

## Webinar

## Launch of 2021 Emerging Trends in Real Estate Europe

Date: November 05, 2020

00:02:08 --> 00:02:10:

00:00:05 --> 00:00:07: So are we life already. 00:00:17 --> 00:00:20: Hello, we are live already I guess. 00:00:20 --> 00:00:23: Welcome to this webinar. 00:00:23 --> 00:00:29: From Frankfurt today from wherever you attend. 00:00:31 --> 00:00:35: This is, I think, one of the most interested, 00:00:35 --> 00:00:40: interesting webinars. You will be able to attend because the 00:00:40 --> 00:00:44: ULI PwC study is not only one of the most 00:00:44 --> 00:00:47: interesting ones of our industry, 00:00:47 --> 00:00:49: but this one in particular. 00:00:49 --> 00:00:54: It was carried out during the summer and thus already 00:00:54 --> 00:00:58: contains the first lockdown experiences. 00:00:58 --> 00:01:03: So it should be probably the most up-to-date and relevant 00:01:03 --> 00:01:06: sentiment indicator in the industry, 00:01:06 --> 00:01:10: and in my opinion, maybe even beyond. 00:01:10 --> 00:01:14: I have been in the industry for many many years 00:01:14 --> 00:01:19: and was lucky enough to spend this Corona times in 00:01:19 --> 00:01:22: a gap year which I used to do what I 00:01:22 --> 00:01:28: really was inspired to do charity and found together with 00:01:28 --> 00:01:31: a friend tiny be tiny, 00:01:31 --> 00:01:35: is an art project which thinks about new ways of 00:01:35 --> 00:01:39: living and working in the future. 00:01:39 --> 00:01:43: So with that. I would like to introduce you. 00:01:43 --> 00:01:47: To our agenda for today. 00:01:47 --> 00:01:52: One is we start with the presentation of the studies. 00:01:52 --> 00:01:56: This will be presented to us by Lisette and Gareth. 00:01:56 --> 00:01:58: Lisette van Doorn. 00:01:58 --> 00:02:03: All know her chief Executive officer of ULI and Gareth 00:02:03 --> 00:02:07: Director of PwC UK followed by a panel discussion with

a very interesting crowd.

00:02:10> 00:02:14:	With that I would like to hand over to Lisette
00:02:14> 00:02:18:	and to Gareth to give us 15 minutes heads up.
00:02:18> 00:02:21:	Insights and key findings of the study.
00:02:26> 00:02:29:	good afternoon everyone.
00:02:29> 00:02:31:	I'm Gareth Lewis from PWC.
00:02:31> 00:02:34:	real estate based here in the UK and I'm the
00:02:34> 00:02:38:	PwC lead for the emerging trends in real estate survey
00:02:38> 00:02:40:	for Europe and globally.
00:02:40> 00:02:42:	And on behalf of PwC I'd like to add my
00:02:42> 00:02:46:	personal thanks to Lisette and the ULI team for another
00:02:46> 00:02:49:	successful collaboration to produce the report.
00:02:49> 00:02:53:	There's been some changes and challenges in the process but
00:02:53> 00:02:56:	we got there and I also like to thank the
00:02:56> 00:02:56:	author,
00:02:56> 00:03:00:	team and. And all the participants in this survey and
00:03:00> 00:03:02:	and the panelists here today.
00:03:02> 00:03:05:	So this year's report emerging trends in real estate is
00:03:05> 00:03:07:	entitled an uncertain impact,
00:03:07> 00:03:11:	and it reflects the views of close to 1000 individuals
00:03:11> 00:03:15:	who completed surveys were interviewed or took part in a
00:03:15> 00:03:17:	roundtable meetings across Europe.
00:03:17> 00:03:21:	As Barbara said, the interviews and surveys was conducted between
00:03:21> 00:03:22:	July and September,
00:03:22> 00:03:26:	appeared when investment activity held up surprisingly well and and
00:03:26> 00:03:27:	there was,
00:03:27> 00:03:30:	you could say is still a more positive view around
00:03:30> 00:03:32:	potentially avoiding COVID-19 second wave,
00:03:32> 00:03:36:	but with the current situation with continuing business,
00:03:36> 00:03:40:	travel and travel restrictions, it's fair to say there's a
00:03:40> 00:03:43:	cautious outlook for the coming year.
00:03:43> 00:03:45:	The industry leaders we canvas for Emerging Trends Europe
00:03:45> 00:03:49:	This year also acknowledged that we're experiencing two shifts which
00:03:49> 00:03:51:	are as one of our interviewees put it.
00:03:51> 00:03:55:	Not on the same wavelength a cyclical downturn put along
00:03:55> 00:03:56:	Surfside,
00:03:56> 00:03:58:	a long term structural change to real estate,
00:03:58> 00:04:01:	and many feel this is really shaking.
00:04:01> 00:04:04:	Our long held views around the risk and return profile
00:04:04> 00:04:04:	of real estate.

00.04.04> 00.04.07.	ii we could have the fiext flext slide,
00:04:07> 00:04:07:	please.
00:04:12> 00:04:14:	So we tried to capture the mood for the 2021
00:04:14> 00:04:16:	in these five key themes.
00:04:16> 00:04:20:	First of all, business interruption and economic distress.
00:04:20> 00:04:24:	Secondly, operational impact and acceleration of the shift to real
00:04:24> 00:04:26:	estate as an operational asset class.
00:04:26> 00:04:30:	Thirdly, Pandemic picks the impact of the pandemic pandemic on
00:04:30> 00:04:34:	return prospects for the property sectors for the city divisions.
00:04:34> 00:04:38:	The impact on city rankings and prospects for 2021 and
00:04:38> 00:04:41:	finally we spent quite a bit of time looking at.
00:04:41> 00:04:45:	Social climbing this the impact the role of impact investing
00:04:45> 00:04:47:	in the industry and more broadly,
00:04:47> 00:04:50:	ESG. But with the outcome of Brexit,
00:04:50> 00:04:52:	the US election and trade wars,
00:04:52> 00:04:55:	this is all added to the uncertainty in the market.
00:04:55> 00:04:58:	So hence the title for this year's report and little.
00:04:58> 00:05:01:	Despite from this uncertainty is predicted in 2021,
00:05:01> 00:05:03:	although there's a clear mood of caution.
00:05:03> 00:05:06:	We were also surprised that the positive outlook that many
00:05:06> 00:05:08:	held on a purely cyclical basis,
00:05:08> 00:05:11:	many drew reassurance from the pent up capital looking for
00:05:12> 00:05:12:	yield,
00:05:12> 00:05:15:	continued low interest rates. The absence of a late cycle
00:05:15> 00:05:18:	development boom and the consequences are of this or that
00:05:18> 00:05:19:	broadly.
00:05:19> 00:05:23:	European real estate supply and demand is seen to remain
00:05:23> 00:05:26:	broadly. In balance next slide please.
00:05:30> 00:05:33:	So first of all, business interrupted this year.
00:05:33> 00:05:36:	Survey shows a decline in business confidence for 2021 with
00:05:36> 00:05:40:	almost half of respondents expecting a fall in profits last
00:05:40> 00:05:43:	year when the industry was in late cycle mode.
00:05:43> 00:05:47:	2/3 of survey respondents were bracing themselves for a downturn.
00:05:47> 00:05:50:	Now, with the shock to the system from economic and
00:05:50> 00:05:54:	business continuity issues and a sharp recession in 2020,
00:05:54> 00:05:59:	twenty 90% of respondents are understandably concerned about economic growth
00:05:59> 00:05:59:	in 2021.
00:05:59> 00:06:03:	40% expect Global and European ethnic economic growth to get

**00:04:04 --> 00:04:07:** If we could have the next next slide,

00:06:03> 00:06:05:	worse over the next five years.
00:06:05> 00:06:10:	Return expectations have been scaled down over successive
	emerging trends,
00:06:10> 00:06:12:	surveys and this year 46%
00:06:12> 00:06:16:	of respondents are targeting lower returns compared to compared to
00:06:16> 00:06:20:	last year and nearly 2/3 anticipate anticipate less than 10%
00:06:20> 00:06:22:	risk adjusted returns in 2021.
00:06:22> 00:06:26:	Overall industry leaders expect there to be less equity and
00:06:26> 00:06:28:	debt available in 2021,
00:06:28> 00:06:31:	but that's clearly coming from a very high base.
00:06:31> 00:06:34:	Nearly half the respondents think that the amount of debt
00:06:34> 00:06:38:	available for new investments and refinancing will fall this year
00:06:38> 00:06:40:	compared to a fifth who expected a decrease this time
00:06:40> 00:06:43:	last year. But on the positive side,
00:06:43> 00:06:46:	strength of demand for real estate is such that more
00:06:46> 00:06:49:	than half of survey respondents expect to be net buyers
00:06:49> 00:06:50:	of real estate.
00:06:50> 00:06:54:	In 2021, investment managers refer to capital raise pre tank
00:06:54> 00:06:56:	pandemic that needs to be deployed.
00:06:56> 00:06:57:	Next slide, please.
00:07:01> 00:07:04:	So where is that equity coming from?
00:07:04> 00:07:06:	I mentioned the pent up capital,
00:07:06> 00:07:09:	but as we come to the end of the pipeline
00:07:09> 00:07:10:	of pre-COVID-19 deals,
00:07:10> 00:07:12:	what about the future deals pipeline?
00:07:12> 00:07:17:	Well, normal ways of doing business continue to be disrupted.
00:07:17> 00:07:21:	The physical limitations that COVID-19 imposes on business are influencing
00:07:21> 00:07:23:	investor expectations,
00:07:23> 00:07:26:	and it's looking likely that domestic investors will play a
00:07:26> 00:07:29:	much greater role in Europe in 2021.
00:07:29> 00:07:33:	European capital is the only source where more survey participants
00:07:33> 00:07:36:	say there will be an increase in equity flows compared
00:07:36> 00:07:39:	to with those that thought the same last year,
00:07:39> 00:07:41:	and we certainly picked up a lot of caution over
00:07:41> 00:07:45:	deal sourcing with travel restrictions and further lockdowns.
00:07:45> 00:07:49:	Although the fast adoption of technologies has started to support
00:07:49> 00:07:50:	due diligence,
00:07:50> 00:07:54:	a big issue is the inability of overseas investors to

00:07:54> 00:07:57:	visit a property in Europe before buying it.
00:07:57> 00:08:01:	So for 2021 conditions look like their favour domestic buyers,
00:08:01> 00:08:05:	managers of multi country footprints and larger property markets with
00:08:05> 00:08:08:	sufficient critical mass to have teams on the ground.
00:08:08> 00:08:12:	And I think also playing into this domestic focuses is
00:08:12> 00:08:16:	the likelihood that many investors will see ample opportunities emerging
00:08:16> 00:08:20:	in 2021 originating from their own domestic markets without
00:08:20> 00:08:23:	having to venture overseas. Next slide.
00:08:26> 00:08:30:	So that the second theme we've captured is around operational
00:08:30> 00:08:31:	impact.
00:08:31> 00:08:31:	Next slide, please.
00:08:36> 00:08:39:	Like all industries, real Estates being subject to a huge
00:08:39> 00:08:41:	upheaval as a result of the global pandemic and its
00:08:42> 00:08:43:	economic repercussions,
00:08:43> 00:08:44:	and if there is a common theme,
00:08:44> 00:08:48:	it's that the crisis is an accelerator of existing trends
00:08:48> 00:08:52:	in the way the industry approaches the investment and management
00:08:52> 00:08:52:	of real estate.
00:08:52> 00:08:57:	Survey respondents recognize that the pandemic is posing immediate challenges
00:08:57> 00:09:00:	to the security of income from offices and retail,
00:09:00> 00:09:04:	whilst also accelerating long term trends that are disrupting these
00:09:04> 00:09:06:	two core sectors of real estate.
00:09:06> 00:09:09:	Security of income is one of the big open questions
00:09:09> 00:09:11:	to facing the industry.
00:09:11> 00:09:14:	COVID-19 and the widespread problems around non payment of rent
00:09:14> 00:09:18:	have encouraged increasing numbers investors to look beyond real Estates
00:09:18> 00:09:22:	bond like credentials and to assess the underlying operational risk
00:09:22> 00:09:25:	of occupiers. For many interviewees,
00:09:25> 00:09:28:	COVID-19 is turbocharging the trend for real estate to be
00:09:28> 00:09:30:	an operational asset class,
00:09:30> 00:09:32:	and this can be seen reflected in that number of
00:09:32> 00:09:34:	the response is shown in this chart,
00:09:34> 00:09:37:	ranging from the future role of technology.
00:09:37> 00:09:41:	In business operations, health and well being and the changing

00:09:41> 00:09:44:	future relationship between landlord and tenant.
00:09:44> 00:09:45:	Next slide, please.
00:09:49> 00:09:51:	The third key theme we picked up is the impact
00:09:51> 00:09:55:	on return prospects for the different property sectors you have
00:09:55> 00:09:56:	the next slide please.
00:09:59> 00:10:02:	This slide shows the emerging trends.
00:10:02> 00:10:06:	Top ten sectors for overall return prospects for 2021.
00:10:06> 00:10:10:	The flight to safety for many investors looks likely to
00:10:10> 00:10:13:	involve investment into sectors related to technology.
00:10:13> 00:10:16:	So the residential dominance of 2020 has been taken over
00:10:16> 00:10:17:	by technology.
00:10:17> 00:10:20:	The two leading property types in the sector rankings are
00:10:20> 00:10:22:	logistics and data centers.
00:10:22> 00:10:26:	Both will benefit from the increased pace of digitalization across
00:10:26> 00:10:26:	Europe,
00:10:26> 00:10:30:	which is seen as a positive trend reinforced by COVID-19.
00:10:30> 00:10:33:	As in previous years, rental housing is scored well and
00:10:33> 00:10:37:	interviewees talk about the resilience of its income during 2020,
00:10:37> 00:10:40:	but with the caveat that it could come under pressure
00:10:40> 00:10:43:	as economies continue to struggle and unemployment rises.
00:10:43> 00:10:46:	But unlike previous years, not all of the sectors are
00:10:46> 00:10:46:	in favor.
00:10:46> 00:10:49:	Student housing is falling down the rankings,
00:10:49> 00:10:52:	although many interviews believe this may be a temporary dip
00:10:52> 00:10:55:	in sentiment and there's a similar debate existing around how
00:10:55> 00:10:59:	quickly the current distress in hotels where occupancy fell to
00:10:59> 00:11:01:	pretty much zero overnight. And remain subdued,
00:11:01> 00:11:04:	can be reversed. Right now they are clearly out of
00:11:04> 00:11:04:	favor,
00:11:04> 00:11:08:	coming second from the bottom in the rankings.
00:11:08> 00:11:11:	And the future work and how it affects the office
00:11:11> 00:11:11:	sector.
00:11:11> 00:11:15:	Arguably the biggest, most fascinating unknowns in real estate at
00:11:15> 00:11:16:	the moment,
00:11:16> 00:11:19:	and I'll pause there and hand over to Lisette who's
00:11:19> 00:11:23:	going to discuss that and the remaining key themes.
00:11:23> 00:11:25:	Thanks a lot Gareth,
00:11:25> 00:11:28:	for the introduction. Really interesting.

00:11:28> 00:11:31:	For those of you that don't know me,
00:11:31> 00:11:34:	I'm Lisette van Doorn and I'm the chief executive of
00:11:34> 00:11:36:	Urban Land Institute in Europe.
00:11:36> 00:11:39:	I also want to thank PwC and many of the
00:11:39> 00:11:43:	people who have participated to this year survey,
00:11:43> 00:11:47:	because ultimately this is based on your views and we're
00:11:47> 00:11:48:	so happy that yet again,
00:11:48> 00:11:53:	we've established another record with the number of respondents to
00:11:53> 00:11:54:	this years.
00:11:54> 00:11:58:	Survey and interviews with almost reaching 1000.
00:11:58> 00:12:01:	, and the second
00:12:01> 00:12:05:	As Garrett already pointed out,
	the future of offices has become the big unknown not
00:12:05> 00:12:09:	only affected by the cyclical downturn,
00:12:09> 00:12:12:	obviously, which results in a strong cost.
00:12:12> 00:12:18:	Focus of corporate occupiers, but far more important has become
00:12:18> 00:12:19:	the question.
00:12:19> 00:12:22:	How will the future of remote work look an?
00:12:22> 00:12:27:	We've seen two extremes coming through where one camp
	seems
00:12:27> 00:12:30:	to think that we don't need offices anymore in the
00:12:30> 00:12:34:	future and the other one thinks that no nothing will
00:12:34> 00:12:37:	change. To speak of it,
00:12:37> 00:12:42:	well, obviously we think the truth will lie somewhere in
00:12:42> 00:12:43:	the middle,
00:12:43> 00:12:49:	but for the moment it's still very unclear where exactly
00:12:49> 00:12:52:	that will that will end up.
00:12:52> 00:12:55:	And what we're seeing there is that is basically stalling
00:12:55> 00:13:00:	investment demand because first players want to see where that
00:13:00> 00:13:00:	ends up,
00:13:00> 00:13:03:	and with another lock down.
00:13:03> 00:13:05:	And just started across Europe,
00:13:05> 00:13:09:	that seems to take much longer going forward.
00:13:09> 00:13:12:	What we do know is that flexibility is the keyword
00:13:12> 00:13:17:	for all the stakeholders involved for employees who want to
00:13:17> 00:13:21:	have the flexibility to work at least some time from
00:13:21> 00:13:26:	home or another place. Very convenient for corporate
33.13.21	occupiers who
00:13:26> 00:13:27:	may want a core.
00:13:27> 00:13:34:	Office headquarters to express corporate culture to retain
	and attract

00:13:34> 00:13:34:	talent,
00:13:34> 00:13:39:	and then a flexible shell may be around that,
00:13:39> 00:13:44:	either based on coworking space or other spaces to respond
00:13:44> 00:13:45:	to demand.
00:13:45> 00:13:50:	There will be an increased focus on health and well
00:13:50> 00:13:55:	being and the quality of space paradoxically has become far
00:13:55> 00:13:58:	more important than before it seems.
00:13:58> 00:14:02:	That because there is less time in the office,
00:14:02> 00:14:04:	the time spent as the office has to be in
00:14:05> 00:14:05:	a much hard,
00:14:05> 00:14:09:	higher quality space. So what we don't know yet is
00:14:09> 00:14:13:	whether the decline in demand will be balanced out by
00:14:13> 00:14:17:	the increase in space per person there still so much
00:14:17> 00:14:21:	factors pointing to maybe hired amount of space versus lowered
00:14:21> 00:14:24:	amount of space that we don't know where this will
00:14:24> 00:14:25:	end up.
00:14:25> 00:14:30:	And also don't know what the impact on valuations and
00:14:30> 00:14:32:	use our next slide please.
00:14:32> 00:14:36:	And this brings us down to the preferences for the
00:14:36> 00:14:38:	different cities across Europe.
00:14:38> 00:14:41:	Next slide, please.
00:14:41> 00:14:45:	And maybe not surprisingly, that was also a very strong
00:14:45> 00:14:48:	risk of focus that we've seen there.
00:14:48> 00:14:52:	As Gareth already shown in the in the sector preferences
00:14:52> 00:14:56:	as well with the German cities as we also saw
00:14:56> 00:15:00:	the years before taking the best positions almost in the
00:15:00> 00:15:04:	top ten with all four German cities included in the
00:15:04> 00:15:05:	top 10 Berlin,
00:15:05> 00:15:09:	again at a steady number one position.
00:15:09> 00:15:12:	And this is very much driven through the two by
00:15:12> 00:15:16:	the low risk that Germany has had already over the
00:15:16> 00:15:21:	last couple of years when investors started to prepare for
00:15:21> 00:15:25:	a downturn, but also because Germany was felt to having
00:15:25> 00:15:28:	been able to manage through the pandemic as one of
00:15:28> 00:15:32:	the best in Europe over the over the past couple
00:15:32> 00:15:37:	of months, and also where transactions were still seen happening.
00:15:37> 00:15:39:	But what we've also seen is that.
00:15:39> 00:15:41:	The biggest markets in Europe,
00:15:41> 00:15:45:	the Mega Cities, London and Paris came out fairly well
00:15:45> 00:15:48:	and that has been marked very much driven by a
00:15:48> 00:15:50:	long term value perspective.

00:15:50> 00:15:54:	London, mostly because of the the hits it already took,
00:15:54> 00:15:58:	anticipating Brexit more or less, where the pricing levels for
00:15:59> 00:16:02:	some of the other more interesting cities in Europe,
00:16:02> 00:16:07:	have become very competitive, and then investors say
	whatever might
00:16:07> 00:16:09:	happen immediately post Brexit,
00:16:09> 00:16:13:	we see. Definitely long-term value in London and Paris,
00:16:13> 00:16:17:	similar to your last year set to profit from the
00:16:17> 00:16:21:	Grand Paris project as well as the Olympics coming up
00:16:21> 00:16:21:	in 2024.
00:16:21> 00:16:27:	So big infrastructure investments where investors in real estate think
00:16:27> 00:16:30:	they can profit from and then we have 1/3 category
00:16:31> 00:16:33:	or more smaller cities like Amsterdam,
00:16:33> 00:16:38:	Vienna and Dublin just outside of the top 10.
00:16:38> 00:16:43:	Who seem to profit more from being more accessible?
00:16:43> 00:16:48:	Active transport and cities where the mix of sector prospects
00:16:48> 00:16:51:	is seen as really positive,
00:16:51> 00:16:53:	higher quality of life. Vienna,
00:16:53> 00:16:57:	having managed through the crisis fairly well,
00:16:57> 00:17:01:	And that is also playing out in the top 10
00:17:01> 00:17:02:	next slide,
00:17:02> 00:17:03:	please.
00:17:05> 00:17:08:	Now we come to the last major theme and as
00:17:09> 00:17:13:	many of you know that maybe are familiar with emerging
00:17:13> 00:17:16:	trends every year in the 4th chapter we cover
00:17:16> 00:17:20:	a special topic. And we had already decided on that
00:17:20> 00:17:25:	topic being around impact investing and obviously that trend.
00:17:25> 00:17:29:	Please go to the next slide please.
00:17:29> 00:17:34:	That trend has been even further accelerated by COVID-19.
00:17:34> 00:17:39:	This graph shows the social political issues in 2021,
00:17:39> 00:17:43:	and what we've actually seen as people are concerned about
00:17:43> 00:17:47:	many things far more than we've seen in previous years,
00:17:47> 00:17:49:	with only a few jumping out.
00:17:49> 00:17:53:	But among those is also an increased concern for inequality
00:17:53> 00:17:56:	and affordability issues in particular.
00:17:56> 00:18:01:	With social inequality having risen from 50%.
00:18:01> 00:18:06:	And last year to a much higher percentage.
00:18:06> 00:18:10:	This year, and I think it's important to say that
00:18:10> 00:18:16:	COVID-19 has accelerated that focus on especially social issues beyond
00:18:16> 00:18:19:	environmental far more rapidly.

00:18:19> 00:18:24:	Next slide, please. What is driving this focus on impact
00:18:24> 00:18:25:	investing?
00:18:25> 00:18:29:	And actually we see a couple of common trends across
00:18:29> 00:18:30:	society,
00:18:30> 00:18:34:	not necessarily linked to real estate with investors,
00:18:34> 00:18:38:	and so consumers being far more socially aware.
00:18:38> 00:18:42:	And far more focused on.
00:18:42> 00:18:46:	A local living local buying and more much more strict
00:18:47> 00:18:49:	about who they will buy from,
00:18:49> 00:18:52:	what companies and which not.
00:18:52> 00:18:54:	We see the same happening.
00:18:54> 00:18:58:	Those consumers are employees at the same time,
00:18:58> 00:19:01:	so with the. Ongoing war for talent.
00:19:01> 00:19:05:	They choose the companies they want to work for and
00:19:05> 00:19:09:	those that work for that need to have a social
00:19:09> 00:19:13:	needs besides the financial purpose and those people also
00:19:13> 00:19:16:	have pensions or building our pensions,
00:19:16> 00:19:21:	and they're putting more pressure on the pension funds to
00:19:21> 00:19:24:	also look at the social angle when they invest and
00:19:24> 00:19:28:	that is something that has now also reached the real
00:19:28> 00:19:33:	estate industry. Next slide, please.
00:19:33> 00:19:37:	But then we asked how the real estate industry can
00:19:37> 00:19:42:	make the greatest difference to impact investing the focus by
00:19:42> 00:19:46:	by large seems to be still on the sustainability impact
00:19:46> 00:19:51:	and the environmental impact the industry can make on the
00:19:51> 00:19:52:	built environment.
00:19:52> 00:19:57:	It's the real impact on social elements like designing places
00:19:57> 00:20:01:	that take well being and mental health into account,
00:20:01> 00:20:06:	or a greater focus. On delivering social infrastructure?
00:20:06> 00:20:08:	Are there as well,
00:20:08> 00:20:13:	but only about 1/3, while the reducing the environmental impact
00:20:13> 00:20:15:	is still receiving 2/3.
00:20:15> 00:20:19:	So what's going on there that's still the real focus
00:20:19> 00:20:23:	on social impact seems to be more limited.
00:20:23> 00:20:27:	Next slide, please. So how do we move forward?
00:20:27> 00:20:31:	And this slide also clearly shows that a lot is
00:20:31> 00:20:35:	still needed to attract more capital to impact investing,
00:20:35> 00:20:40:	and it's a lot related to transparency definitions and data.
00:20:40> 00:20:45:	First of all, to better understand the risk return profile
00:20:45> 00:20:47:	which majority thinks is important,
00:20:47> 00:20:50:	better ability to measure impact.
VV.EV.TI VV.EV.UV.	bottor ability to measure impact.

00:20:53 --> 00:20:57: It's about metrics and also the the definitions also. 00:20:57 --> 00:21:02: Given by about half of the responses as being important, 00:21:02 --> 00:21:05: so there's still a lot of work to do, 00:21:05 --> 00:21:08: and the key question we asked was about. 00:21:08 --> 00:21:13: Is impact investing just about specific products or is it 00:21:14 --> 00:21:15: much more about? 00:21:15 --> 00:21:18: An integral approach to 00:21:18 --> 00:21:20: social impact. 00:21:20 --> 00:21:24: In an integral part of often of an investment strategy, 00:21:24 --> 00:21:26: everyone seems to agree on the latter, 00:21:26 --> 00:21:29: but for the moment we see a lot of focus 00:21:29 --> 00:21:31: on individual funds. 00:21:31 --> 00:21:35: And it it's interesting that there's an analogy with how 00:21:35 --> 00:21:40: we approach sustainability investing about 15/20 years ago when we 00:21:40 --> 00:21:42: started off with green fonts, 00:21:42 --> 00:21:46: which has now been become an integral part of any 00:21:46 --> 00:21:50: investment strategy and any investment in any asset. 00:21:50 --> 00:21:52: So this seems to be to trajectory. 00:21:52 --> 00:21:56: There's only a lot of work that still needed to 00:21:56 --> 00:21:57: be done. 00:21:57 --> 00:21:59: Thank you very much, Barbara. 00:22:02 --> 00:22:04: Oh here we go. Wow, 00:22:04 --> 00:22:09: that's more food for thought and we have asked for. 00:22:09 --> 00:22:12: I would say yeah so if I if I try 00:22:12 --> 00:22:17: before we jump into the into the panel discussion, 00:22:17 --> 00:22:21: yeah just to to get an impression of what you 00:22:21 --> 00:22:23: just have presented. 00:22:23 --> 00:22:28: And thank you so much for this deep inside here. 00:22:28 --> 00:22:32: Yeah then you you kind of feel like. 00:22:32 --> 00:22:35: So this is a big shift into something very big 00:22:36 --> 00:22:36: unknown. 00:22:36 --> 00:22:40: Yeah, and I think that's the perfect topic for our 00:22:40 --> 00:22:42: panel discussion, 00:22:42 --> 00:22:46: which I would like to introduce to you now, 00:22:46 --> 00:22:49: especially panelists we have with us. 00:22:49 --> 00:22:53: Anne Kavanagh CIO from PATRIZIA AG, and I think most 00:22:53 --> 00:22:56: of you know her very well since very long time 00:22:56 --> 00:23:00: in the industry and very deep into many things we 00:23:00 --> 00:23:01: have with 00:23:01 --> 00:23:04: us. Sara Lucas, CEO of Grosvenor.

It's about data, it's about definitions.

00:20:50 --> 00:20:53:

00:23:04> 00:23:07:	Welcome and we have with us.
00:23:07> 00:23:13:	Jesper Bo Hansen, managing director at Catella corporate
	finance.
00:23:13> 00:23:18:	I'm sure we will have lots of interesting thoughts and
00:23:18> 00:23:23:	I would also ask all the attendees from wherever you
00:23:23> 00:23:27:	attend to ask as many questions as you like.
00:23:27> 00:23:31:	You have a chat function here and I will try
00:23:31> 00:23:34:	to include as many questions as I can.
00:23:34> 00:23:36:	And please don't be shy,
00:23:36> 00:23:40:	yeah, that just enrichens our panel discussion here.
00:23:40> 00:23:45:	With that I would like to jump directly into the
00:23:45> 00:23:46:	discussion.
00:23:46> 00:23:51:	With all the uncertainty around.
00:23:51> 00:23:58:	With all the uncertainty in the business environment you have
00:23:58> 00:24:04:	seen already on some of these slides and you will
00:24:04> 00:24:08:	see much more in the study as such,
00:24:08> 00:24:15:	especially with one element which frightened me a bit
	because
00:24:16> 00:24:20:	the business confidence shrinked by 100%
00:24:20> 00:24:25:	and the expectation about business profitability.
00:24:25> 00:24:29:	Decreased even three times, so almost 44%
00:24:29> 00:24:35:	of all the participants see a sharp decrease in business.
00:24:35> 00:24:40:	With that, I would like to ask our panelists here
00:24:40> 00:24:44:	to explain a little bit from their side of the
00:24:44> 00:24:50:	business how they interpret this study in the context of
00:24:50> 00:24:54:	the uncertainty and how do they themselves?
00:24:54> 00:24:56:	How do you scope with that?
00:24:56> 00:25:01:	In your companies with that and maybe I start with
00:25:01> 00:25:04:	Sara here because I think you are in one of
00:25:04> 00:25:09:	the sectors is which have not been mentioned yet and
00:25:09> 00:25:13:	that's retail. But nevertheless suffering a lot.
00:25:13> 00:25:18:	Yes indeed. Now I'm not soley in retail Fortunately,
00:25:18> 00:25:21:	but we do have a a large retail component.
00:25:21> 00:25:25:	So yes, I mean, I think certainly the rejection of
00:25:25> 00:25:27:	business confidences.
00:25:27> 00:25:30:	Is absolutely normal and I would be probably more worried
00:25:30> 00:25:32:	if it was the reverse because I think we have
00:25:32> 00:25:35:	to be realistic about what we're entering and we all
00:25:35> 00:25:37:	felt that we're entering a period that was going to
00:25:37> 00:25:39:	be more difficult in any event,
00:25:39> 00:25:41:	and that's just been exacerbated by covid,
00:25:41> 00:25:43:	but I think I think it's important to look for
00:25:43> 00:25:44:	opportunities.

00:25:44> 00:25:46:	There are always opportunities when they were,
00:25:46> 00:25:49:	when they were downturns, and so they were going to
00:25:49> 00:25:51:	be constraints around the business that we can do.
00:25:51> 00:25:53:	They're going to be debt constraints,
00:25:53> 00:25:56:	and they're going to be as when the points highlighted
00:25:56> 00:25:57:	in the in the study.
00:25:57> 00:26:00:	The ability to actually source deals is going to be.
00:26:00> 00:26:01:	Is going to be an issue for many people,
00:26:01> 00:26:03:	but I do think we have a lot of strong
00:26:03> 00:26:05:	domestic markets with a lot of volume in them,
00:26:05> 00:26:08:	so there are still things to be done.
00:26:08> 00:26:11:	And if I can come onto you point about retail
00:26:11> 00:26:12:	and how we're dealing with this.
00:26:12> 00:26:15:	I do see the retail asset classes one where there
00:26:15> 00:26:17:	is quite a lot of opportunity.
00:26:17> 00:26:18:	We haven't talked about it so far,
00:26:18> 00:26:22:	but it's clearly the factor that's been repriced the hardest
00:26:22> 00:26:24:	because there's been repriced the hardest.
00:26:24> 00:26:27:	I think there are definite went out levels of capital
00:26:27> 00:26:30:	value in certain instances which allow us to do repositioning,
00:26:30> 00:26:33:	repurposing work that we wouldn't have been able to do
00:26:33> 00:26:34:	in the past,
00:26:34> 00:26:37:	now clearly getting to this stage has been very painful,
00:26:37> 00:26:39:	but but I think it's it's now time to sort
00:26:39> 00:26:42:	of look forward and see what we can do positively
00:26:42> 00:26:42:	with that.
00:26:42> 00:26:46:	Opportunity and another linking into the social value question.
00:26:46> 00:26:50:	At the end, I do think there is an opportunity
00:26:50> 00:26:53:	for retail to pay a big part in contributing to
00:26:53> 00:26:56:	the strengthening of communities.
00:26:56> 00:26:59:	Quite different from the U.S.?? think where a lot of
00:26:59> 00:27:01:	sensors are are out of town.
00:27:01> 00:27:04:	A lot of European centres are embedded in their local
00:27:05> 00:27:06:	cities and towns.
00:27:06> 00:27:08:	Lot of urban centres and they are.
00:27:08> 00:27:11:	They have the possibility to sort of open open up
00:27:11> 00:27:14:	really into the into the surroundings,
00:27:14> 00:27:17:	so turn their backs on the communities,
00:27:17> 00:27:20:	open out into them and and use partial reduction in
00:27:20> 00:27:24:	retail floor space where it's no longer viable or or
00:27:24> 00:27:27:	wanted to create other uses that are that are.

00:27:27> 00:27:30:	Providing different services to the community,
00:27:30> 00:27:32:	so I'll give you an example.
00:27:32> 00:27:34:	Just quick example. In Sweden we have a lot of
00:27:34> 00:27:38:	our Swedish shopping centers have are in communities where there's
00:27:38> 00:27:40:	a lot of growth in population and the local.
00:27:40> 00:27:43:	Authorities just cannot afford to provide the educational,
00:27:43> 00:27:47:	cultural, social health facilities that they need to service that
00:27:47> 00:27:49:	population going forward.
00:27:49> 00:27:51:	So there is a there is a public private partnership
00:27:51> 00:27:54:	there to do to bring in some of those uses
00:27:54> 00:27:57:	into the centers until tie them back in and strengthen
00:27:57> 00:27:59:	the communities. And I think it's a.
00:27:59> 00:28:02:	It's a win win situation in terms of providing investors
00:28:02> 00:28:06:	with a with a solid income for most institutional quality
00:28:06> 00:28:06:	tenant,
00:28:06> 00:28:10:	which is what everybody wants today and that underpinning then
00:28:10> 00:28:13:	the retail element which we focused on a smaller area.
00:28:13> 00:28:15:	Now it sounds quite simple.
00:28:15> 00:28:17:	Why was it like that is clearly not as simple
00:28:17> 00:28:18:	as that?
00:28:18> 00:28:21:	It's complicated there a lot of hurdles to get everybody
00:28:21> 00:28:24:	do feel I do feel there are things to be
00:28:24> 00:28:24:	done,
00:28:24> 00:28:27:	and perhaps this period of less frenetic activity will allow
00:28:27> 00:28:30:	us to focus on what we really need to do
00:28:30> 00:28:31:	with our buildings.
00:28:31> 00:28:36:	Our existing buildings to sort of create buildings of the
00:28:36> 00:28:38:	feature on the Re purposing.
00:28:38> 00:28:42:	We will definitely get back because I have questions on
00:28:42> 00:28:43:	that,
00:28:43> 00:28:47:	but you're mentioning of the Swedish retail malls I think
00:28:47> 00:28:51:	is the perfect bridge to move on to Jesper with.
00:28:51> 00:28:55:	I'm sure has the most insight on the Nordic markets
00:28:55> 00:28:57:	of all of us here.
00:28:57> 00:28:58:	So how do you expect?
00:28:58> 00:29:02:	Interpret this study for from your side.
00:29:02> 00:29:07:	And what would you see as the real impact coming
00:29:07> 00:29:10:	in the Nordic markets?
00:29:10> 00:29:15:	Well, thank you Barbara. Yes I I've been following this
00:29:15> 00:29:20:	Nordic market now since 30 years or 25 years and

00:29:20> 00:29:26:	cause this very important survey from ULI has always been
00:29:26> 00:29:31:	very interesting and and once again thanks to ULI,
00:29:31> 00:29:37:	PwC and especially all the industry leaders giving this very
00:29:37> 00:29:39:	very good substance.
00:29:39> 00:29:44:	I think from a. From a business perspective,
00:29:44> 00:29:48:	I think we have always taken the view that ultimately
00:29:48> 00:29:55:	the real estate sector reflects the underlying underlying macro trends,
00:29:55> 00:29:58:	and I think clearly.
00:29:58> 00:30:03:	The theme of uncertainty is is totally natural and what
00:30:03> 00:30:05:	we saw from this survey that.
00:30:05> 00:30:10:	90% of all people participating say we either very concerned
00:30:10> 00:30:15:	or concerned on the macro situation and this comes following
00:30:15> 00:30:20:	ten years of strong recovery from the financial crisis.
00:30:20> 00:30:22:	So we have seen growth.
00:30:22> 00:30:25:	We have seen healthy macro fundamentals,
00:30:25> 00:30:31:	especially across the Nordics. We have seen very strong markets,
00:30:31> 00:30:33:	so All in all.
00:30:33> 00:30:38:	Investors in the real estate sector being now increasingly concerned
00:30:38> 00:30:42:	on on the investment sentiment in real estate sector is
00:30:42> 00:30:44:	not a surprise.
00:30:44> 00:30:46:	If you look to the numbers,
00:30:46> 00:30:50:	we have less people concerned on the real estate sector
00:30:50> 00:30:52:	that we have on the other line,
00:30:52> 00:30:55:	macro fundamentals. So All in all,
00:30:55> 00:30:59:	I still believe there's a healthy focus and interest in
00:30:59> 00:31:02:	the industry and we clearly see a shift from short
00:31:02> 00:31:04:	term opportunistic investors.
00:31:04> 00:31:07:	Into more, more long-term megatrends,
00:31:07> 00:31:12:	investors, and I think. Everybody realises that now we will
00:31:12> 00:31:14:	be facing probably more,
00:31:14> 00:31:19:	tapping into the healthy solid trends more than than chasing
00:31:19> 00:31:23:	high did their IRA investment schemes.
00:31:23> 00:31:27:	So I think there's a healthy shift from short term
00:31:27> 00:31:30:	profit to more long term trends,
00:31:30> 00:31:34:	and I think looking at the Nordics I think,
00:31:34> 00:31:38:	which we've shown acquired high degree of sort of and
00:31:39> 00:31:39:	then.
00:31:39> 00:31:43:	Resilience I think we are having the benefit of mostly
00:31:43> 00:31:47:	truly rated economies across the Nordic.
00:31:47> 00:31:51:	So in general the governments has been very well equipped

00:31:52> 00:31:56:	to deal with recession risk and and I think we've
00:31:56> 00:31:57:	seen some of the.
00:31:57> 00:32:01:	And I think they all been managing both financially,
00:32:01> 00:32:06:	but also politically extremely well through the pandemic situation.
00:32:06> 00:32:10:	So All in all, the Nordics has been probably a
00:32:10> 00:32:13:	little bit safe haven for for many people and we
00:32:14> 00:32:18:	still see everyday new long-term investors putting more and more
00:32:18> 00:32:22:	attention to the Nordics. And I think shows that from
00:32:23> 00:32:26:	a long term perspective we are here to stay.
00:32:26> 00:32:28:	We had very busy markets.
00:32:28> 00:32:32:	I think the Nordics has developed over the last 10
00:32:32> 00:32:36:	years as sort of the fourth real estate investment market
00:32:36> 00:32:37:	in Europe.
00:32:37> 00:32:40:	We all know UK. We all know Germany had a
00:32:40> 00:32:44:	lot of attention that later years and we also overseeing
00:32:44> 00:32:45:	France,
00:32:45> 00:32:48:	being sort of a very important market.
00:32:48> 00:32:51:	But over the last 10 years I think the Nordics
00:32:51> 00:32:54:	has established itself as a real market.
00:32:54> 00:32:58:	We saw 45 billion euros of transaction in the Nordic
00:32:58> 00:32:59:	markets last year.
00:32:59> 00:33:02:	Record high and and I think even though we had
00:33:03> 00:33:06:	a huge set back in investment volume in the future
00:33:06> 00:33:08:	like everyone else,
00:33:08> 00:33:10:	I was wishing it very strong.
00:33:10> 00:33:13:	We rebound in in the market and that we see
00:33:13> 00:33:17:	more and more long term and money coming to the
00:33:17> 00:33:17:	market.
00:33:17> 00:33:20:	But this shows also from my perspective,
00:33:20> 00:33:22:	a little bit.
00:33:22> 00:33:25:	How we all respond to the COVID-19 situation.
00:33:25> 00:33:28:	I think we are very much focused on the more
00:33:28> 00:33:32:	sort of geopolitical risk in a different in a different
00:33:32> 00:33:32:	way,
00:33:32> 00:33:34:	and I think the Nordics.
00:33:34> 00:33:38:	It's All in all responds very well to the challenges
00:33:38> 00:33:40:	of social responsibility.
00:33:40> 00:33:43:	The whole sustainability issue, which is,
00:33:43> 00:33:45:	as we will see from this survey.
00:33:45> 00:33:48:	More less. The number one key issue and if we

00:33:48> 00:33:52:	look to the Nordic and the structure we have,
00:33:52> 00:33:55:	I think we we. We are not just like the
00:33:55> 00:33:58:	very big cities and we are small to medium size
00:33:58> 00:34:00:	cities we have.
00:34:00> 00:34:03:	We have a lot of focus on quality living.
00:34:03> 00:34:08:	We're not driven by these giant cities and urbanization trends,
00:34:08> 00:34:11:	so All in all, we probably a little bit ahead
00:34:11> 00:34:15:	of the global make of trends of being sustainable,
00:34:15> 00:34:19:	being green, being focused on quality of living.
00:34:19> 00:34:23:	There's even a survey saying that the Danes are the
00:34:23> 00:34:26:	most happy people in the world.
00:34:26> 00:34:27:	I don't know whether that's true.
00:34:29> 00:34:31:	So, so All in all,
00:34:31> 00:34:34:	we're doing well, but we all concerned and we should
00:34:35> 00:34:35:	be.
00:34:35> 00:34:37:	Of course we should be.
00:34:37> 00:34:40:	And All in all, I think also reflection from any
00:34:40> 00:34:43:	global investors that we are safe.
00:34:43> 00:34:45:	Haven as a flight to quality,
00:34:45> 00:34:49:	but we probably all have to lower our expectation on
00:34:49> 00:34:53:	in terms of returns coming from 10 years of of
00:34:53> 00:34:54:	booming markets.
00:34:54> 00:34:56:	Well, yes, thank you so much.
00:34:56> 00:34:59:	It's a little bit like small is beautiful.
00:34:59> 00:35:00:	So we're back to that.
00:35:03> 00:35:05:	And on the other side,
00:35:05> 00:35:09:	I think we have to thank you for your optimistic
00:35:09> 00:35:10:	plans.
00:35:10> 00:35:15:	Yeah in this situation, but you mentioned one very important
00:35:15> 00:35:19:	aspect and that is that real estate is still.
00:35:19> 00:35:23:	I think, one of the most popular if not currently
00:35:23> 00:35:27:	the most popular asset class in the universe.
00:35:27> 00:35:30:	So we are still at let's say,
00:35:30> 00:35:34:	comfortable. Nice within our today's world.
00:35:34> 00:35:38:	Yeah, and that leads me to an because I would
00:35:38> 00:35:41:	also like to ask the same question to Ann about
00:35:41> 00:35:45:	how how you scope with that because and you are
00:35:45> 00:35:50:	working for a company who was definitely known for extraordinary
00:35:50> 00:35:52:	growth in the last year.
00:35:52> 00:35:54:	So how do you digest that?
00:35:54> 00:35:58:	And how do you see the future coming along?
	and the second s

00:35:58> 00:36:00:	From your perspective.
00:36:00> 00:36:02:	Yeah I I would say it.
00:36:02> 00:36:05:	You know if I look at our house view and
00:36:05> 00:36:07:	and the business discussion.
00:36:07> 00:36:10:	So I mean I think that you know this study
00:36:10> 00:36:13:	and the emerging trends mirrors.
00:36:13> 00:36:17:	You know many of the themes that we've been discussing
00:36:17> 00:36:19:	internally and I I was interested in,
00:36:19> 00:36:24:	yes, was summary. It's the Nordics because suddenly you know
00:36:24> 00:36:28:	our view is that COVID-19 will be a recession trigger
00:36:28> 00:36:32:	is a trend accelerator and it's also a major paradigm
00:36:32> 00:36:35:	shifter. And I think one of the things we see
00:36:35> 00:36:39:	in terms of the recession is that some countries like
00:36:39> 00:36:40:	Germany,
00:36:40> 00:36:44:	the Nordics CEE we believe will bounce back faster than
00:36:44> 00:36:48:	others which will experience so much deeper and a slower
00:36:48> 00:36:49:	recovery.
00:36:49> 00:36:52:	And, you know, I would include southern Europe,
00:36:52> 00:36:56:	the UK and France all in that second bracket.
00:36:56> 00:36:59:	So what we're seeing is a bit of a North
00:36:59> 00:37:01:	South divide and I include,
00:37:01> 00:37:05:	you know, the UK in in the Southern Divide and
00:37:05> 00:37:07:	partly because of Brexit.
00:37:07> 00:37:10:	So I think it you know what we're staying is
00:37:10> 00:37:11:	is major shifts.
00:37:11> 00:37:15:	I think what we're also seeing is a change in
00:37:15> 00:37:19:	the investment cycle from late to a new cycle.
00:37:19> 00:37:23:	Um, and you know, alongside the trend accelerators,
00:37:23> 00:37:26:	the major shifts we're seeing,
00:37:26> 00:37:32:	potentially in retail in officers which have always dominated investing.
00:37:32> 00:37:36:	You know what we're seeing is a period of great
00:37:36> 00:37:36:	change,
00:37:36> 00:37:40:	and I think if you look at that from an
00:37:40> 00:37:42:	investing perspective,
00:37:42> 00:37:48:	great periods of great change always bring terrific opportunities or
00:37:48> 00:37:49:	with risks.
00:37:49> 00:37:53:	But if you look at the industry there wasn't that
00:37:53> 00:37:56:	much development that took place.
00:37:56> 00:38:00:	We haven't seen a lot of shifts in re Purposing

00:38:00 --> 00:38:02: real estate stock since the GFC. 00:38:02 --> 00:38:06: You know there was some development but not on a 00:38:06 --> 00:38:07: major major scale. 00:38:07 --> 00:38:11: And of course what we're now seeing is such paradigm 00:38:12 --> 00:38:15: shifts in occupational trends and habits, 00:38:15 --> 00:38:19: and the way people want to live to work to 00:38:19 --> 00:38:19: 00:38:19 --> 00:38:22: That the real estate industry, 00:38:22 --> 00:38:24: if it's to stay relevant, 00:38:24 --> 00:38:28: has to respond to those trends and to participate, 00:38:28 --> 00:38:32: and that will bring tremendous opportunities. 00:38:32 --> 00:38:34: And I think you know, 00:38:34 --> 00:38:38: we see a major major shift to some of the 00:38:38 --> 00:38:41: mega trends that will continue. 00:38:41 --> 00:38:45: You know we'll be there irrespective of COVID-19 you know 00:38:45 --> 00:38:49: we've been working through demographic changes, 00:38:49 --> 00:38:53: urbanization, the rise of tech and digital ESG. 00:38:53 --> 00:38:58: Much increasing importance. And if you look at a lot 00:38:58 --> 00:38:59: of those trends, 00:38:59 --> 00:39:04: they will continue, you know and be sustainable over the 00:39:04 --> 00:39:06: next 5/10 years. 00:39:06 --> 00:39:08: But I think you know what it what will be 00:39:08 --> 00:39:10: required is major changes. 00:39:10 --> 00:39:13: In re Purposing repositioning of assets. 00:39:13 --> 00:39:17: To meet the new occupational demands and what we are 00:39:17 --> 00:39:20: seeing in conjunction with that. 00:39:20 --> 00:39:24: As you said, is major major shifts in allocation to 00:39:24 --> 00:39:25: real assets. 00:39:25 --> 00:39:29: So you know, I don't see that there will be 00:39:29 --> 00:39:31: a shortage of equity. 00:39:31 --> 00:39:36: I'm in the market. We're seeing considerable shifts of capital 00:39:36 --> 00:39:38: into the real real asset sector. 00:39:38 --> 00:39:42: An and therefore I think in a it will be 00:39:42 --> 00:39:43: for the. 00:39:43 --> 00:39:45: for the. 00:39:45 --> 00:39:49: Teams in the business that have got the right skills 00:39:49 --> 00:39:52: and and you said I heard I think I heard 00:39:52 --> 00:39:56: Lisette or in the presentation also say that local skills 00:39:56 --> 00:39:59: will be really important. You know, 00:39:59 --> 00:40:03: having teams on the ground that are close to the 00:40:03 --> 00:40:07: markets that understand the markets and that can respond to 00:40:08 --> 00:40:11: trends quickly will also become important.

00:40:16> 00:40:21:         And I think what we will see is the operating platforms become much more important than they've been and brand           00:40:21> 00:40:23:         will become super important as Occupiers will want to work will become super important as Occupiers will want to work with.           00:40:32> 00:40:37:         Effectively, the landlord or the operator of choice and it will bring massive opportunities, but there will be risks too, occupiers will want to work with.           00:40:40> 00:40:40:         but there will be risks too, occupiers will want to work with.           00:40:43> 00:40:43:         but there will be risks too, occupies will be risks too, occupied.           00:40:43> 00:40:48:         but there will be risks too, occupies will want to work with.           00:40:43> 00:40:43:         but there will be risks too, occupies will want to work will be risks too.           00:40:43> 00:40:48:         so you you just mentioned the opportunities and the skill set needed.           00:40:49> 00:40:43:         I think that leads. That's a perfect timing for a question we got from our attendees here, and the question was what advice would you give to a real estate graduate?           00:41:01> 00:41:03:         a real estate graduate?           00:41:07> 00:41:03:         to requiestion was what advice would you give to a real estate graduate?           00:41:10> 00:41:13:         work start with Sara again.	00:40:11> 00:40:16:	As operations become much more key and the Inter connectivity
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	00:42:01> 00:42:05:	·
	00:42:05> 00:42:05:	in.

00:42:05 --> 00:42:09: Tech is because the combination of a public company and 00:42:09 --> 00:42:10: a survey might be. 00:42:10 --> 00:42:13: Might be an interesting choice, 00:42:13 --> 00:42:15: but probably not. Go with the standards. 00:42:15 --> 00:42:18: I think if I was entering the market today, 00:42:18 --> 00:42:21: I think that's a very vice recommendation. 00:42:21 --> 00:42:24: Yeah, to get some fresh ideas and fresh blood into 00:42:24 --> 00:42:27: the industry to think beyond the normal. 00:42:27 --> 00:42:30: The normal of our day-to-day business. 00:42:30 --> 00:42:34: Well, yes, then let's move on to the next urgent 00:42:34 --> 00:42:35: questions. 00:42:35 --> 00:42:40: We talked already about. It's a paradigm shift, 00:42:40 --> 00:42:43: but what? What does that mean really? 00:42:43 --> 00:42:47: So my question popping up here when I see all 00:42:47 --> 00:42:51: these outcomes of this study is we see a lot 00:42:51 --> 00:42:54: of accelerators of existing trends. 00:42:54 --> 00:42:57: But if we think long that yeah, 00:42:57 --> 00:43:01: is there anything or any additional changes? 00:43:01 --> 00:43:06: Which we will see due to COVID-19 and what what 00:43:06 --> 00:43:11: are these kind of additional factors which are here to 00:43:11 --> 00:43:12: stay now? 00:43:12 --> 00:43:18: Jesper, may I just? Let you jump into this. 00:43:18 --> 00:43:19: It's not an issue one, 00:43:19 --> 00:43:22: but the maybe the fear factor. 00:43:22 --> 00:43:24: I don't know what it is, 00:43:24 --> 00:43:27: but I think there is a new dimension to risk 00:43:27 --> 00:43:30: discussions and and I think the the word and and 00:43:30 --> 00:43:32: the the highlight of this. 00:43:32 --> 00:43:35: This emerging trend report is is, 00:43:35 --> 00:43:39: as mentioned, uncertainty and I think there is a different 00:43:39 --> 00:43:44: faction in the discussions that people are increasingly concerned on 00:43:44 --> 00:43:47: their well being and even on their health, 00:43:47 --> 00:43:50: which is something. For me properly, 00:43:50 --> 00:43:53: totally knew. I mean can we travel? 00:43:53 --> 00:43:56: When will the new pandemic be around and all that 00:43:56 --> 00:43:56: stuff? 00:43:56 --> 00:43:59: And I think we're all human beings and we all 00:43:59 --> 00:44:02: know investments are driven by. 00:44:02 --> 00:44:06: Investor sentiment, so maybe there is a fear factor which 00:44:06 --> 00:44:07: are here to stay. 00:44:07 --> 00:44:11: I don't know. I think we're back from a number

00:44:11> 00:44:14:	of wars and and even in Europe we have seen
00:44:14> 00:44:18:	quite a lot of uncertainty previously.
00:44:18> 00:44:21:	But we have lived through now quite many years where
00:44:22> 00:44:25:	the personal well being has only gone one way and
00:44:25> 00:44:26:	that's up.
00:44:26> 00:44:31:	I think the overall demographic situation in Europe has improved.
00:44:31> 00:44:35:	We have. Come together as one Europe.
00:44:35> 00:44:40:	And but I think the COVID-19 had shown the fragile
00:44:40> 00:44:46:	situation and the need for staying together in these global.
00:44:46> 00:44:51:	Entities like The Who organisations and I think whenever there's
00:44:52> 00:44:52:	a crisis,
00:44:52> 00:44:57:	everybody seems to be turning to their own problems and
00:44:57> 00:45:00:	dealing with their local problems.
00:45:00> 00:45:02:	And we have a lot of.
00:45:02> 00:45:04:	I wouldn't mention the Trump word,
00:45:04> 00:45:07:	but there's a lot of uncertainty which goes way beyond
00:45:07> 00:45:08:	return of investment,
00:45:08> 00:45:11:	and I think it will also have an impact on
00:45:11> 00:45:12:	our industry.
00:45:12> 00:45:15:	I don't know how. I don't know where it will
00:45:15> 00:45:15:	end,
00:45:15> 00:45:17:	but in the short term perspective,
00:45:17> 00:45:20:	I think it's something that at least comes up in
00:45:20> 00:45:22:	quite many discussions.
00:45:22> 00:45:25:	Even when you talk investments.
00:45:25> 00:45:27:	Yeah.
00:45:27> 00:45:29:	Thank thank you for.
00:45:29> 00:45:34:	I, I think that you mentioned a few things and
00:45:34> 00:45:38:	the one word which we calls in my head is
00:45:38> 00:45:39:	fear.
00:45:39> 00:45:42:	Here was never a good advice,
00:45:42> 00:45:46:	so I think that's a big big danger for everyone.
00:45:46> 00:45:50:	And I learned in the past that you kind of
00:45:50> 00:45:56:	have different approaches how to scope with here one is
00:45:56> 00:46:00:	to try to be more rational and the other one
00:46:00> 00:46:04:	is to just talk with more people and people you
00:46:04> 00:46:07:	would normally not talk to.
00:46:07> 00:46:11:	So to share things. So maybe we start with another
00:46:11> 00:46:13:	really large trend.
00:46:13> 00:46:16:	We see one of the top trends we saw in
00:46:16> 00:46:17:	the study,

00:46:17> 00:46:21:	which is indeed ESG or even still more focused,
00:46:21> 00:46:24:	which I found a bit that fits surprising for the
00:46:25> 00:46:25:	top trends.
00:46:25> 00:46:29:	It's still the environmental priorities,
00:46:29> 00:46:32:	so I would have hoped for more S so the
00:46:32> 00:46:33:	social aspect indeed,
00:46:33> 00:46:37:	as a top trend, but it is emerging that that
00:46:37> 00:46:40:	that for sure you can see it throughout.
00:46:40> 00:46:44:	The issues, but at the other another one is fast
00:46:44> 00:46:50:	track technology and I think fast tech technology is
	something
00:46:50> 00:46:54:	which server you just mentioned as an advice to the
00:46:54> 00:46:56:	new ones into the industry.
00:46:56> 00:47:01:	Yeah, so how? How do you see technology impacting our
00:47:01> 00:47:03:	business in the future?
00:47:03> 00:47:07:	Maybe from both sides? We have one element in the
00:47:07> 00:47:09:	buildings as such,
00:47:09> 00:47:13:	but we also have the impact of course on.
00:47:13> 00:47:16:	The the companies are such because with the remote
	working,
00:47:16> 00:47:18:	yeah we will see big shifts in how.
00:47:18> 00:47:20:	How do we work in the future?
00:47:20> 00:47:22:	So how? How do you see that Sara 'cause you
00:47:22> 00:47:23:	mentioned it?
00:47:23> 00:47:25:	The tech part first? Yes,
00:47:25> 00:47:26:	I think I will have my.
00:47:26> 00:47:29:	My first thought was around the was actually on the
00:47:29> 00:47:32:	not the operational business but the operation of our own
00:47:32> 00:47:33:	companies.
00:47:33> 00:47:36:	But that's clearly very important and technology has helped us
00:47:36> 00:47:38:	hugely in the last six to nine months.
00:47:38> 00:47:42:	I think it's probably worked better than all of us
00:47:42> 00:47:44:	thought it was going to.
00:47:44> 00:47:46:	And it will continue to change,
00:47:46> 00:47:48:	and there will probably be certain aspects of our or
00:47:48> 00:47:51:	what people do today that will will diminish over the
00:47:51> 00:47:52:	next few years.
00:47:52> 00:47:55:	They'll be certain elements of the of the more routine
00:47:55> 00:47:57:	work that will that will reduce,
00:47:57> 00:48:00:	but then that leaves space for more imaginative work and
00:48:00> 00:48:03:	and more creative solutions to to property going forward.
00:48:03> 00:48:07:	And I think one of the trends that was highlighted

00:48:07> 00:48:10:	in the in the report is towards operational.
00:48:10> 00:48:13:	More sort of operational model where they are the least
00:48:13> 00:48:18:	standard lease structure than normal relationships that we've we've been
00:48:18> 00:48:21:	with for so long between London tenant are are going
00:48:21> 00:48:24:	to breakdown and we will go towards a more flexible
00:48:24> 00:48:28:	arrangement with different types of remuneration and in order for
00:48:28> 00:48:31:	that to happen there is a whole whole raft of
00:48:31> 00:48:34:	of technological advances that we need around data gathering,
00:48:34> 00:48:37:	so we know how to bill tenants for for rent
00:48:37> 00:48:39:	if we're not on a standard lease contract.
00:48:39> 00:48:44:	Around operating buildings around. Understanding the occupation requirements of tenants
00:48:44> 00:48:48:	and them understanding their own operation requirements and adjusting buildings
00:48:48> 00:48:50:	management to deal with that,
00:48:50> 00:48:53:	many of those things are already already in place in
00:48:53> 00:48:54:	an out there already,
00:48:54> 00:48:56:	ready to go and sometimes being used.
00:48:56> 00:48:58:	So I think if we look at business as a
00:48:58> 00:49:02:	service rather than also publishes a service rather than just
00:49:02> 00:49:03:	sort of real estate,
00:49:03> 00:49:06:	then in order to provide that service we're going to
00:49:06> 00:49:08:	need a lot of technological tools to help us do
00:49:08> 00:49:08:	that.
00:49:08> 00:49:12:	And we're not. I don't think that many property companies
00:49:12> 00:49:14:	are very up to speed on those technological tools at
00:49:14> 00:49:15:	the moment,
00:49:15> 00:49:17:	SO.
00:49:17> 00:49:20:	It's something that we need to develop very quickly,
00:49:20> 00:49:23:	because if we don't do it within the real estate
00:49:23> 00:49:23:	industry,
00:49:23> 00:49:26:	somebody outside it will do it for us in the
00:49:26> 00:49:28:	same way they seen in other sectors.
00:49:28> 00:49:31:	So I think it's important at all levels it as
00:49:31> 00:49:34:	it is in virtually every area of our lives today
00:49:34> 00:49:34:	digital.
00:49:34> 00:49:37:	We're not going to escape it in real estate.
00:49:37> 00:49:38:	It will have an impact.
00:49:38> 00:49:40:	Yeah yeah, that for sure.
00:49:40> 00:49:43:	Well, with that, let's spend the last 10 minutes of

00:49:43 --> 00:49:46: our panel discussion more hands on in the in the 00:49:47 --> 00:49:47: sectors. 00:49:47 --> 00:49:49: Under real estate as such, 00:49:49 --> 00:49:53: we also have two questions coming from that with respect 00:49:54 --> 00:49:55: to the data centers. 00:49:55 --> 00:49:57: I will ask them in a minute, 00:49:57 --> 00:50:01: but if we look into what Lisette and Gareth have 00:50:01 --> 00:50:04: presented to us and in the study, 00:50:04 --> 00:50:07: we have a table, we have many tables but one 00:50:07 --> 00:50:11: years the sector prospects in 20 in 2021. 00:50:11 --> 00:50:14: And if you look at that you will see that 00:50:14 --> 00:50:19: somehow our real estate world is turned upside down. 00:50:19 --> 00:50:22: It starts with the most favorite sectors. 00:50:22 --> 00:50:27: As Lisette mentioned, data center logistics, 00:50:27 --> 00:50:31: life science, then industrial healthcare, private residential, affordable housing and so on. 00:50:31 --> 00:50:35: 00:50:35 --> 00:50:40: And then on number 21 we have suburb offices and 00:50:40 --> 00:50:42: 22 retail parks and so on. 00:50:42 --> 00:50:45: So it's really our world upside down, 00:50:45 --> 00:50:47: yeah? 00:50:47 --> 00:50:52: How how into question associated to that I I would 00:50:52 --> 00:50:54: put that on Anne. 00:50:54 --> 00:50:56: Because you are a big player. 00:50:56 --> 00:50:58: Also in offices of course, 00:50:58 --> 00:51:02: but with this new shift in the in the trend, 00:51:02 --> 00:51:06: you know the questions we have here is regarding data 00:51:06 --> 00:51:06: center. 00:51:06 --> 00:51:10: So what would you invest in data centers in that 00:51:10 --> 00:51:10: case? 00:51:10 --> 00:51:15: Is there a preference for very large hyperscale or other 00:51:15 --> 00:51:16: smaller edge centers? 00:51:16 --> 00:51:20: That's question number one and the other one is. 00:51:23 --> 00:51:25: Let me see or they just disappeared, 00:51:25 --> 00:51:27: so we'll start with that one. 00:51:27 --> 00:51:30: Yeah, with that question on how do you see? 00:51:30 --> 00:51:33: How do you see this upside down world in asset 00:51:33 --> 00:51:37: in sectors basically in in real estate for the future? 00:51:37 --> 00:51:42: Will you adjust your portfolio to that in the future? 00:51:42 --> 00:51:44: Well, I I would say that you know, 00:51:44 --> 00:51:47: I think there's a lot of adjustment taking place. 00:51:47 --> 00:51:49: And I mean you know what we've seen is the 00:51:49 --> 00:51:52: major major shift in the last few years.

00:51:52> 00:51:54:	Two beds in sheds.
00:51:54> 00:51:57:	We are heavily invested in both and,
00:51:57> 00:52:01:	you know very very strongly invested in the living sector
00:52:01> 00:52:03:	in its broadest sense.
00:52:03> 00:52:08:	And and I mean that certainly has been extremely defensive
00:52:08> 00:52:10:	throughout this crisis.
00:52:10> 00:52:15:	And you know, we have really strong conviction about that
00:52:15> 00:52:16:	sector going forward.
00:52:16> 00:52:21:	An you know we're also heavily invested in the logistics
00:52:21> 00:52:21:	sector.
00:52:21> 00:52:25:	In my previous world, I have invested in datacenters.
00:52:25> 00:52:29:	It's not a big part of our current portfolio,
00:52:29> 00:52:35:	it's something that we're spending time researching and analyzing.
00:52:35> 00:52:38:	I think it is. That is one of the major
00:52:38> 00:52:41:	trends we will see coming out of this crisis.
00:52:41> 00:52:45:	They will undoubtedly be a great to shift towards investing
00:52:45> 00:52:46:	in that sector,
00:52:46> 00:52:49:	but I think one of the things I was interested
00:52:49> 00:52:52:	to pick up on when we were talking about some
00:52:52> 00:52:53:	of the major shifts.
00:52:53> 00:52:57:	I think you know, one of the major shifts we're
00:52:57> 00:53:00:	seeing and it comes out in the report also is
00:53:00> 00:53:04:	a big shift about you know the lack of equality
00:53:04> 00:53:06:	and in society Ann,
00:53:06> 00:53:10:	and I think that's something that investors are very,
00:53:10> 00:53:13:	very keen. You know to address and I think you
00:53:13> 00:53:16:	know that will be a big part of the the
00:53:16> 00:53:19:	S in the ESG and and you know if you
00:53:19> 00:53:23:	look at some of the trends that are playing out
00:53:23> 00:53:24:	in in the living sector,
00:53:24> 00:53:30:	you know we've got 80,000,000 households that are overburdened in
00:53:30> 00:53:32:	Europe by housing costs.
00:53:32> 00:53:33:	And so, you know,
00:53:33> 00:53:37:	I think some of these things will really start to
00:53:37> 00:53:39:	be addressed coming out of this crisis,
00:53:39> 00:53:44:	because I think that there's a real requirement by investors
00:53:44> 00:53:46:	to want to make an impact.
00:53:46> 00:53:49:	And there are some real challenges and issues in society
00:53:49> 00:53:51:	that need to be addressed,
00:53:51> 00:53:55:	and I think that's what we're seeing playing out in

00:53:55> 00:53:56:	some of the inner.
00:53:56> 00:54:00:	Some of the politics and we've seen this rising inequality
00:54:00> 00:54:03:	between the haves and the have nots.
00:54:03> 00:54:08:	And it's been absolutely emphasized during this crisis and
	say,
00:54:08> 00:54:12:	I, you know, I think that's a big trend that
00:54:12> 00:54:16:	we will see changes in and more investment into making
00:54:17> 00:54:21:	an impact and addressing the affordability issue in housing.
00:54:21> 00:54:25:	And also social exclusion. You know,
00:54:25> 00:54:29:	one of the some of the research that we've been
00:54:29> 00:54:33:	doing is also 75 million households in in Europe.
00:54:33> 00:54:36:	You know feeling socially isolated?
00:54:36> 00:54:43:	You know, I think Community users and building sustainable
	communities
00:54:43> 00:54:47:	in our portfolios is also going to be a really
00:54:47> 00:54:50:	strong response to the crisis.
00:54:50> 00:54:53:	So that that means that you see a lot of
00:54:53> 00:54:55:	need to in the future.
00:54:55> 00:55:00:	Do not only analyze the individual property as such,
00:55:00> 00:55:04:	but also the integration within the environment and in the
00:55:04> 00:55:06:	society in general,
00:55:06> 00:55:10:	which would be up perfect in the future?
00:55:10> 00:55:16:	Yeah, because that that gives huge opportunity everyone that would
00:55:16> 00:55:20:	basically lead us back to a very well almost.
00:55:20> 00:55:24:	Looking old-fashioned win win win situation.
00:55:24> 00:55:27:	Yeah, at the end if it if it turns out
00:55:27> 00:55:28:	that way,
00:55:28> 00:55:31:	yeah, indeed, well, that's that's,
00:55:31> 00:55:37:	and that's very inspiring. Thought about what what the challenges
00:55:37> 00:55:37:	could,
00:55:37> 00:55:42:	how the challenges could turn into something really good for
00:55:42> 00:55:46:	the future and the the big question mark I
00:55:46> 00:55:49:	saw in this study about ESG in general.
00:55:49> 00:55:51:	Is that a lot of our.
00:55:51> 00:55:56:	Industry colleagues seem to still ask the questions.
00:55:56> 00:55:59:	Does it really pay off if I just make it
00:55:59> 00:56:00:	that bluntly?
00:56:00> 00:56:04:	OK, so how? Maybe maybe I turn that question over
00:56:04> 00:56:05:	to Jesper?
00:56:05> 00:56:08:	Yeah yeah, how? How do you see that?
00:56:08> 00:56:13:	Because you know the the Nordics have always been on

00:56:13> 00:56:17:	the forefront of good society and being a good citizen?
00:56:17> 00:56:22:	Yeah, So what? What could you tell from your experience
00:56:22> 00:56:24:	to the rest of Europe?
00:56:24> 00:56:28:	To overcome that hurdle that is really put off,
00:56:28> 00:56:29:	yeah.
00:56:29> 00:56:33:	Well, normally we we are in the RR driven environment,
00:56:33> 00:56:37:	not in politics. But I fully share with Anne inequality,
00:56:37> 00:56:42:	social responsibility and even the whole essence of ULI being
00:56:42> 00:56:46:	the responsible use of land has climbed up in investor
00:56:46> 00:56:47:	sentiment.
00:56:47> 00:56:51:	It also climbed up in the political environment and we
00:56:51> 00:56:54:	saw what happened in Berlin with the mayor and we
00:56:54> 00:56:58:	saw what happened in in in many other markets.
00:56:58> 00:57:03:	The risk of political interference in our industry has increased.
00:57:03> 00:57:06:	We also saw it from this survey that attention to
00:57:06> 00:57:11:	the interaction between the private sector in the public sector
00:57:11> 00:57:12:	has increased,
00:57:12> 00:57:15:	and I think it's a topic we need to take
00:57:15> 00:57:18:	into consideration and I think it would have a huge
00:57:18> 00:57:21:	impact in in capital allocations,
00:57:21> 00:57:24:	not only in terms of markets but also in terms
00:57:24> 00:57:26:	of asset classes.
00:57:26> 00:57:28:	So I think. We want to be responsible and I
00:57:29> 00:57:31:	think in the longer run it will pay off to
00:57:31> 00:57:35:	be in line with general trends even through avoid and
00:57:35> 00:57:39:	prevent political political interference. I think the worst you can
00:57:39> 00:57:42:	do if if you invest in real estate and suddenly
00:57:42> 00:57:46:	the politicians decide that affordable housing needs to be in
00:57:46> 00:57:48:	this way, shape and form,
00:57:48> 00:57:51:	then we're back to machines that we don't want to
00:57:51> 00:57:53:	interfere in our business.
00:57:53> 00:57:55:	And that's a huge risk for the industry.
00:57:55> 00:57:57:	So I think it will pay off.
00:57:57> 00:58:00:	And I think it's top of mind for everyone who's
00:58:00> 00:58:04:	allocating and investing in in the industry.
00:58:04> 00:58:06:	Yeah.
00:58:06> 00:58:08:	Getting involved with the message,
00:58:08> 00:58:09:	right?
00:58:09> 00:58:12:	Involved is also true for real estate,
00:58:12> 00:58:17:	as such will, so we're all getting much more operational,
00:58:17> 00:58:19:	not only in data centers,

00:58:19 --> 00:58:23: so that would be definitely one of the of the 00:58:23 --> 00:58:24: aspects here, 00:58:24 --> 00:58:27: but, but in all all sectors and we are nearing 00:58:27 --> 00:58:31: our end and we have some more questions here. 00:58:31 --> 00:58:34: One of the more hands on questions I see here 00:58:35 --> 00:58:35: is, 00:58:35 --> 00:58:39: do you think the yields in residential will go down? 00:58:39 --> 00:58:41: Maybe that's a question for you. 00:58:46 --> 00:58:48: Think that there's definitely pressure, 00:58:48 --> 00:58:52: that certainly there's pressure to find secure income, 00:58:52 --> 00:58:55: and there is very little secure income at the moment 00:58:55 --> 00:58:58: over one of the areas that I think everybody is 00:58:58 --> 00:58:59: sure will will be needed, and what is relatively little evolution in terms of people's 00:58:59 --> 00:59:03: 00:59:03 --> 00:59:04: needs is housing. 00:59:04 --> 00:59:06: So even if there is going to be a bit, 00:59:06 --> 00:59:08: there's going to be pressure. 00:59:08 --> 00:59:12: I think probably regulatory pressure on rents in some countries 00:59:12 --> 00:59:13: quite likely. 00:59:13 --> 00:59:16: Even so, it's still going to provide a very strong. 00:59:16 --> 00:59:20: If low income, and so I think for that reason 00:59:20 --> 00:59:24: it is possible they are already very low, 00:59:24 --> 00:59:28: but I think it is possible they will go lower. 00:59:28 --> 00:59:33: Yes yeah, OK, well I think we're running out of 00:59:33 --> 00:59:33: time, 00:59:33 --> 00:59:37: so I would like to end this session with the 00:59:37 --> 00:59:39: the top trends, 00:59:39 --> 00:59:42: summary, ESG Fast tracking technology. 00:59:44 --> 00:59:48: A different world. How to approach property as such and 00:59:49 --> 00:59:52: upside down ranking of what we have seen before and 00:59:52 --> 00:59:57: one element which I would definitely like to share with 00:59:57 --> 01:00:00: you. One outcome of the study as a top trend 01:00:00 --> 01:00:04: is diversity matters and I think today we are a 01:00:04 --> 01:00:06: really great example for that. 01:00:06 --> 01:00:11: With only one guy on our panel no, two, sorry. 01:00:11 --> 01:00:14: Are you on the panel discussion, so that's that's also 01:00:14 --> 01:00:16: an upside down world now, 01:00:16 --> 01:00:17: right? Thank you, yeah, thank you all for this. 01:00:19 --> 01:00:22: 01:00:22 --> 01:00:26: Very intense and inspiring discussion. 01:00:26 --> 01:00:30: With that I would like to ask everyone attending to

01:00:31 --> 01:00:35: take just two minutes to fill in the survey so 01:00:35 --> 01:00:39: that we know what we can improve and I would 01:00:39 --> 01:00:44: also like to point your attention to the upcoming digital 01:00:44 --> 01:00:46: program of ULI Europe. 01:00:46 --> 01:00:49: There are two very interesting. 01:00:49 --> 01:00:54: Webinar coming up. Also answering some more of the questions 01:00:54 --> 01:00:57: I have seen and which we have now not been 01:00:58 --> 01:00:59: able to answer. 01:00:59 --> 01:01:03: I will try to answer some of these questions with 01:01:03 --> 01:01:05: the help of my panelist, 01:01:05 --> 01:01:09: colleagues inviting. If we have your you have your identity 01:01:09 --> 01:01:13: then then we'll do that and otherwise thank you all 01:01:13 --> 01:01:16: and I wish you a good remaining week. 01:01:16 --> 01:01:19: Bye bye thank you thank you.

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