00:26:37: I will say in especially in our market with without 00:26:37 --> 00:26:41: the massive support that Houston has for addressing homelessness and 00:26:41 --> 00:26:44: and service resources and things like that. 00:26:44 --> 00:26:47: We did do one smaller project that was 100% chronically 00:26:47 --> 00:26:47: homeless. 00:26:47 --> 00:26:49: It was only 43 units. 00:26:49 --> 00:26:53: And we quickly realized that that's too much acuity in 00:26:53 --> 00:26:56: proximity, that everyone needs a diverse neighborhood. 00:26:56 --> 00:27:00: All of us need diverse neighborhoods, including mixes of incomes 00:27:00 --> 00:27:01: and backgrounds. 00:27:01 --> 00:27:03: And if everyone in the community responds to a three 00:27:03 --> 00:27:06: day notice that you forgot to pay your rent as 00:27:06 --> 00:27:08: if it's an eviction notice and they're going to be 00:27:08 --> 00:27:11: kicked out that night, you're you're not modeling the right 00:27:11 --> 00:27:12: behavior. 00:27:12 --> 00:27:15: So having more diverse groups so that there's different ways 00:27:15 --> 00:27:19: of reacting and responding and the like, it just helps 00:27:19 --> 00:27:22: with diverse diversity and it helps and our residents have 00:27:22 --> 00:27:26: really as we again, we're very resident LED our residents 00:27:26 --> 00:27:28: let us know that is what they prefer. 00:27:28 --> 00:27:28: So. 00:27:28 --> 00:27:31: They I wouldn't have a different take on that, Shannon. 00:27:31 --> 00:27:32: Oh, and I and you have a different. 00:27:32 --> 00:27:32: Model. 00:27:32 --> 00:27:37: I would say that whereas that's a a a fine 00:27:37 --> 00:27:40: idea, it's also a finite number.

It is in need of lots of love, lots of

00:26:05 --> 00:26:08:

```
00:27:43 --> 00:27:46:
                          it's going to take you a real long time.
00:27:46 --> 00:27:48:
                          We don't have to have enough housing.
00:27:48 --> 00:27:49:
                          We don't get any.
00:27:49 --> 00:27:53:
                          No, I know everyone has different problems and but, but
00:27:53 --> 00:27:55:
                          we grabbed a moment where we could do that.
00:27:55 --> 00:28:00:
                          And if you have the proper services and the proper
00:28:00 --> 00:28:04:
                          dedication to your mission, you can have we stay at
00:28:05 --> 00:28:09:
                          170 a 175 formerly unhoused individuals maximum.
00:28:09 --> 00:28:12:
                          You can know all of them by name and all
00:28:12 --> 00:28:16:
                          of their problems and you can deliver those services.
00:28:16 --> 00:28:19:
                          Now we don't intend to do any more of this.
00:28:19 --> 00:28:23:
                          50% of our portfolio is what I just described to
00:28:23 --> 00:28:25:
                          you and that's enough.
00:28:25 --> 00:28:30:
                          We will in buildings that we're developing now, we will
00:28:30 --> 00:28:33:
                          set aside as much as 20%, but that's not for
00:28:34 --> 00:28:35:
                          the chronic homeless.
00:28:36 --> 00:28:39:
                          That's for folks who are what we refer to internally
00:28:39 --> 00:28:40:
                          as homeless light.
00:28:40 --> 00:28:44:
                          That would be someone who's couch surfing or just landed
00:28:44 --> 00:28:47:
                          in their car a month ago, and we will be
00:28:47 --> 00:28:49:
                          doing that going forward.
00:28:49 --> 00:28:53:
                          Both of those models work if you have the dedication,
00:28:53 --> 00:28:58:
                          the expertise and the financing, which is always the problem.
00:29:00 --> 00:29:04:
                          I think for the Jonathan Rose portfolio, I mean 80%
00:29:04 --> 00:29:08:
                          of what we own as a company is project based,
00:29:08 --> 00:29:11:
                          Section 8 serving lowest income households.
00:29:12 --> 00:29:15:
                          But there is a project based voucher typically funded by
00:29:15 --> 00:29:15:
                          HUD.
00:29:16 --> 00:29:20:
                          The residents in those properties pay 30% of their income
00:29:20 --> 00:29:20:
                          on rent.
00:29:21 --> 00:29:23:
                          If they make $1000 a year, they pay 30% of
00:29:23 --> 00:29:27:
                          their income on rent and the government pays the rest.
00:29:27 --> 00:29:31:
                          Those tend to be our best maintained and some of
00:29:31 --> 00:29:36:
                          our best programmed communities because the contracts on
                          those properties
00:29:36 --> 00:29:40:
                          are be able to are able to be marked to
00:29:40 --> 00:29:40:
                          market.
00:29:40 --> 00:29:44:
                          Meaning when market rent growth goes up 10% in five
00:29:44 --> 00:29:47:
                          years you submit for your 10% markup that helps increase
00:29:47 --> 00:29:51:
                          revenue at the property and offset increased expenses at the
00:29:51 --> 00:29:52:
                          properties.
```

If you're only dedicating 20% or 50% of a building,

00:27:40 --> 00:27:43:

00:29:53> 00:29:57:	There is a very finite number of project based Section
00:29:57> 00:30:01:	8 contracts in the country and unless HUD is increasing
00:30:01> 00:30:06:	its funding, which I'm not very hopeful of right now
00:30:06> 00:30:09:	though that is not a a replicable model.
00:30:09> 00:30:13:	Unless there is another agency stepping up to fund project
00:30:13> 00:30:17:	based subsidy, which in Houston you can point to, you
00:30:17> 00:30:22:	know, local Housing Authority stepping up to fund project
	based
00:30:22> 00:30:27:	vouchers, which I think are critical component of a sustainable
00:30:27> 00:30:31:	property in the sense of the property can, can fund
00:30:31> 00:30:34:	repairs, can pay people to pick up the trash can,
00:30:34> 00:30:38:	pay people to work there over the next 20 years
00:30:38> 00:30:43:	without needing, you know, distressed financing or you know,
	without
00:30:43> 00:30:47:	doing without going into foreclosure, for example.
00:30:48> 00:30:51:	One of the things that's that I'm concerned is going
00:30:51> 00:30:54:	to change is now in our project based contracts.
00:30:55> 00:30:58:	If someone has been a good citizen for one year
00:30:58> 00:31:01:	and they want to move somewhere else, maybe to a
00:31:01> 00:31:05:	property more like the properties that you have, then they
00:31:05> 00:31:07:	can port their voucher.
00:31:07> 00:31:10:	And that does not, we don't lose a voucher.
00:31:10> 00:31:14:	They simply have one of their own, a tenant base
00:31:14> 00:31:14:	voucher.
00:31:15> 00:31:17:	Well, that is multiplying vouchers.
00:31:17> 00:31:21:	And recently the Houston Housing Authority has not been able
00:31:21> 00:31:22:	to do that.
00:31:22> 00:31:25:	So that is confining and restricting people as they want
00:31:26> 00:31:30:	to move to other neighborhoods and other types of
00:31:30> 00:31:33:	properties.
00:31:33> 00:31:34:	And I, I believe that's going to continue to tighten down.
00:31:34> 00:31:36:	I, I've had several people tell me they don't believe
00:31:37> 00:31:38:	vouchers will go away.
00:31:38> 00:31:42:	The Trump family has a large number of vouchers that
00:31:42> 00:31:46:	they benefit from, but that there may not be any
00:31:46> 00:31:46:	more.
00:31:46> 00:31:49:	The supply may not increase.
00:31:52> 00:31:54:	Let's talk about what keeps you up at night.
00:31:55> 00:31:59:	Aside from the changes from the current administration, what
	is
00:31:59> 00:32:02:	keeping you up at night in terms of challenges to

00:32:02> 00:32:03:	get this work done?
00:32:03> 00:32:05:	If you could take a roadblock out of your way
00:32:05> 00:32:08:	to make this work easier, what would it be?
00:32:09> 00:32:10:	Only get one.
00:32:11> 00:32:13:	I mean top three.
00:32:15> 00:32:18:	So I would say candidly staffing at nonprofits and we're
00:32:18> 00:32:22:	competing with, you know, large for profit organizations on
00:32:22> 00:32:23:	very highly technical projects.
00:32:23> 00:32:25:	People don't tend to want to work for a nonprofit
00:32:25> 00:32:26:	doing the hardest projects.
00:32:27> 00:32:29:	So getting good staffing that is very mission focused and
00:32:29> 00:32:31:	and we're able to develop them.
00:32:32> 00:32:35:	You know, the political environment we are in Florida, there's
00:32:35> 00:32:36:	a lot of things going on.
00:32:37> 00:32:40:	There's an awareness of affordable housing, but they always think
00:32:40> 00:32:42:	of the more deserving people in need of affordable housing
00:32:42> 00:32:45:	as opposed to the people who traditionally always needed affordable
00:32:45> 00:32:45:	housing.
00:32:46> 00:32:49:	And then NIMBY, you know, and, and that's across that
00:32:49> 00:32:50:	isn't even affordable.
00:32:50> 00:32:51:	That's just density.
00:32:51> 00:32:53:	I mean, we're, I haven't seen a community yet where
00:32:53> 00:32:57:	somebody, you know, puts forth something multifamily that needs any
00:32:57> 00:33:00:	kind of approval, where there isn't a group with pitchforks
00:33:00> 00:33:01:	just clamoring now.
00:33:02> 00:33:04:	So it's always about the money.
00:33:04> 00:33:07:	And the one thing I would wish for today is
00:33:08> 00:33:10:	certainty, some certainty.
00:33:10> 00:33:14:	This morning I missed what evidently was a fabulous session.
00:33:14> 00:33:17:	I missed it because I was on a Zoom call
00:33:17> 00:33:21:	killing a building we were just about to break ground
00:33:21> 00:33:26:	on for very low income families in a rapidly gentrifying
00:33:26> 00:33:30:	neighborhood that was very eager for that housing.
00:33:30> 00:33:34:	And we lost one \$1.2 million because eight and a
00:33:34> 00:33:38:	half, \$1,000,000 in federal funds were frozen.
00:33:39> 00:33:41:	And so that is gone.
00:33:42> 00:33:45:	And now if I had had more time with the
00:33:45> 00:33:49:	tax credit program is very complicated.

00:33:49> 00:33:53:	If I had had time, which I did not have,
00:33:53> 00:33:57:	which was not my friend, \$2,000,000 had needed to go
00:33:57> 00:34:00:	down again today wasn't a good idea.
00:34:01> 00:34:05:	I probably could have worked that out with other funding
00:34:05> 00:34:10:	sources, but the uncertainty and the rapidity with which
00.04.00 > 00.04.10.	things
00:34:10> 00:34:15:	that are negative are happening and they just are, makes
00:34:15> 00:34:18:	it very difficult to know what to do next.
00:34:18> 00:34:21:	I would wish for some certainty if they're going to
00:34:22> 00:34:25:	be no more vouchers, why don't we just say that
00:34:25> 00:34:28:	and and then let's move on and make some other
00:34:28> 00:34:29:	decisions and plans.
00:34:31> 00:34:34:	What keeps me up at night I going back to
00:34:34> 00:34:37:	the property I talked about buying at the end of
00:34:37> 00:34:39:	2023, The Grove.
00:34:40> 00:34:44:	Part of why the property was naturally affordable with lower
00:34:44> 00:34:48:	rents is it is 1970s classic garden style California product,
00:34:49> 00:34:52:	which anybody here who owns a property built in the
00:34:52> 00:34:56:	70s knows it was not the highest quality time for
00:34:56> 00:34:58:	construction in the United States.
00:34:58> 00:35:02:	And this property has electrical issues.
00:35:02> 00:35:06:	It has asbestos in the drywall and, you know, some
00:35:06> 00:35:10:	lead paint still on the window sills.
00:35:10> 00:35:16:	And having purchased this property with \$50 million of investors
00:35:16> 00:35:21:	money, \$52 million of a Fannie Mae loan and another
00:35:21> 00:35:25:	10 million that we're going to put in to fix
00:35:25> 00:35:29:	up the property, I what keeps me up is do
00:35:29> 00:35:30:	we have enough?
00:35:31> 00:35:34:	Do we have enough to bring this property into the
00:35:34> 00:35:38:	solid physical condition that it lasts and is a healthy
00:35:38> 00:35:41:	place to live for the next 10 years?
00:35:41> 00:35:45:	And do we have enough so that enough people are,
00:35:45> 00:35:49:	you know, living here, paying their full rent to also
00:35:49> 00:35:53:	provide the return to our investors that they expect?
00:35:53> 00:35:56:	That is a real stress that comes with these larger
00:35:56> 00:36:00:	investments that, you know, it's a balance delivering in a
00:36:00> 00:36:03:	great product to the residents who live there and making
00:36:03> 00:36:07:	sure you are steward of the capital that you're investing
00:36:07> 00:36:08:	that that keeps me up.
00:36:09> 00:36:14:	Are there issues any of you have with policy that
00:36:14> 00:36:17:	you'd like to see changed?
00:36:18> 00:36:20:	I know, again, if we're dealing with changes from the

00:36:21> 00:36:24:	federal level, are there local policies, state level policies that
00:36:24> 00:36:27:	could be changed to make this work easier for you?
00:36:28> 00:36:30:	So in addition to my day job, I've been on
00:36:30> 00:36:33:	the board of the Florida Support of Housing Coalition for
00:36:33> 00:36:35:	many, many, way too many years to admit to at
00:36:35> 00:36:35:	this point.
00:36:36> 00:36:38:	And I would say, yes, I have a list of
00:36:39> 00:36:43:	policy issues that we've been discussing with Tallahassee in Florida.
00:36:43> 00:36:45:	We've been done a pretty good job of advocating with
00:36:45> 00:36:49:	our state housing finance authority where we're having trouble and
00:36:49> 00:36:52:	need if we're really going to tackle homelessness.
00:36:52> 00:36:56:	For context, between 2007 and 2022, Florida's had the largest
00:36:56> 00:37:00:	reduction in homelessness in the country and then our housing
00:37:00> 00:37:01:	market went crazy.
00:37:01> 00:37:03:	And for the last two to three years, we've seen
00:37:03> 00:37:05:	increases and it is straight a housing cost issue.
00:37:07> 00:37:09:	And but the barrier that we have from a policy
00:37:09> 00:37:12:	perspective is more and more seniors and more and more
00:37:12> 00:37:15:	persons with disabilities are becoming homeless.
00:37:15> 00:37:18:	We need the service dollars and the operating support, whether
00:37:18> 00:37:21:	it's rental assistance or whatever to make the units affordable
00:37:21> 00:37:23:	linked with the housing production dollars.
00:37:24> 00:37:26:	Right now it's on the developer to come up with
00:37:26> 00:37:26:	those.
00:37:26> 00:37:30:	And candidly, I've told our we've asked local, local communities
00:37:30> 00:37:32:	ask us all the time to do another one.
00:37:32> 00:37:34:	I'm like, you going to sign a contract because I
00:37:34> 00:37:35:	need your money.
00:37:35> 00:37:37:	If you want me to commit to 50 years, 50
00:37:37> 00:37:39:	years of housing homeless people in this project, because if
00:37:39> 00:37:41:	I get the state money to build it, that's what
00:37:41> 00:37:42:	I'm committing to.
00:37:43> 00:37:46:	But I need rent assistance and I need service dollars
00:37:46> 00:37:49:	or I'm setting those residents up for failure and I'm
00:37:49> 00:37:51:	setting my team up for failure.
00:37:51> 00:37:54:	So one of the ways that the private sector can
00:37:54> 00:37:57:	work with the with the nonprofit sector in solving the

00:37:58> 00:38:01:	problem of affordability, and let's talk about that as a
00:38:01> 00:38:05:	broad problem, 50% of the people in Houston rent the
00:38:05> 00:38:06:	place where they live.
00:38:06> 00:38:11:	25% of the people in Houston are rent burdened, paying
00:38:11> 00:38:14:	more than 30% of their income in rent.
00:38:14> 00:38:17:	And that would be for the for the public, for
00:38:17> 00:38:20:	the private sector to engage more strongly the way you
00:38:20> 00:38:22:	are to tell you in the way I heard you
00:38:22> 00:38:23:	were this morning.
00:38:23> 00:38:27:	I'm so excited about what Ron Terwilliger has done with
00:38:27> 00:38:30:	homeless to house and I am Co chairing a division
00:38:30> 00:38:33:	of homeless to house and we'll be working on the
00:38:33> 00:38:38:	10 principles, the public and private sector together, working
	on
00:38:38> 00:38:42:	the 10 principles to guide the homeless to housed work
00:38:42> 00:38:43:	into the future.
00:38:43> 00:38:47:	And if that interests any of you here, I would
00:38:47> 00:38:51:	love to hear from you, joy at New Hope housing.com,
00:38:51> 00:38:55:	because you could be very helpful to what we're doing
00:38:55> 00:38:59:	and what we're hoping will be able to drive policy
00:38:59> 00:39:04:	changes as the private sector helps work that through lobbyists
	loppyists
00:39:04> 00:39:07:	up through the system for change.
00:39:04> 00:39:07: 00:39:09> 00:39:10:	•
	up through the system for change.
00:39:09> 00:39:10:	up through the system for change. Anything else on the policy front?
00:39:09> 00:39:10: 00:39:12> 00:39:15:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change.
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing.
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28: 00:39:28> 00:39:32:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio.
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28: 00:39:28> 00:39:32: 00:39:32> 00:39:35:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28: 00:39:28> 00:39:32: 00:39:32> 00:39:35: 00:39:36> 00:39:37:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the local level.
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28: 00:39:28> 00:39:32: 00:39:32> 00:39:35: 00:39:36> 00:39:37: 00:39:37> 00:39:41:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the local level. I would love to see more States and cities implement
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28: 00:39:28> 00:39:32: 00:39:32> 00:39:35: 00:39:36> 00:39:37: 00:39:37> 00:39:41: 00:39:41> 00:39:46:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the local level. I would love to see more States and cities implement tax, property tax exemptions for affordable housing.
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28: 00:39:28> 00:39:32: 00:39:32> 00:39:35: 00:39:36> 00:39:37: 00:39:41> 00:39:46: 00:39:46> 00:39:50:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the local level. I would love to see more States and cities implement tax, property tax exemptions for affordable housing. California has an extremely powerful one that you know you proportional to the percentage of units that are affordable,
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:28: 00:39:28> 00:39:32: 00:39:32> 00:39:35: 00:39:36> 00:39:37: 00:39:41> 00:39:41: 00:39:41> 00:39:46: 00:39:46> 00:39:50: 00:39:50> 00:39:54:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the local level. I would love to see more States and cities implement tax, property tax exemptions for affordable housing. California has an extremely powerful one that you know you proportional to the percentage of units that are affordable, you
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:32: 00:39:32> 00:39:35: 00:39:36> 00:39:37: 00:39:41> 00:39:41: 00:39:46> 00:39:50: 00:39:50> 00:39:57:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the local level. I would love to see more States and cities implement tax, property tax exemptions for affordable housing. California has an extremely powerful one that you know you proportional to the percentage of units that are affordable, you get a tax exemption proportional to that.
00:39:09> 00:39:10: 00:39:12> 00:39:15: 00:39:15> 00:39:18: 00:39:18> 00:39:19: 00:39:20> 00:39:23: 00:39:23> 00:39:24: 00:39:24> 00:39:32: 00:39:32> 00:39:35: 00:39:36> 00:39:37: 00:39:37> 00:39:41: 00:39:41> 00:39:46: 00:39:46> 00:39:50: 00:39:50> 00:39:54:	up through the system for change. Anything else on the policy front? I think right now I'm thinking most about what could change that I don't want to change rather than what I want to change. And I mean number one on my personal list is HUD staffing. We are working with HUD on daily basis, various regional offices that we interact with across our portfolio. So that is probably #1 concern right now on the local level. I would love to see more States and cities implement tax, property tax exemptions for affordable housing. California has an extremely powerful one that you know you proportional to the percentage of units that are affordable, you get a tax exemption proportional to that. It is extremely, extremely powerful in being able to maintain

00:40:15> 00:40:17:	rent restricted affordable.
00:40:17> 00:40:20:	And then the the third one I would mention besides
00:40:20> 00:40:22:	just keeping people employed at HUD.
00:40:23> 00:40:27:	Second one being more taxing property tax exemptions for
	affordable
00:40:27> 00:40:28:	housing.
00:40:28> 00:40:32:	The third one I think is way more project based
00:40:32> 00:40:37:	subsidy funded sustainably with long term contracts on the
	city
00:40:37> 00:40:40:	level, state level and federal level.
00:40:41> 00:40:44:	It we have not really increased the amount of project
00:40:44> 00:40:47:	based subsidy in many years in this country.
00:40:47> 00:40:50:	It is time to do that, and I think if
00:40:50> 00:40:53:	there are going to be meaningful budget cuts from other
00:40:53> 00:40:57:	areas of the federal government, that is where I would
00:40:57> 00:41:00:	love to see an increase in funding because it does
00:41:00> 00:41:04:	do so much to create housing that is sustainable, sustainably
00:41:04> 00:41:07:	affordable and able to be maintained for the long term.
00:41:11> 00:41:13:	I'm sort of, I, I'm going to come to Q&A
00:41:13> 00:41:14:	in just a moment.
00:41:15> 00:41:17:	I know we sort of talked at the top and
00:41:17> 00:41:19:	we've all alluded to a little bit some of our
00:41:19> 00:41:22:	fears and you certainly just did, Margo, about what's coming
00:41:22> 00:41:23:	at the federal level.
00:41:25> 00:41:27:	How are you handling and how are your peers and
00:41:27> 00:41:30:	colleagues handling, handling all this uncertainty?
00:41:30> 00:41:31:	You refer to it Joy.
00:41:31> 00:41:34:	Projects are being stopped in their tracks, as we've heard
00:41:34> 00:41:34:	you say.
00:41:35> 00:41:39:	Are you sort of pumping the brakes and just waiting?
00:41:39> 00:41:41:	Are you trying to move forward on existing projects, like
00:41:42> 00:41:42:	fingers crossed?
00:41:42> 00:41:43:	I mean, what?
00:41:43> 00:41:44:	What's sort of happening right now?
00:41:44> 00:41:48:	We are moving forward on developments that we have far
00:41:48> 00:41:51:	less certainty that they will ever be realized.
00:41:51> 00:41:53:	We are going ahead.
00:41:53> 00:41:56:	We are applying for tax credits where, you know, we're
00:41:56> 00:42:00:	starting the clock running again, knowing that we can stop
00:42:00> 00:42:03:	the clock if there isn't more certainty before we have
00:42:04> 00:42:07:	expended a funds the way we were caught just recently
00:42:07> 00:42:11:	unaware something that started a couple of years ago when
00:42:11> 00:42:13:	the funding was absolutely certain.

00:42:13> 00:42:17:	So we aren't, we aren't pumping the brakes, but we
00:42:17> 00:42:20:	are aware of the greater level of uncertainty and the
00:42:20> 00:42:25:	concern that makes really for the sustainability of an
	organization.
00:42:25> 00:42:29:	You know, we're, we have reasonably large footings now and
00:42:29> 00:42:31:	we have a balance sheet, but you know, you can
00:42:31> 00:42:33:	spend down your balance sheet.
00:42:33> 00:42:36:	We're certainly not as large as as Jonathan Rose.
00:42:36> 00:42:40:	And when you aren't developing properties, you aren't
	earning developer
00:42:40> 00:42:40:	fees.
00:42:40> 00:42:42:	That's just a fact.
00:42:42> 00:42:44:	And that impacts your organization.
00:42:44> 00:42:48:	And being a nonprofit, what you do with those developer
00:42:48> 00:42:51:	fees once you've sustained your organization is you put them
00:42:51> 00:42:53:	into additional developments.
00:42:53> 00:42:56:	So this is a far reaching it to my mind.
00:42:56> 00:42:59:	I think about it like the pandemic.
00:42:59> 00:43:02:	I know in Texas, the pandemic's been over for a
00:43:02> 00:43:05:	few years, but children are still not reading at grade
00:43:05> 00:43:08:	level and they still aren't doing math at grade level
00:43:08> 00:43:11:	the way they were before the pandemic.
00:43:11> 00:43:12:	We have not recovered.
00:43:12> 00:43:15:	So this is not something that's going to be chaotic
00:43:15> 00:43:18:	for a short period of time and then there will
00:43:18> 00:43:21:	be certainty because it's like throwing a Pebble into water.
00:43:21> 00:43:26:	It will continue to have created difficulties in basically the
00:43:26> 00:43:30:	housing that you have not provided for the next 4
00:43:30> 00:43:31:	decades.
00:43:33> 00:43:36:	I would say we're not pumping the brakes, but we've
00:43:36> 00:43:39:	taken our foot off the accelerator and preparing to pump
00:43:39> 00:43:40:	the brakes, if not slam them on.
00:43:42> 00:43:45:	Very honestly, I had just like everybody here, I have
00:43:45> 00:43:47:	no idea what's going to happen.
00:43:47> 00:43:48:	l got no crystal ball.
00:43:48> 00:43:49:	I got no clue.
00:43:49> 00:43:51:	I, I feel like in six months we'll have some
00:43:51> 00:43:54:	sort of feel as to what the finger quoting real
00:43:54> 00:43:57:	response is going to be, you know, whether Congress is
00:43:57> 00:43:59:	going to put up guardrails or the quarter.
00:43:59> 00:44:01:	This is just sort of a six month tizzy and
00:44:01> 00:44:04:	things will somehow calm down because all of us

constituents

- **00:44:04 --> 00:44:06:** are really mad at them now is, you know, popularity
- **00:44:06 --> 00:44:06:** is plummeted.
- **00:44:07 --> 00:44:09:** I mean, I don't know, it could continue for the
- **00:44:09 --> 00:44:09:** next 4 years.
- **00:44:09 --> 00:44:12:** I have literally no idea what I hope.
- **00:44:12 --> 00:44:15:** What I believe, and I hope I'm not doing this
- **00:44:15 --> 00:44:17:** just so I can sleep at night, is that, you
- **00:44:17 --> 00:44:20:** know, in six months, we'll at least have a feel
- **00:44:20 --> 00:44:23:** like some sort of general sense of do we put
- **00:44:23 --> 00:44:25:** on the brakes and just say, OK, we're going to
- **00:44:26 --> 00:44:26:** pause.
- **00:44:26 --> 00:44:28:** We're going to operate what we have.
- 00:44:28 --> 00:44:30: We're going to, you know, provide the services to the
- **00:44:30 --> 00:44:30:** people we have.
- **00:44:30 --> 00:44:33:** We're going to remain poised to restart, but we're not
- **00:44:34 --> 00:44:35:** going to expose ourselves.
- **00:44:35 --> 00:44:38:** Are we going to reduce our production goals and just
- **00:44:38 --> 00:44:40:** try to maintain a certain level?
- 00:44:41 --> 00:44:43: Are we going to continue the aggressive level that we
- **00:44:43** --> **00:44:45**: just teed up by getting this impact investment fund funded?
- **00:44:45 --> 00:44:47:** I mean, like, come on, guys.
- **00:44:47 --> 00:44:48:** I've worked really hard on this and now he does
- **00:44:48 --> 00:44:50:** this the day I get the Dang thing funded.
- **00:44:50 --> 00:44:53:** Come on, You know, So honestly, in six months, I'm
- **00:44:53 --> 00:44:56:** hoping to have a feel for what we should do.
- **00:44:57 --> 00:45:00:** My concern in ways unrelated to affordable housing is in
- **00:45:00 --> 00:45:03:** 12 months, what is the nonprofit sector going to look
- 00:45:03 --> 00:45:04: like?
- **00:45:04 --> 00:45:07:** Because I do feel there's going to be a massive
- **00:45:07 --> 00:45:11:** disruption from a cash flow standpoint, if nothing else.
- **00:45:12 --> 00:45:15:** You know, Joy is in a position where her organization
- **00:45:15 --> 00:45:17:** can afford, doesn't like it, it's a hit, but can
- **00:45:17 --> 00:45:19:** afford \$1.2 million.
- **00:45:19 --> 00:45:21:** There are some organizations that if they don't get that
- **00:45:21 --> 00:45:23:** check, they're not covering payroll next week.
- **00:45:24 --> 00:45:26:** So I, I, and it's just too much up in
- **00:45:26 --> 00:45:29:** the air to really, really have a good feel for
- **00:45:29 --> 00:45:31:** where it's going to go.
- **00:45:33** --> **00:45:37**: I think a lot of us at Rose are still
- **00:45:37 --> 00:45:42:** a little bit in denial about what could happen.
- 00:45:42 --> 00:45:48: But we're, you know, watching closely and hoping that there

00:45:48> 00:45:55:	are not fundamental changes that will negatively impact our properties.
00:45:55> 00:45:59:	But I mean it as an example, there were we
00:45:59> 00:46:03:	have a property in Saint Louis that was under the
00:46:03> 00:46:09:	Biden administration or awarded a \$20 million GRP grant from
00:46:09> 00:46:14:	HUD to basically do a comprehensive green retrofit to the
00:46:14> 00:46:19:	property that was going to fund HVAC, water heaters, double
00:46:19> 00:46:24:	pane windows and really fortify that property for the next
00:46:24> 00:46:29:	20 years for in an area that is like increasingly
00:46:29> 00:46:31:	at risk for extreme weather.
00:46:32> 00:46:35:	We found out two weeks ago that that money which
00:46:35> 00:46:38:	was not distributed yet has been frozen.
00:46:38> 00:46:42:	The administrator who was JLL who is going to you
00:46:42> 00:46:46:	know help administer that grant, their contract was cancelled.
00:46:46> 00:46:49:	So that kind of project is completely on pause now.
00:46:50> 00:46:54:	Our regular day-to-day business of trying to operate our housing,
00:46:54> 00:46:59:	provide resident services and invest in, you know, climate resiliency
00:47:00> 00:47:03:	where we can has not changed, but it just remains
00:47:03> 00:47:04:	to be seen.
00:47:04> 00:47:09:	So it's important I remind myself of frequently, it's not
00:47:09> 00:47:13:	about the building I didn't build or it's not about
00:47:13> 00:47:16:	the retrofit I wasn't able to do.
00:47:16> 00:47:20:	It's about real people who have real needs, whose lives
00:47:21> 00:47:22:	are being damaged.
00:47:23> 00:47:27:	And I think it's important to remind ourselves because we're
00:47:27> 00:47:31:	always looking at spreadsheets and we have so much technicality
00:47:31> 00:47:34:	in the kind of work we do, that we're doing
00:47:34> 00:47:36:	it for human beings who need a little bit of
00:47:37> 00:47:37:	help.
00:47:37> 00:47:40:	Some of them need a lot of help, some just
00:47:40> 00:47:41:	need a little bit.
00:47:41> 00:47:45:	But it's real people whose lives can't just be on
00:47:45> 00:47:46:	pause.
00:47:46> 00:47:49:	They're continuing every day to need to pay the rent
00:47:49> 00:47:52:	and to try to be stable and rear their families
00:47:52> 00:47:53:	in a quality way.
00:47:54> 00:47:55:	I want to.
00:47:55> 00:47:56:	We're almost out of time, so I want to make
00:47:57> 00:47:58:	sure we get a couple questions from the audience.

00:47:58> 00:48:00:	We do have somebody I think with a mic going
00:48:00> 00:48:01:	around.
00:48:01> 00:48:02:	So we've got one up here in the front.
00:48:08> 00:48:10:	Thank you all for being panelists.
00:48:10> 00:48:13:	Today you mentioned about Amazon's housing equity fund.
00:48:14> 00:48:17:	I'm a recipient of that a Ron Thompson out of
00:48:17> 00:48:17:	Nashville, TN.
00:48:18> 00:48:22:	I run an accelerator program helping those underrepresented emerging developers
00:48:22> 00:48:24:	scale with that focus on affordable housing.
00:48:25> 00:48:28:	My question is, have you seen any cities or municipalities
00:48:28> 00:48:30:	come up with any new innovative or cool ways to
00:48:30> 00:48:33:	kind of help on the affordable housing side?
00:48:35> 00:48:38:	Just off the top of my head, Boston created a
00:48:38> 00:48:44:	city funded housing opportunity fund doing something similar to what
00:48:44> 00:48:46:	Amazon is doing at a smaller scale.
00:48:48> 00:48:52:	New York has probably the most robust housing finance New
00:48:52> 00:48:55:	York City in terms of HPDS programs.
00:48:56> 00:48:59:	But I think, you know, increasingly cities are looking to
00:48:59> 00:49:02:	each other for what some of these strategies are.
00:49:02> 00:49:05:	But I would definitely recommend looking up the the
00:49:05> 00:49:06:	fund in Boston.
00:49:07> 00:49:11:	And there's also some interesting housing finance funds that have
00:49:11> 00:49:15:	popped up in places like North Carolina and Dallas that
00:49:15> 00:49:17:	also I think are great models.
00:49:18> 00:49:22:	There's also some municipalities that are partnering with private sector
00:49:22> 00:49:26:	foundations, hospitals and things like that to create funds like
00:49:26> 00:49:26:	this as well.
00:49:26> 00:49:28:	So it's not all municipal money.
00:49:28> 00:49:30:	And then of course, there's always muni bonds.
00:49:30> 00:49:32:	Some communities are willing to put out muni bonds to
00:49:32> 00:49:33:	create a housing fund.
00:49:35> 00:49:37:	Who else has a question right here?
00:49:37> 00:49:37:	Oh, OK.
00:49:45> 00:49:46:	We can hear you.
00:49:46> 00:49:46:	We'll repeat.
00:49:47> 00:49:48:	Good afternoon.
00:49:48> 00:49:51:	My name is Doctor Leah Angel Daniel and I'm here
00:49:51> 00:49:52:	by way of Buffalo, NY.
00:49:53> 00:49:57:	I have a nonprofit organization called Fostering Greatness,

	Inc, where
00:49:57> 00:49:59:	we assist young people who are aging out of the
00:49:59> 00:50:00:	foster care system.
00:50:01> 00:50:03:	I am also an alumni of the foster care system.
00:50:04> 00:50:07:	So during the pandemic, as we all know, housing was
00:50:07> 00:50:09:	the issue for those who are aging out.
00:50:09> 00:50:12:	But when the pandemic happened, I mean, it was just
00:50:12> 00:50:14:	scary like the housing issue.
00:50:14> 00:50:16:	So right now I am in the process of building
00:50:16> 00:50:20:	community based housing where they're able to come together and
00:50:20> 00:50:24:	we provide access, opportunity and community support so where they
00:50:24> 00:50:26:	can build community amongst themselves.
00:50:27> 00:50:31:	There isn't a model similar in the way that I
00:50:31> 00:50:32:	want to do things.
00:50:32> 00:50:35:	But I wanted to know, do you all have any
00:50:35> 00:50:39:	suggestions of what I should do, where I should start?
00:50:39> 00:50:42:	Because when I speak to people, their only focus is
00:50:42> 00:50:44:	for those who are in care.
00:50:44> 00:50:47:	But I need them to understand that the greater risk
00:50:47> 00:50:49:	is when those young people age out.
00:50:50> 00:50:52:	And it's not only a risk to themselves, but to
00:50:52> 00:50:55:	the communities that they're being LED into because they don't
00:50:55> 00:50:56:	have what they need.
00:50:56> 00:50:58:	So I want to go help them to go from
00:50:58> 00:50:59:	survival mode to thriving mode.
00:51:00> 00:51:02:	So I've been really happy to talk with you after
00:51:02> 00:51:04:	the session because there's a nonprofit in Florida that's doing
00:51:04> 00:51:06:	that work and I'd have to look up in my
00:51:06> 00:51:08:	phone with their contact info is but I'll get me
00:51:08> 00:51:09:	after the session I'll have.
00:51:09> 00:51:10:	Thank you.
00:51:11> 00:51:12:	Do you have more time for more?
00:51:13> 00:51:14:	I have one right here.
00:51:14> 00:51:14:	OK.
00:51:18> 00:51:20:	Hi, I'm I'm an intern.
00:51:20> 00:51:23:	I work at the city of Greensboro and homeless prevention,
00:51:23> 00:51:26:	a first year college student and like I'm, I just
00:51:26> 00:51:29:	want to know like how did you get into your
00:51:29> 00:51:30:	background of housing?
00:51:30> 00:51:32:	I kind of work like a mix of affordable housing

00:51:33 --> 00:51:35: So I just I like the field a lot. 00:51:35 --> 00:51:37: I just want to know how you get. 00:51:37 --> 00:51:40: Into it I did. 00:51:40 --> 00:51:42: What most people do with a career is I fell 00:51:42 --> 00:51:43: into it. 00:51:45 --> 00:51:46: I had no grand plan. 00:51:47 --> 00:51:50: I moved from Boston to Florida and started volunteering with 00:51:50 --> 00:51:53: a local Habitat simply because I wanted to meet people 00:51:53 --> 00:51:55: and that got me into affordable housing. 00:51:55 --> 00:51:57: And here I am, so many years later. 00:52:00 --> 00:52:02: My story is so similar that I don't feel the 00:52:02 --> 00:52:04: need to repeat it at all. 00:52:04 --> 00:52:08: It was an absolute accident, a very happy accident for 00:52:08 --> 00:52:09: me. 00:52:09 --> 00:52:12: I was looking for a real job in the Texas 00:52:12 --> 00:52:16: Medical Center and I stumbled across a nonprofit part time 00:52:16 --> 00:52:20: job and for some reason I thought that was mine 00:52:20 --> 00:52:22: and that I could be helpful. 00:52:22 --> 00:52:24: It was just one of those things. 00:52:24 --> 00:52:27: Not a very not a very helpful answer to you. 00:52:28 --> 00:52:30: I'll bet Margo has a more helpful one. 00:52:33 --> 00:52:34: It's all up to you, Margo. 00:52:34 --> 00:52:38: After college, I actually was an elementary school teacher for 00:52:38 --> 00:52:42: three years and then went to grad school during COVID 00:52:42 --> 00:52:44: thinking I was going to do education policy. 00:52:45 --> 00:52:47: Took one class on real estate finance, which I would 00:52:47 --> 00:52:50: definitely encourage you to take some real estate finance classes 00:52:50 --> 00:52:52: and thought this is going to be fun. 00:52:52 --> 00:52:56: I want to work in this industry and specifically getting 00:52:56 --> 00:53:00: to do affordable housing within real estate finance I think 00:53:00 --> 00:53:01: is the best. 00:53:01 --> 00:53:03: You get to play the game and compete against a 00:53:03 --> 00:53:06: lot of other players, but you get to do so, 00:53:06 --> 00:53:09: you know, with the mission of trying to help people 00:53:09 --> 00:53:10: afford where they live. 00:53:10 --> 00:53:11: So I think that couldn't be better. 00:53:13 --> 00:53:16: Do we have time for one more or Yes, Anyone 00:53:16 --> 00:53:16: leaving? 00:53:16 --> 00:53:17: OK, one more. 00:53:17 --> 00:53:17: One more.

and homeless prevention.

00:51:32 --> 00:51:33:

00100111 7 001001111	Gotona.
00:53:17> 00:53:18:	I'm right behind you.
00:53:22> 00:53:23:	Thank you so much.
00:53:23> 00:53:24:	Appreciate it.
00:53:24> 00:53:25:	This has been a fantastic panel.
00:53:25> 00:53:27:	Thank you all for your time and Logan Nagle with
00:53:27> 00:53:28:	be the benefits.
00:53:28> 00:53:31:	The service conversation is a fascinating 1 and I'm just
00:53:31> 00:53:35:	curious what it's going to take to get resident services
00:53:35> 00:53:38:	included budgeted for early on at the time of fund
00:53:38> 00:53:39:	formation or deal acquisition.
00:53:41> 00:53:43:	I think the answer to that is it depends on
00:53:43> 00:53:45:	who's financing it and who your partners are in it.
00:53:46> 00:53:48:	It really is going to be project by project, but
00:53:48> 00:53:51:	from a low income housing tax credit perspective, if we
00:53:51> 00:53:53:	could get it above the line, that would be really,
00:53:53> 00:53:54:	really awesome.
00:53:56> 00:53:57:	Oh, OK.
00:53:57> 00:53:58:	And one more.
00:53:58> 00:54:00:	Hi JD Kellan with Hope Springs Housing.
00:54:00> 00:54:04:	We're developing housing for women previously incarcerated to get their
00:54:04> 00:54:07:	kids out of defects, custody wrap around a service.
00:54:08> 00:54:11:	We are building our first community here in Atlanta debt
00:54:11> 00:54:14:	free because of the ARPA funds that came down to
00:54:14> 00:54:15:	the state.
00:54:16> 00:54:19:	I flew down to Miami in October to a family
00:54:20> 00:54:21:	wealth office conference.
00:54:22> 00:54:26:	Because their portfolios, they're really sort of raising an eyebrow
00:54:26> 00:54:30:	at the fishers they're seeing in the commercial real estate
00:54:30> 00:54:34:	market because typically they'll invest in in trophy assets, maybe
00:54:34> 00:54:37:	a shopping mall or an office building.
00:54:37> 00:54:40:	And with what's going on with Class B right now,
00:54:40> 00:54:41:	they're considering other asset classes.
00:54:41> 00:54:44:	They were talking about student housing and supportive
00:54:45> 00:54:47:	housing.
00:54:47> 00:54:47:	Have you had any inroads? And here's why.
00:54:47> 00:54:47:	•
00:54:51> 00:54:55:	Generation three and four that are ascending to power in
00:54:51> 00:54:55:	these family offices are much more ESG and social impact
00.04.00 / 00.04.00.	impact vesting minded.

00:53:17 --> 00:53:17: Gotcha.

00.54.57 > 00.55.00.	Co for your funds have any of you had invested
00:54:57> 00:55:00: 00:55:00> 00:55:04:	So for your funds, have any of you had inroads
00:55:04> 00:55:05:	into a family office or into a consortium of multiple
00:55:05> 00:55:09:	family offices? They're touting something like 6 to 7% adjusted returns on
00:55:09> 00:55:13:	their overall portfolio, but like 11 to 13% on commercial.
00:55:13> 00:55:15:	So there are real estate.
00:55:15> 00:55:17:	So they're looking for more of a safe haven.
00:55:17> 00:55:20:	Now it may not be accretive to their cash on
00:55:20> 00:55:23:	cash yield, but to the extent that it's impact investing,
00:55:23> 00:55:25:	it makes it more lucrative.
00:55:25> 00:55:27:	As you'd said, Margrove, any of the three of you
00:55:27> 00:55:30:	had any inroads or experience with that yet?
00:55:31> 00:55:35:	I think with Jonathan Rose Preservation equity funds, I mean
00:55:35> 00:55:38:	each fund has been larger than the last.
00:55:38> 00:55:41:	It started out with a lot of high net worth
00:55:41> 00:55:45:	families that were interested in supporting affordable housing.
00:55:45> 00:55:47:	And as the years have gone on, our investors have
00:55:48> 00:55:49:	become more and more institutional.
00:55:50> 00:55:54:	For example, pension funds that have a affordable housing
	or
00:55:55> 00:55:59:	an impact set aside as well as, you know, international
00:55:59> 00:56:05:	funds that might be more focused on sustainability and affordability.
00:56:05> 00:56:09:	But I think there's overall, my answer is just absolutely
00:56:09> 00:56:09:	yes.
00:56:09> 00:56:14:	I think there's so much more interest from investors of
00:56:14> 00:56:18:	all kind in affordable housing who see it as, you
00:56:18> 00:56:23:	know, this is not just good for society, but this
00:56:23> 00:56:26:	is also a downside case investment.
00:56:26> 00:56:30:	When times are tough, everybody needs affordable housing.
00:56:30> 00:56:32:	When times are good, everybody needs affordable housing.
00:56:33> 00:56:37:	So yes, it's not going to be necessarily 15% return,
00:56:37> 00:56:40:	but it is a a steady 6 to 10 depending
00:56:40> 00:56:43:	on market conditions and expenses.
00:56:45> 00:56:46:	All right, I think that is time.
00:56:46> 00:56:48:	Let's give our panelists a round of applause.
00:56:54> 00:56:56:	Thank you all so much for being here and enjoy
	,

00:56:56 --> 00:56:58: the rest of your afternoon.

personal use only. Reproduction or use without written permission is prohibited. If you have a correction or for permission inquiries, please contact .