

## Webinar

## Resiliency in a New Normal

Date: April 28, 2020

00:00:00> 00:00:03:	Hello I am Billy Grayson, executive director of you Allies
00:00:03> 00:00:06:	for sustainability and economic performance.
	·
00:00:06> 00:00:10:	Thank you for joining today's Web and our resiliency in
00:00:10> 00:00:11:	a new normal.
00:00:11> 00:00:14:	So we're excited to leverage the webinar today is brought
00:00:15> 00:00:17:	to you in a few allies annual fund,
00:00:17> 00:00:20:	an important source of funding for all of you allies.
00:00:20> 00:00:24:	Mission driven work including urban plan advisory services and our
00:00:24> 00:00:25:	UI centers initiatives.
00:00:25> 00:00:28:	For those of you who already donated before the web
00:00:28> 00:00:29:	and R,
00:00:29> 00:00:31:	Thank you. Haven't had a chance yet.
00:00:31> 00:00:33:	Please visit us at ualive.org\
00:00:33> 00:00:37:	Donate to make a contribution after the webinar today.
00:00:37> 00:00:40:	The Web and R is also part of utilized COVID-19
00:00:40> 00:00:41:	in real estate series.
00:00:41> 00:00:44:	Every Tuesday our next webinar is on May 5th focused
00:00:44> 00:00:47:	on parks and public spaces in the age of COVID-19
00:00:47> 00:00:51:	and our May 12th Webinar will feature real estate CEOs
00:00:51> 00:00:54:	from Asia sharing how they're navigating opening back up after
00:00:54> 00:00:57:	the first wave of COVID-19 and lessons learned that we
00:00:57> 00:01:00:	can US is we could start to think about how
00:01:00> 00:01:02:	we're going to open back safely.
00:01:02> 00:01:05:	We'll then take a break for the UI Spring meeting,
00:01:05> 00:01:08:	which is a virtual meeting over six weeks,
00:01:08> 00:01:12:	and I'd encourage everybody to check out the concurrent sessions
00:01:12> 00:01:14:	for that and register for those as well.

00:01:14> 00:01:17:	And now it's my pleasure to introduce Nana Lynch,
00:01:17> 00:01:20:	CEO's Island projects, active member of you,
00:01:20> 00:01:25:	allies, responsible Property Investment Council to kick it off and
00:01:25> 00:01:27:	introduce our Nana.
00:01:27> 00:01:30:	Great thank you Billy and couldn't see you and your
00:01:30> 00:01:34:	team at you alive for quickly putting together programming.
00:01:34> 00:01:36:	That's been really responsive and relevant.
00:01:36> 00:01:39:	As Billy said, I'm gonna Lynch founder and CEO of
00:01:40> 00:01:41:	Island projects.
00:01:41> 00:01:45:	Xylem is a mission driven you'll estate development and investment
00:01:45> 00:01:49:	company focused on affordable workforce and mixed income housing in
00:01:49> 00:01:50:	the Northeast.
00:01:50> 00:01:51:	I'm also a member of RPI.
00:01:51> 00:01:54:	See today's Co. Sponsor of the Web and R along
00:01:54> 00:01:57:	with You Alive Center for sustainability and.
00:01:57> 00:02:03:	Economic performance. RPC stands for Responsible Property Investment Council and
00:02:03> 00:02:06:	our goal as a Council and with our webinars,
00:02:06> 00:02:11:	is twofold. One, to facilitate important conversations around what responsible
00:02:11> 00:02:12:	property investment means?
00:02:11> 00:02:12: 00:02:12> 00:02:15:	property investment means? What does it look like in practice and how do
00:02:12> 00:02:15:	What does it look like in practice and how do
00:02:12> 00:02:15: 00:02:15> 00:02:19:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends,
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies.
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do.
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42: 00:02:42> 00:02:45:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS,
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49: 00:02:49> 00:02:52:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth of experience is quite impressive,
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49: 00:02:49> 00:02:52: 00:02:52> 00:02:54:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth of experience is quite impressive, but if we went through their BIOS,
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49: 00:02:52> 00:02:52: 00:02:54> 00:02:54:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth of experience is quite impressive, but if we went through their BIOS, I think we will be here all day.
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:42> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49: 00:02:49> 00:02:52: 00:02:54> 00:02:54: 00:02:54> 00:02:57: 00:02:57> 00:02:59:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth of experience is quite impressive, but if we went through their BIOS, I think we will be here all day. So let's begin with Jonathan Rose,
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49: 00:02:52> 00:02:52: 00:02:54> 00:02:54:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth of experience is quite impressive, but if we went through their BIOS, I think we will be here all day. So let's begin with Jonathan Rose, president of Rose companies. Rose companies is a
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:38> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49: 00:02:49> 00:02:52: 00:02:52> 00:02:54: 00:02:54> 00:02:57: 00:02:57> 00:02:59: 00:02:59> 00:03:03:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth of experience is quite impressive, but if we went through their BIOS, I think we will be here all day. So let's begin with Jonathan Rose, president of Rose companies. Rose companies is a developer,
00:02:12> 00:02:15: 00:02:15> 00:02:19: 00:02:19> 00:02:23:  00:02:23> 00:02:27: 00:02:27> 00:02:30: 00:02:30> 00:02:34: 00:02:34> 00:02:35: 00:02:35> 00:02:38: 00:02:42> 00:02:42: 00:02:42> 00:02:45: 00:02:45> 00:02:49: 00:02:49> 00:02:52: 00:02:54> 00:02:54: 00:02:54> 00:02:57: 00:02:57> 00:02:59:	What does it look like in practice and how do we invest for resilience in return and to the educate? The broader you like Community and others about emerging trends, changing standards and practical tools and strategies. So today the panelists is made up of three gentleman with a vast depth of experience and a diversity of experience. So I'm just going to introduce them by their name and title and then roughly describe what they do. But I encourage you to check out their BIOS, either on you, allies website or elsewhere in the depth of experience is quite impressive, but if we went through their BIOS, I think we will be here all day. So let's begin with Jonathan Rose, president of Rose companies. Rose companies is a

00:03:09> 00:03:13:	Managing Director and head of real Estate Equities at MetLife,
00:03:13> 00:03:17:	he invests across the aspect spectrum and mainly in the
00:03:17> 00:03:17:	US.
00:03:17> 00:03:19:	And then we have Brad Doctor,
00:03:19> 00:03:21:	CEO of Green Generation Inc.
00:03:21> 00:03:25:	A global energy solutions company as well as an investor.
00:03:25> 00:03:28:	So the run of show today is that there will
00:03:28> 00:03:29:	be no presentations.
00:03:29> 00:03:32:	I'm going to leave the questioning for about half our
00:03:32> 00:03:34:	time and then transition to audience questions,
00:03:34> 00:03:38:	so I encourage you to submit questions using the chat
00:03:38> 00:03:38:	function.
00:03:38> 00:03:41:	And so the goal of today's webinar is to get
00:03:41> 00:03:44:	practical insight into how can the real estate industry not
00:03:45> 00:03:49:	only whether the current situation and recover quickly but flourish
00:03:49> 00:03:52:	and opposed downturn market, and how can an alignment with
00:03:52> 00:03:53:	your life mission,
00:03:53> 00:03:57:	in particular a focus on sustainability and resiliency,
00:03:57> 00:04:00:	help companies more successfully weather a downturn.
00:04:00> 00:04:03:	So those are going to the scene for focusing on.
00:04:03> 00:04:06:	So with that I'm going to jump into the first
00:04:06> 00:04:06:	question,
00:04:06> 00:04:09:	and I'd like all the panelists to address this.
00:04:09> 00:04:12:	Question and it's meant to set context for the rest
00:04:13> 00:04:14:	of our conversation today.
00:04:14> 00:04:18:	So what is your approach to resiliency and sustainability and
00:04:18> 00:04:21:	how is it changed in light of Covid Johnson?
00:04:21> 00:04:24:	If we could start with you then go to Brett
00:04:24> 00:04:26:	Mark and then Brad,
00:04:26> 00:04:29:	that would be great. Thank you so much friend.
00:04:29> 00:04:32:	Thank you all for joining us.
00:04:32> 00:04:37:	So we think of resilience and sustainability in two sides
00:04:37> 00:04:41:	on the green building energy and environment side and on
00:04:41> 00:04:42:	the human side.
00:04:42> 00:04:46:	Our company was a leader in on the energy side
00:04:46> 00:04:47:	and by the way,
00:04:47> 00:04:50:	just as a as a reference the last time around,
00:04:50> 00:04:55:	it turns out that our greenness was an enormous benefit.
00:04:55> 00:04:57:	There were very few green,
00:04:57> 00:04:59:	fewer green buildings around then,

00:04:59> 00:05:04:	and we found it was a tremendous leasing advantage.
00:05:04> 00:05:07:	For example, we had renovated a Class B office building
00:05:07> 00:05:07:	in Seattle.
00:05:07> 00:05:10:	It was the only Class B building that was Super
00:05:10> 00:05:13:	Green and we were able to track in a time
00:05:13> 00:05:15:	in which the overall market occupancy went in.
00:05:15> 00:05:17:	Class B went down, 83%
00:05:17> 00:05:18:	were able to be above 95%
00:05:18> 00:05:21:	because we had a green building on the market,
00:05:21> 00:05:23:	so but in terms of resiliency,
00:05:23> 00:05:25:	now all of our buildings have generators.
00:05:25> 00:05:28:	Is a whole series of things that more and more
00:05:28> 00:05:31:	solar power we've been doing to try and improve that,
00:05:31> 00:05:34:	but the other thing we've been focusing on so and
00:05:34> 00:05:37:	the reason I told you that example is because.
00:05:37> 00:05:40:	The next thing we talked about lagged our our environmental
00:05:40> 00:05:44:	sustainability is the human sustainability side or the human
	resilience
00:05:44> 00:05:47:	and this really had to do with looking at our
00:05:47> 00:05:50:	culture, which we began to do a couple of years
00:05:50> 00:05:52:	ago and we realized that we were.
00:05:52> 00:05:56:	We're rapidly growing company and it was very high stress.
00:05:56> 00:05:59:	So we have been working on how do we create
00:05:59> 00:06:02:	more human resiliency that had to do with really delving
00:06:02> 00:06:04:	into our values and our company culture.
00:06:04> 00:06:07:	We're still want to be very high performing culture,
00:06:07> 00:06:10:	but we were focusing much more on well being where
00:06:10> 00:06:14:	our offices now have meditation every week and we've been
00:06:14> 00:06:17:	actually doing digital meditation and then the last thing I
00:06:17> 00:06:20:	would say is that we had been focusing a lot
00:06:20> 00:06:22:	on growing a more of a digital connection.
00:06:22> 00:06:25:	Fortunately, and this is lagging so you think it is
00:06:25> 00:06:28:	in phases there the area where were the most bottom
00:06:29> 00:06:30:	the least advanced on?
00:06:30> 00:06:33:	But in digitizing and so when the move out of
00:06:33> 00:06:37:	our offices and into the digital world and working from
00:06:37> 00:06:38:	home happened,
00:06:38> 00:06:42:	it actually happened pretty smoothly because we had the tools
00:06:42> 00:06:43:	in place to do it.
00:06:46> 00:06:48:	Got it, thank you and any followup comments on how
00:06:49> 00:06:51:	your approach is changed in light of covid.

00:06:54> 00:06:57:	Yes, so number one.
00:06:57> 00:07:00:	Then most important thing that matter,
00:07:00> 00:07:03:	the covid really underscores is health,
00:07:03> 00:07:06:	human health and well being of our people and our
00:07:06> 00:07:06:	residents.
00:07:06> 00:07:08:	And you know, it's interesting.
00:07:08> 00:07:12:	We've always said well being is an important value and
00:07:12> 00:07:14:	we care a lot about it.
00:07:14> 00:07:17:	But when when it comes down to health and illness
00:07:17> 00:07:19:	and the potential for death on the line,
00:07:19> 00:07:22:	either you really prioritize it or you don't.
00:07:22> 00:07:25:	And at every level we are really,
00:07:25> 00:07:28:	really prioritizing health and well being and.
00:07:28> 00:07:32:	And disinfection at the properties and and.
00:07:32> 00:07:36:	Just everything we can to keep our people and we
00:07:36> 00:07:39:	consider our residents also our people healthy.
00:07:39> 00:07:40:	Got it, thank you Mark.
00:07:40> 00:07:43:	Would you like to tackle that question?
00:07:43> 00:07:46:	Your approach to resiliency and sustainability and how is it
00:07:46> 00:07:48:	changed in light of covid?
00:07:48> 00:07:53:	Yeah, thanks and thanks everybody for joining this morning.
00:07:53> 00:07:58:	I guess I would start by answering that question from
00:07:58> 00:07:58:	a you know,
00:07:58> 00:08:02:	kind of up from a high level from an investor
00:08:02> 00:08:05:	kind of level so you know what we do is
00:08:05> 00:08:10:	invest on behalf of insurance companies and pension funds and
00:08:10> 00:08:15:	sovereign wealth funds who have very long term obligations to
00:08:15> 00:08:16:	their constituents.
00:08:16> 00:08:20:	So we may be investing to promise a payout that
00:08:20> 00:08:24:	doesn't happen for 20 or 30 or 40 or 50
00:08:24> 00:08:24:	years.
00:08:24> 00:08:29:	And so you know, the resiliency of our investment program
00:08:29> 00:08:33:	and sustainability of our investment program is clearly,
00:08:33> 00:08:38:	you know, critical. And it's just part of our DNA
00:08:38> 00:08:42:	in terms of being able to be there for these
00:08:42> 00:08:45:	long-term long-term obligations.
00:08:45> 00:08:48:	You know so. So when we think about that,
00:08:48> 00:08:53:	you know we're thinking about in in the in the
00:08:53> 00:08:55:	world of sort of institutions.
00:08:55> 00:08:58:	It's it's around risk management.
00:08:58> 00:09:03:	And how do you protect yourself from market risk?

00:09:03> 00:09:06:	From operational risk from event risk?
00:09:06> 00:09:11:	Certainly lately there's been a greater amount of focus on
00:09:11> 00:09:16:	resiliency in the context of climate change and.
00:09:16> 00:09:22:	Investment strategies to position yourself appropriately with
	with with changes
00:09:22> 00:09:25:	happening in the in the world.
00:09:25> 00:09:29:	Again, if you have a thirty 4050 year kind of
00:09:29> 00:09:31:	horizon like we have.
00:09:31> 00:09:35:	But but but again, I think a lot of you
00:09:35> 00:09:39:	know risk management is is in in good times is
00:09:39> 00:09:41:	sort of considered sort of.
00:09:41> 00:09:44:	You know, at best, sort of a necessary evil,
00:09:44> 00:09:46:	Anne and Anne Anne. You know,
00:09:46> 00:09:49:	most people want to do deals and they don't want
00:09:49> 00:09:50:	to worry.
00:09:50> 00:09:51:	They want to do good deals,
00:09:51> 00:09:54:	but they don't want to have to worry about,
00:09:54> 00:09:58:	you know. Managing exposures and managing managing
	risks.
00:09:58> 00:10:00:	But when you have a crisis like this,
00:10:00> 00:10:03:	it it really. If you've had a good risk management
00:10:03> 00:10:04:	program,
00:10:04> 00:10:06:	it's kind of worth its weight in gold.
00:10:06> 00:10:10:	An again from an institutional investor standpoint,
00:10:10> 00:10:12:	I think how well you're faring at this.
00:10:12> 00:10:15:	You know, at this stage of the juncture and how
00:10:15> 00:10:17:	will you feel fair going?
00:10:17> 00:10:20:	You know, the next six months is going to be
00:10:20> 00:10:22:	a lot on how how well you attended to,
00:10:22> 00:10:24:	you know, kind of risk management,
00:10:24> 00:10:28:	risk management protocols. You know I mentioned,
00:10:28> 00:10:31:	you know the resiliency in terms of climate change is
00:10:31> 00:10:35:	certainly something that we've been recently more focused
	on,
00:10:35> 00:10:38:	and then certainly the other aspect is sort of the
00:10:38> 00:10:39:	S in ESG,
00:10:39> 00:10:42:	the social considerations and the you know social.
00:10:42> 00:10:47:	Inequality issues and certainly covid is bringing to light or
00:10:47> 00:10:52:	is focusing you know additional attention on some of those
00:10:52> 00:10:57:	those challenges in in terms of lower income populations
	being
00:10:57> 00:11:02:	affected, in many cases more more dramatically than higher
	higher

00:11:02> 00:11:04:	income classification.
00:11:04> 00:11:07:	So I I do think it is interesting that.
00:11:07> 00:11:11:	Well, well, I think we have been prepared for a
00:11:11> 00:11:13:	variety of shocks to the system.
00:11:13> 00:11:17:	I don't think I haven't come across an institution yet,
00:11:17> 00:11:20:	but that was well prepared for this pandemic,
00:11:20> 00:11:24:	so we are certainly some of the things that we've
00:11:24> 00:11:28:	done have helped protect us through this process,
00:11:28> 00:11:30:	but but certainly, you know,
00:11:30> 00:11:35:	we haven't specifically addressed the risk of pandemic like
	we
00:11:35> 00:11:37:	will going forward.
00:11:37> 00:11:40:	Great and later in the conversation I'd like to pick
00:11:40> 00:11:42:	back up on some of those specific things that you've
00:11:42> 00:11:44:	done that have helped prepare you.
00:11:44> 00:11:46:	But for now, let's let's go to Brad,
00:11:46> 00:11:48:	and if you could address that question,
00:11:48> 00:11:51:	your approach to religion, see and sustainability and how it's
00:11:52> 00:11:53:	changed in light of covid.
00:11:53> 00:11:56:	Yeah, it's interesting now because.
00:11:56> 00:12:00:	My firm, which is now a global energy solutions provider,
00:12:00> 00:12:03:	actually was born out of the last major crisis in
00:12:03> 00:12:06:	2008 and that was more of a financial crisis than
00:12:06> 00:12:07:	this one,
00:12:07> 00:12:10:	and it's very interesting to sort of see a lot
00:12:10> 00:12:12:	of the same sort of things being repeated.
00:12:12> 00:12:16:	It's fascinating to me because in many respects little has
00:12:16> 00:12:17:	changed for us.
00:12:17> 00:12:21:	We've seen in the last couple of years tremendous
	momentum
00:12:21> 00:12:25:	around the idea of sustainability and thinking about how it
00:12:25> 00:12:28:	integrates into the built environment.
00:12:28> 00:12:31:	In early 2020, in the beginning of this quarter,
00:12:31> 00:12:33:	we saw really the zenith if you will,
00:12:33> 00:12:38:	with Larry Fink's letter from Black Rock and Steve Schwarzman's
00:12:38> 00:12:41:	proclamation to the Wall Street Journal at Davos,
00:12:41> 00:12:47:	basically proclaiming in slightly different ways that sustainability was everything.
00:12:47> 00:12:49:	It was the most important thing,
00:12:49> 00:12:51:	and it's just good business.
00:12:51> 00:12:55:	What sort of exacerbating or accelerating that is this notion
00:12:55> 00:12:57:	of double bottom line?

00:12:57> 00:13:00:	It's not just about driving a financial outcome.
00:13:00> 00:13:05:	Reducing your expenses, repairs and maintenance insurance
00.40.05 > 00.40.07	to drive your
00:13:05> 00:13:07:	cash flows and asset values.
00:13:07> 00:13:10:	But we're also seeing and we have not seen any
00:13:10> 00:13:12:	sort of slowdown in this.
00:13:12> 00:13:14:	We've seen that the capital markets,
00:13:14> 00:13:20:	particularly equity capital markets, really demanding that sustainability and resiliency
00:13:20> 00:13:23:	be a core part of the business plan for any
00:13:23> 00:13:24:	asset.
00:13:24> 00:13:26:	Whether you're developing it, building it,
00:13:26> 00:13:28:	owning it, and so you know,
00:13:28> 00:13:31:	people are realizing, realizing that.
00:13:31> 00:13:33:	An energy plan is simply a core part of a
00:13:33> 00:13:34:	business plan,
00:13:34> 00:13:35:	and if you don't have it,
00:13:35> 00:13:39:	it's not only going to potentially reduce your cash flow,
00:13:39> 00:13:41:	but it's going to limit your access to the capital
00:13:42> 00:13:42:	markets.
00:13:42> 00:13:45:	The one thing that has probably changed for us in
00:13:45> 00:13:48:	really in the last couple of weeks is that there's
00:13:48> 00:13:51:	much more interest from people in talking about health and
00:13:51> 00:13:54:	safety. Historically, this was. Perhaps an*
00:13:54> 00:13:56:	to the conversation. People would say,
00:13:56> 00:13:58:	well, that's nice, you know,
00:13:58> 00:14:00:	let's integrate some of the ideas of well,
00:14:00> 00:14:04:	but I'm certainly not spending money to be certified or
00:14:04> 00:14:06:	put that in my building and we're now seeing an
00:14:06> 00:14:08:	awful lot of people say,
00:14:08> 00:14:10:	hey, what was well or what should we be doing?
00:14:10> 00:14:12:	How do we think about that?
00:14:12> 00:14:15:	I have two calls later this week with two different
00:14:15> 00:14:19:	developers in Europe on large scale master planned projects where
00:14:19> 00:14:20:	they're at saying,
00:14:20> 00:14:23:	hey, can we have a discussion about how to add
00:14:23> 00:14:25:	health and safety to this discussion?
00:14:25> 00:14:26:	And I think the other thing,
00:14:26> 00:14:29:	and be curious to see what Mark and Jonathan think
00:14:29> 00:14:33:	about this is historically the idea of technology in design
00:14:33> 00:14:33:	was something.
00:14:33> 00:14:36:	Let's put it in, but let's make sure it's hidden.

```
00:14:36 --> 00:14:39:
                          Let's put it away. We don't want anyone to see
00:14:39 --> 00:14:39:
00:14:39 --> 00:14:41:
                          and we're seeing now a complete 180 as you try
00:14:41 --> 00:14:44:
                          to think about how to create confidence in people.
00:14:44 --> 00:14:47:
                          And I know it's getting ahead of ourselves,
00:14:47 --> 00:14:49:
                          but everyone saying now we want to see this,
00:14:49 --> 00:14:52:
                          don't hide the air filters don't hide cleaning.
00:14:52 --> 00:14:55:
                          Don't hide these things. These need to be sort of
00:14:55 --> 00:14:56:
                          front and center.
00:14:56 --> 00:14:59:
                          In every aspect is we think about impacting all the
00:14:59 --> 00:15:02:
                          different stakeholders that we've got in real estate.
00:15:05 --> 00:15:07:
                          Great thank you Mark or Jonathan.
00:15:07 --> 00:15:11:
                          Do you want to jump in on anything that Brad
00:15:11 --> 00:15:13:
                          mentioned there?
00:15:13 --> 00:15:19:
                          I just find it really interesting because the investor investor
00:15:19 --> 00:15:21:
                          demand is a big driver.
00:15:21 --> 00:15:27:
                          A very big driver of performance and we have very
00:15:27 --> 00:15:30:
                          much seen as a company that.
00:15:30 --> 00:15:32:
                          Investors want to see sustainability.
00:15:32 --> 00:15:35:
                          They were they are looking more and more for impact.
00:15:35 --> 00:15:38:
                          I just find that interesting that it makes total sense
00:15:38 --> 00:15:41:
                          that all of a sudden health and well being are
00:15:41 --> 00:15:43:
                          going to be an important,
00:15:43 --> 00:15:46:
                          you know, rise rapidly on the impact.
00:15:46 --> 00:15:50:
                          Schedule I do want to say something about the BlackRock
00:15:50 --> 00:15:53:
                          commitment because I'm skeptical about it and a friend of
00:15:53 --> 00:15:57:
                          mine was looking to invest her retirement savings in green
00:15:57 --> 00:16:01:
                          real estate and said, what about this Black Rock Fund?
00:16:01 --> 00:16:03:
                          Would you look at it for me?
00:16:03 --> 00:16:06:
                          And so I Googled Blackrock's real estate fund and there
00:16:06 --> 00:16:10:
                          it proudly announced that day which was about six weeks
00:16:10 --> 00:16:13:
                          ago that it hit invested 2.2 billion of its 8.6
00:16:13 --> 00:16:16:
                          or something like that billion in buying.
00:16:16 --> 00:16:20:
                          The Bellagio Casino in Las Vegas and I would posit
00:16:20 --> 00:16:24:
                          that that was not a green investment and that was
00:16:24 --> 00:16:28:
                          probably not a socially responsible investment and.
00:16:28 --> 00:16:32:
                          So I really appreciate all the statements that companies are
00:16:32 --> 00:16:32:
                          making.
00:16:32 --> 00:16:36:
                          There are some amazing companies that are doing really
                          really
00:16:36 --> 00:16:39:
                          good work and really highly disciplined work,
00:16:39 --> 00:16:44:
                          but I think we're going to need more discernment between
```

00:16:46 --> 00:16:48: So yeah, please go ahead. 00:16:48 --> 00:16:50: I would add that because I you know my view 00:16:51 --> 00:16:54: is that Larry Fink's letter this year was essentially the 00:16:54 --> 00:16:56: same letter he wrote last year. 00:16:56 --> 00:16:58: The difference was really us. 00:16:58 --> 00:17:01: We sort of were primed in 2019 for a variety 00:17:01 --> 00:17:05: of reasons to react differently to the same message and 00:17:05 --> 00:17:06: all of a sudden. 00:17:06 --> 00:17:09: Now in 2020 there was a an audience that was 00:17:09 --> 00:17:10: prepared to act. 00:17:10 --> 00:17:12: You know, in a different manner, 00:17:12 --> 00:17:16: new stakeholders emerge new groups that emerged. 00:17:16 --> 00:17:19: And so the reaction was much different to a letter 00:17:19 --> 00:17:22: that I would argue that was fundamentally the same, 00:17:22 --> 00:17:25: and I think it's important to note that the vast 00:17:25 --> 00:17:28: majority of the assets under management for Black Rock you 00:17:28 --> 00:17:30: know are index funds. 00:17:30 --> 00:17:33: and so this wasn't explicitly a message about real estate. 00:17:33 --> 00:17:37: Real Estate is a very small percentage of Blackrock's total 00:17:37 --> 00:17:37: au M. 00:17:37 --> 00:17:39: but it did get a lot of attention. 00:17:39 --> 00:17:43: We had some meetings with Blackstone or BlackRock offices around 00:17:43 --> 00:17:45: the world right after this, 00:17:45 --> 00:17:48: and they were all trying to get ahead of it. 00:17:48 --> 00:17:50: Before anyone in New York found them, 00:17:50 --> 00:17:52: they just wanted to address it, 00:17:52 --> 00:17:54: and so it did. It did act as a catalyst 00:17:54 --> 00:17:55: in many respects. 00:17:55 --> 00:17:58: For, you know, the real estate group. 00:17:58 --> 00:18:01: Right, I want to put in a new issue on 00:18:01 --> 00:18:04: the table which is uncertainty. 00:18:04 --> 00:18:06: So in whenever you render, 00:18:06 --> 00:18:12: crisis is tremendous uncertainties and we are facing tremendous uncertainty 00:18:12 --> 00:18:13: going forward. 00:18:13 --> 00:18:15: So has been well reported. 00:18:15 --> 00:18:20: The multifamily collections were surprisingly strong in rent, 00:18:20 --> 00:18:25: correct? Collections in April. But there have been \$26,000,000 job 00:18:25 --> 00:18:25: there. 00:18:25 --> 00:18:28: Were there were four million reported job losses then,

statements and actions.

00:16:44 --> 00:16:46:

00:18:28> 00:18:30:	and there's 26 million. I think now,
00:18:30> 00:18:33:	and there's probably more because people can't even get
	into
00:18:33> 00:18:36:	the system to file for unemployment benefits.
00:18:36> 00:18:40:	And so I think then they I think we're all
00:18:40> 00:18:47:	facing extraordinary uncertain conditions in the coming months in which.
00:18:47> 00:18:52:	This balance between health and social distancing and people desperately
00:18:52> 00:18:55:	needing to get back to work and get people desperately
00:18:55> 00:18:55:	not.
00:18:55> 00:18:59:	You know, needing to avoid?
00:18:59> 00:19:01:	Sickness and how those all get balanced,
00:19:01> 00:19:05:	and particularly since we're an affordable housing in lower income
00:19:05> 00:19:07:	and moderate income world,
00:19:07> 00:19:09:	which has far fewer resources.
00:19:09> 00:19:12:	So just think about your kids are at home because
00:19:12> 00:19:15:	your school's out and you're supposed to be taking care
00:19:15> 00:19:16:	of school work.
00:19:16> 00:19:19:	But your governor just told you you're supposed to go
00:19:19> 00:19:22:	back to work and you need the income.
00:19:22> 00:19:23:	And are you, you know,
00:19:23> 00:19:26:	the other competitive pay, rent and all those things.
00:19:28> 00:19:31:	Are systemic, so I think what this also points out
00:19:32> 00:19:34:	as there is a lot we can do for individual
00:19:34> 00:19:35:	companies.
00:19:35> 00:19:38:	Individual strategies are individual investors,
00:19:38> 00:19:41:	but this kovid has pointed out more than ever before
00:19:41> 00:19:44:	that we're all in it together that we need larger
00:19:44> 00:19:47:	healthy systems to get us through this.
00:19:47> 00:19:50:	And I don't think. And So what I actually this
00:19:50> 00:19:52:	is a role that you will like to play it
00:19:52> 00:19:56:	making enormous contribution to is to collectively help us both
00:19:56> 00:20:00:	in our local markets, an nationally and globally.
00:20:00> 00:20:04:	To think about what are the systemic improvements that are
00:20:04> 00:20:06:	needed that these are really systemic?
00:20:06> 00:20:09:	I mean government and fed reserves,
00:20:09> 00:20:13:	and the larger institutions that in which we work.
00:20:13> 00:20:14:	I don't. As I said,
00:20:14> 00:20:17:	I'm not sure we know the answers to all these
00:20:17> 00:20:18:	questions now,

00:20:18> 00:20:21:	but I think we should be paying a lot of
00:20:21> 00:20:23:	attention to what is.
00:20:23> 00:20:27:	What creates a truly resilient and well being and sustainable
00:20:27> 00:20:27:	world.
00:20:27> 00:20:30:	Post covid.
00:20:30> 00:20:34:	Thank you Jonathan. Well said so it sounds like a
00:20:34> 00:20:39:	really strong theme that's emerged and the difference of covid
00:20:39> 00:20:43:	is really the focus on health and well being on
00:20:43> 00:20:46:	as a as a company in this institution,
00:20:46> 00:20:48:	but also on the individual level.
00:20:48> 00:20:52:	One of my colleagues on RPI See who's an owner
00:20:52> 00:20:58:	operator has started looking into SharePoint and Jonathan and the
00:20:58> 00:21:01:	issue of a company's resiliency is.
00:21:01> 00:21:04:	Talking with his tennis about payment plans,
00:21:04> 00:21:07:	'cause the last thing he wants to do is is
00:21:07> 00:21:12:	being proactive about it because we can anticipate that this
00:21:12> 00:21:15:	is going to be an issue and you know just
00:21:15> 00:21:18:	a few weeks ago that would have been unthinkable,
00:21:18> 00:21:22:	but now it's it's a reality and I think kudos
00:21:22> 00:21:22:	to him.
00:21:22> 00:21:25:	But also it's an element of resiliency,
00:21:25> 00:21:28:	both for those people and their families,
00:21:28> 00:21:32:	and also for and for his company and his assets.
00:21:32> 00:21:36:	So, so yeah, it sounds like that's a major theme
00:21:36> 00:21:38:	that's really coming out.
00:21:38> 00:21:40:	I'd like to shift to.
00:21:40> 00:21:46:	Resiliency, the question of are there resiliency and sustainability strategies
00:21:46> 00:21:51:	or tactics that you implemented previously that better positions you
00:21:51> 00:21:51:	now?
00:21:51> 00:21:56:	And if you could give specific examples that would be
00:21:56> 00:21:58:	that would be great.
00:21:58> 00:22:03:	So with this one, can we start with you Mark?
00:22:03> 00:22:08:	Could comment on your portfolio companies and.
00:22:08> 00:22:10:	Sure, sure, I you know I,
00:22:10> 00:22:13:	I think that I think that in many ways you
00:22:13> 00:22:15:	know this pandemic is really,
00:22:15> 00:22:17:	you know, kind of a unique,
00:22:17> 00:22:19:	unique challenge that we're facing.
00:22:19> 00:22:23:	I think that you know many of the other other

00:22:23> 00:22:25:	risks that have been out there.
00:22:25> 00:22:27:	You know, have been we can.
00:22:27> 00:22:34:	We can address through. Portfolio diversification we can
	address through
00:22:34> 00:22:39:	insurance programs we can address through.
00:22:39> 00:22:43:	You know basically a risk exposure to any any certain
00:22:43> 00:22:43:	thing,
00:22:43> 00:22:48:	and you know we're certainly doing that with things as
00:22:48> 00:22:50:	big as climate as climate risk,
00:22:50> 00:22:54:	but but you know, certainly if you think about other
00:22:54> 00:22:57:	other risks like like terrorism,
00:22:57> 00:22:57:	like.
00:23:00> 00:23:04:	Weather extreme weather events. You know hurricanes.
00:23:06> 00:23:10:	Earthquakes you know the all all of these are things
00:23:10> 00:23:15:	that that typically we manage through some combination of insurance
00:23:15> 00:23:20:	and through some combination of diversification and exposure mitigation and
00:23:20> 00:23:22:	and you know, with I guess,
00:23:22> 00:23:25:	by definition, a global pandemic.
00:23:25> 00:23:28:	You know there aren't a lot of places to hide
00:23:28> 00:23:29:	from,
00:23:29> 00:23:32:	you know from the risks related to that.
00:23:32> 00:23:35:	I do think that it really gets to the last
00:23:35> 00:23:37:	couple of sets of comments made.
00:23:37> 00:23:42:	Relative to resiliency of companies.
00:23:42> 00:23:45:	You know clearly how you capitalize yourself and how you
00:23:45> 00:23:49:	retain access to liquidity to make it through this.
00:23:49> 00:23:51:	Which again we don't know.
00:23:51> 00:23:54:	It's uncertain how long this is going to be,
00:23:54> 00:23:56:	but it's certainly, you know,
00:23:56> 00:24:00:	I don't think anybody believes that it's going to be
00:24:00> 00:24:00:	a fast,
00:24:00> 00:24:03:	you know, kind of. Kind of snapback,
00:24:03> 00:24:04:	but I think you know,
00:24:04> 00:24:08:	certainly a lesson learned coming out of the global financial
00:24:08> 00:24:09:	crisis was,
00:24:09> 00:24:11:	you know, those companies that.
00:24:11> 00:24:16:	Over levered that that didn't pay attention to how their
00:24:16> 00:24:19:	debt is structured and sort of balancing their.
00:24:19> 00:24:21:	You know their maturities, etc.
00:24:21> 00:24:26:	
00.24.21> 00.24.20.	You know they're they're in much worse shape today than

00:24:30 --> 00:24:30: sources. 00:24:30 --> 00:24:33: You know, sources of liquidity so you know, 00:24:33 --> 00:24:36: I think I think that. 00:24:36 --> 00:24:39: And in many respects this is a unique set of 00:24:39 --> 00:24:42: circumstances that we weren't prepared for. 00:24:42 --> 00:24:44: But I do think that some of the other basic 00:24:45 --> 00:24:47: event risk mitigation strategies have been, 00:24:47 --> 00:24:50: you know, have provided some some protection. 00:24:53 --> 00:24:54: Garland OK with the. 00:24:58 --> 00:24:59: We lost you there, sorry. 00:25:02 --> 00:25:03: Nope. 00:25:05 --> 00:25:07: Better your Newt, you seems like. 00:25:09 --> 00:25:10: I'm not on mute now. 00:25:10 --> 00:25:12: You're now you're back here. 00:25:12 --> 00:25:15: OK, got it sorry bout that I was I thank 00:25:15 --> 00:25:16: you for that. 00:25:16 --> 00:25:20: I Jonathan do you wanna jump in on that question? 00:25:20 --> 00:25:23: Lays previously that you think you're going to help you. 00:25:23 --> 00:25:27: Well, actually, we shifted our strategies so the last time 00:25:27 --> 00:25:28: around. 00:25:28 --> 00:25:30: So in 2008 our company was about a tenth of 00:25:31 --> 00:25:33: the size and what the company is today. We were much in terms of assets owned. 00:25:33 --> 00:25:35: 00:25:35 --> 00:25:39: We were much smaller. We were much more diverse than, 00:25:39 --> 00:25:42: so our strategy. Then we were doing a great deal 00:25:42 --> 00:25:43: of 3rd party work, 00:25:43 --> 00:25:48: both as as consultants and particularly third party development management. 00:25:48 --> 00:25:50: So we had a much more diversified. 00:25:50 --> 00:25:53: And that was very useful back then for this paying 00:25:53 --> 00:25:56: overhead and staff costs such and we and we grew 00:25:56 --> 00:25:59: during the recession because the second thing is we had 00:25:59 --> 00:26:02: a series of what were called shovel ready projects and 00:26:02 --> 00:26:05: when the funding came for affordable housing, 00:26:05 --> 00:26:08: it looked for the shovel ready projects and so our 00:26:08 --> 00:26:10: projects were able to move forward. 00:26:10 --> 00:26:13: This time we really are almost completely out of the 00:26:13 --> 00:26:16: third party project management consulting business. 00:26:16 --> 00:26:18: We're doing a little bit of that, 00:26:18 --> 00:26:21: but we're much, much more focused on. 00:26:21 --> 00:26:25: On our own assets in our own anyway and growing 00:26:25 --> 00:26:28: our platform in affordable housing.

00:26:35 --> 00:26:38: So the that kind of you actually were in some 00:26:38 --> 00:26:39: ways where we. 00:26:39 --> 00:26:44: Yeah, we actually made a strategic decision to be focused 00:26:44 --> 00:26:46: company versus diverse now. 00:26:49 --> 00:26:53: The interesting thing about what we've always said about the 00:26:53 --> 00:26:57: affordable housing space is it in itself is tremendously non 00:26:57 --> 00:26:58: correlated that. 00:27:01 --> 00:27:04: That because I rents are so much lower than those 00:27:04 --> 00:27:07: of the market rents in the main cities where we 00:27:07 --> 00:27:07: are. 00:27:07 --> 00:27:11: our projects are 100% full and have long waiting lists 00:27:11 --> 00:27:14: and that has proven to be a really effective strategy 00:27:14 --> 00:27:14: for us. 00:27:14 --> 00:27:18: So I would say we went from diversification to concentration 00:27:18 --> 00:27:23: because integration needs something that we felt was deeply purposeful 00:27:23 --> 00:27:24: and socially necessary. 00:27:24 --> 00:27:27: Actually, we're now seeing is stable. 00:27:27 --> 00:27:29: Green affordable housing is hugely health, 00:27:29 --> 00:27:34: providing in many ways. And non correlated. 00:27:34 --> 00:27:38: Right, OK, great brand. I'd love to hear your thoughts 00:27:38 --> 00:27:38: on this. 00:27:38 --> 00:27:41: Yeah, you know I think a couple things at a 00:27:41 --> 00:27:42: macro level. 00:27:42 --> 00:27:47: Certainly the lack of reserves just generally across all businesses, 00:27:47 --> 00:27:49: not just real estate. We're really, 00:27:49 --> 00:27:53: I think exposed, but the other part is sort of 00:27:53 --> 00:27:54: what I call it resiliency. 00:27:54 --> 00:27:56: The ability to work remotely. 00:27:56 --> 00:28:00: A lot of companies didn't have remote access to files 00:28:00 --> 00:28:03: we actually had spent a lot of time earlier this 00:28:04 --> 00:28:04: year. 00:28:04 --> 00:28:07: Investing in this and. 00:28:07 --> 00:28:09: Focusing on it to a great extent, 00:28:09 --> 00:28:12: we had initiated a 2 day trial that we previously 00:28:12 --> 00:28:14: spent a week get leading up to it, 00:28:14 --> 00:28:16: and at the end of the first day, 00:28:16 --> 00:28:18: the feedback was very positive. 00:28:18 --> 00:28:21: We also recognize that we're going to go from a 00:28:21 --> 00:28:22: 2 day trial to permanent, 00:28:22 --> 00:28:25: so we then shipped out monitors and keyboards and other

00:26:31 --> 00:26:33:

So it is our.

00:28:25> 00:28:27:	peripheral devices to people,
00:28:27> 00:28:31:	and we've remained so, and we've essentially been
	functioning ever
00:28:31> 00:28:31:	since.
00:28:31> 00:28:34:	Pretty busy actually, but I think also,
00:28:34> 00:28:36:	you know what this is exposed is that.
00:28:36> 00:28:39:	People generally focus on what's likely to happen our contracts.
00:28:39> 00:28:41:	The first you know couple of pages.
00:28:41> 00:28:44:	The first few sections are all the things that are
00:28:44> 00:28:45:	going to happen.
00:28:45> 00:28:47:	You know this agreement starts here.
00:28:47> 00:28:49:	It ends there. You will pay this rent.
00:28:49> 00:28:52:	Here's what expiration will look like and then like sections
00:28:52> 00:28:54:	you know 10 through like 70 or all the things
00:28:54> 00:28:55:	the lawyers say.
00:28:55> 00:28:58:	This happened to me once and we should put something
00:28:58> 00:28:59:	in and you don't.
00:28:59> 00:29:01:	Even most people don't even read that.
00:29:01> 00:29:02:	They just push it to the side.
00:29:02> 00:29:04:	And so I think this notion of sort of,
00:29:04> 00:29:06:	you know, Black Swan, or you know.
00:29:06> 00:29:09:	Unlikely events you know, low probability,
00:29:09> 00:29:13:	but high value events is really exposed at this point
00:29:13> 00:29:16:	and I think one of the things we're also seeing
00:29:16> 00:29:20:	is a much more expanded view of stakeholders and people.
00:29:20> 00:29:23:	Typically, you know if you're a restaurant,
00:29:23> 00:29:25:	it's really just been about my customers,
00:29:25> 00:29:27:	but now it's my government.
00:29:27> 00:29:31:	My suppliers, not just the people who bring me the
00:29:31> 00:29:31:	food,
00:29:31> 00:29:34:	but where does the where the where's the beef and
00:29:34> 00:29:38:	the chickens and the eggs all come from because.
00:29:38> 00:29:40:	There's a much larger supply chain,
00:29:40> 00:29:42:	sort of across all the businesses.
00:29:42> 00:29:46:	If you're a hotel, it's not just about your guest
00:29:46> 00:29:46:	now,
00:29:46> 00:29:48:	it's about your frontline workers.
00:29:48> 00:29:53:	It's about your community. It's about all the different people
00:29:53> 00:29:55:	that comprise your business,
00:29:55> 00:29:59:	and I think people are recognizing that part of the
00:29:59> 00:29:59:	solution.

00:29:59> 00:30:02: 00:30:03> 00:30:06: 00:30:06> 00:30:07: 00:30:07> 00:30:09: 00:30:09> 00:30:12: 00:30:12> 00:30:12: 00:30:12> 00:30:15: 00:30:15> 00:30:15:	Is we have to really understand that there's so many more people involved in the businesses that we're in? And how do we impact them? How do we, you know, address their needs? How do we even identify who they are? I think it's been a really interesting focal point for
00:30:18> 00:30:15:	US.  Dight right corrul was just going to add that
00:30:21> 00:30:25:	Right, right, sorry I was just going to add that,
	you know, it's kind of interesting that that you know
00:30:25> 00:30:27:	until you get hit with something,
00:30:27> 00:30:31:	we're really not mobilized. You know to deal with it,
00:30:31> 00:30:32: 00:30:32> 00:30:36:	and I think about you.
00:30:32> 00:30:36:	Think about you know before 911 there were certainly you
00:30:40> 00:30:44:	know growing risks of terrorism around the world, but nobody ever thought you know what would happen
00.30.40> 00.30.44.	happen.
00:30:44> 00:30:46:	I'm not 11 and an you know.
00:30:46> 00:30:49:	Similarly, you know we saw this brewing.
00:30:49> 00:30:52:	Covid Brewing in China in you know,
00:30:52> 00:30:57:	in December and nobody really focused on it until you
00:30:57> 00:30:59:	know three months later.
00:30:59> 00:31:01:	And and and then, you know,
00:31:01> 00:31:02:	kind of like what, what?
00:31:02> 00:31:04:	How is this going to change?
00:31:04> 00:31:06:	You know how is this going to change us?
00:31:06> 00:31:09:	Getting to some of the things that you know Brad
00:31:09> 00:31:10:	Brad was talking about?
00:31:10> 00:31:12:	You know. Certainly when 911 happened,
00:31:12> 00:31:15:	people said no one will ever live in lower Manhattan
00:31:15> 00:31:15:	again.
00:31:15> 00:31:17:	And obviously that isn't true.
00:31:17> 00:31:20:	You know, lower Manhattan. Lots of people live and it's
00:31:20> 00:31:21:	a vibrant place.
00:31:21> 00:31:23:	But there were things that changed forever.
00:31:23> 00:31:26:	You know how you go through security at an airport?
00:31:26> 00:31:30:	How a cockpit is, you know the protocols around protecting
00:31:30> 00:31:31:	the cockpit in an airplane.
00:31:31> 00:31:34:	How you have air marshals on.
00:31:34> 00:31:37:	You know international flights and etc.
00:31:37> 00:31:40:	So there there will be a host of things that
00:31:40> 00:31:43:	that are likely to you know to come out of

00.51.45> 00.51.45.	ulis.
00:31:43> 00:31:48:	Anne and Brad was starting to talk about some of
00:31:48> 00:31:48:	them.
00:31:48> 00:31:50:	Yeah, and I'd like to get into some of those
00:31:50> 00:31:52:	specifics and little bit later,
00:31:52> 00:31:55:	let's tackle this last question and then we'll go to
00:31:55> 00:31:57:	questions from the audience.
00:31:57> 00:32:00:	How do you see and we've touched on looks a
00:32:00> 00:32:03:	little bit already in the conversation,
00:32:03> 00:32:05:	but I'd like to just dig in a little deeper.
00:32:05> 00:32:09:	How do you see the calculus of investing in sustainability
00:32:09> 00:32:10:	changing,
00:32:10> 00:32:11:	and if so, how so?
00:32:11> 00:32:14:	You know a couple of you reference Black Rock and
00:32:14> 00:32:17:	Larry Fink letter that got a lot of press about
00:32:18> 00:32:18:	ESG.
00:32:18> 00:32:21:	Of course, there was also the last year the Business
00:32:21> 00:32:26:	Roundtable statement that they created a more expansive
	view of
00:32:26> 00:32:27:	what it means to.
00:32:27> 00:32:31:	To create value, but then more recently there was a
00:32:31> 00:32:34:	statement that came from Black Rock saying,
00:32:34> 00:32:36:	oh, you know what we can we can pull.
00:32:36> 00:32:38:	We can ease back a little bit,
00:32:38> 00:32:41:	you know, especially in the short term.
00:32:41> 00:32:44:	There are other things to worry about,
00:32:44> 00:32:47:	so there is some concern that that is going to
00:32:47> 00:32:52:	shift the focus away from sustainability and really resiliency
00.22.52 > 00.22.56.	effort.
00:32:52> 00:32:56: 00:32:56> 00:32:58:	I'm really curious to hear your thoughts on the calculus
00:32:58> 00:33:01:	of investing in sustainability,
00:33:04> 00:33:07:	resiliency and. If it's going to change and how?  So with that, how about we Jonathan?
00:33:07> 00:33:09:	Do you want to start?
00:33:09> 00:33:12:	Yeah, so my sense of investor that it's ever more
00:33:12> 00:33:15:	important to investors and that.
00:33:17> 00:33:20:	Investors are done by the first of all in the
00:33:20> 00:33:21:	•
	real estate industry.
00:33:21> 00:33:26:	We have grasped the grow global real estate sustainability benchmarks.
00:33:26> 00:33:29:	More and more investors are demanding grasp of ports and
00:33:29> 00:33:31:	grab standardbred standards.
00:33:31> 00:33:37:	Its sustainability is extremely trackable and investors want to

00:31:43 --> 00:31:43:

this.

see 00:33:37 --> 00:33:39: that is being achieved and. 00:33:39 --> 00:33:45: Investors also are deeply concerned about climate and investors know 00:33:45 --> 00:33:46: that. 00:33:46 --> 00:33:48: You know we're seeing a lot of articles that show 00:33:48 --> 00:33:51: that covid in these and other well being related issues 00:33:52 --> 00:33:53: are deeply tide to climate issues, 00:33:53 --> 00:33:56: and so I think that's only going to increase and 00:33:56 --> 00:33:57: not decrease. 00:33:57 --> 00:34:00: and that the most competitive firms are going to be 00:34:00 --> 00:34:03: the ones that are most successful in figuring this out. 00:34:03 --> 00:34:04: Now, one of the things, 00:34:04 --> 00:34:07: for example, that our company does is we will do 00:34:07 --> 00:34:10: any green investments that has a five year payback or 00:34:10 --> 00:34:10: better. 00:34:10 --> 00:34:13: That's 20% return on investment and it's non correlated. 00:34:13 --> 00:34:16: I keep saying non correlated 'cause I think that's also 00:34:16 --> 00:34:20: one of the things that investors are really looking for. 00:34:20 --> 00:34:23: So when you put in LED lights and you put 00:34:23 --> 00:34:27: in weather stripping and and variable speed pumps and insulation 00:34:27 --> 00:34:28: and stuff like that. 00:34:28 --> 00:34:31: It's it's good for the environment. 00:34:31 --> 00:34:34: It's good for the bottom line. 00:34:34 --> 00:34:37: I it's hard to imagine that investors are going to 00:34:37 --> 00:34:38: ask for less of that, 00:34:38 --> 00:34:41: and my sense is they're going to increasingly be asking 00:34:42 --> 00:34:43: for more and more. 00:34:46 --> 00:34:50: Great Marky when I comment your thoughts on this. 00:34:50 --> 00:34:54: Yeah, I I certainly agree with Jonathan that that you 00:34:54 --> 00:34:55: know investors. 00:34:55 --> 00:34:58: Institutional investors are, you know, 00:34:58 --> 00:35:04: the resiliency and sustainability ESG concerns have become much more. 00:35:04 --> 00:35:07: You know, front burner in recent years, 00:35:07 --> 00:35:10: and I think this is going to tilt tilt more 00:35:10 --> 00:35:14: attention to the whole health and Wellness dimension. 00:35:14 --> 00:35:18: You know, as we as we talked about an is 00:35:18 --> 00:35:20: going to continue to. 00:35:20 --> 00:35:25: Put emphasis on again this social. 00:35:25 --> 00:35:27: You know, social issues, social equality,

community involvement. You know doing good things are

00:35:27 --> 00:35:32:

	industry doing
00:35:32> 00:35:34:	good things to support,
00:35:34> 00:35:36:	you know, to support the community.
00:35:36> 00:35:40:	I do think it's interesting you know that.
00:35:40> 00:35:42:	In the year prior to this,
00:35:42> 00:35:45:	we Billy's Advisory Board we had talked about how it
00:35:45> 00:35:48:	seems like a day didn't go by when there wasn't
00:35:48> 00:35:51:	an article in one of the major newspapers about global
00:35:51> 00:35:53:	warming and the effects on,
00:35:53> 00:35:55:	you know various effects. An now of course,
00:35:55> 00:35:59:	all of those articles have been replaced by various,
00:35:59> 00:36:01:	you know, covid COVID-19 things.
00:36:01> 00:36:04:	So it is interesting you know shifting from that perspective
00:36:04> 00:36:07:	and then one other just kind of off the wall
00:36:07> 00:36:10:	comment I would make is that it'll be interesting to
00:36:10> 00:36:14:	see. You know, with the dramatic drop in the price
00:36:14> 00:36:17:	of oil and and you know that now oil is
00:36:17> 00:36:21:	a lot cheaper than renewable energy sources.
00:36:21> 00:36:24:	Are you know what does that do to the to
00:36:24> 00:36:26:	the you know otherwise,
00:36:26> 00:36:31:	very positive trend line and momentum moving towards renewable energy
00:36:31> 00:36:32:	sources.
00:36:32> 00:36:36:	So that's a question. It's not the answer.
00:36:36> 00:36:39:	Right, I mean cause one of the things we have
00:36:39> 00:36:40:	heard,
00:36:40> 00:36:44:	it seems, is that resiliency and sustainability investments have been
00:36:44> 00:36:48:	able to take off really because of the economic calculus.
00:36:48> 00:36:51:	The proof that there is return on investment,
00:36:51> 00:36:53:	and if that calculus changes it,
00:36:53> 00:36:54:	I would. I would worry,
00:36:54> 00:36:58:	Brad, what are you seeing from your clients that you're
00:36:58> 00:36:59:	dealing with?
00:36:59> 00:37:00:	Yeah, I just want to.
00:37:00> 00:37:02:	I just address that for one second,
00:37:02> 00:37:06:	you know, oil, I think is mentally correlated to energy,
00:37:06> 00:37:08:	but. Oil is about transportation.
00:37:08> 00:37:10:	It's not about the built environment.
00:37:10> 00:37:13:	With a few exceptions like the Caribbean in a couple
00:37:13> 00:37:16:	of countries it is not a source of energy for
00:37:16> 00:37:20:	buildings of the built environment really at all in this

```
00:37:23 --> 00:37:23:
                          of things.
00:37:23 --> 00:37:26:
                          One we've seen no let up at either the governmental
00:37:27 --> 00:37:27:
                          level.
00:37:27 --> 00:37:30:
                          So the pietersberg dialogue that are you know,
00:37:30 --> 00:37:32:
                          occur in the last couple of days.
00:37:32 --> 00:37:34:
                          30 countries. Most of the Europeans there,
00:37:34 --> 00:37:36:
                          they basically doubled down on the.
00:37:36 --> 00:37:39:
                          EU Green new deal. They said that this is going
00:37:39 --> 00:37:42:
                          to be a key part of the economic revival,
00:37:42 --> 00:37:45:
                          and essentially what they're saying is let's as we rebuild
00:37:46 --> 00:37:46:
                          the economy,
00:37:46 --> 00:37:48:
                          we're going to rebuild the economy.
00:37:48 --> 00:37:51:
                          We want to have, not the economy.
00:37:51 --> 00:37:52:
                          With that we previously had,
00:37:52 --> 00:37:56:
                          so that's 12. We've been involved in some polling with
00:37:56 --> 00:37:57:
                          the Business Roundtable,
00:37:57 --> 00:37:59:
                          and it's not yet public,
00:37:59 --> 00:38:01:
                          but I will tell you that you are not seeing
00:38:01 --> 00:38:03:
                          in this polling data.
00:38:03 --> 00:38:06:
                          You're not seeing the public say we don't care about
00:38:06 --> 00:38:07:
                          sustainability.
00:38:07 --> 00:38:09:
                          You're seeing small portions of it,
00:38:09 --> 00:38:13:
                          but the vast majority are still saying this is important.
00:38:13 --> 00:38:16:
                          Again, rebuild the economy that we want to have,
00:38:16 --> 00:38:18:
                          and then I think two things.
00:38:18 --> 00:38:22:
                          One just an anecdote. We've got a hotel project in
00:38:22 --> 00:38:25:
                          Europe that we do the energy data metering for.
00:38:25 --> 00:38:28:
                          They closed the hotel last month and yet it still
00:38:28 --> 00:38:31:
                          was running at about 15,000 euros a month and that
00:38:31 --> 00:38:34:
                          was well beyond their expectations.
00:38:34 --> 00:38:36:
                          They didn't expect it to go to zero,
00:38:36 --> 00:38:39:
                          but they expected it to be a lot lower.
                          And after a lot of work with the on-site team
00:38:39 --> 00:38:42:
00:38:43 --> 00:38:44:
                          and our team in Europe,
00:38:44 --> 00:38:48:
                          what was discovered that the vast majority of that energy
00:38:48 --> 00:38:51:
                          was in fact some adjacent water pumps in a River
00:38:51 --> 00:38:54:
                          that did not belong to the hotel that had been
00:38:54 --> 00:38:58:
                          wired in for whatever reason behind the meter into the
00:38:58 --> 00:39:00:
                          hotel and for 10 years no one knew.
00:39:00 --> 00:39:03:
                          Now our client had bought the hotel no one had
00:39:03 --> 00:39:04:
                          known,
```

country mean like 0%, but I think there's a couple

00:37:20 --> 00:37:23:

00:39:04> 00:39:07:	but now we're in a process trying to figure out
00:39:07> 00:39:10:	who actually should be paying for these meter,
00:39:10> 00:39:12:	who owns them. That's not clear,
00:39:12> 00:39:15:	but what is clear is you're talking about in excess
00:39:15> 00:39:17:	of 120,000 euros at A6 cap,
00:39:17> 00:39:18:	close to 2 million Ek dollar,
00:39:18> 00:39:20:	or two million euros of equity,
00:39:20> 00:39:24:	and so you know there's some unintended consequences as you
00:39:24> 00:39:27:	shut down as to reduce your economic activity,
00:39:27> 00:39:30:	whether it's air quality, you know the idea that you
00:39:30> 00:39:34:	know individual action is more important that people may have
00:39:34> 00:39:36:	thought or things like this.
00:39:36> 00:39:38:	And I think just the last point that I think
00:39:38> 00:39:39:	is really important,
00:39:39> 00:39:42:	because all of us were sitting here in the US
00:39:42> 00:39:43:	in North America is that,
00:39:43> 00:39:47:	you know there's very much a decoupling as you approach
00:39:47> 00:39:47:	this,
00:39:47> 00:39:50:	we have more. We have a really active business in
00:39:50> 00:39:53:	Asia right now we've been greenlighted in five new projects
00:39:53> 00:39:56:	in the last two weeks we've got two that are
00:39:56> 00:39:59:	going to contract pricing, and that's not just in Japan,
00:39:59> 00:40:01:	it's in Korea. It's in China,
00:40:01> 00:40:04:	it's in Hong Kong and there they've been dealing with
00:40:04> 00:40:05:	this differently.
00:40:05> 00:40:07:	I was in Singapore early.
00:40:07> 00:40:10:	February I went from the ULI Europe meeting in Amsterdam,
00:40:10> 00:40:12:	where no one was really caring.
00:40:12> 00:40:15:	Much about this flew to Singapore an it's all that
00:40:15> 00:40:16:	anybody is focused on.
00:40:16> 00:40:21:	Mass temperature checks the UL I'm eating in Singapore was
00:40:21> 00:40:23:	cancelled because of this.
00:40:23> 00:40:26:	You know Europe meeting a day earlier had not been
00:40:26> 00:40:28:	an and so I think it's it's we want to
00:40:28> 00:40:31:	be careful to not sort of just put us solely
00:40:31> 00:40:34:	a US lens on this because Europe is probably stricter
00:40:34> 00:40:35:	than us.
00:40:35> 00:40:38:	Asia is lighter. We're somewhere in the middle of all
00:40:38> 00:40:41:	this you probably saw yesterday on the news,
00:40:41> 00:40:45:	you know, school kids in Spain being released from their

00:40:47 --> 00:40:51: They weren't allowed to go outside for any purpose for 00:40:51 --> 00:40:52: the last six weeks. 00:40:52 --> 00:40:53: Today they got an hour. 00:40:56 --> 00:41:01: Yeah, fantastic, so I think this is really heartening news 00:41:01 --> 00:41:06: that we're hearing what what I'm gathering from you is. 00:41:06 --> 00:41:07: No pull back at all, 00:41:07 --> 00:41:10: and in fact a greater emphasis on resiliency. 00:41:10 --> 00:41:13: But more than that, the themes that I've heard come 00:41:13 --> 00:41:14: out today is really, 00:41:14 --> 00:41:17: uh, and this addresses some of the questions that have 00:41:17 --> 00:41:17: come up, 00:41:17 --> 00:41:20: which is it's a more expansive view of resiliency, 00:41:20 --> 00:41:22: right when we talk about health and Wellness, 00:41:22 --> 00:41:25: nobody would have thought of that as a resiliency, 00:41:25 --> 00:41:28: but now it is. When we talk about social infrastructure 00:41:28 --> 00:41:29: and ecosystem great, 00:41:29 --> 00:41:31: the comment you made proud about. 00:41:31 --> 00:41:34: It's not just whether you restaurant can pay rent, 00:41:34 --> 00:41:37: but thinking about, well, what are your restaurant suppliers? 00:41:37 --> 00:41:43: And really? Taking a more macro and systemic view of 00:41:43 --> 00:41:46: how everything is interrelated. 00:41:46 --> 00:41:48: So you know with that, 00:41:48 --> 00:41:51: I'd love to jump into one question here, 00:41:51 --> 00:41:54: which really gets to something more specific. 00:41:54 --> 00:41:59: What sustainable measures and even Wellness measures do you think 00:41:59 --> 00:42:03: may may begin to be incorporated into projects now due 00:42:03 --> 00:42:04: to covid? 00:42:08 --> 00:42:11: Anybody can take that or I can call it. 00:42:11 --> 00:42:13: Yeah, yeah, I mean, I'll take. 00:42:13 --> 00:42:16: I'll address one thing. So I think for the first 00:42:16 --> 00:42:19: time people in the US are really focused on air 00:42:19 --> 00:42:19: quality. 00:42:19 --> 00:42:23: Historically, we'd sort of presume the air was clean in 00:42:23 --> 00:42:24: our building, 00:42:24 --> 00:42:26: but we didn't really focus much on it. 00:42:26 --> 00:42:30: And, you know, we've been doing extensive work and thinking 00:42:30 --> 00:42:31: about this, 00:42:31 --> 00:42:32: but on our our venture side, 00:42:32 --> 00:42:36: we have an investment that we're announcing very shortly in

homes for the first time in six weeks.

00:40:45 --> 00:40:47:

00:42:38 --> 00:42:41: But in Asia. You absolutely can monetize this. 00:42:41 --> 00:42:42: You know people in Asia in China, 00:42:42 --> 00:42:45: in particular, sit there and go and they check the 00:42:45 --> 00:42:48: air quality every single day to decide if they're going 00:42:48 --> 00:42:51: to let the kids go out without a mask with the mask were not let them go out at all, 00:42:51 --> 00:42:53: 00:42:53 --> 00:42:56: and so the ability to demonstrate you know good air 00:42:56 --> 00:42:59: quality means people will stay longer in your shopping center 00:42:59 --> 00:43:00: or your hotel, 00:43:00 --> 00:43:03: or less. That's real. I think that's you know the 00:43:03 --> 00:43:05: type of thing that we're going to be going toward, because in the absence of both the treatment and a 00:43:05 --> 00:43:08: 00:43:08 --> 00:43:09: vaccine. 00:43:09 --> 00:43:11: The only thing we can do is basically try to 00:43:11 --> 00:43:12: do the best we can, 00:43:12 --> 00:43:15: but also messaging signals to people that were doing it. 00:43:15 --> 00:43:18: So I suspect that hotels will go away or spaces 00:43:18 --> 00:43:20: and storage will go away from the idea of a 00:43:20 --> 00:43:23: scent that is soft and perfumed and go more toward 00:43:23 --> 00:43:24: bleach, chlorine or pine saw, 00:43:24 --> 00:43:27: you know, basically getting multiple senses. 00:43:27 --> 00:43:28: It's not just enough to basically, 00:43:28 --> 00:43:31: you know, tell you it's clean sort of hearing, 00:43:31 --> 00:43:33: but you need to smell it's clean. You need to see the cleaners we used to hide 00:43:33 --> 00:43:35: 00:43:35 --> 00:43:36: the cleaners. 00:43:36 --> 00:43:38: Now where I think you should be putting an orange 00:43:38 --> 00:43:39: vest on them. 00:43:39 --> 00:43:41: And let them be everywhere, 00:43:41 --> 00:43:43: and so everyone should be more comfortable. 00:43:43 --> 00:43:45: You know we're going to find more ways to message 00:43:45 --> 00:43:47: the measures that we take and bring it out to 00:43:47 --> 00:43:48: the front, 00:43:48 --> 00:43:51: then hide it in the back. 00:43:51 --> 00:43:54: Yeah I I would just add and there's certainly been 00:43:55 --> 00:43:56: a lot written about this, 00:43:56 --> 00:43:59: but I think it's real in terms of, 00:43:59 --> 00:44:01: you know, office design, an office, 00:44:01 --> 00:44:05: building layouts an you know will this result in, 00:44:05 --> 00:44:09: you know, a reversal of this long trend of densification 00:44:09 --> 00:44:10: that we've,

an air quality company.

00:42:36 --> 00:42:38:

00:44:13 --> 00:44:14: And and then you know, 00:44:14 --> 00:44:19: offsetting that is just. I think companies are realizing that 00:44:19 --> 00:44:22: you know that more work can be done outside of 00:44:22 --> 00:44:23: the office. 00:44:23 --> 00:44:26: And so there may be more flexibility, 00:44:26 --> 00:44:30: so you know what does that mean for the design 00:44:30 --> 00:44:31: of office buildings? 00:44:31 --> 00:44:34: Less less dense layouts, certainly. 00:44:34 --> 00:44:38: Again, some of the things that Brad talked about relative 00:44:38 --> 00:44:41: to fresh air and sunlight and and, 00:44:41 --> 00:44:43: and you know, filtration systems and, 00:44:43 --> 00:44:47: and you know more interaction with the outdoors, 00:44:47 --> 00:44:50: I think, is is likely to happen in terms of 00:44:50 --> 00:44:51: design, 00:44:51 --> 00:44:54: and whether that ultimately results in. 00:44:54 --> 00:44:56: More demand or less demand for office space, 00:44:56 --> 00:44:57: I think is still to be determined. Jonathan, do something to ask. 00:44:59 --> 00:45:02: 00:45:02 --> 00:45:06: Only that you know as we are thinking of about 00:45:06 --> 00:45:07: our reentry, 00:45:07 --> 00:45:11: our goal. Our current thought is that we divide our 00:45:11 --> 00:45:14: company into kind of eighteens and B teams and have 00:45:15 --> 00:45:18: the Azaan and the bees on you know so that 00:45:18 --> 00:45:22: in effect we create more social distancing within the same 00:45:22 --> 00:45:25: office but have bring people back I. 00:45:27 --> 00:45:29: You know what I really think? 00:45:29 --> 00:45:31: We've all talked a lot about work, 00:45:31 --> 00:45:35: life balance, and I think this is really revealed it. 00:45:35 --> 00:45:37: I mean, the issue of my so my instinct is 00:45:37 --> 00:45:40: when we're done as when we when we get back 00:45:40 --> 00:45:41: to normal. 00:45:41 --> 00:45:43: normal is going to recognize it. 00:45:43 --> 00:45:45: If your kid is home, 00:45:45 --> 00:45:48: sick from school, let's say year from there if it 00:45:48 --> 00:45:51: is vaccinated and all that but your kids home from 00:45:51 --> 00:45:54: sick that you can be home and work from home 00:45:54 --> 00:45:56: affectively and there may have, 00:45:56 --> 00:45:58: I think. By the way. 00:45:58 --> 00:46:01: This works great for people who are working out of 00:46:01 --> 00:46:02: their offices. 00:46:02 --> 00:46:05: This is not working for people who are cleaning the

you know we've been in for a number of years.

00:44:10 --> 00:44:13:

```
00:46:06 --> 00:46:08:
                          you know, have service jobs,
00:46:08 --> 00:46:10:
                          etc. So there's a lucky group of us that who
00:46:10 --> 00:46:11:
                          are office occupiers,
00:46:11 --> 00:46:14:
                          in which I think is going to be much more
00:46:14 --> 00:46:18:
                          tolerance for distributed work and work from home.
00:46:18 --> 00:46:23:
                          But I also think that ultimately we are zoom experiences
00:46:23 --> 00:46:27:
                          come from the fact that they they model physical place
00:46:27 --> 00:46:29:
                          based experiences.
00:46:29 --> 00:46:33:
                          So that actually leads to a question that comes from
00:46:33 --> 00:46:37:
                          the audience about the debate that's going on about cities,
00:46:37 --> 00:46:39:
                          right in the future of cities.
00:46:39 --> 00:46:43:
                          So it's not just about offices and workspaces.
00:46:43 --> 00:46:44:
                          I'm curious. I told you,
00:46:44 --> 00:46:47:
                          tell us what your thoughts are.
00:46:47 --> 00:46:50:
                          I mean, you know it's so much as a crystal
00:46:50 --> 00:46:50:
                          ball,
00:46:50 --> 00:46:54:
                          but as you look about the future and create your
00:46:54 --> 00:46:57:
                          investment strategies and and deal with,
00:46:57 --> 00:46:59:
                          you know you're the ecosystem.
00:46:59 --> 00:47:01:
                          Love of folks. What do you?
00:47:01 --> 00:47:05:
                          What do you? Have you seen any trends emerging or
00:47:05 --> 00:47:10:
                          thought of any initial thoughts and where this is going
00:47:10 --> 00:47:11:
                          to go?
00:47:11 --> 00:47:14:
                          Mark United your head, you know well it's that it's
00:47:14 --> 00:47:18:
                          a it's a loaded question and you know we've been,
00:47:18 --> 00:47:22:
                          you know, in this this trend towards urbanization and all
00:47:22 --> 00:47:25:
                          of the benefits of urbanization for many years.
00:47:25 --> 00:47:29:
                          And the question is this experience going to reverse that
00:47:29 --> 00:47:30:
                          Anne Anne Anne?
00:47:30 --> 00:47:32:
                          You know I, I don't know.
00:47:32 --> 00:47:34:
                          I mean, I don't think so from.
00:47:34 --> 00:47:38:
                          From my perspective, my expectation is that once.
00:47:38 --> 00:47:42:
                          You know this is behind us and once we people
00:47:42 --> 00:47:47:
                          feel safe that people you know inherently are attracted to
00:47:47 --> 00:47:51:
                          the everything that cities that cities offer.
00:47:51 --> 00:47:55:
                          But I think that in the meantime you know is
00:47:55 --> 00:47:59:
                          there a big interest in Manhattanites renting houses in in
00:47:59 --> 00:48:01:
                          the suburbs absolutely,
00:48:01 --> 00:48:04:
                          and if if this. If this does have a more
00:48:05 --> 00:48:08:
                          significant change to the way we are able to live
00:48:08 --> 00:48:12:
                          our lives more lasting than I think it's going to,
```

offices or people who are,

00:46:05 --> 00:46:06:

00.40.12> 00.40.10.	Tullik Tullik we will get back to normal,
00:48:16> 00:48:18:	but but you know that.
00:48:18> 00:48:21:	That would certainly raise the question.
00:48:21> 00:48:23:	I mean, if you can't.
00:48:23> 00:48:30:	I function in a densely packed whatever you know entertainment
00:48:30> 00:48:30:	venue.
00:48:30> 00:48:34:	Value of being close to a lot of entertainment venues.
00:48:34> 00:48:38:	Kind of diminishes so, but my guess is that this
00:48:38> 00:48:40:	does not reverse the trend right?
00:48:40> 00:48:44:	And you know, it's one of these interesting things that
00:48:44> 00:48:49:	in part depends on how the real estate industry responds.
00:48:49> 00:48:51:	And to Brad's comment earlier,
00:48:51> 00:48:54:	which if we're able to respond in a way that
00:48:54> 00:48:58:	gives the public confidence in these bases,
00:48:58> 00:49:00:	you know that in turn can help cities.
00:49:00> 00:49:04:	Remain resilient themselves.
00:49:04> 00:49:07:	Yes Jonathan, so let's take a little longer term because
00:49:07> 00:49:10:	what this really comes down to is our rely our
00:49:10> 00:49:13:	transportation systems in part so you know,
00:49:13> 00:49:15:	for example, in our case in New York City we
00:49:15> 00:49:18:	have people who are comfortable at home but eager to
00:49:18> 00:49:21:	get back to work and will be comfortable in the
00:49:21> 00:49:24:	office. But they are concerned about the space in between
00:49:24> 00:49:25:	the subway system.
00:49:25> 00:49:29:	Ultimately we see this movement towards autonomous vehicles,
00:49:29> 00:49:32:	and if we have individual autonomous vehicles,
00:49:32> 00:49:35:	we have chaos. But if we have autonomous vehicles that.
00:49:35> 00:49:38:	Basically glom together is this kind of like call them
00:49:38> 00:49:42:	private semi private shared vehicles you don't own your own.
00:49:42> 00:49:45:	It comes on demand, but they chain up and they
00:49:45> 00:49:46:	in effect form train car.
00:49:46> 00:49:49:	You know, along train lines and those move along.
00:49:49> 00:49:52:	That to me is a solution that gives people the
00:49:52> 00:49:54:	sense of security and privacy.
00:49:54> 00:49:57:	But the efficiency of transport of a mass transit system.
00:49:57> 00:49:59:	I don't, that's the right one.
00:49:59> 00:50:02:	But the point is, I think it's about time that
00:50:02> 00:50:02:	we really,
00:50:02> 00:50:06:	seriously imagine. What's the next generation because.
00:50:06> 00:50:08:	In China, they build it in five years.
00:50:08> 00:50:10:	In America, will build it in 50 years,

**00:48:12 --> 00:48:16:** I think I think we will get back to normal,

00:50:10 --> 00:50:12: but we gotta start thinking about it, 00:50:12 --> 00:50:14: designing it, planning and figuring how to finance it. 00:50:14 --> 00:50:17: If we're going to Bible cities. 00:50:17 --> 00:50:20: But it will say I'd like to stick with you, 00:50:20 --> 00:50:24: Jonathan. We've had a couple of questions about affordable housing, 00:50:24 --> 00:50:26: more general about the looming crisis. 00:50:26 --> 00:50:29: But you know, you talked about affordable housing as a 00:50:30 --> 00:50:31: business strategy, and that it's countercyclical. Or is it the the demand 00:50:31 --> 00:50:34: 00:50:34 --> 00:50:36: is resilient if you will, 00:50:36 --> 00:50:38: but the reality is, you touched on this, 00:50:38 --> 00:50:42: but love to hear about the strategies that you're implementing 00:50:42 --> 00:50:43: to handle it. 00:50:43 --> 00:50:46: Which is, you know, these are many your tenants or 00:50:46 --> 00:50:47: people who have. 00:50:47 --> 00:50:50: Very little savings and an need to work, 00:50:50 --> 00:50:53: and that work has been disrupted. 00:50:53 --> 00:50:57: So what do you? How are you handling the basics 00:50:57 --> 00:51:01: of rent collection and how are you navigating this in 00:51:01 --> 00:51:05: light of the economic hit of your candidate, 00:51:05 --> 00:51:08: right? So I want to go even deeper. 00:51:08 --> 00:51:10: Which is that? 00:51:10 --> 00:51:12: In the Affordable housing world, 00:51:12 --> 00:51:15: what we're seeing is that many people relied on food 00:51:15 --> 00:51:19: bank San on seniors on feeding programs and their kids 00:51:19 --> 00:51:22: being fed in schools and that whole food system is 00:51:22 --> 00:51:25: falling apart and it reveals their vast poverty in America 00:51:25 --> 00:51:28: and the fact that we have so many people who 00:51:28 --> 00:51:31: are hungry now and dependent upon all these resources, 00:51:31 --> 00:51:34: I think is something else I hope will be addressed. 00:51:34 --> 00:51:36: Affordable housing comes in three flavors, 00:51:36 --> 00:51:40: so wonder buildings built under the project based Section 8 00:51:40 --> 00:51:43: program which was in the late 70s until the mid 00:51:43 --> 00:51:43: 80s. 00:51:43 --> 00:51:46: And in those projects, the resident pays 30% 00:51:46 --> 00:51:49: of their income for rent and the government pays the 00:51:49 --> 00:51:52: difference between that and was called the market rent, 00:51:52 --> 00:51:54: which is assessed in a bunch of ways. 00:51:54 --> 00:51:57: And so in those of our residents income goes down 00:51:57 --> 00:52:00: the federal they can recertify in the portion that the 00:52:00 --> 00:52:02: federal government pays goes up,

00:52:02> 00:52:05:	and so those tend to be extremely secure for the
00:52:05> 00:52:07:	resident and also for the owner.
00:52:07> 00:52:09:	The problem is, we're not making any new ones,
00:52:09> 00:52:13:	and so we actually, really need a project based Section
00:52:13> 00:52:13:	8 program.
00:52:13> 00:52:16:	The second one is the low income housing tax credit,
00:52:16> 00:52:19:	and those projects do not have a rental subsidy,
00:52:19> 00:52:23:	although some of the residents come with what are called
00:52:23> 00:52:25:	portable Section 8 certificates.
00:52:25> 00:52:27:	So those tend to be.
00:52:27> 00:52:30:	More vulnerable and the the last are the where we
00:52:30> 00:52:34:	called naturally occurring affordable housing or just cheap stuff.
00:52:34> 00:52:37:	By the way, a vast amount of that for low
00:52:37> 00:52:41:	income residents are not renting for multifamily owners but like
00:52:41> 00:52:41:	us,
00:52:41> 00:52:45:	but are renting from single family are renting single family
00:52:45> 00:52:47:	houses throughout the United States each.
00:52:47> 00:52:51:	So anyway, the bottom the reason why I mentioned is
00:52:51> 00:52:55:	each of these have different characteristics of occupancy and capacity
00:52:55> 00:52:56:	to pay rent.
00:52:56> 00:52:59:	As I observed in. April we actually had 95%
00:52:59> 00:53:02:	of our rents paid, which is very very good.
00:53:02> 00:53:07:	But we are deeply concerned about what May and June
00:53:07> 00:53:09:	will bring and we just don't know.
00:53:09> 00:53:12:	There are some senator.
00:53:12> 00:53:17:	Oh, Brown of Ohio's office is writing an congresswoman.
00:53:17> 00:53:21:	Maxine Waters are writing a rent payers supplement bill,
00:53:21> 00:53:25:	and I hope that it gets written quickly and gets
00:53:25> 00:53:30:	out soon and provides the rental support that hard working
00:53:30> 00:53:33:	and now unemployed Americans need.
00:53:33> 00:53:37:	Great, OK, I think that's actually a nice segue to
00:53:37> 00:53:40:	what's going to be the final question.
00:53:40> 00:53:43:	So in the spirit of not letting a crisis go
00:53:43> 00:53:44:	to waste,
00:53:44> 00:53:46:	what opportunities and you see?
00:53:46> 00:53:50:	So whether it's and this ties in with several questions
00:53:50> 00:53:54:	that we've gotten from the audience about the role of
00:53:54> 00:53:56:	government at this time,
00:53:56> 00:54:00:	,
	you know, potential initiatives such as the Green New Deal.
00:54:00> 00:54:04:	,

00:54:07 --> 00:54:10: What. What opportunities do you see as it relates to 00:54:10 --> 00:54:11: policy and government? 00:54:16 --> 00:54:18: Do you want to start with that? 00:54:18 --> 00:54:20: Jonathan will go to Jonathan Mark, 00:54:20 --> 00:54:23: and then we'll end with Brad Turkc. 00:54:23 --> 00:54:25: So the I definitely need we need a green new 00:54:25 --> 00:54:26: deal. 00:54:26 --> 00:54:28: The Green New Deal I'm not sure is the is 00:54:28 --> 00:54:29: the right one, 00:54:29 --> 00:54:32: but here's number one. We with the 10 year T 00:54:32 --> 00:54:35: bill being about 60 basis points or you know, 00:54:35 --> 00:54:37: it's definitely below one. Yeah, 00:54:37 --> 00:54:39: we should be borrowing. So first of all, 00:54:39 --> 00:54:43: the federal government decided to divide itself into a capital 00:54:43 --> 00:54:45: budget and operating budget. 00:54:45 --> 00:54:48: And we should be issuing all kinds of debt against 00:54:48 --> 00:54:50: infrastructure projects, 00:54:50 --> 00:54:55: and I consider affordable housing infrastructure and obviously mass transit 00:54:55 --> 00:54:58: systems and creating green energy systems. 00:54:58 --> 00:55:01: And I guarantee if we were to finance alternative energy 00:55:01 --> 00:55:04: systems and energy conservation systems with 1%, 00:55:04 --> 00:55:06: you know 1 1/2 percent, 00:55:06 --> 00:55:09: 30 year money. We can make it all pencil and 00:55:09 --> 00:55:11: create a huge amount of jobs. 00:55:11 --> 00:55:14: So now is the time for massive appropriate borrowing with 00:55:14 --> 00:55:15: response, 00:55:15 --> 00:55:17: by the way. Borrowing that has real credit behind it 00:55:17 --> 00:55:19: and can really pay itself back. 00:55:19 --> 00:55:23: But for projects that are going to completely transform our 00:55:23 --> 00:55:23: society. 00:55:23 --> 00:55:26: Great thank you, Jonathan Mark. 00:55:26 --> 00:55:29: I'll just mention something that's very, 00:55:29 --> 00:55:32: very narrow, but potentially very, 00:55:32 --> 00:55:35: very valuable. You know, certainly you know, 00:55:35 --> 00:55:39: coming out of 911, we had the need for terrorism 00:55:39 --> 00:55:40: insurance. 00:55:40 --> 00:55:44: We certainly have had the need for flood insurance in 00:55:44 --> 00:55:46: places where it's not available. 00:55:46 --> 00:55:50: So the idea of you know a government backstop for 00:55:50 --> 00:55:55: a private insurance program that would include pandemic risk

Not what those crisis good ways.

00:54:04 --> 00:54:07:

as

00:55:55 --> 00:55:58: part of a business interruption. 00:55:58 --> 00:56:00: Policy I think would be would be useful. 00:56:00 --> 00:56:04: I mean, there's a whole lot of argument going on 00:56:04 --> 00:56:07: right now in terms of you know who who pays the burden of the economic costs of these? 00:56:08 --> 00:56:11: 00:56:11 --> 00:56:13: Of this of this situation. 00:56:13 --> 00:56:16: and you know there, there's it think the government is 00:56:16 --> 00:56:18: doing his best it can, 00:56:18 --> 00:56:20: but certainly uneven. And there are, 00:56:20 --> 00:56:23: you know folks left behind and there are other folks 00:56:23 --> 00:56:28: that are probably getting benefits that they don't really deserve. 00:56:28 --> 00:56:30: so I would hope that we can. 00:56:30 --> 00:56:34: We can, you know, have a backstop program that addresses 00:56:34 --> 00:56:37: this specific risk in the future. 00:56:37 --> 00:56:39: Got out and Brad. Yeah, 00:56:39 --> 00:56:42: I'll I'll maybe I'll slightly restate the question since I'm 00:56:42 --> 00:56:42: from DC. 00:56:42 --> 00:56:43: We basically if you don't, 00:56:43 --> 00:56:45: if you don't like the question, 00:56:45 --> 00:56:48: just restate it the way you want to answer it. 00:56:48 --> 00:56:50: I'll say this. I mean, 00:56:50 --> 00:56:53: I think there's a lot that's been made about the 00:56:53 --> 00:56:54: federal response, 00:56:54 --> 00:56:56: both to the to the current pandemic, 00:56:56 --> 00:57:00: but also just generally to their disdain for climate science. 00:57:00 --> 00:57:03: And while we spend a lot of time thinking about 00:57:03 --> 00:57:05: that there's a lot of good news here, 00:57:05 --> 00:57:07: and essentially that is that, 00:57:07 --> 00:57:11: the. Private sector in the States and the cities. 00:57:11 --> 00:57:15: The local government the Europe have in fact doubled down 00:57:15 --> 00:57:15: on this. 00:57:15 --> 00:57:18: You haven't seen a retreat from the mayor. 00:57:18 --> 00:57:21: New York. The mirror in Washington have the two most 00:57:21 --> 00:57:25: strenuous energy performance benchmarking performance standards. 00:57:25 --> 00:57:29: They basically said these standards are staying in place. 00:57:29 --> 00:57:33: The dates aren't changing, the reductions aren't changing. 00:57:33 --> 00:57:35: Cities are all moving fast toward that. 00:57:35 --> 00:57:39: And so again, this idea that whatever comes next. 00:57:39 --> 00:57:42: Who is much more likely to be in the shape 00:57:42 --> 00:57:44: of what we want it to look like and not

```
00:57:44 --> 00:57:47:
                          what the past look like and that makes me very
00:57:47 --> 00:57:51:
                          optimistic. I will say at the individual building level,
00:57:51 --> 00:57:55:
                          I think people are more and more understanding the value
00:57:55 --> 00:57:59:
                          of technology either to allow them to correlate their economic
00:57:59 --> 00:58:00:
                          activity,
00:58:00 --> 00:58:05:
                          their occupancy with their actual energy performance so
                          buildings actually
00:58:05 --> 00:58:07:
                          don't use energy on weekends.
00:58:07 --> 00:58:09:
                          Sundays, you know. Now you know.
00:58:09 --> 00:58:11:
                          You've got so much you know reduced activity.
00:58:11 --> 00:58:15:
                          They're starting to see that.
00:58:15 --> 00:58:16:
                          But at the same time,
00:58:16 --> 00:58:20:
                          the ability to get remote access to buildings when all
00:58:20 --> 00:58:23:
                          of a sudden you without really plan measures no one
00:58:23 --> 00:58:24:
                          is there.
00:58:24 --> 00:58:27:
                          How do you access remotely information data control?
00:58:27 --> 00:58:29:
                          The building schedule of building?
00:58:29 --> 00:58:32:
                          We talk a lot about Class A buildings in big
00:58:32 --> 00:58:34:
                          cities that have a lot of this.
00:58:34 --> 00:58:38:
                          The vast majority of buildings across the United States in
00:58:38 --> 00:58:41:
                          the world do not have this type of technology or
00:58:41 --> 00:58:42:
                          access or sensors.
00:58:42 --> 00:58:46:
                          and they put them in a real economic disadvantage.
00:58:46 --> 00:58:49:
                          Which hopefully will be alleviated as we go forward out
00:58:49 --> 00:58:50:
                          of this.
00:58:50 --> 00:58:53:
                          Yeah, so I think the themes that we've heard today
00:58:53 --> 00:58:56:
                          are that resiliency is as important as ever,
00:58:56 --> 00:58:59:
                          and that in fact there's a more expansive definition of
00:58:59 --> 00:59:00:
                          resiliency from IT.
00:59:00 --> 00:59:04:
                          As Brad pointed out to human another in health and
00:59:04 --> 00:59:04:
                          Wellness.
00:59:04 --> 00:59:07:
                          So with that, I want to thank the panel and
00:59:07 --> 00:59:10:
                          thank you everyone to it who attended and we hope
                          you found it useful and just wanted to remind you
00:59:10 --> 00:59:13:
00:59:13 --> 00:59:16:
                          that this webinar is a part of a campaign.
00:59:16 --> 00:59:19:
                          Raise money for the ULI annual fund.
00:59:19 --> 00:59:23:
                          So please go to uli.org/donate to make a contribution.
00:59:23 --> 00:59:25:
                          Thank you and be well.
```

personal use only. Reproduction or use without written permission is prohibited. If you have a correction or for permission inquiries, please contact [email protected].