

## Webinar

## ULI Global Sustainability Outlook 2024

Date: January 10, 2024

| 00:00:21> 00:00:22: | Welcome.   |
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| 00:00:23> 00:00:24: | I'll give a few minutes while people join us, then                               |
| 00:00:24> 00:00:25: | we'll get started.   |
| 00:00:33> 00:00:35: | If you're just joining us, welcome.  |
| 00:00:35> 00:00:37: | I'll get started in a few minutes here.  |
| 00:00:38> 00:00:39: | We're waiting for folks to join us.  |
| 00:00:39> 00:00:42: | I see the numbers jumping up, which is exciting.                                 |
| 00:00:54> 00:00:55: | Hi and welcome.  |
| 00:00:55> 00:00:58: | It's two after the hour, so we're going to get                                   |
| 00:00:58> 00:00:59: | started.   |
| 00:01:00> 00:01:05: | Welcome to today's webinar on the newest ULI publication, ULI                    |
| 00:01:05> 00:01:08: | Global Sustainability Outlook 2024.  |
| 00:01:08> 00:01:11: | In partnership with Ferguson Partners, we are so happy to                        |
| 00:01:12> 00:01:16: | bring together industry leaders on emerging topics surrounding sustainability in |
| 00:01:16> 00:01:19: | real estate to discuss the findings of the report.                               |
| 00:01:20> 00:01:24: | Before we jump into our panel introductions, just a quick                        |
| 00:01:24> 00:01:25: | few administrative notes.  |
| 00:01:26> 00:01:29: | This webinar will be recorded and we will be sharing                             |
| 00:01:29> 00:01:32: | that on Utilized Knowledge Finder website after the webinar.                     |
| 00:01:32> 00:01:34: | It usually takes a few hours to a few days,                                      |
| 00:01:34> 00:01:36: | but please look for that if you miss it or                                       |
| 00:01:36> 00:01:38: | you want to share it with any of your colleagues                                 |
| 00:01:38> 00:01:38: | or friends.  |
| 00:01:39> 00:01:42: | If you have any questions, please put your questions in                          |
| 00:01:42> 00:01:45: | the Q&A box and our panel today will do our                                      |
| 00:01:45> 00:01:49: | best to respond to those questions during the discussion during                  |
| 00:01:49> 00:01:52: | our Q&A session at the end, either verbally or by                                |

| 00:01:52> 00:01:55: | just typing or responding to you directly in the Q&A                                |
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| 00:01:55> 00:01:56: | chat.   |
| 00:01:57> 00:02:00: | Now, because we have so many great panelists today, I'll                            |
| 00:02:00> 00:02:04: | let everyone introduce themselves when they first start talking.                    |
| 00:02:04> 00:02:07: | But a really quick set of introductions and if we                                   |
| 00:02:07> 00:02:09: | can go to the next slide, please.   |
| 00:02:14> 00:02:15: | My name is Kara Kokernac.   |
| 00:02:15> 00:02:18: | I am a Senior Director at ULI in the Randall  |
| 00:02:18> 00:02:21: | Lewis Center for Sustainability in Real Estate.                                     |
| 00:02:21> 00:02:25: | I worked with my colleague, Victoria Ostreich on facilitating the                   |
| 00:02:25> 00:02:28: | global sustainability outlook, process and report development.                      |
| 00:02:28> 00:02:30: | It's been a labor of love.  |
| 00:02:31> 00:02:34: | I'd like to give a special thanks to Ferguson Partners                              |
| 00:02:34> 00:02:37: | for being our globe, our global corporate sponsor for this                          |
| 00:02:37> 00:02:37: | publication.  |
| 00:02:38> 00:02:42: | Sarah Collins, Managing Director at Ferguson Partners is going to                   |
| 00:02:42> 00:02:45: | be moderating the panel discussion today.   |
| 00:02:45> 00:02:48: | And then we have our four amazing panelists who all                                 |
| 00:02:48> 00:02:52: | participated in the round table discussions that informed this publication.         |
| 00:02:52> 00:02:54: | And I'll talk a little bit more about that in                                       |
| 00:02:54> 00:02:54: | a few minutes.  |
| 00:02:55> 00:03:00: | But please welcome Philippa Gill, Executive Director of Aura Global,                |
| 00:03:00> 00:03:04: | Onay Payne, Senior Many Managing Director and Portfolio<br>Manager of               |
| 00:03:04> 00:03:10: | Manulife Investment Management, Judy Schweitzer, owner of Schweitzer and Associates |
| 00:03:10> 00:03:15: | and Peter Tomai, Managing Partner and Chief Sustainability<br>Officer of            |
| 00:03:15> 00:03:17: | Specific Performance.   |
| 00:03:18> 00:03:20: | So I'm going to talk to you a little bit  |
| 00:03:20> 00:03:23: | about what the ULI global sustainability outlook is.                                |
| 00:03:23> 00:03:28: | So in late 2023 in the fall timeline, ULI interviewed                               |
| 00:03:28> 00:03:32: | members of our ULI Product Councils across the globe to                             |
| 00:03:32> 00:03:36: | inform an outlook for the coming year.  |
| 00:03:36> 00:03:38: | This is not an emerging trends report.  |
| 00:03:38> 00:03:40: | It's really focused on sustainability topics.                                       |
| 00:03:41> 00:03:44: | Victoria and I made made good promise to go through                                 |
| 00:03:44> 00:03:47: | the entire report and search and find for any word                                  |

| 00:03:47> 00:03:48: | that said trend.  |
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| 00:03:48> 00:03:50: | We removed it and replaced it.  |
| 00:03:50> 00:03:51: | It's not an emerging trend report.  |
| 00:03:52> 00:03:56: | It's topics and themes really focused on what's happening in                |
| 00:03:56> 00:03:58: | 2024 and that specific timeline.  |
| 00:03:58> 00:04:01: | So we talked to three of our product councils on                            |
| 00:04:01> 00:04:05: | what sustainability topics and issues are on the rise, why                  |
| 00:04:05> 00:04:08: | they matter and what actions should the industry pursue moving              |
| 00:04:09> 00:04:09: | forward.  |
| 00:04:09> 00:04:13: | So we spoke with our ULI Asia Pacific newly named                           |
| 00:04:13> 00:04:14: | Net Zero Council.   |
| 00:04:14> 00:04:19: | We spoke with ULI Europe's Sustainability Council and we spoke              |
| 00:04:19> 00:04:22: | with the ULI America's Sustainable Development Council.                     |
| 00:04:23> 00:04:26: | So we had these three conversations, they were an hour                      |
| 00:04:26> 00:04:26: | plus long.  |
| 00:04:26> 00:04:29: | Sometimes we had to extend the meeting discussion a little                  |
| 00:04:29> 00:04:33: | bit longer because the the conversation was so exciting and                 |
| 00:04:33> 00:04:33: | fiery.  |
| 00:04:34> 00:04:37: | And then based on those recordings and all the notes                        |
| 00:04:37> 00:04:41: | we took during those discussions, you and I and Ferguson                    |
| 00:04:42> 00:04:46: | Partners identified feet five key issues for the upcoming year              |
| 00:04:46> 00:04:51: | and beyond to really talk about this, this sustainability outlook           |
| 00:04:51> 00:04:51: | in 2024.  |
| 00:04:52> 00:04:53: | So we move to the next slide.   |
| 00:04:53> 00:04:57: | I'll briefly go over what those five topics were and                        |
| 00:04:57> 00:04:59: | then I'll pass it on to Sarah to start the                                  |
| 00:04:59> 00:05:01: | panel discussion.   |
| 00:05:02> 00:05:06: | So our first topic for 2024 is linking sustainability performance           |
| 00:05:06> 00:05:08: | and financial performance.  |
| 00:05:08> 00:05:11: | Real estate should expect to make material connections if they              |
| 00:05:11> 00:05:12: | haven't already.  |
| 00:05:12> 00:05:17: | Between their sustainability efforts and financial performance, #2 is going |
| 00:05:17> 00:05:21: | back to the basics to make progress on decarbonization.                     |
| 00:05:21> 00:05:24: | This is really a theme of what does it actually                             |
| 00:05:24> 00:05:26: | mean for a building to be net zero?   |
| 00:05:26> 00:05:28: | What does it really mean for a building to be                               |
| 00:05:28> 00:05:29: | sustainable?  |
| 00:05:29> 00:05:33: | The sheer volume of topics under the ESG and sustainability                 |
| 00:05:33> 00:05:37: | umbrella has left a lot of companies feeling overwhelmed and                |

| 00:05:37> 00:05:40: | and unclear on what to prioritize and how to set                             |
|---------------------|--|
| 00:05:40> 00:05:42: | up their progress and process.   |
| 00:05:42> 00:05:45: | Real estate leaders can get in front in front of                             |
| 00:05:45> 00:05:49: | this by really focusing on fundamental sustainability practices like making  |
| 00:05:49> 00:05:52: | sure their operational efficiency is up to par and taking                    |
| 00:05:52> 00:05:55: | advantage of tools that are already on the market.                           |
| 00:05:55> 00:05:57: | So it's really an an education.  |
| 00:05:57> 00:06:03: | Theme #3 is Complying with an Evolving Regulatory<br>Landscape.              |
| 00:06:04> 00:06:09: | I'm really focusing here on the new policies and financial                   |
| 00:06:09> 00:06:14: | rules that make what were previously voluntary ESG disclosures now           |
| 00:06:14> 00:06:20: | mandatory, but also often establishing systemic methods for really reporting |
| 00:06:20> 00:06:23: | on ESG performance transparently.  |
| 00:06:23> 00:06:27: | So real estate companies really have to quickly adapt to                     |
| 00:06:27> 00:06:32: | an evolving regulatory landscape that emphasizes this transparency #4 is     |
| 00:06:32> 00:06:37: | prioritizing resilience as extreme weather intensifies.                      |
| 00:06:37> 00:06:39: | I know we have folks all over the globe on                                   |
| 00:06:39> 00:06:39: | this call.   |
| 00:06:40> 00:06:41: | I'm in the DC area.  |
| 00:06:41> 00:06:45: | We had a nasty storm blow through yesterday flowing out                      |
| 00:06:45> 00:06:48: | power across the the Eastern seaboard.                                       |
| 00:06:48> 00:06:51: | I know lots of schools were cancelled and real estate                        |
| 00:06:52> 00:06:55: | leaders across the globe are really ramping up their efforts                 |
| 00:06:55> 00:06:59: | to understand these extreme storm events and these extreme weather           |
| 00:06:59> 00:07:01: | events more in particular.   |
| 00:07:01> 00:07:04: | Particular the resilience of the utility utility grid is a                   |
| 00:07:04> 00:07:07: | growing area of concern as these weather events are, you                     |
| 00:07:07> 00:07:09: | know, hitting us left and right.   |
| 00:07:10> 00:07:15: | Real estate leaders are exploring on site renewables, battery storage        |
| 00:07:15> 00:07:19: | and a range of other solutions to support energy resilience                  |
| 00:07:19> 00:07:24: | in light of these challenges and #5 approaching sustainability holistically. |
| 00:07:24> 00:07:27: | So there is a growing recognition that we've seen that                       |
| 00:07:28> 00:07:31: | health and the environment are linked and that investing in                  |
| 00:07:31> 00:07:34: | one will often result in Co benefits for the other.                          |
| 00:07:34> 00:07:39: | Real estate leaders that embrace that connection and build spaces            |
| 00:07:39> 00:07:43: | that are good for people and communities and the planet                      |

| 00:07:43> 00:07:47: | are really better positioned for success in 2024 and beyond.            |
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| 00:07:48> 00:07:51: | I highly recommend that everyone on the webinar today also              |
| 00:07:51> 00:07:56: | goes and visitsuli.org back slash sustainability outlook and we'll drop |
| 00:07:56> 00:07:58: | that in the chat or the Q&A to download the                             |
| 00:07:59> 00:08:01: | report and read the results fully.                                      |
| 00:08:01> 00:08:04: | But now we'll we'll move on to the panel discussion.                    |
| 00:08:04> 00:08:06: | Our plan for this webinar is really to have a                           |
| 00:08:06> 00:08:10: | free flowing discussion with our panelists that covers those five       |
| 00:08:10> 00:08:11: | topic areas.  |
| 00:08:11> 00:08:15: | From the perspective of our moderator from Ferguson Partners, Sarah     |
| 00:08:15> 00:08:17: | and our four expert panelists, we really look forward to                |
| 00:08:18> 00:08:20: | hearing what everyone has to say and look forward to                    |
| 00:08:20> 00:08:21: | hearing your questions.   |
| 00:08:22> 00:08:22: | Sarah.  |
| 00:08:24> 00:08:25: | Thank you, Kara.  |
| 00:08:25> 00:08:26: | Much appreciated.   |
| 00:08:27> 00:08:30: | As we're starting off here, I thought it would be                       |
| 00:08:30> 00:08:33: | a good idea to allow each of the panelists to                           |
| 00:08:33> 00:08:37: | provide a bit more of an introduction on their organization             |
| 00:08:37> 00:08:40: | as well as their, their company's priorities as it relates              |
| 00:08:41> 00:08:44: | to sustainability initiatives and approach in 2024.                     |
| 00:08:44> 00:08:46: | So just to suck the stage and and provide a                             |
| 00:08:46> 00:08:49: | little bit more context in terms of everyone's perspective is           |
| 00:08:49> 00:08:52: | coming from as we approach these different topics.                      |
| 00:08:52> 00:08:55: | Judy, do you mind kicking us off in that regard                         |
| 00:08:55> 00:08:56: | and sharing a bit more?   |
| 00:08:57> 00:08:57: | Sure.   |
| 00:08:57> 00:09:00: | Thank you for inviting me and thank you for everybody                   |
| 00:09:00> 00:09:02: | for joining for joining us.   |
| 00:09:03> 00:09:06: | I founded Schweitzer and Associates to be a strategic real              |
| 00:09:06> 00:09:11: | estate development consulting firm to help clients optimize the overall |
| 00:09:11> 00:09:15: | value of their properties, projects and portfolios throughout the real  |
| 00:09:15> 00:09:18: | estate life cycle and life cycle and move the needle                    |
| 00:09:18> 00:09:21: | of business as usual in the built environment.                          |
| 00:09:22> 00:09:25: | I call this applied sustainability or optimizing value from concept     |
| 00:09:25> 00:09:27: | to the boardroom to the triple bottom line.                             |
| 00:09:28> 00:09:30: | And the only thing we can count on in life                              |

| 00:09:30> 00:09:30: | is change.   |
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| 00:09:30> 00:09:34: | So we continue to evolve to help our clients ourselves.  |
| 00:09:34> 00:09:39: | We challenge ourselves to think differently, designed sustainably in order                       |
| 00:09:39> 00:09:42: | to build prosperity in the near and long terms.  |
| 00:09:44> 00:09:46: | Thank you and Onay, how about you please?  |
| 00:09:47> 00:09:48: | Sure.  |
| 00:09:48> 00:09:48: | Good morning.  |
| 00:09:48> 00:09:51: | It's good to see all of you or be with   |
| 00:09:51> 00:09:52: | you here today.  |
| 00:09:53> 00:09:54: | My name is Onay Payne.   |
| 00:09:54> 00:09:59: | I am a portfolio manager at Many Life Investment<br>Management,                                  |
| 00:09:59> 00:10:04: | specifically tasked with building out our impact platform.                                       |
| 00:10:04> 00:10:08: | I want to make it clear that I'm a an  |
| 00:10:08> 00:10:12: | investor, not a sustainability practitioner.   |
| 00:10:13> 00:10:17: | I'm a return driven investment manager and an advocate of  |
| 00:10:18> 00:10:20: | conscious inclusive capital.   |
| 00:10:21> 00:10:25: | I really look to leverage the expertise of internal and  |
| 00:10:25> 00:10:30: | external sustainability practitioners like Judy like the rest of                                 |
|                     | my   |
| 00:10:31> 00:10:34: | fellow practitioner panelists here today.  |
| 00:10:34> 00:10:38: | Because I believe and we believe that Manulife that really                                       |
| 00:10:38> 00:10:45: | thinking about actively integrating both environmentally and socially sustainable considerations |
| 00:10:45> 00:10:49: | into our investment decisions is going to help one, mitigate                                     |
| 00:10:49> 00:10:53: | risks and then to improve risk adjusted returns over long  |
| 00:10:53> 00:10:54: | and medium term horizons.  |
| 00:10:55> 00:10:59: | If you're not familiar with the Manulife name, the company's                                     |
| 00:10:59> 00:11:02: | based in Toronto, but we have a presence in the  |
| 00:11:02> 00:11:06: | US We bought the John Hancock business a couple of   |
| 00:11:06> 00:11:09: | decades ago and and then we have a strong presence   |
| 00:11:09> 00:11:10: | in Asia.   |
| 00:11:10> 00:11:13: | But Manulife Investment Management is the investment<br>management arm of                        |
| 00:11:13> 00:11:17: | Manulife Financial Corporation, so excited to be here with you                                   |
| 00:11:17> 00:11:17: | today.   |
| 00:11:19> 00:11:19: | Perfect.   |
| 00:11:19> 00:11:21: | Thanks So May and Peter.   |
| 00:11:22> 00:11:23: | Hi, good morning.  |
| 00:11:23> 00:11:26: | My name is Peter Tomi, I'm with specific performance really                                      |
| 00:11:26> 00:11:29: | thrilled to be here and and thrilled about UL is   |

| 00:11:29> 00:11:31:  | efforts on the sustainability front.  |
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| 00:11:32> 00:11:37:  | As performance we we lead our our partners, property                        |
|                      | owners  |
| 00:11:37> 00:11:42:  | and investors towards sustainable low carbon, low carbon                    |
| 00.44.42 > 00.44.46. | growth.   |
| 00:11:43> 00:11:46:  | Real take we take a kind of a comprehensive view                            |
| 00:11:46> 00:11:50:  | of of projects new and and proposed plus existing occupancy                 |
| 00:11:50> 00:11:54:  | for our for our clients and partners to really look                         |
| 00:11:54> 00:11:58:  | where we can materially improve what we call their net                      |
| 00:11:58> 00:11:59:  | operating performance.  |
| 00:12:00> 00:12:04:  | So we're looking at you know improved NOI through efficiency                |
| 00:12:04> 00:12:10:  | and and resource utilization efficiency generally there's attractive ROI on |
| 00:12:10> 00:12:14:  | on some really great retrofits that we can do in                            |
| 00:12:14> 00:12:15:  | the in the new space.   |
| 00:12:16> 00:12:21:  | These things yield reduce climate impacts, enhanced community impacts and   |
| 00:12:21> 00:12:25:  | really improve the operating resiliency of the operations And all           |
| 00:12:25> 00:12:28:  | of those really at the end of the day, future                               |
| 00:12:28> 00:12:33:  | proof and investment to help eliminate transition risk and and              |
| 00:12:33> 00:12:34:  | avoid stranded assets.  |
| 00:12:36> 00:12:37:  | OK.   |
| 00:12:37> 00:12:37:  | Thank you, Philippa.  |
| 00:12:39> 00:12:42:  | And to round off, greetings from Europe, just to just                       |
| 00:12:42> 00:12:45:  | to balance the regional focus here, my name is Philippa                     |
| 00:12:45> 00:12:48:  | Gill, I'm an Executive Director at Evora Global.                            |
| 00:12:48> 00:12:50:  | For those who don't know us, we are a real                                  |
| 00:12:50> 00:12:54:  | asset and I say that intentionally real asset focused advisor               |
| 00:12:54> 00:12:56:  | with our own in house software called Sierra.                               |
| 00:12:57> 00:12:59:  | We've been around for about 11 or 12 years and                              |
| 00:12:59> 00:13:02:  | have always focused on kind of the real estate and                          |
| 00:13:02> 00:13:03:  | wider real asset market.  |
| 00:13:04> 00:13:07:  | We also focus on financial clients which is for a                           |
| 00:13:08> 00:13:11:  | reason that you might not expect because they tend to                       |
| 00:13:11> 00:13:13:  | own most of the real estate.  |
| 00:13:13> 00:13:16:  | And as a mission LED organization, the way for us                           |
| 00:13:16> 00:13:18:  | to have a biggest impact is to go to talk                                   |
| 00:13:18> 00:13:20:  | to the people who own all the real estate.                                  |
| 00:13:21> 00:13:23:  | So we work for a lot of people on the                                       |
| 00:13:23> 00:13:24:  | call.   |
| 00:13:24> 00:13:28:  | We have very strong and deep relationships, many of them                    |

| 00:13:28> 00:13:31: | heading for a decade old and work really in a   |
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| 00:13:31> 00:13:35: | collaborative way with our with our clients on a whole                                |
| 00:13:35> 00:13:39: | number of holistic issues, obviously Net 0 Carbon, but also                           |
| 00:13:39> 00:13:43: | really driving the kind of value creation piece and risk                              |
| 00:13:43> 00:13:46: | mitigation across their portfolios.   |
| 00:13:46> 00:13:47: | Delighted to be here.   |
| 00:13:49> 00:13:50: | Thank you all.  |
| 00:13:51> 00:13:53: | I think that's a great way to transition into our                                     |
| 00:13:54> 00:13:57: | first theme and and sort of getting into the discussion                               |
| 00:13:57> 00:13:58: | for the topics at hand.   |
| 00:13:58> 00:14:01: | So as Karen noted, you know his first topic being                                     |
| 00:14:01> 00:14:06: | linking sustainability performance and financial performance and the expectation that |
| 00:14:06> 00:14:09: | going forward real estate companies are going to be expected                          |
| 00:14:09> 00:14:12: | to demonstrate how far they are along on the path                                     |
| 00:14:12> 00:14:15: | to decarbonization and how they will achieve their goals in                           |
| 00:14:16> 00:14:19: | terms of being able to access additional capital in the                               |
| 00:14:19> 00:14:20: | future etcetera.  |
| 00:14:22> 00:14:25: | That being the case, Philippa, maybe starting with you, how                           |
| 00:14:25> 00:14:30: | is the shift impacting your firm's approach to securing financing?                    |
| 00:14:32> 00:14:34: | I mean, I think it's interesting because we are increasingly                          |
| 00:14:34> 00:14:37: | supporting a lot of clients in the debt and and                                       |
| 00:14:37> 00:14:38: | that kind of credit markets.  |
| 00:14:38> 00:14:42: | Obviously, it's been an interesting and very quiet couple of                          |
| 00:14:42> 00:14:45: | years on our transaction side, but we know that there's                               |
| 00:14:45> 00:14:48: | an enormous amount of debt to be refinanced over the                                  |
| 00:14:49> 00:14:52: | next two years, both well globally, but you know particularly                         |
| 00:14:52> 00:14:55: | in the US and Europe and particularly in the in                                       |
| 00:14:55> 00:14:58: | the in the next two years, you know, there's talks                                    |
| 00:14:58> 00:15:01: | of like \$1.3 trillion or EUR, pretty much the same                                   |
| 00:15:01> 00:15:02: | thing as at today.  |
| 00:15:04> 00:15:07: | What's really interesting is traditionally the debt markets are seen                  |
| 00:15:07> 00:15:09: | as a bit behind the curve maybe on sustainability and                                 |
| 00:15:10> 00:15:12: | the argument has always been, well, we have no operational                            |
| 00:15:12> 00:15:13: | control and very little influence.  |
| 00:15:13> 00:15:15: | So it's not really up to us.  |
| 00:15:16> 00:15:18: | I can tell you our debt team is pretty busy   |
| 00:15:18> 00:15:19: | writing frameworks for people.  |
| 00:15:20> 00:15:23: | So I'm fascinated to see what happens at the real                                     |
| 00:15:23> 00:15:26: | front end of the capital flow and how that starts                                     |

| 00:15:26> 00:15:27: | to tighten.   |
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| 00:15:27> 00:15:30: | Obviously in Europe we expect that to tighten more, but                       |
| 00:15:30> 00:15:32: | we're working with a lot of US lenders who are                                |
| 00:15:32> 00:15:36: | lending obviously into global markets and into the European markets           |
| 00:15:36> 00:15:38: | starting to put frameworks in place.  |
| 00:15:38> 00:15:41: | And even although we can't ever mention any names, starting                   |
| 00:15:41> 00:15:44: | to hear our equity clients complaining that their debt and                    |
| 00:15:44> 00:15:47: | their lenders are asking for things and then we have                          |
| 00:15:47> 00:15:48: | to apologise.   |
| 00:15:48> 00:15:50: | Yes, say yes, that's because we advise them to ask                            |
| 00:15:50> 00:15:52: | those pretty tricky questions.  |
| 00:15:52> 00:15:53: | But to me that's really important.  |
| 00:15:54> 00:15:57: | You know, you don't want to lend to climate risk                              |
| 00:15:57> 00:16:00: | and you want to obviously get positive returns on the                         |
| 00:16:00> 00:16:02: | kind of forward thinking in the same way that an                              |
| 00:16:02> 00:16:05: | equity portfolio doesn't want to be managing that either.                     |
| 00:16:08> 00:16:08: | Sure.   |
| 00:16:08> 00:16:11: | And then, oh, Nate, how does your firm approach ESG                           |
| 00:16:11> 00:16:14: | investments and strategy and and how do you think about                       |
| 00:16:14> 00:16:16: | these from the investor perspective?  |
| 00:16:18> 00:16:18: | Sure.   |
| 00:16:19> 00:16:19: | Yeah.   |
| 00:16:19> 00:16:23: | I think the reality is that as investors, we no                               |
| 00:16:23> 00:16:26: | longer have the luxury of ignoring climate change.                            |
| 00:16:26> 00:16:30: | We'd be absolutely fooling ourselves if we didn't have an                     |
| 00:16:30> 00:16:36: | expectation really of direct and positive correlation between a proactive     |
| 00:16:36> 00:16:41: | integration of resilience and adaptation strategies and portfolio values over |
| 00:16:41> 00:16:45: | a long time over, you know, longer term periods.                              |
| 00:16:45> 00:16:48: | We know, you know, it was the hottest year on                                 |
| 00:16:48> 00:16:49: | record in 2023.   |
| 00:16:50> 00:16:55: | We know that the number of billion dollar climate related                     |
| 00:16:55> 00:17:00: | events in 2023 alone was more than four times as                              |
| 00:17:00> 00:17:04: | you saw in the 80s and 90s combined, right.                                   |
| 00:17:05> 00:17:08: | So we don't have the luxury of ignoring climate change.                       |
| 00:17:09> 00:17:11: | So the way that we think about it from the                                    |
| 00:17:11> 00:17:16: | equity perspective or portfolio perspective is really in alignment with       |
| 00:17:16> 00:17:18: | a lot of the themes that Peter posited in his                                 |
| 00:17:18> 00:17:20: | introduction, right.  |
|                     |   |

| 00:17:20> 00:17:22: | We have to think about one how do we from                                       |
|---------------------|---|
| 00:17:22> 00:17:27: | a very practical perspective, even removing the moral                           |
|                     | imperative of   |
| 00:17:27> 00:17:30: | doing the right thing, there is an economic imperative.                         |
| 00:17:31> 00:17:36: | We can operate buildings much more efficiently and that translates              |
| 00:17:36> 00:17:37: | into higher NOI.  |
| 00:17:38> 00:17:42: | If we think about energy consumption in our in, in                              |
| 00:17:42> 00:17:47: | a strategic way, there could be and there appears to                            |
| 00:17:47> 00:17:52: | be an increased level of willingness from tenants to pay                        |
| 00:17:52> 00:17:56: | higher rents green buildings and healthy buildings.                             |
| 00:17:56> 00:17:58: | I some of that is a little bit hard to  |
| 00:17:58> 00:18:01: | parse out fully because you know maybe it's just all                            |
| 00:18:01> 00:18:03: | the Class A stock that is LEED certified is going                               |
| 00:18:03> 00:18:04: | to get that tendency.   |
| 00:18:04> 00:18:09: | But it there appears to be increased willingness for tenants                    |
| 00:18:09> 00:18:13: | to pay for green and healthy buildings.   |
| 00:18:13> 00:18:17: | Longer term we expect to see more green premiums in                             |
| 00:18:18> 00:18:19: | the future years.   |
| 00:18:20> 00:18:23: | And then on the converse more brown discounts as well.                          |
| 00:18:24> 00:18:27: | So not just the increases in rents, in decreases in                             |
| 00:18:27> 00:18:33: | operating expenses translating into higher NOI, thinking very efficiently about |
| 00:18:33> 00:18:38: | return on investment for capital investments that we make in                    |
| 00:18:38> 00:18:39: | the buildings.  |
| 00:18:39> 00:18:43: | But we think also we'll see adjustments in cap rates,                           |
| 00:18:43> 00:18:47: | what buyers are willing to pay for buildings that are                           |
| 00:18:47> 00:18:51: | healthy Green and that have obtained all of these efficiencies.                 |
| 00:18:51> 00:18:54: | So that's the way that we're thinking about it.                                 |
| 00:18:54> 00:18:56: | From the equity perspective, we got to be on the                                |
| 00:18:56> 00:18:58: | forefront in order to make sure we don't have the                               |
| 00:18:58> 00:19:00: | stranded assets that Peter was talking about.                                   |
| 00:19:04> 00:19:04: | Absolutely.   |
| 00:19:04> 00:19:07: | And and Jenny, you had sort of made an interesting                              |
| 00:19:07> 00:19:10: | observation this morning about how kind of relevant and topical                 |
| 00:19:10> 00:19:11: | this subject is.  |
| 00:19:11> 00:19:13: | Is there anything you would add in on this subject                              |
| 00:19:13> 00:19:16: | in terms of some of your recent observations?                                   |
| 00:19:16> 00:19:16: | Yeah.   |
| 00:19:16> 00:19:21: | There was an interesting Wall Street Journal article over the                   |
| 00:19:21> 00:19:25: | last week regarding ESG reporting and basically                                 |

|                     | stakeholders pushing back  |
|---------------------|--|
| 00:19:26> 00:19:26: | on the term.   |
| 00:19:27> 00:19:30: | There's a lot of, there's not a lot of standardization,                              |
| 00:19:31> 00:19:33: | there's a lot of confusion in the marketplace.                                       |
| 00:19:34> 00:19:36: | And so the push back is to be calling it   |
| 00:19:36> 00:19:37: | responsible investing.   |
| 00:19:37> 00:19:41: | And there's been a trajectory of evolution of terms of                               |
| 00:19:41> 00:19:45: | green building to sustainability to ESG reporting to now the                         |
| 00:19:45> 00:19:48: | push back is to responsible investing, which is a little                             |
| 00:19:48> 00:19:52: | bit even more nebulous and I think that that's probably                              |
| 00:19:52> 00:19:53: | the intention.   |
| 00:19:53> 00:19:56: | But 30 years ago I developed a triple bottom line                                    |
| 00:19:57> 00:20:01: | accounting framework and now 30 years later, finally, if you                         |
| 00:20:01> 00:20:03: | know folks, real estate and development.   |
| 00:20:04> 00:20:07: | Helpers in the United States want to get any kind                                    |
| 00:20:07> 00:20:11: | of capital, attract capital either domestically or internationally.                  |
| 00:20:12> 00:20:17: | That transparency is, is essential whatever you call it, which                       |
| 00:20:17> 00:20:20: | is I think that that's a a positive move forward.                                    |
| 00:20:22> 00:20:25: | Yeah, I I think it's you know, it's well known                                       |
| 00:20:25> 00:20:29: | that ESG at least again the politicization of ESG in                                 |
| 00:20:29> 00:20:32: | the in the United States domestic market is is really                                |
| 00:20:32> 00:20:33: | unfortunate.   |
| 00:20:34> 00:20:37: | But you know the actions are what is measurable and                                  |
| 00:20:37> 00:20:44: | there's measurable improvements to reducing business interruption improving you know |
| 00:20:44> 00:20:49: | building you know building and Environmental Quality both interior and               |
| 00:20:49> 00:20:54: | exterior and building those resiliency, reducing use of resources ends               |
| 00:20:54> 00:20:56: | up in improving NOI.   |
| 00:20:57> 00:20:58: | So it's just good business.  |
| 00:20:58> 00:20:59: | lt doesn't.  |
| 00:20:59> 00:21:00: | It doesn't have to.  |
| 00:21:00> 00:21:03: | It doesn't have to have an ESG label to be   |
| 00:21:03> 00:21:06: | the right thing to do and to advance and minimize                                    |
| 00:21:06> 00:21:07: | carbon emissions.  |
| 00:21:07> 00:21:07: | I.   |
| 00:21:11> 00:21:14: | Think that's an excellent point and that maybe is a                                  |
| 00:21:14> 00:21:18: | logical place to transition to our discussion around the second                      |
| 00:21:18> 00:21:21: | theme, the going back to basics and decarbonization and just                         |
| 00:21:21> 00:21:22: | helping.   |
| 00:21:22> 00:21:26: | Focusing on the fact that historically sustainability terms have                     |

|                     | been   |
|---------------------|--|
| 00:21:26> 00:21:30: | so nebulous and and have had broad interpretations, which                |
|                     | means  |
| 00:21:30> 00:21:33: | that it could be unclear to organizations what they should               |
| 00:21:33> 00:21:36: | be prioritizing and and how to approach these things.                    |
| 00:21:36> 00:21:39: | Peter, going back to you, what does back to basics                       |
| 00:21:39> 00:21:42: | mean to you and your firm and and how is                                 |
| 00:21:42> 00:21:45: | this theme showing up in your sector of the industry?                    |
| 00:21:46> 00:21:49: | You know in our sector where we're really trying to                      |
| 00:21:50> 00:21:55: | influence some you know decisions, major capital decisions around around |
| 00:21:55> 00:21:57: | investments, efficiency is key.  |
| 00:21:57> 00:22:00: | You know no one can argue that doing more with                           |
| 00:22:00> 00:22:00: | less.  |
| 00:22:01> 00:22:01: | You know you don't.  |
| 00:22:01> 00:22:04: | You know for a long time sustainability meant sacrifice.                 |
| 00:22:04> 00:22:08: | It meant you know that we were doing without something                   |
| 00:22:08> 00:22:11: | it that that does not, that is not the idea                              |
| 00:22:11> 00:22:11: | here.  |
| 00:22:11> 00:22:14: | The idea is how we can do what we've been                                |
| 00:22:14> 00:22:18: | doing but do it more efficiently with utilization or less                |
| 00:22:18> 00:22:22: | resources and and better and better finished results.                    |
| 00:22:22> 00:22:25: | So you know the the fundamentals on on on                                |
| 00:22:25> 00:22:30: | working with nature as opposed to against nature Efficiency is           |
| 00:22:30> 00:22:34: | really key really fundamental design issues can can make<br>massive      |
| 00:22:34> 00:22:39: | issues massive improvements both in existing portfolios and and new      |
| 00:22:39> 00:22:40: | portfolios.  |
| 00:22:40> 00:22:43: | So we see a a huge impact on that.                                       |
| 00:22:43> 00:22:46: | And then on knowledge, you know it's I think it                          |
| 00:22:46> 00:22:47: | was called the Prius effect.   |
| 00:22:47> 00:22:50: | You know when you have that that little sign in                          |
| 00:22:50> 00:22:53: | your dashboard that tells you what your energy, you know                 |
| 00:22:53> 00:22:55: | your your MPG is as you're driving you tend to                           |
| 00:22:55> 00:22:57: | drive more responsibly.  |
| 00:22:57> 00:23:00: | So giving tenants and building owners really good data with              |
| 00:23:01> 00:23:04: | which to change and give them actionable data to to                      |
| 00:23:04> 00:23:08: | change kind of the way they operate their business buildings             |
| 00:23:08> 00:23:10: | can can have a huge impact as well on on                                 |
| 00:23:10> 00:23:11: | bottom lines.  |
| 00:23:12> 00:23:15: | And just jumping on that point with respect to knowledge                 |
|                     |  |

| 00:23:15> 00:23:17:   | at Manulife have been so impressed and I've only been   |
|---|---|
| 00:23:17> 00:23:18:   | here for five months.   |
| 00:23:18> 00:23:21:   | I spent most of my career at another firm, but  |
| 00:23:21> 00:23:24:   | really moved in order to because I was so excited   |
| 00:23:24> 00:23:28:   | about the articulation of the impact agenda here at Manulife  |
| 00:23:28> 00:23:32:   | and the resources that have been dedicated already internally and   |
| 00:23:32> 00:23:36:   | externally to not just integrate ESG, but thinking about moving   |
| 00:23:36> 00:23:37:   | beyond ESG to impact.   |
| 00:23:38> 00:23:41:   | But we have for example a sustainability training platform.   |
| 00:23:41> 00:23:46:   | So it's company wide training for asset managers, portfolio managers  |
| 00:23:47> 00:23:52:   | and property managers focused on greenhouse gas emission management and   |
| 00:23:52> 00:23:55:   | physical climate change resilience.   |
| 00:23:55> 00:23:57:   | So what does that mean on a very tactical basis?  |
| 00:23:57> 00:24:02:   | So education, we have an existing set of propriety proprietary  |
| 00:24:02> 00:24:05:   | sustainable building standards.   |
| 00:24:05> 00:24:10:   | In the past couple of years, we have included additional  |
| 00:24:10> 00:24:15:   | guidance on climate change management and climate risk and resilience   |
|   |   |
| 00:24:15> 00:24:20:   | to meet portfolio one level 1 targets across the portfolio.   |
| 00:24:15> 00:24:20:<br>00:24:21> 00:24:24:  | to meet portfolio one level 1 targets across the portfolio.<br>So those are a couple of very tangible ways in   |
|   |   |
| 00:24:21> 00:24:24:   | So those are a couple of very tangible ways in  |
| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:  | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both  |
| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:<br>00:24:28> 00:24:33:   | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both<br>internal  |
| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:<br>00:24:28> 00:24:33:<br>00:24:33> 00:24:35:  | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both<br>internal<br>and external stakeholders.  |
| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:<br>00:24:28> 00:24:33:<br>00:24:33> 00:24:35:<br>00:24:38> 00:24:38:   | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both<br>internal<br>and external stakeholders.<br>That's great.   |
| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:<br>00:24:28> 00:24:33:<br>00:24:33> 00:24:35:<br>00:24:38> 00:24:38:<br>00:24:38> 00:24:41:  | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both<br>internal<br>and external stakeholders.<br>That's great.<br>And and Philip, I'd be curious to hear your perspective  |
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| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:<br>00:24:28> 00:24:33:<br>00:24:33> 00:24:35:<br>00:24:38> 00:24:38:<br>00:24:38> 00:24:41:<br>00:24:41> 00:24:42:<br>00:24:43> 00:24:46:<br>00:24:46> 00:24:46:<br>00:24:48> 00:24:50:<br>00:24:50> 00:24:51:<br>00:24:52> 00:24:55:<br>00:24:55> 00:24:58:<br>00:24:58> 00:25:01:  | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both<br>internal<br>and external stakeholders.<br>That's great.<br>And and Philip, I'd be curious to hear your perspective<br>on this subject as well.<br>Very biased on this subject because I spent eight years<br>at Tishman Spire and we used to call it University<br>Boot camp for real estate.<br>There's not a lot you don't learn.<br>And I spent a lot of time in the basement<br>with the engineers trying to work out how we implemented<br>our great, you know, sustainability strategies.   |
| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:<br>00:24:28> 00:24:33:<br>00:24:33> 00:24:35:<br>00:24:38> 00:24:38:<br>00:24:38> 00:24:41:<br>00:24:41> 00:24:42:<br>00:24:43> 00:24:46:<br>00:24:46> 00:24:48:<br>00:24:48> 00:24:50:<br>00:24:50> 00:24:51:<br>00:24:52> 00:24:55:<br>00:24:55> 00:24:55:<br>00:24:58> 00:25:01:<br>00:25:01> 00:25:03:   | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both<br>internal<br>and external stakeholders.<br>That's great.<br>And and Philip, I'd be curious to hear your perspective<br>on this subject as well.<br>Very biased on this subject because I spent eight years<br>at Tishman Spire and we used to call it University<br>Boot camp for real estate.<br>There's not a lot you don't learn.<br>And I spent a lot of time in the basement<br>with the engineers trying to work out how we implemented<br>our great, you know, sustainability strategies.<br>It was well then called and back to a previous   |
| 00:24:21> 00:24:24:<br>00:24:24> 00:24:28:<br>00:24:28> 00:24:33:<br>00:24:33> 00:24:35:<br>00:24:38> 00:24:38:<br>00:24:38> 00:24:41:<br>00:24:41> 00:24:42:<br>00:24:43> 00:24:46:<br>00:24:46> 00:24:46:<br>00:24:48> 00:24:50:<br>00:24:50> 00:24:51:<br>00:24:52> 00:24:55:<br>00:24:55> 00:24:55:<br>00:24:55> 00:24:55:<br>00:24:58> 00:25:01:<br>00:25:01> 00:25:03:<br>00:25:03> 00:25:05: | So those are a couple of very tangible ways in<br>which we're trying to move forward with a higher level<br>of integration, codifying IT processes and education with both<br>internal<br>and external stakeholders.<br>That's great.<br>And and Philip, I'd be curious to hear your perspective<br>on this subject as well.<br>Very biased on this subject because I spent eight years<br>at Tishman Spire and we used to call it University<br>Boot camp for real estate.<br>There's not a lot you don't learn.<br>And I spent a lot of time in the basement<br>with the engineers trying to work out how we implemented<br>our great, you know, sustainability strategies.<br>It was well then called and back to a previous<br>point, Can we just go back to sustainable? |

| 00:25:12> 00:25:15: | to do and you know I I repeatedly say this                    |
|---------------------|---|
| 00:25:15> 00:25:18: | but I do think this is the era of the                         |
| 00:25:18> 00:25:20: | of the true real estate.                                      |
| 00:25:20> 00:25:22: | You know investors and property owners.                       |
| 00:25:23> 00:25:25: | It's not actually that complicated.                           |
| 00:25:25> 00:25:28: | I'm I'm constantly amazed by how much low hanging fruit       |
| 00:25:28> 00:25:30: | hasn't actually been done.                                    |
| 00:25:31> 00:25:33: | You know, I kind of assume after this long of                 |
| 00:25:33> 00:25:36: | talking about this and other people talking about it that,    |
| 00:25:36> 00:25:39: | you know, everybody has changed their light bulbs to, you     |
| 00:25:39> 00:25:42: | know, efficient light bulbs and then you still see, you       |
| 00:25:42> 00:25:45: | know, Judaulence reports and would like how can this not      |
| 00:25:45> 00:25:45: | have been done.   |
| 00:25:46> 00:25:48: | So, you know, I think we, we get asked a                      |
| 00:25:48> 00:25:51: | lot what, what is good, what does good look like?             |
| 00:25:51> 00:25:54: | You know, interesting what Ono was saying about they have     |
| 00:25:54> 00:25:56: | their own, you know, kind of checklists of what good          |
| 00:25:56> 00:25:57: | looks like.   |
| 00:25:58> 00:26:01: | If you really understand real estate, that's not complicated. |
| 00:26:02> 00:26:03: | Is the building efficient?                                    |
| 00:26:03> 00:26:03: | Do people like it?  |
| 00:26:03> 00:26:06: | Because it could be a net positive building.                  |
| 00:26:06> 00:26:08: | But if people don't like it, it's empty and therefore         |
| 00:26:08> 00:26:09: | a waste of space.   |
| 00:26:10> 00:26:13: | And I think as an industry, we forget that buildings          |
| 00:26:14> 00:26:17: | are made for people, whether it's to store our one            |
| 00:26:17> 00:26:20: | click online goods as they come to us in the                  |
| 00:26:20> 00:26:24: | warehouse industry or to make things that we use everyday     |
| 00:26:24> 00:26:26: | or to live in and sleep in and eat in.                        |
| 00:26:27> 00:26:29: | So there's a big piece here about, you know, good             |
| 00:26:29> 00:26:32: | asset management, what do people like, What do people want?   |
| 00:26:33> 00:26:36: | And then I just think there's truth that there's nothing,     |
| 00:26:36> 00:26:38: | nothing better than a good dose of truth.                     |
| 00:26:38> 00:26:39: | What does work?   |
| 00:26:39> 00:26:40: | What doesn't work?  |
| 00:26:41> 00:26:42: | What has worked.  |
| 00:26:42> 00:26:45: | So some great reports starting to come out by some            |
| 00:26:45> 00:26:48: | some, you know, peers of mine in the industry who             |
| 00:26:48> 00:26:49: | it's it's total open book.                                    |
| 00:26:49> 00:26:51: | Here's what we tried and worked.                              |
| 00:26:51> 00:26:53: | You know, you should come and learn from us Here's            |

| 00:26:53> 00:26:54: | what really didn't work.  |
|---------------------|---|
| 00:26:55> 00:26:56: | So let's all learn from that.   |
| 00:26:56> 00:26:59: | And I think that level of openness and sharing is,                        |
| 00:26:59> 00:27:03: | is hugely important and people's willingness to to just say,              |
| 00:27:03> 00:27:06: | well, it turns out that if you, you know, put                             |
| 00:27:06> 00:27:10: | solar panels on certain buildings in certain locations, the hail          |
| 00:27:10> 00:27:12: | storms burn them down.  |
| 00:27:12> 00:27:14: | So you know, I I, as I said on our  |
| 00:27:14> 00:27:17: | on our preparation call, I have days when I'm deeply                      |
| 00:27:17> 00:27:20: | depressed by the fact that they're still starting to see                  |
| 00:27:20> 00:27:21: | these things in there.  |
| 00:27:22> 00:27:25: | But then days when I think actually the level of                          |
| 00:27:25> 00:27:29: | openness now and and whether it's regulation or you know,                 |
| 00:27:29> 00:27:34: | just the industry deciding to openly share common metrics that            |
| 00:27:34> 00:27:38: | do actually drive change, not metrics that just tell us                   |
| 00:27:38> 00:27:42: | all how good we're doing, we're clearly not doing well.                   |
| 00:27:42> 00:27:45: | You know we've reached 1.5 S Anyone who's underwriting a                  |
| 00:27:45> 00:27:49: | 1.5?? needs to shift their entire business model because we've            |
| 00:27:49> 00:27:51: | just hit it, I don't know how many years early.                           |
| 00:27:52> 00:27:53: | So what does that mean?   |
| 00:27:53> 00:27:56: | You know, we have to mitigate now what does that                          |
| 00:27:56> 00:27:59: | mean for our portfolios And I don't think it needs                        |
| 00:27:59> 00:28:02: | to be hugely dramatic or over complicated to me as                        |
| 00:28:02> 00:28:03: | an ex asset manager.  |
| 00:28:03> 00:28:04: | It's just good asset management.  |
| 00:28:05> 00:28:07: | How do I look after this building or build it                             |
| 00:28:07> 00:28:08: | better than it was?   |
| 00:28:08> 00:28:11: | And how do I make sure that people still want                             |
| 00:28:11> 00:28:13: | to be in, it can still be comfortable, but it                             |
| 00:28:13> 00:28:14: | it's sustainable.   |
| 00:28:16> 00:28:20: | And then unfortunately you know what Philippa just just alluded           |
| 00:28:21> 00:28:23: | to as well and in some cases you know is,                                 |
| 00:28:23> 00:28:27: | is working a little bit against your, your efficiency demand              |
| 00:28:27> 00:28:31: | because we have huge areas of the world where suddenly                    |
| 00:28:31> 00:28:36: | air conditioning that wasn't that wasn't prevalent is becoming compulsory |
| 00:28:36> 00:28:39: | and you won't be able to lease a building for                             |
| 00:28:39> 00:28:42: | instance, that doesn't have air conditioning.                             |
| 00:28:42> 00:28:46: | Well, that's a massive energy use that didn't exist previously.           |
| 00:28:46> 00:28:49: | So how do you factor that in, look at doing                               |

| 00:28:49> 00:28:54:  | it most efficiently and minimize those kinds of cooling loads   |
|--|---|
| 00:28:54> 00:28:58:  | in order to to do so on a sustainable basis.  |
| 00:28:58> 00:29:01:  | But if you don't, you're going to end up with   |
| 00:29:01> 00:29:04:  | an empty building, because people can't work at 40?? C.   |
| 00:29:08> 00:29:11:  | The next one point and I think again a good   |
| 00:29:11> 00:29:15:  | segue in transition to our third theme, which really talks  |
| 00:29:15> 00:29:20:  | about the changes in evolving regulatory landscape and how there  |
| 00:29:20> 00:29:24:  | have been major changes in reporting frameworks with new policies   |
| 00:29:24> 00:29:29:  | and rules where mandatory disclosures or other methods for reporting  |
| 00:29:29> 00:29:30:  | on ESG performance.   |
| 00:29:31> 00:29:34:  | Judy, how much of your sustainability work was being done   |
| 00:29:34> 00:29:37:  | prior to some of this influx in government influence?   |
| 00:29:38> 00:29:42:  | Well, I've been pioneering sustainability for about 30 years, but   |
| 00:29:42> 00:29:44:  | the California and I'm located in California.   |
| 00:29:45> 00:29:49:  | So I'm going to talk about California primarily in this   |
| 00:29:49> 00:29:54:  | space, but the California building code went into effect in   |
| 00:29:54> 00:29:58:  | 1978 and since then in California energy use per capita   |
| 00:29:58> 00:29:59:  | is flatlined.   |
| 00:29:59> 00:30:02:  | So it it was trending up and it is flatlined  |
| 00:30:02> 00:30:06:  | doesn't mean that we're where we need to be but   |
|  | so that was before I started And then California had  |
| 00:30:06> 00:30:10:  | so that was before i started And then California had  |
| 00:30:06> 00:30:10:<br>00:30:10> 00:30:14:   | the AB 32, the California Global Warming's Act and that   |
|  | -   |
| 00:30:10> 00:30:14:  | the AB 32, the California Global Warming's Act and that   |
| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:   | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which   |
| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:<br>00:30:18> 00:30:21:  | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which<br>I had been a part of the Code Advisory Committee<br>appointed by Governor Schwarzenegger and then  |
| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:<br>00:30:18> 00:30:21:<br>00:30:22> 00:30:26:   | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which<br>I had been a part of the Code Advisory Committee<br>appointed by Governor Schwarzenegger and then<br>reappointed by Brown.   |
| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:<br>00:30:18> 00:30:21:<br>00:30:22> 00:30:26:<br>00:30:27> 00:30:30:  | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which<br>I had been a part of the Code Advisory Committee<br>appointed by Governor Schwarzenegger and then<br>reappointed by Brown.<br>So for 12 years I helped to advance the California   |
| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:<br>00:30:18> 00:30:21:<br>00:30:22> 00:30:26:<br>00:30:27> 00:30:30:<br>00:30:30> 00:30:33:   | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which<br>I had been a part of the Code Advisory Committee<br>appointed by Governor Schwarzenegger and then<br>reappointed by Brown.<br>So for 12 years I helped to advance the California<br>Green Building code and according to CARB so the I'm   |
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| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:<br>00:30:18> 00:30:21:<br>00:30:22> 00:30:26:<br>00:30:27> 00:30:30:<br>00:30:30> 00:30:33:<br>00:30:33> 00:30:34:<br>00:30:34> 00:30:38:   | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which<br>I had been a part of the Code Advisory Committee<br>appointed by Governor Schwarzenegger and then<br>reappointed by Brown.<br>So for 12 years I helped to advance the California<br>Green Building code and according to CARB so the I'm<br>sorry let me backtrack.<br>The point of AB 32 was to reduce greenhouse gas   |
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| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:<br>00:30:18> 00:30:21:<br>00:30:22> 00:30:26:<br>00:30:27> 00:30:30:<br>00:30:30> 00:30:33:<br>00:30:33> 00:30:34:<br>00:30:34> 00:30:38:<br>00:30:38> 00:30:42:<br>00:30:42> 00:30:46:   | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which<br>I had been a part of the Code Advisory Committee<br>appointed by Governor Schwarzenegger and then<br>reappointed by Brown.<br>So for 12 years I helped to advance the California<br>Green Building code and according to CARB so the I'm<br>sorry let me backtrack.<br>The point of AB 32 was to reduce greenhouse gas<br>emissions to 1990 levels in the in the non mobile<br>sources meaning buildings and that was a accomplished and<br>the  |
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| 00:30:10> 00:30:14:<br>00:30:14> 00:30:18:<br>00:30:18> 00:30:21:<br>00:30:22> 00:30:26:<br>00:30:27> 00:30:30:<br>00:30:30> 00:30:33:<br>00:30:33> 00:30:34:<br>00:30:34> 00:30:38:<br>00:30:38> 00:30:42:<br>00:30:46> 00:30:46:<br>00:30:50> 00:30:50:<br>00:30:55> 00:30:58: | the AB 32, the California Global Warming's Act and that<br>led to the California Green Building Standards Code of which<br>I had been a part of the Code Advisory Committee<br>appointed by Governor Schwarzenegger and then<br>reappointed by Brown.<br>So for 12 years I helped to advance the California<br>Green Building code and according to CARB so the I'm<br>sorry let me backtrack.<br>The point of AB 32 was to reduce greenhouse gas<br>emissions to 1990 levels in the in the non mobile<br>sources meaning buildings and that was a accomplished and<br>the<br>conclusion is that was you know a result of the<br>Cal Green Code, California Green building standards code.<br>So I'm really proud of that Cal Green Code is |

| 00:31:10> 00:31:13: | real estate, but at least in California it's had a                     |
|---------------------|--|
| 00:31:13> 00:31:15: | very positive effect.  |
| 00:31:16> 00:31:22: | There's some new new mandatory codes coming into effect<br>in          |
| 00:31:22> 00:31:28: | July requiring for non residential buildings to do a life              |
| 00:31:28> 00:31:33: | cycle assessment based on ISO 1400 standards.                          |
| 00:31:34> 00:31:38: | That proves that there's a 10% reduction of greenhouse warming         |
| 00:31:39> 00:31:44: | potential according to the baseline of the California Energy Code.     |
| 00:31:44> 00:31:47: | It's, you know, technical, But the good news is this                   |
| 00:31:47> 00:31:51: | is going to be a mandatory mandatory measure starting July             |
| 00:31:52> 00:31:52: | of this year.  |
| 00:31:53> 00:31:55: | And this is part of an intervening cycle.                              |
| 00:31:55> 00:31:59: | The, the code in California is updated in a triennial                  |
| 00:31:59> 00:32:03: | cycle every three years and then every 18 months there's               |
| 00:32:03> 00:32:08: | an intervening cycle and usually there's non significant changes that  |
| 00:32:08> 00:32:11: | happen in this intervening cycle.                                      |
| 00:32:11> 00:32:15: | Well, this is an example of pretty significant changes and             |
| 00:32:15> 00:32:18: | California is very serious about doing what they can, you              |
| 00:32:19> 00:32:21: | know in the in the building sector as well as                          |
| 00:32:22> 00:32:23: | in mobile sources.   |
| 00:32:24> 00:32:27: | Aside you know aside from the impact in in California                  |
| 00:32:27> 00:32:30: | obviously a a massive state you know the economy of                    |
| 00:32:30> 00:32:32: | of many of many countries.   |
| 00:32:33> 00:32:35: | I think that the benefit of that you see as                            |
| 00:32:35> 00:32:38: | a leader is that it you know those those are                           |
| 00:32:38> 00:32:43: | then referenced by other by other jurisdictions at least domestically. |
| 00:32:43> 00:32:46: | So you know providing that leadership and a path that                  |
| 00:32:46> 00:32:49: | it can be done has resulted in a in a                                  |
| 00:32:49> 00:32:53: | regulatory environment throughout the United States that that in in    |
| 00:32:53> 00:32:57: | some cases is trying to follow California and that that                |
| 00:32:57> 00:33:00: | tends to be kind of rising, you know rising all                        |
| 00:33:00> 00:33:01: | boats if you will.   |
| 00:33:05> 00:33:06: | And and Philippa, from your perspective?                               |
| 00:33:06> 00:33:08: | Oh, sorry, my apologies, No.   |
| 00:33:08> 00:33:12: | No, no, I was just going to mention something that                     |
| 00:33:12> 00:33:16: | and tag on to what Philippa had said earlier about,                    |
| 00:33:16> 00:33:19: | you know, true true value.   |
| 00:33:19> 00:33:21: | And I wanted to bring up the the issue of                              |

| 00:33:21> 00:33:24: | avoided costs and what Peter was saying about certain areas          |
|---------------------|--|
| 00:33:24> 00:33:28: | now needing air conditioning that didn't need it before.             |
| 00:33:28> 00:33:32: | If we do certain things and we are future proofing                   |
| 00:33:32> 00:33:36: | and thinking ahead and we are avoiding those needs to                |
| 00:33:36> 00:33:40: | offset or mitigate our impacts, there is value to that.              |
| 00:33:40> 00:33:43: | That's typically not part of the ESG framework.                      |
| 00:33:43> 00:33:47: | But there is value in those I would call non                         |
| 00:33:47> 00:33:52: | use value, There's use value and non use value.                      |
| 00:33:52> 00:33:55: | So the opportunity benefits of not consuming certain resources and   |
| 00:33:55> 00:33:59: | emitting additional greenhouse gas emissions, there's value to that. |
| 00:33:59> 00:34:04: | It's typically not, you know, it's typically not recognized and      |
| 00:34:04> 00:34:08: | it's not necessarily part of the regulatory landscape.               |
| 00:34:08> 00:34:10: | But I think in decision making and real estate we                    |
| 00:34:10> 00:34:12: | should be thinking about that.                                       |
| 00:34:12> 00:34:14: | What can we do to avoid those those impacts so                       |
| 00:34:14> 00:34:17: | we don't have to mitigate for them later?                            |
| 00:34:19> 00:34:19: | Great.   |
| 00:34:19> 00:34:20: | No, I appreciate that.   |
| 00:34:21> 00:34:24: | You know, I think from, yeah, from a European point                  |
| 00:34:24> 00:34:28: | of view, you know, everyone's watching what's happening over here,   |
| 00:34:28> 00:34:31: | reporting and regular regulation seems or feels like some most       |
| 00:34:31> 00:34:32: | of the months.   |
| 00:34:32> 00:34:33: | That's actually all we do.   |
| 00:34:35> 00:34:36: | It's really interesting.   |
| 00:34:36> 00:34:38: | You know, I I have a very split personality when                     |
| 00:34:38> 00:34:39: | it comes to everything that's going on.                              |
| 00:34:39> 00:34:42: | I have days when I'm super enthused by it and                        |
| 00:34:42> 00:34:44: | then days usually when I'm at the end of writing                     |
| 00:34:44> 00:34:47: | one of those reports that I'm like this just all                     |
| 00:34:47> 00:34:49: | needs to go away because it's not actually helping us,               |
| 00:34:50> 00:34:52: | you know, improve, improve the 1.5?? issue.                          |
| 00:34:53> 00:34:55: | But actually, you know, I'd like to take a step                      |
| 00:34:55> 00:34:57: | back and look at what regulation does holistically.                  |
| 00:34:58> 00:35:00: | So trying to put the positive spin on it, it                         |
| 00:35:00> 00:35:02: | doesn't really matter to me if it's broken or not.                   |
| 00:35:03> 00:35:05: | You know, when I was Co Global had a sustainability                  |
| 00:35:05> 00:35:08: | Tishman, we got to a certain point and we're like                    |
| 00:35:08> 00:35:10: | the only thing that's going to help move the needle                  |
| 00:35:10> 00:35:12: | further is, is regulation.   |

| 00:35:12> 00:35:15:<br>00:35:15> 00:35:17:<br>00:35:18> 00:35:20:<br>00:35:20> 00:35:23:<br>00:35:23> 00:35:26:<br>00:35:26> 00:35:29:<br>00:35:30> 00:35:30:<br>00:35:33> 00:35:33:<br>00:35:36> 00:35:39:<br>00:35:39> 00:35:40:<br>00:35:40> 00:35:43: | Because a lot of the obstacles in our place, for<br>example, data sharing or you know, the way the way<br>lots of things are structured was just prevented by the<br>various, you know, legislative structures.<br>And what Europe is trying to do, if you look<br>at what what's hitting the real estate market, is part<br>of a much bigger plan.<br>It's really a plan to not only drive the top<br>level regulation, and I call it the Piranha effect, you<br>know, over the top you have these big juggernaut legislative<br>drivers coming in.<br>But it's not just on emissions, for example, and tracking |
|---|---|
| 00:35:43> 00:35:44:   | and disclosure.   |
| 00:35:44> 00:35:47:<br>00:35:47> 00:35:50:  | If you actually look behind the scenes, it's part of<br>a holistic approach to how do we try to to  |
| 00:35:50> 00:35:53:   | really create a future for those of us living on  |
| 00:35:53> 00:35:57:   | the planet, but also in this case on the European   |
| 00:35:57> 00:35:59:   | landmass that that is more sustainable.   |
| 00:35:59> 00:36:02:   | And they really mean sustainable in the sense that we're  |
| 00:36:02> 00:36:05:   | already, you know, approaching a free planet lifestyle.   |
| 00:36:05> 00:36:07:   | So we're going to run out of resources.   |
| 00:36:07> 00:36:10:   | Everyone knows development costs going up because stuff is less   |
| 00:36:10> 00:36:12:   | available and therefore much more expensive.  |
| 00:36:13> 00:36:16:   | So it's part of a much wider plan that is   |
| 00:36:16> 00:36:20:   | quite holistic and and really along the top, yes, everyone's  |
| 00:36:20> 00:36:24:   | feeling the pain of those disclosure requirements, but what's happening   |
| 00:36:24> 00:36:29:   | underneath at asset level, building level is an efficiency driver   |
| 00:36:29> 00:36:32:   | that is quietly driving a revolution and it is the  |
| 00:36:32> 00:36:36:   | right metric finally, which is kilowatts per square meter.  |
| 00:36:36> 00:36:39:   | So how is your actual building running now to Peter's   |
| 00:36:39> 00:36:41:   | point about, yeah, the north of Germany never used to   |
| 00:36:42> 00:36:44:   | have and most of the UK never had air conditioning  |
| 00:36:44> 00:36:47:   | because we didn't need it, but we do now.   |
| 00:36:47> 00:36:49:   | So if you let that sink in, in terms of   |
| 00:36:49> 00:36:52:   | that's how much it's changed, at least in my adult  |
| 00:36:52> 00:36:55:<br>00:36:56> 00:36:58:  | lifetime between not needing it and needing it.<br>I laughed when my mother told me in West London  |
| 00:36:58> 00:37:01:   | that I'd need air conditioning until last year, which point   |
| 00:37:01> 00:37:02:   | I'm like I actually can't cope.   |
| 00:37:03> 00:37:06:   | So those costs are going up, you know and and   |
|   | ee meee coole are going up, you know and and  |

| 00:37:06> 00:37:08: | the air conditioning efficiency is going up.                 |
|---------------------|--|
| 00:37:08> 00:37:11: | How are we going to decarbonize the supply chain behind      |
| 00:37:11> 00:37:13: | that, but also the resources that go behind that as          |
| 00:37:13> 00:37:14: | well.  |
| 00:37:14> 00:37:16: | So at asset level we are seeing you know and                 |
| 00:37:16> 00:37:20: | I know California has a very similar mirror hitting from     |
| 00:37:20> 00:37:23: | both, but both of those teeth are really starting to         |
| 00:37:23> 00:37:26: | hit and it doesn't really matter if you call it              |
| 00:37:26> 00:37:29: | ESG or you call it whatever, it's it's resource and          |
| 00:37:29> 00:37:32: | energy efficiency and we need to attack it from all          |
| 00:37:32> 00:37:32: | sides.   |
| 00:37:33> 00:37:35: | So to those, I mean we have one client based                 |
| 00:37:35> 00:37:38: | in New York, he spends nine months of the year               |
| 00:37:38> 00:37:40: | filling in reports and is hugely frustrated.                 |
| 00:37:40> 00:37:43: | You know it is an enormous burden to people.                 |
| 00:37:44> 00:37:47: | It will get better because it will consolidate and there     |
| 00:37:48> 00:37:51: | will be benchmarks and it will improve, but I'm afraid       |
| 00:37:51> 00:37:53: | there's going to be a bit more pain for the                  |
| 00:37:53> 00:37:55: | next few years ahead.  |
| 00:37:55> 00:37:58: | Just jumping on that a little bit, Philip, Philip.           |
| 00:37:58> 00:38:02: | So if we talk about SFDR, to use one specific                |
| 00:38:02> 00:38:07: | example, it's not just, well, it might be frustrating and    |
| 00:38:07> 00:38:09: | it might be European focused.                                |
| 00:38:09> 00:38:13: | We recognise that capital is global right.                   |
| 00:38:13> 00:38:17: | And so as my firm or other firms think about                 |
| 00:38:17> 00:38:22: | raising capital and aligning it with the interests and focus |
| 00:38:23> 00:38:27: | of other investors who are typically not just in the         |
| 00:38:27> 00:38:32: | US or not just in Canada, we're thinking about how           |
| 00:38:32> 00:38:35: | do we understand this regulation.                            |
| 00:38:36> 00:38:40: | And yes, the reporting may be cumbersome.                    |
| 00:38:40> 00:38:45: | The interpretation of the regulation may also it takes some  |
| 00:38:45> 00:38:49: | time and and this is in discussion with the private          |
| 00:38:49> 00:38:52: | sector, you know what is I want to be part                   |
| 00:38:52> 00:38:56: | of a a group that helps to think through transitionary       |
| 00:38:56> 00:38:57: | strategies.  |
| 00:38:58> 00:39:01: | Is that does that not qualify for Article 9.                 |
| 00:39:02> 00:39:06: | There's going to be some, a little bit of appropriate        |
| 00:39:06> 00:39:11: | communication that is will work itself out over time at      |
| 00:39:11> 00:39:13: | a communication discussion.                                  |
| 00:39:13> 00:39:16: | But the other positive that I see is that it                 |
| 00:39:16> 00:39:18: | is an incentive to positive behaviour.                       |
| 00:39:19> 00:39:22: | If I as an investor want to raise capital from               |

| 00:39:22> 00:39:25: | Europeans, I cannot think that I'm going to just be                  |
|---------------------|--|
| 00:39:25> 00:39:26: | Article 6, right?  |
| 00:39:27> 00:39:31: | And so there is influence in terms of the public                     |
| 00:39:31> 00:39:36: | private marriage here that has to be part of the                     |
| 00:39:36> 00:39:42: | solution to address these issues because the government              |
|                     | cannot do  |
| 00:39:42> 00:39:43: | it on on its own.  |
| 00:39:44> 00:39:46: | Tax dollars do need to be part of the solution                       |
| 00:39:47> 00:39:49: | like we have in UR in the US the Inflation                           |
| 00:39:49> 00:39:52: | Reduction Act and incentives have to be part of the                  |
| 00:39:52> 00:39:55: | solution, but the private sector has to be part of                   |
| 00:39:55> 00:39:56: | the solution.  |
| 00:39:56> 00:40:01: | We need clarity on on the guidelines so that we're                   |
| 00:40:01> 00:40:04: | all talking the same language.                                       |
| 00:40:04> 00:40:08: | But the other positive of the regulatory changes that we're          |
| 00:40:09> 00:40:13: | seeing are that they incent additional capital flows from the        |
| 00:40:13> 00:40:17: | private sector into solutions that hopefully are longer term and     |
| 00:40:17> 00:40:19: | in collaboration.  |
| 00:40:19> 00:40:21: | Operation with the public sector.                                    |
| 00:40:21> 00:40:22: | I couldn't agree more.   |
| 00:40:23> 00:40:25: | And I, I mean, you know, I like to think                             |
| 00:40:25> 00:40:29: | that the, the bankers who sat around and wrote the                   |
| 00:40:29> 00:40:33: | SFDR regulations were were hoping exactly what is<br>happening would |
| 00:40:33> 00:40:37: | be, would be the additional impact of the SFDRI, call                |
| 00:40:37> 00:40:40: | it, you know, European financial airspace.                           |
| 00:40:40> 00:40:43: | If you want to cross European financial airspace, you're going       |
| 00:40:43> 00:40:44: | to have to do SFDR.  |
| 00:40:44> 00:40:47: | And in fact, one of the reasons we opened an                         |
| 00:40:47> 00:40:49: | office in New York just over a year ago was                          |
| 00:40:49> 00:40:52: | because so many of our global clients were like, what                |
| 00:40:52> 00:40:54: | is this S thing that I now have to do                                |
| 00:40:54> 00:40:56: | for my European funds Like these come and help me                    |
| 00:40:56> 00:40:59: | and and that's a lot of what we're doing now.                        |
| 00:41:00> 00:41:00: | The.   |
| 00:41:01> 00:41:03: | We're going to have to find a way and I                              |
| 00:41:03> 00:41:06: | think it's really frustrating for a lot of our clients               |
| 00:41:06> 00:41:09: | who are trying to manage global capital flows and portfolios.        |
| 00:41:09> 00:41:11: | But I do believe that will emerge and I have                         |
| 00:41:11> 00:41:12: | to hand it to the European Commission.                               |
| 00:41:13> 00:41:15: | I have never seen so much legislation pushed through so              |

| 00:41:15> 00:41:16: | quickly.   |
|---------------------|--|
| 00:41:16> 00:41:18: | If they'd waited for it to be more perfect, we                     |
| 00:41:18> 00:41:20: | would never have got it done ever.                                 |
| 00:41:21> 00:41:22: | And you know, I mean the speed is just we                          |
| 00:41:23> 00:41:24: | can barely keep up on this is what we do                           |
| 00:41:24> 00:41:25: | all day.   |
| 00:41:26> 00:41:26: | So.  |
| 00:41:26> 00:41:28: | So part of me is like, I don't care if                             |
| 00:41:28> 00:41:29: | it's wrong.  |
| 00:41:29> 00:41:31: | It's not perfect for real estate.                                  |
| 00:41:31> 00:41:32: | It doesn't quite work.   |
| 00:41:32> 00:41:34: | They don't actually understand the fact that we have literal       |
| 00:41:35> 00:41:35: | bricks and mortar.   |
| 00:41:35> 00:41:38: | So it is, you know, it's an asset class, but                       |
| 00:41:38> 00:41:41: | it's actually a building with people in it and trying              |
| 00:41:41> 00:41:44: | to smush this big kind of asset management tool on                 |
| 00:41:44> 00:41:47: | top of buildings doesn't quite work and it's frustrating and       |
| 00:41:47> 00:41:48: | annoying.  |
| 00:41:49> 00:41:50: | It will improve.   |
| 00:41:50> 00:41:52: | I I agree with you on that, you know, with                         |
| 00:41:53> 00:41:56: | collaboration and they possibly might wash the whole article thing |
| 00:41:56> 00:41:58: | away because it doesn't work.                                      |
| 00:41:58> 00:42:01: | But part of me is like, it doesn't matter.                         |
| 00:42:01> 00:42:03: | We have moved so far because of that.                              |
| 00:42:03> 00:42:06: | And we've already seen some of the very large global               |
| 00:42:06> 00:42:10: | insurance companies refuse to invest in other regions in the       |
| 00:42:10> 00:42:14: | world because they won't comply with either SFDR or basic          |
| 00:42:14> 00:42:15: | climate mitigation tasks.  |
| 00:42:16> 00:42:20: | You know when when real global capital starts to choose            |
| 00:42:20> 00:42:24: | regions or you know, I suppose managers who won't comply           |
| 00:42:24> 00:42:25: | with that.   |
| 00:42:26> 00:42:28: | You know, congratulations to anyone who's managed to make that     |
| 00:42:28> 00:42:28: | happen.  |
| 00:42:31> 00:42:34: | That, that leveling of the playing field is, is the                |
| 00:42:34> 00:42:37: | key element here because it you know, the reality is               |
| 00:42:37> 00:42:41: | that there are always going to be laggards either intentional      |
| 00:42:41> 00:42:42: | or otherwise.  |
| 00:42:42> 00:42:45: | And it it really helps, you know that regulatory and               |
| 00:42:45> 00:42:48: | investment push, you know it's kind of coming from both            |
| 00:42:48> 00:42:49: | sides.   |

| 00:42:49> 00:42:50: | It helps level the playing field.  |
|---------------------|--|
| 00:42:53> 00:42:53: | Perfect.   |
| 00:42:54> 00:42:56: | And I think just being mindful of time and wanting                           |
| 00:42:56> 00:42:59: | to make sure we have an opportunity to touch on                              |
| 00:42:59> 00:43:01: | the last two themes before we switch to the Q&A                              |
| 00:43:01> 00:43:01: | section.   |
| 00:43:02> 00:43:06: | And also would remind all of the participants, please enter                  |
| 00:43:06> 00:43:08: | any questions you have for the Q&A session in the                            |
| 00:43:08> 00:43:11: | Q&A box, so we can try to incorporate those in                               |
| 00:43:11> 00:43:12: | the discussion at the tail end.  |
| 00:43:13> 00:43:18: | But pivoting over to thinking about prioritizing resilience in the           |
| 00:43:18> 00:43:20: | face of extreme weather challenges.  |
| 00:43:21> 00:43:24: | You know, I I guess would want to touch on                                   |
| 00:43:24> 00:43:28: | quickly how these extreme weather events are increasing in frequency         |
| 00:43:28> 00:43:31: | and severity and there's this need to ramp up efforts                        |
| 00:43:32> 00:43:36: | to better understand the impact of physical climate related hazards          |
| 00:43:36> 00:43:38: | and the that are could affect assets.  |
| 00:43:39> 00:43:42: | Judy, how are you currently measuring physical climate risk and              |
| 00:43:42> 00:43:43: | and responding to that?  |
| 00:43:45> 00:43:50: | Well, I wouldn't say we are measuring necessary.                             |
| 00:43:50> 00:43:57: | We're using envision sustainable infrastructure system.                      |
| 00:43:57> 00:44:01: | I'm going to step back though when you said prioritizing                     |
| 00:44:01> 00:44:04: | resilience in extreme weather intensities.                                   |
| 00:44:05> 00:44:09: | We prioritize horizontal infrastructure before we look at vertical buildings |
| 00:44:09> 00:44:11: | because it's really the framework.   |
| 00:44:11> 00:44:14: | And in California, the majority of the emissions are coming                  |
| 00:44:15> 00:44:17: | from mobile sources, not from buildings.                                     |
| 00:44:17> 00:44:19: | The rest of the country is different, the East Coast                         |
| 00:44:19> 00:44:20: | is different, Europe is different.   |
| 00:44:21> 00:44:25: | So our we're working with LA Metro on helping them                           |
| 00:44:26> 00:44:32: | future proof their infrastructure and apply sustainability in a way          |
| 00:44:32> 00:44:34: | that is cost effective.  |
| 00:44:35> 00:44:39: | Help helping them get ready for the Olympics in 2028                         |
| 00:44:39> 00:44:43: | and inform them of code changes before you know they're                      |
| 00:44:44> 00:44:49: | actually codified and helping them to adapt their their specifications       |
| 00:44:49> 00:44:53: | and their design criteria in a way that works for                            |
| 00:44:54> 00:44:56: | public, private and NGO sector.  |

| 00:44:56> 00:44:58: | So I don't just look at public and private.  |
|---------------------|--|
| 00:44:58> 00:45:01: | I think NGO sector and when I say NGO sector,                                      |
| 00:45:01> 00:45:05: | there's a number of of industries that would fall in                               |
| 00:45:05> 00:45:08: | that category, but utilities fall in that category.                                |
| 00:45:08> 00:45:12: | So I look at public, private and NGO sector solutions                              |
| 00:45:12> 00:45:18: | and really prioritizing horizontal infrastructure solutions that have long lasting |
| 00:45:18> 00:45:18: | benefits.  |
| 00:45:22> 00:45:26: | Our, you know our investment and and underwriting criteria have                    |
| 00:45:26> 00:45:30: | really shifted where you know historically we've been able to                      |
| 00:45:30> 00:45:32: | like here in the United States.  |
| 00:45:32> 00:45:37: | You look at you looked at insurance premiums and used                              |
| 00:45:37> 00:45:41: | FEMA maps and all of this was historic was historic                                |
| 00:45:41> 00:45:45: | data points that was used to assess that was used                                  |
| 00:45:45> 00:45:49: | to assess kind of the insurable risk or exposure of                                |
| 00:45:49> 00:45:53: | assets to to natural to natural disasters if you will                              |
| 00:45:53> 00:45:58: | that's no longer relevant because we're seeing this acceleration of                |
| 00:45:58> 00:46:02: | you know as as Anya pointed out you know what                                      |
| 00:46:02> 00:46:06: | it was a four times increase in you know billion                                   |
| 00:46:06> 00:46:10: | plus you know dollar climate impacts in 2023 that trend                            |
| 00:46:10> 00:46:14: | there's no sign that that trend is going to show                                   |
| 00:46:14> 00:46:15: | slow down.   |
| 00:46:15> 00:46:18: | So what we're trying to do is use, you know  |
| 00:46:19> 00:46:23: | now there's with with big data and AI, there's tremendous                          |
| 00:46:23> 00:46:27: | forecasting tools at very granular levels to assess risks for                      |
| 00:46:27> 00:46:31: | whether it's climate, you know, whether it's wildfires in in                       |
| 00:46:31> 00:46:33: | California or flood risks.   |
| 00:46:33> 00:46:37: | So in the coastal areas and and inland backwaters to                               |
| 00:46:37> 00:46:41: | really I identify those kinds of risks and then try                                |
| 00:46:41> 00:46:45: | to design around them to avoid the business interruptions and                      |
| 00:46:45> 00:46:49: | the things that end up impairing assets over the long                              |
| 00:46:49> 00:46:49: | term.  |
| 00:46:50> 00:46:54: | And just to give one practical example of that that                                |
| 00:46:54> 00:46:56: | Peter, Peter posited.  |
| 00:46:56> 00:47:01: | So we conducted a climate change scenario analysis for our                         |
| 00:47:01> 00:47:07: | portfolio to better understand how climate change will impact specific             |
| 00:47:07> 00:47:12: | specific assets and then what actions we could potentially take.                   |
| 00:47:12> 00:47:16: | So the scenario and the analysis was you know, very                                |

| 00:47:16> 00:47:19: | simple scenario one, failure to act, we do nothing.                               |
|---------------------|---|
| 00:47:19> 00:47:21: | What happens to our portfolio?  |
| 00:47:21> 00:47:26: | Scenario two, we're Paris aligned and we take specific steps                      |
| 00:47:26> 00:47:29: | to overcome transition risks.   |
| 00:47:30> 00:47:32: | So just one very tangible way of how we're thinking                               |
| 00:47:32> 00:47:32: | through it.   |
| 00:47:32> 00:47:35: | We don't have all of the answers right, but we're                                 |
| 00:47:35> 00:47:38: | working through scenario analysis to understand where we can potentially          |
| 00:47:39> 00:47:40: | lean in to address some of the issues.  |
| 00:47:43> 00:47:47: | And then maybe just to summarize all this and think                               |
| 00:47:47> 00:47:52: | about our final theme, approaching sustainability holistically and the need       |
| 00:47:52> 00:47:57: | to integrate climate, nature, human health into our sustainability efforts.       |
| 00:47:57> 00:48:00: | Judy, might you be able to provide an example of                                  |
| 00:48:00> 00:48:02: | how you are taking this more holistic approach?                                   |
| 00:48:04> 00:48:05: | Sure.   |
| 00:48:06> 00:48:11: | We're always taking a holistic approach, but an example that                      |
| 00:48:11> 00:48:15: | we're working on a large master plan community and we're                          |
| 00:48:16> 00:48:20: | looking at net positive ecosystems and part of the decision                       |
| 00:48:20> 00:48:23: | making is what is it going to cost.   |
| 00:48:23> 00:48:25: | It's always, you know what is it going to cost,                                   |
| 00:48:25> 00:48:26: | what is the return.   |
| 00:48:27> 00:48:32: | But what we're finding is when you look at sustainability                         |
| 00:48:32> 00:48:37: | holistically and you combine project design features such as green                |
| 00:48:37> 00:48:44: | streets, complete streets, distributed generation, etcetera, the the benefits and |
| 00:48:44> 00:48:49: | the the benefits are exponential and the cost effectiveness is                    |
| 00:48:49> 00:48:51: | also exponential.   |
| 00:48:51> 00:48:54: | Meaning if you look at them one measure at a                                      |
| 00:48:54> 00:48:58: | time versus combining them, how do you put a value                                |
| 00:48:58> 00:49:00: | on safe routes to school?   |
| 00:49:00> 00:49:04: | I mean it's intangible, right, But there are other, you                           |
| 00:49:04> 00:49:08: | know, environmental benefits, reduced heat island effect.                         |
| 00:49:08> 00:49:12: | So by combining some of these solutions in a systems                              |
| 00:49:12> 00:49:17: | approach, we're able to help our clients understand that we                       |
| 00:49:17> 00:49:22: | can create these net positive ecosystems to develop projects                      |
|                     | in  |
| 00:49:22> 00:49:26: | a better way than, you know, business as usual.                                   |
| 00:49:29> 00:49:32: | Can I clear time before we, I'm sorry, go ahead                                   |
| 00:49:32> 00:49:32: | Peter.  |

| 00:49:32> 00:49:35: | Sorry, just you know we we were working with a                                |
|---------------------|---|
| 00:49:35> 00:49:38: | with a mid sized private equity firm kind of a                                |
| 00:49:39> 00:49:42: | just on their on their occupancy you know essentially the                     |
| 00:49:42> 00:49:47: | built environment of their portfolio companies and in the process             |
| 00:49:47> 00:49:48: | of of doing so.   |
| 00:49:48> 00:49:52: | And we did a you know kind of 23% reduction                                   |
| 00:49:52> 00:49:55: | in occupancy cost just from pure efficiency.                                  |
| 00:49:56> 00:50:00: | But in identifying those things and looking again to this                     |
| 00:50:00> 00:50:05: | holistic that Judy referred to, we realized that just sometimes               |
| 00:50:06> 00:50:11: | the organization of process and operations could be modified just             |
| 00:50:11> 00:50:15: | a little bit to to yield tremendous reduction in operating                    |
| 00:50:15> 00:50:18: | costs and fixed cost from operations.   |
| 00:50:18> 00:50:22: | So there's there's a lot of a lot of benefit                                  |
| 00:50:22> 00:50:25: | out there available and and a lot of a lot                                    |
| 00:50:25> 00:50:28: | of return available from a a real focus on on                                 |
| 00:50:28> 00:50:33: | on fundamentals and basics of of efficient design and operations.             |
| 00:50:34> 00:50:38: | And that's to, you know, just to add on to                                    |
| 00:50:38> 00:50:42: | multiple stakeholders, not just to the investor and the tenant,               |
| 00:50:43> 00:50:47: | but this holistic approach of sort of net positive ecosystems                 |
| 00:50:47> 00:50:53: | and combining sustainable solutions benefit, you know, not only the,          |
| 00:50:53> 00:50:58: | you know, the actor or the investor, but multiple stakeholders.               |
| 00:50:58> 00:51:02: | And that has long lasting value and is an easier                              |
| 00:51:02> 00:51:07: | an easier scenario to embrace than looking at one project                     |
| 00:51:07> 00:51:09: | design feature at a time.   |
| 00:51:12> 00:51:14: | And then I think with the few minutes, we'd love                              |
| 00:51:14> 00:51:16: | to touch on a few of the questions that were                                  |
| 00:51:16> 00:51:18: | put in the Q&A chat and and pose a few  |
| 00:51:18> 00:51:19: | questions to the panelists.   |
| 00:51:20> 00:51:22: | 1 interesting question that came through.                                     |
| 00:51:22> 00:51:26: | You know, appreciating that there's multiple different types of commercial    |
| 00:51:26> 00:51:30: | real estate assets maybe for simplification, talking about office industrial, |
| 00:51:30> 00:51:33: | multi family retail, it appears there are different levels of                 |
| 00:51:33> 00:51:36: | attention to sustainability across product types.                             |
| 00:51:36> 00:51:38: | Why do you think that is and what can we                                      |
| 00:51:38> 00:51:41: | as a group or an industry be doing to create                                  |
| 00:51:41> 00:51:45: | more sustainability consistently across the board for all asset types?        |
| 00:51:45> 00:51:47: | I'm not sure if anyone sort of has a a  |

| 00:51:47> 00:51:48:                        | point of view on that.  |
|--|---|
| 00:51:50> 00:51:51:                        | Sure, Sarah.  |
| 00:51:51> 00:51:55:                        | You know I I think you see a great sophistication   |
| 00:51:55> 00:51:59:                        | in the, in the office market, you know large singly   |
| 00:51:59> 00:52:04:                        | owned assets, you know your Class A buildings, you know                                       |
| 00:52:04> 00:52:05:                        | core core real estate.  |
| 00:52:06> 00:52:09:                        | It's very easy there's it it you know there there's   |
| 00:52:09> 00:52:13:                        | a been a huge institutional focus to drive those toward                                       |
| 00:52:13> 00:52:17:                        | towards sustainability because it it helps in in marketing and                                |
| 00:52:18> 00:52:21:                        | the long term value of that building where you see  |
| 00:52:21> 00:52:26:                        | other asset types with distributed ownership and tremendous carbon footprints.                |
| 00:52:26> 00:52:29:                        | But less sophisticated owners.  |
| 00:52:29> 00:52:33:                        | You know whether it's the manufactured housing sector for instance                            |
| 00:52:33> 00:52:37:                        | or you know it's very difficult sometimes in multifamily to                                   |
| 00:52:37> 00:52:40:                        | trace savings and efficiencies back to the end users and                                      |
| 00:52:40> 00:52:41:                        | the tenants.  |
| 00:52:41> 00:52:45:                        | So there are there's barriers at these different at these                                     |
| 00:52:45> 00:52:49:                        | different levels but where you see institutional ownership like                               |
| 00:52:49> 00:52:52:                        | an  |
| 00:52:49> 00:52:52:                        | industrial and office those those are getting the most but                                    |
|  | now they now they I think our focus is is   |
| 00:52:55> 00:52:58:<br>00:52:58> 00:53:01: | trying to show people the the light if you will   |
| 00:53:01> 00:53:01:                        | available on these other asset types where there is a tremendous amount of low hanging fruit. |
| 00:53:04> 00:53:04:                        | And as Philippa said, sometimes you look at these and   |
| 00:53:07> 00:53:07:                        | you go wow, is, is it possible you haven't done   |
| 00:53:11> 00:53:14:                        | this because they they can just save a tremendous amount                                      |
| 00:53:14> 00:53:14:                        | of money and at least here domestically now with with   |
| 00:53:18> 00:53:23:                        | the incentive or excuse me inflation reduction act, there's                                   |
| 00.00.10 > 00.00.20.                       | incentives  |
| 00:53:23> 00:53:25:                        | out there and and rebates from utilities.   |
| 00:53:25> 00:53:29:                        | I mean there's just tremendous push to to do these  |
| 00:53:29> 00:53:33:                        | things that can really result in great returns on investment                                  |
| 00:53:33> 00:53:38:                        | and huge to Judy's point, community benefit, you know, improved                               |
| 00:53:38> 00:53:42:                        | air, local air quality, improved community, you know environment.                             |
| 00:53:42> 00:53:46:                        | So there's just a a huge amount of of opportunity   |
| 00:53:46> 00:53:48:                        | in front of the real estate sector.   |
| 00:53:49> 00:53:50:                        | If I may explain.   |
| 00:53:51> 00:53:52:                        | To you go ahead, go ahead.  |

| 00:53:53> 00:53:56: | Honey, just to say, in certain building types it's easier                   |
|---------------------|---|
| 00:53:56> 00:53:59: | to translate into what the owner can monetize, right?                       |
| 00:53:59> 00:54:03: | So in office if especially if it's a gross lease                            |
| 00:54:03> 00:54:06: | right, I know that as the owner of the building                             |
| 00:54:06> 00:54:09: | I can capture the benefit of moving to or increase                          |
| 00:54:09> 00:54:14: | decarbonization because that's improving my energy efficiency.              |
| 00:54:14> 00:54:18: | In other property types it's not necessarily as clear multi                 |
| 00:54:18> 00:54:22: | family we don't have time to do for example, you                            |
| 00:54:22> 00:54:26: | know just transition affair, we don't, we don't have enough                 |
| 00:54:26> 00:54:30: | time to do a robust around discussion around that.                          |
| 00:54:30> 00:54:35: | But the potential for collaboration which requires a lot more               |
| 00:54:35> 00:54:39: | work and is direct trans, it doesn't directly translate to                  |
| 00:54:39> 00:54:42: | NOY in the same way is another influencing factor.                          |
| 00:54:42> 00:54:47: | I think hopefully societally we're working towards more collaborative, more |
| 00:54:47> 00:54:51: | partnership, recognizing that in order to achieve the outcomes we           |
| 00:54:51> 00:54:54: | want, we need to have them be more equitable outcomes,                      |
| 00:54:54> 00:54:56: | but that is an influencing factor as well.                                  |
| 00:54:59> 00:55:01: | Both of those are are spot on.  |
| 00:55:01> 00:55:03: | I just wanted to bring up the the reason why                                |
| 00:55:03> 00:55:07: | residential is lagging is because of the split incentive dilemma,           |
| 00:55:07> 00:55:10: | the business model of you know, short term investment and                   |
| 00:55:11> 00:55:12: | long term return.   |
| 00:55:12> 00:55:16: | So tweaking the business model with multi family for example                |
| 00:55:16> 00:55:20: | is one way to advance that and you know Peter                               |
| 00:55:20> 00:55:24: | you're spot on with there's a more sophisticated owner or                   |
| 00:55:24> 00:55:29: | investor, it's much easier for it to have that conversation                 |
| 00:55:29> 00:55:32: | and feel like there is a result, you know there                             |
| 00:55:32> 00:55:33: | is an impact.   |
| 00:55:36> 00:55:38: | One of the one of the questions in the Q&A                                  |
| 00:55:39> 00:55:43: | is talking about some of these difficult to decarbonize areas.              |
| 00:55:43> 00:55:47: | You know they refer to heat, hot water and kitchens                         |
| 00:55:47> 00:55:51: | you know being largely natural gas and fired.                               |
| 00:55:52> 00:55:56: | Those are the, you know that's where capital planning really                |
| 00:55:56> 00:55:57: | comes in on.  |
| 00:55:57> 00:56:00: | On existing, you know for new builds at sea it's                            |
| 00:56:00> 00:56:02: | relatively easy because there are alternatives.                             |
| 00:56:02> 00:56:08: | But on existing properties, existing assets that's that's that's where      |
| 00:56:08> 00:56:12: | you know really detailed trend, you know capital plans that                 |

| 00:56:12> 00:56:15:  | that plan on equipment replacements.   |
|--|--|
| 00:56:15> 00:56:18:  | So you have time to design and engineer the necessary  |
| 00:56:18> 00:56:22:  | changes to the building and the utility providers necessary to   |
| 00:56:22> 00:56:26:  | service a a building going from a hybrid situation to  |
| 00:56:26> 00:56:28:  | an all to an all electric building.  |
| 00:56:30> 00:56:31:  | Fantastic.   |
| 00:56:31> 00:56:33:  | And I think there will will transition it back to  |
| 00:56:33> 00:56:35:  | Cara to wrap us up at the last few minutes.  |
| 00:56:35> 00:56:36:  | But thank you everyone.  |
| 00:56:36> 00:56:39:  | It was a very active and an interesting, engaging discussion.  |
| 00:56:42> 00:56:44:  | Thank you, everyone.   |
| 00:56:44> 00:56:45:  | We just have a couple minutes left.  |
| 00:56:45> 00:56:50:  | I wanted to thank all of the panelists, Judy, Onay,  |
| 00:56:50> 00:56:55:  | Peter, Philippa and of course Sarah for moderating today and   |
| 00:56:55> 00:56:58:  | the rest of Ferguson Partners.   |
| 00:56:58> 00:57:01:  | I also wanted to thank all of the Product Council  |
| 00:57:01> 00:57:05:  | members that contributed to the discussion, either in those three  |
| 00:57:05> 00:57:11:  | discussion groups or afterwards reviewing drafts, adding commentary, or otherwise  |
|  |  |
| 00:57:11> 00:57:13:  | helping the report move along.   |
| 00:57:11> 00:57:13:<br>00:57:13> 00:57:17:   | -  |
|  | helping the report move along.   |
| 00:57:13> 00:57:17:  | helping the report move along.<br>I want to remind everyone on the webinar today to  |
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