

Webinar

ULI Global Sustainability Outlook 2024

Date: January 10, 2024

00:00:21> 00:00:22:	Welcome.
00:00:23> 00:00:24:	I'll give a few minutes while people join us, then
00:00:24> 00:00:25:	we'll get started.
00:00:33> 00:00:35:	If you're just joining us, welcome.
00:00:35> 00:00:37:	I'll get started in a few minutes here.
00:00:38> 00:00:39:	We're waiting for folks to join us.
00:00:39> 00:00:42:	I see the numbers jumping up, which is exciting.
00:00:54> 00:00:55:	Hi and welcome.
00:00:55> 00:00:58:	It's two after the hour, so we're going to get
00:00:58> 00:00:59:	started.
00:01:00> 00:01:05:	Welcome to today's webinar on the newest ULI publication, ULI
00:01:05> 00:01:08:	Global Sustainability Outlook 2024.
00:01:08> 00:01:11:	In partnership with Ferguson Partners, we are so happy to
00:01:12> 00:01:16:	bring together industry leaders on emerging topics surrounding sustainability in
00:01:16> 00:01:19:	real estate to discuss the findings of the report.
00:01:20> 00:01:24:	Before we jump into our panel introductions, just a quick
00:01:24> 00:01:25:	few administrative notes.
00:01:26> 00:01:29:	This webinar will be recorded and we will be sharing
00:01:29> 00:01:32:	that on Utilized Knowledge Finder website after the webinar.
00:01:32> 00:01:34:	It usually takes a few hours to a few days,
00:01:34> 00:01:36:	but please look for that if you miss it or
00:01:36> 00:01:38:	you want to share it with any of your colleagues
00:01:38> 00:01:38:	or friends.
00:01:39> 00:01:42:	If you have any questions, please put your questions in
00:01:42> 00:01:45:	the Q&A box and our panel today will do our
00:01:45> 00:01:49:	best to respond to those questions during the discussion during
00:01:49> 00:01:52:	our Q&A session at the end, either verbally or by

00:01:52> 00:01:55:	just typing or responding to you directly in the Q&A
00:01:55> 00:01:56:	chat.
00:01:57> 00:02:00:	Now, because we have so many great panelists today, I'll
00:02:00> 00:02:04:	let everyone introduce themselves when they first start talking.
00:02:04> 00:02:07:	But a really quick set of introductions and if we
00:02:07> 00:02:09:	can go to the next slide, please.
00:02:14> 00:02:15:	My name is Kara Kokernac.
00:02:15> 00:02:18:	I am a Senior Director at ULI in the Randall
00:02:18> 00:02:21:	Lewis Center for Sustainability in Real Estate.
00:02:21> 00:02:25:	I worked with my colleague, Victoria Ostreich on facilitating the
00:02:25> 00:02:28:	global sustainability outlook, process and report development.
00:02:28> 00:02:30:	It's been a labor of love.
00:02:31> 00:02:34:	I'd like to give a special thanks to Ferguson Partners
00:02:34> 00:02:37:	for being our globe, our global corporate sponsor for this
00:02:37> 00:02:37:	publication.
00:02:38> 00:02:42:	Sarah Collins, Managing Director at Ferguson Partners is going to
00:02:42> 00:02:45:	be moderating the panel discussion today.
00:02:45> 00:02:48:	And then we have our four amazing panelists who all
00:02:48> 00:02:52:	participated in the round table discussions that informed this publication.
00:02:52> 00:02:54:	And I'll talk a little bit more about that in
00:02:54> 00:02:54:	a few minutes.
00:02:55> 00:03:00:	But please welcome Philippa Gill, Executive Director of Aura Global,
00:03:00> 00:03:04:	Onay Payne, Senior Many Managing Director and Portfolio Manager of
00:03:04> 00:03:10:	Manulife Investment Management, Judy Schweitzer, owner of Schweitzer and Associates
00:03:10> 00:03:15:	and Peter Tomai, Managing Partner and Chief Sustainability Officer of
00:03:15> 00:03:17:	Specific Performance.
00:03:18> 00:03:20:	So I'm going to talk to you a little bit
00:03:20> 00:03:23:	about what the ULI global sustainability outlook is.
00:03:23> 00:03:28:	So in late 2023 in the fall timeline, ULI interviewed
00:03:28> 00:03:32:	members of our ULI Product Councils across the globe to
00:03:32> 00:03:36:	inform an outlook for the coming year.
00:03:36> 00:03:38:	This is not an emerging trends report.
00:03:38> 00:03:40:	It's really focused on sustainability topics.
00:03:41> 00:03:44:	Victoria and I made made good promise to go through
00:03:44> 00:03:47:	the entire report and search and find for any word

00:03:47> 00:03:48:	that said trend.
00:03:48> 00:03:50:	We removed it and replaced it.
00:03:50> 00:03:51:	It's not an emerging trend report.
00:03:52> 00:03:56:	It's topics and themes really focused on what's happening in
00:03:56> 00:03:58:	2024 and that specific timeline.
00:03:58> 00:04:01:	So we talked to three of our product councils on
00:04:01> 00:04:05:	what sustainability topics and issues are on the rise, why
00:04:05> 00:04:08:	they matter and what actions should the industry pursue moving
00:04:09> 00:04:09:	forward.
00:04:09> 00:04:13:	So we spoke with our ULI Asia Pacific newly named
00:04:13> 00:04:14:	Net Zero Council.
00:04:14> 00:04:19:	We spoke with ULI Europe's Sustainability Council and we spoke
00:04:19> 00:04:22:	with the ULI America's Sustainable Development Council.
00:04:23> 00:04:26:	So we had these three conversations, they were an hour
00:04:26> 00:04:26:	plus long.
00:04:26> 00:04:29:	Sometimes we had to extend the meeting discussion a little
00:04:29> 00:04:33:	bit longer because the the conversation was so exciting and
00:04:33> 00:04:33:	fiery.
00:04:34> 00:04:37:	And then based on those recordings and all the notes
00:04:37> 00:04:41:	we took during those discussions, you and I and Ferguson
00:04:42> 00:04:46:	Partners identified feet five key issues for the upcoming year
00:04:46> 00:04:51:	and beyond to really talk about this, this sustainability outlook
00:04:51> 00:04:51:	in 2024.
00:04:52> 00:04:53:	So we move to the next slide.
00:04:53> 00:04:57:	I'll briefly go over what those five topics were and
00:04:57> 00:04:59:	then I'll pass it on to Sarah to start the
00:04:59> 00:05:01:	panel discussion.
00:05:02> 00:05:06:	So our first topic for 2024 is linking sustainability performance
00:05:06> 00:05:08:	and financial performance.
00:05:08> 00:05:11:	Real estate should expect to make material connections if they
00:05:11> 00:05:12:	haven't already.
00:05:12> 00:05:17:	Between their sustainability efforts and financial performance, #2 is going
00:05:17> 00:05:21:	back to the basics to make progress on decarbonization.
00:05:21> 00:05:24:	This is really a theme of what does it actually
00:05:24> 00:05:26:	mean for a building to be net zero?
00:05:26> 00:05:28:	What does it really mean for a building to be
00:05:28> 00:05:29:	sustainable?
00:05:29> 00:05:33:	The sheer volume of topics under the ESG and sustainability
00:05:33> 00:05:37:	umbrella has left a lot of companies feeling overwhelmed and

00:05:37> 00:05:40:	and unclear on what to prioritize and how to set
00:05:40> 00:05:42:	up their progress and process.
00:05:42> 00:05:45:	Real estate leaders can get in front in front of
00:05:45> 00:05:49:	this by really focusing on fundamental sustainability practices like making
00:05:49> 00:05:52:	sure their operational efficiency is up to par and taking
00:05:52> 00:05:55:	advantage of tools that are already on the market.
00:05:55> 00:05:57:	So it's really an an education.
00:05:57> 00:06:03:	Theme #3 is Complying with an Evolving Regulatory Landscape.
00:06:04> 00:06:09:	I'm really focusing here on the new policies and financial
00:06:09> 00:06:14:	rules that make what were previously voluntary ESG disclosures now
00:06:14> 00:06:20:	mandatory, but also often establishing systemic methods for really reporting
00:06:20> 00:06:23:	on ESG performance transparently.
00:06:23> 00:06:27:	So real estate companies really have to quickly adapt to
00:06:27> 00:06:32:	an evolving regulatory landscape that emphasizes this transparency #4 is
00:06:32> 00:06:37:	prioritizing resilience as extreme weather intensifies.
00:06:37> 00:06:39:	I know we have folks all over the globe on
00:06:39> 00:06:39:	this call.
00:06:40> 00:06:41:	I'm in the DC area.
00:06:41> 00:06:45:	We had a nasty storm blow through yesterday flowing out
00:06:45> 00:06:48:	power across the the Eastern seaboard.
00:06:48> 00:06:51:	I know lots of schools were cancelled and real estate
00:06:52> 00:06:55:	leaders across the globe are really ramping up their efforts
00:06:55> 00:06:59:	to understand these extreme storm events and these extreme weather
00:06:59> 00:07:01:	events more in particular.
00:07:01> 00:07:04:	Particular the resilience of the utility utility grid is a
00:07:04> 00:07:07:	growing area of concern as these weather events are, you
00:07:07> 00:07:09:	know, hitting us left and right.
00:07:10> 00:07:15:	Real estate leaders are exploring on site renewables, battery storage
00:07:15> 00:07:19:	and a range of other solutions to support energy resilience
00:07:19> 00:07:24:	in light of these challenges and #5 approaching sustainability holistically.
00:07:24> 00:07:27:	So there is a growing recognition that we've seen that
00:07:28> 00:07:31:	health and the environment are linked and that investing in
00:07:31> 00:07:34:	one will often result in Co benefits for the other.
00:07:34> 00:07:39:	Real estate leaders that embrace that connection and build spaces
00:07:39> 00:07:43:	that are good for people and communities and the planet

00:07:43> 00:07:47:	are really better positioned for success in 2024 and beyond.
00:07:48> 00:07:51:	I highly recommend that everyone on the webinar today also
00:07:51> 00:07:56:	goes and visitsuli.org back slash sustainability outlook and we'll drop
00:07:56> 00:07:58:	that in the chat or the Q&A to download the
00:07:59> 00:08:01:	report and read the results fully.
00:08:01> 00:08:04:	But now we'll we'll move on to the panel discussion.
00:08:04> 00:08:06:	Our plan for this webinar is really to have a
00:08:06> 00:08:10:	free flowing discussion with our panelists that covers those five
00:08:10> 00:08:11:	topic areas.
00:08:11> 00:08:15:	From the perspective of our moderator from Ferguson Partners, Sarah
00:08:15> 00:08:17:	and our four expert panelists, we really look forward to
00:08:18> 00:08:20:	hearing what everyone has to say and look forward to
00:08:20> 00:08:21:	hearing your questions.
00:08:22> 00:08:22:	Sarah.
00:08:24> 00:08:25:	Thank you, Kara.
00:08:25> 00:08:26:	Much appreciated.
00:08:27> 00:08:30:	As we're starting off here, I thought it would be
00:08:30> 00:08:33:	a good idea to allow each of the panelists to
00:08:33> 00:08:37:	provide a bit more of an introduction on their organization
00:08:37> 00:08:40:	as well as their, their company's priorities as it relates
00:08:41> 00:08:44:	to sustainability initiatives and approach in 2024.
00:08:44> 00:08:46:	So just to suck the stage and and provide a
00:08:46> 00:08:49:	little bit more context in terms of everyone's perspective is
00:08:49> 00:08:52:	coming from as we approach these different topics.
00:08:52> 00:08:55:	Judy, do you mind kicking us off in that regard
00:08:55> 00:08:56:	and sharing a bit more?
00:08:57> 00:08:57:	Sure.
00:08:57> 00:09:00:	Thank you for inviting me and thank you for everybody
00:09:00> 00:09:02:	for joining for joining us.
00:09:03> 00:09:06:	I founded Schweitzer and Associates to be a strategic real
00:09:06> 00:09:11:	estate development consulting firm to help clients optimize the overall
00:09:11> 00:09:15:	value of their properties, projects and portfolios throughout the real
00:09:15> 00:09:18:	estate life cycle and life cycle and move the needle
00:09:18> 00:09:21:	of business as usual in the built environment.
00:09:22> 00:09:25:	I call this applied sustainability or optimizing value from concept
00:09:25> 00:09:27:	to the boardroom to the triple bottom line.
00:09:28> 00:09:30:	And the only thing we can count on in life

00:09:30> 00:09:30:	is change.
00:09:30> 00:09:34:	So we continue to evolve to help our clients ourselves.
00:09:34> 00:09:39:	We challenge ourselves to think differently, designed sustainably in order
00:09:39> 00:09:42:	to build prosperity in the near and long terms.
00:09:44> 00:09:46:	Thank you and Onay, how about you please?
00:09:47> 00:09:48:	Sure.
00:09:48> 00:09:48:	Good morning.
00:09:48> 00:09:51:	It's good to see all of you or be with
00:09:51> 00:09:52:	you here today.
00:09:53> 00:09:54:	My name is Onay Payne.
00:09:54> 00:09:59:	I am a portfolio manager at Many Life Investment Management,
00:09:59> 00:10:04:	specifically tasked with building out our impact platform.
00:10:04> 00:10:08:	I want to make it clear that I'm a an
00:10:08> 00:10:12:	investor, not a sustainability practitioner.
00:10:13> 00:10:17:	I'm a return driven investment manager and an advocate of
00:10:18> 00:10:20:	conscious inclusive capital.
00:10:21> 00:10:25:	I really look to leverage the expertise of internal and
00:10:25> 00:10:30:	external sustainability practitioners like Judy like the rest of
	my
00:10:31> 00:10:34:	fellow practitioner panelists here today.
00:10:34> 00:10:38:	Because I believe and we believe that Manulife that really
00:10:38> 00:10:45:	thinking about actively integrating both environmentally and socially sustainable considerations
00:10:45> 00:10:49:	into our investment decisions is going to help one, mitigate
00:10:49> 00:10:53:	risks and then to improve risk adjusted returns over long
00:10:53> 00:10:54:	and medium term horizons.
00:10:55> 00:10:59:	If you're not familiar with the Manulife name, the company's
00:10:59> 00:11:02:	based in Toronto, but we have a presence in the
00:11:02> 00:11:06:	US We bought the John Hancock business a couple of
00:11:06> 00:11:09:	decades ago and and then we have a strong presence
00:11:09> 00:11:10:	in Asia.
00:11:10> 00:11:13:	But Manulife Investment Management is the investment management arm of
00:11:13> 00:11:17:	Manulife Financial Corporation, so excited to be here with you
00:11:17> 00:11:17:	today.
00:11:19> 00:11:19:	Perfect.
00:11:19> 00:11:21:	Thanks So May and Peter.
00:11:22> 00:11:23:	Hi, good morning.
00:11:23> 00:11:26:	My name is Peter Tomi, I'm with specific performance really
00:11:26> 00:11:29:	thrilled to be here and and thrilled about UL is

00:11:29> 00:11:31:	efforts on the sustainability front.
00:11:32> 00:11:37:	As performance we we lead our our partners, property
	owners
00:11:37> 00:11:42:	and investors towards sustainable low carbon, low carbon
00.44.42 > 00.44.46.	growth.
00:11:43> 00:11:46:	Real take we take a kind of a comprehensive view
00:11:46> 00:11:50:	of of projects new and and proposed plus existing occupancy
00:11:50> 00:11:54:	for our for our clients and partners to really look
00:11:54> 00:11:58:	where we can materially improve what we call their net
00:11:58> 00:11:59:	operating performance.
00:12:00> 00:12:04:	So we're looking at you know improved NOI through efficiency
00:12:04> 00:12:10:	and and resource utilization efficiency generally there's attractive ROI on
00:12:10> 00:12:14:	on some really great retrofits that we can do in
00:12:14> 00:12:15:	the in the new space.
00:12:16> 00:12:21:	These things yield reduce climate impacts, enhanced community impacts and
00:12:21> 00:12:25:	really improve the operating resiliency of the operations And all
00:12:25> 00:12:28:	of those really at the end of the day, future
00:12:28> 00:12:33:	proof and investment to help eliminate transition risk and and
00:12:33> 00:12:34:	avoid stranded assets.
00:12:36> 00:12:37:	OK.
00:12:37> 00:12:37:	Thank you, Philippa.
00:12:39> 00:12:42:	And to round off, greetings from Europe, just to just
00:12:42> 00:12:45:	to balance the regional focus here, my name is Philippa
00:12:45> 00:12:48:	Gill, I'm an Executive Director at Evora Global.
00:12:48> 00:12:50:	For those who don't know us, we are a real
00:12:50> 00:12:54:	asset and I say that intentionally real asset focused advisor
00:12:54> 00:12:56:	with our own in house software called Sierra.
00:12:57> 00:12:59:	We've been around for about 11 or 12 years and
00:12:59> 00:13:02:	have always focused on kind of the real estate and
00:13:02> 00:13:03:	wider real asset market.
00:13:04> 00:13:07:	We also focus on financial clients which is for a
00:13:08> 00:13:11:	reason that you might not expect because they tend to
00:13:11> 00:13:13:	own most of the real estate.
00:13:13> 00:13:16:	And as a mission LED organization, the way for us
00:13:16> 00:13:18:	to have a biggest impact is to go to talk
00:13:18> 00:13:20:	to the people who own all the real estate.
00:13:21> 00:13:23:	So we work for a lot of people on the
00:13:23> 00:13:24:	call.
00:13:24> 00:13:28:	We have very strong and deep relationships, many of them

00:13:28> 00:13:31:	heading for a decade old and work really in a
00:13:31> 00:13:35:	collaborative way with our with our clients on a whole
00:13:35> 00:13:39:	number of holistic issues, obviously Net 0 Carbon, but also
00:13:39> 00:13:43:	really driving the kind of value creation piece and risk
00:13:43> 00:13:46:	mitigation across their portfolios.
00:13:46> 00:13:47:	Delighted to be here.
00:13:49> 00:13:50:	Thank you all.
00:13:51> 00:13:53:	I think that's a great way to transition into our
00:13:54> 00:13:57:	first theme and and sort of getting into the discussion
00:13:57> 00:13:58:	for the topics at hand.
00:13:58> 00:14:01:	So as Karen noted, you know his first topic being
00:14:01> 00:14:06:	linking sustainability performance and financial performance and the expectation that
00:14:06> 00:14:09:	going forward real estate companies are going to be expected
00:14:09> 00:14:12:	to demonstrate how far they are along on the path
00:14:12> 00:14:15:	to decarbonization and how they will achieve their goals in
00:14:16> 00:14:19:	terms of being able to access additional capital in the
00:14:19> 00:14:20:	future etcetera.
00:14:22> 00:14:25:	That being the case, Philippa, maybe starting with you, how
00:14:25> 00:14:30:	is the shift impacting your firm's approach to securing financing?
00:14:32> 00:14:34:	I mean, I think it's interesting because we are increasingly
00:14:34> 00:14:37:	supporting a lot of clients in the debt and and
00:14:37> 00:14:38:	that kind of credit markets.
00:14:38> 00:14:42:	Obviously, it's been an interesting and very quiet couple of
00:14:42> 00:14:45:	years on our transaction side, but we know that there's
00:14:45> 00:14:48:	an enormous amount of debt to be refinanced over the
00:14:49> 00:14:52:	next two years, both well globally, but you know particularly
00:14:52> 00:14:55:	in the US and Europe and particularly in the in
00:14:55> 00:14:58:	the in the next two years, you know, there's talks
00:14:58> 00:15:01:	of like \$1.3 trillion or EUR, pretty much the same
00:15:01> 00:15:02:	thing as at today.
00:15:04> 00:15:07:	What's really interesting is traditionally the debt markets are seen
00:15:07> 00:15:09:	as a bit behind the curve maybe on sustainability and
00:15:10> 00:15:12:	the argument has always been, well, we have no operational
00:15:12> 00:15:13:	control and very little influence.
00:15:13> 00:15:15:	So it's not really up to us.
00:15:16> 00:15:18:	I can tell you our debt team is pretty busy
00:15:18> 00:15:19:	writing frameworks for people.
00:15:20> 00:15:23:	So I'm fascinated to see what happens at the real
00:15:23> 00:15:26:	front end of the capital flow and how that starts

00:15:26> 00:15:27:	to tighten.
00:15:27> 00:15:30:	Obviously in Europe we expect that to tighten more, but
00:15:30> 00:15:32:	we're working with a lot of US lenders who are
00:15:32> 00:15:36:	lending obviously into global markets and into the European markets
00:15:36> 00:15:38:	starting to put frameworks in place.
00:15:38> 00:15:41:	And even although we can't ever mention any names, starting
00:15:41> 00:15:44:	to hear our equity clients complaining that their debt and
00:15:44> 00:15:47:	their lenders are asking for things and then we have
00:15:47> 00:15:48:	to apologise.
00:15:48> 00:15:50:	Yes, say yes, that's because we advise them to ask
00:15:50> 00:15:52:	those pretty tricky questions.
00:15:52> 00:15:53:	But to me that's really important.
00:15:54> 00:15:57:	You know, you don't want to lend to climate risk
00:15:57> 00:16:00:	and you want to obviously get positive returns on the
00:16:00> 00:16:02:	kind of forward thinking in the same way that an
00:16:02> 00:16:05:	equity portfolio doesn't want to be managing that either.
00:16:08> 00:16:08:	Sure.
00:16:08> 00:16:11:	And then, oh, Nate, how does your firm approach ESG
00:16:11> 00:16:14:	investments and strategy and and how do you think about
00:16:14> 00:16:16:	these from the investor perspective?
00:16:18> 00:16:18:	Sure.
00:16:19> 00:16:19:	Yeah.
00:16:19> 00:16:23:	I think the reality is that as investors, we no
00:16:23> 00:16:26:	longer have the luxury of ignoring climate change.
00:16:26> 00:16:30:	We'd be absolutely fooling ourselves if we didn't have an
00:16:30> 00:16:36:	expectation really of direct and positive correlation between a proactive
00:16:36> 00:16:41:	integration of resilience and adaptation strategies and portfolio values over
00:16:41> 00:16:45:	a long time over, you know, longer term periods.
00:16:45> 00:16:48:	We know, you know, it was the hottest year on
00:16:48> 00:16:49:	record in 2023.
00:16:50> 00:16:55:	We know that the number of billion dollar climate related
00:16:55> 00:17:00:	events in 2023 alone was more than four times as
00:17:00> 00:17:04:	you saw in the 80s and 90s combined, right.
00:17:05> 00:17:08:	So we don't have the luxury of ignoring climate change.
00:17:09> 00:17:11:	So the way that we think about it from the
00:17:11> 00:17:16:	equity perspective or portfolio perspective is really in alignment with
00:17:16> 00:17:18:	a lot of the themes that Peter posited in his
00:17:18> 00:17:20:	introduction, right.

00:17:20> 00:17:22:	We have to think about one how do we from
00:17:22> 00:17:27:	a very practical perspective, even removing the moral
	imperative of
00:17:27> 00:17:30:	doing the right thing, there is an economic imperative.
00:17:31> 00:17:36:	We can operate buildings much more efficiently and that translates
00:17:36> 00:17:37:	into higher NOI.
00:17:38> 00:17:42:	If we think about energy consumption in our in, in
00:17:42> 00:17:47:	a strategic way, there could be and there appears to
00:17:47> 00:17:52:	be an increased level of willingness from tenants to pay
00:17:52> 00:17:56:	higher rents green buildings and healthy buildings.
00:17:56> 00:17:58:	I some of that is a little bit hard to
00:17:58> 00:18:01:	parse out fully because you know maybe it's just all
00:18:01> 00:18:03:	the Class A stock that is LEED certified is going
00:18:03> 00:18:04:	to get that tendency.
00:18:04> 00:18:09:	But it there appears to be increased willingness for tenants
00:18:09> 00:18:13:	to pay for green and healthy buildings.
00:18:13> 00:18:17:	Longer term we expect to see more green premiums in
00:18:18> 00:18:19:	the future years.
00:18:20> 00:18:23:	And then on the converse more brown discounts as well.
00:18:24> 00:18:27:	So not just the increases in rents, in decreases in
00:18:27> 00:18:33:	operating expenses translating into higher NOI, thinking very efficiently about
00:18:33> 00:18:38:	return on investment for capital investments that we make in
00:18:38> 00:18:39:	the buildings.
00:18:39> 00:18:43:	But we think also we'll see adjustments in cap rates,
00:18:43> 00:18:47:	what buyers are willing to pay for buildings that are
00:18:47> 00:18:51:	healthy Green and that have obtained all of these efficiencies.
00:18:51> 00:18:54:	So that's the way that we're thinking about it.
00:18:54> 00:18:56:	From the equity perspective, we got to be on the
00:18:56> 00:18:58:	forefront in order to make sure we don't have the
00:18:58> 00:19:00:	stranded assets that Peter was talking about.
00:19:04> 00:19:04:	Absolutely.
00:19:04> 00:19:07:	And and Jenny, you had sort of made an interesting
00:19:07> 00:19:10:	observation this morning about how kind of relevant and topical
00:19:10> 00:19:11:	this subject is.
00:19:11> 00:19:13:	Is there anything you would add in on this subject
00:19:13> 00:19:16:	in terms of some of your recent observations?
00:19:16> 00:19:16:	Yeah.
00:19:16> 00:19:21:	There was an interesting Wall Street Journal article over the
00:19:21> 00:19:25:	last week regarding ESG reporting and basically

	stakeholders pushing back
00:19:26> 00:19:26:	on the term.
00:19:27> 00:19:30:	There's a lot of, there's not a lot of standardization,
00:19:31> 00:19:33:	there's a lot of confusion in the marketplace.
00:19:34> 00:19:36:	And so the push back is to be calling it
00:19:36> 00:19:37:	responsible investing.
00:19:37> 00:19:41:	And there's been a trajectory of evolution of terms of
00:19:41> 00:19:45:	green building to sustainability to ESG reporting to now the
00:19:45> 00:19:48:	push back is to responsible investing, which is a little
00:19:48> 00:19:52:	bit even more nebulous and I think that that's probably
00:19:52> 00:19:53:	the intention.
00:19:53> 00:19:56:	But 30 years ago I developed a triple bottom line
00:19:57> 00:20:01:	accounting framework and now 30 years later, finally, if you
00:20:01> 00:20:03:	know folks, real estate and development.
00:20:04> 00:20:07:	Helpers in the United States want to get any kind
00:20:07> 00:20:11:	of capital, attract capital either domestically or internationally.
00:20:12> 00:20:17:	That transparency is, is essential whatever you call it, which
00:20:17> 00:20:20:	is I think that that's a a positive move forward.
00:20:22> 00:20:25:	Yeah, I I think it's you know, it's well known
00:20:25> 00:20:29:	that ESG at least again the politicization of ESG in
00:20:29> 00:20:32:	the in the United States domestic market is is really
00:20:32> 00:20:33:	unfortunate.
00:20:34> 00:20:37:	But you know the actions are what is measurable and
00:20:37> 00:20:44:	there's measurable improvements to reducing business interruption improving you know
00:20:44> 00:20:49:	building you know building and Environmental Quality both interior and
00:20:49> 00:20:54:	exterior and building those resiliency, reducing use of resources ends
00:20:54> 00:20:56:	up in improving NOI.
00:20:57> 00:20:58:	So it's just good business.
00:20:58> 00:20:59:	lt doesn't.
00:20:59> 00:21:00:	It doesn't have to.
00:21:00> 00:21:03:	It doesn't have to have an ESG label to be
00:21:03> 00:21:06:	the right thing to do and to advance and minimize
00:21:06> 00:21:07:	carbon emissions.
00:21:07> 00:21:07:	I.
00:21:11> 00:21:14:	Think that's an excellent point and that maybe is a
00:21:14> 00:21:18:	logical place to transition to our discussion around the second
00:21:18> 00:21:21:	theme, the going back to basics and decarbonization and just
00:21:21> 00:21:22:	helping.
00:21:22> 00:21:26:	Focusing on the fact that historically sustainability terms have

	been
00:21:26> 00:21:30:	so nebulous and and have had broad interpretations, which
	means
00:21:30> 00:21:33:	that it could be unclear to organizations what they should
00:21:33> 00:21:36:	be prioritizing and and how to approach these things.
00:21:36> 00:21:39:	Peter, going back to you, what does back to basics
00:21:39> 00:21:42:	mean to you and your firm and and how is
00:21:42> 00:21:45:	this theme showing up in your sector of the industry?
00:21:46> 00:21:49:	You know in our sector where we're really trying to
00:21:50> 00:21:55:	influence some you know decisions, major capital decisions around around
00:21:55> 00:21:57:	investments, efficiency is key.
00:21:57> 00:22:00:	You know no one can argue that doing more with
00:22:00> 00:22:00:	less.
00:22:01> 00:22:01:	You know you don't.
00:22:01> 00:22:04:	You know for a long time sustainability meant sacrifice.
00:22:04> 00:22:08:	It meant you know that we were doing without something
00:22:08> 00:22:11:	it that that does not, that is not the idea
00:22:11> 00:22:11:	here.
00:22:11> 00:22:14:	The idea is how we can do what we've been
00:22:14> 00:22:18:	doing but do it more efficiently with utilization or less
00:22:18> 00:22:22:	resources and and better and better finished results.
00:22:22> 00:22:25:	So you know the the fundamentals on on on
00:22:25> 00:22:30:	working with nature as opposed to against nature Efficiency is
00:22:30> 00:22:34:	really key really fundamental design issues can can make massive
00:22:34> 00:22:39:	issues massive improvements both in existing portfolios and and new
00:22:39> 00:22:40:	portfolios.
00:22:40> 00:22:43:	So we see a a huge impact on that.
00:22:43> 00:22:46:	And then on knowledge, you know it's I think it
00:22:46> 00:22:47:	was called the Prius effect.
00:22:47> 00:22:50:	You know when you have that that little sign in
00:22:50> 00:22:53:	your dashboard that tells you what your energy, you know
00:22:53> 00:22:55:	your your MPG is as you're driving you tend to
00:22:55> 00:22:57:	drive more responsibly.
00:22:57> 00:23:00:	So giving tenants and building owners really good data with
00:23:01> 00:23:04:	which to change and give them actionable data to to
00:23:04> 00:23:08:	change kind of the way they operate their business buildings
00:23:08> 00:23:10:	can can have a huge impact as well on on
00:23:10> 00:23:11:	bottom lines.
00:23:12> 00:23:15:	And just jumping on that point with respect to knowledge

00:23:15> 00:23:17:	at Manulife have been so impressed and I've only been
00:23:17> 00:23:18:	here for five months.
00:23:18> 00:23:21:	I spent most of my career at another firm, but
00:23:21> 00:23:24:	really moved in order to because I was so excited
00:23:24> 00:23:28:	about the articulation of the impact agenda here at Manulife
00:23:28> 00:23:32:	and the resources that have been dedicated already internally and
00:23:32> 00:23:36:	externally to not just integrate ESG, but thinking about moving
00:23:36> 00:23:37:	beyond ESG to impact.
00:23:38> 00:23:41:	But we have for example a sustainability training platform.
00:23:41> 00:23:46:	So it's company wide training for asset managers, portfolio managers
00:23:47> 00:23:52:	and property managers focused on greenhouse gas emission management and
00:23:52> 00:23:55:	physical climate change resilience.
00:23:55> 00:23:57:	So what does that mean on a very tactical basis?
00:23:57> 00:24:02:	So education, we have an existing set of propriety proprietary
00:24:02> 00:24:05:	sustainable building standards.
00:24:05> 00:24:10:	In the past couple of years, we have included additional
00:24:10> 00:24:15:	guidance on climate change management and climate risk and resilience
00:24:15> 00:24:20:	to meet portfolio one level 1 targets across the portfolio.
00:24:15> 00:24:20: 00:24:21> 00:24:24:	to meet portfolio one level 1 targets across the portfolio. So those are a couple of very tangible ways in
00:24:21> 00:24:24:	So those are a couple of very tangible ways in
00:24:21> 00:24:24: 00:24:24> 00:24:28:	So those are a couple of very tangible ways in which we're trying to move forward with a higher level of integration, codifying IT processes and education with both
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00:24:21> 00:24:24: 00:24:24> 00:24:28: 00:24:28> 00:24:33: 00:24:33> 00:24:35: 00:24:38> 00:24:38: 00:24:38> 00:24:41: 00:24:41> 00:24:42: 00:24:43> 00:24:46: 00:24:46> 00:24:46: 00:24:48> 00:24:50: 00:24:50> 00:24:51: 00:24:52> 00:24:55: 00:24:55> 00:24:55: 00:24:55> 00:24:55: 00:24:58> 00:25:01: 00:25:01> 00:25:03: 00:25:03> 00:25:05:	So those are a couple of very tangible ways in which we're trying to move forward with a higher level of integration, codifying IT processes and education with both internal and external stakeholders. That's great. And and Philip, I'd be curious to hear your perspective on this subject as well. Very biased on this subject because I spent eight years at Tishman Spire and we used to call it University Boot camp for real estate. There's not a lot you don't learn. And I spent a lot of time in the basement with the engineers trying to work out how we implemented our great, you know, sustainability strategies. It was well then called and back to a previous point, Can we just go back to sustainable?

00:25:12> 00:25:15:	to do and you know I I repeatedly say this
00:25:15> 00:25:18:	but I do think this is the era of the
00:25:18> 00:25:20:	of the true real estate.
00:25:20> 00:25:22:	You know investors and property owners.
00:25:23> 00:25:25:	It's not actually that complicated.
00:25:25> 00:25:28:	I'm I'm constantly amazed by how much low hanging fruit
00:25:28> 00:25:30:	hasn't actually been done.
00:25:31> 00:25:33:	You know, I kind of assume after this long of
00:25:33> 00:25:36:	talking about this and other people talking about it that,
00:25:36> 00:25:39:	you know, everybody has changed their light bulbs to, you
00:25:39> 00:25:42:	know, efficient light bulbs and then you still see, you
00:25:42> 00:25:45:	know, Judaulence reports and would like how can this not
00:25:45> 00:25:45:	have been done.
00:25:46> 00:25:48:	So, you know, I think we, we get asked a
00:25:48> 00:25:51:	lot what, what is good, what does good look like?
00:25:51> 00:25:54:	You know, interesting what Ono was saying about they have
00:25:54> 00:25:56:	their own, you know, kind of checklists of what good
00:25:56> 00:25:57:	looks like.
00:25:58> 00:26:01:	If you really understand real estate, that's not complicated.
00:26:02> 00:26:03:	Is the building efficient?
00:26:03> 00:26:03:	Do people like it?
00:26:03> 00:26:06:	Because it could be a net positive building.
00:26:06> 00:26:08:	But if people don't like it, it's empty and therefore
00:26:08> 00:26:09:	a waste of space.
00:26:10> 00:26:13:	And I think as an industry, we forget that buildings
00:26:14> 00:26:17:	are made for people, whether it's to store our one
00:26:17> 00:26:20:	click online goods as they come to us in the
00:26:20> 00:26:24:	warehouse industry or to make things that we use everyday
00:26:24> 00:26:26:	or to live in and sleep in and eat in.
00:26:27> 00:26:29:	So there's a big piece here about, you know, good
00:26:29> 00:26:32:	asset management, what do people like, What do people want?
00:26:33> 00:26:36:	And then I just think there's truth that there's nothing,
00:26:36> 00:26:38:	nothing better than a good dose of truth.
00:26:38> 00:26:39:	What does work?
00:26:39> 00:26:40:	What doesn't work?
00:26:41> 00:26:42:	What has worked.
00:26:42> 00:26:45:	So some great reports starting to come out by some
00:26:45> 00:26:48:	some, you know, peers of mine in the industry who
00:26:48> 00:26:49:	it's it's total open book.
00:26:49> 00:26:51:	Here's what we tried and worked.
00:26:51> 00:26:53:	You know, you should come and learn from us Here's

00:26:53> 00:26:54:	what really didn't work.
00:26:55> 00:26:56:	So let's all learn from that.
00:26:56> 00:26:59:	And I think that level of openness and sharing is,
00:26:59> 00:27:03:	is hugely important and people's willingness to to just say,
00:27:03> 00:27:06:	well, it turns out that if you, you know, put
00:27:06> 00:27:10:	solar panels on certain buildings in certain locations, the hail
00:27:10> 00:27:12:	storms burn them down.
00:27:12> 00:27:14:	So you know, I I, as I said on our
00:27:14> 00:27:17:	on our preparation call, I have days when I'm deeply
00:27:17> 00:27:20:	depressed by the fact that they're still starting to see
00:27:20> 00:27:21:	these things in there.
00:27:22> 00:27:25:	But then days when I think actually the level of
00:27:25> 00:27:29:	openness now and and whether it's regulation or you know,
00:27:29> 00:27:34:	just the industry deciding to openly share common metrics that
00:27:34> 00:27:38:	do actually drive change, not metrics that just tell us
00:27:38> 00:27:42:	all how good we're doing, we're clearly not doing well.
00:27:42> 00:27:45:	You know we've reached 1.5 S Anyone who's underwriting a
00:27:45> 00:27:49:	1.5?? needs to shift their entire business model because we've
00:27:49> 00:27:51:	just hit it, I don't know how many years early.
00:27:52> 00:27:53:	So what does that mean?
00:27:53> 00:27:56:	You know, we have to mitigate now what does that
00:27:56> 00:27:59:	mean for our portfolios And I don't think it needs
00:27:59> 00:28:02:	to be hugely dramatic or over complicated to me as
00:28:02> 00:28:03:	an ex asset manager.
00:28:03> 00:28:04:	It's just good asset management.
00:28:05> 00:28:07:	How do I look after this building or build it
00:28:07> 00:28:08:	better than it was?
00:28:08> 00:28:11:	And how do I make sure that people still want
00:28:11> 00:28:13:	to be in, it can still be comfortable, but it
00:28:13> 00:28:14:	it's sustainable.
00:28:16> 00:28:20:	And then unfortunately you know what Philippa just just alluded
00:28:21> 00:28:23:	to as well and in some cases you know is,
00:28:23> 00:28:27:	is working a little bit against your, your efficiency demand
00:28:27> 00:28:31:	because we have huge areas of the world where suddenly
00:28:31> 00:28:36:	air conditioning that wasn't that wasn't prevalent is becoming compulsory
00:28:36> 00:28:39:	and you won't be able to lease a building for
00:28:39> 00:28:42:	instance, that doesn't have air conditioning.
00:28:42> 00:28:46:	Well, that's a massive energy use that didn't exist previously.
00:28:46> 00:28:49:	So how do you factor that in, look at doing

00:28:49> 00:28:54:	it most efficiently and minimize those kinds of cooling loads
00:28:54> 00:28:58:	in order to to do so on a sustainable basis.
00:28:58> 00:29:01:	But if you don't, you're going to end up with
00:29:01> 00:29:04:	an empty building, because people can't work at 40?? C.
00:29:08> 00:29:11:	The next one point and I think again a good
00:29:11> 00:29:15:	segue in transition to our third theme, which really talks
00:29:15> 00:29:20:	about the changes in evolving regulatory landscape and how there
00:29:20> 00:29:24:	have been major changes in reporting frameworks with new policies
00:29:24> 00:29:29:	and rules where mandatory disclosures or other methods for reporting
00:29:29> 00:29:30:	on ESG performance.
00:29:31> 00:29:34:	Judy, how much of your sustainability work was being done
00:29:34> 00:29:37:	prior to some of this influx in government influence?
00:29:38> 00:29:42:	Well, I've been pioneering sustainability for about 30 years, but
00:29:42> 00:29:44:	the California and I'm located in California.
00:29:45> 00:29:49:	So I'm going to talk about California primarily in this
00:29:49> 00:29:54:	space, but the California building code went into effect in
00:29:54> 00:29:58:	1978 and since then in California energy use per capita
00:29:58> 00:29:59:	is flatlined.
00:29:59> 00:30:02:	So it it was trending up and it is flatlined
00:30:02> 00:30:06:	doesn't mean that we're where we need to be but
	so that was before I started And then California had
00:30:06> 00:30:10:	so that was before i started And then California had
00:30:06> 00:30:10: 00:30:10> 00:30:14:	the AB 32, the California Global Warming's Act and that
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00:30:10> 00:30:14:	the AB 32, the California Global Warming's Act and that
00:30:10> 00:30:14: 00:30:14> 00:30:18:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21: 00:30:22> 00:30:26:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then reappointed by Brown.
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21: 00:30:22> 00:30:26: 00:30:27> 00:30:30:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then reappointed by Brown. So for 12 years I helped to advance the California
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21: 00:30:22> 00:30:26: 00:30:27> 00:30:30: 00:30:30> 00:30:33:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then reappointed by Brown. So for 12 years I helped to advance the California Green Building code and according to CARB so the I'm
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21: 00:30:22> 00:30:26: 00:30:27> 00:30:30: 00:30:30> 00:30:33: 00:30:33> 00:30:34:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then reappointed by Brown. So for 12 years I helped to advance the California Green Building code and according to CARB so the I'm sorry let me backtrack.
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21: 00:30:22> 00:30:26: 00:30:27> 00:30:30: 00:30:30> 00:30:33: 00:30:33> 00:30:34: 00:30:34> 00:30:38:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then reappointed by Brown. So for 12 years I helped to advance the California Green Building code and according to CARB so the I'm sorry let me backtrack. The point of AB 32 was to reduce greenhouse gas
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21: 00:30:22> 00:30:26: 00:30:27> 00:30:30: 00:30:30> 00:30:33: 00:30:33> 00:30:34: 00:30:34> 00:30:38: 00:30:38> 00:30:42:	 the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then reappointed by Brown. So for 12 years I helped to advance the California Green Building code and according to CARB so the I'm sorry let me backtrack. The point of AB 32 was to reduce greenhouse gas emissions to 1990 levels in the in the non mobile sources meaning buildings and that was a accomplished and
00:30:10> 00:30:14: 00:30:14> 00:30:18: 00:30:18> 00:30:21: 00:30:22> 00:30:26: 00:30:27> 00:30:30: 00:30:30> 00:30:33: 00:30:33> 00:30:34: 00:30:34> 00:30:38: 00:30:38> 00:30:42: 00:30:42> 00:30:46:	the AB 32, the California Global Warming's Act and that led to the California Green Building Standards Code of which I had been a part of the Code Advisory Committee appointed by Governor Schwarzenegger and then reappointed by Brown. So for 12 years I helped to advance the California Green Building code and according to CARB so the I'm sorry let me backtrack. The point of AB 32 was to reduce greenhouse gas emissions to 1990 levels in the in the non mobile sources meaning buildings and that was a accomplished and the
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00:31:10> 00:31:13:	real estate, but at least in California it's had a
00:31:13> 00:31:15:	very positive effect.
00:31:16> 00:31:22:	There's some new new mandatory codes coming into effect in
00:31:22> 00:31:28:	July requiring for non residential buildings to do a life
00:31:28> 00:31:33:	cycle assessment based on ISO 1400 standards.
00:31:34> 00:31:38:	That proves that there's a 10% reduction of greenhouse warming
00:31:39> 00:31:44:	potential according to the baseline of the California Energy Code.
00:31:44> 00:31:47:	It's, you know, technical, But the good news is this
00:31:47> 00:31:51:	is going to be a mandatory mandatory measure starting July
00:31:52> 00:31:52:	of this year.
00:31:53> 00:31:55:	And this is part of an intervening cycle.
00:31:55> 00:31:59:	The, the code in California is updated in a triennial
00:31:59> 00:32:03:	cycle every three years and then every 18 months there's
00:32:03> 00:32:08:	an intervening cycle and usually there's non significant changes that
00:32:08> 00:32:11:	happen in this intervening cycle.
00:32:11> 00:32:15:	Well, this is an example of pretty significant changes and
00:32:15> 00:32:18:	California is very serious about doing what they can, you
00:32:19> 00:32:21:	know in the in the building sector as well as
00:32:22> 00:32:23:	in mobile sources.
00:32:24> 00:32:27:	Aside you know aside from the impact in in California
00:32:27> 00:32:30:	obviously a a massive state you know the economy of
00:32:30> 00:32:32:	of many of many countries.
00:32:33> 00:32:35:	I think that the benefit of that you see as
00:32:35> 00:32:38:	a leader is that it you know those those are
00:32:38> 00:32:43:	then referenced by other by other jurisdictions at least domestically.
00:32:43> 00:32:46:	So you know providing that leadership and a path that
00:32:46> 00:32:49:	it can be done has resulted in a in a
00:32:49> 00:32:53:	regulatory environment throughout the United States that that in in
00:32:53> 00:32:57:	some cases is trying to follow California and that that
00:32:57> 00:33:00:	tends to be kind of rising, you know rising all
00:33:00> 00:33:01:	boats if you will.
00:33:05> 00:33:06:	And and Philippa, from your perspective?
00:33:06> 00:33:08:	Oh, sorry, my apologies, No.
00:33:08> 00:33:12:	No, no, I was just going to mention something that
00:33:12> 00:33:16:	and tag on to what Philippa had said earlier about,
00:33:16> 00:33:19:	you know, true true value.
00:33:19> 00:33:21:	And I wanted to bring up the the issue of

00:33:21> 00:33:24:	avoided costs and what Peter was saying about certain areas
00:33:24> 00:33:28:	now needing air conditioning that didn't need it before.
00:33:28> 00:33:32:	If we do certain things and we are future proofing
00:33:32> 00:33:36:	and thinking ahead and we are avoiding those needs to
00:33:36> 00:33:40:	offset or mitigate our impacts, there is value to that.
00:33:40> 00:33:43:	That's typically not part of the ESG framework.
00:33:43> 00:33:47:	But there is value in those I would call non
00:33:47> 00:33:52:	use value, There's use value and non use value.
00:33:52> 00:33:55:	So the opportunity benefits of not consuming certain resources and
00:33:55> 00:33:59:	emitting additional greenhouse gas emissions, there's value to that.
00:33:59> 00:34:04:	It's typically not, you know, it's typically not recognized and
00:34:04> 00:34:08:	it's not necessarily part of the regulatory landscape.
00:34:08> 00:34:10:	But I think in decision making and real estate we
00:34:10> 00:34:12:	should be thinking about that.
00:34:12> 00:34:14:	What can we do to avoid those those impacts so
00:34:14> 00:34:17:	we don't have to mitigate for them later?
00:34:19> 00:34:19:	Great.
00:34:19> 00:34:20:	No, I appreciate that.
00:34:21> 00:34:24:	You know, I think from, yeah, from a European point
00:34:24> 00:34:28:	of view, you know, everyone's watching what's happening over here,
00:34:28> 00:34:31:	reporting and regular regulation seems or feels like some most
00:34:31> 00:34:32:	of the months.
00:34:32> 00:34:33:	That's actually all we do.
00:34:35> 00:34:36:	It's really interesting.
00:34:36> 00:34:38:	You know, I I have a very split personality when
00:34:38> 00:34:39:	it comes to everything that's going on.
00:34:39> 00:34:42:	I have days when I'm super enthused by it and
00:34:42> 00:34:44:	then days usually when I'm at the end of writing
00:34:44> 00:34:47:	one of those reports that I'm like this just all
00:34:47> 00:34:49:	needs to go away because it's not actually helping us,
00:34:50> 00:34:52:	you know, improve, improve the 1.5?? issue.
00:34:53> 00:34:55:	But actually, you know, I'd like to take a step
00:34:55> 00:34:57:	back and look at what regulation does holistically.
00:34:58> 00:35:00:	So trying to put the positive spin on it, it
00:35:00> 00:35:02:	doesn't really matter to me if it's broken or not.
00:35:03> 00:35:05:	You know, when I was Co Global had a sustainability
00:35:05> 00:35:08:	Tishman, we got to a certain point and we're like
00:35:08> 00:35:10:	the only thing that's going to help move the needle
00:35:10> 00:35:12:	further is, is regulation.

00:35:12> 00:35:15: 00:35:15> 00:35:17: 00:35:18> 00:35:20: 00:35:20> 00:35:23: 00:35:23> 00:35:26: 00:35:26> 00:35:29: 00:35:30> 00:35:30: 00:35:33> 00:35:33: 00:35:36> 00:35:39: 00:35:39> 00:35:40: 00:35:40> 00:35:43:	Because a lot of the obstacles in our place, for example, data sharing or you know, the way the way lots of things are structured was just prevented by the various, you know, legislative structures. And what Europe is trying to do, if you look at what what's hitting the real estate market, is part of a much bigger plan. It's really a plan to not only drive the top level regulation, and I call it the Piranha effect, you know, over the top you have these big juggernaut legislative drivers coming in. But it's not just on emissions, for example, and tracking
00:35:43> 00:35:44:	and disclosure.
00:35:44> 00:35:47: 00:35:47> 00:35:50:	If you actually look behind the scenes, it's part of a holistic approach to how do we try to to
00:35:50> 00:35:53:	really create a future for those of us living on
00:35:53> 00:35:57:	the planet, but also in this case on the European
00:35:57> 00:35:59:	landmass that that is more sustainable.
00:35:59> 00:36:02:	And they really mean sustainable in the sense that we're
00:36:02> 00:36:05:	already, you know, approaching a free planet lifestyle.
00:36:05> 00:36:07:	So we're going to run out of resources.
00:36:07> 00:36:10:	Everyone knows development costs going up because stuff is less
00:36:10> 00:36:12:	available and therefore much more expensive.
00:36:13> 00:36:16:	So it's part of a much wider plan that is
00:36:16> 00:36:20:	quite holistic and and really along the top, yes, everyone's
00:36:20> 00:36:24:	feeling the pain of those disclosure requirements, but what's happening
00:36:24> 00:36:29:	underneath at asset level, building level is an efficiency driver
00:36:29> 00:36:32:	that is quietly driving a revolution and it is the
00:36:32> 00:36:36:	right metric finally, which is kilowatts per square meter.
00:36:36> 00:36:39:	So how is your actual building running now to Peter's
00:36:39> 00:36:41:	point about, yeah, the north of Germany never used to
00:36:42> 00:36:44:	have and most of the UK never had air conditioning
00:36:44> 00:36:47:	because we didn't need it, but we do now.
00:36:47> 00:36:49:	So if you let that sink in, in terms of
00:36:49> 00:36:52:	that's how much it's changed, at least in my adult
00:36:52> 00:36:55: 00:36:56> 00:36:58:	lifetime between not needing it and needing it. I laughed when my mother told me in West London
00:36:58> 00:37:01:	that I'd need air conditioning until last year, which point
00:37:01> 00:37:02:	I'm like I actually can't cope.
00:37:03> 00:37:06:	So those costs are going up, you know and and
	ee meee coole are going up, you know and and

00:37:06> 00:37:08:	the air conditioning efficiency is going up.
00:37:08> 00:37:11:	How are we going to decarbonize the supply chain behind
00:37:11> 00:37:13:	that, but also the resources that go behind that as
00:37:13> 00:37:14:	well.
00:37:14> 00:37:16:	So at asset level we are seeing you know and
00:37:16> 00:37:20:	I know California has a very similar mirror hitting from
00:37:20> 00:37:23:	both, but both of those teeth are really starting to
00:37:23> 00:37:26:	hit and it doesn't really matter if you call it
00:37:26> 00:37:29:	ESG or you call it whatever, it's it's resource and
00:37:29> 00:37:32:	energy efficiency and we need to attack it from all
00:37:32> 00:37:32:	sides.
00:37:33> 00:37:35:	So to those, I mean we have one client based
00:37:35> 00:37:38:	in New York, he spends nine months of the year
00:37:38> 00:37:40:	filling in reports and is hugely frustrated.
00:37:40> 00:37:43:	You know it is an enormous burden to people.
00:37:44> 00:37:47:	It will get better because it will consolidate and there
00:37:48> 00:37:51:	will be benchmarks and it will improve, but I'm afraid
00:37:51> 00:37:53:	there's going to be a bit more pain for the
00:37:53> 00:37:55:	next few years ahead.
00:37:55> 00:37:58:	Just jumping on that a little bit, Philip, Philip.
00:37:58> 00:38:02:	So if we talk about SFDR, to use one specific
00:38:02> 00:38:07:	example, it's not just, well, it might be frustrating and
00:38:07> 00:38:09:	it might be European focused.
00:38:09> 00:38:13:	We recognise that capital is global right.
00:38:13> 00:38:17:	And so as my firm or other firms think about
00:38:17> 00:38:22:	raising capital and aligning it with the interests and focus
00:38:23> 00:38:27:	of other investors who are typically not just in the
00:38:27> 00:38:32:	US or not just in Canada, we're thinking about how
00:38:32> 00:38:35:	do we understand this regulation.
00:38:36> 00:38:40:	And yes, the reporting may be cumbersome.
00:38:40> 00:38:45:	The interpretation of the regulation may also it takes some
00:38:45> 00:38:49:	time and and this is in discussion with the private
00:38:49> 00:38:52:	sector, you know what is I want to be part
00:38:52> 00:38:56:	of a a group that helps to think through transitionary
00:38:56> 00:38:57:	strategies.
00:38:58> 00:39:01:	Is that does that not qualify for Article 9.
00:39:02> 00:39:06:	There's going to be some, a little bit of appropriate
00:39:06> 00:39:11:	communication that is will work itself out over time at
00:39:11> 00:39:13:	a communication discussion.
00:39:13> 00:39:16:	But the other positive that I see is that it
00:39:16> 00:39:18:	is an incentive to positive behaviour.
00:39:19> 00:39:22:	If I as an investor want to raise capital from

00:39:22> 00:39:25:	Europeans, I cannot think that I'm going to just be
00:39:25> 00:39:26:	Article 6, right?
00:39:27> 00:39:31:	And so there is influence in terms of the public
00:39:31> 00:39:36:	private marriage here that has to be part of the
00:39:36> 00:39:42:	solution to address these issues because the government
	cannot do
00:39:42> 00:39:43:	it on on its own.
00:39:44> 00:39:46:	Tax dollars do need to be part of the solution
00:39:47> 00:39:49:	like we have in UR in the US the Inflation
00:39:49> 00:39:52:	Reduction Act and incentives have to be part of the
00:39:52> 00:39:55:	solution, but the private sector has to be part of
00:39:55> 00:39:56:	the solution.
00:39:56> 00:40:01:	We need clarity on on the guidelines so that we're
00:40:01> 00:40:04:	all talking the same language.
00:40:04> 00:40:08:	But the other positive of the regulatory changes that we're
00:40:09> 00:40:13:	seeing are that they incent additional capital flows from the
00:40:13> 00:40:17:	private sector into solutions that hopefully are longer term and
00:40:17> 00:40:19:	in collaboration.
00:40:19> 00:40:21:	Operation with the public sector.
00:40:21> 00:40:22:	I couldn't agree more.
00:40:23> 00:40:25:	And I, I mean, you know, I like to think
00:40:25> 00:40:29:	that the, the bankers who sat around and wrote the
00:40:29> 00:40:33:	SFDR regulations were were hoping exactly what is happening would
00:40:33> 00:40:37:	be, would be the additional impact of the SFDRI, call
00:40:37> 00:40:40:	it, you know, European financial airspace.
00:40:40> 00:40:43:	If you want to cross European financial airspace, you're going
00:40:43> 00:40:44:	to have to do SFDR.
00:40:44> 00:40:47:	And in fact, one of the reasons we opened an
00:40:47> 00:40:49:	office in New York just over a year ago was
00:40:49> 00:40:52:	because so many of our global clients were like, what
00:40:52> 00:40:54:	is this S thing that I now have to do
00:40:54> 00:40:56:	for my European funds Like these come and help me
00:40:56> 00:40:59:	and and that's a lot of what we're doing now.
00:41:00> 00:41:00:	The.
00:41:01> 00:41:03:	We're going to have to find a way and I
00:41:03> 00:41:06:	think it's really frustrating for a lot of our clients
00:41:06> 00:41:09:	who are trying to manage global capital flows and portfolios.
00:41:09> 00:41:11:	But I do believe that will emerge and I have
00:41:11> 00:41:12:	to hand it to the European Commission.
00:41:13> 00:41:15:	I have never seen so much legislation pushed through so

00:41:15> 00:41:16:	quickly.
00:41:16> 00:41:18:	If they'd waited for it to be more perfect, we
00:41:18> 00:41:20:	would never have got it done ever.
00:41:21> 00:41:22:	And you know, I mean the speed is just we
00:41:23> 00:41:24:	can barely keep up on this is what we do
00:41:24> 00:41:25:	all day.
00:41:26> 00:41:26:	So.
00:41:26> 00:41:28:	So part of me is like, I don't care if
00:41:28> 00:41:29:	it's wrong.
00:41:29> 00:41:31:	It's not perfect for real estate.
00:41:31> 00:41:32:	It doesn't quite work.
00:41:32> 00:41:34:	They don't actually understand the fact that we have literal
00:41:35> 00:41:35:	bricks and mortar.
00:41:35> 00:41:38:	So it is, you know, it's an asset class, but
00:41:38> 00:41:41:	it's actually a building with people in it and trying
00:41:41> 00:41:44:	to smush this big kind of asset management tool on
00:41:44> 00:41:47:	top of buildings doesn't quite work and it's frustrating and
00:41:47> 00:41:48:	annoying.
00:41:49> 00:41:50:	It will improve.
00:41:50> 00:41:52:	I I agree with you on that, you know, with
00:41:53> 00:41:56:	collaboration and they possibly might wash the whole article thing
00:41:56> 00:41:58:	away because it doesn't work.
00:41:58> 00:42:01:	But part of me is like, it doesn't matter.
00:42:01> 00:42:03:	We have moved so far because of that.
00:42:03> 00:42:06:	And we've already seen some of the very large global
00:42:06> 00:42:10:	insurance companies refuse to invest in other regions in the
00:42:10> 00:42:14:	world because they won't comply with either SFDR or basic
00:42:14> 00:42:15:	climate mitigation tasks.
00:42:16> 00:42:20:	You know when when real global capital starts to choose
00:42:20> 00:42:24:	regions or you know, I suppose managers who won't comply
00:42:24> 00:42:25:	with that.
00:42:26> 00:42:28:	You know, congratulations to anyone who's managed to make that
00:42:28> 00:42:28:	happen.
00:42:31> 00:42:34:	That, that leveling of the playing field is, is the
00:42:34> 00:42:37:	key element here because it you know, the reality is
00:42:37> 00:42:41:	that there are always going to be laggards either intentional
00:42:41> 00:42:42:	or otherwise.
00:42:42> 00:42:45:	And it it really helps, you know that regulatory and
00:42:45> 00:42:48:	investment push, you know it's kind of coming from both
00:42:48> 00:42:49:	sides.

00:42:49> 00:42:50:	It helps level the playing field.
00:42:53> 00:42:53:	Perfect.
00:42:54> 00:42:56:	And I think just being mindful of time and wanting
00:42:56> 00:42:59:	to make sure we have an opportunity to touch on
00:42:59> 00:43:01:	the last two themes before we switch to the Q&A
00:43:01> 00:43:01:	section.
00:43:02> 00:43:06:	And also would remind all of the participants, please enter
00:43:06> 00:43:08:	any questions you have for the Q&A session in the
00:43:08> 00:43:11:	Q&A box, so we can try to incorporate those in
00:43:11> 00:43:12:	the discussion at the tail end.
00:43:13> 00:43:18:	But pivoting over to thinking about prioritizing resilience in the
00:43:18> 00:43:20:	face of extreme weather challenges.
00:43:21> 00:43:24:	You know, I I guess would want to touch on
00:43:24> 00:43:28:	quickly how these extreme weather events are increasing in frequency
00:43:28> 00:43:31:	and severity and there's this need to ramp up efforts
00:43:32> 00:43:36:	to better understand the impact of physical climate related hazards
00:43:36> 00:43:38:	and the that are could affect assets.
00:43:39> 00:43:42:	Judy, how are you currently measuring physical climate risk and
00:43:42> 00:43:43:	and responding to that?
00:43:45> 00:43:50:	Well, I wouldn't say we are measuring necessary.
00:43:50> 00:43:57:	We're using envision sustainable infrastructure system.
00:43:57> 00:44:01:	I'm going to step back though when you said prioritizing
00:44:01> 00:44:04:	resilience in extreme weather intensities.
00:44:05> 00:44:09:	We prioritize horizontal infrastructure before we look at vertical buildings
00:44:09> 00:44:11:	because it's really the framework.
00:44:11> 00:44:14:	And in California, the majority of the emissions are coming
00:44:15> 00:44:17:	from mobile sources, not from buildings.
00:44:17> 00:44:19:	The rest of the country is different, the East Coast
00:44:19> 00:44:20:	is different, Europe is different.
00:44:21> 00:44:25:	So our we're working with LA Metro on helping them
00:44:26> 00:44:32:	future proof their infrastructure and apply sustainability in a way
00:44:32> 00:44:34:	that is cost effective.
00:44:35> 00:44:39:	Help helping them get ready for the Olympics in 2028
00:44:39> 00:44:43:	and inform them of code changes before you know they're
00:44:44> 00:44:49:	actually codified and helping them to adapt their their specifications
00:44:49> 00:44:53:	and their design criteria in a way that works for
00:44:54> 00:44:56:	public, private and NGO sector.

00:44:56> 00:44:58:	So I don't just look at public and private.
00:44:58> 00:45:01:	I think NGO sector and when I say NGO sector,
00:45:01> 00:45:05:	there's a number of of industries that would fall in
00:45:05> 00:45:08:	that category, but utilities fall in that category.
00:45:08> 00:45:12:	So I look at public, private and NGO sector solutions
00:45:12> 00:45:18:	and really prioritizing horizontal infrastructure solutions that have long lasting
00:45:18> 00:45:18:	benefits.
00:45:22> 00:45:26:	Our, you know our investment and and underwriting criteria have
00:45:26> 00:45:30:	really shifted where you know historically we've been able to
00:45:30> 00:45:32:	like here in the United States.
00:45:32> 00:45:37:	You look at you looked at insurance premiums and used
00:45:37> 00:45:41:	FEMA maps and all of this was historic was historic
00:45:41> 00:45:45:	data points that was used to assess that was used
00:45:45> 00:45:49:	to assess kind of the insurable risk or exposure of
00:45:49> 00:45:53:	assets to to natural to natural disasters if you will
00:45:53> 00:45:58:	that's no longer relevant because we're seeing this acceleration of
00:45:58> 00:46:02:	you know as as Anya pointed out you know what
00:46:02> 00:46:06:	it was a four times increase in you know billion
00:46:06> 00:46:10:	plus you know dollar climate impacts in 2023 that trend
00:46:10> 00:46:14:	there's no sign that that trend is going to show
00:46:14> 00:46:15:	slow down.
00:46:15> 00:46:18:	So what we're trying to do is use, you know
00:46:19> 00:46:23:	now there's with with big data and AI, there's tremendous
00:46:23> 00:46:27:	forecasting tools at very granular levels to assess risks for
00:46:27> 00:46:31:	whether it's climate, you know, whether it's wildfires in in
00:46:31> 00:46:33:	California or flood risks.
00:46:33> 00:46:37:	So in the coastal areas and and inland backwaters to
00:46:37> 00:46:41:	really I identify those kinds of risks and then try
00:46:41> 00:46:45:	to design around them to avoid the business interruptions and
00:46:45> 00:46:49:	the things that end up impairing assets over the long
00:46:49> 00:46:49:	term.
00:46:50> 00:46:54:	And just to give one practical example of that that
00:46:54> 00:46:56:	Peter, Peter posited.
00:46:56> 00:47:01:	So we conducted a climate change scenario analysis for our
00:47:01> 00:47:07:	portfolio to better understand how climate change will impact specific
00:47:07> 00:47:12:	specific assets and then what actions we could potentially take.
00:47:12> 00:47:16:	So the scenario and the analysis was you know, very

00:47:16> 00:47:19:	simple scenario one, failure to act, we do nothing.
00:47:19> 00:47:21:	What happens to our portfolio?
00:47:21> 00:47:26:	Scenario two, we're Paris aligned and we take specific steps
00:47:26> 00:47:29:	to overcome transition risks.
00:47:30> 00:47:32:	So just one very tangible way of how we're thinking
00:47:32> 00:47:32:	through it.
00:47:32> 00:47:35:	We don't have all of the answers right, but we're
00:47:35> 00:47:38:	working through scenario analysis to understand where we can potentially
00:47:39> 00:47:40:	lean in to address some of the issues.
00:47:43> 00:47:47:	And then maybe just to summarize all this and think
00:47:47> 00:47:52:	about our final theme, approaching sustainability holistically and the need
00:47:52> 00:47:57:	to integrate climate, nature, human health into our sustainability efforts.
00:47:57> 00:48:00:	Judy, might you be able to provide an example of
00:48:00> 00:48:02:	how you are taking this more holistic approach?
00:48:04> 00:48:05:	Sure.
00:48:06> 00:48:11:	We're always taking a holistic approach, but an example that
00:48:11> 00:48:15:	we're working on a large master plan community and we're
00:48:16> 00:48:20:	looking at net positive ecosystems and part of the decision
00:48:20> 00:48:23:	making is what is it going to cost.
00:48:23> 00:48:25:	It's always, you know what is it going to cost,
00:48:25> 00:48:26:	what is the return.
00:48:27> 00:48:32:	But what we're finding is when you look at sustainability
00:48:32> 00:48:37:	holistically and you combine project design features such as green
00:48:37> 00:48:44:	streets, complete streets, distributed generation, etcetera, the the benefits and
00:48:44> 00:48:49:	the the benefits are exponential and the cost effectiveness is
00:48:49> 00:48:51:	also exponential.
00:48:51> 00:48:54:	Meaning if you look at them one measure at a
00:48:54> 00:48:58:	time versus combining them, how do you put a value
00:48:58> 00:49:00:	on safe routes to school?
00:49:00> 00:49:04:	I mean it's intangible, right, But there are other, you
00:49:04> 00:49:08:	know, environmental benefits, reduced heat island effect.
00:49:08> 00:49:12:	So by combining some of these solutions in a systems
00:49:12> 00:49:17:	approach, we're able to help our clients understand that we
00:49:17> 00:49:22:	can create these net positive ecosystems to develop projects
	in
00:49:22> 00:49:26:	a better way than, you know, business as usual.
00:49:29> 00:49:32:	Can I clear time before we, I'm sorry, go ahead
00:49:32> 00:49:32:	Peter.

00:49:32> 00:49:35:	Sorry, just you know we we were working with a
00:49:35> 00:49:38:	with a mid sized private equity firm kind of a
00:49:39> 00:49:42:	just on their on their occupancy you know essentially the
00:49:42> 00:49:47:	built environment of their portfolio companies and in the process
00:49:47> 00:49:48:	of of doing so.
00:49:48> 00:49:52:	And we did a you know kind of 23% reduction
00:49:52> 00:49:55:	in occupancy cost just from pure efficiency.
00:49:56> 00:50:00:	But in identifying those things and looking again to this
00:50:00> 00:50:05:	holistic that Judy referred to, we realized that just sometimes
00:50:06> 00:50:11:	the organization of process and operations could be modified just
00:50:11> 00:50:15:	a little bit to to yield tremendous reduction in operating
00:50:15> 00:50:18:	costs and fixed cost from operations.
00:50:18> 00:50:22:	So there's there's a lot of a lot of benefit
00:50:22> 00:50:25:	out there available and and a lot of a lot
00:50:25> 00:50:28:	of return available from a a real focus on on
00:50:28> 00:50:33:	on fundamentals and basics of of efficient design and operations.
00:50:34> 00:50:38:	And that's to, you know, just to add on to
00:50:38> 00:50:42:	multiple stakeholders, not just to the investor and the tenant,
00:50:43> 00:50:47:	but this holistic approach of sort of net positive ecosystems
00:50:47> 00:50:53:	and combining sustainable solutions benefit, you know, not only the,
00:50:53> 00:50:58:	you know, the actor or the investor, but multiple stakeholders.
00:50:58> 00:51:02:	And that has long lasting value and is an easier
00:51:02> 00:51:07:	an easier scenario to embrace than looking at one project
00:51:07> 00:51:09:	design feature at a time.
00:51:12> 00:51:14:	And then I think with the few minutes, we'd love
00:51:14> 00:51:16:	to touch on a few of the questions that were
00:51:16> 00:51:18:	put in the Q&A chat and and pose a few
00:51:18> 00:51:19:	questions to the panelists.
00:51:20> 00:51:22:	1 interesting question that came through.
00:51:22> 00:51:26:	You know, appreciating that there's multiple different types of commercial
00:51:26> 00:51:30:	real estate assets maybe for simplification, talking about office industrial,
00:51:30> 00:51:33:	multi family retail, it appears there are different levels of
00:51:33> 00:51:36:	attention to sustainability across product types.
00:51:36> 00:51:38:	Why do you think that is and what can we
00:51:38> 00:51:41:	as a group or an industry be doing to create
00:51:41> 00:51:45:	more sustainability consistently across the board for all asset types?
00:51:45> 00:51:47:	I'm not sure if anyone sort of has a a

00:51:47> 00:51:48:	point of view on that.
00:51:50> 00:51:51:	Sure, Sarah.
00:51:51> 00:51:55:	You know I I think you see a great sophistication
00:51:55> 00:51:59:	in the, in the office market, you know large singly
00:51:59> 00:52:04:	owned assets, you know your Class A buildings, you know
00:52:04> 00:52:05:	core core real estate.
00:52:06> 00:52:09:	It's very easy there's it it you know there there's
00:52:09> 00:52:13:	a been a huge institutional focus to drive those toward
00:52:13> 00:52:17:	towards sustainability because it it helps in in marketing and
00:52:18> 00:52:21:	the long term value of that building where you see
00:52:21> 00:52:26:	other asset types with distributed ownership and tremendous carbon footprints.
00:52:26> 00:52:29:	But less sophisticated owners.
00:52:29> 00:52:33:	You know whether it's the manufactured housing sector for instance
00:52:33> 00:52:37:	or you know it's very difficult sometimes in multifamily to
00:52:37> 00:52:40:	trace savings and efficiencies back to the end users and
00:52:40> 00:52:41:	the tenants.
00:52:41> 00:52:45:	So there are there's barriers at these different at these
00:52:45> 00:52:49:	different levels but where you see institutional ownership like
00:52:49> 00:52:52:	an
00:52:49> 00:52:52:	industrial and office those those are getting the most but
	now they now they I think our focus is is
00:52:55> 00:52:58: 00:52:58> 00:53:01:	trying to show people the the light if you will
00:53:01> 00:53:01:	available on these other asset types where there is a tremendous amount of low hanging fruit.
00:53:04> 00:53:04:	And as Philippa said, sometimes you look at these and
00:53:07> 00:53:07:	you go wow, is, is it possible you haven't done
00:53:11> 00:53:14:	this because they they can just save a tremendous amount
00:53:14> 00:53:14:	of money and at least here domestically now with with
00:53:18> 00:53:23:	the incentive or excuse me inflation reduction act, there's
00.00.10 > 00.00.20.	incentives
00:53:23> 00:53:25:	out there and and rebates from utilities.
00:53:25> 00:53:29:	I mean there's just tremendous push to to do these
00:53:29> 00:53:33:	things that can really result in great returns on investment
00:53:33> 00:53:38:	and huge to Judy's point, community benefit, you know, improved
00:53:38> 00:53:42:	air, local air quality, improved community, you know environment.
00:53:42> 00:53:46:	So there's just a a huge amount of of opportunity
00:53:46> 00:53:48:	in front of the real estate sector.
00:53:49> 00:53:50:	If I may explain.
00:53:51> 00:53:52:	To you go ahead, go ahead.

00:53:53> 00:53:56:	Honey, just to say, in certain building types it's easier
00:53:56> 00:53:59:	to translate into what the owner can monetize, right?
00:53:59> 00:54:03:	So in office if especially if it's a gross lease
00:54:03> 00:54:06:	right, I know that as the owner of the building
00:54:06> 00:54:09:	I can capture the benefit of moving to or increase
00:54:09> 00:54:14:	decarbonization because that's improving my energy efficiency.
00:54:14> 00:54:18:	In other property types it's not necessarily as clear multi
00:54:18> 00:54:22:	family we don't have time to do for example, you
00:54:22> 00:54:26:	know just transition affair, we don't, we don't have enough
00:54:26> 00:54:30:	time to do a robust around discussion around that.
00:54:30> 00:54:35:	But the potential for collaboration which requires a lot more
00:54:35> 00:54:39:	work and is direct trans, it doesn't directly translate to
00:54:39> 00:54:42:	NOY in the same way is another influencing factor.
00:54:42> 00:54:47:	I think hopefully societally we're working towards more collaborative, more
00:54:47> 00:54:51:	partnership, recognizing that in order to achieve the outcomes we
00:54:51> 00:54:54:	want, we need to have them be more equitable outcomes,
00:54:54> 00:54:56:	but that is an influencing factor as well.
00:54:59> 00:55:01:	Both of those are are spot on.
00:55:01> 00:55:03:	I just wanted to bring up the the reason why
00:55:03> 00:55:07:	residential is lagging is because of the split incentive dilemma,
00:55:07> 00:55:10:	the business model of you know, short term investment and
00:55:11> 00:55:12:	long term return.
00:55:12> 00:55:16:	So tweaking the business model with multi family for example
00:55:16> 00:55:20:	is one way to advance that and you know Peter
00:55:20> 00:55:24:	you're spot on with there's a more sophisticated owner or
00:55:24> 00:55:29:	investor, it's much easier for it to have that conversation
00:55:29> 00:55:32:	and feel like there is a result, you know there
00:55:32> 00:55:33:	is an impact.
00:55:36> 00:55:38:	One of the one of the questions in the Q&A
00:55:39> 00:55:43:	is talking about some of these difficult to decarbonize areas.
00:55:43> 00:55:47:	You know they refer to heat, hot water and kitchens
00:55:47> 00:55:51:	you know being largely natural gas and fired.
00:55:52> 00:55:56:	Those are the, you know that's where capital planning really
00:55:56> 00:55:57:	comes in on.
00:55:57> 00:56:00:	On existing, you know for new builds at sea it's
00:56:00> 00:56:02:	relatively easy because there are alternatives.
00:56:02> 00:56:08:	But on existing properties, existing assets that's that's that's where
00:56:08> 00:56:12:	you know really detailed trend, you know capital plans that

00:56:12> 00:56:15:	that plan on equipment replacements.
00:56:15> 00:56:18:	So you have time to design and engineer the necessary
00:56:18> 00:56:22:	changes to the building and the utility providers necessary to
00:56:22> 00:56:26:	service a a building going from a hybrid situation to
00:56:26> 00:56:28:	an all to an all electric building.
00:56:30> 00:56:31:	Fantastic.
00:56:31> 00:56:33:	And I think there will will transition it back to
00:56:33> 00:56:35:	Cara to wrap us up at the last few minutes.
00:56:35> 00:56:36:	But thank you everyone.
00:56:36> 00:56:39:	It was a very active and an interesting, engaging discussion.
00:56:42> 00:56:44:	Thank you, everyone.
00:56:44> 00:56:45:	We just have a couple minutes left.
00:56:45> 00:56:50:	I wanted to thank all of the panelists, Judy, Onay,
00:56:50> 00:56:55:	Peter, Philippa and of course Sarah for moderating today and
00:56:55> 00:56:58:	the rest of Ferguson Partners.
00:56:58> 00:57:01:	I also wanted to thank all of the Product Council
00:57:01> 00:57:05:	members that contributed to the discussion, either in those three
00:57:05> 00:57:11:	discussion groups or afterwards reviewing drafts, adding commentary, or otherwise
00:57:11> 00:57:13:	helping the report move along.
00:57:11> 00:57:13: 00:57:13> 00:57:17:	-
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00:57:13> 00:57:17: 00:57:17> 00:57:21: 00:57:21> 00:57:24: 00:57:24> 00:57:27: 00:57:28> 00:57:32: 00:57:33> 00:57:34: 00:57:34> 00:57:37: 00:57:40> 00:57:40: 00:57:42> 00:57:46:	 helping the report move along. I want to remind everyone on the webinar today to download the report for free on Utilize Knowledge Finder. The link is in the chat, I posted it when we first started and I will post it again. We will also be posting a feedback survey. We're going to post that in the chat as well. So please fill that out, know what you think, what other ideas you have, what other questions you have. I know we didn't get to all the Q&A, but we will review that with the panelists and the folks
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