

## Webinar

WLI Regional Summit: Equity in Leadership & Land Use

Date: September 16, 2020

00:01:11 --> 00:01:15:

00:00:04 --> 00:00:07: Good afternoon. Hello, my name is Amy Rowbottom and I 00:00:07 --> 00:00:10: am a Co chair of the Women's Leadership Initiative Committee 00:00:10 --> 00:00:12: for you Li Saint Louis. 00:00:12 --> 00:00:14: I welcome you to our second in a three part 00:00:14 --> 00:00:18: series of conversations focused on equity in land use and 00:00:18 --> 00:00:18: leadership. 00:00:18 --> 00:00:22: We look forward to our full regional summit in August 00:00:22 --> 00:00:23: of 21 here in Saint Louis. 00:00:23 --> 00:00:27: where we will dive deeper into these types of discussions. 00:00:27 --> 00:00:30: The Planning Committee for that event and a great number of other volunteers have created this series of virtual 00:00:30 --> 00:00:33: programs 00:00:33 --> 00:00:35: to start us on that equity journey. 00:00:35 --> 00:00:38: Now we want to make a safe place to discuss 00:00:38 --> 00:00:40: and meet each other where we are. 00:00:40 --> 00:00:43: We first hosted an event on August 12th which focused 00:00:43 --> 00:00:46: on acknowledgement and learning from our past. 00:00:46 --> 00:00:50: Today we dive into the topic of analysis discussing our 00:00:50 --> 00:00:50: present. 00:00:50 --> 00:00:54: And then finally, on October 21st we will plan and 00:00:54 --> 00:00:58: celebrate action to challenge our future. 00:00:58 --> 00:01:00: We have over 200 registered attendees. 00:01:00 --> 00:01:03: For today's discussion and we look forward to leveraging your 00:01:03 --> 00:01:04: feedback from these sessions. 00:01:04 --> 00:01:08: To craft to craft a richer experience for you at 00:01:08 --> 00:01:09: our 2021 Summit. 00:01:09 --> 00:01:11: You can find out more about the series,

See Past recordings and Resources and sign up for future

00:01:15> 00:01:19:	events by going to the link at your bottom at
00:01:19> 00:01:22:	the bottom of your screen wli summit.uli.org.
00:01:22> 00:01:24:	Before we kick things off,
00:01:24> 00:01:26:	I just want to go over a few housekeeping items
00:01:26> 00:01:29:	and review a few features of the Zoom platform we
00:01:29> 00:01:30:	will leverage for today.
00:01:30> 00:01:32:	We will be in webinar mode,
00:01:32> 00:01:36:	which means that all attendees will be automatically muted with
00:01:36> 00:01:39:	their video off and the chat feature will be disabled.
00:01:39> 00:01:41:	We will be utilizing the Q&A feature.
00:01:41> 00:01:45:	We encourage you to answer to enter your questions throughout
00:01:45> 00:01:46:	the session.
00:01:46> 00:01:48:	There is an upvote feature in this window if you
00:01:48> 00:01:50:	want to prioritize someones question,
00:01:50> 00:01:54:	collect a thumbs up. The questions with the most upvotes
00:01:54> 00:01:56:	will be answered first.
00:01:56> 00:02:00:	Our presenters today will be using slides during their introduction.
00:02:00> 00:02:03:	You can see more of the screen by viewing in
00:02:03> 00:02:05:	speaker mode and resizing the viewer.
00:02:05> 00:02:08:	Speaking pain to only show the current speaker.
00:02:08> 00:02:12:	And finally, all Sessions will be recorded and posted on
00:02:12> 00:02:14:	the URL on the Wli website.
00:02:16> 00:02:19:	Since the inception of Wli,
00:02:19> 00:02:23:	the importance of diversity equity inclusion has been paramount.
00:02:23> 00:02:26:	Throughout the planning of these community events,
00:02:26> 00:02:30:	our committee salted important to acknowledge and share how these
00:02:30> 00:02:35:	conversations the data collected and the challenges faced all support.
00:02:35> 00:02:38:	The larger journey we undertake together.
00:02:38> 00:02:40:	To talk more about that,
00:02:40> 00:02:42:	it is my pleasure to introduce to you,
00:02:42> 00:02:46:	Kelly Nagel, with Stolz real real estate partners.
00:02:46> 00:02:49:	Within you ally, Kelly Kelly serves as the global governing
00:02:49> 00:02:53:	trustee and chair of the Executive Committee of the Women's
00:02:53> 00:02:54:	Leadership Initiative,
00:02:54> 00:02:58:	or WLI. She also serves on you allies,
00:02:58> 00:03:01:	Curtis Infrastructure Global Advisory Board,
00:03:01> 00:03:04:	the Diversity, Equity and Inclusion Council,

00:03:04> 00:03:06:         00:03:07> 00:03:08:         00:03:08> 00:03:11:         00:03:13> 00:03:14:         00:03:14> 00:03:17:         00:03:17> 00:03:21:         00:03:21> 00:03:24:         00:03:24> 00:03:27:         00:03:27> 00:03:29:         00:03:29> 00:03:32:         00:03:32> 00:03:36:         00:03:36> 00:03:39:         00:03:39> 00:03:43:         00:03:43> 00:03:47:         00:03:46> 00:03:47:         00:03:47> 00:03:49:         00:03:49> 00:03:52:         00:03:55> 00:03:54:         00:03:55> 00:03:55:         00:03:55> 00:03:55:         00:04:02> 00:04:05:         00:04:05> 00:04:10:	and is a member of the leadership team for the ULI Urban Development and Mixed Use. Bronze Product Council Kelly. Thank you so much, Amy. I'm I'm thrilled to be here and take part and this part of the Regional Summit series. I know that the WI Summit last year was actually the recipient of one of our innovation grants, and was such a fantastic event. We're really looking forward to the 2020 version, but I'm really pleased that the planning team was able to react and adapt in this time of kovid and then also in in these times in our society, as we're talking about. Racial equity and things like that to put on this great series. So the first one was fantastic. I'm looking forward to to the next 2. Just a little bit about Wli in our mission in history, it was double eyes. The Women's Leadership Initiative, and it was really conceived initially to increase the numbers and the visibility of women in leadership roles, both within the commercial real estate industry and also within ULI. To that end, we've done lots of different programming and
00:04:15> 00:04:17: 00:04:17> 00:04:21:	events over the past nine or ten years, and we now have district councils that have double isannah
00:04:21> 00:04:24:	presenting programming all throughout the country.
00:04:24> 00:04:28:	And so what's exciting is that as things have evolved
00:04:28> 00:04:28:	and shifted,
00:04:28> 00:04:31:	the programming has has changed as well.
00:04:31> 00:04:34:	And so now we're highly involved in the diversity,
00:04:34> 00:04:37:	equity, and inclusion efforts within you Ally.
00:04:37> 00:04:40:	And then also we have a partnership with Paradigm for
00:04:40> 00:04:40:	parity,
00:04:40> 00:04:42:	which I think you'll hear more about today.
00:04:42> 00:04:44:	But the Great news is,
00:04:44> 00:04:45:	like all of these efforts,
00:04:45> 00:04:48:	are really amplifying the work that Debbie allies been doing
00:04:48> 00:04:49:	for a long time,
00:04:49> 00:04:54:	it's it's really exciting to think about moving beyond to

00:04:54> 00:04:55:	diversity beyond gender,
00:04:55> 00:04:58:	which is what we originally started focusing on.
00:04:58> 00:05:01:	And so I'm thrilled to take part in these discussions
00:05:01> 00:05:05:	and to participate today and hear what these great panelists
00:05:05> 00:05:06:	have to say.
00:05:06> 00:05:09:	This is a session that's focused on data and how
00:05:09> 00:05:11:	that drives and informs our decision making.
00:05:11> 00:05:14:	So I would be remiss if I didn't make a
00:05:14> 00:05:16:	plea for all of you to go into your you
00:05:16> 00:05:17:	Allied membership.
00:05:17> 00:05:21:	Profile and update your demographic data something that we realized
00:05:21> 00:05:24:	with wli back in the beginning that was that we
00:05:24> 00:05:28:	didn't really we weren't collecting information on gender and until
00:05:28> 00:05:32:	recently. We weren't collecting information on race.
00:05:32> 00:05:35:	And so it's really hard for us to measure progress
00:05:35> 00:05:37:	if we don't know what our baseline is and so
00:05:37> 00:05:38:	please please.
00:05:38> 00:05:39:	Please don't do it right.
00:05:39> 00:05:41:	This second pay attention. But as soon as you're finished.
00:05:41> 00:05:45:	Please log into your uli membership profile and update your
00:05:45> 00:05:46:	demographic data,
00:05:46> 00:05:50:	it's really, really important. Or the efforts that we're undertaking
00:05:50> 00:05:51:	right now.
00:05:51> 00:05:52:	And that's all I have.
00:05:52> 00:05:54:	Thank you so much for being here and I look
00:05:54> 00:05:56:	forward to learning more with you,
00:05:56> 00:05:56:	thanks.
00:05:58> 00:06:02:	Thank you Kelly. So before I lose my time at
00:06:02> 00:06:03:	the Mike,
00:06:03> 00:06:05:	I want to make sure I thank our panelists.
00:06:05> 00:06:07:	An Armada rater for their time and commitment.
00:06:07> 00:06:10:	And I also want to recognize this support from our
00:06:10> 00:06:14:	Wii Regional Partners in Indianapolis and Kansas City who have
00:06:14> 00:06:16:	been helping to curate this virtual series.
00:06:16> 00:06:18:	And who you won't see today,
00:06:18> 00:06:21:	but is instrumental to the success of helping our ideas
00:06:21> 00:06:23:	make it to reality is Saint Louis.
00:06:23> 00:06:27:	You Ally District Council executive director Kelly Annis to all
00:06:27> 00:06:28:	these people in many more,

00.00.20> 00.00.31.	r sincercity thank you. As i mentioned,
00:06:31> 00:06:34:	today's agenda focuses on the aspect of analysis in the
00:06:34> 00:06:35:	arena of diversity,
00:06:35> 00:06:39:	equity and inclusion. We all rely on data in some
00:06:39> 00:06:42:	form to help us make our decisions to validate our
00:06:42> 00:06:45:	approach and inform our future actions.
00:06:45> 00:06:47:	So today we want to unpack as much as we
00:06:47> 00:06:49:	can about that process.
00:06:49> 00:06:52:	So the structure for today's conversation is a panel
	discussion
00:06:52> 00:06:54:	followed up by Q&A with the audience.
00:06:54> 00:06:57:	So to kick things off and to understand the audience
00:06:57> 00:06:58:	baseline,
00:06:58> 00:07:01:	you'll see a couple of polling questions pop up on
00:07:01> 00:07:02:	your screen.
00:07:02> 00:07:03:	Since we can't do a show of hands,
00:07:03> 00:07:06:	we wanted to give our panelists a sense of the
00:07:06> 00:07:08:	knowledge of the topics we are about to discuss.
00:07:08> 00:07:11:	And then we'll share those results of of that here
00:07:11> 00:07:12:	shortly before we begin.
00:07:15> 00:07:17:	So it looks like there's a good working relationship,
00:07:17> 00:07:23:	an maybe some neutrality around your relationship with data.
00:07:23> 00:07:25:	And then do you have a coordinator?
00:07:25> 00:07:28:	Majority are in the know category.
00:07:28> 00:07:30:	So we're going to talk a little bit about both
00:07:30> 00:07:32:	of those from our panelists.
00:07:32> 00:07:34:	So now I'm going to turn over the rest of
00:07:34> 00:07:37:	the program to Brian heard he's our moderate are for
00:07:37> 00:07:38:	the program.
00:07:38> 00:07:41:	Brian is an adjunct professor.
00:07:41> 00:07:46:	Of planning sustainable in racially equitable urban communities at Washington
00:07:46> 00:07:47:	University in Saint Louis.
00:07:47> 00:07:50:	With over 25 years of professional practice,
00:07:50> 00:07:52:	Brian is a leader at Equitable planning,
00:07:52> 00:07:57:	Relationship Oriented development, implementation and
00.07.02> 00.07.07.	evaluation.
00:07:57> 00:07:59:	Brian is a Saint Louis based consultant and trainer.
00:07:59> 00:08:02:	In addition to his commitment as professor and author on
00:08:02> 00:08:03:	this subject matter.
00:08:03> 00:08:07:	His work involves integrating an equity lens that addresses race
00:08:07> 00:08:11:	and its adverse impact on social and physical determinants

**00:06:28 --> 00:06:31:** I sincerely thank you. As I mentioned,

of
00:08:11 --> 00:08:11: health,
00:08:11 --> 00:08:17: including

**00:08:11 --> 00:08:17:** including the undervaluation and marginalization of people

and communities of

00:08:17 --> 00:08:17: color.

**00:08:17 --> 00:08:19:** As demographics begin to change,

00:08:19 --> 00:08:23: Brian understands the decisions and actions made today

must be

**00:08:23 --> 00:08:24:** driven by equity,

**00:08:24 --> 00:08:28:** intentional, just, and fair inclusion.

00:08:28 --> 00:08:30: It's my pleasure to introduce our moderator,

00:08:30 --> 00:08:31: Ryan Hurd.

**00:08:34 --> 00:08:38:** Thank you Amy again and welcome to.

**00:08:38 --> 00:08:41:** The Women's Leadership initiative. This is a very important

subject

**00:08:41 --> 00:08:43:** matter as we all know.

00:08:43 --> 00:08:47: Again, I'm your moderated. Brian hurt from Saint Louis and

00:08:47 --> 00:08:51: it's my pleasure to introduce our presenters today.

**00:08:51 --> 00:08:55:** As Amy mentioned before, we're going to introduce each

panelist

**00:08:55 --> 00:08:58:** and allow them up to 10 minutes to share their

**00:08:58 --> 00:09:00:** slide presentation and then at the end.

**00:09:00 --> 00:09:03:** As Amy mentioned, we will do the Q&A.

**00:09:03** --> **00:09:06:** First up is rozell Palmer.

00:09:06 --> 00:09:10: He's based in Indianapolis IN Rozzo is the director of

**00:09:10 --> 00:09:14:** democratizing data at the Kapu Institute.

00:09:14 --> 00:09:17: He has been with the nonprofit organization for the past

**00:09:17 --> 00:09:18:** 12 years.

00:09:18 --> 00:09:21: Democratizing data is an initiative at the Kept Fruit Institute,

**00:09:21 --> 00:09:26:** designed to train and develop intergenerational grassroots

capacity to use

**00:09:26 --> 00:09:29:** public data to inform community projects.

00:09:29 --> 00:09:34: An public policy advocacy. Brazil is also a current senior

**00:09:34 --> 00:09:35:** at Indiana University,

00:09:35 --> 00:09:40: Purdue University, Indianapolis, studying in the School of

Media Arts

00:09:40 --> 00:09:41: and Science.

**00:09:41 --> 00:09:42:** Or do you have the floor?

00:09:46 --> 00:09:47: Hello

**00:09:47 --> 00:09:50:** buddy once again my name is Ross Palmer and I

**00:09:50 --> 00:09:53:** remember the temperate Institute.

00:09:53 --> 00:09:57: I'm asked by senior at lpy major media science.

**00:09:57** --> **00:09:58:** I've been working with Mr.

00:09:58> 00:10:02:	Four which was mentioned an user Contacts with system is
00:10:03> 00:10:07:	carpet is a community based institution has been dealing with
00:10:08> 00:10:10:	in India and in 16 year.
00:10:10> 00:10:15:	Armant community and history. Can we empower community members who
00:10:15> 00:10:20:	are myriad of social programs and fall into the 40
00:10:20> 00:10:22:	categories of entrepreneurship,
00:10:22> 00:10:29:	education, environment, empowerment? Are social include?
00:10:29> 00:10:35:	Put Initiative official program 5 year kinda medium to graphic
00:10:35> 00:10:36:	design.
00:10:36> 00:10:40:	Well, I'm coming as has been operating for over 10
00:10:40> 00:10:44:	years now and scare booting our new console that was
00:10:44> 00:10:49:	build community through start up businesses and development.
00:10:49> 00:10:51:	Alone programs only go in detail.
00:10:51> 00:10:55:	Is that the market added initiative.
00:10:55> 00:10:59:	Which I'm director of. With with important with partnership in
00:10:59> 00:11:00:	New America,
00:11:00> 00:11:03:	the democratizing our data is a program that aims to
00:11:04> 00:11:08:	build intergenerational capacity in the field of data science and
00:11:08> 00:11:09:	dinner.
00:11:09> 00:11:13:	So it can provide ability for community grassroots institutions ability
00:11:13> 00:11:15:	to effectively use data,
00:11:15> 00:11:18:	public advocacy, and public policy.
00:11:18> 00:11:22:	The core of the DoD Power is 8 week only.
00:11:22> 00:11:28:	Works teach young people until the totalized and data
	analysis
00:11:28> 00:11:29:	analysis data science.
00:11:29> 00:11:33:	•
	data science.
00:11:29> 00:11:33:	data science. We needed a quick course a few days ago.
00:11:29> 00:11:33: 00:11:33> 00:11:38:	data science.  We needed a quick course a few days ago.  People, the areas. Fish, which is our statistical language as
00:11:29> 00:11:33: 00:11:33> 00:11:38: 00:11:38> 00:11:39:	data science.  We needed a quick course a few days ago.  People, the areas. Fish, which is our statistical language as foreign,  utilizing major datasets analysis. GIS mapping and the
00:11:29> 00:11:33: 00:11:33> 00:11:38: 00:11:38> 00:11:39: 00:11:39> 00:11:44:	data science.  We needed a quick course a few days ago.  People, the areas. Fish, which is our statistical language as foreign,  utilizing major datasets analysis. GIS mapping and the Tableau Tool  which is used to build graph data and communicate
00:11:29> 00:11:33: 00:11:33> 00:11:38: 00:11:38> 00:11:39: 00:11:39> 00:11:44: 00:11:44> 00:11:49:	data science.  We needed a quick course a few days ago.  People, the areas. Fish, which is our statistical language as foreign,  utilizing major datasets analysis. GIS mapping and the Tableau Tool  which is used to build graph data and communicate information.
00:11:29> 00:11:33: 00:11:33> 00:11:38: 00:11:38> 00:11:39: 00:11:39> 00:11:44: 00:11:44> 00:11:49: 00:11:49> 00:11:55:	data science.  We needed a quick course a few days ago.  People, the areas. Fish, which is our statistical language as foreign,  utilizing major datasets analysis. GIS mapping and the Tableau Tool  which is used to build graph data and communicate information.  Easier understand time. We are planning our next 8 weeks
00:11:29> 00:11:33: 00:11:33> 00:11:38: 00:11:38> 00:11:39: 00:11:39> 00:11:44:  00:11:44> 00:11:49:  00:11:49> 00:11:55: 00:11:55> 00:11:59:	data science.  We needed a quick course a few days ago.  People, the areas. Fish, which is our statistical language as foreign,  utilizing major datasets analysis. GIS mapping and the Tableau Tool  which is used to build graph data and communicate information.  Easier understand time. We are planning our next 8 weeks session this upcoming October.
00:11:29> 00:11:33: 00:11:33> 00:11:38: 00:11:38> 00:11:39: 00:11:39> 00:11:44:  00:11:44> 00:11:49:  00:11:45> 00:11:55: 00:11:55> 00:12:02:	data science.  We needed a quick course a few days ago.  People, the areas. Fish, which is our statistical language as foreign,  utilizing major datasets analysis. GIS mapping and the Tableau Tool  which is used to build graph data and communicate information.  Easier understand time. We are planning our next 8 weeks session this upcoming October.  What the reason behind we started the marker on the marketing side project is 'cause the corporate understands

00:12:13> 00:12:19:	We also truly believe that whoever controls the data controls
00:12:19> 00:12:22:	an active around the communities.
00:12:22> 00:12:25:	That data was gathered. So we aim to assure that
00:12:25> 00:12:29:	communities have control over the narrative as two.
00:12:29> 00:12:31:	What the data is about what it speaks about.
00:12:31> 00:12:36:	Communities have more solid. See how people learn about the
00:12:36> 00:12:38:	communities and of their value.
00:12:38> 00:12:42:	Lastly want to how you can support the next line.
00:12:46> 00:12:49:	How you can support them in many ways you can
00:12:49> 00:12:52:	support this problem away is too if you yourself or
00:12:52> 00:12:55:	if you know anybody within a data field who's interested
00:12:56> 00:12:58:	in working with young people and community and mentoring
00:12:58> 00:13:01:	and teaching about different facets of in the data field.
	5
00:13:01> 00:13:05:	Please hit us up at dated data at Carpal Tunnel.
00:13:05> 00:13:10:	Next is you can send us physical assets such as
00:13:10> 00:13:11:	some tools or.
00:13:11> 00:13:13:	Direct us to any type of research you think we
00:13:13> 00:13:14:	will find.
00:13:14> 00:13:16:	Is she useful to her program?
00:13:16> 00:13:19:	And Lastly, you can go to our website at copper.org
00:13:19> 00:13:20:	and simply donate button.
00:13:23> 00:13:24:	Yeah, that's
00:13:24> 00:13:24:	it.
00:13:26> 00:13:29:	Thank you Russell and again for the participants.
00:13:29> 00:13:31:	In our audience we know that it was audio difficulty.
00:13:31> 00:13:34:	Will try to work on that behind the scenes,
00:13:34> 00:13:37:	but again he will be here for the question and
00:13:37> 00:13:39:	answer period as well.
00:13:39> 00:13:42:	At this time, we'll go to our second presenter,
00:13:42> 00:13:47:	Roxanne Coke. Roxanne is a shareholder at Polsinelli's Real Estate
00:13:47> 00:13:48:	practice group.
00:13:48> 00:13:50:	She is more than 30 years of experience in real
00:13:50> 00:13:54:	estate development and public finance and has pioneered the use
00:13:54> 00:13:57:	of economic development tools throughout Missouri for complex,
00:13:57> 00:14:00:	complex mixed use development projects.
00:14:00> 00:14:05:	Roxanne has represented developers, municipalities and taxing districts in all
00:14:05> 00:14:08:	aspects of real estate development,

00:14:08> 00:14:11:	including land use issues acquisition,
00:14:11> 00:14:15:	redevelopment and complex financings. She was the lead drafter of
00:14:15> 00:14:19:	Missouri's Community Improvement District Act.
00:14:19> 00:14:21:	For the Economic Development Corporation of Kansas City,
00:14:21> 00:14:25:	Mo, and has represented communities and property owners in the
00:14:25> 00:14:30:	formation of Community Improvement districts and issuance of bond financing.
00:14:30> 00:14:34:	Support from those Community Improvement District revenues.
00:14:34> 00:14:38:	Roxanne currently serves as member of the Park University.
00:14:38> 00:14:42:	Pacific Advisory Council. Ann is a member of EU like
00:14:42> 00:14:44:	Kansas City Advisory Board.
00:14:44> 00:14:45:	Roxanne, you have the floor.
00:14:48> 00:14:51:	So good afternoon everyone. I'm going to speak today in
00:14:51> 00:14:55:	regard to how there's diversity in real estate development and
00:14:55> 00:14:59:	how they use an impact of incentives affects the use
00:14:59> 00:15:01:	of or effects racial diversity.
00:15:01> 00:15:05:	In the communities and what we can do with data
00:15:05> 00:15:09:	gathering in order to improve on racial equity in real
00:15:09> 00:15:11:	estate development.
00:15:11> 00:15:13:	And I'm going to speak mostly to what we do
00:15:13> 00:15:14:	in the Kansas City,
00:15:14> 00:15:18:	Mo area, that I think a lot of communities do.
00:15:18> 00:15:22:	In large cities throughout the United States as well,
00:15:22> 00:15:23:	if you want to go ahead and move to the
00:15:23> 00:15:24:	very next slide.
00:15:30> 00:15:34:	So with regard to in real estate development,
00:15:34> 00:15:38:	often communities will have a requirement for minority and women
00:15:38> 00:15:43:	business enterprise participation specifically in Kansas City,
00:15:43> 00:15:49:	Mo. When we're using the various different economic development incentive
00:15:49> 00:15:50:	tools.
00:15:50> 00:15:53:	And there's a lot of data that goes into into
00:15:53> 00:15:57:	that and transparency with regard to data is a very
00:15:58> 00:16:00:	important thing in order to achieve.
00:16:00> 00:16:05:	Goals that we set in the development community in order
00:16:05> 00:16:10:	to increase participation by minority and women business enterprises.
00:16:10> 00:16:13:	The first piece is making sure that there is a
00:16:13> 00:16:18:	determination of what is the availability in in the Metropolitan

00:16:18> 00:16:22:	area for for the various different minority and women business
00:16:23> 00:16:25:	owned enterprises. The next is setting those goals.
00:16:25> 00:16:28:	You have to have you have to know what they'll
00:16:28> 00:16:31:	ability is in order to set the goals for particular
00:16:31> 00:16:31:	project and.
00:16:31> 00:16:35:	Part of that is sharing data back and forth too,
00:16:35> 00:16:38:	about what the project needs are going to be,
00:16:38> 00:16:42:	what types of of? Element that we that we have
00:16:42> 00:16:47:	in the various different trades that will be needed for
00:16:47> 00:16:49:	the particular project.
00:16:49> 00:16:53:	Again, that's important. Data driven component of the project.
00:16:53> 00:16:58:	The next is reporting and monitoring the actual participation
	in
00:16:58> 00:16:59:	the project.
00:16:59> 00:17:04:	And so. And that happens again.
00:17:04> 00:17:06:	That is a very data driven.
00:17:06> 00:17:11:	Program that developers work with the city that is ultimately
00:17:11> 00:17:17:	monitoring that participation and it takes working with both the
00:17:17> 00:17:21:	minority businesses that are participating on the project,
00:17:21> 00:17:24:	the city and the developer,
00:17:24> 00:17:27:	and the contractor at the end of the day.
00:17:27> 00:17:31:	The important thing is measuring outcomes what what have
	we
00:17:31> 00:17:34:	we achieved through this particular program?
00:17:31> 00:17:34: 00:17:34> 00:17:40:	we achieved through this particular program? And really, it's important to keep track of what businesses
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44:	we achieved through this particular program? And really, it's important to keep track of what businesses have now been able to enter into the program,
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46:	we achieved through this particular program? And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability,
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49:	we achieved through this particular program? And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate,
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54:	we achieved through this particular program? And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49:	we achieved through this particular program? And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54:	we achieved through this particular program? And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is,
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program?
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03: 00:18:03> 00:18:05:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program?  And that is something that Kansas City.
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program?
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03: 00:18:03> 00:18:05: 00:18:05> 00:18:10:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program?  And that is something that Kansas City.  Works too to achieve. At graduation program for these and then also making sure that they don't just because they've
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03: 00:18:05> 00:18:10: 00:18:10> 00:18:15:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program?  And that is something that Kansas City.  Works too to achieve. At graduation program for these and then also making sure that they don't just because they've graduated that they fall off the radar.
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03: 00:18:03> 00:18:05: 00:18:05> 00:18:10: 00:18:10> 00:18:15:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program?  And that is something that Kansas City.  Works too to achieve. At graduation program for these and then also making sure that they don't just because they've graduated that they fall off the radar.  We want to make sure that they're continuing to be
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03: 00:18:03> 00:18:05: 00:18:05> 00:18:10: 00:18:10> 00:18:15: 00:18:15> 00:18:19: 00:18:19> 00:18:22:	we achieved through this particular program? And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program? And that is something that Kansas City. Works too to achieve. At graduation program for these and then also making sure that they don't just because they've graduated that they fall off the radar. We want to make sure that they're continuing to be able to participate in an equitable way in development in
00:17:31> 00:17:34: 00:17:34> 00:17:40: 00:17:40> 00:17:44: 00:17:44> 00:17:46: 00:17:46> 00:17:49: 00:17:49> 00:17:54: 00:17:54> 00:17:59:  00:17:59> 00:18:02: 00:18:03> 00:18:03: 00:18:03> 00:18:05: 00:18:05> 00:18:10: 00:18:10> 00:18:19: 00:18:19> 00:18:22: 00:18:22> 00:18:25:	achieved through this particular program?  And really, it's important to keep track of what businesses have now been able to enter into the program, because there are, there's more availability, there's more more opportunities to participate, and so hopefully we are growing minority owned and women business enterprises and then part of the other measurement is, are they successful? Have they been able to graduate from the program?  And that is something that Kansas City.  Works too to achieve. At graduation program for these and then also making sure that they don't just because they've graduated that they fall off the radar.  We want to make sure that they're continuing to be

00:18:29> 00:18:32:	I think a lot of communities throughout the United States
00:18:32> 00:18:32:	do that.
00:18:32> 00:18:35:	I'm going to go ahead and ask you all to
00:18:35> 00:18:37:	move to the next slide if you would.
00:18:37> 00:18:40:	And we'll talk a little bit about workforce participation,
00:18:40> 00:18:45:	so I just spoke about the business enterprise businesses participating.
00:18:45> 00:18:48:	But we also want to make sure that we have
00:18:48> 00:18:52:	a strong workforce that is diverse as well.
00:18:52> 00:18:55:	And again, that comes to determining what's the availability of
00:18:56> 00:18:56:	the workforce.
00:18:56> 00:18:59:	And what what? They're what we need to do to
00:18:59> 00:18:59:	protect,
00:18:59> 00:19:06:	perhaps row that workforce whether it's in the racial equity
00:19:06> 00:19:09:	women participation as well.
00:19:09> 00:19:14:	Again, there's the piece of setting the goals for the
00:19:14> 00:19:16:	particular project,
00:19:16> 00:19:20:	in this case, Kansas City has a set goal of
00:19:20> 00:19:20:	10%
00:19:20> 00:19:24:	and two percent, 10% minority participation in 2%
00:19:24> 00:19:28:	women participation. And I know that they're working on reviewing
00:19:28> 00:19:28:	their work.
00:19:28> 00:19:34:	Horse program right now, and so that that could change.
00:19:34> 00:19:37:	So there's a lot of data being gathered to see
00:19:37> 00:19:41:	whether or not this this program is achieving the goals
00:19:41> 00:19:44:	that the city hopes to to to achieve again.
00:19:44> 00:19:50:	That also requires monitoring through each project an reporting and
00:19:50> 00:19:53:	again at the end of the day.
00:19:53> 00:19:56:	The question is, are we building a diverse and skilled
00:19:56> 00:19:59:	workforce and measuring those outcomes?
00:19:59> 00:20:02:	So I know in the Kansas City area we're looking
00:20:02> 00:20:02:	forward to.
00:20:02> 00:20:09:	To hearing the next evaluation of the workforce program.
00:20:09> 00:20:15:	Next slide, please. So, um.
00:20:15> 00:20:19:	The next years and we were having a pretty fierce
00:20:19> 00:20:20:	discussion.
00:20:20> 00:20:24:	Really, I would just say rigorous discussion in Kansas City
00:20:24> 00:20:28:	about the Equitable Land use in the Kansas City area,
00:20:28> 00:20:33:	and specifically the applicable use of tax incentives.
00:20:33> 00:20:38:	And where those are being used and what communities are

00:20:38> 00:20:42:	benefiting most from the use of tax incentives.
00:20:42> 00:20:47:	And I think that this is where the data collection
00:20:47> 00:20:48:	is very,
00:20:48> 00:20:53:	very important. In order to measure what's really happening and
00:20:53> 00:20:55:	how do use of tax incentives.
00:20:55> 00:21:02:	Are helping or perhaps harming our various different taxing districts
00:21:02> 00:21:06:	or neighborhoods and areas throughout the city,
00:21:06> 00:21:10:	so in order to, I think,
00:21:10> 00:21:13:	be able to fully measure.
00:21:13> 00:21:16:	That impact we have to keep track of.
00:21:16> 00:21:20:	Assessed values rates of growth both what?
00:21:21> 00:21:24:	What is the current assessed value and the rate of
00:21:24> 00:21:25:	growth of property,
00:21:25> 00:21:28:	both not just the property that got developed but also
00:21:28> 00:21:31:	the surrounding properties and then also all of the areas
00:21:31> 00:21:32:	of the community.
00:21:32> 00:21:35:	You really need to keep track of what's happening in
00:21:35> 00:21:37:	the community at large bridge for those that did or
00:21:37> 00:21:38:	did not receive incentives.
00:21:38> 00:21:43:	Are they growing at the same growth rate and and
00:21:43> 00:21:45:	trying to determine?
00:21:45> 00:21:48:	How, whether or not growth in one area had a
00:21:48> 00:21:51:	negative impact on the growth in another area,
00:21:51> 00:21:56:	and that really comes, I think with gathering that debt
00:21:56> 00:21:57:	the data and.
00:21:57> 00:22:00:	I think that it's there's a lot of discussion as
00:22:00> 00:22:02:	well as to what the impact that we have on
00:22:02> 00:22:04:	the various different taxing jurisdictions,
00:22:04> 00:22:07:	and I think that where we need where we can
00:22:07> 00:22:10:	do better and what we need to do more of
00:22:10> 00:22:14:	is measuring the actual revenue generation from all of the
00:22:14> 00:22:19:	various different property types throughout the entire area.
00:22:19> 00:22:22:	And if we don't do that,
00:22:22> 00:22:27:	then. We're not going to be able to know exactly
00:22:27> 00:22:32:	how our use of incentives have an impact on the
00:22:32> 00:22:34:	taxing jurisdictions,
00:22:34> 00:22:38:	and that ultimately is going to be important for all
00:22:38> 00:22:40:	of those stakeholders.
00:22:40> 00:22:43:	To be transparent and sharing data with regard to all
00:22:44> 00:22:48:	of their various different revenue sources and from all their
00:22:48> 00:22:52:	various different property types and seeing what the rate of

00:22:52> 00:22:57:	growth is in all of those different revenue sources.
00:22:57> 00:22:58:	And that concludes my presentation.
00:22:58> 00:23:00:	I think I'm about out of time as well.
00:23:07> 00:23:10:	Thank you Roxanne. Very great job for those who are
00:23:10> 00:23:11:	just joining us now.
00:23:11> 00:23:15:	That was Roxanne Coke from Kansas City Mo before her
00:23:15> 00:23:20:	was our first presenter Razul Palmer from Indianapolis IN.
00:23:20> 00:23:23:	Our third presenter is John Cruz,
00:23:23> 00:23:24:	based here in St Louis,
00:23:24> 00:23:28:	Mo. John is the data management coordinator for Eyes Community
00:23:28> 00:23:29:	development.
00:23:29> 00:23:32:	John uses geospatial and census data to tell US Visual
00:23:32> 00:23:35:	story or what is happening with land in the Saint
00:23:35> 00:23:39:	Louis region while also tracking neighborhood change indicators.
00:23:39> 00:23:44:	As an intermediary between data sources and human consumption.
00:23:44> 00:23:47:	John, as the public and data literacy initiatives.
00:23:47> 00:23:52:	An assist community partner organizations to interpret improperly utilized data
00:23:52> 00:23:56:	as a way that can positively impact their service areas.
00:23:56> 00:23:59:	He provides technical assistance and consulting services to rises,
00:23:59> 00:24:05:	community partners, nonprofit organizations as well as local government.
00:24:05> 00:24:09:	Utilizing geographic information systems, data and technology,
00:24:09> 00:24:11:	John Works to support all of rises,
00:24:11> 00:24:14:	real estate development functions. As an urban planner,
00:24:14> 00:24:20:	John is also heavily involved in community planning efforts undertaking
00:24:20> 00:24:20:	by Rise.
00:24:20> 00:24:24:	He's executive board member of the American Planning Association,
00:24:24> 00:24:26:	Missouri St Louis Metropolitan section.
00:24:26> 00:24:30:	An elected member of the National Neighborhood Indicators Partnership Executive
00:24:30> 00:24:31:	Committee,
00:24:31> 00:24:33:	and he was a charter board member of the Saint
00:24:34> 00:24:36:	Louis Civic Tech and Data Collaborative.
00:24:36> 00:24:40:	At this time, I introduced again John Cruz.
00:24:40> 00:24:41:	Brian,
00:24:41> 00:24:43:	thank you so much for that introduction and thank you

00:24:43> 00:24:46: 00:24:46> 00:24:46:	to ULI annual Eye Saint Louis for having a son
00:24:46> 00:24:48:	today. So we'll honor in village to be able to talk
00:24:48> 00:24:48: 00:24:48> 00:24:50:	about all this with all of you today.
	•
00:24:50> 00:24:52:	So today we're talking about equity and data practice and
00:24:52> 00:24:54:	it's going to touch on a lot of stuff that
00:24:54> 00:24:56:	you've already heard a lot of stuff that's going to
00:24:56> 00:24:59:	be coming up throughout this throughout this panel today,
00:24:59> 00:25:01:	and I think we're just going to dive right into
00:25:01> 00:25:01:	it.
00:25:01> 00:25:03:	So if we can go ahead and advance on to
00:25:04> 00:25:05:	the next slide here.
00:25:05> 00:25:07:	But I'm going to be talking about first is equity
00:25:07> 00:25:10:	indicators and breaking down data and an indicator is something
00:25:10> 00:25:12:	that you might have heard called a data point.
00:25:12> 00:25:15:	You're a measure or something that is just out there
00:25:15> 00:25:17:	in the ether that we use to answer one of
00:25:17> 00:25:18:	our research questions.
00:25:18> 00:25:21:	So we just heard wax and talk about how do
00:25:21> 00:25:24:	we measure different things around tax incentives and things like
00:25:24> 00:25:24:	that.
00:25:24> 00:25:26:	That's the kind of space that you want to be
00:25:26> 00:25:28:	at in your head when you're looking at these abstract
00:25:28> 00:25:29:	concepts and saying,
00:25:29> 00:25:31:	OK, this is a question that we have that we
00:25:31> 00:25:33:	need to go ahead and find the indicators that would
00:25:33> 00:25:35:	actually go ahead and make it work and to be
00:25:35> 00:25:37:	able to give us an idea as far as how
00:25:37> 00:25:38:	we can answer that question.
00:25:38> 00:25:40:	So the example I have on the slide here is
00:25:40> 00:25:42:	the abstract concept of how we measured.
00:25:42> 00:25:45:	Quality of life and the real word.
00:25:45> 00:25:47:	Measures are the indicators that we would use to look
00:25:47> 00:25:48:	at that or things like poverty,
00:25:48> 00:25:51:	housing cost, burden household income and you can see the
00:25:51> 00:25:53:	list goes on and on and it could become a
00:25:53> 00:25:57:	very philosophical conversation about what quality of life means and
00:25:57> 00:25:59:	doesn't. So it's a little bit subjective and it takes
00:25:59> 00:26:01:	a little bit of data wrangling to figure out what
00:26:01> 00:26:04:	
00.20.01/ 00.20:04:	exactly is the best way of measuring certain things in

00:26:04> 00:26:07:	your area. When we look at it from an equity
00:26:07> 00:26:07:	standpoint,
00:26:07> 00:26:11:	these are indicators that are explicitly addressing disparities that are
00:26:11> 00:26:14:	largely influenced by an ascribed status status that were born
00:26:14> 00:26:15:	with not what that we achieve,
00:26:15> 00:26:19:	and unless there's a kind of suffix attached to it,
00:26:19> 00:26:21:	usually we're talking about a race or ethnicity.
00:26:21> 00:26:23:	So when we're talking about equity indicators,
00:26:23> 00:26:26:	unless otherwise specified, assume it's talking about race.
00:26:26> 00:26:29:	Anything that you can get that's already broken down by
00:26:29> 00:26:30:	race is the low hanging fruit.
00:26:30> 00:26:33:	This might be census data where it shows income by
00:26:33> 00:26:34:	the races of certain households,
00:26:34> 00:26:36:	but you can also do a lot of inferring data.
00:26:36> 00:26:39:	For instance, if the data isn't already broken down by
00:26:40> 00:26:40:	race,
00:26:40> 00:26:42:	but you're looking at a census tract where the population
00:26:42> 00:26:43:	is 80%
00:26:43> 00:26:45:	African American, you can connect the two dots and make
00:26:45> 00:26:48:	the assumption that whatever it is that you're looking at
00:26:48> 00:26:48:	for that area,
00:26:48> 00:26:51:	it's going to apply to that kind of population as
00:26:51> 00:26:51:	well,
00:26:51> 00:26:54:	so it allows you to make some educated assumptions and
00:26:54> 00:26:55:	some educated guesses as well,
00:26:55> 00:26:57:	which works out really, really well when we're trying to.
00:26:57> 00:26:59:	Put things together and if any of you have ever
00:26:59> 00:27:02:	dug through census data or data provided by the city
00:27:02> 00:27:03:	that you're working in,
00:27:03> 00:27:05:	you know that it doesn't always give you exactly what
00:27:05> 00:27:07:	you're looking for in the way that you're looking for.
00:27:07> 00:27:09:	So you gotta be created a little bit.
00:27:09> 00:27:11:	As we move on to the next slide,
00:27:11> 00:27:13:	we're going to be talking a little bit around.
00:27:13> 00:27:14:	What is an equity indicated?
00:27:14> 00:27:16:	What is an equity indicator?
00:27:16> 00:27:19:	'cause the stuff that addresses race explicitly is easy for
00:27:19> 00:27:21:	us to understand and we can see these are the
00:27:21> 00:27:23:	disparities between the different racial groups and this is how
00:27:23> 00:27:26:	they outline and it's easy for us to digest.
00:27:26> 00:27:28:	But you'll often ask yourself and other people will ask

00:27:28> 00:27:28:	you.
00:27:28> 00:27:31:	Is this inequity in Decatur and there's a lot of
00:27:31> 00:27:36:	other environmental concerns which disproportionately affect
	certain populations,
00:27:36> 00:27:38:	and the list of indicators that I have on here
00:27:38> 00:27:41:	comes from the city of Saint Louis equity indicators.
00:27:41> 00:27:43:	Baseline report and these are things that we don't often
00:27:43> 00:27:47:	think about when we're thinking about how these disparities addressed
00:27:47> 00:27:49:	and what are the ways that we can measure them.
00:27:49> 00:27:53:	But things like child, how to emergency room visits the
00:27:53> 00:27:54:	pre K through 12.
00:27:54> 00:27:57:	Teacher experience vacant buildings at land,
00:27:57> 00:27:59:	pedestrian injuries, voter turn out.
00:27:59> 00:28:02:	These are all indicators that aren't explicitly race based.
00:28:02> 00:28:05:	However, we know that because of the kind of environment
00:28:05> 00:28:06:	that we have,
00:28:06> 00:28:08:	the kind of world that we've created,
00:28:08> 00:28:12:	it has this effect where certain populations are disadvantage
	to
00:28:12> 00:28:14:	a certain populations are not going to.
00:28:14> 00:28:17:	Have the same way of looking at these different issues
00:28:17> 00:28:19:	that are going to be affected a lot differently.
00:28:19> 00:28:22:	The teacher experience is a really good one.
00:28:22> 00:28:24:	I feel like we see a lot of instances where
00:28:24> 00:28:26:	people come out of college.
00:28:26> 00:28:28:	They start moving into their careers,
00:28:28> 00:28:31:	they teach, they move to a school district that serves
00:28:31> 00:28:35:	minority population or population of color and there's a lot
00:28:35> 00:28:37:	of turnover in those districts.
00:28:37> 00:28:38:	They use it to get experience,
00:28:38> 00:28:39:	move on to something else,
00:28:39> 00:28:41:	or potentially change careers or whatever it is.
00:28:41> 00:28:45:	But the reality is. Communities of color have teachers that
00:28:45> 00:28:48:	have less experience overall than white communities,
00:28:48> 00:28:51:	and this is what makes it become an equity indicator.
00:28:51> 00:28:53:	And if you're asking yourself why is this an equity
00:28:53> 00:28:54:	indicator?
00:28:54> 00:28:55:	How does this make sense?
00:28:55> 00:28:58:	It means that there's a lot of other deep rooted
00:28:58> 00:29:01:	stuff that's going on in the world that isn't necessarily
00:29:01> 00:29:01:	apparent to us,
00:29:01> 00:29:03:	and being able to keep an open mind and be

00:29:03> 00:29:06:	able to let ourselves into new experiences is what's really
00:29:06> 00:29:09:	going to help to kind of channel that vision and
00:29:09> 00:29:11:	be able to see people when they have different experiences
00:29:11> 00:29:11:	than you.
00:29:11> 00:29:14:	Then moving on to the next slide.
00:29:14> 00:29:16:	Is something I feel is very important and I know
00:29:16> 00:29:17:	there's a lot of talk about.
00:29:17> 00:29:19:	We always say it's tough in the kinds of things
00:29:19> 00:29:20:	that allowed the UI.
00:29:20> 00:29:23:	Like professionals, I used to working with something that's really
00:29:23> 00:29:26:	important is talking to the community to help understand what's
00:29:26> 00:29:29:	going on and to do this kind of community engagement
00:29:29> 00:29:31:	to be able to talk to people and have this
00:29:31> 00:29:34:	idea that just because data says something that doesn't necessarily
00:29:34> 00:29:37:	mean it's reflected on the ground and it's not necessarily
00:29:37> 00:29:40:	what people are seeing, so being able to see,
00:29:40> 00:29:41:	say, this is what's going on.
00:29:41> 00:29:44:	This is how the data this is what the data
00:29:44> 00:29:45:	suggests.
00:29:45> 00:29:47:	Instead of saying this is what the community is.
00:29:47> 00:29:50:	Asking them if they feel like this is what's actually
00:29:50> 00:29:50:	going on.
00:29:50> 00:29:52:	If they're able to put things into context,
00:29:52> 00:29:54:	'cause the more you look at data,
00:29:54> 00:29:55:	the more you're going to come across things we say
00:29:55> 00:29:56:	this doesn't make sense.
00:29:56> 00:29:58:	This is challenging me and you have to allow yourself
00:29:58> 00:30:01:	to be challenged to recognize that other peoples experiences and
00:30:01> 00:30:03:	the way that their neighborhoods work are going to be
00:30:03> 00:30:06:	a lot different than how you grew up and how
00:30:06> 00:30:06:	you live.
00:30:06> 00:30:09:	So you're going to see stuff that doesn't make sense,
00:30:09> 00:30:11:	and taking it to the community and saying this is
00:30:11> 00:30:12:	what we've seen.
00:30:12> 00:30:15:	This is what the data suggest is happening.
00:30:15> 00:30:17:	Is this correct? Can you all help us to understand
00:30:17> 00:30:20:	so it becomes a little bit of a learning exchange
00:30:20> 00:30:20:	both ways.
00:30:20> 00:30:23:	You're not necessarily just telling people this is how things

00:30:23> 00:30:25: 00:30:25> 00:30:28:	are you asking them to have a little bit of back and forth to help everybody understand what's
00.30.25> 00.30.26.	happening more.
00:30:28> 00:30:31:	It gives you credibility. It allows you to build connections
00:30:31> 00:30:34:	within a neighborhood and it helps to be old.
00:30:34> 00:30:36:	I put everything into context so that everyone's kind of
00:30:36> 00:30:39:	speaking the same language and understanding the projects
	the same
00:30:39> 00:30:40:	way as they move forward.
00:30:40> 00:30:43:	It's also very important to make sure that whatever kind
00:30:43> 00:30:44:	of herbage are using is inclusive,
00:30:44> 00:30:46:	so that goes back to what I said instead of
00:30:46> 00:30:48:	saying the community is you say,
00:30:48> 00:30:52:	the data suggests that and leave it open to interpretation.
00:30:52> 00:30:53:	So that way if there's something that needs to be
00:30:54> 00:30:55:	corrected and fixed or put in the context,
00:30:55> 00:30:58:	you can do it. I do encourage people really hurts
00:30:58> 00:31:00:	in that he was the term citizens and use the
00:31:00> 00:31:03:	term residents instead as well as appropriate terms related to
00:31:03> 00:31:08:	gender, rage, age, etc. Moving on to the next slide
00:31:08> 00:31:09:	over here,
00:31:09> 00:31:10:	we're going to take a little bit of real estate
00:31:10> 00:31:11:	stuff and of course,
00:31:11> 00:31:14:	it's not going to be as robust as well are
00:31:14> 00:31:17:	LAX and talked about which was a fantastic presentation,
00:31:17> 00:31:20:	but this is more about engaging the community around when
00:31:20> 00:31:23:	you're doing development and the unfortunate reality is that for
00:31:23> 00:31:24:	a lot of communities,
00:31:24> 00:31:27:	they feel that anything that is done.
00:31:27> 00:31:30:	Four community, but isn't done with the community is done
00:31:30> 00:31:33:	to a community and to a certain extent that can't
00:31:33> 00:31:34:	be mitigated.
00:31:34> 00:31:35:	You get the land you're building,
00:31:35> 00:31:37:	the project. That is what it is,
00:31:37> 00:31:38:	but people want to know what's happening.
00:31:38> 00:31:41:	Nobody wants to read about something that's happening around the
00:31:41> 00:31:43:	block from them in the local newspaper,
00:31:43> 00:31:45:	or see it on Facebook or next door.
00:31:45> 00:31:46:	They want to know what's going on,
00:31:46> 00:31:50:	so inform them. Engage them early on.
00:31:50> 00:31:53:	Involve them in decision making processes if you can.

00:31:53 --> 00:31:55: I know that's not always possible and budgets to know 00:31:55 --> 00:31:56: is allowed for it. 00:31:56 --> 00:31:58: The reality is. If they can have a seat at 00:31:58 --> 00:31:59: the table, it's going to make them less likely to resist you 00:31:59 --> 00:32:02: 00:32:02 --> 00:32:04: project likely to become champions of it. 00:32:04 --> 00:32:08: Bring everybody on board and have everybody move forward together. 00:32:08 --> 00:32:10: It's really important as well to try to leave any 00:32:10 --> 00:32:13: kind of assumptions you have at home and build connections 00:32:13 --> 00:32:15: to really kind of see people again. 00:32:15 --> 00:32:17: The idea that these communities are going to be different 00:32:17 --> 00:32:19: than the ones you grew up in and live in 00:32:19 --> 00:32:21: means that there's going to be a lot of stuff 00:32:21 --> 00:32:22: that's going to challenge you. 00:32:22 --> 00:32:24: There's going to be lots of things you're going to 00:32:24 --> 00:32:25: hear that don't automatically make sense, 00:32:25 --> 00:32:26: like Oh yeah, of course, 00:32:26 --> 00:32:27: that's just how it works. 00:32:27 --> 00:32:29: It doesn't work that way. 00:32:29 --> 00:32:31: You want to be able to see people see where 00:32:31 --> 00:32:33: they're coming from and recognize that no matter what, 00:32:33 --> 00:32:36: you're never going to have that fully in a complete 00:32:36 --> 00:32:38: understanding of where they're coming from, 00:32:38 --> 00:32:41: because that's their life and that's their life experience. 00:32:41 --> 00:32:42: The same way they wouldn't with you. 00:32:42 --> 00:32:43: Do you want to see them? You want to be able to recognize what they're going 00:32:43 --> 00:32:46: 00:32:46 --> 00:32:48: through and see how y'all can work together moving forward 00:32:48 --> 00:32:50: and a lot of that goes into just getting to 00:32:50 --> 00:32:53: know the communities supporting the local events, 00:32:53 --> 00:32:56: the local economy, things like that. 00:32:56 --> 00:32:58: Moving on to my next slide as I try really 00:32:58 --> 00:33:00: hard to keep time here is I really want to 00:33:01 --> 00:33:03: push forward the idea that no matter what you're doing, 00:33:03 --> 00:33:05: if you're looking at data, 00:33:05 --> 00:33:06: if you're engaging with the Community, 00:33:06 --> 00:33:08: whatever it is that you're doing. 00:33:08 --> 00:33:11: Everything is has to be a holistic approach. 00:33:11 --> 00:33:12: It's not just about data, 00:33:12 --> 00:33:14: it's how you view everything that's going on. 00:33:14 --> 00:33:17: It's how you view every instance of these different

	interactions
00:33:17> 00:33:20:	that you have with people who come from different
	backgrounds
00:33:20> 00:33:20:	than you.
00:33:20> 00:33:24:	Everywhere you go. What is considered to be normal?
00:33:24> 00:33:26:	How does this change how we interact with different groups?
00:33:26> 00:33:30:	And there's this really strong ethos behind this of just
00:33:30> 00:33:32:	accepting that you could be wrong about anything,
00:33:32> 00:33:34:	and I know that's really hard for all of us.
00:33:34> 00:33:35:	It's hard for me personally.
00:33:35> 00:33:38:	You know, I consider myself to be a smart person.
00:33:38> 00:33:39:	I don't like to be wrong about.
00:33:39> 00:33:42:	Anything, however, the more I work with communities that
00:33:42> 00:33:43:	different than me
00:33:43> 00:33:44:	different than me,
00:33:44> 00:33:47:	especially here in Saint Louis,
00:33:47> 00:33:49:	I'm Detroit native, so I feel like every day when
	I venture out with some kind of interesting new adventure
00:33:49> 00:33:51: 00:33:51> 00:33:53:	that I was just not prepared for.
	But that's part of the learning experience and that's part
00:33:53> 00:33:55:	of being able to understand that no matter what you're
00:33:55> 00:33:56:	doing,
00:33:56> 00:33:58: 00:33:58> 00:34:00:	you have to allow yourself to be challenged.
00:34:00> 00:34:02:	You have to think about it critically and keep an
00:34:02> 00:34:03:	open mind and have to allow yourself to say you know what this is,
00:34:03> 00:34:05:	what I thought to be true.
00:34:05> 00:34:07:	I realize now that it's not necessarily true in every
00:34:08> 00:34:10:	instance or may not be true in this case.
00:34:10> 00:34:12:	And that's nothing personal. That's nothing against you.
00:34:12> 00:34:14:	It just means that learning is a lifelong process and
00:34:15> 00:34:17:	we have to remember to be open about that to
00:34:17> 00:34:17:	ourselves.
00:34:17> 00:34:19:	Even if we consider ourselves experts and other people,
00:34:19> 00:34:23:	consider US experts, experts realize they have a lot more
00:34:23> 00:34:25:	to learn in addition to what they bring to the
00:34:25> 00:34:26:	table.
00:34:26> 00:34:29:	And we're going to hear a little bit more about
00:34:29> 00:34:30:	this from.
00:34:30> 00:34:32:	From from Jenny. In a minute here,
00:34:32> 00:34:35:	but I wanted to talk a little bit about you
00:34:35> 00:34:38:	know what things workplaces can do to help promote and
00:34:38> 00:34:39:	advance equity.
00.04.00/ 00.04.03.	auvanos squity.

00:34:39> 00:34:41:	And there's things like anti bias,
00:34:41> 00:34:47:	anti racism training, diversity and inclusion work and having
	real.
00:34:47> 00:34:49:	Live discussions around what is going on as far as
00:34:49> 00:34:52:	raising equity in their uncomfortable conversations,
00:34:52> 00:34:54:	and this is something we do at rice and our
00:34:54> 00:34:57:	Executive Director brought us all into the conference room
	one
00:34:57> 00:34:58:	day and said,
00:34:58> 00:35:00:	OK here I am. Here's my whiteboard.
00:35:00> 00:35:02:	Here's my marker. What do we do as an organization
00:35:02> 00:35:04:	that contributes to white supremacy?
00:35:04> 00:35:07:	And we sat down and had a conversation about it.
00:35:07> 00:35:09:	Wasn't fun. It was awkward.
00:35:09> 00:35:13:	However, these are the kinds of conversations people need
	to
00:35:13> 00:35:13:	have,
00:35:13> 00:35:15:	but we artistically it. It makes sense.
00:35:15> 00:35:17:	It works. It helps put things into perspective.
00:35:17> 00:35:20:	It helps the challenge. All of the way that we
00:35:20> 00:35:21:	view these things,
00:35:21> 00:35:24:	and it helps really much to keep everything in a
00:35:24> 00:35:26:	way that friends how we look at our work for
00:35:27> 00:35:27:	ourselves.
00:35:27> 00:35:29:	Our work at our organizations.
00:35:29> 00:35:31:	In addition to the kind of work that we go
00:35:31> 00:35:33:	ahead and go out and do in the community.
00:35:33> 00:35:36:	So I'm encouraging everyone to look at this from a
00:35:36> 00:35:37:	holistic perspective.
00:35:37> 00:35:39:	As you look at data as you look at your
00:35:39> 00:35:40:	interactions with people,
00:35:40> 00:35:42:	and as you look at your developments and think not
00:35:42> 00:35:45:	just about how it's going to affect your site in
00:35:45> 00:35:46:	the area around it,
00:35:46> 00:35:47:	but what does it mean for the community?
00:35:47> 00:35:49:	How are they going to view these types of.
00:35:49> 00:35:52:	Things how can you bring them along with you to
00:35:52> 00:35:55:	make it feel like everybody is part of this project
00:35:55> 00:35:58:	instead of just something that is being done to them?
00:35:58> 00:36:00:	So thank you all very much for your time on
00:36:00> 00:36:01:	the last slide.
00:36:01> 00:36:03:	Here we got some if you got questions,
00:36:03> 00:36:06:	comments hate Mail. I love to hear it all that's

00:36:06> 00:36:06:	me.
00:36:06> 00:36:08:	Feel free to reach out at anytime and thank you
00:36:09> 00:36:10:	all for having me here.
00:36:11> 00:36:15:	Thank you John, and we will certainly have questions for
00:36:15> 00:36:16:	you.
00:36:16> 00:36:20:	A few moments we go back to Indianapolis IN for
00:36:20> 00:36:22:	our last presenter,
00:36:22> 00:36:25:	Jenny been certainly last but not least,
00:36:25> 00:36:29:	she's the senior Vice president of Human Resources.
00:36:29> 00:36:32:	At do Realty. In her role she is responsible for
00:36:32> 00:36:33:	developing,
00:36:33> 00:36:38:	communicating and implementing a strategic human
	resources plan that allows
00:36:38> 00:36:41:	us to do Realty's long term business strategy.
00:36:41> 00:36:45:	This includes attracting and retaining the highest qualified candidates for
00:36:45> 00:36:46:	open positions.
00:36:46> 00:36:52:	Structuring and administering competitive. Benefit packages and compensation systems.
00:36:52> 00:36:56:	Developing and administering a performance management system.
00:36:56> 00:37:00:	Providing training and development. Managing employee relations.
00:37:00> 00:37:05:	An overseeing succession management. Jenny oversee do proteins,
00:37:05> 00:37:10:	Wellness Council diversity and Inclusion Council and Community partnership with
00:37:10> 00:37:11:	the American Red Cross.
00:37:11> 00:37:15:	She is a member of the Society for Human Resource
00:37:15> 00:37:15:	Management.
00:37:15> 00:37:20:	You allow women's leadership initiative answers on the National Association
00:37:20> 00:37:26:	or real estate investment trusts diversity through dividends advisory committee.
00:37:26> 00:37:29:	Jenny, welcome and we will look forward to your presentation.
00:37:29> 00:37:29:	Thank
00:37:30> 00:37:31:	you, thanks for having me.
00:37:31> 00:37:34:	I'm going to speak a little bit today about diversity
00:37:34> 00:37:37:	and inclusion at Duke Realty and also talked a little
00:37:37> 00:37:40:	bit about our gender pay equity and then give you
00:37:40> 00:37:43:	some ideas and some tips on what we're doing here
00:37:43> 00:37:43:	at Duke.
00:37:43> 00:37:48:	Really to make diversity a big priority for associates.

00:37:48> 00:37:50:	So diversity inclusion has been a fabric of Duke Realty.
00:37:50> 00:37:55:	You quit. I'm sorry when I move the slide.
00:37:55> 00:37:57:	Diversity inclusion has been the fabric of Duke Realty for
00:37:57> 00:37:58:	over 20 years.
00:37:58> 00:38:01:	Today our foundation for business Success is a centerpiece of
00:38:01> 00:38:03:	diversity inclusion.
00:38:03> 00:38:05:	We capture this in the four pillars you'll see.
00:38:05> 00:38:10:	Workplace supplier diversity, business development and community outreach.
00:38:10> 00:38:12:	Please move to the next slide.
00:38:12> 00:38:15:	Part of our diversity inclusion is to look at gender
00:38:15> 00:38:16:	pay equity.
00:38:16> 00:38:18:	We do this by job title and salary band.
00:38:18> 00:38:22:	We have four touchpoints throughout the year to review gender
00:38:22> 00:38:22:	pay.
00:38:22> 00:38:27:	At the hiring stage, the midyear reviews at talent review
00:38:27> 00:38:29:	and also at year end.
00:38:29> 00:38:33:	You can advance it. This chart shows our results.
00:38:33> 00:38:37:	The average percent of female total compensation to male conversation
00:38:37> 00:38:40:	by job title that have both men and women in
00:38:40> 00:38:41:	them is 100.2%.
00:38:41> 00:38:44:	As you can see, we feel pretty good about where
00:38:44> 00:38:45:	we are today.
00:38:45> 00:38:48:	However, we feel we should go a little bit further
00:38:48> 00:38:51:	and have an outside analyst review our data to make
00:38:51> 00:38:54:	sure we're covering what we need to be covering.
00:38:54> 00:38:56:	Please go to next slide.
00:38:56> 00:38:59:	Next I'll share some programs that have helped us with
00:38:59> 00:39:01:	our DNI initiatives,
00:39:01> 00:39:04:	value and people. We call it our VIP program.
00:39:04> 00:39:07:	This requires hiring managers to have a diverse slate of
00:39:07> 00:39:09:	candidates for all open positions.
00:39:09> 00:39:10:	It requires a CEO approval.
00:39:10> 00:39:12:	If they do not, and I can tell you no
00:39:12> 00:39:15:	one has tried to get the CEO to agree to
00:39:15> 00:39:17:	not have a diverse slate of candidates.
00:39:17> 00:39:20:	We are very fortunate that did really to have our
00:39:20> 00:39:22:	CEO behind diversity inclusion.
00:39:22> 00:39:24:	And as you can see,
00:39:24> 00:39:28:	some of we have had some movement over the last

00:39:29 --> 00:39:32: As you see, we first started in 2010. 00:39:32 --> 00:39:34: Our minority was at 9.5% 00:39:35 --> 00:39:36: and it moved to 13% 00:39:36 --> 00:39:41: in 2019. Also are women went from 39.5%, two 1010 to 46% in 2019. 00:39:41 --> 00:39:43: 00:39:43 --> 00:39:46: At last year alone, our new hires, 00:39:46 --> 00:39:48: we really focused on the top of mid level, 00:39:48 --> 00:39:51: diverse and female Kansas and 67% 00:39:51 --> 00:39:55: of our new hires and 2019 or diverse or they 00:39:55 --> 00:39:56: were females. 00:39:56 --> 00:39:58: Also in 2019, our promotions, 00:39:58 --> 00:40:02: 18% of our promotions were diverse associates and 45.5% 00:40:02 --> 00:40:06: were female associates. Move next slide please. 00:40:08 --> 00:40:12: Other successful programs that we've had our the Diversity Inclusion 00:40:12 --> 00:40:14: Council we've had for over 20 years. 00:40:14 --> 00:40:17: Our Executive mentoring program for diverse and female associate's and 00:40:17 --> 00:40:19: also our diverse interview panel, 00:40:19 --> 00:40:22: which we implemented in 2020. 00:40:22 --> 00:40:24: Next slide, please. And Lastly, 00:40:24 --> 00:40:28: a new partnership that we established this year's paradigm for 00:40:28 --> 00:40:28: parity. 00:40:28 --> 00:40:31: We found that we believe in the mission statements that 00:40:31 --> 00:40:32: they do as well. 00:40:32 --> 00:40:36: One is the continued to eliminate unconscious bias and two 00:40:36 --> 00:40:40: to significantly increase the number of women in senior roles. 00:40:40 --> 00:40:42: So that's that's what I have for today and I'd 00:40:42 --> 00:40:44: love to hear any comments or questions. 00:40:44 --> 00:40:44: Thank you. 00:40:46 --> 00:40:48: Alright, thank you very much. 00:40:48 --> 00:40:53: Jennie Ann for the participants who are viewing and listening 00:40:53 --> 00:40:54: to the summit. 00:40:54 --> 00:40:58: This is your time to provide your questions in the 00:40:58 --> 00:40:58: Q&A box. 00:40:59 --> 00:41:01: There you see on your screen. 00:41:01 --> 00:41:03: While you are doing that I have a couple of 00:41:03 --> 00:41:06: questions that I would like to ask of some of 00:41:06 --> 00:41:08: our panel is just to get us started. 00:41:08 --> 00:41:11: For you, Jenny, because you just ended and want to 00:41:11 --> 00:41:12: talk about governance,

00:39:28 --> 00:39:29:

nine years.

00:41:12 --> 00:41:16: structure and John like for you to weigh in on 00:41:16 --> 00:41:17: this as well. 00:41:17 --> 00:41:19: When we talk about DI diversity, 00:41:19 --> 00:41:24: equity and inclusion. Do you think that is important for 00:41:24 --> 00:41:25: any organization, 00:41:25 --> 00:41:28: whether the company or Department, 00:41:28 --> 00:41:31: to have someone who is dedicated as the DEI officer within the organizational structure? 00:41:31 --> 00:41:34: 00:41:38 --> 00:41:42: In terms of integrating these various policies and let me 00:41:42 --> 00:41:44: just provide a little bit of context. 00:41:44 --> 00:41:46: Great Peter Drucker, the management Guru, 00:41:46 --> 00:41:50: says that what gets measured gets improved. 00:41:50 --> 00:41:52: So obviously data is important, 00:41:52 --> 00:41:53: which is why we're here talking about this today. 00:41:53 --> 00:41:57: So from ADI Officer and somebody who carries that that 00:41:57 --> 00:42:00: flag within the organization, 00:42:00 --> 00:42:03: do you think that role is very important to have? 00:42:03 --> 00:42:03: 00:42:03 --> 00:42:06: do think that's yeah, I do think that's very important. 00:42:06 --> 00:42:09: How we do it here at Duke Realty and I kind of like it this way. 00:42:09 --> 00:42:10: We have it in several different areas. 00:42:10 --> 00:42:12: 00:42:12 --> 00:42:14: Of course I oversee it, 00:42:14 --> 00:42:17: but we have a diversity and inclusion Council who we 00:42:17 --> 00:42:20: have a chairperson and we have a 9 Member Council 00:42:20 --> 00:42:22: who is involved in diversity, 00:42:22 --> 00:42:26: inclusion and then we also have a corporate responsibility of 00:42:26 --> 00:42:30: EP and so she brings in social responsibility into her 00:42:30 --> 00:42:31: program as well. So what I like about it is that. 00:42:31 --> 00:42:33: 00:42:33 --> 00:42:37: It's not just one person with the ideas and thoughts. 00:42:37 --> 00:42:39: I mean, it's really a collective collaboration of a lot 00:42:39 --> 00:42:40: of associates. 00:42:40 --> 00:42:42: Here Dick reality and I think it's really making a 00:42:42 --> 00:42:42: difference. 00:42:45 --> 00:42:46: Now what are your thoughts? 00:42:48 --> 00:42:51: I really like the approach that there was just presented 00:42:51 --> 00:42:51: to us, 00:42:51 --> 00:42:54: and one of the challenges we haven't rises that the 00:42:54 --> 00:42:57: idea of stablishing a position of Addyi officer or something 00:42:57 --> 00:42:57: like that. 00:42:57 --> 00:43:00: It's just not feasible and I know Brian kind of

00:43:00> 00:43:02:	rattled off a lot of the stuff that we've done
00:43:02> 00:43:05:	and then we talked about comma as an organization that
00:43:05> 00:43:07:	we do, but we don't list ikli were only 11
00:43:07> 00:43:09:	full time staff members,
00:43:09> 00:43:11:	so hiring somebody just for DI doesn't make a whole
00:43:11> 00:43:13:	lot of financial sense for us,
00:43:13> 00:43:16:	but we do instead is something similar to what Jenny
00:43:16> 00:43:17:	talked about.
00:43:17> 00:43:19:	We have staff members that are part of a.
00:43:19> 00:43:22:	DI in racial equity kind of working group.
00:43:22> 00:43:25:	Committee that works very closely with our Board of Directors
00:43:25> 00:43:27:	to make sure that whatever it is that we're doing
00:43:27> 00:43:28:	as an organization,
00:43:28> 00:43:31:	our initiatives are being advanced in this way that the
00:43:31> 00:43:34:	training and kind of professional development opportunities for staff are
00:43:34> 00:43:36:	where they need to be so that we have the
00:43:36> 00:43:38:	kinds of cultural competency to be able to work in
00:43:38> 00:43:41:	whatever community is within our footprint and be able to
00:43:41> 00:43:42:	do our jobs really,
00:43:42> 00:43:44:	really well as well as make sure that what we're
00:43:44> 00:43:47:	doing as far as our internal workings arise or adjust
00:43:47> 00:43:48:	as well.
00:43:48> 00:43:49:	So we've done things like.
00:43:49> 00:43:51:	Change the way that we do our hiring policies that
00:43:52> 00:43:54:	changed the ways that we've structured our job postings in
00:43:54> 00:43:56:	the way that we've kind of talked about.
00:43:56> 00:43:58:	What we do to make sure that people who are
00:43:58> 00:44:02:	interested in applying here recognized that we are an organization
00:44:02> 00:44:03:	that values equity,
00:44:03> 00:44:06:	that values diversity, that values inclusion,
00:44:06> 00:44:08:	and it's not just a tagline that's put on a
00:44:08> 00:44:09:	website or a business card,
00:44:09> 00:44:10:	or a piece of promo material.
00:44:10> 00:44:12:	We want to make sure that that's the vibe that
00:44:12> 00:44:13:	we're giving off,
00:44:13> 00:44:15:	and people realize that you know,
00:44:15> 00:44:17:	this is what our organization is all about.
00:44:17> 00:44:19:	This is what we do and they're comfortable doing business
00:44:19> 00:44:21:	with us in that regard.
00:44:21> 00:44:23:	So that's what our committees are all about.

00:44:23> 00:44:26:	That's what this kind of staff discussions that I mentioned
00:44:26> 00:44:27:	earlier.
00:44:27> 00:44:28:	I talked about one of 'em that's been one of
00:44:28> 00:44:29:	a series that we've had.
00:44:29> 00:44:32:	We kind of just talk openly and honestly about these
00:44:32> 00:44:33:	sorts of things,
00:44:33> 00:44:35:	and it's helped really much too,
00:44:35> 00:44:37:	that we've had this kind of culture where we have
00:44:37> 00:44:39:	a lot of established trust with the people that we
00:44:39> 00:44:41:	work with that we feel comfortable enough being open and
00:44:41> 00:44:43:	honest in these sorts of discussions.
00:44:43> 00:44:45:	And if y'all don't have that work on,
00:44:45> 00:44:47:	that is kind of a first step before you can
00:44:47> 00:44:48:	get to that point.
00:44:48> 00:44:51:	'cause it doesn't do any good having a conversation.
00:44:51> 00:44:53:	For everyone, just kind of sitting awkwardly quietly in a
00:44:53> 00:44:54:	room,
00:44:54> 00:44:56:	doesn't want to say that they would have undermined because
00:44:56> 00:44:59:	that kind of culture of information sharing isn't there yet.
00:44:59> 00:45:01:	So that's the approach that we've taken.
00:45:01> 00:45:03:	It rides, I feel like it works really good for
00:45:03> 00:45:05:	small organizations,
00:45:05> 00:45:07:	and hopefully there's some negative information that y'all can take
00:45:07> 00:45:09:	back that will be helpful with the organization.
00:45:11> 00:45:13:	Very good John. Don't go on mute just yet because
00:45:13> 00:45:15:	I want to follow up a little bit on methodology
00:45:15> 00:45:18:	in terms of data analysis and working with various partners
00:45:18> 00:45:20:	here in Saint Louis region.
00:45:20> 00:45:23:	What is the methodology that you used to analyze the
00:45:23> 00:45:27:	data and how versus that data for various partners from
00:45:27> 00:45:27:	city,
00:45:27> 00:45:30:	local government, to nonprofit organizations?
00:45:30> 00:45:34:	And then how? Does it inform the decision making process?
00:45:35> 00:45:37:	Well, a lot of that will really change based on
00:45:37> 00:45:39:	the kind of data that we're working into.
00:45:39> 00:45:40:	The community that we're working in,
00:45:40> 00:45:43:	and a lot of the methodology will depend on what
00:45:43> 00:45:44:	our research questions are.
00:45:44> 00:45:48:	So if we're looking to understand Community indicators and
00:45:48> 00:45:51:	community data from an economic lens will look at certain economic

00:45:51 --> 00:45:53: we may look at other things for housing. 00:45:53 --> 00:45:55: If we're doing specific housing indicators, 00:45:55 --> 00:45:58: things of that nature, something that we do a lot 00:45:58 --> 00:46:00: of rises that we will take a look and try 00:46:00 --> 00:46:01: to track neighborhood change. 00:46:01 --> 00:46:03: That's a big part of what we do is part 00:46:03 --> 00:46:05: of the National Neighborhood Indicators Partnership. 00:46:05 --> 00:46:08: So we're concerned with where things happening. 00:46:08 --> 00:46:11: Location matters where they're happening and how does all this 00:46:11 --> 00:46:13: stuff kind of play into what works for Saint Louis. 00:46:13 --> 00:46:17: So instead of trying to reinvent the wheel every time, 00:46:17 --> 00:46:19: we have kind of a set set of indicators, 00:46:19 --> 00:46:21: those 20 some of 'em that we have determined to 00:46:21 --> 00:46:24: be the most reliable for detecting change in the city 00:46:24 --> 00:46:27: of Saint Louis and the surrounding areas in our Metro 00:46:27 --> 00:46:30: region, that would not necessarily be the same set of 00:46:30 --> 00:46:31: indicators. 00:46:31 --> 00:46:34: If I was in Baltimore or Boston or San Francisco, 00:46:34 --> 00:46:37: Detroit. Because every community is different and how you measure 00:46:37 --> 00:46:38: change in those areas, 00:46:38 --> 00:46:40: it's going to be a little bit different as well. 00:46:40 --> 00:46:42: So we do a lot of data gathering. 00:46:42 --> 00:46:45: We work with what sources the city has to get things like building permit data and tax assessor data and 00:46:45 --> 00:46:48: 00:46:48 --> 00:46:50: things of that nature. 00:46:50 --> 00:46:52: We get a lot of data from the Census Bureau. 00:46:52 --> 00:46:55: We have a lot of emojis with other organizations that 00:46:55 --> 00:46:57: are data sharing sort of steps so that we get 00:46:57 --> 00:46:59: access to their information. 00:46:59 --> 00:47:01: So an alarm like to use it for certain things 00:47:01 --> 00:47:03: they get access to some of the stuff that we 00:47:03 --> 00:47:06: do and we really try to build this collaborative approach 00:47:06 --> 00:47:08: with all the other organizations that we. 00:47:08 --> 00:47:10: Work with to be able to have a well rounded 00:47:10 --> 00:47:11: understanding of what's going on, 00:47:11 --> 00:47:14: and that's something else would avoid people you bring into 00:47:14 --> 00:47:17: a project and help give them a little bit of 00:47:17 --> 00:47:17: ownership of it. 00:47:17 --> 00:47:20: The easier it is for them to have Frank conversations

00:45:51 --> 00:45:51:

filters,

00:47:20 --> 00:47:21: with you about it, 00:47:21 --> 00:47:23: the easier it is to go into the neighborhoods and 00:47:23 --> 00:47:25: start talking to residents to be able to have that 00:47:25 --> 00:47:27: kind of data validation working back and forth. 00:47:27 --> 00:47:29: And then when it comes down to actually do a 00:47:29 --> 00:47:31: number crunching and things like that, 00:47:31 --> 00:47:33: I'm a big fan of whatever program you're comfortable with, 00:47:33 --> 00:47:35: so I do a lot of stuff in Excel. 00:47:35 --> 00:47:37: I do a lot of stuff in Tableau. 00:47:37 --> 00:47:40: I know people that do similar sorts of things using. 00:47:40 --> 00:47:43: This database is, or my SQL databases and our scripts 00:47:43 --> 00:47:46: to kind of analyze data and do lots of really 00:47:46 --> 00:47:47: fun cool stuff with it. 00:47:47 --> 00:47:48: All of that is valid. 00:47:48 --> 00:47:51: whatever kind of tool you used to working in is 00:47:51 --> 00:47:53: valid and it you know it's just like any other 00:47:53 --> 00:47:55: kind of tool that we use for fixing things around 00:47:55 --> 00:47:58: the House and working on your parents all about the 00:47:58 --> 00:48:00: right tool for the job and what you feel like 00:48:00 --> 00:48:02: you can use versus having somebody else come out and 00:48:02 --> 00:48:04: help you with it. So to that extent, 00:48:04 --> 00:48:06: use whatever you're comfortable with, 00:48:06 --> 00:48:09: ask lots of questions, have lots of conversations with people, 00:48:09 --> 00:48:11: and that's what I use as far as my methodology 00:48:11 --> 00:48:13: to get things working the way that they are. 00:48:15 --> 00:48:18: Alright, very good. Thank you John for that the last 00:48:18 --> 00:48:21: question we have a few questions beginning to come in 00:48:21 --> 00:48:24: more questions I'd like to ask and they would direct 00:48:24 --> 00:48:27: this to rocks and in terms of the development lens 00:48:27 --> 00:48:29: as well as Azul in terms of the authority over 00:48:29 --> 00:48:32: data that you talked about earlier in your presentation. 00:48:32 --> 00:48:35: Where do you see the trans going for data collection? 00:48:35 --> 00:48:37: What value do you see in the data that you're 00:48:38 --> 00:48:41: collecting today versus the data needed for the future? 00:48:41 --> 00:48:43: And so we can begin with? 00:48:43 --> 00:48:47: Let's begin with you roszell entirely authority over the data 00:48:47 --> 00:48:49: and who interpret that data. 00:48:53 --> 00:48:53: We have your mute. 00:48:56 --> 00:49:00: The answer question authority over their data is coming more 00:49:00 --> 00:49:01: and more apparent. 00:49:01 --> 00:49:07: John Point out to gain more better standing up like. 00:49:07 --> 00:49:12: Who is it resulted in the communities like not acting,

00:49:12> 00:49:17:	acting with them, adding. His commitment signing what so valued
00:49:17> 00:49:21:	and what it is an open portents insoles to personal
00:49:21> 00:49:27:	experience and what is their reality in those communities every
00:49:27> 00:49:29:	day of their lives we had to cover Institute and
00:49:30> 00:49:31:	the market is data initiative.
00:49:31> 00:49:36:	It's a paramount perspective. We're trying to spring for that.
00:49:37> 00:49:42:	Communities were researching in or the defect.
00:49:42> 00:49:47:	The permit. The room. Rounded experience that you couldn't just
00:49:47> 00:49:49:	get the numbers on.
00:49:51> 00:49:54:	And she said question about trends.
00:49:54> 00:49:58:	My understanding about like. Big Data is becoming more of
00:49:58> 00:50:02:	a thing and like gaining massive mountain information about each
00:50:02> 00:50:04:	individual lifestyle and how,
00:50:04> 00:50:08:	but they want to decide what not to build more
00:50:08> 00:50:13:	integrated society around the Internet of Things.
00:50:13> 00:50:16:	Like nearly every object around that was connected to Internet,
00:50:16> 00:50:20:	something from passion. So I feel like it's less about
00:50:20> 00:50:24:	type and more about the different quantity of data you
00:50:24> 00:50:25:	can gather about a person,
00:50:25> 00:50:29:	individuals life question
00:50:29> 00:50:31:	and I said, I know you have a little bit
00:50:31> 00:50:32:	of audio difficulty there,
00:50:32> 00:50:34:	so we do wanna apologize to all participants window.
00:50:34> 00:50:37:	Sometimes even in this new age of technology we can
00:50:37> 00:50:38:	have some challenges,
00:50:38> 00:50:40:	so we will continue to work on on that.
00:50:40> 00:50:42:	But I think Brazil a little bit of what you
00:50:42> 00:50:43:	mentioned before.
00:50:43> 00:50:44:	Something that I think is very important.
00:50:44> 00:50:46:	When it comes to data.
00:50:46> 00:50:49:	Bad decisions should not be data driven.
00:50:49> 00:50:51:	I believe they should be data informed.
00:50:51> 00:50:52:	I believe like you mentioned before,
00:50:52> 00:50:55:	having this context of. The light,
00:50:55> 00:50:59:	the lived experience of communities and of individuals is important
00:50:59> 00:51:02:	to be able to wait into the data itself to
00:51:02> 00:51:05:	make sure that you have a full fledged perspective.
00:51:05> 00:51:07:	So I think that's very important.

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00:51:07 --> 00:51:08:
                          I want to thank you for sharing,
00:51:08 --> 00:51:10:
                          sharing that as well. OK,
00:51:11 --> 00:51:13:
                          so at this time we do have a few questions
00:51:13 --> 00:51:15:
                          for our participants.
00:51:15 --> 00:51:16:
                          I'm sorry rocks and rocks and you want to weigh
00:51:16 --> 00:51:17:
                          in on that that question there.
00:51:20 --> 00:51:23:
                          Mute there. OK, so I was just having a little
00:51:23 --> 00:51:25:
                          trouble with my iPad for a second,
00:51:25 --> 00:51:28:
                          so I apologize for that.
00:51:28 --> 00:51:31:
                          I would say in terms of.
00:51:31 --> 00:51:35:
                          We're always trying to improve the quality of the data
00:51:35 --> 00:51:36:
                          that we're collecting,
00:51:36 --> 00:51:41:
                          and it is key that we have everybody participating in
00:51:41 --> 00:51:45:
                          in providing the data that is necessary and often that's
00:51:45 --> 00:51:47:
                          not necessarily the case,
00:51:47 --> 00:51:51:
                          but it's. The part of the problem is that it's
00:51:51 --> 00:51:55:
                          data is time consuming to collect the data and gather
00:51:55 --> 00:51:59:
                          the data and evaluate the data is very time consuming
00:51:59 --> 00:52:03:
                          and a lot of times people we just don't have
00:52:03 --> 00:52:07:
                          the resources as a community to keep track of the
00:52:08 --> 00:52:12:
                          data and I think that's where as a community in
00:52:12 --> 00:52:14:
                          order to. Be better at at.
00:52:14 --> 00:52:19:
                          Implementing the various different tools that the city has an
00:52:19 --> 00:52:24:
                          measuring how well we're doing it is simply just.
00:52:24 --> 00:52:28:
                          Having the resources to gather and then analyze that data,
00:52:28 --> 00:52:30:
                          and I believe we are lacking there as a community.
00:52:33 --> 00:52:35:
                          Thank you for sharing that rockson.
00:52:35 --> 00:52:37:
                          OK, so at this time we will open the floor
00:52:37 --> 00:52:41:
                          to the questions that are coming in from our participants.
00:52:41 --> 00:52:43:
                          All right, Brian. This is Amy,
00:52:43 --> 00:52:46:
                          so this question is for rosul.
00:52:46 --> 00:52:49:
                          Can you share a little more about your personal story
00:52:49 --> 00:52:52:
                          and what got you interested in data?
00:52:52 --> 00:52:57:
                          Are there any particular areas or community issues that
                          democratizing
00:52:57 --> 00:52:59:
                          data wants to focus on?
00:53:02 --> 00:53:07:
                          Kate, it's one question to answer the first part.
00:53:07 --> 00:53:11:
                          Sorry, I is in Indianapolis.
00:53:11 --> 00:53:13:
                          When were the campaigns to 10 years?
00:53:13 --> 00:53:16:
                          As I mentioned in my presentation,
00:53:16 --> 00:53:20:
                          what gummy involving data is like through stamp programs to
00:53:20 --> 00:53:23:
                          come into his hosting a couple years back and I
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00:53:23> 00:53:23:	was,
00:53:23> 00:53:28:	um, was called Open Source Initiative where was learning,
00:53:28> 00:53:29:	coding and programming language system,
00:53:29> 00:53:41:	HTML, JavaScript and CSS. I've been doing it for years.
00:53:41> 00:53:44:	One idea was to start this initiative since data was
00:53:45> 00:53:46:	becoming such a big thing,
00:53:46> 00:53:49:	particularly big data, and for institutions,
00:53:49> 00:53:53:	governments and nonprofits to start our own data initiative through
00:53:53> 00:53:57:	our lands or understanding that community should have an understanding
00:53:58> 00:54:00:	of data science and data analysis to have.
00:54:00> 00:54:03:	More control about how data is interpreted,
00:54:03> 00:54:05:	and now the narrative is developed.
00:54:08> 00:54:12:	One project focused on the data democratizing data initiative is
00:54:12> 00:54:16:	working on is he was trying to research on housing
00:54:16> 00:54:17:	fictions in Indianapolis.
00:54:17> 00:54:21:	ZIP codes and demographics such as race,
00:54:21> 00:54:25:	gender and age within Indianapolis.
00:54:25> 00:54:28:	Counties. That's when the major progress.
00:54:28> 00:54:33:	We focus on the different sectors result is around education,
00:54:33> 00:54:39:	code entrepreneurship, like how many black businesses have been closed
00:54:39> 00:54:43:	due to introduction Covanta Society.
00:54:43> 00:54:44:	If that is the question it leave
00:54:45> 00:54:46:	I can do this. I think it does,
00:54:46> 00:54:48:	and I think you're sharing your experience and how you
00:54:48> 00:54:51:	get involved was very important to the question that was
00:54:51> 00:54:52:	posed,
00:54:52> 00:54:54:	but also some of the things that you're working on
00:54:54> 00:54:54:	now,
00:54:54> 00:54:58:	so that's great work and will continue to champion here
00:54:58> 00:54:59:	a little bit more.
00:54:59> 00:55:01:	And we do have another question.
00:55:01> 00:55:01:	Yes,
00:55:01> 00:55:03:	we do. So this may be for all of you
00:55:04> 00:55:05:	to chime in on.
00:55:05> 00:55:08:	Could the speakers address data on governance?
00:55:08> 00:55:11:	I would be interested in hearing about examples of equitable
00:55:11> 00:55:13:	resident based leadership.
00:55:13> 00:55:16:	Including visa V. The Community Investment district model.
00:55:18> 00:55:21:	Roxanne, would you like to take a run at that

00:55:21> 00:55:22:	one first?
00:55:23> 00:55:28:	Yeah, um so. If you could.
00:55:28> 00:55:31:	So I know I read that earlier and when you
00:55:31> 00:55:32:	talk about.
00:55:34> 00:55:37:	Data on government so and I get what I understand
00:55:37> 00:55:40:	is the leadership within the Community.
00:55:43> 00:55:45:	We really, as far as I know there is not.
00:55:45> 00:55:49:	There is nothing, at least in the city that where
00:55:49> 00:55:54:	we're gathering data as to the leadership throughout the community
00:55:54> 00:55:56:	that that is diverse.
00:55:56> 00:55:57:	Um, about
00:55:57> 00:56:00:	the governance of the Community Improvement District.
00:56:00> 00:56:02:	The Board of Directors, who obviously maybe a Detroit is
00:56:02> 00:56:03:	arowana
00:56:03> 00:56:07:	community why I'm seeing Community Investment District versus a community
00:56:07> 00:56:11:	Improvement District so maybe they were referring to Community improvement
00:56:11> 00:56:12:	districts.
00:56:12> 00:56:15:	Um, which is something that we have here in Kansas
00:56:15> 00:56:19:	City and the way this statue works within a community
00:56:19> 00:56:23:	Improvement District in the state of Missouri.
00:56:23> 00:56:27:	You have to be depending on the type of district
00:56:27> 00:56:30:	you have to live within the district,
00:56:30> 00:56:33:	and sometimes those districts are very small.
00:56:33> 00:56:36:	And there may not be diversity within that district.
00:56:36> 00:56:40:	Also, many of them are controlled by the property owners
00:56:40> 00:56:44:	and those who own property within the district.
00:56:44> 00:56:48:	And so there. There may not be a level of
00:56:48> 00:56:52:	diversity in in that regard on some of our community
00:56:52> 00:56:54:	improvement districts,
00:56:54> 00:56:57:	but I think what threw me off there was the
00:56:57> 00:57:01:	the comment or the reference to Community Investment District.
00:57:01> 00:57:06:	Um? But there is nothing that.
00:57:06> 00:57:10:	That Kansas City has a policy on or that it
00:57:10> 00:57:12:	set out in the statute.
00:57:12> 00:57:16:	It's really those who are governing or running that the
00:57:16> 00:57:18:	property owners in the district.
00:57:18> 00:57:21:	And depending on how it is established,
00:57:22> 00:57:25:	so in Missouri we know that there are special business
00:57:25> 00:57:28:	district and there are different types of business districts

- Community 00:57:28 --> 00:57:30: Improvement District being one of those so. 00:57:30 --> 00:57:34: That's a good point there in terms of clarification. 00:57:34 --> 00:57:35: Anybody else want to answer that question? 00:57:35 --> 00:57:37: You want to take a run at that one. 00:57:38 --> 00:57:40: Yeah, I think that's something that we've seen here Locali 00:57:41 --> 00:57:41: in Saint Louis. 00:57:41 --> 00:57:44: That's been really helpful for any of these kind of 00:57:44 --> 00:57:45: hyper local districts.
  - 00:57:45 --> 00:57:47: We they said, it's SPD's things like that,
  - 00:57:47 --> 00:57:50: but making sure that you're able to work with people
  - 00:57:50 --> 00:57:53: who are residents of the community to get them involved
  - 00:57:53 --> 00:57:55: under these boards of directors and try to see what
  - 00:57:55 --> 00:57:57: you can do to make sure that that board of
  - 00:57:57 --> 00:58:00: directors is representative of the people that live and work
  - 00:58:00 --> 00:58:01: in that area as possible.
  - 00:58:01 --> 00:58:03: And a lot of times there's this kind of just 00:58:04 --> 00:58:06: default mindset that we fall into that says,
  - 00:58:06 --> 00:58:08: you know what we need to get all the big 00:58:08 --> 00:58:09: stake holders of the table.
  - 00:58:09 --> 00:58:10: We need to move them along.
  - 00:58:10 --> 00:58:13: In figure out kind of just what their needs are
  - 00:58:13 --> 00:58:14: and how can we make them happy.
  - 00:58:14 --> 00:58:17: And when that happens the neighbors feel like they get
  - 00:58:17 --> 00:58:18: left behind.
  - 00:58:18 --> 00:58:19: So I'm a big fan of having this kind of
  - 00:58:19 --> 00:58:22: dual board approach where you have one that's the actual
  - 00:58:22 --> 00:58:25: governing board of the organization that is representative of
    - the
  - 00:58:25 --> 00:58:27: people that live, work and play there,
  - 00:58:27 --> 00:58:30: and another one that's kind of this advisory group of
  - 00:58:30 --> 00:58:33: the stakeholders are the people that are traditionally the
    - board
  - 00:58:33 --> 00:58:35: members that get brought along to the table.
  - 00:58:35 --> 00:58:37: And as we know there's a lot of challenges with
  - 00:58:37 --> 00:58:37: that.
  - 00:58:37 --> 00:58:39: There's commitment issues. These are people that are,
  - 00:58:39 --> 00:58:40: you know, pouring their heart with.
  - 00:58:40 --> 00:58:43: Souls into small businesses, and while they really want to
  - 00:58:43 --> 00:58:44: help,
  - the mileage is Sara Lee have time to dedicate to 00:58:44 --> 00:58:46:
  - 00:58:46 --> 00:58:47: governing structures,
  - 00:58:47 --> 00:58:50: but still want to be involved having them in an

00:58:50> 00:58:53:	advisory role allows them to participate in the process,
00:58:53> 00:58:55:	allows them to have a say in what's going on,
00:58:55> 00:58:58:	but also respects the character of the neighborhood and
	respects
00:58:58> 00:59:00:	the neighbors and the people that live there.
00:59:00> 00:59:02:	So that's something that I see that's been very useful,
00:59:02> 00:59:04:	invariant, active and effective, and it's the kind of thing
00:59:04> 00:59:06:	that you can definitely get a lot of pushback from
00:59:07> 00:59:07:	when people say.
00:59:07> 00:59:08:	Why are you shutting me out?
00:59:08> 00:59:11:	Why you doing this while you involving?
00:59:11> 00:59:13:	Due to the fact that know anything about how this
00:59:13> 00:59:14:	works and things like that,
00:59:14> 00:59:17:	and I would encourage you to not underestimate people,
00:59:17> 00:59:19:	make sure that you're bringing folks to the table that
00:59:19> 00:59:21:	are competent and know what's going on.
00:59:21> 00:59:24:	So if there's a local neighborhood organization or local
	Community
00:59:24> 00:59:26:	Development Corporation at the neighborhood level,
00:59:26> 00:59:27:	that can help assist you.
00:59:27> 00:59:30:	And trying to figure out who should be part of
00:59:30> 00:59:30:	this board.
00:59:30> 00:59:33:	Talk to them. Don't these connections and see what you
00:59:33> 00:59:35:	can do to make sure that the boards and
00:59:35> 00:59:38:	the government structures local your representative 'cause that's how you're
00:59:38> 00:59:39:	going to get up with the attitude.
00:59:41> 00:59:44:	Alright thank you Roxanne and John on that Amy this
00:59:44> 00:59:45:	question we have yes
00:59:45> 00:59:47:	the next ones for Jenny.
00:59:47> 00:59:50:	You have made a lot of progress on your diversity
00:59:50> 00:59:50:	initiatives.
00:59:50> 00:59:53:	However, given the current social unrest,
00:59:53> 00:59:55:	do you think that more could be done given your
00:59:55> 00:59:57:	current success in your initiative?
00:59:58> 01:00:01:	Oh for sure, that's one thing I think that we
01:00:01> 01:00:05:	do a great job of we we constantly are looking
01:00:06> 01:00:06:	at things,
01:00:06> 01:00:08:	changing things or things aren't working.
01:00:08> 01:00:12:	We definitely are going to look at ways to make
04:00:42 > 04:00:42-	, 9 9
01:00:12> 01:00:13:	improvements.
01:00:12> 01:00:13: 01:00:13> 01:00:17:	

01:00:17 --> 01:00:20: I was very proud of our Diversity Inclusion Council. 01:00:20 --> 01:00:24: They immediately put together a panel of five are black 01:00:24 --> 01:00:28: Associates and they spoke on what it was like to 01:00:28 --> 01:00:28: be. 01:00:28 --> 01:00:32: Black in America. And it was a great conference. 01:00:32 --> 01:00:34: Great setting for our associates to hear. 01:00:34 --> 01:00:38: Ask questions and to talk about how we can be 01:00:38 --> 01:00:41: part of the change and we're going to have another 01:00:41 --> 01:00:42: session. 01:00:42 --> 01:00:45: The panel discussion and October. 01:00:45 --> 01:00:49: It's just kind of part two of our racial inequality's, 01:00:49 --> 01:00:53: so we definitely are listening and looking at ways that 01:00:53 --> 01:00:55: we can continue to improve. 01:00:55 --> 01:00:56: Diversity inclusion at Duke Realty. 01:00:56 --> 01:00:59: I think it's always changing and I think there's always 01:00:59 --> 01:01:00: things that we could do. 01:01:00 --> 01:01:02: Do better and to do different and so that's a 01:01:02 --> 01:01:05: great thing about Duke really is that we're willing to 01:01:05 --> 01:01:06: make those changes. 01:01:08 --> 01:01:11: Can you give me? Just follow up briefly in terms 01:01:11 --> 01:01:13: of what you have seen from some of your colleagues 01:01:13 --> 01:01:17: in other businesses through the Society of Human Resource Management? 01:01:17 --> 01:01:20: What do they talk about in terms of game changing? 01:01:20 --> 01:01:22: We're just kind of really what is happening in terms 01:01:22 --> 01:01:23: of discussion. I would say right now is what I see and 01:01:25 --> 01:01:29: 01:01:29 --> 01:01:31: what I hear is. 01:01:31 --> 01:01:33: Really getting more involved with our diverse, 01:01:33 --> 01:01:37: so she's in our organization asking them what they want, 01:01:37 --> 01:01:38: what they see we're doing, 01:01:38 --> 01:01:40: well, what, see what improvements we can do. 01:01:40 --> 01:01:42: 'cause I think a lot of times I think someone 01:01:42 --> 01:01:42: may be. 01:01:42 --> 01:01:43: John may have said it. 01:01:43 --> 01:01:46: You know, a lot of times you know organizations or 01:01:46 --> 01:01:46: companies, 01:01:46 --> 01:01:49: or put all these great programs in place and doing 01:01:49 --> 01:01:49: these great things. 01:01:49 --> 01:01:52: But are they? Is it really hitting the nail on 01:01:52 --> 01:01:53: the head?

01:00:17 --> 01:00:17:

going on,

01:01:53> 01:01:55:	I mean, our associates are diverse associates.
01:01:55> 01:01:56:	Are they happy with that?
01:01:56> 01:01:58:	ls it really really an added value?
01:01:58> 01:02:00:	And so we to be honest,
01:02:00> 01:02:01:	we have never really asked.
01:02:01> 01:02:04:	I mean, we've done all these great things and we
01:02:04> 01:02:06:	have engagement surveys and things like that.
01:02:06> 01:02:09:	And we usually Skype score very high on our engagement
01:02:09> 01:02:11:	surveys and diversity inclusion,
01:02:11> 01:02:13:	but to actually have a group together and say OK,
01:02:13> 01:02:15:	what what's working? What's not working?
01:02:15> 01:02:16:	What should we be doing differently?
01:02:16> 01:02:19:	So that's something that I hear a lot of companies
01:02:19> 01:02:20:	doing today?
01:02:21> 01:02:22:	Thank you for that. OK,
01:02:22> 01:02:24:	maybe we have another question,
01:02:24> 01:02:29:	sure, so can rocks, rocks and if she pops on,
01:02:29> 01:02:33:	expand upon who is analyzing the data for economic cost
01:02:33> 01:02:34:	benefit.
01:02:34> 01:02:37:	Analysis of incentives. Is it City Hall,
01:02:37> 01:02:40:	EDC, etc. And then per John's comments,
01:02:40> 01:02:44:	are there opportunities to validate the data through community discussion?
01:02:44> 01:02:45:	And how can
01:02:45> 01:02:47:	one get involved in this process?
01:02:47> 01:02:51:	Sure, so the data is collected in various ways and
01:02:51> 01:02:56:	in some cases when you talk about cost benefit analysis
01:02:56> 01:02:56:	on.
01:02:56> 01:03:00:	In some cases the the city will hire,
01:03:00> 01:03:04:	or really it's the developer pays for it,
01:03:04> 01:03:06:	but it's engaged by the city or through what is
01:03:06> 01:03:09:	called our Economic Development Corporation of Kansas City,
01:03:09> 01:03:13:	Mo. 8 third party analyst that will review
01:03:13> 01:03:14:	the metrics of the project
01:03:15> 01:03:18:	and look at various different.
01:03:18> 01:03:24:	You know? And usually they're they're tracking the not really
01:03:24> 01:03:30:	the eight racial equity and diversity of a particular project.
01:03:30> 01:03:32:	And how that may have an impact on the community
01:03:32> 01:03:33:	in that regard,
01:03:33> 01:03:38:	but really, they're looking at the metrics related to the
01:03:38> 01:03:42:	costs of delivering services to a particular project,

01:03:42> 01:03:49:	and also the benefits. To the various different taxing jurisdictions,
01:03:49> 01:03:53:	so the cost benefit analysis is fairly limited in the
01:03:53> 01:03:55:	data that it does collect.
01:03:55> 01:03:57:	And again, like I said,
01:03:57> 01:04:01:	it's typically a third party that's doing that when you
01:04:01> 01:04:05:	ask if there's an opportunity for others to get involved
01:04:05> 01:04:06:	in that process.
01:04:06> 01:04:09:	Um Ann and comment on it on that.
01:04:09> 01:04:14:	Obviously there's always the public engagement portion when we're utilizing
01:04:14> 01:04:17:	any any of these economic development incentive tools.
01:04:17> 01:04:20:	But to truly get more substantive,
01:04:20> 01:04:22:	hands-on with that, I would say,
01:04:22> 01:04:27:	you know, reach out to the Economic Development Corporation of
01:04:27> 01:04:28:	Kansas City.
01:04:28> 01:04:33:	Be my recommendation if there's anybody that's interested in helping
01:04:33> 01:04:34:	to gather data.
01:04:34> 01:04:36:	That again, that would be my suggestion.
01:04:38> 01:04:40:	And John Rocks and talked about it,
01:04:40> 01:04:43:	but it seemed like based on the question that was
01:04:43> 01:04:44:	asked.
01:04:44> 01:04:46:	How do people, particularly people of color?
01:04:46> 01:04:48:	How did it get involved in?
01:04:48> 01:04:53:	This decision making process save us a community Improvement District
01:04:53> 01:04:56:	that runs through a certain neighborhood how?
01:04:56> 01:05:01:	What will be your thoughts or suggestions about how?
01:05:01> 01:05:05:	His governing bodies can get people of color included an
01:05:05> 01:05:07:	people who want to get involved.
01:05:07> 01:05:09:	How should they go about doing that?
01:05:09> 01:05:09:	I
01:05:09> 01:05:11:	think a lot of it kind of speaks to this.
01:05:11> 01:05:13:	This really strong amount just kind of personally those that
01:05:13> 01:05:15:	a lot of people have in this country where there's
01:05:15> 01:05:18:	this kind of desire to get involved with something,
01:05:18> 01:05:20:	but you never really sure where to start.
01:05:20> 01:05:22:	And a lot of that just kind of stems from
01:05:22> 01:05:25:	overcoming a lot of mental barriers as far as how
01:05:25> 01:05:26:	you think the world is operating,
01:05:26> 01:05:28:	and for a lot of people,

01:05:28> 01:05:31:	especially residents and neighbors, they have this idea that you
01:05:31> 01:05:33:	know there's all these developers and there's all these people
01:05:34> 01:05:34:	that are,
01:05:34> 01:05:36:	you know, walking around with their fancy degrees,
01:05:36> 01:05:38:	using lots of language in terms that I'm not going
01:05:38> 01:05:39:	to be familiar with,
01:05:39> 01:05:41:	and I'm not sure if I'm going to be.
01:05:41> 01:05:44:	You know comfortable stepping into this kind of environment,
01:05:44> 01:05:47:	but the reality of the situation is when organizations are
01:05:47> 01:05:50:	looking for people to help serve on resident advisory committees
01:05:50> 01:05:52:	or boards of directors and things like that.
01:05:52> 01:05:55:	But going to people they know they're going to people
01:05:55> 01:05:56:	who they can vouch for and say,
01:05:56> 01:05:58:	hey, I know this person.
01:05:58> 01:05:59:	I think they would be a really,
01:05:59> 01:06:01:	really, really good choice for this,
01:06:01> 01:06:03:	and I think we should reach out to them and
01:06:03> 01:06:04:	see if they're interested.
01:06:04> 01:06:06:	So I think the biggest thing is just trying to
01:06:06> 01:06:08:	do what you can to get involved in efforts,
01:06:08> 01:06:10:	locali and whatever that looks like.
01:06:10> 01:06:13:	If you have a neighborhood organization or.
01:06:13> 01:06:17:	Community Development Corporation or somebody that's working locali and just
01:06:17> 01:06:19:	reach out and talk to the people that are part
01:06:19> 01:06:22:	of this and don't be afraid to send an email
01:06:22> 01:06:23:	to executive director and say hey,
01:06:23> 01:06:25:	I'm a really big fan of the work that you're
01:06:25> 01:06:26:	doing.
01:06:26> 01:06:28:	I want to see if there's anything that I could
01:06:28> 01:06:30:	help lend it to these efforts and sit down and
01:06:30> 01:06:32:	have a Cup of coffee with people 'cause odds are
01:06:32> 01:06:34:	they're going to be really happy to make that kind
01:06:34> 01:06:34:	of connection.
01:06:34> 01:06:37:	Of course, socially distance or whenever probate is over or
01:06:37> 01:06:38:	whatever happens,
01:06:38> 01:06:40:	or you know the zoom virtual Cup of coffee kind
01:06:40> 01:06:41:	of thing that's going on right now.
01:06:41> 01:06:44:	Whatever that looks like. Don't be afraid to step out
01:06:44> 01:06:46:	of your shell a little bit,

01:06:46> 01:06:48:	and one of the hardest things about this is that
01:06:48> 01:06:50:	we like to do things that are comfortable to us.
01:06:50> 01:06:53:	We like doing things that are familiar and feel good.
01:06:53> 01:06:54:	And, you know, spark joy,
01:06:54> 01:06:56:	right? So what do we do when we're in these
01:06:56> 01:07:00:	situations where you feel like you're stepping outside of that
01:07:00> 01:07:00:	a little bit?
01:07:00> 01:07:03:	And the answer, at least by experience,
01:07:03> 01:07:06:	has been to get comfortable feeling uncomfortable and know
	that
01:07:06> 01:07:08:	the only way that you really gonna grow and change
01:07:08> 01:07:11:	and be able to have additional experiences that you can
01:07:11> 01:07:13:	blend it so the work of others.
01:07:13> 01:07:14:	Just to say, you know it's going to be a
01:07:14> 01:07:16:	little uncomfortable at first.
01:07:16> 01:07:18:	I recognize that this is a brand new sandbox with
01:07:18> 01:07:19:	new kids,
01:07:19> 01:07:21:	and I'm not necessarily sure what the games are or
01:07:21> 01:07:23:	what the rules are or anything like that.
01:07:23> 01:07:27:	And then will go away once you start getting involved.
01:07:27> 01:07:28:	So pick up the phone,
01:07:28> 01:07:30:	send an email so getting to know the people that
01:07:30> 01:07:33:	are doing the work that you want to get involved
01:07:33> 01:07:34:	in and take it from there.
01:07:34> 01:07:35:	That's how people end up on those names.
01:07:35> 01:07:38:	When somebody who's an elected official says hey,
01:07:38> 01:07:40:	I need people that can be on this committee for
01:07:40> 01:07:40:	this thing.
01:07:40> 01:07:42:	Who do you recommend if they don't know you were
01:07:42> 01:07:44:	never going to recommend you?
01:07:44> 01:07:44:	You're not going to say,
01:07:44> 01:07:46:	hey, I seen this guy that looks a few houses
01:07:46> 01:07:47:	down.
01:07:47> 01:07:48:	He seems alright. Why don't you call him?
01:07:48> 01:07:50:	That's not gonna fly you gotta get out there a
01:07:50> 01:07:52:	little bit kick yourself in the butt to maybe be
01:07:52> 01:07:55:	a little bit more extroverted than you're comfortable with until
01:07:55> 01:07:56:	you get home.
01:07:57> 01:07:59:	Are very good. We got about 15 minutes before we
01:07:59> 01:08:01:	begin our closing remarks.
01:08:01> 01:08:03:	So I think Amy we got more questions.
01:08:03> 01:08:04:	We want to create

01:08:04> 01:08:05:	so there's there's a couple
01:08:05> 01:08:09:	that talk a little bit about the pandemic and census
01:08:09> 01:08:10:	together,
01:08:10> 01:08:12:	so I might combine those in.
01:08:12> 01:08:14:	Whoever wants to respond can do that.
01:08:14> 01:08:19:	So how does the impact of COVID-19 impact this process?
01:08:19> 01:08:23:	Is there anything being done to collect current census and
01:08:23> 01:08:28:	then historically obviously low income renters have been difficult to
01:08:28> 01:08:29:	collect data on?
01:08:29> 01:08:30:	But they're the most vulnerable groups.
01:08:30> 01:08:32:	What can we do to better track these folks that
01:08:32> 01:08:34:	are falling through the cracks?
01:08:38> 01:08:42:	Right, so you mentioned before doing some work on tenant
01:08:42> 01:08:42:	evictions?
01:08:42> 01:08:45:	How about we take the latter part of that question
01:08:45> 01:08:47:	about tenants in terms of being to track them.
01:08:47> 01:08:50:	We would have thoughts on that.
01:08:50> 01:08:50:	I
01:08:50> 01:08:54:	have the treasure. Made a payment?
01:08:54> 01:08:59:	Please do that. One is probably how people actually have
01:08:59> 01:09:04:	so little in relationships with the community and the community.
01:09:04> 01:09:05:	Question guys,
01:09:05> 01:09:07:	we're going to do is if you can just put
01:09:07> 01:09:07:	it on,
01:09:07> 01:09:11:	put your video, stop the video,
01:09:11> 01:09:14:	and then answer. I think they'll give you some more,
01:09:14> 01:09:16:	some more bandwidth, their design.
01:09:16> 01:09:18:	Oh yeah, let's go sounds good.
01:09:19> 01:09:22:	Well, left off is 1 idea is to use build
01:09:22> 01:09:26:	relationships with community members who have good.
01:09:26> 01:09:31:	Social capital with the community at Ashea Place shares with
01:09:31> 01:09:35:	the people that is of concern for consensus and design
01:09:35> 01:09:37:	group groups and demographics.
01:09:37> 01:09:42:	Um, actually 'cause, frankly speaking a lot of 'em.
01:09:42> 01:09:46:	These demographics don't necessarily trust these institutions.
01:09:46> 01:09:50:	Together, this information, regardless of reason for the census or
01:09:50> 01:09:53:	for any other projects as these communities are used to
01:09:53> 01:09:56:	these type of things happening and never gain benefit from
01:09:56> 01:09:58:	it or actually getting some detriment from it.

01:09:58> 01:10:01:	And so that's when I did have.
01:10:01> 01:10:05:	It's a build actual genuine relationship with communities to
	have
01:10:05> 01:10:07:	and frankly there's no quick,
01:10:07> 01:10:11:	easy solution if that's what you're looking for.
01:10:11> 01:10:14:	Miss too many particular damages that's been going on for
01:10:14> 01:10:15:	years for decades,
01:10:15> 01:10:20:	and these communities, and so it will probably take along.
01:10:20> 01:10:25:	Human relationship type of. Fixing to center
01:10:25> 01:10:28:	point. That's a good point because again,
01:10:28> 01:10:31:	having relationships with people who live in the neighborhood to
01:10:31> 01:10:32:	have their credibility.
01:10:32> 01:10:35:	There's a term that came out of Drexel University called
01:10:35> 01:10:37:	the street corner thesis.
01:10:37> 01:10:40:	Which means that you have to really engage those individuals
01:10:40> 01:10:42:	who really know the people who live there and who
01:10:42> 01:10:44:	are part of that community.
01:10:44> 01:10:47:	So building those bridges early on that when you need
01:10:47> 01:10:50:	the data but having an ongoing relationship is very important.
01:10:50> 01:10:53:	Regarding the first part of the question about the pandemic
01:10:53> 01:10:55:	and the challenges around senses.
01:10:57> 01:11:00:	John, I think you probably closely familiar with the census
01:11:00> 01:11:00:	data.
01:11:00> 01:11:02:	What do you do? Just briefly,
01:11:02> 01:11:04:	what are your thoughts? And we have a couple other
01:11:04> 01:11:06:	questions before we have the wrap up here.
01:11:06> 01:11:07:	Well,
01:11:07> 01:11:08:	I think everything that was also kind of this.
01:11:08> 01:11:09:	It's the nail on the head.
01:11:09> 01:11:12:	We have a lot of communities that are very challenging
01:11:12> 01:11:13:	to get accurate counts for.
01:11:13> 01:11:15:	And as we all know that these are the numbers
01:11:15> 01:11:17:	that determine how legislative districts are drawn.
01:11:17> 01:11:20:	They determined where money goes that comes from the federal
01:11:20> 01:11:21:	and state governments.
01:11:21> 01:11:24:	It determines so much and that there's a tremendous amount
01:11:24> 01:11:25:	of distrust.
01:11:25> 01:11:28:	And in these communities in in these data and everything
01:11:28> 01:11:29:	else,
01:11:29> 01:11:30:	that kind of comes as part of it.

01:11:30> 01:11:33:	That's why things like turn out in local elections are
01:11:33> 01:11:36:	equity indicators because people are disenfranchised.
01:11:36> 01:11:39:	Unity and said it doesn't matter who I vote for.
01:11:39> 01:11:40:	My life doesn't change at all,
01:11:40> 01:11:43:	despite all the promises these people come out and make.
01:11:43> 01:11:44:	If your life gets better,
01:11:44> 01:11:47:	good for you, but it doesn't really do anything for
01:11:47> 01:11:50:	me and I think that speaks a lot to really
01:11:50> 01:11:54:	substantial lack of trust in public institutions and elected officials.
01:11:54> 01:11:57:	And in anybody who doesn't really dislike Livonia,
01:11:57> 01:11:59:	Block who you know, who can see all the time
01:11:59> 01:12:00:	and have that kind of accountability.
01:12:00> 01:12:02:	'cause if they're doing something you don't like,
01:12:02> 01:12:03:	you could call them out.
01:12:03> 01:12:05:	It's not always easy to go ahead and do that
01:12:05> 01:12:06:	somewhere else,
01:12:06> 01:12:07:	so when we look at the census data,
01:12:07> 01:12:09:	this is. Part of why we have to kind of
01:12:09> 01:12:11:	take it with a grain of salt and realize that
01:12:11> 01:12:12:	in some cases,
01:12:12> 01:12:15:	especially when we're looking at the American Community Survey data,
01:12:15> 01:12:17:	specially the one year estimates,
01:12:17> 01:12:19:	we can see margins of error that are just like
01:12:19> 01:12:20:	violently insane,
01:12:20> 01:12:22:	to the point where you can look at this and
01:12:22> 01:12:24:	say I don't even know if I can use this
01:12:24> 01:12:24:	or not,
01:12:24> 01:12:26:	and that's why it's important to frame data in a
01:12:26> 01:12:27:	way that you're saying.
01:12:27> 01:12:29:	I am asking a question based on the findings that
01:12:29> 01:12:30:	I have,
01:12:30> 01:12:33:	hopefully through dialogue and conversation in this kind of street
01:12:33> 01:12:35:	corner thesis mentality,
01:12:35> 01:12:37:	you can put that data into perspective a little bit
01:12:37> 01:12:37:	more.
01:12:37> 01:12:38:	You can refine it a little bit.
01:12:38> 01:12:41:	Better. You can't necessarily take all of it at face
01:12:41> 01:12:42:	value.
01:12:42> 01:12:43:	You have to look at it and say this is
01:12:43> 01:12:46:	a starting point for us to kind of help understand

01:12:46> 01:12:46:	what's going on.
01:12:46> 01:12:48:	Now we have to go to the Community,
01:12:48> 01:12:51:	build trust, build relationships, and be able to put this
01:12:51> 01:12:53:	stuff in perspective and see what the census count light
01:12:53> 01:12:56:	and what they didn't care right when it comes to
01:12:56> 01:12:59:	addiction specifically. That is, it's so hard,
01:12:59> 01:13:01:	and depending on what city you work in,
01:13:01> 01:13:04:	there may be resources available to help you put these
01:13:04> 01:13:05:	sorts of things in the context.
01:13:05> 01:13:08:	There's two types of division evictions this formal evictions that
01:13:08> 01:13:09:	go through the.
01:13:09> 01:13:11:	Court system in a judge rules.
01:13:11> 01:13:13:	And since you got to get out of the house
01:13:13> 01:13:16:	and then there's informal evictions which are nearly impossible track,
01:13:16> 01:13:18:	and no one's figured out a way to do it
01:13:18> 01:13:18:	yet,
01:13:18> 01:13:20:	and those are things where the landlord says you know
01:13:20> 01:13:21:	what,
01:13:21> 01:13:23:	you just gotta go, and that's the end of it.
01:13:23> 01:13:25:	Or they say I'm going to be doing a bunch
01:13:25> 01:13:26:	of renovations,
01:13:26> 01:13:28:	so I can't remove your least you gotta go.
01:13:28> 01:13:31:	I'm increasing the rent by a substantial amount.
01:13:31> 01:13:32:	That's a lot more than you thought it was going
01:13:32> 01:13:32:	to be,
01:13:32> 01:13:35:	so you gotta go things like that,
01:13:35> 01:13:36:	so it's. It's a really,
01:13:36> 01:13:37:	really challenging thing to track.
01:13:37> 01:13:40:	I would encourage everyone to look at the Eviction Lab
01:13:40> 01:13:42:	website one by Doctor Matthew Desmond Eviction Lambda.
01:13:42> 01:13:46:	Bored talk to people in your local community who do
01:13:46> 01:13:47:	eviction work there?
01:13:47> 01:13:50:	Maybe I'm a legal organizations that are nonprofit.
01:13:50> 01:13:52:	Do specialize in this sort of thing.
01:13:52> 01:13:54:	There may be local housing,
01:13:54> 01:13:57:	housing, security and housing advocacy groups that can help
	you.
01:13:57> 01:14:00:	Homeless prevention groups that could help with some of
04.44.00 > 04.44.04	this
01:14:00> 01:14:01:	in the context is not all of it is going
01:14:01> 01:14:03:	to be readily available.

01:14:03> 01:14:05:	These are not necessarily data set to go to a
01:14:05> 01:14:07:	website and click and download and understand it.
01:14:07> 01:14:09:	And even if there's a data portal and lots of
01:14:10> 01:14:10:	visualizations,
01:14:10> 01:14:12:	it may be telling his religion complete version of the.
01:14:12> 01:14:13:	Full story.
01:14:14> 01:14:18:	Hey John will provide those resources to John reference as
01:14:18> 01:14:21:	well on the you allow website will talk about that
01:14:21> 01:14:24:	when we wrap up we have about 10 minutes so
01:14:24> 01:14:26:	we want to get through.
01:14:26> 01:14:29:	Few remaining questions or Amy sure
01:14:29> 01:14:32:	would love to hear the panelists thoughts on how to
01:14:32> 01:14:36:	navigate the data analysis both with an equity lens,
01:14:36> 01:14:39:	when the ones that are maybe asking for the data
01:14:39> 01:14:42:	are not maybe interested in or how do you combat
01:14:42> 01:14:45:	the bias that in may be inherent in the data
01:14:45> 01:14:47:	collection process and analysis?
01:14:49> 01:14:53:	OK. Jenny, I can maybe segue to you.
01:14:53> 01:14:56:	And again, we don't want to just your thoughts in
01:14:56> 01:14:57:	terms of again,
01:14:57> 01:14:59:	what gets measured gets improved.
01:14:59> 01:15:02:	What are your thoughts on that in terms of?
01:15:02> 01:15:04:	And again, we know that a spectrum.
01:15:04> 01:15:07:	Along racial lines, everybody is at a different level in
01:15:07> 01:15:09:	terms of the spectrum,
01:15:09> 01:15:11:	but in terms of any bias and those kind of
01:15:11> 01:15:12:	things,
01:15:12> 01:15:15:	what are your thoughts in terms of measurements and
04.45.45 > 04.45.47.	making
01:15:15> 01:15:17:	interventions were needed to?
01:15:17> 01:15:20:	Stay on task goals at at Duke Realty.
01:15:22> 01:15:23:	Well,
01:15:23> 01:15:24:	if you're talking about and,
01:15:24> 01:15:27:	I can pay equity. You know,
01:15:27> 01:15:30:	that's one reason why we put the four steps in
01:15:30> 01:15:34:	place where we're analyzing at four different times to make
01:15:34> 01:15:35:	sure that we don't.
01:15:35> 01:15:36:	We we have a problem,
01:15:36> 01:15:39:	or we we see something that's off that we can
01:15:39> 01:15:43:	make that correction and we just we started that in
01:15:43> 01:15:43:	2015,
01:15:43> 01:15:46:	but we really didn't get good at it until probably

01:15:47 --> 01:15:47: last year. 01:15:47 --> 01:15:49: We put those four stops in place, 01:15:49 --> 01:15:52: and so it was nice to see this year that 01:15:52 --> 01:15:54: some of the people that were. 01:15:54 --> 01:15:57: Falling below diverse people or women that they were no 01:15:57 --> 01:16:00: longer on that list and so and there's lots of 01:16:00 --> 01:16:04: reasons why someone might fall below a midpoint salary band 01:16:04 --> 01:16:07: or whatever, but it's just nice that we have those 01:16:07 --> 01:16:09: four points in place because it allows us. 01:16:09 --> 01:16:12: I mean, to remove the bias and say you know 01:16:12 --> 01:16:15: what this This is why we put this program in 01:16:15 --> 01:16:17: place to these people should be at, 01:16:17 --> 01:16:18: you know at this level, 01:16:18 --> 01:16:20: and if they're not, we move them. 01:16:20 --> 01:16:23: And so we've been fortunate enough to do that. 01:16:23 --> 01:16:24: Does that help answer it? You do it, yes. OK, 01:16:25 --> 01:16:28: 01:16:28 --> 01:16:31: any other questions? Or if anybody else want to champion 01:16:31 --> 01:16:32: there. 01:16:33 --> 01:16:34: I'll close with this last one, 01:16:34 --> 01:16:37: so sharing data is crucial. 01:16:37 --> 01:16:40: But graphs and charts can lose people quickly. 01:16:40 --> 01:16:43: Has anyone explored the visualization of data, 01:16:43 --> 01:16:44: either in the context of Maps, 01:16:44 --> 01:16:46: GIS tools or anything else? 01:16:52 --> 01:16:53: You want to hear? Yeah, 01:16:54 --> 01:16:56: I'll go ahead and take that and this is something 01:16:56 --> 01:16:58: where there's a couple different challenges to one is that 01:16:58 --> 01:17:01: you know a lot of us are visual learners and 01:17:01 --> 01:17:03: they like to see what exactly it is that's going 01:17:03 --> 01:17:06: on in a way that makes sense beyond just kind 01:17:06 --> 01:17:07: of written narrative. But I feel like at the same time charts and 01:17:07 --> 01:17:10: 01:17:10 --> 01:17:13: graphs really only means so much as the perspective of 01:17:13 --> 01:17:14: the data that's going into it. 01:17:14 --> 01:17:16: So it's important to have a little bit of narrative 01:17:17 --> 01:17:18: that talks about this and say, 01:17:18 --> 01:17:21: OK, I'm not just going to give you a chart 01:17:21 --> 01:17:22: or a math or. 01:17:22 --> 01:17:24: A piece of information I'm going to give you a 01:17:24 --> 01:17:27: little bit about what books it puts it in context

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01:17:27 --> 01:17:28:
                          and why this matters and what's different.
01:17:28 --> 01:17:31:
                          Or maybe how it compares to other places.
01:17:31 --> 01:17:33:
                          So that way people have a good idea as far
01:17:33 --> 01:17:35:
                          as what it is and that means speaking to lots
01:17:35 --> 01:17:37:
                          of different kinds of data visualizations,
01:17:37 --> 01:17:40:
                          so it could be Maps or storyboards or something that's
01:17:40 --> 01:17:42:
                          interactive on a website or something.
01:17:42 --> 01:17:44:
                          That's a piece of paper that's handed out.
01:17:44 --> 01:17:46:
                          It has to speak a lot to making sure that
01:17:46 --> 01:17:48:
                          whatever it is that you're doing,
01:17:48 --> 01:17:50:
                          you're trying to. You don't want to dumb things down,
01:17:50 --> 01:17:52:
                          but you want to use layman's terms that are easy
01:17:52 --> 01:17:54:
                          for people to understand.
01:17:54 --> 01:17:56:
                          And that's a big part of making sure that you
01:17:56 --> 01:17:59:
                          understand what you're talking about is being able to explain
01:17:59 --> 01:18:01:
                          it in a way that's really universally translatable,
01:18:01 --> 01:18:03:
                          and you don't want to spend a whole lot of
01:18:03 --> 01:18:05:
                          time explaining with velocities of terms and things like that
01:18:05 --> 01:18:07:
                          is going to lose even more people,
01:18:07 --> 01:18:09:
                          so whatever kind of visual aid you have,
01:18:09 --> 01:18:12:
                          make sure that there's something to accompany it to put
01:18:12 --> 01:18:13:
                          it into perspective,
01:18:13 --> 01:18:14:
                          and make sure that it makes sense,
01:18:14 --> 01:18:16:
                          and then if you could just hand this to your
01:18:16 --> 01:18:17:
                          neighbor and say,
01:18:17 --> 01:18:19:
                          hey, you don't know anything about this.
01:18:19 --> 01:18:19:
                          But if I give you this,
01:18:19 --> 01:18:22:
                          does this kind of makes sense to you and kind
01:18:22 --> 01:18:24:
                          of start with that mentality.
01:18:24 --> 01:18:25:
                          The other part of it is that when you're using
01:18:25 --> 01:18:26:
                          visual aids,
01:18:26 --> 01:18:29:
                          make sure that there's a level of cultural competency that
01:18:29 --> 01:18:30:
                          goes into it.
01:18:30 --> 01:18:32:
                          So, for instance, if you are talking a very simple
01:18:32 --> 01:18:36:
                          demographic map and you're saying which percentage of a
                          census
01:18:36 --> 01:18:38:
                          tract is African American,
01:18:38 --> 01:18:40:
                          you don't want that number to be represented by the
01:18:41 --> 01:18:41:
                          color red.
01:18:41 --> 01:18:44:
                          You know that's the color that we associate with danger.
01:18:44 --> 01:18:45:
                          I don't like this. Stay away.
01:18:45 --> 01:18:48:
                          Don't go here, choose something else.
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01:18:48> 01:18:50:	And I know that's kind of an explicit example.
01:18:50> 01:18:51:	It might be a little bit obvious,
01:18:51> 01:18:54:	but it would be surprising the amount of data visualizations
01:18:54> 01:18:56:	I've seen out there that just make you go get
01:18:56> 01:18:59:	excited to get away with this without getting fired like
01:18:59> 01:19:02:	it happens. So cultural competence is important,
01:19:02> 01:19:04:	making sure that we were able to translate your message
01:19:04> 01:19:06:	in an easy to understand why it makes sense.
01:19:06> 01:19:09:	And understanding your audience to understand exactly what it is
01:19:09> 01:19:11:	that they'd be comfortable looking at and what they'd be
01:19:12> 01:19:12:	comfortable consuming.
01:19:14> 01:19:17:	Repoint Rozzell, did you want to comment on that as
01:19:17> 01:19:17:	well?
01:19:20> 01:19:25:	Yes, minus the answer. That question sounds visualization.
01:19:25> 01:19:29:	Being able to communicate to the demographic group people or
01:19:29> 01:19:34:	culture understanding you're dealing with is different than just dumping
01:19:34> 01:19:35:	dumbing it down.
01:19:35> 01:19:37:	Being good communication is not dumbing down.
01:19:37> 01:19:40:	We don't need anyone insult people's intelligence,
01:19:40> 01:19:44:	it's just that whatever they don't know they don't know
01:19:44> 01:19:47:	is your responsibility to be able.
01:19:47> 01:19:50:	Excuse me, is your responsibility to be able to figure
01:19:50> 01:19:53:	out the best way to communicate information to the community
01:19:53> 01:19:54:	at hand.
01:19:54> 01:19:57:	To answer your question, thank you.
01:19:57> 01:19:58:	And break up in there.
01:20:01> 01:20:03:	Damn break up there, are
01:20:03> 01:20:05:	you good you OK you OK?
01:20:05> 01:20:07:	I think Amy sent one last question in and I
01:20:08> 01:20:10:	think it may be part for me to answer,
01:20:10> 01:20:12:	but the question is how do we get our leaders
01:20:12> 01:20:13:	to care?
01:20:13> 01:20:17:	About equity data and why is it important?
01:20:17> 01:20:20:	And again I like to say that what can be
01:20:21> 01:20:21:	measured.
01:20:21> 01:20:24:	Can be changed or you can make improvements upon it,
01:20:24> 01:20:26:	but if you don't have the data,
01:20:26> 01:20:27:	it's hard to make any kind of changes,
01:20:27> 01:20:29:	and I think we see a lot of that was

01:20:29> 01:20:32:	some of the glittering generalities is what I will call
01:20:32> 01:20:32:	it.
01:20:32> 01:20:35:	And that's the term that they use in marketing about
01:20:35> 01:20:36:	Black Lives Matter.
01:20:36> 01:20:39:	For example, we saw a lot of public statements being
01:20:39> 01:20:42:	issued by companies and institutions around the country.
01:20:42> 01:20:44:	About what they were going to do and how they
01:20:44> 01:20:46:	were going to do things,
01:20:46> 01:20:48:	but the problem is who's evaluating that?
01:20:48> 01:20:54:	Ensure that they're being held accountable and that just benefiting
01:20:54> 01:20:56:	from publicity of tragedy.
01:20:56> 01:21:00:	So again, I think using important for.
01:21:00> 01:21:02:	There will be what we call anti racist.
01:21:02> 01:21:06:	Those are people who are champions champions of really trying
01:21:06> 01:21:09:	to address racial disparities.
01:21:09> 01:21:12:	Is that important or is not just enough to be
01:21:12> 01:21:13:	non racist?
01:21:13> 01:21:15:	Anybody can say that they're not racist?
01:21:15> 01:21:17:	The question is, what are you doing actively to make
01:21:17> 01:21:19:	a difference and to make a change.
01:21:19> 01:21:24:	And again, for any organization to measure success.
01:21:24> 01:21:26:	You have to have those racial disparities in those outcomes
01:21:26> 01:21:27:	and figure out what the goals are,
01:21:27> 01:21:30:	and I think a lot of it has to do
01:21:30> 01:21:30:	with.
01:21:30> 01:21:34:	Organizations, in terms of your organizational strategic plan and how
01:21:34> 01:21:36:	you carry about doing your work.
01:21:36> 01:21:39:	What are your values as an organization is very good
01:21:39> 01:21:42:	to have in your office setting your mission statement.
01:21:42> 01:21:43:	You vision that your values,
01:21:43> 01:21:46:	but the question that I would have is how do
01:21:46> 01:21:48:	you execute and what is the story?
01:21:48> 01:21:50:	What is your success in doing this?
01:21:50> 01:21:52:	So again, I think these things are important for all
01:21:53> 01:21:54:	of us to think about as we go forward.
01:21:54> 01:21:57:	Again, this is about analysis and what I would like
01:21:57> 01:21:59:	to do now is turn it back over to Amy
01:21:59> 01:22:02:	or talk about our third leg on this journey around
01:22:02> 01:22:06:	Raceland. Use in leadership. Awesome,
01:22:06> 01:22:09:	thank you again to our panelists in our moderate are

01:22:09> 01:22:11:	I know I gained a broader understanding of what and
01:22:12> 01:22:14:	how data is used to shape the narrative and the
01:22:14> 01:22:16:	future of the equity conversation,
01:22:16> 01:22:19:	and I hope you all have some beneficial takeaways.
01:22:19> 01:22:22:	Some links to follow an Contacts we will be sending
01:22:22> 01:22:25:	a follow up email with a link to a brief
01:22:25> 01:22:25:	survey.
01:22:25> 01:22:28:	I do hope you take the time to provide us
01:22:28> 01:22:31:	your feedback so we can continually learn and improve on
01:22:31> 01:22:32:	these types of engagements.
01:22:32> 01:22:35:	Also as a reminder recording of this session will be
01:22:35> 01:22:36:	posted on the.
01:22:36> 01:22:40:	Wli Summit website, along with the slides from our panelists
01:22:40> 01:22:41:	today,
01:22:41> 01:22:44:	I do invite you to join us for our last
01:22:44> 01:22:46:	conversation in this series,
01:22:46> 01:22:49:	focusing around action, we will discuss how what we we
01:22:49> 01:22:49:	will take,
01:22:49> 01:22:52:	what we learned thus far and actually turn it into
01:22:53> 01:22:54:	actionable items.
01:22:54> 01:22:56:	We also share examples of those making meaningful,
01:22:56> 01:22:58:	meaningful change in our communities,
01:22:58> 01:23:01:	so keep an eye out for email blasts and visit
01:23:01> 01:23:01:	our website.
01:23:01> 01:23:04:	In the coming weeks to register and again this will
01:23:04> 01:23:06:	be on October 21st.
01:23:06> 01:23:09:	Same time 3:30 PM. Central time again,
01:23:09> 01:23:11:	it has been my sincere pleasure and honor to host
01:23:11> 01:23:15:	this important conversation and share these resources to
	help strengthen
01:23:15> 01:23:16:	our resolve on this journey.
01:23:16> 01:23:19:	Together with that, I wish you good afternoon and goodnight.

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