

## Webinar

## **Resilient Retrofits**

Date: May 13, 2022

00:00:02> 00:00:05:	Hello welcome welcome. We're going to give everyone a few
00:00:05> 00:00:08:	minutes to join us here today to talk about resilient
00:00:08> 00:00:12:	retrofits in our existing buildings and physical climate risk.
00:00:14> 00:00:16:	My name is Clay Haynes, I am the founder of
00:00:16> 00:00:21:	public square and adaptive reuse real estate development company based
00:00:21> 00:00:24:	in Nashville, TN. It's my honor to be your moderator
00:00:24> 00:00:24:	today.
00:00:26> 00:00:29:	So why are we here? The built environment that we
00:00:29> 00:00:33:	see today will represent 2/3 of the building stock in
00:00:33> 00:00:37:	2040. Extreme weather events are becoming increasingly common and most
00:00:37> 00:00:41:	buildings are not prepared for the risks that they face
00:00:41> 00:00:45:	here in Nashville. We've had multiple flood events, tornadoes, and
00:00:45> 00:00:49:	each summer we deal with rising extreme heat. A number
00:00:45> 00:00:49: 00:00:49> 00:00:54:	each summer we deal with rising extreme heat. A number of challenges exist for retrofitting buildings for climate change, including
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00:00:49> 00:00:54: 00:00:54> 00:00:56:	of challenges exist for retrofitting buildings for climate change, including design complexity cost.
00:00:49> 00:00:54: 00:00:54> 00:00:56: 00:00:56> 00:00:58:	of challenges exist for retrofitting buildings for climate change, including design complexity cost.  Policy and social equity.
00:00:49> 00:00:54: 00:00:54> 00:00:56: 00:00:56> 00:00:58: 00:01:00> 00:01:04:	of challenges exist for retrofitting buildings for climate change, including design complexity cost.  Policy and social equity.  A resilient retrofits report was published earlier this month to
00:00:49> 00:00:54: 00:00:54> 00:00:56: 00:00:56> 00:00:58: 00:01:00> 00:01:04: 00:01:04> 00:01:08:	of challenges exist for retrofitting buildings for climate change, including design complexity cost.  Policy and social equity.  A resilient retrofits report was published earlier this month to help us begin to address the necessary climate upgrades for existing buildings. This in-depth 55 page report draws upon
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00:01:33> 00:01:34:	All Star panel.
00:01:36> 00:01:41:	Starting with Danielle Horton, founder and CEO of Verdina
	Partners,
00:01:41> 00:01:44:	she is an architect, LEED Fellow and has two decades
00:01:45> 00:01:47:	of experience in corporate sustainability.
00:01:48> 00:01:53:	Next is Ibi amonti. He's a structural engineer and leads.
00:01:54> 00:01:57:	The risk and resilience team are which has offices in
00:01:57> 00:02:00:	more than 30 countries around the world and then finally
00:02:00> 00:02:04:	Mary Witucki is a regional outreach and program lead for
00:02:04> 00:02:08:	FEMA where she facilitates mitigation and community engagement planning.
00:02:09> 00:02:13:	A few housekeeping items before we get started, we've
	allotted
00:02:13> 00:02:16:	about 1/2 hour for the panelists presentations and then the
00:02:16> 00:02:19:	remainder of the program for panel discussion. If you have
00:02:19> 00:02:22:	any questions for the panelists, please use the chat Q&A
00:02:22> 00:02:25:	function to send those our way. We'd love to have
00:02:25> 00:02:28:	those. Also, a link to this report, as well as
00:02:28> 00:02:31:	a recording of today's presentation will be emailed to everyone
00:02:31> 00:02:33:	who's registered for today's event.
00:02:34> 00:02:38:	So with that I will hand it off to Danielle,
00:02:38> 00:02:40:	our first fantastic speaker.
00:02:41> 00:02:42:	Thank you, Danielle.
00:02:42> 00:02:45:	Thank you so much, glaze, an honor to be here
00:02:45> 00:02:47:	today. So I think as we saw from some of
00:02:47> 00:02:50:	placemarks you know climate risks and extreme weather events are
00:02:50> 00:02:53:	here. You know this is not a future thing, this
00:02:53> 00:02:56:	is something that's affecting us right now. You know a
00:02:56> 00:02:59:	lot of this information about climate risks are going to
00:02:59> 00:03:02:	become more and more transparent and it's going to continue.
00:03:02> 00:03:05:	You know it's going to. It's already having an increasing
00:03:05> 00:03:08:	pact on building values. It's going to become a competitive
00:03:08> 00:03:11:	advantage, and so it's really important that as we understand
00:03:11> 00:03:13:	those risks that we take.
00:03:13> 00:03:16:	Steps right to mitigate those risks and retrofit our our
00:03:16> 00:03:19:	properties to be more resilient so at the same time
00:03:19> 00:03:22:	that we need to focus on, you know, climate change
00:03:22> 00:03:25:	mitigation in terms of like working on efforts to reduce
00:03:25> 00:03:28:	emissions that cause climate change, we need to take action
00:03:28> 00:03:32:	to manage the risks of climate, the climate changing paths

00:03:32> 00:03:36:	from an adaptation perspective. You know, climate risks are investment
00:03:36> 00:03:39:	risks and it's really important that we take steps to
00:03:39> 00:03:41:	to address them. We can go to the next slide.
00:03:43> 00:03:46:	So when you think about a resiliency program road map,
00:03:46> 00:03:50:	we verdani partners, we implement residency program for for large
00:03:50> 00:03:53:	real estate portfolios where working on like over almost 5000
00:03:53> 00:03:57:	properties nationally and internationally. And when you think about the
00:03:57> 00:04:01:	steps that have to happen before you actually start implementing
00:04:01> 00:04:05:	those resiliency strategies, typically on year one, you're looking at
00:04:05> 00:04:09:	your goals strategies, who is responsible and budgeting to actually
00:04:09> 00:04:12:	perform those risk assessments. Then year two. You typically will
00:04:12> 00:04:13:	perform.
00:04:13> 00:04:16:	Those settlements you understand risks and then then you identify
00:04:17> 00:04:19:	a high risk properties. Those are the ones where you
00:04:19> 00:04:22:	might do a deeper level of assessment on site where
00:04:22> 00:04:26:	you're going to like really identify those risks, and then
00:04:26> 00:04:29:	you budget like evaluate those things and then you are
00:04:29> 00:04:31:	going to budget to be able to invest in those
00:04:31> 00:04:34:	certification strategies, right? So when you look at like by
00:04:35> 00:04:37:	the you know to even get to the retrofit process
00:04:37> 00:04:40:	like in my take like three or four years so
00:04:40> 00:04:43:	not that this can't happen faster, but typically this is
00:04:43> 00:04:45:	what we're seeing in the real estate sector.
00:04:45> 00:04:48:	And so after that you know like to actually implement
00:04:48> 00:04:52:	those strategies and then do public private partnerships. Because it's
00:04:52> 00:04:55:	not just about protecting your property, you have to look
00:04:55> 00:04:58:	at the entire region protecting the entire region next.
00:05:00> 00:05:03:	So when you think about some of the key categories
00:05:03> 00:05:06:	for, you know addressing resiliency risks you know according to
00:05:06> 00:05:10:	grasp and the task force for climate related filing financial
00:05:10> 00:05:14:	disclosures. CFD, there's some of the key categories include physical
00:05:14> 00:05:17:	social transition risk. So physical risk when you're looking at
00:05:17> 00:05:21:	reducing disruptions to building operations right from other events. But

00:05:21> 00:05:24:	then you have to think about not only protecting property,
00:05:25> 00:05:28:	but protecting people. So the social risks you know, like
00:05:28> 00:05:30:	we have to think about protecting buildings.
00:05:30> 00:05:34:	An occupant health and then transition risks. So when you
00:05:34> 00:05:37:	think about like our efforts to decarbonize right to food,
00:05:37> 00:05:41:	transition away from fossil fuels. If your buildings are heavily
00:05:41> 00:05:44:	reliant on natural gas, that's a transition risks. So it's
00:05:44> 00:05:49:	really important to understand the physical, social and transition risks
00:05:49> 00:05:49:	next.
00:05:51> 00:05:54:	And so when we think about a strategic approach to
00:05:54> 00:05:58:	implementing every single program, when you're thinking about assessing risk
00:05:58> 00:06:01:	and vulnerability, you have to do that at the entire
00:06:01> 00:06:05:	lifecycle, including your existing assets. You know from new acquisitions,
00:06:05> 00:06:08:	new developments and lower Asian nation. So the equity and
00:06:09> 00:06:12:	the debt side you know budgeting should perform those assessments.
00:06:12> 00:06:15:	Making a plan so like we implement resiliency plans that
00:06:15> 00:06:19:	has goals and targets. And what are these different mitigation
00:06:19> 00:06:21:	strategies for different types of risks, right?
00:06:21> 00:06:25:	Incorporating those that process into the annual budgets, updating your
00:06:25> 00:06:29:	emergency level plans, checking that you have proper insurance coverage,
00:06:29> 00:06:33:	and then you know implementing those strategies, educating stakeholders and
00:06:34> 00:06:37:	emergency preparedness, reporting on your progress is going to be
00:06:37> 00:06:41:	more and more requirements for transparency. Once you understand those
00:06:41> 00:06:44:	risks that you also like disclosed them, and then you
00:06:44> 00:06:48:	know once you implement those, hopefully negotiating lower insurance rates,
00:06:48> 00:06:49:	it can go next.
00:06:50> 00:06:53:	So when you're looking at that the planning side, you
00:06:53> 00:06:56:	know you'll have to look at, you know, protecting building
00:06:56> 00:07:00:	sites, structure systems, operations, and people like flood proofing your
00:07:00> 00:07:04:	building and enhancing structural elements. I mean, when is actually
00:07:04> 00:07:07:	when we we calculate like OK, where are the most
00:07:07> 00:07:10:	climate risks coming from and when is actually where we

00:07:10> 00:07:12:	get the most damages. When you think about you, know
00:07:12> 00:07:16:	your backup systems like before, you're thinking about 24
	hours,
00:07:16> 00:07:18:	but now you have to be thinking about two weeks,
00:07:18> 00:07:21:	right? If there's a major event that like.
00:07:21> 00:07:24:	Would be great, goes down and then obviously like enhancing
00:07:24> 00:07:28:	operational friends, emergency planning and locating your vulnerable populations to
00:07:28> 00:07:31:	make sure that they are also protected. You can go
00:07:31> 00:07:32:	to the next.
00:07:34> 00:07:37:	So there's a lot of like top resiliency level solutions,
00:07:37> 00:07:41:	right? These are some of the things that you would
00:07:41> 00:07:44:	when you're looking at doing a resiliency retrofit that you
00:07:44> 00:07:48:	would do to kind of implement those strategies so from
00:07:48> 00:07:52:	likewise you mentioned flood proofing your building, like where do
00:07:52> 00:07:56:	you have temporary flood barriers? Or like by elevating your
00:07:56> 00:08:01:	equipment to high ground, enhancing your structural elements because the
00:08:01> 00:08:04:	events are getting more stronger, like integrating.
00:08:04> 00:08:07:	Hazard resilient landscape design. So there's a lot of different
00:08:07> 00:08:08:	strategies you can go to the next one.
00:08:07> 00:08:08: 00:08:10> 00:08:14:	
	strategies you can go to the next one. So when you think about public private partnerships, right?
00:08:10> 00:08:14:	strategies you can go to the next one. So when you think about public private partnerships, right? Because
00:08:10> 00:08:14: 00:08:14> 00:08:17:	strategies you can go to the next one.  So when you think about public private partnerships, right?  Because if you even if you protect your building or elevated mechanical systems, if the entire region gets flooded, you're
00:08:10> 00:08:14: 00:08:14> 00:08:17: 00:08:17> 00:08:21:	strategies you can go to the next one.  So when you think about public private partnerships, right?  Because if you even if you protect your building or elevated mechanical systems, if the entire region gets flooded, you're still.
00:08:10> 00:08:14: 00:08:14> 00:08:17: 00:08:17> 00:08:21: 00:08:21> 00:08:24:	strategies you can go to the next one.  So when you think about public private partnerships, right?  Because if you even if you protect your building or elevated mechanical systems, if the entire region gets flooded, you're still.  That's still gonna be a problem. So I think we
00:08:10> 00:08:14: 00:08:14> 00:08:17: 00:08:17> 00:08:21: 00:08:21> 00:08:24: 00:08:24> 00:08:26:	strategies you can go to the next one.  So when you think about public private partnerships, right?  Because if you even if you protect your building or elevated mechanical systems, if the entire region gets flooded, you're still.  That's still gonna be a problem. So I think we need to see a lot more cities that are in
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00:08:10> 00:08:14:  00:08:14> 00:08:17: 00:08:17> 00:08:21:  00:08:21> 00:08:24: 00:08:24> 00:08:26: 00:08:26> 00:08:30: 00:08:30> 00:08:33: 00:08:33> 00:08:36: 00:08:36> 00:08:39: 00:08:39> 00:08:41: 00:08:41> 00:08:47: 00:08:47> 00:08:50:	strategies you can go to the next one.  So when you think about public private partnerships, right? Because if you even if you protect your building or elevated mechanical systems, if the entire region gets flooded, you're still.  That's still gonna be a problem. So I think we need to see a lot more cities that are in coastal areas doing these initiatives, but it's great to see places like New York with the Dryline project or Boston that has Boston ready program Hoboken. You can see, like you know on the map like before and after they implement some of the original. Kind of some of the regional strategies to protect the whole region, so it's really important that you do, and you're going to have to work together. Private and public
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00:09:03> 00:09:06: 00:09:06> 00:09:06:	on public private partnerships to protect the entire region as well.
00:09:08> 00:09:09:	You can go to the next one.
00:09:11> 00:09:14:	So just an example of like seeing this in action
00:09:14> 00:09:17:	as a case study. So for one of our clients
00:09:17> 00:09:20:	we have. You know we have done their risk assessments
00:09:20> 00:09:24:	and we identify that some of their properties, for example
00:09:24> 00:09:27:	in in Houston, were, you know, a high risk for
00:09:27> 00:09:31:	flood. So we did install like flood barriers we had
00:09:31> 00:09:35:	dewatering pumps on site. So when Hurricane Harvey hit, the
00:09:35> 00:09:39:	region suffered \$125 billion in damages and because we had
00:09:39> 00:09:41:	staked we had taken steps to be prepared.
00:09:42> 00:09:44:	To implement those risks, we had zero insurance claims, so
00:09:44> 00:09:46:	I think you know it makes a lot of sense.
00:09:46> 00:09:49:	Can you imagine how much money right to deal with
00:09:49> 00:09:51:	the hassles of like dealing with mold and all the
00:09:51> 00:09:54:	issues that come with like flood or these risks? So
00:09:54> 00:09:57:	it's really important to take steps and you should be
00:09:57> 00:09:59:	able to negotiate lower insurance claims when you save. My
00:09:59> 00:10:02:	building is high resilience and it's ready. You can go
00:10:02> 00:10:03:	to the next one.
00:10:05> 00:10:07:	So another sample. This is like one of our one
00:10:07> 00:10:10:	of our clients buildings in Boston. As you can see
00:10:10> 00:10:13:	they had their surrounded by water and three sides, so
00:10:14> 00:10:17:	they're high risk for flooding, so they obviously identify that
00:10:17> 00:10:20:	that was a risk. One of the things that they
00:10:20> 00:10:23:	did that as a mitigation strategy for flood was they
00:10:23> 00:10:27:	installed as like aquafest a flood wall, and these systems
00:10:27> 00:10:30:	can be quickly deployed so they train the building staff
00:10:30> 00:10:33:	to be able like they can deploy the rapid deployment.
00:10:33> 00:10:35:	They can deploy this and like.
00:10:35> 00:10:38:	Within 8 hours of a pending flooding event so they
00:10:38> 00:10:41:	trained the entire staff to do that and it blocks
00:10:41> 00:10:44:	not only water but the breeze, so they're very effective,
00:10:44> 00:10:47:	so like you do a emergency training and these can
00:10:47> 00:10:49:	go up to 9 feet. Or in our case we
00:10:49> 00:10:52:	just needed a four feet one, but you can see
00:10:52> 00:10:55:	there's there's solutions that can be easily deployed and we
00:10:55> 00:10:57:	can go to the next slide.
00:10:59> 00:11:02:	So you know these are solutions for the commercial sector,
00:11:02> 00:11:05:	but when you think about like you know, you're ohh
00:11:05> 00:11:08:	our own homes as well. There are systems like 45
	our own nomes do won. There are systems into to

00:11:08> 00:11:13:	homes, 45 rooms. Is that nationally recognized residency building methods?
00:11:13> 00:11:16:	So they basically you know it's a different strategies or
00:11:16> 00:11:20:	certifications to ensure like for home safety. So like they
00:11:20> 00:11:24:	they basically have there's different things that you can do
00:11:24> 00:11:27:	to kind of fortify and reinforce their home against wind
00:11:27> 00:11:30:	damage and tornadoes. And so like, they're.
00:11:30> 00:11:33:	Their standards range from zero to 3% of a hard
00:11:33> 00:11:37:	cost, and retrofit generally costs 18 to \$0.24 per square
00:11:37> 00:11:41:	foot. So for example, like in Mississippi cost like 3
00:11:41> 00:11:44:	to 5000, more per like you know less than 2000
00:11:45> 00:11:48:	square feet home to to build to 45 gold and
00:11:48> 00:11:51:	they and also like The thing is they they see
00:11:51> 00:11:54:	an increase in resale value and in and they can
00:11:54> 00:11:59:	actually qualify for lower insurance rates. So hopefully we'll see
00:11:59> 00:12:00:	those.
00:12:00> 00:12:03:	Kinds of things happen on the commercial sector as well,
00:12:03> 00:12:06:	where if you implement those strategies, you should see higher
00:12:06> 00:12:09:	value and lower insurance premiums as well. You can go
00:12:09> 00:12:10:	to the next slide.
00:12:11> 00:12:14:	So like to wrap up, I think I sing as
00:12:14> 00:12:17:	we saw from those case studies and those examples you
00:12:17> 00:12:22:	know for every dollar invested in climate resiliency infrastructure, \$6
00:12:22> 00:12:24:	or saved. This is for the.
00:12:25> 00:12:28:	And also the estimated cost of meeting the toughest 1.5
00:12:28> 00:12:32:	degrees climate target is about point \$5 trillion over the
00:12:32> 00:12:35:	next 30 years. But it will save the world \$30
00:12:35> 00:12:38:	trillion in damages. So like it makes a lot of
00:12:38> 00:12:42:	sense that we understand those risks and we take steps
00:12:42> 00:12:45:	to address them because the cost of inaction is going
00:12:45> 00:12:48:	to be a lot higher. So it's really important that
00:12:48> 00:12:52:	we actually take action investing strategies to, you know, to
00:12:53> 00:12:54:	to prepare and be resilient.
00:12:54> 00:12:58:	Against those climate risks, I thank you now. I'll pass
00:12:58> 00:12:59:	it on to Evie.
00:13:00> 00:13:03:	Thank you Danielle so much and and that's a great
00:13:03> 00:13:05:	segue to what I'm gonna be talking about in the
00:13:05> 00:13:08:	next 10 minutes. Just really, the the focus will be
00:13:08> 00:13:11:	on the business case for resilience and that cost benefit
00:13:11> 00:13:15:	
00.13.11> 00.13.13.	that Danielle just mentioned. So when organizations

	approach us, they're
00:13:15> 00:13:18:	typically asking a number of questions. Here's a select few
00:13:18> 00:13:20:	that we get. Which hazards should I be concerned with
00:13:20> 00:13:23:	and how do we measure their impacts on my assets,
00:13:23> 00:13:27:	people and business? Which physical and operational
	innovation should my
00:13:27> 00:13:30:	organization and prioritize, and how do I make a business
00:13:30> 00:13:30:	case?
00:13:30> 00:13:32:	We're investing in resilience.
00:13:35> 00:13:37:	So we typically go through a road map to resilience
00:13:37> 00:13:42:	with these organizations, not dissimilar to what Danielle just described.
00:13:42> 00:13:44:	So we start with evaluation of the baseline risk and
00:13:45> 00:13:48:	this could be a qualitative assessment for screening purposes all
00:13:48> 00:13:51:	the way to deep dives and detailed modeling, which I'll
00:13:51> 00:13:54:	describe in a few slides from that. Those insights we
00:13:54> 00:13:59:	can develop resilience strategies. These might be physical interventions or
00:13:59> 00:14:02:	operational measures, and and really, looking at a holistic approach
00:14:03> 00:14:04:	to resilience, including.
00:14:04> 00:14:07:	Organizational resilience actions. The next step on the road
00.14.04> 00.14.07.	map
00:14:07> 00:14:10:	
	map
00:14:07> 00:14:10:	map is to develop priorities and areas for investments and this
00:14:07> 00:14:10: 00:14:10> 00:14:13:	map is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16:	map is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:	map is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20: 00:14:20> 00:14:23:	map is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26:	map is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making.
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31:	map is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making. So what is risk? I'm just going to drill down
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31: 00:14:31> 00:14:34:	is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making. So what is risk? I'm just going to drill down a bit more here, so risk is really the likelihood
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31: 00:14:31> 00:14:34: 00:14:34> 00:14:37:	is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making. So what is risk? I'm just going to drill down a bit more here, so risk is really the likelihood or probability of something bad happening and they can be described in terms of things like downtime and loss
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31: 00:14:31> 00:14:37: 00:14:37> 00:14:40:	is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making. So what is risk? I'm just going to drill down a bit more here, so risk is really the likelihood or probability of something bad happening and they can be described in terms of things like downtime and loss revenues.
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31: 00:14:31> 00:14:34: 00:14:34> 00:14:37: 00:14:37> 00:14:40:	is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making. So what is risk? I'm just going to drill down a bit more here, so risk is really the likelihood or probability of something bad happening and they can be described in terms of things like downtime and loss revenues. It could be described in terms of damage and repair
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31: 00:14:31> 00:14:34: 00:14:34> 00:14:37: 00:14:37> 00:14:40:  00:14:40> 00:14:43: 00:14:43> 00:14:46:	is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making. So what is risk? I'm just going to drill down a bit more here, so risk is really the likelihood or probability of something bad happening and they can be described in terms of things like downtime and loss revenues. It could be described in terms of damage and repair costs to health and Wellness and well being as well.
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31: 00:14:31> 00:14:37: 00:14:37> 00:14:40:  00:14:40> 00:14:43: 00:14:43> 00:14:45: 00:14:49> 00:14:52:	is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making. So what is risk? I'm just going to drill down a bit more here, so risk is really the likelihood or probability of something bad happening and they can be described in terms of things like downtime and loss revenues. It could be described in terms of damage and repair costs to health and Wellness and well being as well. There are the way to calculate risk is looking at these three different components. An integration of hazard
00:14:07> 00:14:10: 00:14:10> 00:14:13: 00:14:13> 00:14:16: 00:14:16> 00:14:20:  00:14:20> 00:14:23: 00:14:23> 00:14:26: 00:14:28> 00:14:31: 00:14:31> 00:14:34: 00:14:37> 00:14:40:  00:14:40> 00:14:43: 00:14:43> 00:14:46: 00:14:49> 00:14:52: 00:14:52> 00:14:56:	is to develop priorities and areas for investments and this is where the benefit costs analysis comes in that I'll describe in detail in the remaining slides and then finally we can help with implementation, which includes retrofit design, resilience based design for new buildings as well as development of real estate frameworks that guide decision making.  So what is risk? I'm just going to drill down a bit more here, so risk is really the likelihood or probability of something bad happening and they can be described in terms of things like downtime and loss revenues.  It could be described in terms of damage and repair costs to health and Wellness and well being as well.  There are the way to calculate risk is looking at these three different components. An integration of hazard exposure and

00:15:07> 00:15:10:	would be measured in terms of wind speed, or it
00:15:10> 00:15:13:	could be measured in terms of precipitation as well that
00:15:13> 00:15:17:	causes flooding. Exposure is what are the quantities, locations and
00:15:18> 00:15:19:	values of exposed.
00:15:19> 00:15:23:	Assets and people and then finally vulnerability is how damageable
00:15:23> 00:15:26:	are those exposed assets and how vulnerable are the people.
00:15:26> 00:15:29:	And so integrating all those together gets you to risk.
00:15:29> 00:15:32:	And I should say that in some cases some of
00:15:32> 00:15:35:	the climate vendors and data providers that are in the
00:15:35> 00:15:38:	market right now are really only looking at hazard and
00:15:38> 00:15:42:	maybe exposure, but not really blending in the vulnerability piece
00:15:42> 00:15:45:	and the vulnerability piece is key if you want to
00:15:45> 00:15:49:	understand how to retrofit these buildings to reduce their risks.
00:15:51> 00:15:54:	So I'm gonna kind of share with you a way
00:15:54> 00:15:57:	that we look at risk assessment. There's different levels as
00:15:57> 00:16:00:	I mentioned before, all the way from high level screening
00:16:00> 00:16:03:	assessment on the left side, which is what we're calling
00:16:03> 00:16:06:	a class one risk assessment. This is something that Arabs
00:16:07> 00:16:10:	developed to help our clients understand what they're getting from
00:16:10> 00:16:13:	the different levels of risk assessment all the way to
00:16:13> 00:16:16:	class 3/4 on the right side, which is fairly sophisticated
00:16:16> 00:16:21:	simulations, probabilistic simulations that are virtually simulating how a natural.
00:16:21> 00:16:24:	Hazard event may impact not only a building but the
00:16:24> 00:16:28:	components within or outside of a building and the the
00:16:28> 00:16:31:	class three and four risk assessment are really key in
00:16:31> 00:16:36:	understanding and providing insights on what are the specific components
00:16:36> 00:16:39:	that might need to be mitigated in a retrofit. So
00:16:39> 00:16:42:	when we get into which buildings do you need to
00:16:42> 00:16:45:	retrofit and how it's really getting into the detailed modeling
00:16:46> 00:16:48:	that unlocks a lot of those insights.
00:16:49> 00:16:50:	Next slide.
00:16:51> 00:16:54:	So I'm going to describe how we use the insights
00:16:54> 00:16:56:	from a A class three and four risk model in
00:16:56> 00:17:00:	a cost benefit analysis to help answer that business case.
00:17:00> 00:17:02:	And this is really the monetary part of a business
00:17:02> 00:17:06:	case. It doesn't bring in things like marketability or reputation

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00:17:06> 00:17:09: 00:17:09> 00:17:11:	or anything like that, but this is really the dollars and cents part of it. Next slide. OK, so I'm
00:17:12> 00:17:14:	going to walk through a framework, so for let's say
00:17:14> 00:17:18:	
	you have an existing building and you've decided that you
00:17:18> 00:17:20:	want to understand if there's a business case to make
00:17:21> 00:17:21:	a retrofit.
00:17:21> 00:17:25:	For that particular building, so you're collecting data on the
00:17:25> 00:17:29:	hazard, the exposure, and the current vulnerability of that building,
00:17:29> 00:17:32:	you're building a risk model. You're running some calculations. Next
00:17:33> 00:17:37:	slide, and these probabilistic simulations provide insight into what are
00:17:37> 00:17:41:	the specific vulnerabilities in a particular building and the deficiencies,
00:17:41> 00:17:44:	and then what are the probabilistic losses. So, for example,
00:17:44> 00:17:47:	what is the likelihood and duration of downtime in this
00:17:47> 00:17:51:	building? What is the damage looking like in this building
00:17:51> 00:17:52:	for this particular?
00:17:52> 00:17:53:	Existing case next slide.
00:17:55> 00:17:57:	So that's going to inform your retrofit designs so we
00:17:58> 00:18:00:	can understand from this type of analysis that it's the
00:18:01> 00:18:03:	facade system that's getting damaged by the wind or it's
00:18:04> 00:18:06:	components on the roof that are getting damaged by wind
00:18:07> 00:18:10:	or for flooding. Maybe it's the equipment and the external
00:18:10> 00:18:12:	yards that are getting damaged so we can use that
00:18:12> 00:18:15:	to inform various levels of retrofit next slide.
00:18:16> 00:18:19:	And so you might actually have different options that you're
00:18:20> 00:18:23:	investigating for those retrofits, something like a light touch, an
00:18:23> 00:18:26:	option one all the way through to full renewal of
00:18:26> 00:18:28:	a building, because it's not just you might not be
00:18:28> 00:18:31:	just retrofitting a building to address the the risk from
00:18:31> 00:18:35:	physical hazards. It might be there's deferred maintenance that's building
00:18:35> 00:18:37:	up over time, so we're looking at a number of
00:18:37> 00:18:41:	different options. All of those have different levels of scope,
00:18:41> 00:18:44:	including increasing amount of investment for each one of those,
00:18:44> 00:18:46:	and schedule implications as well.
00:18:47> 00:18:50:	Next, slide, so each of those retrofit options actually change
00:18:50> 00:18:53:	the vulnerability I I've mentioned before, the vulnerability is
00:18:53> 00:18:57:	key here. It actually improves the vulnerability or decreases the

	vulnerability
00:18:57> 00:19:01:	because we're making retrofits to address the concerns that
	we
00:19:01> 00:19:04:	had identified. So now you're bringing that information into
00.40.04 > 00.40.07.	the
00:19:04> 00:19:07:	risk model again. Now you've got a risk model for
00:19:07> 00:19:10:	the retrofitted building for each of those options, and you're
00:19:10> 00:19:13:	running through the calculations again, and now you have a
00:19:13> 00:19:17:	new probabilistic risk assessment, so this should show decrease.
00:19:17> 00:19:20:	About time, for example, or decreased losses for each of
00:19:20> 00:19:21:	those options. Next slide.
00:19:23> 00:19:26:	And so when we reassess those risks, like I said,
00:19:26> 00:19:29:	we get the reduced risk the retrofit designs themselves also
00:19:29> 00:19:31:	provide an asset life extension.
00:19:32> 00:19:36:	Again, the different options might give you different life extensions,
00:19:36> 00:19:39:	so a full renewal would extend the building life much
00:19:39> 00:19:42:	longer than maybe a single targeted retrofit, and each of
00:19:42> 00:19:45:	those also have different impacts as far as phasing and
00:19:45> 00:19:48:	scheduling. So now we have both the retrofit impacts for
00:19:48> 00:19:50:	each one of those options we have the retrofit scope,
00:19:51> 00:19:53:	the dollars and cents, and the scheduling, and we can
00:19:53> 00:19:56:	put that into a cost benefit engine, which is the
00:19:56> 00:19:57:	next slide.
00:19:58> 00:20:03:	And that cost benefit analysis Engine lets us run probabilistic
00:20:03> 00:20:08:	calculations that provide us benefit cost ratios and payback periods
00:20:08> 00:20:12:	for each of those options and gives us the residual
00:20:12> 00:20:16:	risk. So each of those retrofit options result in a
00:20:16> 00:20:21:	lower risk than the current building has, and then weighing
00:20:21> 00:20:25:	all that information. We can use that to develop a
00:20:25> 00:20:28:	prioritization strategy for each building.
00:20:28> 00:20:31:	Among the options and then across the portfolio, you can
00:20:31> 00:20:35:	be running this across multiple buildings at once, and typically
00:20:35> 00:20:38:	we we would start to invest in the ones that
00:20:38> 00:20:42:	come out with the highest benefit cost ratios and lowest
00:20:42> 00:20:43:	payback periods.
00:20:44> 00:20:44:	Next slide.
00:20:46> 00:20:50:	And so we've developed something called a retrofit or resilience
00:20:50> 00:20:54:	payback calculator that does these calculations and kind of demonstrates

00:20:54> 00:20:57:	what these payback periods look like. And when we turn
00:20:57> 00:21:00:	the knobs on, the different factors that go into it
00:21:00> 00:21:03:	kind of gives organizations an understanding of what.
00:21:05> 00:21:07:	You know what they can tweak to help understand the
00:21:07> 00:21:08:	benefit cost.
00:21:09> 00:21:11:	And if I have time, I'll show you the live
00:21:11> 00:21:14:	demo. If not, I can do it. Maybe during the
00:21:14> 00:21:17:	Q&A and then finally this is my last slide we've
00:21:17> 00:21:22:	developed using the information from cost benefit analysis and other
00:21:22> 00:21:26:	risk metrics, we've developed decision making guidelines for real estate,
00:21:26> 00:21:30:	so this is an example from the University of British
00:21:30> 00:21:34:	Columbia in Vancouver where we've developed a real estate framework
00:21:34> 00:21:38:	that guides their decision making on new buildings and triggers
00:21:38> 00:21:39:	for building.
00:21:39> 00:21:43:	Retrofit, which is informed by those cost benefit factors and
00:21:43> 00:21:48:	other risk metrics. And then we've also developed resilience
	based
00:21:48> 00:21:53:	design guidelines for new construction and retrofits and renewals that
00:21:53> 00:21:57:	engineers, designers and the owner can implement to achieve the
00:21:57> 00:22:02:	criteria and the levels of resilience that they're looking for
00:22:02> 00:22:03:	in their buildings.
00:22:05> 00:22:10:	OK so I'm I think I can do the.
00:22:11> 00:22:16:	The live demo real quick let me share screen.
00:22:19> 00:22:21:	I'll do this really quickly and hopefully everyone can see
00:22:21> 00:22:22:	my screen.
00:22:25> 00:22:28:	And so I'm just going to go through this really
00:22:28> 00:22:31:	quickly. So basically this is this is an example for
00:22:31> 00:22:35:	a building that has earthquake hazard, but we can swap
00:22:35> 00:22:38:	in any type of hazard that we're interested in, so
00:22:38> 00:22:43:	the hazard changes across different locations. What you're seeing here
00:22:43> 00:22:47:	on the right is the resilience payback calculation. So this
00:22:47> 00:22:49:	is the number of years that the asset is in
00:22:50> 00:22:53:	service on the bottom. This is the investment in dollars,
00:22:53> 00:22:54:	so the.
00:22:55> 00:22:58:	The the Gray line right here is a standard or
00:22:58> 00:23:03:	existing building and then the pink line is representative of
00:23:03> 00:23:07:	the building that's been retrofitted, so the difference here in
	J

00.22.07 > 00.22.44.	was and this investment of \$4 million is how much
00:23:07> 00:23:11:	year one, this investment of \$4 million is how much
00:23:11> 00:23:15:	you're investing in the retrofit. OK, and then the
00:23:15> 00:23:19:	basically the curve of the line is showing the annualized
00:23:19> 00:23:23:	losses over time, and so for the existing building that
00:23:23> 00:23:24:	is more vulnerable.
00:23:25> 00:23:26:	Over time it is.
00:23:27> 00:23:30:	It is basically getting more and more losses and the
00:23:30> 00:23:33:	reason it's bent over and not just adding like an
00:23:33> 00:23:36:	A linear line is that there's basically a net present
00:23:36> 00:23:38:	value of the dollar. So a dollar you know in
00:23:38> 00:23:41:	the future is not worth as much as a dollar
00:23:41> 00:23:41:	today.
00:23:42> 00:23:45:	And the way the reason the pink line is more
00:23:45> 00:23:49:	shallow is because it is avoiding the losses that the
00:23:49> 00:23:53:	standard building is seeing. And when those two lines cross,
00:23:53> 00:23:56:	that is the payback. So in this case it's six
00:23:56> 00:23:59:	years for that investment of \$4 million, and the benefit
00:23:59> 00:24:03:	cost ratio is this value divided by this value at
00:24:03> 00:24:05:	the end of the asset life. And so the way
00:24:05> 00:24:09:	these things change over time is I can change things
00:24:09> 00:24:12:	like what's the cost of downtime. So for my building.
00:24:12> 00:24:16:	If it's really significant, than you know might have a
00:24:16> 00:24:19:	lab building or something like that. Then the payback. Actually
00:24:20> 00:24:23:	goes down to three years. And then here's the asset
00:24:23> 00:24:25:	life. So as I go to higher asset life, so
00:24:25> 00:24:29:	if that retrofit really extends the asset life, you can
00:24:29> 00:24:32:	see the benefit cost ratio goes up quite a bit.
00:24:34> 00:24:38:	Here's the resilience premium. This is the retrofit cost, so
00:24:39> 00:24:42:	if I spend, let's say, too much of my retrofit,
00:24:42> 00:24:45:	and my asset life is only extended by.
00:24:46> 00:24:49:	You know a certain amount and my discount rate. This
00:24:49> 00:24:51:	is a financial measure is.
00:24:52> 00:24:53:	High.
00:24:54> 00:24:56:	So I can get whoops, I can get.
00:24:57> 00:25:01:	More money from investing in something else than the payback.
00:25:01> 00:25:04:	Goes down, and at some point you might not even
00:25:04> 00:25:07:	have a a positive benefit cost ratio. So this is
00:25:07> 00:25:10:	just showing all the knobs you can turn and kind
00:25:10> 00:25:13:	of shows what goes into these types of assessments. So
00:25:13> 00:25:16:	I'll stop sharing my screen and I'm gonna hand it
	. 5 ,

00:25:16> 00:25:17:	off to Mary.
00:25:22> 00:25:25:	Hi thank you Abby. My name is Mary Witucki and
00:25:25> 00:25:29:	I'm the community education and outreach program lead for the
00:25:29> 00:25:34:	FEMA Region 9 mitigation Division I helped create Fema's natural
00:25:34> 00:25:38:	Hazard retrofit program toolkit, which is a guide for local
00:25:38> 00:25:43:	jurisdictions on designing disaster resilient building retrofit programs in order
00:25:43> 00:25:48:	to develop the toolkit, we spoke with practitioners from across
00:25:48> 00:25:49:	the United States to.
00:25:49> 00:25:53:	Glean best practices and strategies that they have used to
00:25:53> 00:25:58:	design and implement retrofit programs. Today, we'll cover common challenges
00:25:58> 00:26:02:	and look at some of the strategies that communities have
00:26:02> 00:26:06:	used to overcome those challenges and develop successful programs and
00:26:06> 00:26:08:	policies. Next, slide.
00:26:10> 00:26:13:	Some of the main challenges we heard about had to
00:26:13> 00:26:17:	do with funding, especially how to manage funds for programs
00:26:17> 00:26:21:	versus single projects and how to do this with limited
00:26:21> 00:26:26:	staff and capacity. Another was understanding community perspectives, understanding what
00:26:27> 00:26:30:	the community members had the capacity to take on, and
00:26:30> 00:26:34:	what they were interested in doing to mitigate their risk.
00:26:34> 00:26:38:	Designing a program simply figuring out where to start and
00:26:38> 00:26:40:	what aspects to consider.
00:26:40> 00:26:45:	Communities also struggled with building and maintaining necessary partnerships with
00:26:45> 00:26:49:	the various stakeholders that are so important to making programs
00:26:49> 00:26:51:	and policies sustainable.
00:26:51> 00:26:55:	And we heard about the challenge of communicating and gaining
00:26:55> 00:27:00:	support, not only politically, but also from community members and
00:27:00> 00:27:02:	the private sector partners. Next slide.
00:27:05> 00:27:08:	Managing funds was one of the most common challenges we
00:27:08> 00:27:12:	heard about from communities and the main piece of advice
00:27:12> 00:27:16:	we heard was that it gets easier with experience. Experienced
00:27:16> 00:27:20:	practitioners said that those just starting out should reach out
00:27:21> 00:27:24:	to those who have done programs for advice and

	suggestions.
00:27:24> 00:27:28:	Talk to other communities and find out how they found
00:27:28> 00:27:32:	and managed funding. Communities need to consider the
	cost and
00:27:32> 00:27:34:	time required to complete projects.
00:27:35> 00:27:39:	What the funding source requirements are, including environmental reviews or
00:27:39> 00:27:43:	benefit cost analysis, and how much the team can successfully
00:27:43> 00:27:43:	manage.
00:27:44> 00:27:49:	Jurisdictions should build relationships with funding source contacts and communicate
00:27:49> 00:27:49:	often.
00:27:50> 00:27:53:	That way they can keep informed and get support when
00:27:53> 00:27:54:	needed. Next slide.
00:27:58> 00:28:03:	Experienced practitioners stress the importance of considering the context in
00:28:03> 00:28:06:	which a program or policy is being implemented and using
00:28:06> 00:28:11:	that information to inform policy decisions. Program and policymakers should
00:28:11> 00:28:16:	identify potential barriers communities may face as they seek to
00:28:16> 00:28:20:	participate in the program, and what constraints have inhibited community
00:28:20> 00:28:22:	retrofitting in the past.
00:28:23> 00:28:28:	To help identify potential barriers, policymakers can ask themselves what
00:28:28> 00:28:32:	do people have the capacity to participate? Will they need
00:28:32> 00:28:37:	assistance? Are they motivated? What is their degree of desire
00:28:37> 00:28:40:	for something like this, and do they have the means?
00:28:40> 00:28:44:	Is this something they can afford? Do they have the
00:28:44> 00:28:48:	time and on the other side, the East framework applies
00:28:48> 00:28:53:	for principles of behavior that can encourage action easy, attractive?
00:28:53> 00:28:57:	Social timely people have a preference for tasks that are
00:28:57> 00:29:01:	easy to achieve. There should be some benefit or something
00:29:01> 00:29:05:	that makes the behavior attractive. Showing the behavior of others
00:29:05> 00:29:08:	influences people to act in a similar way, and the
00:29:09> 00:29:13:	timing of information can be critical to responsiveness. It's important
00:29:13> 00:29:17:	to understand the variety of factors and how they overlap
00:29:17> 00:29:22:	and intersect to affect an individual's position, access and resources.

00:29:22> 00:29:23:	Next slide.
00:29:25> 00:29:29:	Not knowing where to start was a challenge that several
00:29:29> 00:29:33:	communities we interviewed had to overcome. Their advice was to
00:29:33> 00:29:38:	reach out to other communities that had completed retrofit programs
00:29:38> 00:29:42:	and talked to those who have been there. Programs with
00:29:42> 00:29:46:	streamlined focus and singular goals tend to be more successful.
00:29:46> 00:29:51:	A single goal alleviates complications for both program administrators and
00:29:51> 00:29:55:	participants. Often programs that want to meet multiple goals.
00:29:55> 00:29:59:	Require longer timelines or more resources.
00:30:00> 00:30:04:	Multiple goals should be kept streamlined and simple. It's important
00:30:04> 00:30:08:	to remember that the design of retrofit programs and policies
00:30:08> 00:30:14:	have real implications for marginalized groups and communities. Programs centered
00:30:14> 00:30:19:	on ensuring equity will help avoid unintentionally creating additional barriers
00:30:19> 00:30:23:	that exclude or marginalized those who already have fewer resources
00:30:23> 00:30:26:	and assistance available to them. Next slide.
00:30:29> 00:30:33:	Retrofit programs are often administered by small teams in low
00:30:33> 00:30:38:	capacity departments. They survive by building strong partnerships with other
00:30:38> 00:30:44:	city departments, community organizations, and private sector businesses. A successful
00:30:44> 00:30:48:	retrofit program depends on having a local pool of construction
00:30:49> 00:30:53:	businesses and material suppliers in the private sector to perform
00:30:53> 00:30:57:	retrofits. Even the best designed programs will fail if the
00:30:57> 00:30:58:	private sector.
00:30:58> 00:31:02:	Does not have an incentive to perform retrofit projects. It's
00:31:02> 00:31:07:	crucial to establish how contractors and inspectors will be eligible
00:31:07> 00:31:11:	to participate in the program and to communicate the benefits
00:31:11> 00:31:12:	of participation.
00:31:14> 00:31:17:	Some program implementation teams consist of only a few staff.
00:31:18> 00:31:21:	A small team may partner with a mapping expert in
00:31:21> 00:31:25:	the planning department to identify vulnerable properties or a building

00:31:25> 00:31:30:	inspector in the permitting department to verify construction standards. Retrofit
00:31:30> 00:31:34:	programs are truly a team effort, and the more diversified
00:31:34> 00:31:38:	the personnel available to contribute, the more successful the program
00:31:38> 00:31:40:	will be. Next slide.
00:31:42> 00:31:47:	Practitioners found that successful community engagement was critical to the
00:31:47> 00:31:52:	success and sustainability of their programs. Starting small allows programs
00:31:52> 00:31:55:	to go through a round of pilot projects that will
00:31:55> 00:32:00:	inevitably highlight barriers or program components that need adjustment. It
00:32:00> 00:32:03:	can also give communities time to get used to the
00:32:03> 00:32:08:	program and administrators time to adjust to growing pains. Administrators
00:32:08> 00:32:11:	need to work to gain trust in their communities.
00:32:11> 00:32:15:	Particularly as they start a new program using trusted sources
00:32:15> 00:32:19:	can help, such as the City Council and community organizations
00:32:19> 00:32:21:	like Rotary Club.
00:32:21> 00:32:26:	Many communities with successful retrofit programs receive public interest in
00:32:26> 00:32:31:	their program with minimal advertising, sometimes relying only on word
00:32:31> 00:32:33:	of mouth to recruit participants.
00:32:34> 00:32:39:	High quality customer service helps bring building owners, general contractors
00:32:39> 00:32:43:	and the public through the program. The most successful programs
00:32:43> 00:32:48:	are those that have created user-friendly avenues for accessing program
00:32:48> 00:32:50:	information and staff.
00:32:51> 00:32:51:	Next slide.
00:32:54> 00:32:58:	As some keys to successful policies and programs start with
00:32:58> 00:33:03:	humanizing the process and meeting people where they are building
00:33:03> 00:33:08:	relationships and understanding with people from where they're at. Secondly,
00:33:08> 00:33:13:	programs that set clear expectations not only for themselves and
00:33:13> 00:33:17:	their staff, but also for the program, the contractors and
00:33:17> 00:33:19:	the participants are more successful.
00:33:20> 00:33:26:	And developing partnerships, such as with contractors and

	community organizations
00:33:26> 00:33:30:	and working with other departments or agencies to gain
	advice
00:33:30> 00:33:36:	and support, leads to more sustainable programs. Clear, consistent communication
00:33:36> 00:33:40:	helps build trust among program participants and gain support from
00:33:40> 00:33:45:	decision makers. Thank you everyone for your attention and I'll
00:33:45> 00:33:46:	hand it back over to Clay.
00:33:52> 00:33:55:	Very wonderful, thank you so much. I wanna I really
00:33:55> 00:33:58:	like to take a moment to thank Debbie Mary in
00:33:58> 00:34:02:	Danielle. I will let all of our participants know around
00:34:02> 00:34:06:	the country here and actually a few international that you
00:34:06> 00:34:09:	can use the chat function if there are any specific
00:34:09> 00:34:12:	questions that you would like to ask and I'll just
00:34:12> 00:34:16:	start it off here. IBL is really interested in the
00:34:16> 00:34:19:	model that you created in so I'm going to give
00:34:19> 00:34:19:	this one.
00:34:19> 00:34:22:	To you, you know first the the kind of
00:34:22> 00:34:26:	virtuous cycle that it seems like you've created there. I'm
00:34:26> 00:34:29:	curious to know if there are any kind of top
00:34:29> 00:34:33:	line results that you could share in that baseline and
00:34:33> 00:34:37:	enhance retrofit that you've seen within that model that you
00:34:37> 00:34:41:	could share. So let's say a building owner can't afford
00:34:41> 00:34:45:	to go through, or just doesn't have the capacity to
00:34:45> 00:34:47:	go through an entire building model like.
00:34:47> 00:34:48:	That
00:34:49> 00:34:50:	here.
00:34:50> 00:34:52:	Your perspective on that and any of our other panels
00:34:52> 00:34:52:	as well.
00:34:53> 00:34:56:	Yeah, I mean I think it's a good good question
00:34:56> 00:34:59:	clay. And and there's some things like the cost benefit
00:34:59> 00:35:03:	workflow and assessment is not necessarily the right approach for
00:35:03> 00:35:06:	every single case. In some cases it's kind of a
00:35:06> 00:35:10:	no brainer. You know that there's some targeted retrofits, for
00:35:10> 00:35:13:	example, moving equipment up because you know you're in
	a
00:35:13> 00:35:17:	high floodplain that just makes sense. They're cheap, you just
00:35:17> 00:35:20:	do it. You don't need to go through this whole
00:35:20> 00:35:24:	modeling process, but there's some retrofits that get quite expensive.

00:35:24> 00:35:28:	Right, you're talking about hundreds of thousands or millions of
00:35:28> 00:35:31:	dollars where it's not obvious, and in those cases the
00:35:31> 00:35:34:	cost benefit calculator really helps us understand if it makes
00:35:34> 00:35:37:	sense or not. And especially when an owner's weighing a
00:35:37> 00:35:41:	whole different host of options for a particular building, or
00:35:41> 00:35:44:	if they've got a big portfolio and they only have
00:35:44> 00:35:47:	the funds obviously to invest in a handful of buildings,
00:35:47> 00:35:49:	then this really does help that in terms of top
00:35:49> 00:35:50:	line results.
00:35:51> 00:35:55:	I've seen the payback calculator show really high payback for
00:35:55> 00:35:59:	some of the things I just mentioned. For high hazard
00:35:59> 00:36:02:	areas that are gonna cause a lot of damage and
00:36:02> 00:36:06:	downtime, and you've got low investment in targeted retrofits, it's
00:36:06> 00:36:10:	kind of obvious, right? You'll get the high benefit costs
00:36:10> 00:36:13:	on the very other end for seismic retrofits, which we
00:36:13> 00:36:16:	do a lot of when you're looking at those a
00:36:16> 00:36:19:	lot of times it doesn't pay off. Unfortunately, as what
00:36:19> 00:36:23:	we're finding, unless you're in a very very hazardous zone.
00:36:23> 00:36:26:	And your risk of collapse is really high, so I've
00:36:26> 00:36:29:	seen other other ends where the financial perspective, at least
00:36:29> 00:36:32:	when you're looking at from a purely financial and monetary
00:36:33> 00:36:36:	perspective. The benefit cost analysis doesn't always make the case,
00:36:36> 00:36:39:	and that's why I mentioned in my presentation that this
00:36:39> 00:36:42:	is just looking at the monetary case. There's a number
00:36:42> 00:36:45:	of other factors that you have to take into account
00:36:45> 00:36:48:	when you're making a resilient retrofit, which includes things like
00:36:49> 00:36:52:	marketability, reputation, other clients that we have to look at
00:36:52> 00:36:53:	other planning factors.
00:36:53> 00:36:57:	Not typically making a decision on retrofit just because of
00:36:57> 00:36:59:	climate change risk for example.
00:37:02> 00:37:05:	Can I just add something? I think at this important
00:37:05> 00:37:08:	point too, in terms of the cost, because when we're
00:37:08> 00:37:11:	looking at doing a portfolio, I assessment for resiliency risks.
00:37:11> 00:37:14:	I mean there are certain assets when we get the
00:37:14> 00:37:17:	cost of, like you know, because it's going to cost
00:37:17> 00:37:20:	millions of dollars to retrofit where some of those assets
00:37:20> 00:37:23:	might be like slated for this position where it might
00:37:23> 00:37:26:	be too risky assets. But it's also on the other

00:37:26> 00:37:30:	side. It's really important to incorporate those risk assessments during
00:37:30> 00:37:31:	the diligence process.
00:37:31> 00:37:34:	Because, right, you might also not want to acquire an
00:37:34> 00:37:37:	asset. That's a very high risk, and that's why it's
00:37:38> 00:37:41:	really important to like. Even like it's gonna as more
00:37:41> 00:37:45:	information becomes more transparent, it might be even harder to
00:37:45> 00:37:48:	sell high risk building if they haven't gone through the
00:37:48> 00:37:51:	process of doing those kind of retrofits.
00:37:54> 00:37:58:	It's really helpful. I'd like to kind of keep that
00:37:58> 00:38:01:	thought going, and you know, one of the things that
00:38:01> 00:38:04:	stood out to me in the presentation is just the
00:38:05> 00:38:08:	multitude of risks that you know exist and you know
00:38:08> 00:38:11:	I'd like to hear you know, maybe Mary if you
00:38:11> 00:38:14:	want to start this off and but from all of
00:38:14> 00:38:18:	our panelists about how, how, if there are strategies that
00:38:18> 00:38:22:	building owners can use and adaptive reuse developers.
00:38:22> 00:38:27:	Been used to address multiple risks right simultaneously and whether
00:38:27> 00:38:31:	that's wind and fire and seismic, and it's a really
00:38:31> 00:38:35:	challenging thing to do, but it seems like you know
00:38:35> 00:38:39:	right now. Most parts of our country and our world
00:38:39> 00:38:43:	are facing multiple threats and so would love to kind
00:38:43> 00:38:47:	of talk about that. Those not just in isolation, but.
00:38:50> 00:38:53:	Yeah, and just as you said it, it is kind
00:38:53> 00:38:59:	of difficult. There are definitely some retrofitting methods that can
00:38:59> 00:39:03:	be used together and put together. The kind of what
00:39:03> 00:39:07:	we were just talking about that then goes into the
00:39:07> 00:39:08:	cost. It's like.
00:39:10> 00:39:15:	You know the the challenge is finding an affordable solution
00:39:15> 00:39:20:	to be able to cover the multiple hazards because there
00:39:20> 00:39:25:	are very few buildings that exist within a location that
00:39:25> 00:39:29:	literally is only affected by one hazard, so it is
00:39:29> 00:39:35:	something that communities look at, and for example there's a
00:39:35> 00:39:38:	community up in Washington state who.
00:39:39> 00:39:44:	As they do their flood retrofits, they take into account
00:39:44> 00:39:49:	their seismic risk as well, and if they're doing a
00:39:49> 00:39:55:	more structural retrofitting process than they also take that time
00:39:55> 00:40:00:	to do the seismic retrofit as well, because the safer

00:40:00> 00:40:02:	you can make.
00:40:03> 00:40:04:	Building our home the better.
00:40:06> 00:40:09:	Hey can I add something on that so when we
00:40:09> 00:40:12:	do like for for a large portfolio when we do
00:40:12> 00:40:15:	like our initial like desktop risk assessments, at least for
00:40:15> 00:40:18:	Donnie, we do we look at 50 different types of
00:40:18> 00:40:22:	risks including regional level risks and building level risks
	because
00:40:22> 00:40:25:	we need to understand not only those kind of regional
00:40:25> 00:40:29:	risk like like fire, heat, stress, flood, right sea level
00:40:29> 00:40:32:	rise, but also building level risks and storms. Some of
00:40:32> 00:40:36:	those buildings may already have taken some steps to
	protect
00:40:36> 00:40:36:	their assets.
00:40:37> 00:40:39:	So we look at we look at like that multitude
00:40:39> 00:40:42:	of risks to then identify the buildings that need to
00:40:42> 00:40:46:	take an extra step to actually implement. You know, go
00:40:46> 00:40:49:	through a residency retrofit, but it's really important to look
00:40:49> 00:40:52:	at all of these, and there's a lot of like
00:40:52> 00:40:55:	open source tools available for free as well. From FEMA,
00:40:55> 00:40:58:	there's a lot of a lot of tools that at
00:40:58> 00:41:01:	least you can start to have a better understanding of
00:41:01> 00:41:03:	some of these types of risks.
00:41:04> 00:41:06:	And I'll just add Clay as well that and we'll
00:41:06> 00:41:09:	give you an example. We're looking at a building a
00:41:09> 00:41:13:	couple of buildings right now in Tennessee that are subject
00:41:13> 00:41:16:	to lots of different houses, including tornado and seismic. So
00:41:16> 00:41:19:	a question is well, should we just mitigate for seismic
00:41:20> 00:41:23:	alone? Should we just mitigate for tornado alone? The nice
00:41:23> 00:41:26:	thing is that actually the retrofit some of them overlap,
00:41:26> 00:41:29:	so we'll get a benefit from trying to address with
00:41:29> 00:41:32:	the same retrofit. Both of those things. So I showed
00:41:32> 00:41:34:	the cost benefit calculator.
00:41:34> 00:41:37:	You could do that for one hazard, but obviously if
00:41:37> 00:41:41:	the same retrofit addresses multiple hazards and you're reducing the
00:41:41> 00:41:44:	risk for multiple hazards, then the benefit costs just goes
00:41:44> 00:41:47:	up. So the more hazards you can address with the
00:41:47> 00:41:50:	same retrofit, the better. The other piece of this that
00:41:50> 00:41:53:	I didn't really get into is, and I think someone
00:41:53> 00:41:56:	in the chat asked this is around retrofits for other
00:41:56> 00:42:00:	purposes like decarbonization and energy efficiency, so that
	could definitely

00:42:00> 00:42:03:	be part of the process as well to identify which
00:42:03> 00:42:04:	buildings are at.
00:42:04> 00:42:07:	Risk you know for carbon risk, for example, and investment
00:42:07> 00:42:10:	in those to get more out of the life cycle
00:42:10> 00:42:13:	in in those types of buildings would increase your
00:42:13> 00:42:14:	benefit costs as well.
00:42:17> 00:42:20:	It's all really helpful. I'd like to kind of take
00:42:20> 00:42:24:	this and bring it to, you know, maybe a specific
00:42:24> 00:42:28:	building level and I'm thinking about kind of uptake of
00:42:28> 00:42:33:	resilient retrofits within different asset classes, and so just love
00:42:33> 00:42:37:	to hear our any of our panelists kind of expand
00:42:37> 00:42:41:	upon some of the points that have already been made
00:42:41> 00:42:46:	about the value proposition specifically. And if you're seeing
	а
00:42:46> 00:42:46:	specific
00:42:47> 00:42:52:	I said type that is responding more favorably to.
00:42:53> 00:42:54:	2 presenting retrofits.
00:42:55> 00:42:57:	So maybe, maybe why don't you? Why don't you start
00:42:57> 00:42:57:	a call?
00:42:57> 00:43:01:	Yeah, yeah, yeah. So interestingly, the so the approach that
00:43:01> 00:43:04:	I showed before, which is again not dissimilar to Danielle's
00:43:04> 00:43:07:	approach, which is like starting with maybe a pre screening
00:43:07> 00:43:11:	assessment of all the hazards that a portfolio could face
00:43:11> 00:43:14:	and then kind of drilling down into asset hazard pairs
00:43:14> 00:43:16:	that might need more of a deep dive and then
00:43:17> 00:43:19:	moving that into like. Well, what should we do about
00:43:20> 00:43:22:	this? And so on and so forth. That is pretty
00:43:22> 00:43:25:	standard across any type of organization. I will say that.
00:43:25> 00:43:28:	The organizations that we do the most work for are
00:43:29> 00:43:33:	kind of mission critical organizations like data center operators that
00:43:33> 00:43:36:	can't afford any downtime all the way to campuses. So
00:43:36> 00:43:39:	like university campuses, is a big one where you can
00:43:39> 00:43:43:	imagine one single event could knock out the entire campus
00:43:43> 00:43:46:	right? And so basically it's an existential threat to their
00:43:46> 00:43:50:	entire mission, and so we've got other corporate organizations that
00:43:50> 00:43:54:	have similar concerns. They have a downtown campus or an
00:43:54> 00:43:56:	urban campus where literally one.
00:43:56> 00:44:00:	Event could knock out their headquarters, so we were
	working
00:44:00> 00:44:03:	with a number of big clients like that also working

00:44:03> 00:44:07:	for real estate developers who have scattered assets to try
00:44:07> 00:44:10:	and help them understand. OK, out of all the assets
00:44:10> 00:44:13:	I've got in My Portfolio, which ones do I need
00:44:13> 00:44:16:	to drill down on and really understand how to make
00:44:16> 00:44:20:	our entire portfolio more resilient so I would say generally
00:44:20> 00:44:24:	the same approach works for everyone. It's just that some
00:44:24> 00:44:26:	are more incentivized to.
00:44:26> 00:44:28:	Go through and be proactive and kind of our leading
00:44:29> 00:44:30:	on the resilience part.
00:44:33> 00:44:36:	Yeah, and if I can sort of follow on to
00:44:36> 00:44:36:	that.
00:44:38> 00:44:41:	In what we saw in our interviews as we were
00:44:41> 00:44:45:	conducting our interviews for the toolkit was.
00:44:47> 00:44:50:	Like the the community members.
00:44:52> 00:44:56:	More more often than some local officials think, have a
00:44:56> 00:45:00:	greater desire to do something to mitigate their risk. They
00:45:00> 00:45:05:	might not be sure exactly what their specific risk is.
00:45:05> 00:45:08:	They might not be sure about how to do it,
00:45:08> 00:45:12:	but once the community officials kind of got down to
00:45:12> 00:45:17:	the community member level and started talking to people, they
00:45:17> 00:45:22:	found that people are willing to do something. They're quite
00:45:22> 00:45:22:	a few.
00:45:22> 00:45:28:	Projects in California where they were looking at doing building
00:45:28> 00:45:33:	retrofits so like apartment buildings. You know multi unit buildings
00:45:33> 00:45:38:	and the building owners were not as reticent as officials
00:45:38> 00:45:43:	thought they would be because you're asking someone to put
00:45:43> 00:45:45:	money into something and.
00:45:46> 00:45:48:	So they thought that they would be hesitant to do
00:45:48> 00:45:52:	that, but there were actually many more homeowners and building
00:45:52> 00:45:55:	owners willing to do something for their safety than they
00:45:55> 00:45:55:	they.
00:46:01> 00:46:02:	Then the only thing to add there.
00:46:06> 00:46:09:	I think there's so many factors from like an investor
00:46:09> 00:46:12:	perspective that would affect the buildings that would be more
00:46:12> 00:46:14:	willing to do a retrofit. But like I'd say.
00:46:15> 00:46:17:	I think for office buildings where.
00:46:19> 00:46:21:	You know, if there's like, for example, like we have
00:46:22> 00:46:25:	some office properties that have like 5000 tenants, and like

00:46:27> 00:46:28:didn't take action.00:46:39> 00:46:33:Where they might have if, depending on the location, they might have if opending on the location, they might have more casual to be able to invest in those capital improvement projects, but when you think about like an industrial asset that's like you know triple net property with where like full tenant control, there's more like I'd say.00:46:40> 00:46:44:where like full tenant control, there's more like I'd say.00:46:43> 00:46:49:Umm?00:46:51> 00:46:53:Umm?00:46:57> 00:46:55:It feel like we're probably going to see00:47:00> 00:47:06:some asset types kind of lead. I think we're seeing00:47:09> 00:47:09:more. We're seeing more progress on that. Like you know, for like for example in certain industrial facilities. Because of that I think so. The investment structure, like who is00:47:19> 00:47:21:for like for example in certain industrial facilities. Because of that I think so. The investment structure, like who is00:47:21> 00:47:21:in terms of like.00:47:27> 00:47:31:for like for example in certain industrial facilities. Because of that I think so. The investment structure, like who is00:47:21> 00:47:21:in terms of like.00:47:22> 00:47:23:feffor like who do we see leading the00:47:30> 00:47:30:fefforts in terms of like.00:47:40> 00:47:40:matural disasters.00:47:40> 00:47:41:matural disasters.00:47:47> 00:47:51:matural disasters.00:47:53> 00:47:55:matural disasters.00:47:57> 00:47:57:to property own	00:46:25> 00:46:27:	you know those would be very high risk if they
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00:48:21> 00:48:25: had some historic buildings in their building stock had to	00:48:12> 00:48:16:	about the look of the outside of the building.
· · · · · · · · · · · · · · · · · · ·	00:48:17> 00:48:21:	And so these communities that were work that you know
00:48:25> 00:48:29: go through a process of, you know, taking pictures of	00:48:21> 00:48:25:	had some historic buildings in their building stock had to
	00:48:25> 00:48:29:	go through a process of, you know, taking pictures of

00:48:29> 00:48:33:	what a retrofit you know, like a seismic retrofit on
00:48:33> 00:48:37:	a building would look like, proving that it wouldn't be
00:48:38> 00:48:42:	seen from the outside of the building. Things like that.
00:48:42> 00:48:44:	So it's definitely a challenge.
00:48:46> 00:48:50:	But there there is a a process there. There were
00:48:50> 00:48:53:	communities who figured out sort of a roundabout way of
00:48:53> 00:48:56:	doing it. It takes a long time, but they were
00:48:57> 00:48:57:	able to do it.
00:49:01> 00:49:04:	Wonderful, I do want to make sure that you know
00:49:04> 00:49:07:	we we acknowledge the equity in this process and so
00:49:07> 00:49:11:	I've got a question just relative to that. I mean,
00:49:11> 00:49:14:	you know, we know the properties that serve people of
00:49:14> 00:49:19:	color and low income households. They are higher exposure
	to
00:49:19> 00:49:23:	climate risk. That's just a fact. And these communities also
00:49:23> 00:49:26:	face higher barriers to access in capital. And so how
00:49:26> 00:49:28:	do we ensure that the equity.
00:49:29> 00:49:31:	Is baked into this process.
00:49:32> 00:49:34:	And I'll open it up to you.
00:49:35> 00:49:38:	Maybe Mary goes first, like I can fall on.
00:49:38> 00:49:42:	Yeah yeah, I can hop in real quick. Something that
00:49:42> 00:49:46:	we saw is definitely taking that like even even having
00:49:46> 00:49:50:	it in your mind as you start these processes from
00:49:50> 00:49:55:	the very beginning helps because just by being aware you
00:49:55> 00:49:58:	start to look for how to take all of that
00:49:58> 00:50:03:	into account. There were communities who before they jumped into
00:50:03> 00:50:07:	their retrofit program. I did. You know, assessments on their
00:50:08> 00:50:08:	community.
00:50:08> 00:50:13:	To find out exactly what their community demographics were
	and
00:50:13> 00:50:18:	what sort of barriers the community members might have in
00:50:18> 00:50:19:	retrofitting.
00:50:20> 00:50:21:	Umm?
00:50:22> 00:50:22:	And.
00:50:23> 00:50:27:	So like taking those steps early on helps to include
00:50:27> 00:50:29:	it throughout the process.
00:50:35> 00:50:38:	Maybe did you have anything else that you wanted to
00:50:38> 00:50:39:	add relative to equity in the process?
00:50:40> 00:50:44:	Yeah, again, going back to the cost benefit, the traditional
00:50:44> 00:50:48:	cost benefit analysis is looking at value at risk. So
00:50:48> 00:50:52:	the example that we use and this disproportionately impacts
	low

00:50:52> 00:50:56:	income populations, the example that we use is. Let's say
00:50:56> 00:51:00:	you've got two communities at risk of like sea level
00:51:00> 00:51:04:	rise and you're looking to build a seawall to protect
00:51:04> 00:51:06:	them. The cost benefit.
00:51:06> 00:51:09:	Analysis would actually favor the richer community because
	the value
00:51:09> 00:51:12:	at risk is higher and so your benefit cost goes
00:51:12> 00:51:14:	up. That's we can't do it that way, so we're
00:51:14> 00:51:18:	actually there's a lot of literature about this, and Eric
00:51:18> 00:51:20:	has been developing some stuff looking at how you can
00:51:20> 00:51:24:	integrate social equity into the traditional cost benefit analysis by
00:51:24> 00:51:27:	looking at things like median incomes in a population that
00:51:27> 00:51:30:	waits the certain benefit costs, and so that kind of
00:51:30> 00:51:33:	makes it more on a level playing field and really
00:51:33> 00:51:36:	kind of gives an apples to apples comparison, so I
00:51:36> 00:51:37:	think it's really important.
00:51:37> 00:51:40:	The note that the dollar, let's say, goes a lot
00:51:40> 00:51:43:	farther in a low income population than a richer population
00:51:43> 00:51:46:	that needs to be integrated into our traditional workflows.
00:51:52> 00:51:56:	Danielle, I would love to hear you. There's a lot
00:51:56> 00:51:58:	of questions in the chat and I would love to
00:51:59> 00:52:02:	hear you talk about the role of insurance in this
00:52:02> 00:52:06:	process. And you know, pretend you're pitching one of pitching
00:52:06> 00:52:09:	a client that just says, well, gosh, isn't that what
00:52:09> 00:52:13:	insurance is for and they've already calculated this risk? I'm
00:52:13> 00:52:16:	sure you've heard that I would like to just hear
00:52:16> 00:52:20:	how you respond to a skeptic that's profitable. One tells
00:52:20> 00:52:22:	you, like that's what's insurance.
00:52:23> 00:52:26:	Yeah, I mean there's a lot of there's a lot
00:52:26> 00:52:30:	of regions where insurance companies will not touch those types,
00:52:30> 00:52:33:	like there's places in high fire risk or high flood
00:52:33> 00:52:37:	risks. There's no insurance companies. I mean, they'll say
00:52:37> 00:52:40:	female
00:52:40> 00:52:43:	will cover me that nobody wants to ensure those properties.
	So like and I think for us when we're developing
00:52:43> 00:52:47:	our risk assessment, we actually met with several major insurance
00:52:47> 00:52:51:	companies to understand. OK, if eventually as we implement those
00:52:51> 00:52:54:	risks, this property will become like a.
00:52:54> 00:52:58:	High resilience, would we consider negotiating a lower
	-

insurance rate 00:52:58 --> 00:53:00: so we actually talked to them OK? What kinds of 00:53:00 --> 00:53:04: questions should be incorporating to our risk assessment and 00:53:04 --> 00:53:07: of the things they said you know, like compliance with 00:53:07 --> 00:53:10: buildings, latest structural codes or like some of the even 00:53:10 --> 00:53:13: fire codes would help. So like we, we did talk 00:53:13 --> 00:53:16: to them about that. I feel like. Also they you 00:53:16 --> 00:53:18: know when I met with them and see what kind 00:53:18 --> 00:53:21: of process do you use. Even evaluate the risks now 00:53:21 --> 00:53:23: to come up with your insurance rates. And I I 00:53:23 --> 00:53:25: think it's gotten better now. 00:53:25 --> 00:53:28: But a lot of insurance companies are not even prepared. 00:53:28 --> 00:53:31: I mean, they're not. They're just using old models, and 00:53:31 --> 00:53:34: they're not really understanding the the latest risks, so I 00:53:34 --> 00:53:37: feel like they have. I mean, there's obviously things that 00:53:37 --> 00:53:41: are happening, but I don't think that the insurance companies 00:53:41 --> 00:53:44: are really, truly prepared to understand these risks and include 00:53:44 --> 00:53:47: that into their models. But I do think that as 00:53:47 --> 00:53:50: we make progress to, you know, if we're making this 00:53:50 --> 00:53:53: major investments, we make the property more resilient that 00:53:53 --> 00:53:56: should affect your insurance rates. So we need to. 00:53:56 --> 00:53:57: All get more like. 00:53:58 --> 00:54:00: I'd say advanced on that and you know I saw 00:54:00 --> 00:54:03: there was a question about also in terms of like 00:54:03 --> 00:54:07: how the retrofit process when you think about decarbonization all 00:54:07 --> 00:54:10: those together. So one of the things we're doing when 00:54:10 --> 00:54:13: we are even during the due diligence for new acquisitions 00:54:13 --> 00:54:16: process we are, we created something called the Green PCA. 00:54:17 --> 00:54:21: It's a green property condition assessment and we're including resiliency 00:54:21 --> 00:54:25: risk assessment. We're including decarbonization efforts and looking at energy 00:54:25 --> 00:54:27: audits and doing like a really. 00:54:28 --> 00:54:31: More encompassing assessment of that property. So then we can 00:54:31 --> 00:54:35: then incorporate into our underwriting models what it would take 00:54:35 --> 00:54:38: to retrofit that property and do it all at once,

right? If you're retrofitting, maybe you include, you know, fully

00:54:38 --> 00:54:41:

00:54:41> 00:54:46:	electrifying that property by incorporating maybe solar panels, doing the
00:54:46> 00:54:49:	resiliency retrofit, and and energy efficiency all at once, so
00:54:49> 00:54:53:	I think it's really important to take that holistic approach
00:54:53> 00:54:56:	when you're doing retrofits right? Usually the best time is
00:54:56> 00:54:58:	right after maybe an acquisitions.
00:54:58> 00:55:02:	Are you doing or some capital improvement projects? So I
00:55:02> 00:55:05:	just feel like we need to really understand all these
00:55:05> 00:55:08:	risks and and take that approach to to really make
00:55:08> 00:55:13:	our buildings right more sustainable, more resilient decarbonized. So I
00:55:13> 00:55:16:	think that's a really important part of the process.
00:55:17> 00:55:20:	Like I add on the insurance piece. I agree with
00:55:20> 00:55:23:	Danielle. I mean I basically you have to realize or
00:55:23> 00:55:27:	recognize with insurers. They're looking at large portfolios of buildings.
00:55:27> 00:55:31:	They care about the averages. They don't really care about
00:55:31> 00:55:34:	individual buildings. So unless you've got like A and I've
00:55:34> 00:55:37:	seen it cause we've done like a \$500 million asset,
00:55:37> 00:55:40:	they won't really which we call facultative risk. They don't
00:55:41> 00:55:45:	really understand the intricacies of individual buildings, and they certainly
00:55:45> 00:55:47:	won't typically give you a resilience.
00:55:45> 00:55:47: 00:55:47> 00:55:51:	won't typically give you a resilience. Sorry insurance premium reduction because you've made certain measures. That
	Sorry insurance premium reduction because you've made
00:55:47> 00:55:51:	Sorry insurance premium reduction because you've made certain measures. That
00:55:47> 00:55:51: 00:55:51> 00:55:55:	Sorry insurance premium reduction because you've made certain measures. That is the Holy Grail. Connecting resilience with insurance so you
00:55:47> 00:55:51: 00:55:51> 00:55:55: 00:55:55> 00:55:58:	Sorry insurance premium reduction because you've made certain measures. That is the Holy Grail. Connecting resilience with insurance so you get the payback directly. I don't think we're anywhere near that, unfortunately. And like Danielle said, they're definitely
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00.50.44 > 00.50.40.	incurance companies want even so there because of how
00:56:41> 00:56:46:	insurance companies won't even go there because of how high
00:56:46> 00:56:50:	their risk is. So like South Carolina and Alabama, the
00:56:50> 00:56:55:	safe Alabama homes programs were both developed.
	Because of this
00:56:55> 00:57:00:	lack of insurance access, so they were retrofitting homes so
00:57:00> 00:57:03:	that those communities could be safer.
00:57:03> 00:57:08:	And get some more access to potential insurance.
00:57:12> 00:57:15:	Alright, I think we have time for maybe one more
00:57:15> 00:57:19:	quick round of questions here, and so there's a couple
00:57:19> 00:57:23:	of questions relative to tools that individuals can use that
00:57:23> 00:57:27:	are maybe online. Whether it's a payback calculator or other
00:57:27> 00:57:31:	risk assessment calculators. So what's could I'd like to do?
00:57:31> 00:57:33:	Kind of a quick run through of each of you
00:57:33> 00:57:37:	if you're looking at a piece of property. There are
00:57:37> 00:57:40:	a couple of tools that you would just go to
00:57:40> 00:57:41:	immediately online.
00:57:41> 00:57:42:	Start to look at risk.
00:57:43> 00:57:44:	And payback.
00:57:56> 00:57:57:	There's.
00:57:58> 00:58:01:	There there's really not. I mean, I think that's the
00:58:01> 00:58:03:	issue. Well, look if you wanna get into like if
00:58:03> 00:58:06:	if you wanna look up tools online for resilience, index
00:58:06> 00:58:10:	indices, for example for particular counties or municipalities or things
00:58:10> 00:58:13:	like that. Then certainly they're like FEMA has a resilience.
00:58:13> 00:58:16:	I think I don't know what they call it. Resilience
00:58:16> 00:58:19:	index, but if you're looking at specific buildings like there's
00:58:19> 00:58:22:	tools like flood factor now online, that first St Foundation
00:58:22> 00:58:24:	is put out there so you can go to your
00:58:24> 00:58:28:	individual property and understand your flood risk. For example, there's
00:58:28> 00:58:28:	other hazards.
00:58:29> 00:58:31:	It works, but like when you for other hazards. And
00:58:31> 00:58:35:	really, if you're trying to get an understanding of specifically
00:58:35> 00:58:38:	at your property, there's not really much out there, unfortunately.
00:58:40> 00:58:41:	I don't know if Danielle and Mary.
00:58:42> 00:58:44:	If if you agree with that or not.
00:58:44> 00:58:48:	Yeah, just like you said, FEMA has the National Risk
00:58:48> 00:58:51:	index and you can get to sort of like a
00:58:51> 00:58:56:	county, maybe community level, but getting like drilling down
	more

00:58:56 --> 00:59:01: specifically to a specific property then there isn't so much 00:59:01 --> 00:59:06: sometimes States and counties have their own programs like California has a my hazards. 00:59:06 --> 00:59:07: 00:59:09 --> 00:59:12: And that's that's kind of like a high level. You 00:59:12 --> 00:59:17: can search your address basically and see what different hazards 00:59:17 --> 00:59:21: layer on top of your area, like your block and. Yeah. 00:59:23 --> 00:59:24: 00:59:25 --> 00:59:29: It's difficult to find very specific local information. 00:59:32 --> 00:59:35: Well, I want to be respectful of everyone's time and 00:59:35 --> 00:59:39: I wanna thank first and foremost the resilience land use 00:59:39 --> 00:59:43: cohort at ULI for all of the amazing work that 00:59:43 --> 00:59:46: has been done for the report that will be sent 00:59:46 --> 00:59:50: out. And for assembling this panel and for everyone that 00:59:50 --> 00:59:53: has joined us today, I know that this is an 00:59:53 --> 00:59:58: extremely complicated issue that it's very difficult to to wrap 00:59:58 --> 01:00:01: our hands around and just a one hour presentation. 01:00:02 --> 01:00:05: And I'm deeply grateful that everyone is committed an hour 01:00:05 --> 01:00:08: of their day to addressing this. So thank you on 01:00:08 --> 01:00:09: behalf of you a lot.

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